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Date:

August 10, 1999

(2 pages)

To:

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Fax: 360-664-3604

Prom:

Onita King

Subject:

Customer Notice Rules

Well, I don't know where my mind was when I included the Oregon cite in my comments, but here it is for your information.

I think the reciprocal rules in Washington are in 480-80 WAC Utilities General - Tariffs, at 480-80-120 and 480-80-125.

If a new rule is included in 480-90 WAC, changes to 480-80 WAC might also be necessary.

I apologize for the confusion. Call if you have questions.

PMD.

860-022-0017

Amouncement of Tariff Changes

(1) Within 15 days of filing with the Commission new or revised tariff schedules which constitute a general rate revision, a utility shall inform its customers of the filing. A "general rate revision" is a filing by a utility which affects all or most of a utility's rate schedules. "General rate revision" excludes changes in an automatic adjustment clause under ORS 757,210(1), changes in the credit reflected on certain electric utility rate schedules relating to Section 5(e) of the Pacific Northwest Electric Power Planning and Conservation Act of 1980, or similar changes in one rate schedule, such as for an amortization, that affects other rate schedules.

(2) The utility shall inform its customers by:

(a) Inserting a display announcement, not less than a three column standard advertising unit (SAU) by ten-inch advertisement, at least once in a newspaper of general circulation in the communities served by the utility;

(b) Inserting an announcement in the utility's regular billing to its customers; or

its custoffices, of

(c) Mailing an announcement to each customer.

(3) The announcement shall include:

(a) The approximate annualized amount of the proposed total change, expressed both in dollar and in percentage terms; and the approximate amount of the proposed change for an average residential customer's monthly bill, expressed in dollar terms;

(b) A brief statement of the reasons why the utility seeks the

change;

(c) A statement that copies of the utility's testimony and exhibits are available for inspection at its main and district offices;

(d) The mailing address and telephone number of the utility's office that customers may contact for additional information about the filing;

(e) The mailing address and toll-free telephone number of the Commission to which requests to receive notice of the time and

place of any hearing on the matter may be directed; and

(f) A statement that the purpose of the announcement is to provide the utility's customers with general information about the utility's proposals and their effects on its customers, but that the calculations and statements contained in the announcement are not binding on the Commission.

(4) Within 20 days of issuing the announcement, the utility shall file an affidavit that notice has been given and a copy of the

notice.

(5) A utility may submit to the Commission, and request approval of, a list of the newspapers of general circulation in the communities served by the utility. The utility may revise the list

by written request to the Commission.

(6) The Commission may waive the requirements of this rule upon a showing by the utility that the notice required by this rule has been given with respect to a particular general rate revision, and upon a further showing that additional notice with respect to that rate revision would be duplicative, confusing to customers, and burdensome to the utility.

Stal Auth.: ORS 183, ORS 756 & ORS 757 & ORS 759

Stats. Implemented: ORS 757.205 - ORS 757.220 & ORS 759.175 - ORS 759.190

Hist: PUC 1-1985, f. & cf. 2-1-85 (Order No. 85-075); PUC 11-1990(Temp), f. & cert. cf. 6-21-90 (Order No. 90-968); PUC 22-1990, f. & cert. cf. 12-31-90 (Order No. 90-1917); PUC 2-1993, f. & cert. cf. 1-8-93 (Order No. 92-1793 & 93-035); PUC 9-1998, f. & cert. cf. 4-28-98

860-022-0020

Applications to Make Tariffs or Rate Schedules Effective on Less Than Statutory Notice

Applications to make tariffs or rate schedules effective on less than statutory notice shall be made in duplicate upon prescribed forms.

Stat. Audi.: ORS 183. ORS 756 & ORS 757

Stats. Implemented: ORS 757,220

Hist: PUC 164, f. 4-18-74, et. 5-11-74 (Order No. 74-307)

860-022-0025

Requirements for Filing Tariffs or Schedules Changing Rates

(1) A utility may make tariff changes by filing an entirely new tariff or by filing revised sheets which shall refer to the tariff sheets on file. Additions to the tariff on file may be made by filing additional sheets.

(2) Each utility filing tariffs or schedules changing existing tariffs or schedules shall submit therewith the following information:

(a) A statement plainly indicating the increase, decrease, or other change thereby made in existing rates, charges, tolls, or rules and regulations;

(b) A statement setting forth the number of customers affected by the proposed change and the resulting change in annual revenue; and

(c) A detailed statement setting forth the reasons or grounds relied upon in support of the proposed change.

Stat, Auth.; ORS 183, ORS 756, ORS 757 & ORS 759

Stats. Implemented: ORS 757.205. ORS 757.061 & ORS 759.175

Hist.: PUC 164, f. 4-18-74, ef. 5-11-74 (Order No. 74-307); PUC 9-1998, f. & cerr. ef. 4-28-98

860-022-0030

Requirements for Filing Tariffs or Schedules Naming Increased Rates

(1) Each utility filing tariffs or schedules which name increased rates shall submit therewith, in addition to requirements

of OAR 860-022-0025, the following information:

(a) A statement setting forth for each separate schedule the total number of customers affected, the total annual revenue derived under the existing schedule, and the amount of estimated revenue which will be derived from applying the proposed schedule;

(b) A statement setting forth for each separate schedule the average monthly use and resulting bills under both the existing rates and the proposed rates for characteristic customers, which will fairly represent the application of the proposed tariff or schedules; and

(c) A detailed statement setting forth the reasons or grounds

relied upon in support of the proposed increase.

(2) Additional information may be required to be filed either before the Commission's acceptance of the tendered filing or at any stage in the proceeding.

Smt. Auth.: ORS 183, ORS 756, ORS 757 & ORS 759 Surs. Implemented: ORS 757,205 & ORS 759,175

HIRL: PUC 164, f. 4-18-74, cf. 5-11-74 (Order No. 74-907); PUC 9-1998, f. & ccr. of 4-28-98

860-022-0031

OTA Model Tariff

(1) The Oregon Telecommunications Association Model Tariff dated May 1, 1987, is adopted and prescribed as a guideline tariff pertaining to definitions, rules, and regulations for all regulated telecommunications services.

(2) Tariffs filed substantially following the Model Tariff definitions, rules, and regulations will be accepted without further review. Substantial deviations from the Model Tariff Form will require justification by the telecommunications public utility requesting the deviation.

Smr. Amh.: ORS 183, ORS 756 & ORS 759

Sure Implemented: ORS 756.040

Hist.: PUC 9-1987, f. & ef. 10-6-87 (Order No. 87-994); PUC 12-1997, f. & cert. ef. 10-30-97

860-022-0032

Turiff Changes Effective With Service Rendered

All tariff changes shall be made applicable with service rendered on and after the effective date of the changes, unless the Commission by order provides otherwise. As used in this rule, "service rendered" means units of energy consumed, toll calls connected, basic service provided, or likewise as the context