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September 19, 2023

UG-230745

Kathy Hunter  
Acting Executive Director and Secretary  
Washington Utilities & Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504-7250

Received  
Records Management  
Sep 19, 2023

RE: **Customer Notice Verification**  
**Docket No.: UG-230745, UG-230746, UG-230750, UG-230747, and UG-230754**

On September 15, 2023, Cascade Natural Gas (“Cascade” or “Company”) submitted five advice filings (WA23-09-01, WA23-09-02, WA23-09-03, WA23-09-04, and WA23-09-05); each with the requested effective date of November 1, 2023. The filings seek to revise customer rates due to the Purchased Gas Adjustment and other non-gas cost adjustments. A description of the cost adjustment by advice number and docket is listed below:

Advice No.	Description	Docket No.
W23-09-01	Purchased Gas Adjustment	UG-230745
W23-09-02	Conservation Alliance Plan	UG-230746
W23-09-03	Decoupling	UG-230750
W23-09-04	Unprotected Excess Deferred Income Tax (EDIT) Reversals	UG-230747
W23-09-05	WEAF/Big Heart Cost Recovery	UG-230754

The proposed rate changes will affect all of Cascade’s Washington customers. Cascade serves approximately 202,519 residential, 27,445 commercial, 492 industrial, 100 large volume, and seven industrial interruptible customers in the state of Washington.

In accordance with WAC 480-90-194(3), the Company provided its customers notice of the subject filings in the following ways:

- 1) Bill inserts notifying customers of this proposed bill changes were sent to customers starting with bills issued on September 15, 2023. [per WAC 480-90-194(3)(a)]
- 2) The Company distributed the attached public service announcement to Community Action agencies with its service territory. [per WAC 480-90-194(3)(b)]
- 3) The public service announcement was provided to the news editor of every newspaper, television station, and radio station, in the geographic area within which it offers service. [per WAC 480-90-194(3)(c)]

- 4) The Company posted its bill insert on its webpage. (See [https://www.cngc.com/wp-content/uploads/PDFs/Brochures/2022/october/2022-09-19\\_cngc\\_wa\\_notice\\_of\\_proposed\\_rate\\_increase.pdf](https://www.cngc.com/wp-content/uploads/PDFs/Brochures/2022/october/2022-09-19_cngc_wa_notice_of_proposed_rate_increase.pdf).); [per WAC 480-90-194(3)(d)]

Besides the noticing methods required per WAC 480-90-194(3), the Company also posted the subject filings on its website. (See <https://www.cngc.com/rates-services/washington-pending-tariff-changes/>.) Attached are the bill insert and the public service announcement.

This filing is comprised of the following files:

UG-230745-CNGC-Customer-Notice-CLtr-09-19-23.pdf  
UG-230745-CNGC-Customer-Notice-bill-insert-09-19-23.pdf  
UG-230745-CNGC-Customer-Notice-PSA-09-19-23.pdf

If you have any questions, please direct them to me at (208) 377-6015.

Sincerely,

*/s/ Lori A. Blattner*

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Enclosures