

October 27, 2003

**MODIFICATION OF BENCH REQUEST NO. 31**

RE: In the Matter of the Petition of Qwest Corporation to Initiate a Mass-Market Switching and Dedicated Transport Case Pursuant to the Triennial Review Order, Docket No. UT-033044.

On October 21 2003, the Commission issued a set of bench requests to the parties requesting information about Qwest Corporation's (Qwest's) hot cut processes and proposals for a batch hot cut migration process. Bench Request No. 31 requests information from Qwest concerning complaints from competitive local exchange companies (CLECs) about Qwest's current hot cut process. The bench request does not, however, provide a date from which Qwest should provide information. Bench Request No. 31 is modified as follows:

**BENCH REQUEST NO. 31:**

Please identify and provide documentation of any process or performance complaints from CLECs since January 1, 2003, regarding Qwest's hot cut procedures and any internal analysis of potential improvements to Qwest's current hot cut process, including any description of planned improvements to the process, and the dates by which such improvements are to be implemented.

Sincerely,

ANN E. RENDAHL  
Administrative Law Judge