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December 21, 2016

**VIA E-FILING**

Mr. Steven V. King, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 South Evergreen Park Drive SW  
Olympia, WA 98504-7250

Re: UT-143787- Quarterly Status Report

Dear Mr. King:

Pursuant to ordering provisions of the Commission's Order Adopting Implementation Plan, issued on May 19, 2016 in this docket, the tri-chairs of Consumer Education and Technical Subcommittee hereby submit their second overlay implementation status report.

In preparation for the start of permissive 10-digit dialing on January 28, 2017 the Customer Education and Technical subcommittee (an industry group comprised of carriers that provide service in the 206, 253, 360 and 425 area codes) has been meeting monthly since July, 2016. A copy of the minutes of the most recent meeting (December 14, 2016) is attached as Exhibit 1. The subcommittee has established milestone dates for activities to complete customer education and technical tasks for both the start of permissive and mandatory dialing. A copy of the milestone matrix is attached as Exhibit 2.

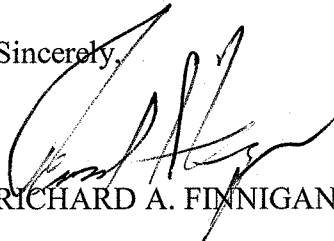
For Customer Education, language for the customer notification has been developed for issuance to the customers by December 28, 2016. Special letters were sent to Alarm and Safety, Directory, Pay Telephone and PSAP associations or organizations by October 30, 2016, to ensure they are aware of the start of the permissive dialing period. The permissive dialing press release, scheduled for release on January 20, 2017, is currently being developed. The technical milestones, which includes 911 activity, are being reviewed monthly to ensure service providers are prepared to accept either 7 or 10 digit dialing on the start of permissive dialing, January 28, 2017.

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The Customer Education and Technical subcommittee will file their next implementation status report prior to March 31, 2017. The tri-chairs are Rita Schmitz of CenturyLink, Karen Riepenkroger of Sprint and the undersigned, representing WITA.

Thank you for your attention to this matter.

Sincerely,



RICHARD A. FINNIGAN

RAF/cs

cc: Client (via e-mail)  
Rita Schmitz (via e-mail)  
Karen Riepenkroger (via e-mail)  
Rebecca Beaton (via e-mail)  
Joe Cocke (via e-mail)