

work in order to effect complete facilities to the customer premises. This work includes but is not limited: placement of a drop, addition of a Network Interface Device, addition of Cards to an existing Subscriber Loop Carrier Systems at the Central Office and Remote Terminal, addition of Central Office Tie Pairs, and addition of Field Cross Jumpers. This process will not include the splicing of dark fiber. This work may require additional time to make the facility ready to complete an order.

Available Facilities:

All Services: If available facilities (facilities that fit the parameters required by the service requested on the order) are identified, the order will be provisioned. The order will be completed on the requested Due Date but no sooner than the standard interval for the service requested.

If available facilities are not readily identified through the normal assignment process, but facilities can be made ready by the requested due date, (i.e. LST cuts). The order will be completed on the requested Due Date but no sooner than the standard interval for the service requested.

If the facilities require additional time to make ready, as described above, Qwest will use the process defined Delayed Order Section below.

If there are no facilities available that fit the criteria necessary for the service requested, the order will fall to the following process.

No Available Facilities:

All Services: Qwest will follow the steps identified in the Available Facilities section above to determine if there are available facilities (facilities that fit the parameters required by the service requested). As mentioned, Qwest will follow the normal assignment process to free potential facilities that may not currently be readily available (including authorized load coil and bridge tap removal) if necessary.

During the normal assignment process, if no available facilities (facilities that fit the parameters required by the service requested) are identified for the service requested, Qwest will look for existing Engineering Job Orders that could fill the request in the future. See information in the Delayed Order, Qwest Delays Section below.

If the assignment process identifies no planned Engineering Job Order, requests will fall to the following process.

No Available Facilities/No Planned Engineering Job:

DS0 – Analog (Voice Grade): When the CLEC submits a request for a DS0 – Analog (Voice Grade) only UBL, and that loop is considered Primary Service (as defined in the Qualifying Requests Section below) the normal assignment process will be followed in it's entirety. If no facilities can be found, and there is No Planned Engineering Job, an Engineering Job Order will be initiated to ensure the delivery of primary service to that end-user.

As soon as it is determined that facilities are not available, the CLEC will receive a Jeopardy Notice identifying that Facilities are not available. The CLEC may choose to cancel their order at this point with no Cancellation Charges.

Qualifying Requests: Qwest will construct facilities for UBL that are in alignment with its Eligible Telecommunications Carrier (ETC) obligation to provide basic local exchange service in the retail markets. This means that Qwest will construct facilities to satisfy the primary DS0 - Analog (voice grade) lines for UBL as Qwest constructs these facilities for it's own end-users.

The Primary services identified above are specific to the set number of lines per address. Address is defined as the specific Unit (Loc).

When the CLEC submits a request for a DS0 – Analog (Voice Grade) only UBL, and that

loop is considered Secondary Service (as defined in the Qualifying Requests Section above) the normal assignment process will be followed in its entirety. If no facilities can be found, and there is No Planned Engineering Job, the LSR will be rejected (the CLEC will receive a Reject Notice) and the Order will be cancelled. The CLEC now has the opportunity to request construction by filing the proper request through their Account Team.

DS0 DSL Services/DS0 ISDN Services/DS1/DS3 requests: When the CLEC submits a request for a DSL, ISDN, DS1 or DS3 service, the normal assignment process will be followed in its entirety. If no facilities can be found, and there is No Planned Engineering Job, the LSR will be rejected (the CLEC will receive a Reject Notice) and the Order will be cancelled. The CLEC now has the opportunity to request construction by filing the proper request through their Account Team.

Delayed Orders:

Qwest Delays: In some cases, in order to modify facilities to make them ready for assignment, the CLEC request must be Delayed. The Delayed status of a job allows mechanical flow to the departments responsible for the additional work necessary and route the job to the correct work groups. Addition of incremental elements includes but is not limited to: placement of a drop, addition of a Network Interface Device (NID), Card existing Subscriber Loop Carrier (SLC) Systems at the Central Office and Remote Terminal, addition of Central Office Tie Pairs, Field Cross Jumpers. This position will not include the splicing of dark fiber.

Qwest will initiate a Delay when attempting to resolve a facility issue to free or modify facilities to satisfy an order. Delay time varies depending on the specific work group(s) involved.

If the facilities require additional time to make ready, the CLEC will receive a Jeopardy Notice stating that the order will be delayed until the facilities can be readied for service. Once the facilities are readied, Qwest will notify the CLEC of the new Due Date when the service will be completed. The CLEC may choose to cancel their order at this point with no Cancellation Charges. On the assigned Due Date, or on the later Requested Due Date received on a complete and accurate SUP, the service will be completed.

Qwest will initiate a Delay when attempting to Complete an Engineering Job to modify or construct the facilities requested by the CLEC.

If an Engineering Job currently exists, Qwest will include the facilities necessary in the CLEC's request in that Engineering job. When this happens, the CLEC will receive a Jeopardy Notice.

- If an Engineering Job has already been completed, within 72 hours the CLEC will be contacted with a new due date.
- If an Engineering Job is currently under development, the CLEC will be notified of the new Due Date at the completion of the Engineering work.

Qwest will initiate a delay to develop the necessary Engineering Job to construct facilities for Primary DS0 – Analog (Voice Grade) service (or as required by State Ruling). As soon as an Engineering Job is completed and a Ready For Service (RFS) Date is determined, Qwest will notify the CLEC of the new Due Date when the service will be completed. On the assigned Due Date, or on the later Requested Due Date received on a complete and accurate SUP, the service will be completed.

Existing Requests in Qwest Delayed Status: Within 30 business days, Qwest will begin reviewing requests currently in the Qwest delayed status. Each request will be individually reviewed to determine if there are available facilities (facilities that fit the parameters required by the service requested). This review process will include all of the steps previously identified in this document.

- If facilities are identified, Qwest will notify the CLEC of the new Due Date.

- If it is determined that there are no available facilities (facilities that fit the parameters required by the service requested) and no planned Engineering Job Orders that will satisfy this request, the LSR will be rejected (the CLEC will receive a Reject Notice) and the Service Order will be cancelled. The CLEC now has the opportunity to request construction by filing the proper request through their Account Team.

CLEC Delays: If a CLEC is unable to accept an UBL as originally specified on the Requested Due Date, the CLEC may request that the Order be Delayed. When a CLEC initiates a Delay for any reason, a 30 business day clock will begin. Within the 30 day period, the CLEC will receive an e-mail or fax notice stating "This is to advise you that PON _____ has not been completed due to customer reasons. We will hold this order for 30 days from (add 29 business days to the date the order was held for CLEC reasons). If billing is not accepted and begins within this 30 day period, the order shall be cancelled." The CLEC will have the time identified to accept billing on the circuit or the LSR will be rejected (the CLEC will receive a Reject Notice) and the Service Order will be cancelled. Qwest cannot accept a SUP beyond the first 30 business days for an existing order.

If tests show that the circuit meets the requirements of the service requested by the CLEC and the CLEC will not accept the circuit, the dispute must be resolved between the Qwest tester and the CLEC within the 30 business day period. To resolve the dispute, the CLEC would issue a SUP to re-schedule testing. The notification process defined in the paragraph above will apply. If a SUP is not received within the 30 business day period, the LSR will be rejected (the CLEC will receive a Reject Notice) and the Service Order will be cancelled.

The CLEC can release the request by submitting a SUP to the order with a future Due Date . Qwest will apply the new Due Date to the order and will allow the order to flow. Qwest cannot accept a SUP beyond the first 30 business days for an existing order.

If the CLEC fails to release the request prior to the 30 business day interval, on the 31st day, the LSR will be rejected (the CLEC will receive a Reject Notice) and the Service Order will be cancelled.

Existing Requests in the CLEC Delay Status: Within 30 business days, Qwest will begin reviewing requests currently in CLEC delay status. The notification process defined above will apply. If the request is not addressed by the CLEC the LSR will be rejected (the CLEC will receive a Reject Notice) and the Service Order will be cancelled.

Additional Information: (e.g., web sites)

System Release Notification Section

Interfaces Impacted: Please check mark as appropriate

- | | | | |
|--------------------------------|----------------------------------|---|---|
| <input type="checkbox"/> CTAS | <input type="checkbox"/> IMA EDI | <input type="checkbox"/> MEDIACC | <input type="checkbox"/> TELIS |
| <input type="checkbox"/> EXACT | <input type="checkbox"/> IMA GUI | <input type="checkbox"/> Product Database | <input type="checkbox"/> Wholesale Billing Interfaces |
| <input type="checkbox"/> HEET | <input type="checkbox"/> Other | | |

 Please describe

Product Release Notification Section

Products Impacted: Please check mark all that apply (If "Other" please describe further)

- | | | | | |
|--|--------------------------------------|--|---|---------------------------------|
| <input type="checkbox"/> LIS/Interconnection | <input type="checkbox"/> Collocation | X UNE | <input type="checkbox"/> Ancillary | <input type="checkbox"/> Resale |
| <input type="checkbox"/> EICT | <input type="checkbox"/> Physical | <input type="checkbox"/> Switching | <input type="checkbox"/> AIN | |
| <input type="checkbox"/> Tandem Trans./TST | <input type="checkbox"/> Virtual | <input type="checkbox"/> Transport (incl. EUDIT) | <input type="checkbox"/> DA | |
| <input type="checkbox"/> DTT/Dedicated Transport | <input type="checkbox"/> Adjacent | X Loop | <input type="checkbox"/> Operation Services | |

- | | | | |
|---|--------------------------------------|--------------------------------------|--------------------------------------|
| <input type="checkbox"/> Tandem Switching | <input type="checkbox"/> ICDF Collo. | <input type="checkbox"/> UNE – P | <input type="checkbox"/> INP/LNP |
| <input type="checkbox"/> Local Switching | <input type="checkbox"/> Other _____ | <input type="checkbox"/> EEL (UNE-C) | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Other _____ | | <input type="checkbox"/> UDF | |
| | | <input type="checkbox"/> Other _____ | |

Process Release Notification Section

Area Impacted: Please check mark all that apply

- Pre-Ordering
 Ordering
 Billing
 Repair
- Other _____
 Please Describe

Products Impacted: Please check mark as appropriate and list specific products within product group, if applicable

- | | |
|---|--|
| <input type="checkbox"/> Centrex _____ | <input type="checkbox"/> Resale _____ |
| <input type="checkbox"/> Collocation _____ | <input type="checkbox"/> SS7 _____ |
| <input type="checkbox"/> EEL (UNE-C) _____ | <input type="checkbox"/> Switched Services _____ |
| <input type="checkbox"/> Enterprise Data Services _____ | <input type="checkbox"/> UDIT _____ |
| <input type="checkbox"/> LIDB _____ | <input checked="" type="checkbox"/> Unbundled Loop _____ |
| <input type="checkbox"/> LIS _____ | <input type="checkbox"/> UNE-P _____ |
| <input type="checkbox"/> LNP _____ | <input type="checkbox"/> Wireless _____ |
| <input type="checkbox"/> Private Line _____ | <input type="checkbox"/> Other _____ |
| Please describe _____ | Please describe _____ |

This Section to be Completed by Qwest CICMP Manager

Status, Evaluation and Implementation Comments:

3/22/01 – RN received from Cindy Buckmaster
 3/22/01 – Status changed to New – To be Validated
 3/27/01 – Status changed to New – To be Industry Reviewed and sent to CICMP Team