



**Performance Results**  
**November 2010 - October 2011**  
**CenturyLink's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	October 2011	7903977	3289477	2	0.52	2382369	696866	3	-180.31	(110.62)
	September 2011	7986577	3335247	2	0.57	2626692	736019	4	-202.61	(124.18)
	August 2011	8530259	3564113	2	0.5	2596603	806818	3	-170.79	(104.83)
	July 2011	8128856	3409935	2	0.51	2399442	749780	3	-165.27	(101.48)
	June 2011	9690252	3911361	2	0.58	2738530	868536	3	-148.77	(91.44)
	May 2011	8564201	3574954	2	0.51	2662731	807085	3	-179.13	(109.90)
	April 2011	8518554	3558823	2	0.52	2646092	817006	3	-175.00	(107.39)
	March 2011	9657513	4054979	2	0.5	2978027	962537	3	-164.16	(100.81)
	February 2011	8249327	3460580	2	0.5	2437696	801430	3	-139.44	(85.78)
	January 2011	8720922	3644742	2	0.5	2859409	905557	3	-175.51	(107.70)
	December 2010	12588527	5318404	2	0.54	3100524	1006732	3	-180.74	(110.88)
	November 2010	12193942	5125389	2	0.51	3107216	1029056	3	-155.53	(95.56)
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	October 2011	23602106	23603593	100%	0.0079	0	0	0%	0.00	(0.16)
	September 2011	28604734	28605579	100%	0.0054	0	0	0%	0.00	(0.16)
	August 2011	32535370	32535373	100%	0.0003	0	0	0%	0.00	(0.16)
	July 2011	27486221	27486526	100%	0.0033	0	0	0%	0.00	(0.16)
	June 2011	28949201	28949393	100%	0.0026	0	0	0%	0.00	(0.16)
	May 2011	25726113	25726301	100%	0.0027	0	0	0%	0.00	(0.16)
	April 2011	26995289	26995350	100%	0.0015	0	0	0%	0.00	(0.16)
	March 2011	30318340	30318340	100%	0	0	0	0%	0.00	(0.16)
	February 2011	25725655	25725828	100%	0.0026	0	0	0%	0.00	(0.16)
	January 2011	27789856	27789856	100%	0	0	0	0%	0.00	(0.16)
	December 2010	28374132	28374184	100%	0.0014	0	0	0%	0.00	(0.16)
	November 2010	32310270	32310270	100%	0	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	October 2011	29	14	2	0.27	2382369	696866	3	-1.18	(1.72)
	September 2011	41	17	2	0.51	2626692	736019	4	-1.06	(1.64)
	August 2011	39	18	2	0.38	2596603	806818	3	-1.14	(1.69)
	July 2011	37	15	2	0.52	2399442	749780	3	-0.73	(1.45)
	June 2011	45	20	2	0.55	2738530	868536	3	-1.05	(1.64)
	May 2011	37	17	2	0.39	2662731	807085	3	-1.13	(1.69)
	April 2011	738	316	2	0.64	2646092	817006	3	-4.08	(3.48)
	March 2011	1653	722	2	0.49	2978027	962537	3	-5.65	(4.43)
	February 2011	273321	118010	2	0.49	2437696	801430	3	-61.15	(38.17)
	January 2011	6803	2836	2	0.53	2859409	905557	3	-10.87	(7.61)
	December 2010	2780897	1200684	2	0.53	3100524	1006732	3	-155.74	(95.69)
	November 2010	2686310	1145736	2	0.51	3107216	1029056	3	-130.37	(80.26)
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	October 2011	7903948	3289463	2	0.52	2382369	696866	3	-180.31	(110.62)
	September 2011	7986536	3335230	2	0.57	2626692	736019	4	-202.61	(124.18)
	August 2011	8530220	3564095	2	0.5	2596603	806818	3	-170.79	(104.83)
	July 2011	8128819	3409920	2	0.51	2399442	749780	3	-165.27	(101.48)
	June 2011	9690207	3911341	2	0.58	2738530	868536	3	-148.77	(91.44)
	May 2011	8564164	3574937	2	0.51	2662731	807085	3	-179.13	(109.90)
	April 2011	8517816	3558507	2	0.52	2646092	817006	3	-175.00	(107.39)
	March 2011	9655860	4054257	2	0.5	2978027	962537	3	-164.16	(100.80)
	February 2011	7976006	3342570	2	0.51	2437696	801430	3	-138.48	(85.19)

	January 2011	8714119	3641906	2	0.5	2859409	905557	3	-175.50	(107.70)
	December 2010	9807630	4117720	2	0.54	3100524	1006732	3	-173.01	(106.18)
	November 2010	9507632	3979653	2	0.51	3107216	1029056	3	-149.56	(91.93)
BI-2 Invoices Delivered within 10 Days All Parity by Design	October 2011	1398	1398	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	1491	1491	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	1456	1456	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1458	1459	100%	2.62%	0	0	0%	0.00	0.00
	May 2011	1262	1262	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	1435	1435	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	1499	1499	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1195	1196	100%	2.89%	0	0	0%	0.00	0.00
	January 2011	1304	1306	100%	3.91%	0	0	0%	0.00	0.00
	December 2010	1449	1449	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	1174	1175	100%	2.92%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	October 2011	2214412	2216484	100%	3.06%	0	0	0%	0.00	(0.06)
	September 2011	2189356	2198078	100%	6.29%	0	0	0%	0.00	(0.05)
	August 2011	2219543	2219669	100%	0.75%	0	0	0%	0.00	(0.06)
	July 2011	2190797	2192144	100%	2.48%	0	0	0%	0.00	(0.06)
	June 2011	2213789	2215258	100%	2.57%	0	0	0%	0.00	(0.06)
	May 2011	2219306	2220698	100%	2.50%	0	0	0%	0.00	(0.06)
	April 2011	2186733	2192956	100%	5.32%	0	0	0%	0.00	(0.05)
	March 2011	2279741	2281441	100%	2.73%	0	0	0%	0.00	(0.06)
	February 2011	2098329	2099886	100%	2.72%	0	0	0%	0.00	(0.06)
	January 2011	2183804	2183804	100%	0.00%	0	0	0%	0.00	(0.06)
	December 2010	2428628	2430681	100%	2.91%	0	0	0%	0.00	(0.06)
	November 2010	2452028	2452780	100%	1.75%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	October 2011	26003	26003	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2011	25522	25522	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2011	25500	25500	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	24571	24571	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2011	25316	25316	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	21533	26505	81%	39.04%	0	0	0%	0.00	0.43
	February 2011	0	29213	0%	0.00%	0	0	0%	0.00	3.00
	January 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	October 2011	6285	6291	100%	3.09%	96999	97439	100%	-4.08	(3.48)
	September 2011	5713	5716	100%	2.29%	97972	98199	100%	-2.73	(2.66)
	August 2011	5714	5716	100%	1.87%	95752	96091	100%	-3.94	(3.39)
	July 2011	7895	7907	100%	3.89%	98777	99076	100%	-2.34	(2.42)
	June 2011	6126	6134	100%	3.61%	130351	130629	100%	-1.37	(1.83)
	May 2011	5835	5866	99%	7.25%	138133	138782	100%	0.67	(0.59)
	April 2011	5836	5841	100%	2.92%	132274	132822	100%	-3.82	(3.32)
	March 2011	8973	8988	100%	4.08%	114246	115202	99%	-6.67	(5.06)
	February 2011	6223	6236	100%	4.56%	137955	138912	99%	-4.49	(3.73)
	January 2011	5415	5429	100%	5.07%	99304	100029	99%	-3.95	(3.40)
	December 2010	5409	5421	100%	4.70%	89826	90260	100%	-2.68	(2.63)
	November 2010	8116	8122	100%	2.72%	101270	101651	100%	-4.27	(3.60)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	October 2011	26003	26003	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2011	25522	25522	100%	0.00%	0	0	0%	0.00	(0.16)

	August 2011	25500	25500	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	24571	24571	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2011	25316	25316	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	26505	26505	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	29213	29213	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	October 2011	110	116	95%	22.15%	0	0	0%	0.00	0.01
	September 2011	157	163	96%	18.83%	0	0	0%	0.00	(0.04)
	August 2011	303	303	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	179	179	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2011	157	157	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2011	112	112	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	212	212	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	206	206	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	90	90	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	245	245	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	168	169	99%	7.67%	0	0	0%	0.00	(0.14)
	November 2010	199	199	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	October 2011	101	101	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2011	197	197	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2011	245	245	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	200	203	99%	12.07%	0	0	0%	0.00	(0.11)
	June 2011	109	114	96%	20.48%	0	0	0%	0.00	(0.02)
	May 2011	143	143	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	182	182	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	191	198	96%	18.47%	0	0	0%	0.00	(0.05)
	February 2011	142	161	88%	32.26%	0	0	0%	0.00	0.21
	January 2011	212	212	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	120	120	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	228	231	99%	11.32%	0	0	0%	0.00	(0.12)
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	71	1	71	0	0	0	0	0.00	(0.63)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	299	3	100	5.51	0	0	0	0.00	(0.51)
	August 2011	336	4	84	23.42	0	0	0	0.00	(0.90)
	July 2011	98	1	98	0	0	0	0	0.00	(0.55)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	114	1	114	0	0	0	0	0.00	(0.15)
April 2011	0	0	0	0	0	0	0	0.00	0.00	

	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	65	1	65	0	0	0	0	0	0.00	(1.38)
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	October 2011	104	1	104	0.00	0	0	0	0	0.00	(0.92)
	September 2011	0	0	0	0.00	0	0	0	0	0.00	0.00
	August 2011	121	1	121	0.00	0	0	0	0	0.00	(0.58)
	July 2011	0	0	0	0.00	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0.00	0	0	0	0	0.00	0.00
	May 2011	568	5	114	19.50	0	0	0	0	0.00	(0.73)
	April 2011	0	0	0	0.00	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0.00	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0.00	0	0	0	0	0.00	0.00
	January 2011	153	2	77	21.92	0	0	0	0	0.00	(1.47)
	December 2010	0	0	0	0.00	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0.00	0	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	October 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	September 2011	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	August 2011	4	4	100%	0.00%	0	0	0	0%	0.00	(0.33)
	July 2011	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	June 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	April 2011	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	October 2011	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	September 2011	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	August 2011	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	July 2011	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	June 2011	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	May 2011	6	6	100%	0.00%	0	0	0	0%	0.00	(0.33)
	April 2011	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	December 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	November 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	October 2011	19	2	10	0.71	0	0	0	0	0.00	(0.15)
	September 2011	7	1	7	0	0	0	0	0	0.00	(0.90)
	August 2011	50	6	8	1.37	0	0	0	0	0.00	(0.50)
	July 2011	17	2	9	0.71	0	0	0	0	0.00	(0.45)
	June 2011	45	5	9	0	0	0	0	0	0.00	(0.30)
	May 2011	68	8	9	0.53	0	0	0	0	0.00	(0.45)
	April 2011	28	3	9	0.58	0	0	0	0	0.00	(0.20)
	March 2011	16	2	8	0	0	0	0	0	0.00	(0.60)
	February 2011	68	7	10	0.49	0	0	0	0	0.00	(0.09)
	January 2011	39	4	10	0.5	0	0	0	0	0.00	(0.08)
	December 2010	9	1	9	0	0	0	0	0	0.00	(0.30)
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	October 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	September 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	August 2011	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	July 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	June 2011	5	5	100%	0.00%	0	0	0%	0.00	(0.33)	
	May 2011	8	8	100%	0.00%	0	0	0%	0.00	(0.33)	
	April 2011	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	March 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	February 2011	7	7	100%	0.00%	0	0	0%	0.00	(0.33)	
	January 2011	4	4	100%	0.00%	0	0	0%	0.00	(0.33)	
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	DA-1 Speed of Answer - Directory Assistance Parity by Design	October 2011	0	0	:00	:00	8.28	1	:12	0.00	0.00
		September 2011	0	0	:00	:00	7.92	1	:48	0.00	0.00
August 2011		0	0	:00	:00	8.12	1	:48	0.00	0.00	
July 2011		0	0	:00	:00	8.03	1	:12	0.00	0.00	
June 2011		0	0	:00	:00	8.59	1	:36	0.00	0.00	
May 2011		0	0	:00	:00	7.64	1	:36	0.00	0.00	
April 2011		0	0	:00	:00	7.81	1	:24	0.00	0.00	
March 2011		0	0	:00	:00	7.38	1	:12	0.00	0.00	
February 2011		0	0	:00	:00	8.19	1	:36	0.00	0.00	
January 2011		0	0	:00	:00	8.01	1	:24	0.00	0.00	
December 2010		0	0	:00	:00	7.08	1	:12	0.00	0.00	
November 2010		0	0	:00	:00	7.75	1	:00	0.00	0.00	
DB-1A Time to Update Databases E911 Parity by Design		October 2011	125.842361	37866	00:05	00:00	0	0	00:00	0.00	0.00
		September 2011	53.2041667	39199	00:02	00:00	0	0	00:00	0.00	0.00
	August 2011	54.5611111	40480	00:02	00:00	0	0	00:00	0.00	0.00	
	July 2011	49.1805556	44627	00:02	00:00	0	0	00:00	0.00	0.00	
	June 2011	74.5083333	53918	00:02	00:00	0	0	00:00	0.00	0.00	
	May 2011	60.3291667	39942	00:02	00:00	0	0	00:00	0.00	0.00	
	April 2011	38.9861111	36369	00:02	00:00	0	0	00:00	0.00	0.00	
	March 2011	55.5701389	47984	00:02	00:00	0	0	00:00	0.00	0.00	
	February 2011	56.6833333	38790	00:02	00:00	0	0	00:00	0.00	0.00	
	January 2011	45.7763889	39381	00:02	00:00	0	0	00:00	0.00	0.00	
	December 2010	52.7277778	42525	00:02	00:00	0	0	00:00	0.00	0.00	
	November 2010	53.8923611	42386	00:02	00:00	0	0	00:00	0.00	0.00	
	DB-1B Time to Update Databases LIDB Parity by Design	October 2011	0	0	:00	:00	0	0	:00	0.00	0.00
		September 2011	9551910	8945820	:48	:00	0	0	:00	0.00	0.00
August 2011		10705144	10237527	:00	:00	0	0	:00	0.00	0.00	
July 2011		8680460	8337198	:36	:00	0	0	:00	0.00	0.00	
June 2011		6684406	6498207	:12	:00	0	0	:00	0.00	0.00	
May 2011		9089086	8786124	:12	:00	0	0	:00	0.00	0.00	
April 2011		12196154	11883946	:12	:00	0	0	:00	0.00	0.00	
March 2011		14941664	14661233	:48	:00	0	0	:00	0.00	0.00	
February 2011		5106899	4924252	:36	:00	0	0	:00	0.00	0.00	
January 2011		11828665	11653960	:24	:00	0	0	:00	0.00	0.00	
December 2010		5396211	5204562	:36	:00	0	0	:00	0.00	0.00	
November 2010		6956904	6740725	:12	:00	0	0	:00	0.00	0.00	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design		October 2011	69359.5	161036	:12	:00	0	0	:00	0.00	0.00
		September 2011	54792.44	161270	:36	:48	0	0	:00	0.00	0.00
	August 2011	63948.82	172597	:48	:12	0	0	:00	0.00	0.00	
	July 2011	72832.12	186659	:36	:36	0	0	:00	0.00	0.00	
	June 2011	75682.34	201446	:12	:12	0	0	:00	0.00	0.00	

	May 2011	70092.63	160200	:36	:00	0	0	:00	0.00	0.00
	April 2011	47478.84	144616	:12	:48	0	0	:00	0.00	0.00
	March 2011	99517.24	188229	:12	:00	0	0	:00	0.00	0.00
	February 2011	41732.31	149964	:12	:00	0	0	:00	0.00	0.00
	January 2011	36796.6	158242	:12	:48	0	0	:00	0.00	0.00
	December 2010	35014.85	164217	:24	:24	0	0	:00	0.00	0.00
	November 2010	46592.19	174401	:48	:36	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	October 2011	120628	122779	98%	13.12%	0	0	0%	0.00	0.00
	September 2011	121982	123936	98%	12.46%	0	0	0%	0.00	0.00
	August 2011	132984	135110	98%	12.44%	0	0	0%	0.00	0.00
	July 2011	135223	137662	98%	13.19%	0	0	0%	0.00	0.00
	June 2011	156642	158808	99%	11.60%	0	0	0%	0.00	0.00
	May 2011	126079	128095	98%	12.45%	0	0	0%	0.00	0.00
	April 2011	109030	110955	98%	13.06%	0	0	0%	0.00	0.00
	March 2011	146076	149530	98%	15.02%	0	0	0%	0.00	0.00
	February 2011	112253	114167	98%	12.84%	0	0	0%	0.00	0.00
	January 2011	117904	119953	98%	12.96%	0	0	0%	0.00	0.00
	December 2010	123485	125473	98%	12.49%	0	0	0%	0.00	0.00
	November 2010	129763	131762	98%	12.22%	0	0	0%	0.00	0.00
	GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	October 2011	28382	28440	100%	0.00%	0	0	0%	0.00
September 2011		29458	29520	100%	0.00%	0	0	0%	0.00	0.00
August 2011		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
July 2011		29880	29880	100%	0.00%	0	0	0%	0.00	0.00
June 2011		29381	29520	100%	0.00%	0	0	0%	0.00	0.00
May 2011		30008	30060	100%	0.00%	0	0	0%	0.00	0.00
April 2011		27900	27900	100%	0.00%	0	0	0%	0.00	0.00
March 2011		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
February 2011		27306	27360	100%	0.00%	0	0	0%	0.00	0.00
January 2011		29871	29880	100%	0.00%	0	0	0%	0.00	0.00
December 2010		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
November 2010		29488	29520	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925		October 2011	29880	29880	100%	0.00%	0	0	0%	0.00
	September 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	29340	29340	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	GA-3 Gateway Availability - EB-TA Benchmark 0.9925	October 2011	42593	42840	99%	0.00%	0	0	0%	0.00
September 2011		41726	41760	100%	0.00%	0	0	0%	0.00	0.00
August 2011		43200	43200	100%	0.00%	0	0	0%	0.00	0.00
July 2011		42840	42840	100%	0.00%	0	0	0%	0.00	0.00
June 2011		41272	41760	99%	0.00%	0	0	0%	0.00	0.00
May 2011		42900	42900	100%	0.00%	0	0	0%	0.00	0.00
April 2011		41637	41700	100%	0.00%	0	0	0%	0.00	0.00
March 2011		42878	43200	99%	0.00%	0	0	0%	0.00	0.00
February 2011		38880	38880	100%	0.00%	0	0	0%	0.00	0.00
January 2011		42840	42840	100%	0.00%	0	0	0%	0.00	0.00

	December 2010	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	October 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	20160	20160	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	October 2011	41452	41565	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	40515	40740	99%	0.00%	0	0	0%	0.00	0.00
	May 2011	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	40422	40485	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	42004	42180	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	37860	37860	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	October 2011	28375	28440	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	29750	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	29381	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	30008	30060	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	27900	27900	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	27308	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29488	29520	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	2	50%	50.00%	5	15	33%	0.47	(1.15)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	5	10	50%	0.95	(1.07)
	November 2010	1	1	100%	0.00%	5	14	36%	1.30	(0.85)
MR-10 Customer and Non-CTLQ Related Trouble Reports Business Parity	October 2011	2	7	29%	45.18%	608	1870	33%	-0.22	(1.14)
	September 2011	2	2	100%	0.00%	592	1671	35%	1.91	(0.30)
	August 2011	12	20	60%	48.99%	627	1856	34%	2.47	0.32
	July 2011	4	8	50%	50.00%	600	1654	36%	0.81	(0.72)
	June 2011	5	16	31%	46.35%	602	1739	35%	-0.28	(1.17)
	May 2011	5	13	38%	48.65%	595	1779	33%	0.38	(0.93)
	April 2011	4	9	44%	49.69%	635	1738	37%	0.49	(0.89)
	March 2011	6	14	43%	49.49%	691	2021	34%	0.68	(0.74)
	February 2011	3	7	43%	49.49%	611	1697	36%	0.38	(0.99)
	January 2011	6	14	43%	49.49%	784	2235	35%	0.61	(0.79)
	December 2010	7	16	44%	49.61%	796	2320	34%	0.79	(0.67)
	November 2010	8	13	62%	48.65%	724	2078	35%	2.01	0.03
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex Parity	October 2011	0	1	0%	0.00%	15	43	35%	-0.72	(1.44)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0.00%	30	76	39%	-0.80	(1.49)
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex 21 Parity	October 2011	1	2	50%	50.00%	11	21	52%	-0.06	(1.04)
	September 2011	2	2	100%	0.00%	6	26	23%	2.49	(0.12)
	August 2011	1	2	50%	50.00%	1	18	6%	2.60	(0.48)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	3	4	75%	43.30%	2	18	11%	3.68	0.20
	May 2011	2	2	100%	0.00%	3	18	17%	3.00	(0.02)
	April 2011	1	2	50%	50.00%	5	23	22%	0.93	(0.89)
	March 2011	2	4	50%	50.00%	8	37	22%	1.31	(0.58)
	February 2011	0	1	0%	0.00%	1	14	7%	-0.27	(1.16)
	January 2011	0	1	0%	0.00%	11	31	35%	-0.73	(1.44)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	5	25	20%	1.96	(0.55)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS0 Parity	October 2011	4	4	100%	0.00%	42	145	29%	3.09	0.46
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	63	190	33%	1.42	(0.74)
	July 2011	1	1	100%	0.00%	52	154	34%	1.40	(0.75)
	June 2011	2	2	100%	0.00%	47	182	26%	2.38	(0.10)
	May 2011	0	1	0%	0.00%	61	202	30%	-0.66	(1.40)
	April 2011	0	1	0%	0.00%	46	145	32%	-0.68	(1.41)
March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	



	February 2011	2	2	100%	0.00%	48	185	26%	2.38	(0.10)	
	January 2011	1	2	50%	50.00%	55	161	34%	0.47	(1.11)	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity	October 2011	0	1	0%	0.00%	75	194	39%	-0.79	(1.48)	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	2	6	33%	47.14%	74	195	38%	-0.23	(1.14)	
	July 2011	0	2	0%	0.00%	55	170	32%	-0.97	(1.59)	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	1	1	100%	0.00%	63	152	41%	1.18	(0.87)	
	April 2011	2	3	67%	47.14%	60	173	35%	1.15	(0.65)	
	March 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	1	2	50%	50.00%	74	223	33%	0.50	(1.09)	
	November 2010	0	3	0%	0.00%	90	284	32%	-1.17	(1.71)	
	MR-10 Customer and Non-CTLQ Related Trouble Reports DS3 Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010		1	1	100%	0.00%	1	2	50%	0.82	(1.26)	
MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity		October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	2	0%	0.00%	117	119	98%	-10.73	(7.52)	
	February 2011	0	2	0%	0.00%	94	100	94%	-5.54	(4.37)	
	January 2011	0	1	0%	0.00%	103	106	97%	-5.83	(4.55)	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-10 Customer and Non-CTLQ Related Trouble Reports Frame Relay Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		1	1	100%	0.00%	1	13	8%	3.34	(0.35)	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	1	0%	0.00%	1	13	8%	-0.28	(1.17)	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		1	1	100%	0.00%	5	11	45%	1.05	(1.00)	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-CTLQ Related		October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

Trouble Reports ISDN Primary Parity	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	48	97	49%	-0.98	(1.60)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports LIS Trunk Parity	October 2011	5	5	100%	0.00%	1	6	17%	3.69
September 2011		13	15	87%	33.99%	1	2	50%	0.97	(0.73)
August 2011		6	8	75%	43.30%	1	2	50%	0.63	(1.05)
July 2011		8	8	100%	0.00%	6	7	86%	0.79	(0.95)
June 2011		11	11	100%	0.00%	3	4	75%	0.99	(0.62)
May 2011		7	7	100%	0.00%	3	3	100%	0.00	0.00
April 2011		7	9	78%	41.57%	12	12	100%	0.00	0.00
March 2011		8	10	80%	40.00%	2	2	100%	0.00	0.00
February 2011		11	12	92%	27.64%	6	6	100%	0.00	0.00
January 2011		10	12	83%	37.27%	2	3	67%	0.55	(1.03)
December 2010		9	10	90%	30.00%	3	3	100%	0.00	0.00
November 2010		8	12	67%	47.14%	7	9	78%	-0.61	(1.37)
MR-10 Customer and Non-CTLQ Related Trouble Reports PBX Parity	October 2011	6	6	100%	0.00%	10	19	53%	2.03	0.03
	September 2011	0	1	0%	0.00%	7	20	35%	-0.72	(1.44)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	6	17%	37.27%	5	14	36%	-0.81	(1.50)
	June 2011	0	2	0%	0.00%	7	20	35%	-0.99	(1.60)
	May 2011	0	1	0%	0.00%	8	10	80%	-1.91	(2.16)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0.00%	12	28	43%	-0.85	(1.52)
	February 2011	0	1	0%	0.00%	12	22	55%	-1.07	(1.65)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Residence Parity	October 2011	4	16	25%	43.30%	3283	10620	31%	-0.51	(1.31)
	September 2011	4	8	50%	50.00%	2893	9598	30%	1.22	(0.48)
	August 2011	6	8	75%	43.30%	2899	9898	29%	2.84	0.41
	July 2011	4	8	50%	50.00%	2891	9391	31%	1.18	(0.51)
	June 2011	0	5	0%	0.00%	2815	9829	29%	-1.42	(1.86)
	May 2011	1	2	50%	50.00%	2900	9683	30%	0.62	(1.01)
	April 2011	0	1	0%	0.00%	3046	9371	33%	-0.69	(1.42)
	March 2011	1	7	14%	34.99%	3863	11605	33%	-1.07	(1.65)
	February 2011	1	2	50%	50.00%	3602	10063	36%	0.42	(1.13)
	January 2011	0	2	0%	0.00%	4632	13945	33%	-1.00	(1.61)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	2	4	50%	50.00%	4971	14639	34%	0.68	(0.88)
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT Above DS1 Level Parity	October 2011	0	2	0%	0.00%	3	5	60%	-1.46	(1.89)
	September 2011	3	4	75%	43.30%	2	6	33%	1.37	(0.61)
	August 2011	1	2	50%	50.00%	1	1	100%	0.00	0.00
	July 2011	1	1	100%	0.00%	3	5	60%	0.75	(1.26)
	June 2011	0	1	0%	0.00%	3	3	100%	0.00	0.00
	May 2011	1	1	100%	0.00%	3	6	50%	0.93	(1.11)

	April 2011	1	2	50%	50.00%	2	6	33%	0.43	(1.22)
	March 2011	0	2	0%	0.00%	1	6	17%	-0.55	(1.33)
	February 2011	0	1	0%	0.00%	5	11	45%	-0.87	(1.53)
	January 2011	1	5	20%	40.00%	3	8	38%	-0.63	(1.39)
	December 2010	3	3	100%	0.00%	3	7	43%	1.67	(0.41)
	November 2010	2	2	100%	0.00%	1	2	50%	1.00	(1.00)
MR-10 Customer and Non-CTLQ Related	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports UDIT DS1 Parity	September 2011	1	1	100%	0.00%	44	138	32%	1.46	(0.72)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0.00%	63	152	41%	-0.84	(1.51)
	April 2011	1	2	50%	50.00%	60	173	35%	0.45	(1.12)
	March 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	51	196	26%	1.68	(0.62)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	90	284	32%	1.47	(0.71)
MR-10 Customer and Non-CTLQ Related	October 2011	46	81	57%	49.54%	5	16	31%	2.01	(0.03)
Trouble Reports Unbundled Loop - 2 Wire	September 2011	33	62	53%	49.90%	2	5	40%	0.58	(0.93)
Non-Loaded Parity	August 2011	65	109	60%	49.06%	4	9	44%	0.88	(0.67)
	July 2011	61	94	65%	47.73%	6	12	50%	0.97	(0.57)
	June 2011	69	113	61%	48.76%	4	9	44%	0.97	(0.61)
	May 2011	64	113	57%	49.56%	5	15	33%	1.80	(0.13)
	April 2011	49	100	49%	49.99%	5	24	21%	3.05	0.41
	March 2011	85	128	66%	47.23%	4	12	33%	2.32	0.17
	February 2011	51	104	49%	49.99%	6	12	50%	-0.06	(1.04)
	January 2011	56	105	53%	49.89%	6	15	40%	0.99	(0.58)
	December 2010	72	120	60%	48.99%	5	10	50%	0.61	(0.82)
	November 2010	53	110	48%	49.97%	5	14	36%	0.92	(0.64)
MR-10 Customer and Non-CTLQ Related	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Non-Loaded Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0.00%	51	196	26%	-0.59	(1.36)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	October 2011	19	32	59%	49.11%	5	16	31%	1.98	(0.07)
Trouble Reports Unbundled Loop - ADSL	September 2011	34	46	74%	43.91%	2	5	40%	1.47	(0.35)
Qualified Parity	August 2011	17	34	50%	50.00%	4	9	44%	0.30	(1.05)
	July 2011	27	44	61%	48.69%	6	12	50%	0.70	(0.76)
	June 2011	24	43	56%	49.66%	4	9	44%	0.62	(0.84)
	May 2011	21	43	49%	49.99%	5	15	33%	1.10	(0.55)
	April 2011	38	61	62%	48.46%	5	24	21%	4.24	0.98
	March 2011	29	52	56%	49.67%	4	12	33%	1.49	(0.34)
	February 2011	20	51	39%	48.82%	6	12	50%	-0.67	(1.41)
	January 2011	15	35	43%	49.49%	6	15	40%	0.19	(1.08)
	December 2010	29	54	54%	49.86%	5	10	50%	0.22	(1.07)

MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 Capable Parity	November 2010	33	49	67%	46.89%	5	14	36%	2.18	0.10
	October 2011	48	163	29%	45.58%	75	194	39%	-1.78	(2.08)
	September 2011	51	145	35%	47.75%	45	140	32%	0.55	(0.75)
	August 2011	36	111	32%	46.81%	74	195	38%	-0.96	(1.58)
	July 2011	24	117	21%	40.38%	55	170	32%	-2.11	(2.28)
	June 2011	39	124	31%	46.43%	48	176	27%	0.80	(0.60)
	May 2011	28	112	25%	43.30%	63	152	41%	-2.68	(2.63)
	April 2011	40	110	36%	48.10%	60	173	35%	0.29	(0.90)
	March 2011	38	146	26%	43.88%	64	175	37%	-1.95	(2.19)
	February 2011	46	125	37%	48.23%	49	166	30%	1.35	(0.28)
	January 2011	37	129	29%	45.23%	51	196	26%	0.54	(0.75)
	December 2010	56	153	37%	48.17%	74	223	33%	0.69	(0.65)
	November 2010	43	149	29%	45.31%	90	284	32%	-0.60	(1.37)
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - XDSL Parity	October 2011	0	2	0%	0.00%	75	194	39%	-1.12	(1.68)
	September 2011	0	1	0%	0.00%	44	138	32%	-0.68	(1.41)
	August 2011	0	3	0%	0.00%	74	195	38%	-1.34	(1.82)
	July 2011	1	3	33%	47.14%	55	170	32%	0.04	(1.31)
	June 2011	1	1	100%	0.00%	48	176	27%	1.63	(0.64)
	May 2011	1	2	50%	50.00%	63	152	41%	0.24	(1.25)
	April 2011	3	6	50%	50.00%	60	173	35%	0.78	(0.77)
	March 2011	2	2	100%	0.00%	64	175	37%	1.85	(0.34)
	February 2011	2	4	50%	50.00%	49	166	30%	0.89	(0.76)
	January 2011	2	3	67%	47.14%	51	196	26%	1.59	(0.43)
	December 2010	2	3	67%	47.14%	74	223	33%	1.22	(0.61)
	November 2010	2	3	67%	47.14%	90	284	32%	1.30	(0.57)
	MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop Analog Parity	October 2011	146	302	48%	49.97%	3891	12490	31%	6.37
September 2011		146	318	46%	49.83%	3485	11269	31%	5.70	2.32
August 2011		121	295	41%	49.19%	3527	11755	30%	4.08	1.37
July 2011		129	284	45%	49.79%	3491	11045	32%	4.94	1.88
June 2011		134	306	44%	49.61%	3417	11568	30%	5.39	2.13
May 2011		136	302	45%	49.75%	3495	11462	30%	5.42	2.15
April 2011		162	307	53%	49.92%	3681	11109	33%	7.21	3.20
March 2011		182	416	44%	49.61%	4554	13626	33%	4.40	1.59
February 2011		202	340	59%	49.11%	4213	11760	36%	8.94	3.83
January 2011		205	400	51%	49.98%	5416	16180	33%	7.44	3.36
December 2010		217	483	45%	49.74%	6187	18817	33%	5.57	2.27
November 2010		204	369	55%	49.72%	5695	16717	34%	8.51	3.83
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop ISDN Capable Parity		October 2011	0	1	0%	0.00%	5	16	31%	-0.65
	September 2011	1	2	50%	50.00%	2	5	40%	0.24	(1.34)
	August 2011	2	4	50%	50.00%	4	9	44%	0.19	(1.25)
	July 2011	3	6	50%	50.00%	6	12	50%	0.00	(1.00)
	June 2011	3	4	75%	43.30%	4	9	44%	1.02	(0.75)
	May 2011	2	6	33%	47.14%	5	15	33%	0.00	(1.00)
	April 2011	2	3	67%	47.14%	5	24	21%	1.84	(0.38)
	March 2011	4	5	80%	40.00%	4	12	33%	1.86	(0.26)
	February 2011	0	1	0%	0.00%	6	12	50%	-0.96	(1.58)
	January 2011	0	4	0%	0.00%	6	15	40%	-1.45	(1.88)
	December 2010	5	12	42%	49.30%	5	10	50%	-0.39	(1.24)
	November 2010	2	4	50%	50.00%	5	14	36%	0.53	(1.02)
	MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00

	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	1	6	17%	37.27%	4213	11760	36%	-0.98	(1.59)	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	34	81	42%	49.35%	6187	18817	33%	1.74	(0.03)	
	November 2010	24	57	42%	49.37%	5695	16717	34%	1.28	(0.31)	
MR-10 Customer and Non-CTLQ Related Trouble Reports UNE P (Centrex 21) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	3	0%	0.00%	13	38	34%	-1.20	(1.73)	
	November 2010	0	2	0%	0.00%	5	25	20%	-0.68	(1.41)	
	MR-10 Customer and Non-CTLQ Related Trouble Reports UNE P (Centrex) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	1	0%	0.00%	26	81	32%	-0.68	(1.42)	
November 2010		0	1	0%	0.00%	30	76	39%	-0.80	(1.49)	
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95		October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	1	1	100%	0.00%	764	774	99%	-0.11	(1.07)	
	January 2011	1	1	100%	0.00%	858	899	95%	-0.22	(1.13)	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	October 2011	8700	10055	87%	34.15%	57382	67053	86%	-2.52	(2.53)
		September 2011	8589	10236	84%	36.74%	62010	74497	83%	-1.71	(2.04)
August 2011		10738	11621	92%	26.50%	223185	282452	79%	-34.73	(22.11)	
July 2011		10308	12277	84%	36.70%	206428	290479	71%	-30.87	(19.77)	
June 2011		10014	11475	87%	33.33%	213671	252729	85%	-7.89	(5.80)	
May 2011		9363	10454	90%	30.57%	59549	67798	88%	-5.04	(4.06)	
April 2011		8469	9413	90%	30.04%	201452	236745	85%	-13.03	(8.92)	
March 2011		9304	10328	90%	29.89%	213333	252190	85%	-15.16	(10.21)	
February 2011	8364	9087	92%	27.06%	198007	223057	89%	-9.69	(6.89)		

	January 2011	8587	9537	90%	29.95%	211131	242678	87%	-8.65	(6.26)
	December 2010	7977	9779	82%	38.77%	191585	266850	72%	-21.10	(13.83)
	November 2010	7339	9003	82%	38.82%	200836	257119	78%	-7.68	(5.67)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	October 2011	0	1	0%	0.00%	175	277	63%	1.31	(0.80)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	4	5	80%	40.00%	387	545	71%	-0.44	(1.27)
	July 2011	1	2	50%	50.00%	367	475	77%	0.92	(0.85)
	June 2011	5	6	83%	37.27%	398	471	85%	0.08	(1.22)
	May 2011	3	3	100%	0.00%	516	607	85%	-0.73	(1.44)
	April 2011	2	2	100%	0.00%	419	607	69%	-0.95	(1.57)
	March 2011	4	5	80%	40.00%	513	776	66%	-0.65	(1.40)
	February 2011	2	2	100%	0.00%	393	591	67%	-1.00	(1.61)
	January 2011	1	4	25%	43.30%	300	805	37%	0.51	(1.04)
	December 2010	2	6	33%	47.14%	398	903	44%	0.53	(0.94)
	November 2010	0	1	0%	0.00%	317	766	41%	0.84	(1.13)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	6	11	55%	-0.87	(1.53)
	March 2011	0	1	0%	0.00%	11	19	58%	1.14	(0.92)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	1526	2181	70%	-0.66	(1.40)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	3	3	100%	0.00%	2671	3628	74%	-1.04	(1.63)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	3	0%	0.00%	2810	3992	70%	2.67	0.18
	March 2011	1	2	50%	50.00%	3532	5195	68%	0.55	(1.06)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	2	3	67%	47.14%	3166	7315	43%	-0.82	(1.50)
	November 2010	0	1	0%	0.00%	2552	6505	39%	0.80	(1.17)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	October 2011	1	1	100%	0.00%	1275	2109	60%	-0.81	(1.49)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	3001	3667	82%	-0.67	(1.40)
	May 2011	1	2	50%	50.00%	3313	4157	80%	1.04	(0.79)
	April 2011	1	1	100%	0.00%	2810	3992	70%	-0.65	(1.39)
	March 2011	1	1	100%	0.00%	3532	5195	68%	-0.69	(1.42)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0.00%	2118	5960	36%	0.74	(1.23)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0.00%	2552	6505	39%	1.14	(0.80)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3A Out of Service Cleared within 24 Hours Residence Parity	October 2011	2	5	40%	48.99%	1100	1832	60%	0.91
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		3	3	100%	0.00%	2304	3153	73%	-1.05	(1.64)
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	2	0%	0.00%	3019	4419	68%	2.08	(0.22)
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	1	0%	0.00%	1818	5155	35%	0.74	(1.23)
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		1	1	100%	0.00%	2235	5739	39%	-1.25	(1.76)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		October 2011	0	0	0%	0.00%	0	0	0%	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	2	50%	50.00%	2732	4125	66%	0.49	(1.09)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	18	28	64%	47.92%	3166	7315	43%	-2.24	(2.36)
	November 2010	11	20	55%	49.75%	2552	6505	39%	-1.44	(1.88)
	MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00

	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	3	33%	47.14%	4	16	25%	-0.31	(1.19)
	November 2010	0	1	0%	0.00%	3	10	30%	0.62	(1.37)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	12	24	50%	-0.98	(1.60)
	November 2010	0	1	0%	0.00%	11	27	41%	0.81	(1.17)
MR-3B Out of Service Cleared within 24 Hours Business Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	139	177	79%	-0.52	(1.32)
	July 2011	1	1	100%	0.00%	98	140	70%	-0.65	(1.40)
	June 2011	2	2	100%	0.00%	101	123	82%	-0.65	(1.40)
	May 2011	1	2	50%	50.00%	111	148	75%	0.81	(0.91)
	April 2011	1	1	100%	0.00%	107	129	83%	-0.45	(1.27)
	March 2011	2	2	100%	0.00%	130	164	79%	-0.72	(1.44)
	February 2011	1	1	100%	0.00%	103	144	72%	-0.63	(1.38)
	January 2011	1	1	100%	0.00%	125	200	63%	-0.77	(1.47)
	December 2010	3	3	100%	0.00%	116	248	47%	-1.84	(2.12)
	November 2010	1	2	50%	50.00%	112	189	59%	0.27	(1.24)
MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	January 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Line Sharing Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0.00%	767	1012	76%	1.77	(0.58)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00



MR-3B Out of Service Cleared within 24 Hours PBX Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	3	3	100%	0.00%	4	6	67%	-1.00	(1.61)
	June 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	666	889	75%	-0.58	(1.35)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0.00%	717	954	75%	1.74	(0.59)
	March 2011	0	1	0%	0.00%	710	1024	69%	1.50	(0.69)
	February 2011	1	1	100%	0.00%	592	902	66%	-0.72	(1.44)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	3	5	60%	48.99%	904	1841	49%	-0.49	(1.30)
	November 2010	4	4	100%	0.00%	801	1544	52%	-1.92	(2.17)
MR-3C Out of Service Cleared within 24 Hours Business Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	2	2	100%	0.00%	47	50	94%	-0.35	(1.21)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	36	38	95%	-0.23	(1.14)
	April 2011	1	1	100%	0.00%	44	50	88%	-0.37	(1.22)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	May 2011	2	2	100%	0.00%	257	283	91%	-0.45	(1.27)
	April 2011	1	1	100%	0.00%	234	257	91%	-0.31	(1.19)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	196	228	86%	-0.40	(1.25)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	286	313	91%	-0.31	(1.19)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours PBX Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity		October 2011	0	0	0%	0.00%	0	0	0%	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0.00%	167	235	71%	1.56	(0.67)
	MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00

	December 2010	2	2	100%	0.00%	243	334	73%	-0.86	(1.52)
	November 2010	1	1	100%	0.00%	202	279	72%	-0.62	(1.37)
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	0	1	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	October 2011	22	22	100%	0.00%	11	11	100%	0.00	0.00
	September 2011	13	13	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	29	29	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	19	20	95%	21.79%	6	6	100%	0.00	(1.45)
	June 2011	33	33	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	32	32	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	26	26	100%	0.00%	7	7	100%	0.00	0.00
	February 2011	36	36	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	34	34	100%	0.00%	8	8	100%	0.00	0.00
	December 2010	30	30	100%	0.00%	4	4	100%	0.00	0.00
	November 2010	30	30	100%	0.00%	8	8	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	October 2011	8	9	89%	31.43%	11	11	100%	0.00	(0.92)
	September 2011	11	11	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	14	14	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	14	14	100%	0.00%	6	6	100%	0.00	0.00
	June 2011	18	18	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	14	14	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	22	22	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	16	17	94%	23.53%	7	7	100%	0.00	(1.33)
	February 2011	21	21	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	15	15	100%	0.00%	8	8	100%	0.00	0.00
	December 2010	22	22	100%	0.00%	4	4	100%	0.00	0.00
	November 2010	9	9	100%	0.00%	8	8	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	44	44	100%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	October 2011	90	93	97%	17.67%	1320	2158	61%	-6.90	(5.19)
	September 2011	121	124	98%	15.36%	1581	2242	71%	-6.43	(4.91)
	August 2011	98	98	100%	0.00%	2988	4137	72%	-6.07	(4.69)

	July 2011	79	82	96%	18.77%	2853	3833	74%	-4.50	(3.74)
	June 2011	109	111	98%	13.30%	3192	3876	82%	-4.32	(3.62)
	May 2011	106	107	99%	9.62%	3533	4394	80%	-4.80	(3.92)
	April 2011	94	94	100%	0.00%	3007	4207	71%	-6.06	(4.68)
	March 2011	163	168	97%	16.99%	3753	5426	69%	-7.70	(5.68)
	February 2011	82	85	96%	18.45%	2897	4315	67%	-5.70	(4.47)
	January 2011	108	120	90%	30.00%	2283	6189	37%	-11.94	(8.26)
	December 2010	144	156	92%	26.65%	3365	7592	44%	-11.94	(8.26)
	November 2010	95	97	98%	14.21%	2725	6744	40%	-11.46	(7.97)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	2	2	100%	0.00%	3	4	75%	-0.67	(1.41)
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	4	4	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	July 2011	1	1	100%	0.00%	62	63	98%	-0.13	(1.08)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	October 2011	5	5	100%	0.00%	312	445	70%	-1.45	(1.88)
	September 2011	10	10	100%	0.00%	343	439	78%	-1.65	(2.01)
	August 2011	11	12	92%	27.64%	836	1187	70%	-1.60	(1.98)
	July 2011	16	17	94%	23.53%	878	1190	74%	-1.89	(2.15)
	June 2011	8	8	100%	0.00%	872	1125	78%	-1.52	(1.92)
	May 2011	25	27	93%	26.19%	852	1163	73%	-2.24	(2.36)
	April 2011	15	15	100%	0.00%	861	1125	77%	-2.13	(2.30)
	March 2011	8	8	100%	0.00%	885	1235	72%	-1.77	(2.08)
	February 2011	24	25	96%	19.60%	726	1084	67%	-3.05	(2.85)
	January 2011	15	15	100%	0.00%	956	1651	58%	-3.29	(3.00)
	December 2010	30	33	91%	28.75%	948	1898	50%	-4.67	(3.84)
	November 2010	24	26	92%	26.65%	830	1584	52%	-4.04	(3.46)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	October 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	October 2011	1	1	100%	0.00%	723	771	94%	-0.26	(1.16)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	5	5	100%	0.00%	675	706	96%	-0.48	(1.29)
	July 2011	3	3	100%	0.00%	582	601	97%	-0.31	(1.19)
	June 2011	6	7	86%	34.99%	647	669	97%	1.62	(0.52)
	May 2011	4	4	100%	0.00%	707	727	97%	-0.34	(1.20)
	April 2011	2	2	100%	0.00%	653	700	93%	-0.38	(1.23)
	March 2011	5	5	100%	0.00%	824	869	95%	-0.52	(1.32)
	February 2011	2	2	100%	0.00%	637	682	93%	-0.38	(1.23)
	January 2011	5	5	100%	0.00%	627	897	70%	-1.46	(1.89)
	December 2010	3	6	50%	50.00%	756	1003	75%	1.44	(0.41)
	November 2010	3	3	100%	0.00%	632	857	74%	-1.03	(1.63)
MR-4A All Troubles Cleared within 48 Hours	October 2011	1	1	100%	0.00%	18	19	95%	-0.23	(1.14)

Hours Centrex Parity	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0.00%	5	5	100%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	September 2011	0	0	0%	0.00%	0	0	0%	0.00
August 2011		1	1	100%	0.00%	9	10	90%	-0.32	(1.19)
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		1	1	100%	0.00%	11	12	92%	-0.29	(1.18)
March 2011		2	2	100%	0.00%	17	20	85%	-0.57	(1.34)
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2011		4	4	100%	0.00%	5508	6000	92%	-0.60	(1.36)
MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity		September 2011	1	1	100%	0.00%	4947	5283	94%	-0.26
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	3	3	100%	0.00%	4714	4905	96%	-0.35	(1.21)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	3	3	100%	0.00%	4663	4939	94%	-0.42	(1.26)
	March 2011	2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	3	3	100%	0.00%	6637	8926	74%	-1.02	(1.62)
	November 2010	0	1	0%	0.00%	5568	7765	72%	1.59	(0.65)
	October 2011	1	1	100%	0.00%	5508	6000	92%	-0.30	(1.18)
	MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	September 2011	0	0	0%	0.00%	0	0	0%	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		2	2	100%	0.00%	5224	5426	96%	-0.28	(1.17)
May 2011		2	2	100%	0.00%	4991	5232	95%	-0.31	(1.19)
April 2011		1	1	100%	0.00%	4663	4939	94%	-0.24	(1.15)
March 2011		2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	2	0%	0.00%	4974	7349	68%	2.05	(0.24)
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		2	3	67%	47.14%	5568	7765	72%	0.19	(1.20)
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours PBX Parity		September 2011	0	0	0%	0.00%	0	0	0%	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	October 2011	8	8	100%	0.00%	4785	5229	92%	-0.86	(1.52)
	September 2011	4	4	100%	0.00%	4312	4607	94%	-0.52	(1.32)
	August 2011	1	1	100%	0.00%	4354	4597	95%	-0.24	(1.14)
	July 2011	3	3	100%	0.00%	4132	4304	96%	-0.35	(1.21)
	June 2011	2	2	100%	0.00%	4577	4757	96%	-0.28	(1.17)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	4	4	100%	0.00%	5069	5380	94%	-0.50	(1.30)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	4347	6452	67%	-0.98	(1.60)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	4936	6908	71%	-0.63	(1.38)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	4	4	100%	0.00%	4712	5061	93%	-0.54	(1.33)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	28	32	88%	33.07%	6637	8926	74%	-1.70	(2.03)
	November 2010	13	21	62%	48.56%	5568	7765	72%	1.00	(0.53)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	3	3	100%	0.00%	10	17	59%	-1.34	(1.81)
	November 2010	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	19	27	70%	-0.64	(1.39)

MR-4B All Troubles Cleared within 48 Hours Business Parity	November 2010	1	1	100%	0.00%	25	28	89%	-0.34	(1.21)
	October 2011	3	3	100%	0.00%	182	194	94%	-0.44	(1.27)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	200	221	91%	-0.32	(1.20)
	July 2011	1	1	100%	0.00%	171	182	94%	-0.25	(1.15)
	June 2011	2	2	100%	0.00%	164	171	96%	-0.29	(1.18)
	May 2011	2	2	100%	0.00%	166	174	95%	-0.31	(1.19)
	April 2011	1	1	100%	0.00%	139	146	95%	-0.22	(1.14)
	March 2011	3	3	100%	0.00%	181	189	96%	-0.36	(1.22)
	February 2011	2	2	100%	0.00%	149	164	91%	-0.45	(1.27)
	January 2011	1	1	100%	0.00%	196	228	86%	-0.40	(1.25)
	December 2010	3	3	100%	0.00%	227	275	83%	-0.79	(1.48)
	November 2010	1	2	50%	50.00%	193	222	87%	1.54	(0.59)
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	January 2011	1	1	100%	0.00%	3	3	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Line Sharing Parity	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	1339	1456	92%	-0.30	(1.18)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4B All Troubles Cleared within 48 Hours PBX Parity	September 2011	1	1	100%	0.00%	1	1	100%	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		3	3	100%	0.00%	6	6	100%	0.00	0.00
June 2011		2	2	100%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2011		0	1	0%	0.00%	1120	1266	88%	2.77	(0.27)
MR-4B All Troubles Cleared within 48 Hours Residence Parity		September 2011	0	0	0%	0.00%	0	0	0%	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00



	June 2011	1	1	100%	0.00%	1175	1285	91%	-0.31	(1.19)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	1077	1171	92%	-0.30	(1.18)
	March 2011	1	1	100%	0.00%	1201	1330	90%	-0.33	(1.20)
	February 2011	1	1	100%	0.00%	1044	1167	89%	-0.34	(1.21)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	1193	1331	90%	2.94	(0.24)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	4	5	80%	40.00%	1896	2292	83%	0.16	(1.17)
	November 2010	4	4	100%	0.00%	1556	1918	81%	-0.96	(1.59)
	MR-4C All Troubles Cleared within 48 Hours Business Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		2	2	100%	0.00%	190	193	98%	-0.18	(1.11)
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		2	2	100%	0.00%	142	145	98%	-0.20	(1.12)
April 2011		1	1	100%	0.00%	146	147	99%	-0.08	(1.05)
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		2	2	100%	0.00%	157	161	98%	-0.22	(1.14)
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex Parity		October 2011	0	0	0%	0.00%	0	0	0%	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	7	7	100%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		1	1	100%	0.00%	2	2	100%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	782	799	98%	-0.15	(1.09)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	876	889	99%	-0.17	(1.10)
	April 2011	1	1	100%	0.00%	799	808	99%	-0.11	(1.06)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	764	774	99%	-0.11	(1.07)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00
September 2011		2	2	100%	0.00%	782	799	98%	-0.21	(1.13)
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		1	1	100%	0.00%	822	833	99%	-0.12	(1.07)
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		1	1	100%	0.00%	799	808	99%	-0.11	(1.06)
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours PBX Parity		October 2011	0	0	0%	0.00%	0	0	0%	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours Residence Parity	October 2011	3	3	100%	0.00%	627	633	99%	-0.17
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		1	1	100%	0.00%	698	712	98%	-0.14	(1.09)
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		1	1	100%	0.00%	740	785	94%	-0.25	(1.15)
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity		October 2011	0	0	0%	0.00%	0	0	0%	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	5	5	100%	0.00%	951	996	95%	-0.49	(1.29)
	November 2010	4	4	100%	0.00%	889	938	95%	-0.47	(1.28)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	October 2011	35	35	100%	0.00%	11	11	100%	0.00	0.00
	September 2011	26	26	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	41	41	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	29	29	100%	0.00%	6	6	100%	0.00	0.00
	June 2011	43	43	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	46	46	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	49	49	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	42	42	100%	0.00%	7	7	100%	0.00	0.00
	February 2011	52	52	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	44	44	100%	0.00%	8	8	100%	0.00	0.00
	December 2010	46	46	100%	0.00%	4	4	100%	0.00	0.00
	November 2010	51	51	100%	0.00%	8	8	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	October 2011	12	13	92%	26.65%	11	11	100%	0.00	(1.06)
	September 2011	11	11	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	17	17	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	15	15	100%	0.00%	6	6	100%	0.00	0.00
	June 2011	19	19	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	20	20	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	23	23	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	21	21	100%	0.00%	7	7	100%	0.00	0.00
	February 2011	28	28	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	19	19	100%	0.00%	8	8	100%	0.00	0.00
	December 2010	23	23	100%	0.00%	4	4	100%	0.00	0.00
	November 2010	11	11	100%	0.00%	8	8	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	October 2011	2	2	100%	0.00%	55	55	100%	0.00	0.00
	September 2011	1	1	100%	0.00%	44	44	100%	0.00	0.00
	August 2011	2	2	100%	0.00%	46	46	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	46	46	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	53	53	100%	0.00	0.00

	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	65	65	100%	0.00	0.00
	January 2011	1	1	100%	0.00%	72	72	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	83	83	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	October 2011	148	148	100%	0.00%	6169	6665	93%	-3.41	(3.07)
	September 2011	156	158	99%	11.18%	5615	5962	94%	-2.41	(2.47)
	August 2011	160	160	100%	0.00%	5845	6126	95%	-2.74	(2.66)
	July 2011	126	126	100%	0.00%	5316	5516	96%	-2.15	(2.31)
	June 2011	157	158	99%	7.93%	5871	6083	97%	-1.93	(2.17)
	May 2011	138	138	100%	0.00%	5734	5983	96%	-2.42	(2.47)
	April 2011	125	125	100%	0.00%	5315	5595	95%	-2.54	(2.54)
	March 2011	224	224	100%	0.00%	6632	6992	95%	-3.43	(3.09)
	February 2011	110	111	99%	9.45%	5352	5708	94%	-2.30	(2.40)
	January 2011	170	170	100%	0.00%	5683	8091	70%	-8.40	(6.11)
	December 2010	226	227	100%	6.62%	7411	9739	76%	-8.19	(5.98)
	November 2010	131	132	99%	8.67%	6316	8555	74%	-6.59	(5.01)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	1	1	100%	0.00%	7	7	100%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	3	3	100%	0.00%	8	8	100%	0.00	0.00
	December 2010	5	5	100%	0.00%	4	4	100%	0.00	0.00
	November 2010	2	2	100%	0.00%	8	8	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	4	4	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	2	2	100%	0.00%	4	4	100%	0.00	0.00
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	5	5	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	6	6	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00

MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	75	75	100%	0.00	0.00
	July 2011	2	2	100%	0.00%	62	63	98%	-0.18	(1.11)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0.00%	59	60	98%	-0.18	(1.11)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	52	52	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	78	78	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	October 2011	8	8	100%	0.00%	1456	1619	90%	-0.94
September 2011		14	14	100%	0.00%	1372	1514	91%	-1.20	(1.73)
August 2011		14	14	100%	0.00%	1574	1744	90%	-1.22	(1.74)
July 2011		29	29	100%	0.00%	1553	1690	92%	-1.59	(1.96)
June 2011		14	14	100%	0.00%	1541	1665	93%	-1.06	(1.64)
May 2011		27	28	96%	18.56%	1449	1581	92%	-0.91	(1.55)
April 2011		20	20	100%	0.00%	1363	1469	93%	-1.24	(1.75)
March 2011		10	10	100%	0.00%	1516	1654	92%	-0.95	(1.58)
February 2011		27	27	100%	0.00%	1317	1458	90%	-1.68	(2.29)
January 2011		25	25	100%	0.00%	1834	2168	85%	-2.12	(2.29)
December 2010		37	39	95%	22.06%	2073	2475	84%	-1.87	(2.14)
November 2010		33	33	100%	0.00%	1697	2066	82%	-2.66	(2.62)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity		October 2011	1	1	100%	0.00%	0	0	0%	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	October 2011	1	1	100%	0.00%	38	55	69%	-0.66
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		1	4	25%	43.30%	38	46	83%	2.92	0.15
July 2011		1	1	100%	0.00%	45	52	87%	-0.39	(1.24)
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	1	0%	0.00%	38	53	72%	1.58	(0.67)
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		1	1	100%	0.00%	49	71	69%	-0.67	(1.40)
November 2010		1	2	50%	50.00%	65	83	78%	0.96	(0.84)
MR-5A All Troubles Cleared within 4 Hours E911 Parity		October 2011	0	0	0%	0.00%	0	0	0%	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00	
	February 2011	2	2	100%	0.00%	3	3	100%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	October 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	October 2011	48	57	84%	36.46%	38	55	69%	-1.73	(2.05)
		September 2011	40	48	83%	37.27%	34	44	77%	-0.69	(1.42)
August 2011		38	52	73%	44.36%	38	46	83%	1.24	(0.46)	
July 2011		37	47	79%	40.93%	45	52	87%	1.14	(0.54)	
June 2011		38	47	81%	39.35%	56	65	86%	0.80	(0.70)	
May 2011		34	42	81%	39.27%	35	46	76%	-0.53	(1.32)	
April 2011		50	60	83%	37.27%	38	53	72%	-1.37	(1.83)	
March 2011		32	44	73%	44.54%	42	59	71%	-0.17	(1.10)	
February 2011		38	46	83%	37.90%	53	65	82%	-0.14	(1.09)	
January 2011		38	50	76%	42.71%	50	72	69%	-0.77	(1.47)	
December 2010		39	52	75%	43.30%	49	71	69%	-0.71	(1.43)	
November 2010		42	51	82%	38.12%	65	83	78%	-0.55	(1.33)	
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours Frame Relay Parity	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	1	1	100%	0.00%	5	8	63%	-0.73	(1.44)	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
LIS Trunk Parity	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT Above DS1 Level Parity	September 2011	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	2	2	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	January 2011	4	4	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT DS1 Parity	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	38	53	72%	-0.62	(1.38)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	50	72	69%	-0.66	(1.40)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2011	83	103	81%	39.56%	38	55	69%	-1.49	(1.91)
Unbundled Loop - DS1 Capable Parity	September 2011	51	83	61%	48.67%	35	45	78%	2.12	0.03
	August 2011	45	60	75%	43.30%	38	46	83%	1.02	(0.57)

	July 2011	64	78	82%	38.38%	45	52	87%	0.73	(0.74)
	June 2011	55	69	80%	40.22%	56	65	86%	1.08	(0.54)
	May 2011	57	72	79%	40.61%	35	46	76%	-0.38	(1.23)
	April 2011	52	58	90%	30.45%	38	53	72%	-2.10	(2.28)
	March 2011	77	94	82%	38.49%	42	59	71%	-1.43	(1.87)
	February 2011	48	68	71%	45.56%	53	65	82%	1.63	(0.22)
	January 2011	54	79	68%	46.51%	50	72	69%	0.15	(1.02)
	December 2010	59	87	68%	46.72%	49	71	69%	0.16	(1.01)
	November 2010	71	89	80%	40.17%	65	83	78%	-0.23	(1.14)
MR-5B All Troubles Cleared within 4 Hours DS0 Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	52	72	72%	1.60	(0.66)
	April 2011	1	1	100%	0	48	65	74%	-0.59	(1.36)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	24	38	63%	-0.75	(1.46)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	45	63	71%	-0.63	(1.38)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	89	111	80%	-0.49	(1.30)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	1	1	100%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	28	31	90%	0.2957	42	64	66%	-2.38	(2.44)
	September 2011	15	17	88%	0.3222	40	50	80%	-0.73	(1.45)
	August 2011	26	32	81%	0.3903	59	75	79%	-0.30	(1.18)
July 2011	13	14	93%	0.2575	45	63	71%	-1.61	(1.98)	
June 2011	18	19	95%	0.2233	41	63	65%	-2.38	(2.45)	
May 2011	11	17	65%	0.4779	28	43	65%	0.03	(1.16)	
April 2011	19	23	83%	0.379	41	60	68%	-1.25	(1.76)	
March 2011	9	16	56%	0.4961	38	52	73%	1.33	(0.41)	



	February 2011	8	11	73%	0.4454	36	52	69%	-0.23	(1.14)
	January 2011	11	13	85%	0.3608	56	73	77%	-0.62	(1.38)
	December 2010	8	11	73%	0.4454	54	78	69%	-0.24	(1.14)
	November 2010	16	21	76%	0.4259	89	111	80%	0.42	(0.90)
MR-5B All Troubles Cleared within 4 Hours ISDN Primary Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	20	22	91%	-0.31	(1.19)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		1	1	100%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity		October 2011	1	2	50%	0.5	1	2	50%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	2	2	100%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours UDIT DS1 Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		1	1	100%	0	28	43	65%	-0.72	(1.44)
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours		October 2011	12	12	100%	0	42	64	66%	-2.30

Unbundled Loop - DS1 Capable Parity	September 2011	9	11	82%	0.3857	40	50	80%	-0.14	(1.08)	
	August 2011	11	15	73%	0.4422	59	75	79%	0.46	(0.91)	
	July 2011	12	15	80%	0.4	45	63	71%	-0.66	(1.40)	
	June 2011	11	16	69%	0.4635	41	63	65%	-0.28	(1.17)	
	May 2011	11	12	92%	0.2764	28	43	65%	-1.71	(2.04)	
	April 2011	10	12	83%	0.3727	41	60	68%	-1.02	(1.62)	
	March 2011	12	14	86%	0.3499	38	52	73%	-0.95	(1.58)	
	February 2011	8	11	73%	0.4454	36	52	69%	-0.23	(1.14)	
	January 2011	10	13	77%	0.4213	56	73	77%	-0.02	(1.01)	
	December 2010	4	10	40%	0.4899	54	78	69%	1.89	(0.11)	
	November 2010	11	17	65%	0.4779	89	111	80%	1.49	(0.32)	
	MR-6A Mean Time to Restore Basic Rate ISDN Parity	October 2011	0	0	00:00	0	0	0	0%	0.00	0.00
		September 2011	0	0	00:00	0	0	0	0%	0.00	0.00
August 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
July 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
June 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
May 2011		0.07638889	1	01:50	0	0.550694444	4	14%	-0.61	(1.37)	
April 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
March 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
February 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
January 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
December 2010		0	0	00:00	0	0	0	0%	0.00	0.00	
November 2010		0	0	00:00	0	0	0	0%	0.00	0.00	
MR-6A Mean Time to Restore Business Parity		October 2011	1.07986111	1	01:55	0	0	770	96%	0.15	(0.64)
	September 2011	0	0	00:00	0	0	0	0%	0.00	0.00	
	August 2011	2.22222222	5	10:40	0.513194444	0	706	86%	-1.21	(1.74)	
	July 2011	2.79722222	3	22:23	0.097222222	0	600	72%	0.64	(0.53)	
	June 2011	7.85347222	7	02:56	0.721527778	410.8375	668	62%	2.08	0.12	
	May 2011	4.38541667	4	02:19	0.453472222	0	727	59%	1.68	(0.04)	
	April 2011	1.01527778	2	12:11	0.626388889	0	700	83%	-0.58	(1.35)	
	March 2011	2.86666667	5	13:46	0.454861111	0	867	86%	-0.74	(1.45)	
	February 2011	1.225	2	14:42	0.463888889	0	680	89%	-0.48	(1.29)	
	January 2011	6.02361111	5	04:55	0.625694444	0	896	152%	-0.63	(1.38)	
	December 2010	24.6930556	6	02:46	5.682638889	0	1003	150%	4.68	0.67	
	November 2010	3.31319444	3	02:30	0.660416667	0	857	143%	-0.49	(1.30)	
	MR-6A Mean Time to Restore Centrex Parity	October 2011	1.31111111	1	07:28	0	17.27569444	19	91%	0.61	(0.41)
September 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
August 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
July 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
June 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
May 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
April 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
March 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
February 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
January 2011		0	0	00:00	0	0	0	0%	0.00	0.00	
December 2010		0	0	00:00	0	0	0	0%	0.00	0.00	
November 2010		0	0	00:00	0	0	0	0%	0.00	0.00	
MR-6A Mean Time to Restore Centrex 21 Parity		October 2011	0.89097222	1	21:23	0	4.532638889	5	21:45	-0.23	(1.14)
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2011	0.11388889	1	02:44	0	10.82638889	10	01:59	-1.33	(1.81)	
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	

	April 2011	0.91458333	1	21:57	0	10.76666667	12	21:32	0.02	(0.93)	
	March 2011	2.36388889	2	04:22	0.05694444	23.35972222	20	04:02	0.02	(0.64)	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore Line Sharing Parity	October 2011	4.55277778	4	03:19	0.53333333	0	5993	01:20	0.13	(0.75)	
	September 2011	0.93819444	1	22:31	0	0	5281	23:30	-0.05	(1.03)	
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2011	2.27708333	3	18:13	0.31388889	0	4903	20:31	-0.19	(1.12)	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	4.41111111	3	11:17	0.39722222	0	4936	21:20	1.04	(0.12)	
	March 2011	2.25416667	2	03:03	0.34583333	0	6244	21:47	0.41	(0.55)	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	2.67708333	3	21:25	0.72013889	0	8926	12:39	-0.80	(1.49)	
	November 2010	2.19652778	1	04:43	0	0	7765	12:40	0.55	(0.48)	
	MR-6A Mean Time to Restore Line Splitting Parity	October 2011	0.23888889	1	05:44	0	0	5993	01:20	-0.63	(1.38)
		September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2011		1.05625	2	12:40	0.46319444	0	5418	18:24	-0.29	(1.18)	
May 2011		1.96666667	2	23:36	0.03958333	0	5231	18:48	0.11	(0.50)	
April 2011		0.29166667	1	07:00	0	0	4936	21:20	-0.62	(1.37)	
March 2011		1.51041667	2	18:07	0.13680556	0	6244	21:47	-0.28	(1.17)	
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2011		6.15555556	2	01:52	0.05486111	0	7348	15:27	1.70	0.02	
December 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2010		5.31944444	3	18:33	0.43611111	0	7765	12:40	0.35	(0.67)	
MR-6A Mean Time to Restore PBX Parity		October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2011	0.94583333	1	22:42	0	0.93402778	1	22:25	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0.06180556	1	01:29	0	2.77361111	7	09:31	-0.42	(1.26)	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6A Mean Time to Restore Residence Parity	October 2011	8.6125	8	01:50	0.48611111	0	5223	01:40	0.02	(0.87)
		September 2011	2.55069444	4	15:18	0.41388889	0	4606	23:39	-0.78	(1.47)
August 2011		0.86597222	1	20:47	0	0	4597	22:21	-0.09	(1.05)	
July 2011		1.925	3	15:24	0.21736111	0	4303	20:58	-0.45	(1.28)	
June 2011		2.00694444	2	00:05	0.11458333	0	4750	18:54	0.25	(0.42)	
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2011		4.67361111	4	04:02	0.15138889	0	5377	21:58	0.68	(0.45)	
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2011		2.18819444	2	02:15	0.13194444	0	6452	15:52	-0.66	(1.40)	
December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00		

MR-6A Mean Time to Restore UNE - P (POTS) Parity	November 2010	0.97222222	1	23:20	0	0	6908	12:58	-0.46	(1.28)
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	3.73263889	4	22:24	0.736805556	0	5059	23:06	-0.07	(1.04)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	36.975	32	03:44	1.033333333	0	8926	12:39	-1.53	(1.93)
	November 2010	28.1534722	21	08:11	1.279861111	0	7765	12:40	-0.71	(1.43)
	MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2010		2.38194444	3	19:03	0.511111111	27.92430556	17	15:25	-1.24	(1.76)
November 2010		1.12361111	1	02:58	0	15.76805556	12	07:32	-0.23	(1.14)
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex) Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.17986111	1	04:19	0	52.15625	27	22:22	-0.80	(1.49)
	November 2010	1.81805556	1	19:38	0	32.85555556	27	05:12	0.52	(0.48)
	October 2011	2.52291667	3	20:11	0.082638889	149.4784722	194	18:30	0.18	(0.81)
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.10069444	1	02:25	0	203.6659722	221	22:07	-0.78	(1.47)
	July 2011	0.34097222	1	08:11	0	149.5583333	182	19:43	-0.66	(1.40)
June 2011	1.06875	2	12:49	0.211805556	134.4805556	171	18:52	-0.20	(1.12)	
May 2011	2.03680556	2	00:26	0.122222222	136.1194444	174	18:47	0.40	(0.51)	
April 2011	0.22777778	1	05:28	0	94.15208333	146	15:29	-0.63	(1.38)	
March 2011	2.04097222	3	16:20	0.54375	135.8034722	189	17:15	-0.09	(1.06)	
February 2011	0.47708333	2	05:43	0.041666667	150.7569444	164	22:04	-1.01	(1.62)	
January 2011	0.19305556	1	04:38	0	239.0506944	228	01:10	-0.93	(1.56)	
December 2010	2.78611111	3	22:17	0.067361111	350.1326389	275	06:33	-0.47	(1.28)	
November 2010	2.12569444	2	01:30	1.4125	219.0340278	222	23:41	0.12	(0.73)	
MR-6B Mean Time to Restore Centrex 21 Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.94513889	1	22:41	0	4.595138889	4	03:34	-0.16	(1.09)
	January 2011	0.860416667	1	20:39	0	1.472916667	3	11:47	0.56	(0.80)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Line Sharing Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	1.07847222	1	01:53	0	0	1455	20:34	0.22	(0.49)
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore PBX Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.30833333	1	07:24	0	0.044444444	1	01:04	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	1.14513889	3	09:10	0.441666667	4.393055556	6	17:34	-1.18	(1.72)
	June 2011	0.75277778	2	09:02	0.288888889	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	October 2011	2.11944444	1	02:52	0	0	1266	00:57	1.23	(0.19)
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.29305556	1	07:02	0	0	1284	20:47	-0.69	(1.42)
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	1.15416667	1	03:42	0	0	1171	20:30	0.34	(0.47)
	March 2011	1.93541667	1	22:27	0	0	1330	22:37	1.18	(0.23)
	February 2011	0.13958333	1	03:21	0	0	1167	23:57	-0.88	(1.54)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore UNE - P (POTS) Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	3.27847222	1	06:41	0	0	1331	23:43	2.36	0.21

	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	9.72847222	5	22:42	2.236111111	0	2291	07:38	1.14	(0.18)
	November 2010	1.02013889	4	06:07	0.424305556	0	1918	06:39	-1.64	(2.00)
MR-6C Mean Time to Restore Business Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.29861111	2	03:35	0.146527778	41.525	123	08:06	-0.50	(1.30)
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.04583333	1	01:06	0	19.25625	75	06:10	-0.40	(1.24)
	April 2011	0.07847222	1	01:53	0	28.96875	91	07:38	-0.48	(1.29)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.09375	1	02:15	0	35.5625	105	08:08	-0.44	(1.27)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Centrex Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.00208333	1	00:03	0	2.065277778	7	07:05	-0.64	(1.39)
MR-6C Mean Time to Restore Centrex 21 Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.05416667	1	01:18	0	230.5611111	468	11:49	-0.63	(1.38)
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.03263889	1	00:47	0	182.4145833	437	10:01	-0.66	(1.40)
	April 2011	0.07847222	1	01:53	0	170.3472222	412	09:55	-0.60	(1.36)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.09652778	1	02:19	0	160.4861111	389	09:54	-0.52	(1.32)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Splitting Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.10486111	1	02:31	0	230.5611111	468	11:49	-0.55	(1.34)

	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.09791667	1	02:21	0	227.8020833	497	11:00	-0.62	(1.38)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.70902778	1	17:01	0	170.3472222	412	09:55	0.53	(0.60)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore PBX Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	1.04861111	1	01:10	0	0.158333333	1	03:48	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	October 2011	0.11736111	3	00:56	0.029861111	153.5076389	365	10:06	-1.21	(1.74)
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.00416667	1	00:06	0	215.95	450	11:31	-0.78	(1.47)
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	1.04027778	1	00:58	0	348.38125	383	21:50	0.12	(0.71)
MR-6C Mean Time to Restore UNE - P (POTS) Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	1.06875	4	06:25	0.2375	382.5583333	512	17:56	-0.79	(1.48)
	November 2010	0.09027778	2	01:05	0.061805556	388.3465278	470	19:50	-1.03	(1.63)
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.05486111	1	01:19	0	1.791666667	2	21:30	-0.54	(1.33)
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.00625	3	00:03	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore DS1 Parity	October 2011	0.15694444	1	03:46	0	8.5375	52	03:56	-0.04
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2011		1.05972222	4	06:21	0.245833333	6.357638889	39	03:55	0.94	(0.49)
July 2011		0.11041667	1	02:39	0	4.938888889	47	02:31	0.06	(0.94)
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0.18680556	1	04:29	0	7.259027778	45	03:52	0.16	(0.78)
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2010		0.11041667	1	02:39	0	13.25208333	62	05:08	-0.41	(1.25)
November 2010		0.40625	2	04:52	0.063194444	8.963194444	69	03:07	1.01	(0.41)
MR-6D Mean Time to Restore E911 Parity		October 2011	0	0	00:00	0	0	0	00:00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.02083333	1	00:30	0	0.003472222	1	00:05	0.00	0.00
	February 2011	0.21111111	2	02:32	0.000694444	0.095833333	3	00:46	7.88	(0.13)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	October 2011	0.30902778	1	07:25	0	0	0	00:00	0.00
September 2011		0.23541667	2	02:49	0.061111111	0	0	00:00	0.00	0.00
August 2011		6.25277778	1	06:04	0	0	0	00:00	0.00	0.00
July 2011		0.09513889	1	02:17	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0.19930556	1	04:47	0	0	0	00:00	0.00	0.00
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2010		0	0	00:00	0	0	0	00:00	0.00	0.00



MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	October 2011	7.08958333	57	02:59	0.084722222	8.5375	52	03:56	-1.19	(1.72)
	September 2011	6.05972222	48	03:02	0.170138889	6.597916667	41	03:52	-0.95	(1.58)
	August 2011	7.51736111	52	03:28	0.101388889	6.357638889	39	03:55	-0.42	(1.26)
	July 2011	6.28194444	46	03:17	0.120833333	4.938888889	47	02:31	1.60	(0.32)
	June 2011	6.30625	46	03:17	0.131944444	6.607638889	61	02:36	1.57	(0.17)
	May 2011	5.97847222	41	03:30	0.11875	6.759027778	42	03:52	-0.52	(1.32)
	April 2011	7.50486111	60	03:00	0.113194444	7.259027778	45	03:52	-1.17	(1.71)
	March 2011	6.95833333	44	03:48	0.142361111	11.68125	53	05:17	-0.99	(1.60)
	February 2011	5.7125	46	02:59	0.107638889	6.340972222	51	02:59	-0.01	(1.01)
	January 2011	6.52291667	48	03:16	0.095138889	11.38402778	61	04:29	-1.84	(2.12)
	December 2010	10.0840278	51	04:45	0.341666667	13.25208333	62	05:08	-0.33	(1.20)
	November 2010	6.68888889	43	03:44	0.208333333	8.963194444	69	03:07	1.31	(0.45)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.02013889	1	00:29	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.04652778	1	01:07	0	0	0	00:00	0.00	0.00
	March 2011	0.025	1	00:36	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.09791667	1	02:21	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Frame Relay Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.00069444	1	00:01	0	1.710416667	8	05:08	-1.13	(1.69)
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.00625	1	00:09	0	0.019444444	1	00:28	0.00	0.00
	August 2011	0.94652778	2	11:21	0.620138889	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.23888889	2	02:52	0.106944444	0	0	00:00	0.00	0.00
	March 2011	0.05208333	2	00:37	0.022916667	0	0	00:00	0.00	0.00
	February 2011	0.00625	1	00:09	0	0	0	00:00	0.00	0.00
	January 2011	0.03611111	2	00:26	0.007638889	0.0625	1	01:30	0.00	0.00
	December 2010	0.05069444	1	01:13	0	0	0	00:00	0.00	0.00
	November 2010	0.11666667	4	00:42	0.028472222	0.035416667	1	00:51	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.09930556	1	02:23	0	0.4625	3	03:42	-0.51	(1.31)
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.14305556	1	03:26	0	0	0	00:00	0.00	0.00

	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0.064583333	2	00:46	0.015277778	0	0	00:00	0.00	0.00	
	February 2011	0.130555556	1	03:08	0	0.079166667	2	00:57	1.40	(0.56)	
	January 2011	0.224305556	4	01:21	0.045833333	0.113194444	1	02:43	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore UDIT DS1 Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0.05138889	1	01:14	0	7.259027778	45	03:52	-0.69	(1.42)	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	October 2011	4.6875	35	03:13	0.164583333	1.029166667	8	03:05	0.15	(1.20)
		September 2011	3.414583333	26	03:09	0.079861111	0.339583333	2	04:04	-0.80	(1.49)
August 2011		5.905555556	41	03:27	0.134722222	0.170833333	3	01:22	6.23	0.09	
July 2011		5.255555556	29	04:21	0.222222222	0.324305556	5	01:33	9.02	0.21	
June 2011		5.627083333	43	03:08	0.082638889	0.936111111	3	07:29	-0.84	(1.51)	
May 2011		5.61527778	46	02:56	0.049305556	0.615277778	5	02:57	-0.02	(1.02)	
April 2011		7.275	49	03:34	0.097222222	1.405555556	12	02:49	1.54	(0.25)	
March 2011		5.90972222	42	03:23	0.118055556	0.788194444	5	03:47	-0.24	(1.14)	
February 2011		7.55694444	52	03:29	0.104166667	0	0	00:00	0.00	0.00	
January 2011		5.76597222	44	03:09	0.084722222	0.425694444	4	02:33	0.53	(0.91)	
December 2010		8.27222222	46	04:19	0.200694444	0.784722222	4	04:43	-0.23	(1.14)	
November 2010		7.49166667	51	03:32	0.172916667	0.459722222	7	01:35	4.09	0.15	
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity		October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0.11805556	1	02:50	0	11.38402778	61	04:29	-0.48	(1.29)	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	October 2011	4.60555556	13	08:30	0.572222222	1.029166667	8	03:05	5.55	(0.45)
		September 2011	1.37291667	11	03:00	0.052777778	0.339583333	2	04:04	-0.90	(1.54)
August 2011		3.06736111	17	04:20	0.209722222	0.170833333	3	01:22	8.44	(0.22)	
July 2011		2.95138889	15	04:43	0.170138889	0.324305556	5	01:33	9.58	0.37	
June 2011		2.61736111	19	03:18	0.086805556	0.936111111	3	07:29	-0.78	(1.47)	
May 2011		3.62986111	20	04:21	0.181944444	0.615277778	5	02:57	1.38	(0.88)	
April 2011		3.03125	23	03:10	0.059027778	1.405555556	12	02:49	0.65	(0.66)	
March 2011		4.76180556	21	05:27	0.279166667	0.788194444	5	03:47	0.92	(0.83)	
February 2011		4.89791667	28	04:12	0.142361111	0	0	00:00	0.00	0.00	
January 2011		3.31111111	19	04:11	0.106944444	0.425694444	4	02:33	1.38	(0.52)	

	December 2010	3.42777778	23	03:35	0.165277778	0.784722222	4	04:43	-0.63	(1.38)
	November 2010	1.28541667	11	02:48	0.104166667	0.459722222	7	01:35	2.15	(0.29)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	October 2011	13.9659722	103	03:15	0.140972222	8.5375	52	03:56	-0.96	(1.59)
	September 2011	23.2756944	83	06:44	0.325694444	6.632638889	42	03:47	3.80	0.67
	August 2011	8.96805556	60	03:35	0.145833333	6.357638889	39	03:55	-0.32	(1.19)
	July 2011	9.55486111	78	02:56	0.093055556	4.938888889	47	02:31	1.00	(0.48)
	June 2011	8.97916667	68	03:10	0.118055556	6.607638889	61	02:36	1.43	(0.28)
	May 2011	9.275	72	03:06	0.096527778	6.759027778	42	03:52	-1.26	(1.76)
	April 2011	6.10555556	57	02:34	0.071527778	7.259027778	45	03:52	-1.72	(2.05)
	March 2011	11.8152778	90	03:09	0.125	11.68125	53	05:17	-1.68	(2.02)
	February 2011	9.58263889	68	03:23	0.103472222	6.340972222	51	02:59	1.10	(0.46)
	January 2011	12.8138889	79	03:54	0.167361111	11.38402778	61	04:29	-1.00	(1.61)
	December 2010	13.5583333	87	03:44	0.134722222	13.25208333	62	05:08	-1.38	(1.84)
	November 2010	11.1451389	89	03:00	0.089583333	8.963194444	69	03:07	-0.29	(1.18)
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	October 2011	0.44513889	2	05:20	0.174305556	8.5375	52	03:56	0.46	(0.42)
	September 2011	0.10902778	1	02:37	0	6.597916667	41	03:52	-0.30	(1.18)
	August 2011	0.13055556	2	01:34	0.028472222	6.357638889	39	03:55	-0.65	(1.40)
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.2875	1	06:54	0	6.759027778	42	03:52	0.95	(0.35)
	April 2011	0.02569444	1	00:37	0	7.259027778	45	03:52	-0.85	(1.52)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.22152778	1	05:19	0	6.340972222	51	02:59	1.18	(0.32)
	January 2011	0.95763889	1	22:59	0	11.38402778	61	04:29	5.35	0.30
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.19861111	1	04:46	0	8.963194444	69	03:07	0.68	(0.55)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	October 2011	55.2159722	148	08:57	0.267361111	0	6369	00:24	-6.05	(4.68)
	September 2011	64.1854167	158	09:45	0.366666667	0	5690	22:36	-7.60	(5.62)
	August 2011	57.3166667	160	08:36	0.251388889	0	5825	20:56	-8.47	(6.15)
	July 2011	45.1395833	126	08:36	0.26875	0	5248	19:55	-6.16	(4.75)
	June 2011	51.6868056	158	07:51	0.309027778	0	5805	17:53	-4.58	(3.79)
	May 2011	39.9895833	138	06:57	0.207638889	0	5598	18:12	-2.22	(2.35)
	April 2011	43.9347222	125	08:26	0.171527778	0	5278	20:35	-5.87	(4.57)
	March 2011	88.6840278	224	09:30	0.261805556	0	6602	21:01	-9.31	(6.66)
	February 2011	43.9916667	111	09:31	0.295833333	0	5383	22:18	-6.54	(4.97)
	January 2011	92.1256944	170	13:00	0.338194444	0	7736	14:16	-11.30	(7.87)
	December 2010	99.7326389	227	10:33	0.370138889	0	9348	11:50	-11.41	(7.94)
	November 2010	42.4145833	132	07:43	0.307638889	0	8171	11:49	-10.98	(7.67)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.04791667	1	01:09	0	0.339583333	2	04:04	-1.52	(1.93)
	August 2011	0.40277778	1	09:40	0	0.170833333	3	01:22	12.82	(0.73)
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.37638889	2	04:31	0.040972222	0.615277778	5	02:57	0.92	(0.65)
	April 2011	0.18611111	1	04:28	0	1.405555556	12	02:49	1.05	(0.66)
	March 2011	0.04930556	1	01:11	0	0.788194444	5	03:47	-0.66	(1.40)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.40555556	3	03:15	0.071527778	0.425694444	4	02:33	0.42	(0.68)
	December 2010	0.73888889	5	03:33	0.092361111	0.784722222	4	04:43	-0.52	(1.32)
	November 2010	0.14652778	2	01:46	0.000694444	0.459722222	7	01:35	0.19	(0.94)
MR-6E Mean Time to Restore Dark Fiber - Loop Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.44513889	1	10:41	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS0 Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.20208333	1	04:51	0	11.07708333	60	04:26	0.08	(0.67)
	April 2011	0.05138889	1	01:14	0	9.004166667	51	04:14	-0.61	(1.37)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.12847222	1	03:05	0	4.730555556	28	04:03	-0.36	(1.22)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.12361111	1	02:58	0	13.02361111	49	06:23	-0.24	(1.15)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.08958333	1	02:09	0	12.57847222	88	03:26	-0.40	(1.24)
MR-6E Mean Time to Restore E911 Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.23611111	1	05:40	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.02083333	1	00:30	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	October 2011	4.62916667	31	03:35	0.201388889	9.579861111	62	03:43	-0.23	(1.14)
	September 2011	1.76041667	17	02:29	0.060416667	6.388888889	39	03:56	-0.92	(1.56)
	August 2011	4.76458333	32	03:34	0.185416667	9.001388889	64	03:23	0.28	(0.82)
	July 2011	1.56944444	14	02:41	0.113888889	13.02361111	49	06:23	-0.87	(1.53)
	June 2011	1.92708333	19	02:26	0.04375	8.10625	51	03:49	-1.80	(2.09)
	May 2011	2.82847222	17	04:00	0.138888889	6.754861111	37	04:23	-0.40	(1.25)
	April 2011	3.74652778	23	03:55	0.165277778	12.06319444	49	05:55	-0.74	(1.45)
	March 2011	3.98402778	16	05:59	0.299305556	6.938194444	41	04:04	2.07	(0.22)

	February 2011	1.34583333	11	02:56	0.085416667	8.667361111	44	04:44	-1.27	(1.77)
	January 2011	1.70555556	13	03:09	0.072916667	8.64375	55	03:46	-0.69	(1.42)
	December 2010	2.04305556	11	04:27	0.2125	12.15069444	62	04:42	-0.16	(1.10)
	November 2010	2.91319444	21	03:20	0.090972222	12.57847222	88	03:26	-0.13	(1.08)
MR-6E Mean Time to Restore ISDN Primary Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.09861111	1	02:22	0	1.600694444	18	02:08	0.18	(0.83)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore LIS Trunk Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00
September 2011		0.02777778	1	00:40	0	0	0	00:00	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity		October 2011	0.35694444	2	04:17	0.186805556	0.416666667	2	05:00	-0.34
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.05833333	1	01:24	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.02152778	1	00:31	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore UDIT DS1 Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0.15138889	1	03:38	0	6.754861111	37	04:23	-0.22	(1.14)
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

Loop - 2 Wire Non-Loaded Parity	September 2011	0.65763889	3	05:16	0.234722222	0.067361111	1	01:37	0.00	0.00
	August 2011	0.37430556	3	03:00	0.059027778	0.060416667	1	01:27	0.00	0.00
	July 2011	0.38125	4	02:17	0.054166667	0	0	00:00	0.00	0.00
	June 2011	0.10833333	1	02:36	0	0	0	00:00	0.00	0.00
	May 2011	0.61666667	3	04:56	0.254166667	0.355555556	1	08:32	0.00	0.00
	April 2011	0.39513889	2	04:44	0.032638889	1.959027778	4	11:45	-0.53	(1.32)
	March 2011	0.02847222	1	00:41	0	0.945833333	1	22:42	0.00	0.00
	February 2011	0.1	1	02:24	0	0	0	00:00	0.00	0.00
	January 2011	0.6125	5	02:56	0.058333333	0.13125	1	03:09	0.00	0.00
	December 2010	0.27638889	2	03:19	0.08125	0.083333333	1	02:00	0.00	0.00
	November 2010	1.00694444	6	04:02	0.081944444	0.155555556	1	03:44	0.00	0.00
	MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00
September 2011		0.13055556	1	03:08	0	0.067361111	1	01:37	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2011		0.25	2	03:00	0.004166667	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0.18402778	2	02:13	0.049305556	0.355555556	1	08:32	0.00	0.00
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0.05208333	2	00:37	0.029861111	0.945833333	1	22:42	0.00	0.00
February 2011		0.08333333	3	00:40	0.030555556	0	0	00:00	0.00	0.00
January 2011		0.07569444	1	01:49	0	0.13125	1	03:09	0.00	0.00
December 2010		0.49444444	2	05:56	0.035416667	0.083333333	1	02:00	0.00	0.00
November 2010		0.96527778	5	04:38	0.090277778	0.155555556	1	03:44	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	October 2011	1.27638889	12	02:33	0.041666667	9.579861111	62	03:43	-1.48	(1.90)
	September 2011	1.60138889	11	03:30	0.109722222	6.388888889	39	03:56	-0.24	(1.14)
	August 2011	3.55416667	15	05:41	0.251388889	9.001388889	64	03:23	2.43	0.11
	July 2011	2.33819444	15	03:44	0.163888889	13.02361111	49	06:23	-0.64	(1.39)
	June 2011	2.43819444	16	03:39	0.085416667	8.10625	51	03:49	-0.19	(1.12)
	May 2011	1.14583333	12	02:17	0.0375	6.754861111	37	04:23	-1.92	(2.17)
	April 2011	1.62708333	12	03:15	0.092361111	12.06319444	49	05:55	-0.77	(1.47)
	March 2011	1.44305556	14	02:28	0.067361111	6.938194444	41	04:04	-1.63	(1.99)
	February 2011	1.37152778	11	03:00	0.134722222	8.667361111	44	04:44	-1.23	(1.75)
	January 2011	1.88125	13	03:28	0.124305556	8.64375	55	03:46	-0.33	(1.20)
	December 2010	1.75972222	10	04:13	0.068055556	12.15069444	62	04:42	-0.31	(1.19)
	November 2010	2.34861111	17	03:19	0.100694444	12.57847222	88	03:26	-0.14	(1.08)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.15833333	1	03:48	0	9.001388889	64	03:23	0.13	(0.73)
	July 2011	0.67222222	2	08:04	0.078472222	13.02361111	49	06:23	0.17	(0.42)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.5	2	06:00	0.222916667	12.06319444	49	05:55	0.01	(0.45)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.15833333	1	03:48	0	8.667361111	44	04:44	-0.22	(1.13)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.10416667	1	02:30	0	12.15069444	62	04:42	-0.47	(1.29)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	October 2011	2.57291667	8	07:43	0.2375	0	1565	23:06	-2.11	(2.29)
	September 2011	4.80694444	14	08:14	0.270833333	0	1453	23:15	-2.51	(2.53)
	August 2011	5.55833333	14	09:32	0.35	0	1673	22:28	-2.35	(2.43)
	July 2011	13.8298611	29	11:27	0.393055556	0	1618	21:45	-1.75	(2.07)
	June 2011	4.16666667	14	07:09	0.211111111	0	1616	19:37	-2.00	(2.22)
	May 2011	10.7381944	28	09:12	0.588888889	0	1512	21:32	-2.52	(2.53)

	April 2011	7.70277778	20	09:15	0.226388889	0	1387	19:27	-2.17	(2.32)	
	March 2011	3.42777778	10	08:14	0.211111111	0	1586	21:18	-2.07	(2.26)	
	February 2011	11.39583333	27	10:08	0.261111111	0	1396	23:05	-2.88	(2.75)	
	January 2011	7.58819444	25	07:17	0.170138889	0	2097	04:46	-3.37	(3.05)	
	December 2010	24.80416667	39	15:16	0.8625	0	2381	07:02	-3.32	(3.02)	
	November 2010	13.6868056	33	09:57	0.381944444	0	1982	06:22	-3.88	(3.36)	
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	October 2011	0.67777778	1	16:16	0	0	0	00:00	0.00	0.00	
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2011	0.10625	1	02:33	0	0.060416667	1	01:27	0.00	0.00	
	July 2011	1.02569444	3	08:12	0.278472222	0	0	00:00	0.00	0.00	
	June 2011	0.30694444	1	07:22	0	0	0	00:00	0.00	0.00	
	May 2011	0.34236111	2	04:07	0.131944444	0.355555556	1	08:32	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0.06666667	1	01:36	0	0	0	00:00	0.00	0.00	
	January 2011	0.39097222	1	09:23	0	0.13125	1	03:09	0.00	0.00	
	December 2010	0.42083333	2	05:03	0.115972222	0.083333333	1	02:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	October 2011	0	0	0%	0	0	0	00:00	0.00	0.00
		September 2011	0	0	0%	0	0	0	00:00	0.00	0.00
		August 2011	0	0	0%	0	0	0	00:00	0.00	0.00
July 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
June 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
May 2011		0	1	0%	0	0	4	00:00	0.00	0.00	
April 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
March 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
February 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
January 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
December 2010		0	0	0%	0	0	0	00:00	0.00	0.00	
November 2010		0	0	0%	0	0	0	00:00	0.00	0.00	
MR-7A Repair Repeat Report Rate Business Parity		October 2011	0	0	0%	0	0	0	00:00	0.00	0.00
		September 2011	0	0	0%	0	0	0	00:00	0.00	0.00
		August 2011	1	5	20%	0.4	72	791	02:11	0.84	(0.82)
	July 2011	0	3	0%	0	62	687	02:09	-0.54	(1.33)	
	June 2011	2	9	22%	0.4157	61	780	01:52	1.60	(0.39)	
	May 2011	0	4	0%	0	80	848	02:15	-0.64	(1.39)	
	April 2011	1	3	33%	0.4714	77	788	02:20	1.37	(0.62)	
	March 2011	0	5	0%	0	71	948	01:47	-0.63	(1.39)	
	February 2011	0	2	0%	0	55	771	01:42	-0.39	(1.24)	
	January 2011	1	5	20%	0.4	100	1032	02:19	0.78	(0.85)	
	December 2010	0	6	0%	0	106	1083	02:20	-0.80	(1.49)	
	November 2010	0	3	0%	0	101	963	02:31	-0.59	(1.36)	
	MR-7A Repair Repeat Report Rate Centrex 21 Parity	October 2011	0	0	0%	0	0	0	00:00	0.00	0.00
		September 2011	0	0	0%	0	0	0	00:00	0.00	0.00
		August 2011	0	1	0%	0	0	11	00:00	0.00	0.00
July 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
June 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
May 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
April 2011		0	1	0%	0	0	13	00:00	0.00	0.00	
March 2011		0	2	0%	0	5	23	05:13	-0.71	(1.43)	
February 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
January 2011		0	0	0%	0	0	0	00:00	0.00	0.00	
December 2010		0	0	0%	0	0	0	00:00	0.00	0.00	

MR-7A Repair Repeat Report Rate Line Sharing Parity	November 2010	0	0	0%	0	0	0	00:00	0.00	0.00
	October 2011	0	0	0%	0	0	0	00:00	0.00	0.00
	September 2011	0	1	0%	0	511	5540	02:12	-0.32	(1.19)
	August 2011	0	0	0%	0	0	0	00:00	0.00	0.00
	July 2011	1	3	33%	0.4714	494	5193	02:16	1.41	(0.61)
	June 2011	0	1	0%	0	521	5769	02:10	-0.32	(1.19)
	May 2011	0	0	0%	0	0	0	00:00	0.00	0.00
	April 2011	0	3	0%	0	430	5246	01:58	-0.52	(1.31)
	March 2011	1	2	50%	0.5	588	6578	02:08	2.04	(0.42)
	February 2011	0	0	0%	0	0	0	00:00	0.00	0.00
	January 2011	0	0	0%	0	0	0	00:00	0.00	0.00
	December 2010	0	3	0%	0	981	9271	02:32	-0.60	(1.36)
	November 2010	0	1	0%	0	855	8092	02:32	-0.34	(1.21)
MR-7A Repair Repeat Report Rate Line Splitting Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	2	0%	0	521	5769	9%	-0.45	(1.27)
	May 2011	2	3	67%	0.4714	561	5581	10%	3.26	0.16
	April 2011	0	1	0%	0	430	5246	8%	-0.30	(1.18)
	March 2011	0	2	0%	0	588	6578	9%	-0.44	(1.27)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	766	7778	10%	-0.47	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	5	20%	0.4	855	8092	11%	0.69	(0.89)
	MR-7A Repair Repeat Report Rate PBX Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	1	0%	0	0	1	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	1	0%	0	1	5	20%	-0.46	(1.28)
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Residence Parity		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	4	0%	0	443	4793	9%	-0.64	(1.39)
	August 2011	0	1	0%	0	479	4805	10%	-0.33	(1.20)
	July 2011	1	4	25%	0.433	432	4506	10%	1.05	(0.74)
	June 2011	1	3	33%	0.4714	460	4989	9%	1.44	(0.59)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	3	5	60%	0.4899	517	5630	9%	3.93	0.50
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	666	6746	10%	-0.47	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	754	7129	11%	-0.34	(1.21)
	MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00



	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	4	0%	0	490	5373	9%	-0.63	(1.39)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	25	8%	0.2713	855	8092	11%	-0.42	(1.25)
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	1	16	6%	-0.25	(1.15)
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	1	33	3%	-0.17	(1.11)
MR-7B Repair Repeat Report Rate Business Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	31	242	13%	-0.38	(1.23)
	July 2011	0	1	0%	0	20	193	10%	-0.34	(1.21)
	June 2011	0	2	0%	0	21	200	11%	-0.48	(1.29)
	May 2011	0	2	0%	0	20	188	11%	-0.49	(1.30)
	April 2011	0	1	0%	0	10	166	6%	-0.25	(1.15)
	March 2011	1	3	33%	0.4714	16	219	7%	1.72	(0.52)
	February 2011	0	2	0%	0	17	181	9%	-0.45	(1.28)
	January 2011	0	1	0%	0	26	255	10%	-0.34	(1.20)
	December 2010	0	3	0%	0	19	290	7%	-0.46	(1.28)
	November 2010	0	2	0%	0	21	238	9%	-0.44	(1.27)
MR-7B Repair Repeat Report Rate Centrex 21 Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
February 2011	0	1	0%	0	0	4	0%	0.00	0.00	

	January 2011	0	1	0%	0	1	4	25%	-0.52	(1.31)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Line	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Sharing Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	148	1511	10%	-0.33	(1.20)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate PBX	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	September 2011	0	1	0%	0	0	1	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	3	0%	0	0	6	0%	0.00	0.00
	June 2011	0	2	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	2	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	161	1399	12%	-0.36	(1.22)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	127	1311	10%	-0.33	(1.20)
	May 2011	0	1	0%	0	165	1303	13%	-0.38	(1.23)
	April 2011	1	1	100%	0	131	1204	11%	2.86	(0.25)
	March 2011	0	1	0%	0	132	1374	10%	-0.33	(1.20)
	February 2011	0	1	0%	0	105	1215	9%	-0.31	(1.19)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE - P	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	122	1396	9%	-0.31	(1.19)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	4	0%	0	212	1992	11%	-0.69	(1.42)
MR-7C Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00

	August 2011	0	2	0%	0	15	196	8%	-0.41	(1.25)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	12	148	8%	4.73	0.46
	April 2011	0	1	0%	0	15	149	10%	-0.33	(1.20)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	15	164	9%	-0.45	(1.27)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Centrex Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	2	7	29%	-0.59	(1.36)
MR-7C Repair Repeat Report Rate Centrex 21 Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	1	2	50%	-0.82	(1.50)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	88	802	11%	-0.35	(1.21)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	2	50%	0.5	123	895	14%	1.49	(0.60)
	April 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	94	778	12%	-0.37	(1.23)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Splitting Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	2	0%	0	88	802	11%	-0.50	(1.30)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	91	836	11%	-0.35	(1.21)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)

	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate PBX Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	0	2	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	2	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	92	714	13%	-0.38	(1.23)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	117	785	15%	-0.42	(1.25)
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	4	0%	0	129	938	14%	-0.80	(1.48)
MR-7C Repair Repeat Report Rate UNE P (Centrex 21) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	0	3	0%	0.00	0.00

MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	3	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate DS1 Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		1	4	25%	0.433	7	46	15%	0.52	(1.02)
July 2011		1	1	100%	0	7	52	13%	2.51	(0.37)
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	1	0%	0	8	52	15%	-0.42	(1.26)
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	1	0%	0	13	71	18%	-0.47	(1.29)
November 2010		1	2	50%	0.5	12	83	14%	1.41	(0.65)
MR-7D Repair Repeat Report Rate E911 Parity		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	2	0%	0	0	3	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	2	0%	0	0	0	0%	0.00	0.00
August 2011		0	1	0%	0	0	0	0%	0.00	0.00
July 2011		0	1	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	1	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	10	48	21%	0.4061	11	44	25%	-0.46	(1.28)
	August 2011	18	52	35%	0.4757	7	46	15%	2.67	0.21
	July 2011	13	47	28%	0.4473	7	52	13%	2.07	(0.08)
	June 2011	13	47	28%	0.4473	14	65	22%	0.78	(0.68)

	May 2011	9	42	21%	0.4103	6	46	13%	1.17	(0.54)
	April 2011	10	60	17%	0.3727	8	52	15%	0.19	(1.05)
	March 2011	3	46	7%	0.2469	10	58	17%	-1.44	(1.87)
	February 2011	8	46	17%	0.379	10	65	15%	0.29	(0.98)
	January 2011	14	47	30%	0.4573	10	72	14%	2.45	0.13
	December 2010	8	52	15%	0.3608	13	71	18%	-0.41	(1.25)
	November 2010	3	44	7%	0.2521	12	83	14%	-1.16	(1.71)
MR-7D Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable Diagnostic	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Frame Relay Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	4	8	50%	-0.94	(1.57)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS Trunk Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	1	0%	0.00	0.00
	August 2011	0	2	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	2	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	1	4	25%	0.433	0	1	0%	0.00	(1.51)
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	3	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	0	2	0%	0.00	0.00
	February 2011	0	1	0%	0	0	2	0%	0.00	0.00
	January 2011	0	4	0%	0	0	1	0%	0.00	0.00

	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	September 2011	2	26	8%	0.2665	0	2	0%	0.00	(1.66)
	August 2011	3	37	8%	0.273	1	4	25%	-0.74	(1.45)
	July 2011	0	29	0%	0	1	8	13%	-0.95	(1.58)
	June 2011	1	43	2%	0.1507	0	5	0%	0.00	(1.76)
	May 2011	3	46	7%	0.2469	0	9	0%	0.00	(1.12)
	April 2011	5	49	10%	0.3027	1	16	6%	0.57	(1.06)
	March 2011	1	33	3%	0.1714	1	8	13%	-0.73	(1.44)
	February 2011	1	40	3%	0.1561	0	6	0%	0.00	(1.68)
	January 2011	2	44	5%	0.2083	1	9	11%	-0.57	(1.35)
	December 2010	0	46	0%	0	0	5	0%	0.00	0.00
	November 2010	1	51	2%	0.1386	0	9	0%	0.00	(1.63)
MR-7D Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2011	1	11	9%	0.2875	0	2	0%	0.00	(1.62)
	August 2011	1	17	6%	0.2353	1	4	25%	-0.79	(1.48)
	July 2011	0	15	0%	0	1	8	13%	-0.86	(1.52)
	June 2011	0	19	0%	0	0	5	0%	0.00	0.00
	May 2011	2	20	10%	0.3	0	9	0%	0.00	(0.95)
	April 2011	3	23	13%	0.3368	1	16	6%	0.86	(0.93)
	March 2011	1	19	5%	0.2233	1	8	13%	-0.52	(1.32)
	February 2011	0	28	0%	0	0	6	0%	0.00	0.00
	January 2011	0	19	0%	0	1	9	11%	-0.87	(1.53)
	December 2010	1	23	4%	0.2039	0	5	0%	0.00	(1.56)
	November 2010	0	11	0%	0	0	9	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2011	7	83	8%	0.2779	11	45	24%	-2.01	(2.22)
	August 2011	9	60	15%	0.3571	7	46	15%	-0.03	(1.02)

	July 2011	16	78	21%	0.4038	7	52	13%	1.15	(0.52)
	June 2011	8	69	12%	0.3202	14	65	22%	-1.40	(1.85)
	May 2011	8	72	11%	0.3143	6	46	13%	-0.30	(1.18)
	April 2011	13	58	22%	0.417	8	52	15%	1.02	(0.58)
	March 2011	11	82	13%	0.3408	10	58	17%	-0.59	(1.36)
	February 2011	6	68	9%	0.2836	10	65	15%	-1.05	(1.64)
	January 2011	6	79	8%	0.2649	10	72	14%	-1.12	(1.68)
	December 2010	15	87	17%	0.3777	13	71	18%	-0.17	(1.11)
	November 2010	6	75	8%	0.2713	12	83	14%	-1.15	(1.70)
MR-7D Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	11	44	25%	-0.57	(1.35)
	August 2011	0	2	0%	0	7	46	15%	-0.59	(1.36)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	6	46	13%	-0.38	(1.23)
	April 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	January 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	12	83	14%	-0.41	(1.25)
MR-7D Repair Repeat Report Rate Unbundled Loop Analog Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	12	158	8%	0.2649	581	6222	9%	-0.74	(1.45)
	August 2011	8	152	5%	0.2233	650	6424	10%	-1.96	(2.19)
	July 2011	5	126	4%	0.1952	566	5806	10%	-2.16	(2.32)
	June 2011	5	158	3%	0.1751	609	6430	9%	-2.67	(2.63)
	May 2011	2	138	1%	0.1195	670	6340	11%	-3.45	(3.10)
	April 2011	7	126	6%	0.2291	521	5906	9%	-1.28	(1.78)
	March 2011	13	201	6%	0.246	678	7327	9%	-1.34	(1.82)
	February 2011	9	111	8%	0.273	571	6024	9%	-0.49	(1.30)
	January 2011	5	170	3%	0.169	860	8523	10%	-3.06	(2.86)
	December 2010	20	227	9%	0.2834	1084	10086	11%	-0.93	(1.57)
	November 2010	8	132	6%	0.2386	959	8882	11%	-1.74	(2.06)
MR-7D Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	2	0%	0.00	0.00
	August 2011	0	1	0%	0	1	4	25%	-0.52	(1.31)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	9	0%	0.00	0.00
	April 2011	1	1	100%	0	1	16	6%	3.76	(0.28)
	March 2011	0	1	0%	0	1	8	13%	-0.36	(1.22)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	3	0%	0	1	9	11%	-0.53	(1.32)
	December 2010	0	5	0%	0	0	5	0%	0.00	0.00
	November 2010	0	2	0%	0	0	9	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	0	0%	0.00	0.00
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	



	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0 Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	16	72	22%	-0.53	(1.32)
	April 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	7	39	18%	-0.46	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate DS1 Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	1	0%	0	5	63	8%	-0.29	(1.18)
June 2011		1	1	100%	0	3	63	5%	4.44	(0.07)
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	1	0%	0	14	111	13%	-0.38	(1.23)
MR-7E Repair Repeat Report Rate E911 Parity		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		3	17	18%	0.3812	2	50	4%	2.48	(0.22)
August 2011		4	32	13%	0.3307	9	75	12%	0.07	(1.13)
July 2011		1	14	7%	0.2575	5	63	8%	-0.10	(1.06)
June 2011		3	18	17%	0.3727	3	63	5%	2.09	(0.29)
May 2011		9	17	53%	0.4991	5	43	12%	4.50	0.80
April 2011		2	23	9%	0.2818	5	61	8%	0.07	(1.19)
March 2011		4	16	25%	0.433	7	53	13%	1.22	(0.54)
February 2011		5	11	45%	0.4979	12	52	23%	1.60	(0.31)
January 2011		1	13	8%	0.2665	8	73	11%	-0.35	(1.21)
December 2010		2	11	18%	0.3857	4	78	5%	1.84	(0.39)
November 2010	3	21	14%	0.3499	14	111	13%	0.21	(1.05)	
MR-7E Repair Repeat Report Rate ISDN	October 2011	0	0	0%	0	0	0	0%	0.00	0.00

Primary Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	22	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	September 2011	0	1	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	2	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	5	43	12%	-0.36	(1.22)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	September 2011	0	3	0%	0	0	1	0%	0.00	0.00
	August 2011	1	3	33%	0.4714	0	1	0%	0.00	(1.41)
	July 2011	1	4	25%	0.433	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0	0	1	0%	0.00	0.00

	April 2011	0	2	0%	0	0	4	0%	0.00	0.00
	March 2011	0	1	0%	0	0	1	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	5	0%	0	0	1	0%	0.00	0.00
	December 2010	0	2	0%	0	0	1	0%	0.00	0.00
	November 2010	0	6	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2011	0	1	0%	0	0	1	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	1	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	0	1	0%	0.00	0.00
	February 2011	0	3	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	0	2	0%	0	0	1	0%	0.00	0.00
	November 2010	0	5	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2011	0	11	0%	0	2	50	4%	-0.61	(1.37)
	August 2011	0	15	0%	0	9	75	12%	-1.31	(1.79)
	July 2011	1	15	7%	0.2494	5	63	8%	-0.16	(1.10)
	June 2011	5	16	31%	0.4635	3	63	5%	4.44	0.49
	May 2011	3	12	25%	0.433	5	43	12%	1.28	(0.56)
	April 2011	1	12	8%	0.2764	5	61	8%	0.02	(1.27)
	March 2011	2	14	14%	0.3499	7	53	13%	0.11	(1.16)
	February 2011	0	11	0%	0	12	52	23%	-1.65	(2.00)
	January 2011	2	13	15%	0.3608	8	73	11%	0.47	(0.95)
	December 2010	0	10	0%	0	4	78	5%	-0.69	(1.42)
	November 2010	2	17	12%	0.3222	14	111	13%	-0.10	(1.06)
MR-7E Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	9	75	12%	-0.37	(1.22)
	July 2011	0	2	0%	0	5	63	8%	-0.41	(1.25)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	2	0%	0	5	61	8%	-0.42	(1.25)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	12	52	23%	-0.54	(1.33)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	4	78	5%	-0.23	(1.14)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	September 2011	0	14	0%	0	153	1562	10%	-1.23	(1.75)
	August 2011	1	14	7%	0.2575	219	1805	12%	-0.57	(1.35)
	July 2011	0	29	0%	0	195	1748	11%	-1.89	(2.15)
	June 2011	1	14	7%	0.2575	166	1721	10%	-0.32	(1.19)
	May 2011	6	28	21%	0.4103	199	1627	12%	1.47	(0.29)
	April 2011	4	20	20%	0.4	159	1522	10%	1.39	(0.38)
	March 2011	0	10	0%	0	166	1729	10%	-1.03	(1.62)
	February 2011	2	27	7%	0.2619	135	1523	9%	-0.26	(1.16)
	January 2011	2	25	8%	0.2713	235	2241	10%	-0.40	(1.25)
	December 2010	3	40	8%	0.2634	271	2544	11%	-0.64	(1.39)

MR-7E Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	November 2010	3	33	9%	0.2875	237	2140	11%	-0.36	(1.22)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	1	0%	0.00	0.00
	July 2011	0	3	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	1	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	October 2011	0	95	0%	0	11	2457	0%	-0.64	(1.39)
	September 2011	0	96	0%	0	3	2501	0%	-0.33	(1.20)
	August 2011	0	96	0%	0	5	2531	0%	-0.43	(1.26)
	July 2011	0	98	0%	0	6	2570	0%	-0.47	(1.29)
	June 2011	0	97	0%	0	5	2624	0%	-0.42	(1.26)
	May 2011	1	97	1%	0.101	10	2660	0%	1.04	(0.73)
	April 2011	0	100	0%	0	19	2713	1%	-0.82	(1.50)
	March 2011	0	114	0%	0	8	3123	0%	-0.53	(1.32)
	February 2011	0	111	0%	0	6	3240	0%	-0.45	(1.27)
	January 2011	0	110	0%	0	9	3255	0%	-0.54	(1.33)
	December 2010	0	111	0%	0	5	3313	0%	-0.40	(1.24)
	November 2010	0	111	0%	0	9	3343	0%	-0.54	(1.33)
	MR-8 Trouble Rate Business Parity	October 2011	5	2093	0%	0.0488	1262	243047	1%	-1.78
September 2011		0	2099	0%	0	1079	244755	0%	-3.04	(2.85)
August 2011		8	2115	0%	0.0614	1229	246850	1%	-0.78	(1.47)
July 2011		4	2084	0%	0.0438	1054	248762	0%	-1.62	(1.99)
June 2011		11	2094	1%	0.0723	1137	251079	0%	0.49	(0.70)
May 2011		8	2058	0%	0.0622	1184	253224	0%	-0.52	(1.32)
April 2011		5	2060	0%	0.0492	1103	255486	0%	-1.30	(1.79)
March 2011		8	2072	0%	0.062	1330	257694	1%	-0.82	(1.50)
February 2011		4	2078	0%	0.0438	1086	259877	0%	-1.59	(1.96)
January 2011		8	2065	0%	0.0621	1451	262152	1%	-1.01	(1.62)
December 2010		9	2056	0%	0.066	1524	264707	1%	-0.82	(1.50)
November 2010		5	2067	0%	0.0491	1354	267188	1%	-1.69	(2.03)
MR-8 Trouble Rate Centrex Parity		October 2011	1	235	0%	0.0651	28	34113	0%	1.83
	September 2011	0	235	0%	0	39	34359	0%	-0.52	(1.31)
	August 2011	0	235	0%	0	30	34557	0%	-0.45	(1.27)
	July 2011	0	235	0%	0	33	34722	0%	-0.47	(1.29)
	June 2011	0	235	0%	0	22	34942	0%	-0.38	(1.23)
	May 2011	0	235	0%	0	31	35264	0%	-0.45	(1.28)
	April 2011	0	237	0%	0	39	35659	0%	-0.51	(1.31)
	March 2011	0	237	0%	0	37	36254	0%	-0.49	(1.30)
	February 2011	0	238	0%	0	37	36721	0%	-0.49	(1.30)
	January 2011	0	238	0%	0	42	36888	0%	-0.52	(1.32)
	December 2010	0	238	0%	0	55	37183	0%	-0.59	(1.36)
	November 2010	1	241	0%	0.0643	46	37987	0%	1.31	(0.60)
	MR-8 Trouble Rate Centrex 21 Parity	October 2011	1	555	0%	0.0424	10	5261	0%	-0.05
September 2011		0	553	0%	0	20	5312	0%	-1.38	(1.84)
August 2011		1	556	0%	0.0424	17	5477	0%	-0.53	(1.32)
July 2011		0	573	0%	0	16	5614	0%	-1.22	(1.74)

	June 2011	1	573	0%	0.0417	16	5784	0%	-0.44	(1.27)
	May 2011	0	573	0%	0	15	5999	0%	-1.15	(1.70)
	April 2011	1	577	0%	0.0416	18	6293	0%	-0.49	(1.30)
	March 2011	2	581	0%	0.0586	29	6429	0%	-0.37	(1.22)
	February 2011	1	588	0%	0.0412	13	6564	0%	-0.15	(1.09)
	January 2011	1	587	0%	0.0412	20	6723	0%	-0.54	(1.33)
	December 2010	0	592	0%	0	25	6884	0%	-1.41	(1.86)
	November 2010	0	601	0%	0	20	7304	0%	-1.23	(1.75)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	October 2011	0	87	0%	0	0	0	0%	0.00	0.00
	September 2011	0	85	0%	0	0	0	0%	0.00	0.00
	August 2011	3	80	4%	0.19	0	0	0%	0.00	0.00
	July 2011	0	80	0%	0	0	0	0%	0.00	0.00
	June 2011	0	76	0%	0	0	0	0%	0.00	0.00
	May 2011	0	76	0%	0	0	0	0%	0.00	0.00
	April 2011	0	77	0%	0	0	0	0%	0.00	0.00
	March 2011	0	92	0%	0	0	0	0%	0.00	0.00
	February 2011	0	90	0%	0	0	0	0%	0.00	0.00
	January 2011	0	89	0%	0	0	0	0%	0.00	0.00
	December 2010	0	87	0%	0	0	0	0%	0.00	0.00
	November 2010	0	82	0%	0	0	0	0%	0.00	0.00
	MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	October 2011	0	19	0%	0	0	0	0%	0.00
September 2011		0	19	0%	0	0	0	0%	0.00	0.00
August 2011		0	19	0%	0	0	0	0%	0.00	0.00
July 2011		0	19	0%	0	0	0	0%	0.00	0.00
June 2011		0	19	0%	0	0	0	0%	0.00	0.00
May 2011		1	19	5%	0.2233	0	0	0%	0.00	0.00
April 2011		0	19	0%	0	0	0	0%	0.00	0.00
March 2011		0	25	0%	0	0	0	0%	0.00	0.00
February 2011		0	25	0%	0	0	0	0%	0.00	0.00
January 2011		0	25	0%	0	0	0	0%	0.00	0.00
December 2010		0	25	0%	0	0	0	0%	0.00	0.00
November 2010		0	27	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity		October 2011	0	302	0%	0	103	23129	0%	-1.15
	September 2011	0	326	0%	0	108	23428	0%	-1.22	(1.74)
	August 2011	0	326	0%	0	127	23627	1%	-1.32	(1.80)
	July 2011	0	336	0%	0	102	24952	0%	-1.17	(1.71)
	June 2011	0	336	0%	0	135	25139	1%	-1.34	(1.81)
	May 2011	1	346	0%	0.0537	141	25375	1%	-0.66	(1.40)
	April 2011	1	346	0%	0.0537	99	25658	0%	-0.29	(1.18)
	March 2011	0	532	0%	0	125	27893	0%	-1.53	(1.93)
	February 2011	0	538	0%	0	137	28286	0%	-1.60	(1.97)
	January 2011	1	540	0%	0.043	106	28743	0%	-0.70	(1.42)
	December 2010	0	540	0%	0	157	29030	1%	-1.70	(2.03)
	November 2010	0	541	0%	0	164	29314	1%	-1.73	(2.05)
	MR-8 Trouble Rate DS1 Parity	October 2011	1	25	4%	0.196	119	7572	2%	0.97
September 2011		0	25	0%	0	94	7643	1%	-0.56	(1.34)
August 2011		4	25	16%	0.3666	121	7736	2%	5.81	0.96
July 2011		2	28	7%	0.2575	115	7874	1%	2.50	(0.07)
June 2011		0	30	0%	0	128	7958	2%	-0.70	(1.42)
May 2011		0	28	0%	0	89	8047	1%	-0.56	(1.34)
April 2011		1	25	4%	0.196	113	8125	1%	1.11	(0.68)
March 2011		0	32	0%	0	111	8834	1%	-0.64	(1.39)
February 2011	0	33	0%	0	117	8938	1%	-0.66	(1.40)	

	January 2011	0	34	0%	0	145	9070	2%	-0.74	(1.45)
	December 2010	1	33	3%	0.1714	149	9183	2%	0.64	(0.88)
	November 2010	3	32	9%	0.2915	194	9298	2%	2.88	0.15
MR-8 Trouble Rate DS3 Parity	October 2011	0	3	0%	0	2	1251	0%	-0.07	(1.04)
	September 2011	0	3	0%	0	4	1264	0%	-0.10	(1.06)
	August 2011	0	3	0%	0	0	1271	0%	0.00	0.00
	July 2011	0	3	0%	0	2	1292	0%	-0.07	(1.04)
	June 2011	0	3	0%	0	0	1298	0%	0.00	0.00
	May 2011	0	4	0%	0	3	1307	0%	-0.10	(1.06)
	April 2011	0	3	0%	0	4	1309	0%	-0.10	(1.06)
	March 2011	0	4	0%	0	5	1664	0%	-0.11	(1.07)
	February 2011	0	3	0%	0	6	1667	0%	-0.10	(1.06)
	January 2011	0	3	0%	0	5	1695	0%	-0.09	(1.06)
	December 2010	0	3	0%	0	4	1692	0%	-0.08	(1.05)
	November 2010	0	3	0%	0	1	1696	0%	-0.04	(1.03)
MR-8 Trouble Rate E911 Parity	October 2011	0	960	0%	0	6	3109	0%	-1.19	(1.72)
	September 2011	0	956	0%	0	6	3148	0%	-1.18	(1.72)
	August 2011	0	958	0%	0	9	3150	0%	-1.45	(1.88)
	July 2011	0	958	0%	0	4	3184	0%	-0.96	(1.59)
	June 2011	0	958	0%	0	12	3212	0%	-1.66	(2.01)
	May 2011	0	1006	0%	0	5	3324	0%	-1.08	(1.66)
	April 2011	0	1002	0%	0	7	3529	0%	-1.25	(1.76)
	March 2011	2	1218	0%	0.0405	2	3886	0%	1.51	(0.08)
	February 2011	2	1216	0%	0.0405	6	3817	0%	0.06	(0.97)
	January 2011	1	1216	0%	0.0287	3	3985	0%	0.08	(0.95)
	December 2010	0	1216	0%	0	8	4015	0%	-1.37	(1.83)
	November 2010	0	1214	0%	0	8	4014	0%	-1.36	(1.83)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	October 2011	1	62	2%	0.126	0	0	0%	0.00	0.00
	September 2011	2	62	3%	0.1767	0	0	0%	0.00	0.00
	August 2011	1	59	2%	0.1291	0	0	0%	0.00	0.00
	July 2011	1	56	2%	0.1324	0	0	0%	0.00	0.00
	June 2011	0	46	0%	0	0	0	0%	0.00	0.00
	May 2011	0	48	0%	0	0	0	0%	0.00	0.00
	April 2011	0	47	0%	0	0	0	0%	0.00	0.00
	March 2011	0	50	0%	0	0	0	0%	0.00	0.00
	February 2011	1	50	2%	0.14	0	0	0%	0.00	0.00
	January 2011	0	50	0%	0	0	0	0%	0.00	0.00
	December 2010	0	50	0%	0	0	0	0%	0.00	0.00
	November 2010	0	49	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	October 2011	88	3716	2%	0.1521	119	7573	2%	3.20	0.94
	September 2011	65	3686	2%	0.1316	94	7644	1%	2.41	0.47
	August 2011	84	3643	2%	0.1501	121	7737	2%	2.98	0.81
	July 2011	61	3601	2%	0.129	115	7875	1%	0.97	(0.41)
	June 2011	66	3589	2%	0.1344	128	7959	2%	0.91	(0.45)
	May 2011	59	3531	2%	0.1282	89	8048	1%	2.68	0.63
	April 2011	83	3548	2%	0.1511	113	8126	1%	4.03	1.45
	March 2011	60	3419	2%	0.1313	111	8835	1%	2.22	0.35
	February 2011	57	3369	2%	0.129	117	8939	1%	1.67	0.01
	January 2011	63	3349	2%	0.1359	145	9071	2%	1.11	(0.32)
	December 2010	63	3303	2%	0.1368	149	9184	2%	1.11	(0.32)
	November 2010	72	3286	2%	0.1464	194	9299	2%	0.36	(0.78)
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	October 2011	0	62	0%	0	0	0	0%	0.00	0.00
	September 2011	0	62	0%	0	0	0	0%	0.00	0.00

	August 2011	1	62	2%	0.126	0	0	0%	0.00	0.00
	July 2011	0	59	0%	0	0	0	0%	0.00	0.00
	June 2011	1	49	2%	0.1414	0	0	0%	0.00	0.00
	May 2011	0	43	0%	0	0	0	0%	0.00	0.00
	April 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00
	March 2011	1	41	2%	0.1543	0	0	0%	0.00	0.00
	February 2011	0	42	0%	0	0	0	0%	0.00	0.00
	January 2011	0	43	0%	0	0	0	0%	0.00	0.00
	December 2010	1	43	2%	0.1507	0	0	0%	0.00	0.00
	November 2010	0	42	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	October 2011	0	4	0%	0	4	909	0%	-0.13	(1.08)
	September 2011	0	4	0%	0	13	921	1%	-0.24	(1.15)
	August 2011	0	4	0%	0	12	948	1%	-0.23	(1.14)
	July 2011	0	4	0%	0	13	960	1%	-0.23	(1.14)
	June 2011	1	4	25%	0.433	12	977	1%	4.31	(0.01)
	May 2011	0	4	0%	0	7	992	1%	-0.17	(1.10)
	April 2011	0	4	0%	0	5	1007	1%	-0.14	(1.09)
	March 2011	0	4	0%	0	6	1129	1%	-0.15	(1.09)
	February 2011	0	4	0%	0	6	1155	1%	-0.14	(1.09)
	January 2011	0	4	0%	0	8	1190	1%	-0.16	(1.10)
	December 2010	0	4	0%	0	19	1205	2%	-0.25	(1.15)
	November 2010	0	4	0%	0	12	1236	1%	-0.20	(1.12)
MR-8 Trouble Rate ISDN Primary Parity	October 2011	0	76	0%	0	67	95401	0%	-0.23	(1.14)
	September 2011	0	76	0%	0	47	95753	0%	-0.19	(1.12)
	August 2011	0	76	0%	0	61	95630	0%	-0.22	(1.13)
	July 2011	0	51	0%	0	57	95917	0%	-0.17	(1.11)
	June 2011	0	51	0%	0	57	95993	0%	-0.17	(1.11)
	May 2011	0	51	0%	0	53	95869	0%	-0.17	(1.10)
	April 2011	0	51	0%	0	44	95800	0%	-0.15	(1.09)
	March 2011	0	51	0%	0	59	104583	0%	-0.17	(1.10)
	February 2011	1	51	2%	0.1386	49	104072	0%	6.30	0.20
	January 2011	0	51	0%	0	54	103521	0%	-0.16	(1.10)
	December 2010	0	51	0%	0	68	103172	0%	-0.18	(1.11)
	November 2010	0	51	0%	0	56	103104	0%	-0.17	(1.10)
MR-8 Trouble Rate Line Sharing Parity	October 2011	5	911	1%	0.0739	8599	887048	1%	-1.29	(1.79)
	September 2011	2	938	0%	0.0461	7784	895912	1%	-2.16	(2.31)
	August 2011	0	967	0%	0	8228	906500	1%	-2.97	(2.81)
	July 2011	3	986	0%	0.0551	7554	916140	1%	-1.81	(2.10)
	June 2011	2	1014	0%	0.0444	8151	927583	1%	-2.32	(2.41)
	May 2011	2	1033	0%	0.044	7967	937865	1%	-2.30	(2.40)
	April 2011	4	1051	0%	0.0616	7428	947071	1%	-1.48	(1.90)
	March 2011	2	1083	0%	0.0429	9072	957443	1%	-2.59	(2.57)
	February 2011	1	1102	0%	0.0301	7547	965561	1%	-2.60	(2.58)
	January 2011	0	1136	0%	0	10764	975528	1%	-3.56	(3.16)
	December 2010	3	1157	0%	0.0509	12630	986475	1%	-3.09	(2.88)
	November 2010	1	1199	0%	0.0289	11022	996719	1%	-3.38	(3.06)
MR-8 Trouble Rate Line Splitting Parity	October 2011	1	97	1%	0.101	8599	887048	1%	0.06	(1.17)
	September 2011	2	100	2%	0.14	7784	895912	1%	1.22	(0.52)
	August 2011	0	101	0%	0	8228	906500	1%	-0.96	(1.58)
	July 2011	1	106	1%	0.0967	7554	916140	1%	0.14	(1.13)
	June 2011	2	106	2%	0.1361	8151	927583	1%	1.11	(0.57)
	May 2011	3	106	3%	0.1658	7967	937865	1%	2.22	(0.07)
	April 2011	2	111	2%	0.133	7428	947071	1%	1.22	(0.52)

	March 2011	2	116	2%	0.1302	9072	957443	1%	0.86	(0.68)
	February 2011	0	115	0%	0	7547	965561	1%	-0.95	(1.58)
	January 2011	2	119	2%	0.1285	10764	975528	1%	0.60	(0.81)
	December 2010	0	121	0%	0	12630	986475	1%	-1.25	(1.76)
	November 2010	5	123	4%	0.1975	11022	996719	1%	3.14	0.37
MR-8 Trouble Rate LIS Trunk Parity	October 2011	0	107074	0%	0	5	100814	0%	-1.60	(1.98)
	September 2011	2	107602	0%	0.0043	1	101725	0%	0.64	(0.61)
	August 2011	2	108526	0%	0.0043	1	101461	0%	0.63	(0.62)
	July 2011	0	107974	0%	0	1	102971	0%	-0.72	(1.43)
	June 2011	0	111238	0%	0	1	103259	0%	-0.72	(1.44)
	May 2011	0	112488	0%	0	0	103895	0%	0.00	0.00
	April 2011	2	112911	0%	0.0042	0	104295	0%	0.00	0.00
	March 2011	2	114857	0%	0.0042	0	113749	0%	0.00	0.00
	February 2011	1	115961	0%	0.0029	0	114806	0%	0.00	0.00
	January 2011	2	115961	0%	0.0042	1	114950	0%	0.70	(0.58)
	December 2010	1	117065	0%	0.0029	0	116837	0%	0.00	0.00
	November 2010	4	117353	0%	0.0058	2	118685	0%	1.02	(0.38)
MR-8 Trouble Rate PBX Parity	October 2011	0	453	0%	0	9	25398	0%	-0.40	(1.24)
	September 2011	1	456	0%	0.0468	13	25717	0%	1.59	(0.53)
	August 2011	0	458	0%	0	16	26033	0%	-0.53	(1.32)
	July 2011	5	451	1%	0.1047	9	26329	0%	12.24	1.78
	June 2011	2	445	0%	0.0669	13	26719	0%	3.80	0.20
	May 2011	1	474	0%	0.0459	2	26863	0%	5.09	(0.01)
	April 2011	0	471	0%	0	19	27265	0%	-0.57	(1.35)
	March 2011	1	494	0%	0.0449	16	28533	0%	1.36	(0.60)
	February 2011	1	503	0%	0.0445	10	28793	0%	1.96	0.19
	January 2011	0	503	0%	0	15	29129	0%	-0.50	(1.31)
	December 2010	0	513	0%	0	15	29458	0%	-0.51	(1.31)
	November 2010	0	515	0%	0	12	29935	0%	-0.45	(1.27)
MR-8 Trouble Rate Residence Parity	October 2011	12	307	4%	0.1938	7337	644001	1%	4.57	1.11
	September 2011	4	382	1%	0.1018	6705	651157	1%	0.03	(1.08)
	August 2011	2	341	1%	0.0764	6999	659650	1%	-0.85	(1.52)
	July 2011	4	312	1%	0.1125	6500	667378	1%	0.55	(0.78)
	June 2011	5	272	2%	0.1343	7014	676504	1%	1.30	(0.38)
	May 2011	1	255	0%	0.0625	6783	684641	1%	-0.96	(1.59)
	April 2011	1	252	0%	0.0629	6325	691585	1%	-0.86	(1.52)
	March 2011	6	241	2%	0.1558	7742	699749	1%	2.05	(0.02)
	February 2011	1	243	0%	0.064	6461	705684	1%	-0.82	(1.50)
	January 2011	2	235	1%	0.0919	9313	713376	1%	-0.61	(1.37)
	December 2010	0	247	0%	0	11106	721768	2%	-1.96	(2.19)
	November 2010	2	256	1%	0.088	9668	729531	1%	-0.76	(1.46)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	October 2011	0	3	0%	0	0	0	0%	0.00	0.00
	September 2011	0	3	0%	0	0	0	0%	0.00	0.00
	August 2011	0	3	0%	0	0	0	0%	0.00	0.00
	July 2011	0	3	0%	0	0	0	0%	0.00	0.00
	June 2011	0	3	0%	0	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0	0	0	0%	0.00	0.00
	April 2011	0	3	0%	0	0	0	0%	0.00	0.00
	March 2011	0	9	0%	0	0	0	0%	0.00	0.00
	February 2011	0	9	0%	0	0	0	0%	0.00	0.00
	January 2011	0	9	0%	0	0	0	0%	0.00	0.00
	December 2010	0	9	0%	0	0	0	0%	0.00	0.00
	November 2010	0	10	0%	0	0	0	0%	0.00	0.00



MR-8 Trouble Rate UDIT Above DS1 Level Parity	October 2011	2	104	2%	0.1373	2	1251	0%	4.32	0.13	
	September 2011	1	105	1%	0.0971	4	1264	0%	1.11	(0.73)	
	August 2011	1	101	1%	0.099	0	1271	0%	0.00	(0.12)	
	July 2011	0	99	0%	0	2	1292	0%	-0.38	(1.23)	
	June 2011	1	102	1%	0.0985	0	1298	0%	0.00	(0.12)	
	May 2011	0	109	0%	0	3	1307	0%	-0.48	(1.29)	
	April 2011	1	108	1%	0.0958	4	1309	0%	1.12	(0.73)	
	March 2011	2	122	2%	0.127	5	1664	0%	2.61	(0.14)	
	February 2011	1	122	1%	0.0902	6	1667	0%	0.82	(0.83)	
	January 2011	4	121	3%	0.1788	5	1695	0%	5.90	0.77	
	December 2010	0	122	0%	0	4	1692	0%	-0.52	(1.32)	
	November 2010	0	124	0%	0	1	1696	0%	-0.26	(1.16)	
	MR-8 Trouble Rate UDIT DS1 Parity	October 2011	0	113	0%	0	119	7572	2%	-1.33	(1.81)
		September 2011	0	113	0%	0	94	7643	1%	-1.18	(1.72)
August 2011		0	113	0%	0	121	7736	2%	-1.33	(1.81)	
July 2011		0	114	0%	0	115	7874	1%	-1.29	(1.78)	
June 2011		0	114	0%	0	128	7958	2%	-1.36	(1.82)	
May 2011		1	114	1%	0.0932	89	8047	1%	-0.23	(1.14)	
April 2011		1	114	1%	0.0932	113	8125	1%	-0.46	(1.28)	
March 2011		0	120	0%	0	111	8834	1%	-1.23	(1.75)	
February 2011		0	120	0%	0	117	8938	1%	-1.25	(1.76)	
January 2011		0	122	0%	0	145	9070	2%	-1.40	(1.85)	
December 2010		0	125	0%	0	149	9183	2%	-1.43	(1.87)	
November 2010		0	127	0%	0	194	9298	2%	-1.63	(1.99)	
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity		October 2011	35	12614	0%	0.0526	11	2445	0%	-1.17	(1.71)
		September 2011	29	12568	0%	0.048	3	2489	0%	1.45	(0.12)
	August 2011	44	12451	0%	0.0593	5	2519	0%	1.59	(0.03)	
	July 2011	33	12338	0%	0.0516	6	2558	0%	0.31	(0.81)	
	June 2011	44	12174	0%	0.06	5	2612	0%	1.80	0.10	
	May 2011	49	12110	0%	0.0635	10	2647	0%	0.20	(0.88)	
	April 2011	51	12002	0%	0.065	19	2700	1%	-1.57	(1.95)	
	March 2011	43	14738	0%	0.0539	8	3110	0%	0.35	(0.79)	
	February 2011	53	14703	0%	0.0599	6	3227	0%	2.08	0.27	
	January 2011	49	14598	0%	0.0578	9	3242	0%	0.57	(0.65)	
	December 2010	48	14543	0%	0.0574	5	3300	0%	2.38	0.45	
	November 2010	57	14525	0%	0.0625	9	3330	0%	1.22	(0.26)	
	MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	October 2011	0	58	0%	0	119	7572	2%	-0.96	(1.58)
		September 2011	0	60	0%	0	94	7643	1%	-0.86	(1.52)
August 2011		0	60	0%	0	121	7736	2%	-0.97	(1.59)	
July 2011		0	61	0%	0	115	7874	1%	-0.95	(1.58)	
June 2011		0	61	0%	0	128	7958	2%	-0.99	(1.60)	
May 2011		0	63	0%	0	89	8047	1%	-0.84	(1.51)	
April 2011		0	68	0%	0	113	8125	1%	-0.98	(1.59)	
March 2011		0	85	0%	0	111	8834	1%	-1.04	(1.63)	
February 2011		0	90	0%	0	117	8938	1%	-1.09	(1.66)	
January 2011		1	91	1%	0.1043	145	9070	2%	-0.38	(1.23)	
December 2010		0	92	0%	0	149	9183	2%	-1.23	(1.75)	
November 2010		0	93	0%	0	194	9298	2%	-1.40	(1.85)	
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity		October 2011	13	4950	0%	0.0512	11	2445	0%	-1.13	(1.69)
		September 2011	12	4855	0%	0.0497	3	2489	0%	1.48	(0.10)
	August 2011	17	4775	0%	0.0596	5	2519	0%	1.44	(0.13)	
	July 2011	17	4715	0%	0.0599	6	2558	0%	1.06	(0.36)	
	June 2011	19	4671	0%	0.0636	5	2612	0%	2.02	0.23	

	May 2011	22	4536	0%	0.0695	10	2647	0%	0.71	(0.57)	
	April 2011	23	4399	1%	0.0721	19	2700	1%	-0.88	(1.54)	
	March 2011	23	4274	1%	0.0732	8	3110	0%	2.35	0.43	
	February 2011	31	4114	1%	0.0865	6	3227	0%	5.60	2.41	
	January 2011	20	3971	1%	0.0708	9	3242	0%	1.82	0.10	
	December 2010	25	3836	1%	0.0805	5	3300	0%	5.42	2.29	
	November 2010	16	3682	0%	0.0658	9	3330	0%	1.32	(0.20)	
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	October 2011	115	6766	2%	0.1293	119	7573	2%	0.62	(0.63)	
	September 2011	94	6818	1%	0.1166	95	7644	1%	0.74	(0.55)	
	August 2011	75	6836	1%	0.1042	121	7737	2%	-2.27	(2.38)	
	July 2011	93	6843	1%	0.1158	115	7875	1%	-0.51	(1.31)	
	June 2011	85	6882	1%	0.1104	128	7959	2%	-1.80	(2.10)	
	May 2011	84	6920	1%	0.1095	89	8048	1%	0.63	(0.62)	
	April 2011	70	6953	1%	0.0998	113	8126	1%	-2.01	(2.22)	
	March 2011	108	6845	2%	0.1246	111	8835	1%	1.79	0.09	
	February 2011	79	6891	1%	0.1065	117	8939	1%	-0.89	(1.54)	
	January 2011	92	6922	1%	0.1145	145	9071	2%	-1.35	(1.82)	
	December 2010	97	6970	1%	0.1171	149	9184	2%	-1.15	(1.70)	
	November 2010	106	6949	2%	0.1226	194	9299	2%	-2.47	(2.50)	
	MR-8 Trouble Rate Unbundled Loop - XDSL Parity	October 2011	2	204	1%	0.0985	119	7557	2%	-0.67	(1.41)
		September 2011	1	206	0%	0.0695	94	7628	1%	-0.96	(1.58)
August 2011		3	210	1%	0.1187	121	7721	2%	-0.16	(1.10)	
July 2011		2	214	1%	0.0962	115	7859	1%	-0.64	(1.39)	
June 2011		0	216	0%	0	128	7947	2%	-1.86	(2.13)	
May 2011		1	219	0%	0.0674	89	8036	1%	-0.91	(1.55)	
April 2011		3	225	1%	0.1147	113	8114	1%	-0.07	(1.05)	
March 2011		0	234	0%	0	111	8821	1%	-1.70	(2.04)	
February 2011		2	235	1%	0.0919	117	8925	1%	-0.61	(1.37)	
January 2011		1	239	0%	0.0645	145	9057	2%	-1.44	(1.87)	
December 2010		1	241	0%	0.0643	149	9170	2%	-1.47	(1.89)	
November 2010		1	244	0%	0.0639	194	9285	2%	-1.81	(2.10)	
MR-8 Trouble Rate Unbundled Loop Analog Parity		October 2011	156	51629	0%	0.0549	8599	887056	1%	-15.04	(10.14)
		September 2011	172	52155	0%	0.0573	7784	895920	1%	-12.89	(8.84)
	August 2011	174	52537	0%	0.0575	8228	906508	1%	-13.55	(9.23)	
	July 2011	155	53185	0%	0.0539	7554	916148	1%	-13.22	(9.04)	
	June 2011	172	53510	0%	0.0566	8151	927591	1%	-13.43	(9.17)	
	May 2011	166	53736	0%	0.0555	7967	937873	1%	-13.28	(9.07)	
	April 2011	145	54053	0%	0.0517	7428	947079	1%	-13.23	(9.04)	
	March 2011	234	61013	0%	0.0618	9072	957451	1%	-13.94	(9.48)	
	February 2011	138	61598	0%	0.0473	7547	965569	1%	-15.24	(10.26)	
	January 2011	195	62151	0%	0.0559	10764	975536	1%	-18.27	(12.11)	
	December 2010	266	62449	0%	0.0651	12630	986483	1%	-18.42	(12.20)	
	November 2010	165	62726	0%	0.0512	11022	996727	1%	-19.58	(12.90)	
	MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	October 2011	1	300	0%	0.0576	11	2445	0%	-0.28	(1.17)
		September 2011	1	313	0%	0.0564	3	2489	0%	0.96	(0.81)
August 2011		2	322	1%	0.0786	5	2519	0%	1.60	(0.45)	
July 2011		3	325	1%	0.0956	6	2558	0%	2.42	(0.11)	
June 2011		1	331	0%	0.0549	5	2612	0%	0.43	(1.02)	
May 2011		4	340	1%	0.1078	10	2647	0%	2.26	(0.08)	
April 2011		1	346	0%	0.0537	19	2700	1%	-0.87	(1.53)	
March 2011		1	362	0%	0.0525	8	3110	0%	0.07	(1.20)	
February 2011		1	376	0%	0.0515	6	3227	0%	0.34	(1.06)	
January 2011		4	385	1%	0.1014	9	3242	0%	2.68	0.06	

	December 2010	7	397	2%	0.1316	5	3300	0%	7.80	1.30
	November 2010	2	407	0%	0.0699	9	3330	0%	0.81	(0.75)
MR-8 Trouble Rate UNE - P (POTS) Parity	October 2011	0	13	0%	0	8599	887048	1%	-0.36	(1.22)
	September 2011	0	13	0%	0	7784	895912	1%	-0.34	(1.21)
	August 2011	0	14	0%	0	8228	906500	1%	-0.36	(1.22)
	July 2011	0	14	0%	0	7554	916140	1%	-0.34	(1.21)
	June 2011	0	14	0%	0	8151	927583	1%	-0.35	(1.21)
	May 2011	0	14	0%	0	7967	937865	1%	-0.35	(1.21)
	April 2011	0	14	0%	0	7428	947071	1%	-0.33	(1.20)
	March 2011	0	21	0%	0	9072	957443	1%	-0.45	(1.27)
	February 2011	5	23	22%	0.4125	7547	965561	1%	11.41	1.91
	January 2011	0	59	0%	0	10764	975528	1%	-0.81	(1.49)
	December 2010	47	8176	1%	0.0756	12630	986475	1%	-5.65	(4.44)
	November 2010	33	8291	0%	0.063	11022	996719	1%	-6.14	(4.73)
MR-8 Trouble Rate UNE P (Centrex 21) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	3	325	1%	0.0956	25	6884	0%	1.64	(0.32)
	November 2010	2	326	1%	0.0781	20	7304	0%	1.15	(0.57)
MR-8 Trouble Rate UNE P (Centrex) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	39	34359	0%	-0.03	(1.02)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	659	0%	0.0389	55	37183	0%	0.03	(0.98)
	November 2010	1	669	0%	0.0386	46	37987	0%	0.21	(0.87)
MR-9A Repair Appointments Met Business Parity	October 2011	1	1	100%	0	774	857	90%	-0.33	(1.20)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	4	5	80%	0.4	723	791	91%	0.91	(0.79)
	July 2011	3	3	100%	0	616	687	90%	-0.59	(1.36)
	June 2011	4	9	44%	0.4969	687	780	88%	4.02	0.73
	May 2011	3	4	75%	0.433	735	847	87%	0.69	(0.90)
	April 2011	3	3	100%	0	682	787	87%	-0.68	(1.41)
	March 2011	5	5	100%	0	847	948	89%	-0.77	(1.47)
	February 2011	2	2	100%	0	694	771	90%	-0.47	(1.29)
	January 2011	4	5	80%	0.4	916	1032	89%	0.62	(0.93)
	December 2010	4	6	67%	0.4714	971	1083	90%	1.84	(0.30)
	November 2010	3	3	100%	0	900	964	93%	-0.46	(1.28)
MR-9A Repair Appointments Met Centrex Parity	October 2011	0	1	0%	0	21	23	91%	3.17	(0.30)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00

	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	October 2011	1	1	100%	0	5	6	83%	-0.41	(1.25)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	11	11	100%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	9	13	69%	-0.64	(1.39)
	March 2011	2	2	100%	0	20	23	87%	-0.53	(1.32)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met PBX Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	1	1	100%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	October 2011	8	8	100%	0	4976	5404	92%	-0.83	(1.50)
	September 2011	3	4	75%	0.433	4473	4793	93%	1.47	(0.57)
	August 2011	1	1	100%	0	4551	4805	95%	-0.24	(1.14)
	July 2011	4	4	100%	0	4257	4506	94%	-0.48	(1.29)
	June 2011	3	3	100%	0	4604	4989	92%	-0.50	(1.30)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	5	5	100%	0	5098	5646	90%	-0.73	(1.45)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0	6105	6746	91%	-0.46	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	6614	7129	93%	-0.28	(1.17)
MR-9A Repair Appointments Met UNE - P (POTS) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	February 2011	4	4	100%	0	4958	5373	92%	-0.58	(1.35)	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	32	37	86%	0.3419	8430	9271	91%	0.94	(0.58)	
	November 2010	25	25	100%	0	7514	8093	93%	-1.39	(1.84)	
MR-9B Repair Appointments Met Business Parity	October 2011	4	4	100%	0	186	214	87%	-0.77	(1.47)	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0	210	242	87%	-0.39	(1.24)	
	July 2011	0	1	0%	0	169	193	88%	2.65	(0.31)	
	June 2011	1	2	50%	0.5	173	200	87%	1.50	(0.61)	
	May 2011	1	2	50%	0.5	161	189	85%	1.39	(0.65)	
	April 2011	1	1	100%	0	143	167	86%	-0.41	(1.25)	
	March 2011	2	3	67%	0.4714	194	219	89%	1.19	(0.70)	
	February 2011	1	2	50%	0.5	158	181	87%	1.57	(0.58)	
	January 2011	0	1	0%	0	225	255	88%	2.73	(0.29)	
	December 2010	2	3	67%	0.4714	238	290	82%	0.69	(0.93)	
	November 2010	2	2	100%	0	207	237	87%	-0.54	(1.33)	
	MR-9B Repair Appointments Met Centrex 21 Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2011		1	1	100%	0	4	4	100%	0.00	0.00	
January 2011		1	1	100%	0	4	4	100%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-9B Repair Appointments Met PBX Parity		October 2011	0	0	0%	0	0	0	0%	0.00	0.00
		September 2011	1	1	100%	0	1	1	100%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	1	1	100%	0	3	3	100%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	1	1	100%	0	1	1	100%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-9B Repair Appointments Met Residence Parity	October 2011	1	1	100%	0	1193	1298	92%	-0.30	(1.18)
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
August 2011		1	1	100%	0	1330	1398	95%	-0.23	(1.14)	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0	1219	1311	93%	-0.27	(1.17)	
May 2011		1	1	100%	0	1228	1319	93%	-0.27	(1.17)	
April 2011		1	1	100%	0	1109	1211	92%	-0.30	(1.18)	
March 2011		1	1	100%	0	1255	1374	91%	-0.31	(1.19)	
February 2011		1	1	100%	0	1136	1215	94%	-0.26	(1.16)	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-9B Repair Appointments Met UNE - P		October 2011	0	0	0%	0	0	0	0%	0.00	0.00

(POTS) Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	1294	1396	93%	3.56	(0.12)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	4	5	80%	0.4	2070	2361	88%	0.52	(0.97)
	November 2010	4	4	100%	0	1816	1991	91%	-0.62	(1.38)
	MR-9C Repair Appointments Met Business Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		2	2	100%	0	188	196	96%	-0.29	(1.18)
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		2	2	100%	0	145	148	98%	-0.20	(1.12)
April 2011		1	1	100%	0	147	149	99%	-0.12	(1.07)
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		2	2	100%	0	161	164	98%	-0.19	(1.12)
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Centrex Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	6	6	100%	0.00	0.00
MR-9C Repair Appointments Met Centrex 21 Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	2	2	100%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met PBX Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00

	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	1	1	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met	October 2011	3	3	100%	0	627	635	99%	-0.20	(1.12)
Residence Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	691	714	97%	-0.18	(1.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	776	785	99%	-0.11	(1.07)
MR-9C Repair Appointments Met UNE - P	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	5	5	100%	0	986	998	99%	-0.25	(1.15)
	November 2010	4	4	100%	0	927	938	99%	-0.22	(1.13)
NI-1A Trunk Blockage to CTL-Q Tandem	October 2011	3	27744	0%	0.00	8	16097	0%	-24.52	(15.91)
Offices LIS Trunk Parity 0.01	September 2011	5	27960	0%	0.00	2	16097	0%	4.92	1.99
	August 2011	2	27864	0%	0.00	3	16097	0%	-18.53	(12.27)
	July 2011	3	27216	0%	0.00	1	16097	0%	15.57	8.47
	June 2011	5	27600	0%	0.00	33	16097	0%	-34.67	(22.08)
	May 2011	5	28632	0%	0.00	1	16097	0%	45.52	26.67
	April 2011	3	28848	0%	0.00	8	16097	0%	-15.76	(10.58)
	March 2011	6	28080	0%	0.00	1	16097	0%	86.04	51.31
	February 2011	4	27552	0%	0.00	6	16097	0%	-11.34	(7.90)
	January 2011	4	28032	0%	0.00	3	16097	0%	-4.08	(3.48)
	December 2010	6	27576	0%	0.00	9	19953	0%	-8.90	(6.41)
	November 2010	8	26064	0%	0.0013	60	22993	0%	-29.66	(19.03)
NI-1B Trunk Blockage to CTL-Q End	October 2011	0	1956	0%	0.0004	1	14347	0%	-1.58	(1.96)
Offices LIS Trunk Parity 0.01	September 2011	0	1956	0%	0.0002	0	14347	0%	4.37	1.66
	August 2011	1	1836	0%	0.001	1	14347	0%	12.48	6.58
	July 2011	0	1836	0%	0	2	14347	0%	-3.63	(3.21)
	June 2011	0	1908	0%	0	3	14347	0%	-6.37	(4.87)
	May 2011	0	1956	0%	0	1	14347	0%	-7.02	(5.27)
	April 2011	0	1956	0%	0	0	14347	0%	-3.73	(3.27)
	March 2011	0	2172	0%	0	0	14347	0%	-6.45	(4.92)
	February 2011	0	2196	0%	0	1	14347	0%	-5.25	(4.19)
	January 2011	0	2220	0%	0.0007	1	14347	0%	11.09	5.74
	December 2010	0	2292	0%	0	1	14011	0%	-5.72	(4.48)

NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic	November 2010	0	2100	0%	0	15	14011	0%	-6.70	(5.07)
	October 2011	62	28536	0%	0.0178	0	0	0%	0.00	0.00
	September 2011	38	28464	0%	0.0142	0	0	0%	0.00	0.00
	August 2011	45	28824	0%	0.0162	0	0	0%	0.00	0.00
	July 2011	46	28272	0%	0.0166	0	0	0%	0.00	0.00
	June 2011	89	28560	0%	0.019	0	0	0%	0.00	0.00
	May 2011	41	29256	0%	0.01	0	0	0%	0.00	0.00
	April 2011	33	29496	0%	0.0074	0	0	0%	0.00	0.00
	March 2011	21	28416	0%	0.0055	0	0	0%	0.00	0.00
	February 2011	36	28440	0%	0.007	0	0	0%	0.00	0.00
	January 2011	29	28608	0%	0.0063	0	0	0%	0.00	0.00
	December 2010	37	28440	0%	0.007	0	0	0%	0.00	0.00
	November 2010	110	27984	0%	0.0169	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic	October 2011	0	1956	0%	0.0004	0	0	0%	0.00	0.00
	September 2011	0	1956	0%	0.0002	0	0	0%	0.00	0.00
	August 2011	4	1932	0%	0.0081	0	0	0%	0.00	0.00
	July 2011	4	1932	0%	0.0084	0	0	0%	0.00	0.00
	June 2011	8	2004	0%	0.0177	0	0	0%	0.00	0.00
	May 2011	2	2052	0%	0.0051	0	0	0%	0.00	0.00
	April 2011	7	2052	0%	0.0144	0	0	0%	0.00	0.00
	March 2011	0	2172	0%	0	0	0	0%	0.00	0.00
	February 2011	0	2196	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2220	0%	0.0007	0	0	0%	0.00	0.00
	December 2010	0	2292	0%	0	0	0	0%	0.00	0.00
	November 2010	15	2316	1%	0.0207	0	0	0%	0.00	0.00
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	October 2011	49	51	96%	0.1941	0	0	0%	0.00
September 2011		91	95	96%	0.2008	0	0	0%	0.00	(0.02)
August 2011		63	63	100%	0	0	0	0%	0.00	(0.16)
July 2011		46	47	98%	0.1443	0	0	0%	0.00	(0.09)
June 2011		170	172	99%	0.1072	0	0	0%	0.00	(0.12)
May 2011		112	114	98%	0.1313	0	0	0%	0.00	(0.10)
April 2011		130	133	98%	0.1485	0	0	0%	0.00	(0.09)
March 2011		127	136	93%	0.2486	0	0	0%	0.00	0.05
February 2011		107	112	96%	0.2065	0	0	0%	0.00	(0.02)
January 2011		107	117	91%	0.2796	0	0	0%	0.00	0.11
December 2010		154	159	97%	0.1745	0	0	0%	0.00	(0.06)
November 2010		216	224	96%	0.1856	0	0	0%	0.00	(0.05)
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	October 2011	0	51	0%	0	0	0	0%	0.00
September 2011		0	95	0%	0	0	0	0%	0.00	0.00
August 2011		0	63	0%	0	0	0	0%	0.00	0.00
July 2011		0	47	0%	0	0	0	0%	0.00	0.00



	June 2011	0	176	0%	0	0	0	0%	0.00	0.00
	May 2011	0	115	0%	0	0	0	0%	0.00	0.00
	April 2011	1	134	1%	0.0861	0	0	0%	0.00	0.00
	March 2011	7	139	5%	0.2187	0	0	0%	0.00	0.00
	February 2011	1	116	1%	0.0924	0	0	0%	0.00	0.00
	January 2011	7	117	6%	0.2372	0	0	0%	0.00	0.00
	December 2010	3	161	2%	0.1352	0	0	0%	0.00	0.00
	November 2010	4	226	2%	0.1319	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	October 2011	0	2	0%	0	0	0	0%	0.00	0.00
	September 2011	0	15	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	4	0%	0	0	0	0%	0.00	0.00
	May 2011	0	30	0%	0	0	0	0%	0.00	0.00
	April 2011	0	17	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	0	0	0%	0.00	0.00
	December 2010	0	23	0%	0	0	0	0%	0.00	0.00
	November 2010	0	18	0%	0	0	0	0%	0.00	0.00
	OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity	October 2011	0	0	0	0	0	0	0%	0.00
September 2011		0	0	0	0	0	0	0%	0.00	0.00
August 2011		0	0	0	0	0	0	0%	0.00	0.00
July 2011		0	0	0	0	0	0	0%	0.00	0.00
June 2011		0	0	0	0	0	0	0%	0.00	0.00
May 2011		0	0	0	0	0	0	0%	0.00	0.00
April 2011		0	0	0	0	0	0	0%	0.00	0.00
March 2011		0	0	0	0	0	0	0%	0.00	0.00
February 2011		0	0	0	0	0	0	0%	0.00	0.00
January 2011		8	1	8	0	1879	48	3915%	-0.67	(1.41)
December 2010		0	0	0	0	0	0	0%	0.00	0.00
November 2010		0	0	0	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic		October 2011	484	7	69	97.84	0	0	0%	0.00
	September 2011	337	7	48	97.84	0	0	0%	0.00	0.00
	August 2011	249	3	83	143.76	0	0	0%	0.00	0.00
	July 2011	226	1	226	0	0	0	0%	0.00	0.00
	June 2011	206	1	206	0	0	0	0%	0.00	0.00
	May 2011	184	1	184	0	0	0	0%	0.00	0.00
	April 2011	165	2	83	113.84	0	0	0%	0.00	0.00
	March 2011	142	1	142	0	0	0	0%	0.00	0.00
	February 2011	119	1	119	0	0	0	0%	0.00	0.00
	January 2011	0	0	0	0	0	0	0%	0.00	0.00
	December 2010	3	1	3	0	0	0	0%	0.00	0.00
	November 2010	0	0	0	0	0	0	0%	0.00	0.00
	OP-15A Interval for Pending Orders Delayed Past Due Date LIS Trunk Parity	October 2011	0	0	0	0	0	0	0%	0.00
September 2011		0	0	0	0	0	0	0%	0.00	0.00
August 2011		0	0	0	0	0	0	0%	0.00	0.00
July 2011		0	0	0	0	0	0	0%	0.00	0.00
June 2011		43	1	43	0	0	0	0%	0.00	0.00
May 2011		21	1	21	0	0	0	0%	0.00	0.00
April 2011		0	1	0	0	0	0	0%	0.00	0.00
March 2011		0	0	0	0	0	0	0%	0.00	0.00
February 2011	0	0	0	0	0	0	0%	0.00	0.00	

	January 2011	0	0	0	0	0	0	0%	0.00	0.00
	December 2010	20	2	10	4.24	0	0	0%	0.00	0.00
	November 2010	0	0	0	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	October 2011	107	3	36	3.79	16876	395	4272%	-0.33	(1.20)
Delayed Past Due Date Residence Parity	September 2011	39	3	13	1	11321	408	2775%	-0.61	(1.37)
	August 2011	0	1	0	0	7138	158	4518%	-0.81	(1.49)
	July 2011	22	1	22	0	5548	136	4079%	-0.38	(1.23)
	June 2011	48	5	10	8.2	4466	114	3918%	-1.42	(1.86)
	May 2011	0	0	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0	0	0	0	0%	0.00	0.00
	March 2011	0	1	0	0	7192	137	5250%	-0.92	(1.56)
	February 2011	0	0	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0	0	0	0	0%	0.00	0.00
	December 2010	0	0	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	0	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	October 2011	22812	26	877	622.65	78	3	2600%	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	September 2011	22266	26	856	622.65	15	3	500%	0.00	0.00
Wire Non-Loaded Parity	August 2011	21749	24	906	594.45	0	0	0%	0.00	0.00
	July 2011	20940	21	997	544.29	0	0	0%	0.00	0.00
	June 2011	20520	21	977	544.29	0	0	0%	0.00	0.00
	May 2011	20058	21	955	544.29	0	0	0%	0.00	0.00
	April 2011	20009	25	800	587.16	0	0	0%	0.00	0.00
	March 2011	19484	25	779	587.16	0	0	0%	0.00	0.00
	February 2011	19999	26	769	566.37	0	0	0%	0.00	0.00
	January 2011	19397	34	571	591.26	0	0	0%	0.00	0.00
	December 2010	18849	25	754	562.28	0	0	0%	0.00	0.00
	November 2010	18335	21	873	498.67	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	October 2011	17901	25	716	465.14	78	3	26	0.00	0.00
Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	September 2011	17376	25	695	465.14	15	3	5	0.00	0.00
	August 2011	16869	23	733	435.8	0	0	0	0.00	0.00
	July 2011	16647	24	694	431.43	0	0	0	0.00	0.00
	June 2011	16167	24	674	431.43	0	0	0	0.00	0.00
	May 2011	15171	20	759	391.76	0	0	0	0.00	0.00
	April 2011	14778	21	704	412.1	0	0	0	0.00	0.00
	March 2011	14349	24	598	447.49	0	0	0	0.00	0.00
	February 2011	13982	23	608	428.4	0	0	0	0.00	0.00
	January 2011	13564	20	678	383.03	0	0	0	0.00	0.00
	December 2010	13196	22	600	408.95	0	0	0	0.00	0.00
	November 2010	12539	20	627	395.88	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	October 2011	89	3	30	4.16	331	10	33	-0.11	(1.07)
Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	September 2011	28	4	7	4.76	355	6	59	-1.62	(1.98)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	1	0	0	181	10	18	-1.20	(1.73)
	April 2011	45	1	45	0	73	11	7	6.47	0.04
	March 2011	24	1	24	0	4	3	1	8.50	(0.75)
	February 2011	37	3	12	10.26	0	1	0	0.00	0.00
	January 2011	10	2	5	5.66	488	17	29	-0.63	(1.38)
	December 2010	0	1	0	0	692	17	41	-0.53	(1.32)
	November 2010	0	1	0	0	1106	21	53	-0.74	(1.45)
OP-15A Interval for Pending Orders	October 2011	1941	54	36	26.12	2925	99	30	1.47	(0.15)
Delayed Past Due Date Unbundled Loop	September 2011	1187	51	23	30.08	1826	109	17	1.77	(0.09)

Analog Parity	August 2011	593	14	42	33.02	1246	47	27	1.42	(0.27)	
	July 2011	464	18	26	21.95	1063	46	23	0.32	(0.80)	
	June 2011	307	27	11	11.86	700	35	20	-1.28	(1.78)	
	May 2011	141	21	7	4.76	789	35	23	-2.30	(2.40)	
	April 2011	8	6	1	2.8	734	32	23	-1.42	(1.86)	
	March 2011	12	3	4	0	1113	38	29	-1.00	(1.61)	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	342	2	171	72.12	1209	47	26	6.09	0.88	
	December 2010	310	7	44	77.99	1008	50	20	2.46	0.09	
	November 2010	266	6	44	72.47	735	44	17	2.82	0.20	
	OP-15A Interval for Pending Orders	October 2011	0	0	0	0	0	0	0	0.00	0.00
	Delayed Past Due Date UNE - P (POTS)	September 2011	0	0	0	0	0	0	0	0.00	0.00
Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	31	1	31	0	8431	205	41	-0.21	(1.13)	
	November 2010	9	1	9	0	6929	187	37	-0.63	(1.38)	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	1	1	1	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	October 2011	1	7	0	0.3499	0	0	0	0.00	0.00	
	September 2011	1	7	0	0.3499	0	0	0	0.00	0.00	
	August 2011	1	3	0	0.4714	0	0	0	0.00	0.00	
	July 2011	1	1	1	0	0	0	0	0.00	0.00	
	June 2011	1	1	1	0	0	0	0	0.00	0.00	
	May 2011	1	1	1	0	0	0	0	0.00	0.00	
	April 2011	2	2	1	0	0	0	0	0.00	0.00	
	March 2011	1	1	1	0	0	0	0	0.00	0.00	
	February 2011	1	1	1	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	1	1	1	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	1	0	0	0	0	0	0.00	0.00	
	May 2011	0	1	0	0	0	0	0	0.00	0.00	
	April 2011	0	1	0	0	0	0	0	0.00	0.00	

	March 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	2	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	October 2011	0	3	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	3	0	0	0	0	0	0	0.00	0.00	
	August 2011	1	1	1	0	0	0	0	0	0.00	0.00	
	July 2011	0	1	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	5	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	1	1	1	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	October 2011	22	26	1	0.3608	0	0	0	0	0.00	0.00
		September 2011	22	26	1	0.3608	0	0	0	0	0.00	0.00
August 2011		22	24	1	0.2764	0	0	0	0	0.00	0.00	
July 2011		20	21	1	0.213	0	0	0	0	0.00	0.00	
June 2011		20	21	1	0.213	0	0	0	0	0.00	0.00	
May 2011		20	21	1	0.213	0	0	0	0	0.00	0.00	
April 2011		24	25	1	0.196	0	0	0	0	0.00	0.00	
March 2011		24	25	1	0.196	0	0	0	0	0.00	0.00	
February 2011		25	26	1	0.1923	0	0	0	0	0.00	0.00	
January 2011		33	34	1	0.169	0	0	0	0	0.00	0.00	
December 2010		24	25	1	0.196	0	0	0	0	0.00	0.00	
November 2010		20	21	1	0.213	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic		October 2011	23	25	1	0.2713	0	0	0	0	0.00	0.00
		September 2011	23	25	1	0.2713	0	0	0	0	0.00	0.00
	August 2011	23	23	1	0	0	0	0	0	0.00	0.00	
	July 2011	22	24	1	0.2764	0	0	0	0	0.00	0.00	
	June 2011	24	24	1	0	0	0	0	0	0.00	0.00	
	May 2011	19	20	1	0.2179	0	0	0	0	0.00	0.00	
	April 2011	21	21	1	0	0	0	0	0	0.00	0.00	
	March 2011	19	24	1	0.4061	0	0	0	0	0.00	0.00	
	February 2011	22	23	1	0.2039	0	0	0	0	0.00	0.00	
	January 2011	20	20	1	0	0	0	0	0	0.00	0.00	
	December 2010	22	22	1	0	0	0	0	0	0.00	0.00	
	November 2010	20	20	1	0	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	October 2011	0	3	0	0	0	0	0	0	0.00	0.00
		September 2011	1	4	0	0.433	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0	0.00	0.00	
July 2011		0	0	0	0	0	0	0	0	0.00	0.00	
June 2011		0	0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	1	0	0	0	0	0	0	0.00	0.00	
April 2011		0	1	0	0	0	0	0	0	0.00	0.00	
March 2011		0	1	0	0	0	0	0	0	0.00	0.00	
February 2011		1	3	0	0.4714	0	0	0	0	0.00	0.00	
January 2011		0	2	0	0	0	0	0	0	0.00	0.00	
December 2010		0	1	0	0	0	0	0	0	0.00	0.00	
November 2010		0	1	0	0	0	0	0	0	0.00	0.00	

OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	October 2011	11	54	0	0.4028	0	0	0	0.00	0.00
	September 2011	13	51	0	0.4358	0	0	0	0.00	0.00
	August 2011	8	14	1	0.4949	0	0	0	0.00	0.00
	July 2011	10	18	1	0.4969	0	0	0	0.00	0.00
	June 2011	11	27	0	0.4914	0	0	0	0.00	0.00
	May 2011	8	21	0	0.4856	0	0	0	0.00	0.00
	April 2011	3	6	1	0.5	0	0	0	0.00	0.00
	March 2011	0	3	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	2	2	1	0	0	0	0	0.00	0.00
	December 2010	7	7	1	0	0	0	0	0.00	0.00
	November 2010	2	6	0	0.4714	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	September 2011	0	0	0	0	0	0	0	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0.00	0.00
December 2010		1	1	1	0	0	0	0	0.00	0.00
November 2010		1	1	1	0	0	0	0	0.00	0.00
October 2011		6946	6946	100%	0	0	0	0	0.00	(0.05)
September 2011		5890	5890	100%	0	0	0	0	0.00	(0.05)
August 2011		6051	6051	100%	0	0	0	0	0.00	(0.05)
July 2011	6739	6739	100%	0	0	0	0	0.00	(0.05)	
June 2011	7347	7347	100%	0	0	0	0	0.00	(0.05)	
May 2011	5266	5266	100%	0	0	0	0	0.00	(0.05)	
April 2011	5095	5095	100%	0	0	0	0	0.00	(0.05)	
March 2011	6190	6190	100%	0	0	0	0	0.00	(0.05)	
February 2011	5643	5647	100%	0.0266	0	0	0	0.00	(0.05)	
January 2011	5483	5491	100%	0.0381	0	0	0	0.00	(0.05)	
December 2010	6504	6504	100%	0	0	0	0	0.00	(0.05)	
November 2010	7315	7315	100%	0	0	0	0	0.00	(0.05)	
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	October 2011	6946	6946	100%	0	0	0	0	0.00	0.00
	September 2011	5890	5890	100%	0	0	0	0	0.00	0.00
	August 2011	6051	6051	100%	0	0	0	0	0.00	0.00
	July 2011	6739	6739	100%	0	0	0	0	0.00	0.00
	June 2011	7347	7347	100%	0	0	0	0	0.00	0.00
	May 2011	5266	5266	100%	0	0	0	0	0.00	0.00
	April 2011	5095	5095	100%	0	0	0	0	0.00	0.00
	March 2011	6190	6190	100%	0	0	0	0	0.00	0.00
	February 2011	5643	5647	100%	0	0	0	0	0.00	0.00
	January 2011	5491	5491	100%	0	0	0	0	0.00	0.00
	December 2010	6504	6504	100%	0	0	0	0	0.00	0.00
	November 2010	7315	7315	100%	0	0	0	0	0.00	0.00
	October 2011	6946	6946	100%	0	0	0	0	0.00	0.00
	September 2011	5890	5890	100%	0	0	0	0	0.00	0.00
August 2011	6051	6051	100%	0	0	0	0	0.00	0.00	
July 2011	6739	6739	100%	0	0	0	0	0.00	0.00	
June 2011	7347	7347	100%	0	0	0	0	0.00	0.00	
May 2011	5266	5266	100%	0	0	0	0	0.00	0.00	
April 2011	5095	5095	100%	0	0	0	0	0.00	0.00	
March 2011	6190	6190	100%	0	0	0	0	0.00	0.00	
February 2011	5647	5647	100%	0	0	0	0	0.00	0.00	
January 2011	5491	5491	100%	0	0	0	0	0.00	0.00	
December 2010	6504	6504	100%	0	0	0	0	0.00	0.00	
November 2010	7315	7315	100%	0	0	0	0	0.00	0.00	
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	October 2011	6946	6946	100%	0	0	0	0	0.00	0.00
	September 2011	5890	5890	100%	0	0	0	0	0.00	0.00
	August 2011	6051	6051	100%	0	0	0	0	0.00	0.00
	July 2011	6739	6739	100%	0	0	0	0	0.00	0.00
	June 2011	7347	7347	100%	0	0	0	0	0.00	0.00
May 2011	5266	5266	100%	0	0	0	0	0.00	0.00	
April 2011	5095	5095	100%	0	0	0	0	0.00	0.00	
March 2011	6190	6190	100%	0	0	0	0	0.00	0.00	
February 2011	5647	5647	100%	0	0	0	0	0.00	0.00	
January 2011	5491	5491	100%	0	0	0	0	0.00	0.00	
December 2010	6504	6504	100%	0	0	0	0	0.00	0.00	
November 2010	7315	7315	100%	0	0	0	0	0.00	0.00	
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	October 2011	4945	5466	90%	0.2937	633807	972047	1	0.00	0.00
	September 2011	5017	5192	97%	0.1805	651393	1014498	1	0.00	0.00
	August 2011	5396	5731	94%	0.2346	823860	1249573	1	0.00	0.00
	July 2011	4688	4889	96%	0.1986	786550	1036343	1	0.00	0.00
	June 2011	5180	5325	97%	0.1628	852202	1102221	1	0.00	0.00

	May 2011	4944	5019	99%	0.1213	805694	1046270	1	0.00	0.00	
	April 2011	4530	4936	92%	0.2747	836027	1019406	1	0.00	0.00	
	March 2011	4962	5561	89%	0.31	869559	1219602	1	0.00	0.00	
	February 2011	4351	4628	94%	0.2372	744650	1069378	1	0.00	0.00	
	January 2011	4754	5175	92%	0.2734	699172	1218980	1	0.00	0.00	
	December 2010	4850	5394	90%	0.3011	857069	1156913	1	0.00	0.00	
	November 2010	4498	5272	85%	0.3539	797877	1184345	1	0.00	0.00	
OP-3A Installation Commitments Met Business Parity	October 2011	2	2	100%	0	852	885	1	-0.28	(1.17)	
	September 2011	0	0	0%	0	0	0	0	0.00	0.00	
	August 2011	1	1	100%	0	874	900	1	-0.17	(1.10)	
	July 2011	0	0	0%	0	0	0	0	0.00	0.00	
	June 2011	1	1	100%	0	983	1024	1	-0.20	(1.12)	
	May 2011	2	2	100%	0	902	920	1	-0.20	(1.12)	
	April 2011	1	1	100%	0	898	920	1	-0.16	(1.10)	
	March 2011	1	1	100%	0	1009	1031	1	-0.15	(1.09)	
	February 2011	9	11	82%	0.3857	875	910	1	2.46	(0.10)	
	January 2011	1	2	50%	0.5	894	929	1	3.43	(0.13)	
	December 2010	0	1	0%	0	815	844	1	5.30	0.10	
	November 2010	2	2	100%	0	991	1012	1	-0.21	(1.13)	
	OP-3A Installation Commitments Met Line Splitting Benchmark 0.95	October 2011	0	0	0%	0	0	0	0	0.00	0.00
		September 2011	0	0	0%	0	0	0	0	0.00	0.00
August 2011		0	0	0%	0	0	0	0	0.00	0.00	
July 2011		0	0	0%	0	0	0	0	0.00	0.00	
June 2011		0	0	0%	0	0	0	0	0.00	0.00	
May 2011		1	1	100%	0	0	0	0	0.00	(0.16)	
April 2011		1	1	100%	0	0	0	0	0.00	(0.16)	
March 2011		0	0	0%	0	0	0	0	0.00	0.00	
February 2011		0	0	0%	0	0	0	0	0.00	0.00	
January 2011		0	0	0%	0	0	0	0	0.00	0.00	
December 2010		0	0	0%	0	0	0	0	0.00	0.00	
November 2010		0	0	0%	0	0	0	0	0.00	0.00	
OP-3A Installation Commitments Met Residence Parity		October 2011	13	13	100%	0	3569	3653	1	-0.55	(1.34)
		September 2011	24	26	92%	0.2665	3300	3377	1	1.84	(0.29)
	August 2011	34	34	100%	0	3671	3753	1	-0.87	(1.53)	
	July 2011	26	26	100%	0	3241	3292	1	-0.64	(1.39)	
	June 2011	30	31	97%	0.1767	3435	3484	1	0.86	(0.78)	
	May 2011	15	15	100%	0	2986	3035	1	-0.49	(1.30)	
	April 2011	11	11	100%	0	3187	3239	1	-0.42	(1.26)	
	March 2011	14	15	93%	0.2494	3478	3536	1	1.53	(0.54)	
	February 2011	15	16	94%	0.2421	3251	3311	1	1.33	(0.60)	
	January 2011	17	17	100%	0	3086	3169	1	-0.67	(1.41)	
	December 2010	9	9	100%	0	3535	3619	1	-0.46	(1.28)	
	November 2010	7	7	100%	0	3304	3364	1	-0.36	(1.22)	
	OP-3A Installation Commitments Met UNE - P (POTS) Parity	October 2011	0	0	0%	0	0	0	0	0.00	0.00
		September 2011	0	0	0%	0	0	0	0	0.00	0.00
August 2011		0	0	0%	0	0	0	0	0.00	0.00	
July 2011		0	0	0%	0	0	0	0	0.00	0.00	
June 2011		0	0	0%	0	0	0	0	0.00	0.00	
May 2011		0	0	0%	0	0	0	0	0.00	0.00	
April 2011		0	0	0%	0	0	0	0	0.00	0.00	
March 2011		0	0	0%	0	0	0	0	0.00	0.00	
February 2011		1	1	100%	0	4126	4221	1	-0.15	(1.09)	
January 2011		0	0	0%	0	0	0	0	0.00	0.00	

	December 2010	15	15	100%	0	4350	4463	1	-0.62	(1.38)
	November 2010	13	13	100%	0	4295	4376	1	-0.49	(1.30)
OP-3A Installation Commitments Met UNE P (Centrex 21) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	2	2	100%	0.00	0.00
OP-3B Installation Commitments Met Business Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	140	144	97%	-0.17	(1.10)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	118	123	96%	-0.21	(1.12)
OP-3B Installation Commitments Met Residence Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	3	3	100%	0	544	552	99%	-0.21	(1.13)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	4	4	100%	0	560	571	98%	-0.28	(1.17)
	June 2011	6	6	100%	0	559	570	98%	-0.34	(1.21)
	May 2011	1	1	100%	0	574	584	98%	-0.13	(1.08)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	596	603	99%	-0.11	(1.07)
	February 2011	1	1	100%	0	525	532	99%	-0.12	(1.07)
	January 2011	1	1	100%	0	561	582	96%	-0.19	(1.12)
	December 2010	2	2	100%	0	588	606	97%	-0.25	(1.15)
	November 2010	1	1	100%	0	639	662	97%	-0.19	(1.12)
OP-3B Installation Commitments Met UNE - P (POTS) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	8	8	100%	0	717	740	97%	-0.50	(1.31)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Business Parity	October 2011	4	4	100%	0	404	406	100%	-0.14	(1.09)
	September 2011	4	4	100%	0	310	312	99%	-0.16	(1.10)
	August 2011	8	8	100%	0	310	311	100%	-0.16	(1.10)

	July 2011	12	12	100%	0	313	315	99%	-0.27	(1.17)
	June 2011	3	3	100%	0	354	356	99%	-0.13	(1.08)
	May 2011	4	4	100%	0	352	354	99%	-0.15	(1.09)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	7	7	100%	0	404	406	100%	-0.18	(1.11)
	February 2011	4	4	100%	0	374	376	99%	-0.15	(1.09)
	January 2011	8	8	100%	0	349	350	100%	-0.15	(1.09)
	December 2010	5	5	100%	0	377	378	100%	-0.11	(1.07)
	November 2010	3	3	100%	0	493	496	99%	-0.13	(1.08)
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	January 2011	4	4	100%	0	0	0	0%	0.00	(0.16)
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity	October 2011	40	40	100%	0	4460	4464	100%	-0.19	(1.11)
	September 2011	32	32	100%	0	4016	4022	100%	-0.22	(1.13)
	August 2011	23	23	100%	0	4546	4557	100%	-0.24	(1.14)
	July 2011	13	13	100%	0	4096	4105	100%	-0.17	(1.10)
	June 2011	2	2	100%	0	4401	4405	100%	-0.04	(1.03)
	May 2011	1	1	100%	0	4282	4291	100%	-0.05	(1.03)
	April 2011	3	3	100%	0	4577	4579	100%	-0.04	(1.02)
	March 2011	4	4	100%	0	4906	4918	100%	-0.10	(1.06)
	February 2011	75	75	100%	0	4552	4561	100%	-0.38	(1.23)
	January 2011	2	2	100%	0	4605	4608	100%	-0.04	(1.02)
	December 2010	4	4	100%	0	4744	4749	100%	-0.06	(1.04)
	November 2010	6	6	100%	0	4963	4971	100%	-0.10	(1.06)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	5310	5324	100%	-0.05	(1.03)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	10	10	100%	0	5121	5127	100%	-0.11	(1.07)
	November 2010	6	6	100%	0	5456	5467	100%	-0.11	(1.07)
OP-3D Installation Commitments Met Basic Rate ISDN Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
March 2011	1	1	100%	0	5	6	83%	-0.41	(1.25)	



	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met DS1 Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		1	1	100%	0	36	37	97%	-0.16	(1.10)
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	July 2011	8	10	80%	0.4	0	0	0%	0.00	0.33
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	October 2011	50	51	98%	0.1386	0	0	0%	0.00
September 2011		57	58	98%	0.1302	0	0	0%	0.00	(0.28)
August 2011		40	40	100%	0	0	0	0%	0.00	(0.33)
July 2011		30	31	97%	0.1767	0	0	0%	0.00	(0.23)
June 2011		47	48	98%	0.1428	0	0	0%	0.00	(0.26)
May 2011		31	32	97%	0.174	0	0	0%	0.00	(0.23)
April 2011		72	72	100%	0	0	0	0%	0.00	(0.33)
March 2011		36	37	97%	0.1622	0	0	0%	0.00	(0.24)
February 2011		40	41	98%	0.1543	0	0	0%	0.00	(0.25)
January 2011		34	35	97%	0.1666	0	0	0%	0.00	(0.24)
December 2010		30	30	100%	0	0	0	0%	0.00	(0.33)
November 2010		29	30	97%	0.1795	0	0	0%	0.00	(0.22)
OP-3D Installation Commitments Met		October 2011	1	1	100%	0	0	0	0%	0.00

Enhanced Extended Loops - DS3 Capable Benchmark 0.9	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	3.00
	July 2011	10	10	100%	0	0	0	0%	0.00	(0.33)
	June 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met LIS Trunk Parity	October 2011	2	2	100%	0	3	3	100%	0.00
September 2011		12	14	86%	0.3499	2	2	100%	0.00	(1.43)
August 2011		13	15	87%	0.3399	3	3	100%	0.00	(1.30)
July 2011		20	21	95%	0.213	2	2	100%	0.00	(1.83)
June 2011		38	38	100%	0	7	8	88%	-0.97	(1.59)
May 2011		9	9	100%	0	0	0	0%	0.00	0.00
April 2011		18	18	100%	0	2	2	100%	0.00	0.00
March 2011		11	11	100%	0	3	3	100%	0.00	0.00
February 2011		14	15	93%	0.2494	3	3	100%	0.00	(1.59)
January 2011		26	26	100%	0	1	1	100%	0.00	0.00
December 2010		60	60	100%	0	0	0	0%	0.00	0.00
November 2010		12	12	100%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met PBX Parity	October 2011	1	1	100%	0	3	3	100%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT Above DS1 Level Parity	October 2011	3	3	100%	0	5	6	83%	-0.63	(1.38)
	September 2011	4	4	100%	0	1	1	100%	0.00	0.00
	August 2011	2	2	100%	0	12	13	92%	-0.38	(1.23)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	12	14	86%	-0.39	(1.24)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	13	14	93%	-0.37	(1.22)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	14	15	93%	-0.26	(1.16)
OP-3D Installation Commitments Met UDIT DS1 Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	4	50%	0.5	18	19	95%	3.64	(0.09)

	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	October 2011	171	173	99%	0.1069	0	0	0%	0.00	(0.29)	
	September 2011	148	148	100%	0	0	0	0%	0.00	(0.33)	
	August 2011	182	183	99%	0.0737	0	0	0%	0.00	(0.32)	
	July 2011	170	170	100%	0	0	0	0%	0.00	(0.33)	
	June 2011	124	125	99%	0.0891	0	0	0%	0.00	(0.31)	
	May 2011	149	153	97%	0.1596	0	0	0%	0.00	(0.25)	
	April 2011	259	260	100%	0.0619	0	0	0%	0.00	(0.32)	
	March 2011	346	347	100%	0.0536	0	0	0%	0.00	(0.32)	
	February 2011	276	284	97%	0.1655	0	0	0%	0.00	(0.24)	
	January 2011	268	268	100%	0	0	0	0%	0.00	(0.33)	
	December 2010	199	202	99%	0.121	0	0	0%	0.00	(0.28)	
	November 2010	230	234	98%	0.1296	0	0	0%	0.00	(0.28)	
	OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	October 2011	42	42	100%	0	0	0	0%	0.00	(0.33)
		September 2011	16	17	94%	0.2353	0	0	0%	0.00	(0.14)
August 2011		12	12	100%	0	0	0	0%	0.00	(0.33)	
July 2011		25	25	100%	0	0	0	0%	0.00	(0.33)	
June 2011		23	29	79%	0.4051	0	0	0%	0.00	0.36	
May 2011		17	19	89%	0.3069	0	0	0%	0.00	0.02	
April 2011		127	135	94%	0.2361	0	0	0%	0.00	(0.14)	
March 2011		194	207	94%	0.2426	0	0	0%	0.00	(0.12)	
February 2011		190	192	99%	0.1015	0	0	0%	0.00	(0.30)	
January 2011		176	183	96%	0.1918	0	0	0%	0.00	(0.21)	
December 2010		213	221	96%	0.1868	0	0	0%	0.00	(0.21)	
November 2010		161	178	90%	0.2939	0	0	0%	0.00	(0.01)	
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity		October 2011	87	87	100%	0	13	14	93%	-0.96	(1.59)
		September 2011	106	112	95%	0.2252	19	22	86%	-1.03	(1.63)
	August 2011	130	134	97%	0.1702	37	39	95%	-0.53	(1.32)	
	July 2011	107	116	92%	0.2675	17	20	85%	-0.84	(1.51)	
	June 2011	132	136	97%	0.169	49	51	96%	-0.31	(1.19)	
	May 2011	165	171	96%	0.184	18	19	95%	-0.32	(1.20)	
	April 2011	139	141	99%	0.1183	37	39	95%	-0.93	(1.57)	
	March 2011	151	152	99%	0.0808	27	27	100%	0.00	(1.63)	
	February 2011	96	108	89%	0.3143	30	32	94%	1.00	(0.74)	
	January 2011	130	136	96%	0.2054	36	37	97%	0.57	(1.06)	
	December 2010	154	158	97%	0.1571	19	20	95%	-0.48	(1.29)	
	November 2010	105	106	99%	0.0967	21	23	91%	-1.20	(1.73)	
	OP-3D Installation Commitments Met Unbundled Loop - DS3 Capable Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2011		1	1	100%	0	3	3	100%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	

OP-3D Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
	July 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.33)	
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	1	0%	0	0	0	0%	0.00	3.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	October 2011	583	604	97%	0.1832	0	0	0%	0.00	(0.22)	
	September 2011	753	775	97%	0.1661	0	0	0%	0.00	(0.24)	
	August 2011	771	793	97%	0.1642	0	0	0%	0.00	(0.24)	
	July 2011	831	858	97%	0.1746	0	0	0%	0.00	(0.23)	
	June 2011	1080	1112	97%	0.1672	0	0	0%	0.00	(0.24)	
	May 2011	1055	1069	99%	0.1137	0	0	0%	0.00	(0.29)	
	April 2011	836	862	97%	0.171	0	0	0%	0.00	(0.23)	
	March 2011	669	679	99%	0.1205	0	0	0%	0.00	(0.28)	
	February 2011	493	505	98%	0.1523	0	0	0%	0.00	(0.25)	
	January 2011	608	646	94%	0.2353	0	0	0%	0.00	(0.14)	
	December 2010	680	734	93%	0.2611	0	0	0%	0.00	(0.09)	
	November 2010	801	852	94%	0.2372	0	0	0%	0.00	(0.13)	
	October 2011	9	10	90%	0.3	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	September 2011	2	8	25%	0.433	0	0	0%	0.00	2.17	
	August 2011	10	15	67%	0.4714	0	0	0%	0.00	0.78	
	July 2011	9	20	45%	0.4975	0	0	0%	0.00	1.50	
	June 2011	13	21	62%	0.4856	0	0	0%	0.00	0.94	
	May 2011	5	6	83%	0.3727	0	0	0%	0.00	0.22	
	April 2011	6	6	100%	0	0	0	0%	0.00	(0.33)	
	March 2011	0	3	0%	0	0	0	0%	0.00	3.00	
	February 2011	2	3	67%	0.4714	0	0	0%	0.00	0.78	
	January 2011	2	9	22%	0.4157	0	0	0%	0.00	2.26	
	December 2010	0	1	0%	0	0	0	0%	0.00	3.00	
	November 2010	1	3	33%	0.4714	0	0	0%	0.00	1.89	
	OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	October 2011	1	1	100%	0	10	10	100%	0.00	0.00
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0	9	10	90%	-0.32	(1.19)	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		1	1	100%	0	5	5	100%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		1	1	100%	0	3	5	60%	-0.75	(1.45)	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met Basic Rate ISDN Parity		October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0	6	6	100%	0.00	0.00	
	July 2011	1	1	100%	0	2	3	67%	-0.61	(1.37)	

	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0	9	9	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	October 2011	62	64	97%	0.174	0	0	0%	0.00	(0.23)
	September 2011	54	55	98%	0.1336	0	0	0%	0.00	(0.27)
	August 2011	70	72	97%	0.1643	0	0	0%	0.00	(0.24)
	July 2011	54	55	98%	0.1336	0	0	0%	0.00	(0.27)
	June 2011	86	90	96%	0.2061	0	0	0%	0.00	(0.19)
	May 2011	75	75	100%	0	0	0	0%	0.00	(0.33)
	April 2011	70	74	95%	0.2261	0	0	0%	0.00	(0.15)
	March 2011	98	102	96%	0.1941	0	0	0%	0.00	(0.20)
	February 2011	69	72	96%	0.1998	0	0	0%	0.00	(0.19)
	January 2011	80	84	95%	0.213	0	0	0%	0.00	(0.17)
	December 2010	76	77	99%	0.1132	0	0	0%	0.00	(0.29)
	November 2010	69	74	93%	0.251	0	0	0%	0.00	(0.11)
OP-3E Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Frame Relay Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met LIS	October 2011	5	5	100%	0	17	17	100%	0.00	0.00
Trunk Parity	September 2011	3	3	100%	0	3	3	100%	0.00	0.00
	August 2011	9	9	100%	0	5	5	100%	0.00	0.00
	July 2011	5	5	100%	0	4	5	80%	-0.79	(1.48)
	June 2011	14	14	100%	0	4	4	100%	0.00	0.00
	May 2011	1	1	100%	0	4	5	80%	-0.46	(1.28)
	April 2011	4	6	67%	0.4714	6	6	100%	0.00	(0.55)
	March 2011	20	20	100%	0	11	11	100%	0.00	0.00
	February 2011	8	8	100%	0	1	1	100%	0.00	0.00
	January 2011	13	14	93%	0.2575	1	1	100%	0.00	(1.91)
	December 2010	23	23	100%	0	1	1	100%	0.00	0.00
	November 2010	10	10	100%	0	2	2	100%	0.00	0.00
OP-3E Installation Commitments Met PBX	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	3	3	100%	0.00	(0.59)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	1	2	50%	-0.82	(1.50)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT	October 2011	1	1	100%	0	7	7	100%	0.00	0.00
Above DS1 Level Parity	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	3	3	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	October 2011	1	2	50%	0.5	0	0	0%	0.00	1.33
Unbundled Loop - 2 Wire Non-Loaded	September 2011	3	3	100%	0	0	0	0%	0.00	(0.33)

Benchmark 0.9	August 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	July 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	June 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	May 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	April 2011	10	10	100%	0	0	0	0%	0.00	(0.33)
	March 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
	February 2011	5	6	83%	0.3727	0	0	0%	0.00	0.22
	January 2011	8	8	100%	0	0	0	0%	0.00	(0.33)
	December 2010	18	18	100%	0	0	0	0%	0.00	(0.33)
	November 2010	6	6	100%	0	0	0	0%	0.00	(0.33)
	OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	October 2011	4	4	100%	0	0	0	0%	0.00
September 2011		3	3	100%	0	0	0	0%	0.00	(0.33)
August 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
July 2011		2	2	100%	0	0	0	0%	0.00	(0.33)
June 2011		4	4	100%	0	0	0	0%	0.00	(0.33)
May 2011		8	8	100%	0	0	0	0%	0.00	(0.33)
April 2011		7	7	100%	0	0	0	0%	0.00	(0.33)
March 2011		16	16	100%	0	0	0	0%	0.00	(0.33)
February 2011		11	11	100%	0	0	0	0%	0.00	(0.33)
January 2011		14	14	100%	0	0	0	0%	0.00	(0.33)
December 2010		8	8	100%	0	0	0	0%	0.00	(0.33)
November 2010	14	14	100%	0	0	0	0%	0.00	(0.33)	
OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	October 2011	6	7	86%	0.3499	13	16	81%	-0.25	(1.15)
	September 2011	8	9	89%	0.3143	21	28	75%	-0.84	(1.51)
	August 2011	17	17	100%	0	34	37	92%	-1.01	(1.62)
	July 2011	10	10	100%	0	14	16	88%	-0.94	(1.57)
	June 2011	12	12	100%	0	26	35	74%	-1.76	(2.07)
	May 2011	11	13	85%	0.3608	24	34	71%	-0.94	(1.57)
	April 2011	16	16	100%	0	37	45	82%	-1.60	(1.97)
	March 2011	13	13	100%	0	30	43	70%	-2.08	(2.26)
	February 2011	19	19	100%	0	18	27	67%	-2.36	(2.44)
	January 2011	12	12	100%	0	16	28	57%	-2.51	(2.53)
	December 2010	20	20	100%	0	18	32	56%	-3.09	(2.88)
November 2010	9	10	90%	0.3	12	20	60%	-1.58	(1.96)	
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	October 2011	35	37	95%	0.2261	0	0	0%	0.00	(0.15)
	September 2011	71	79	90%	0.3017	0	0	0%	0.00	0.00
	August 2011	72	72	100%	0	0	0	0%	0.00	(0.33)
	July 2011	63	63	100%	0	0	0	0%	0.00	(0.33)
	June 2011	118	118	100%	0	0	0	0%	0.00	(0.33)
	May 2011	121	121	100%	0	0	0	0%	0.00	(0.33)
	April 2011	81	83	98%	0.1533	0	0	0%	0.00	(0.25)
	March 2011	74	75	99%	0.1147	0	0	0%	0.00	(0.29)
	February 2011	49	50	98%	0.14	0	0	0%	0.00	(0.27)
	January 2011	104	109	95%	0.2092	0	0	0%	0.00	(0.18)
	December 2010	90	96	94%	0.2421	0	0	0%	0.00	(0.13)
November 2010	64	76	84%	0.3646	0	0	0%	0.00	0.19	
OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	2	50%	0.5	0	0	0%	0.00	1.33
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	March 2011	0	1	0%	0	0	0	0%	0.00	3.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	2	3	67%	-0.61	(1.37)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-4A Installation Interval Business Parity	October 2011	5	2	3	0.71	4364	860	507%	-0.77	(1.47)
	September 2011	0	0	0	0	0	0	0%	0.00	0.00
	August 2011	2	1	2	0	2437	575	424%	-0.41	(1.25)
	July 2011	0	0	0	0	0	0	0%	0.00	0.00
	June 2011	3	1	3	0	1977	560	353%	-0.12	(1.07)
	May 2011	4	2	2	0	1828	509	359%	-0.39	(1.24)
	April 2011	3	1	3	0	1778	488	364%	-0.13	(1.08)
	March 2011	2	1	2	0	2048	549	373%	-0.55	(1.34)
	February 2011	45	4	11	8.73	1962	490	400%	2.85	0.39
	January 2011	9	2	5	3.54	1876	505	371%	0.33	(0.59)
	December 2010	4	1	4	0	1730	437	396%	0.01	(0.79)
	November 2010	2	1	2	0	1802	510	353%	-0.45	(1.28)
OP-4A Installation Interval Line Splitting Benchmark 3.3	October 2011	0	0	0	0	0	0	0%	0.00	0.00
	September 2011	0	0	0	0	0	0	0%	0.00	0.00
	August 2011	0	0	0	0	0	0	0%	0.00	0.00
	July 2011	0	0	0	0	0	0	0%	0.00	0.00
	June 2011	0	0	0	0	0	0	0%	0.00	0.00
	May 2011	3	1	3	0	0	0	0%	0.00	(0.27)
	April 2011	3	1	3	0	0	0	0%	0.00	(0.27)
	March 2011	0	0	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0	0	0	0	0%	0.00	0.00
	December 2010	0	0	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	0	0	0	0	0%	0.00	0.00
OP-4A Installation Interval Residence Parity	October 2011	42	8	5	1.67	15961	3556	449%	0.65	(0.52)
	September 2011	126	23	5	1.24	15628	3268	478%	0.87	(0.39)
	August 2011	93	19	5	1.59	9937	2686	370%	1.82	(0.02)
	July 2011	19	6	3	0.41	7020	2230	315%	0.02	(0.83)
	June 2011	61	16	4	1.42	7442	2275	327%	0.99	(0.33)
	May 2011	52	11	5	1.49	6236	1886	331%	1.50	0.10
	April 2011	9	3	3	0	7074	2110	335%	-0.22	(1.13)
	March 2011	47	11	4	1.56	8280	2338	354%	0.90	(0.32)
	February 2011	75	13	6	0.83	11014	2463	447%	1.16	(0.02)
	January 2011	53	12	4	1.56	10663	2450	435%	0.08	(0.90)
	December 2010	28	5	6	1.95	11419	2796	408%	1.42	(0.02)
	November 2010	21	4	5	0.5	9661	2519	384%	0.88	(0.10)



OP-4A Parity	Installation Interval UNE - P (POTS)	October 2011	0	0	0	0	0	0	0	0%	0.00	0.00
		September 2011	0	0	0	0	0	0	0	0%	0.00	0.00
		August 2011	0	0	0	0	0	0	0	0%	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0%	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0%	0.00	0.00
		May 2011	0	0	0	0	0	0	0	0%	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0%	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0%	0.00	0.00
		February 2011	2	1	2	0	12976	2953	439%	-0.57	(1.35)	
		January 2011	0	0	0	0	0	0	0%	0.00	0.00	
		December 2010	11	5	2	0.45	13149	3233	407%	-1.52	(1.93)	
		November 2010	23	6	4	2.23	11463	3029	378%	0.04	(0.74)	
	OP-4B Parity	Installation Interval Business	October 2011	0	0	0	0	0	0	0%	0.00	0.00
		September 2011	0	0	0	0	0	0	0%	0.00	0.00	
		August 2011	0	0	0	0	0	0	0%	0.00	0.00	
		July 2011	0	0	0	0	0	0	0%	0.00	0.00	
		June 2011	0	0	0	0	0	0	0%	0.00	0.00	
		May 2011	0	0	0	0	0	0	0%	0.00	0.00	
		April 2011	2	1	2	0	271	77	352%	-0.41	(1.25)	
		March 2011	0	0	0	0	0	0	0%	0.00	0.00	
		February 2011	0	0	0	0	0	0	0%	0.00	0.00	
		January 2011	0	0	0	0	0	0	0%	0.00	0.00	
		December 2010	0	0	0	0	0	0	0%	0.00	0.00	
		November 2010	1	1	1	0	223	70	319%	-1.12	(1.68)	
OP-4B Parity		Installation Interval Residence	October 2011	0	0	0	0	0	0	0%	0.00	0.00
		September 2011	13	2	7	0.71	2305	523	441%	0.78	(0.33)	
		August 2011	0	0	0	0	0	0	0%	0.00	0.00	
		July 2011	6	2	3	0	1237	423	292%	0.05	(0.97)	
		June 2011	8	2	4	1.41	1364	418	326%	0.49	(0.51)	
		May 2011	0	0	0	0	0	0	0%	0.00	0.00	
		April 2011	0	0	0	0	0	0	0%	0.00	0.00	
		March 2011	6	1	6	0	1375	451	305%	1.96	0.07	
		February 2011	0	0	0	0	0	0	0%	0.00	0.00	
		January 2011	0	0	0	0	0	0	0%	0.00	0.00	
		December 2010	12	2	6	1.41	1572	458	343%	1.84	0.21	
		November 2010	0	0	0	0	0	0	0%	0.00	0.00	
	OP-4B Parity	Installation Interval UNE - P (POTS)	October 2011	0	0	0	0	0	0	0%	0.00	0.00
		September 2011	0	0	0	0	0	0	0%	0.00	0.00	
		August 2011	0	0	0	0	0	0	0%	0.00	0.00	
		July 2011	0	0	0	0	0	0	0%	0.00	0.00	
		June 2011	0	0	0	0	0	0	0%	0.00	0.00	
		May 2011	0	0	0	0	0	0	0%	0.00	0.00	
		April 2011	0	0	0	0	0	0	0%	0.00	0.00	
		March 2011	0	0	0	0	0	0	0%	0.00	0.00	
		February 2011	0	0	0	0	0	0	0%	0.00	0.00	
		January 2011	0	0	0	0	0	0	0%	0.00	0.00	
		December 2010	20	5	4	1.87	1808	529	342%	0.64	(0.45)	
		November 2010	0	0	0	0	0	0	0%	0.00	0.00	
OP-4C Parity		Installation Interval Business	October 2011	1	1	1	0	242	186	1	-0.33	(1.20)
		September 2011	2	2	1	0	219	144	2	-0.52	(1.31)	
		August 2011	2	2	1	0	218	135	2	-0.70	(1.43)	
		July 2011	4	4	1	0	186	133	1	-0.71	(1.43)	
		June 2011	3	3	1	0	189	132	1	-0.69	(1.42)	

	May 2011	2	3	1	0.58	191	122	2	-0.86	(1.52)	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	4	5	1	0.45	229	160	1	-1.41	(1.86)	
	February 2011	2	2	1	0	226	197	1	-0.23	(1.14)	
	January 2011	7	7	1	0	221	167	1	-0.86	(1.52)	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	5	2	3	2.12	173	134	1	1.52	0.00	
OP-4C Installation Interval Line Splitting Benchmark 3.3	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	5	2	3	0.71	0	0	0	0.00	(0.73)	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	6	2	3	0	0	0	0	0.00	(0.27)	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	3	1	3	0	0	0	0	0.00	(0.27)	
	March 2011	6	2	3	0	0	0	0	0.00	(0.27)	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	9	3	3	0	0	0	0	0.00	(0.27)	
	December 2010	3	1	3	0	0	0	0	0.00	(0.27)	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	
	OP-4C Installation Interval Residence Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
		September 2011	0	0	0	0	0	0	0	0.00	0.00
		August 2011	0	0	0	0	0	0	0	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
February 2011		12	27	0	0.51	2681	2333	1	-6.55	(4.98)	
January 2011		0	0	0	0	0	0	0	0.00	0.00	
December 2010		0	0	0	0	0	0	0	0.00	0.00	
November 2010		0	0	0	0	0	0	0	0.00	0.00	
OP-4C Installation Interval UNE - P (POTS) Parity		October 2011	0	0	0	0	0	0	0	0.00	0.00
		September 2011	0	0	0	0	0	0	0	0.00	0.00
		August 2011	0	0	0	0	0	0	0	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	1	1	1	0	2994	2655	1	-0.24	(1.15)	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	1	2	1	0.71	2823	2673	1	-1.48	(1.90)	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval Basic Rate ISDN Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
		September 2011	0	0	0	0	0	0	0	0.00	0.00
		August 2011	0	0	0	0	0	0	0	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		3	1	3	0	33	5	7	-0.90	(1.55)	
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		0	0	0	0	0	0	0	0.00	0.00	

	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Dark Fiber - IOF Diagnostic	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	38	2	19	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval DS1 Parity	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	5	1	5	0	278	31	9		-1.78	(2.08)
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval E911 Parity	October 2011	12	1	12	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	12	1	12	0	24	2	12		0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	5	1	5	0	0	0	0	0	0.00	0.00
	August 2011	15	3	5	0	0	0	0	0	0.00	0.00
	July 2011	22	4	6	1	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	5	1	5	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark	October 2011	195	45	4	1.19	0	0	0	0	0.00	(0.83)
	September 2011	242	54	4	0.86	0	0	0	0	0.00	(0.76)
	August 2011	169	37	5	0.73	0	0	0	0	0.00	(0.72)

	July 2011	145	33	4	1.32	0	0	0	0.00	(0.80)
	June 2011	123	25	5	0.28	0	0	0	0.00	(0.54)
	May 2011	130	28	5	1.03	0	0	0	0.00	(0.68)
	April 2011	158	35	5	0.85	0	0	0	0.00	(0.74)
	March 2011	114	24	5	0.68	0	0	0	0.00	(0.63)
	February 2011	87	20	4	1.04	0	0	0	0.00	(0.83)
	January 2011	91	20	5	0.76	0	0	0	0.00	(0.73)
	December 2010	94	20	5	0.66	0	0	0	0.00	(0.65)
	November 2010	87	20	4	1.31	0	0	0	0.00	(0.83)
OP-4D Installation Interval LIS Trunk Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	21	1	21	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	41	3	14	6.66	0	0	0	0.00	0.00
	January 2011	21	1	21	0	0	0	0	0.00	0.00
	December 2010	52	3	17	8.08	0	0	0	0.00	0.00
	November 2010	44	2	22	0	0	0	0	0.00	0.00
OP-4D Installation Interval PBX Parity	October 2011	1	1	1	0	8	1	8	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	7	1	7	0	142	15	9	-0.34	(1.21)
OP-4D Installation Interval UDIT DS1 Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	28	4	7	2.31	88	12	7	-0.22	(1.13)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
March 2011	0	0	0	0	0	0	0	0.00	0.00	

	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	October 2011	320	124	3	0.61	0	0	0	0	0.00	(1.71)
	September 2011	177	61	3	0.3	0	0	0	0	0.00	(1.55)
	August 2011	394	145	3	0.66	0	0	0	0	0.00	(1.64)
	July 2011	308	123	3	0.58	0	0	0	0	0.00	(1.75)
	June 2011	234	87	3	0.7	0	0	0	0	0.00	(1.66)
	May 2011	182	66	3	1.1	0	0	0	0	0.00	(1.62)
	April 2011	349	139	3	0.66	0	0	0	0	0.00	(1.74)
	March 2011	542	214	3	0.67	0	0	0	0	0.00	(1.73)
	February 2011	333	146	2	0.67	0	0	0	0	0.00	(1.86)
	January 2011	266	123	2	0.72	0	0	0	0	0.00	(1.92)
	December 2010	305	123	2	0.83	0	0	0	0	0.00	(1.76)
	November 2010	370	132	3	0.76	0	0	0	0	0.00	(1.60)
	OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	October 2011	80	27	3	0.19	0	0	0	0	0.00
September 2011		26	9	3	0.33	0	0	0	0	0.00	(1.56)
August 2011		17	6	3	0.41	0	0	0	0	0.00	(1.58)
July 2011		27	11	2	0.69	0	0	0	0	0.00	(1.77)
June 2011		83	14	6	7.92	0	0	0	0	0.00	(0.04)
May 2011		76	16	5	5.6	0	0	0	0	0.00	(0.63)
April 2011		199	67	3	0.63	0	0	0	0	0.00	(1.51)
March 2011		406	132	3	0.6	0	0	0	0	0.00	(1.46)
February 2011		276	92	3	0	0	0	0	0	0.00	(1.50)
January 2011		258	88	3	0.5	0	0	0	0	0.00	(1.53)
December 2010		385	129	3	0.28	0	0	0	0	0.00	(1.51)
November 2010		322	104	3	0.74	0	0	0	0	0.00	(1.45)
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5		October 2011	243	67	4	1.34	0	0	0	0	0.00
	September 2011	366	77	5	0.91	0	0	0	0	0.00	(0.41)
	August 2011	399	85	5	0.98	0	0	0	0	0.00	(0.44)
	July 2011	455	101	5	1.22	0	0	0	0	0.00	(0.54)
	June 2011	415	96	4	1.18	0	0	0	0	0.00	(0.64)
	May 2011	428	104	4	1.52	0	0	0	0	0.00	(0.76)
	April 2011	387	88	4	0.94	0	0	0	0	0.00	(0.60)
	March 2011	487	109	4	1.86	0	0	0	0	0.00	(0.56)
	February 2011	335	71	5	2.84	0	0	0	0	0.00	(0.43)
	January 2011	495	115	4	1.45	0	0	0	0	0.00	(0.65)
	December 2010	343	73	5	0.76	0	0	0	0	0.00	(0.44)
	November 2010	309	63	5	3.96	0	0	0	0	0.00	(0.32)
	OP-4D Installation Interval Unbundled Loop DS3 Capable Parity	October 2011	0	0	0	0	0	0	0	0	0.00
September 2011		0	0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0	0.00	0.00
February 2011		6	1	6	0	36	4	9	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0	0.00	0.00
December 2010		0	0	0	0	0	0	0	0	0.00	0.00
November 2010		0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop		October 2011	0	0	0	0	0	0	0	0	0.00

XDSLi Benchmark 6	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	2	1	2	0	0	0	0	0	0.00	(2.00)
	July 2011	5	1	5	0	0	0	0	0	0.00	(0.50)
	June 2011	4	1	4	0	0	0	0	0	0.00	(1.00)
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	4	1	4	0	0	0	0	0	0.00	(1.00)
	March 2011	10	2	5	0	0	0	0	0	0.00	(0.50)
	February 2011	1	1	1	0	0	0	0	0	0.00	(2.50)
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	6	1	6	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	October 2011	2003	497	4	1.3	0	0	0	0	0.00
September 2011		2710	620	4	1.36	0	0	0	0	0.00	(0.81)
August 2011		2710	632	4	1.34	0	0	0	0	0.00	(0.86)
July 2011		2840	679	4	1.43	0	0	0	0	0.00	(0.91)
June 2011		3466	799	4	1.42	0	0	0	0	0.00	(0.83)
May 2011		3460	812	4	1.41	0	0	0	0	0.00	(0.87)
April 2011		2734	633	4	1.36	0	0	0	0	0.00	(0.84)
March 2011		2505	509	5	1	0	0	0	0	0.00	(0.54)
February 2011		2012	385	5	4.41	0	0	0	0	0.00	(0.39)
January 2011		2291	461	5	1.35	0	0	0	0	0.00	(0.52)
December 2010		2643	533	5	1.24	0	0	0	0	0.00	(0.52)
November 2010		3246	631	5	0.86	0	0	0	0	0.00	(0.43)
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	October 2011	128	10	13	4.05	0	0	0	0	0.00	(0.44)
	September 2011	105	8	13	3.56	0	0	0	0	0.00	(0.38)
	August 2011	221	13	17	3.19	0	0	0	0	0.00	0.40
	July 2011	301	20	15	3.65	0	0	0	0	0.00	0.01
	June 2011	146	15	10	3.97	0	0	0	0	0.00	(1.05)
	May 2011	41	4	10	5.5	0	0	0	0	0.00	(0.95)
	April 2011	34	6	6	4.59	0	0	0	0	0.00	(1.87)
	March 2011	22	3	7	1.15	0	0	0	0	0.00	(1.53)
	February 2011	9	1	9	0	0	0	0	0	0.00	(1.20)
	January 2011	147	7	21	24.21	0	0	0	0	0.00	1.20
	December 2010	7	1	7	0	0	0	0	0	0.00	(1.60)
	November 2010	58	3	19	18.88	0	0	0	0	0.00	0.87
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	October 2011	3	1	3	0	41	6	7	0	-0.54	(1.33)
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	5	1	5	0	38	9	4	0	0.33	(0.96)
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	1	3	0	17	4	4	0	-0.54	(1.33)
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	5	1	5	0	29	4	7	0	-0.36	(1.22)
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Basic Rate ISDN Parity	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	15	1	15	0	3	1	3	0	0.00	0.00
	July 2011	10	1	10	0	23	2	12	0	-0.19	(1.12)
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00

	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	24	1	24	0	0	0	0	0	0.00	0.00
	November 2010	17	1	17	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval E911 Parity	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	12	1	12	0	24	2	12	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	October 2011	241	54	4	1.94	0	0	0	0.00	(0.77)	
	September 2011	228	50	5	0.91	0	0	0	0.00	(0.72)	
	August 2011	323	69	5	1.23	0	0	0	0.00	(0.66)	
	July 2011	161	37	4	1.03	0	0	0	0.00	(0.82)	
	June 2011	356	81	4	1.58	0	0	0	0.00	(0.80)	
	May 2011	230	52	4	0.85	0	0	0	0.00	(0.79)	
	April 2011	273	58	5	1.46	0	0	0	0.00	(0.65)	
	March 2011	355	83	4	1.32	0	0	0	0.00	(0.86)	
	February 2011	286	66	4	1.69	0	0	0	0.00	(0.83)	
	January 2011	251	61	4	1.42	0	0	0	0.00	(0.94)	
	December 2010	255	55	5	0.85	0	0	0	0.00	(0.68)	
	November 2010	311	65	5	1.34	0	0	0	0.00	(0.61)	
OP-4E Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	7	1	7	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	

OP-4E Installation Interval Frame Relay Parity	November 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	14	1	14	0	0	0	0	0	0.00	0.00	
	OP-4E Installation Interval LIS Trunk Parity	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0	0.00	0.00	
August 2011		0	0	0	0	0	0	0	0	0.00	0.00	
July 2011		0	0	0	0	0	0	0	0	0.00	0.00	
June 2011		0	0	0	0	0	0	0	0	0.00	0.00	
May 2011		7	1	7	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0	0.00	0.00	
February 2011		22	1	22	0	0	0	0	0	0.00	0.00	
January 2011		0	0	0	0	0	0	0	0	0.00	0.00	
December 2010		66	3	22	0	0	0	0	0	0.00	0.00	
November 2010		22	1	22	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval PBX Parity		October 2011	0	0	0	0	0	0	0	0	0.00	0.00
		September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	6	1	6	0	15	2	8	-0.35	(1.21)		
	May 2011	0	0	0	0	0	0	0	0.00	0.00		
	April 2011	0	0	0	0	0	0	0	0.00	0.00		
	March 2011	5	1	5	0	17	2	9	-4.04	(3.46)		
	February 2011	0	0	0	0	0	0	0	0.00	0.00		
	January 2011	0	0	0	0	0	0	0	0.00	0.00		
	December 2010	0	0	0	0	0	0	0	0.00	0.00		
	November 2010	0	0	0	0	0	0	0	0.00	0.00		
	OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	October 2011	2	1	2	0	0	0	0	0.00	(2.00)	
		September 2011	7	3	2	0.58	0	0	0	0.00	(1.83)	
August 2011		9	3	3	0	0	0	0	0.00	(1.50)		
July 2011		6	2	3	0	0	0	0	0.00	(1.50)		
June 2011		9	3	3	0	0	0	0	0.00	(1.50)		
May 2011		4	2	2	1.41	0	0	0	0.00	(2.00)		
April 2011		24	8	3	0	0	0	0	0.00	(1.50)		
March 2011		15	5	3	0	0	0	0	0.00	(1.50)		
February 2011		12	5	2	0.89	0	0	0	0.00	(1.80)		
January 2011		6	3	2	1	0	0	0	0.00	(2.00)		
December 2010		27	11	2	0.69	0	0	0	0.00	(1.77)		
November 2010		10	4	3	1	0	0	0	0.00	(1.75)		
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6		October 2011	3	1	3	0	0	0	0	0.00	(1.50)	
		September 2011	5	2	3	0.71	0	0	0	0.00	(1.75)	
	August 2011	0	0	0	0	0	0	0	0.00	0.00		
	July 2011	0	0	0	0	0	0	0	0.00	0.00		



	June 2011	12	4	3	0	0	0	0	0.00	(1.50)
	May 2011	20	8	3	0.53	0	0	0	0.00	(1.75)
	April 2011	10	4	3	0.58	0	0	0	0.00	(1.75)
	March 2011	27	10	3	0.67	0	0	0	0.00	(1.65)
	February 2011	3	1	3	0	0	0	0	0.00	(1.50)
	January 2011	25	8	3	0.83	0	0	0	0.00	(1.44)
	December 2010	9	3	3	0	0	0	0	0.00	(1.50)
	November 2010	20	8	3	0.93	0	0	0	0.00	(1.75)
OP-4E Installation Interval Unbundled Loop	October 2011	17	4	4	1.5	0	0	0	0.00	(0.68)
DS1 Capable Benchmark 5.5	September 2011	40	8	5	0.53	0	0	0	0.00	(0.27)
	August 2011	74	16	5	0.62	0	0	0	0.00	(0.48)
	July 2011	38	9	4	1.3	0	0	0	0.00	(0.70)
	June 2011	40	11	4	1.43	0	0	0	0.00	(1.02)
	May 2011	51	12	4	1.36	0	0	0	0.00	(0.68)
	April 2011	67	14	5	0.43	0	0	0	0.00	(0.39)
	March 2011	57	13	4	0.77	0	0	0	0.00	(0.61)
	February 2011	63	15	4	1.08	0	0	0	0.00	(0.71)
	January 2011	37	9	4	0.78	0	0	0	0.00	(0.76)
	December 2010	51	11	5	0.92	0	0	0	0.00	(0.47)
	November 2010	130	8	16	32.23	0	0	0	0.00	5.86
OP-4E Installation Interval Unbundled Loop	October 2011	112	26	4	1.12	0	0	0	0.00	(0.85)
Analog Benchmark 6	September 2011	222	52	4	0.74	0	0	0	0.00	(0.87)
	August 2011	240	51	5	0.7	0	0	0	0.00	(0.65)
	July 2011	217	49	4	0.89	0	0	0	0.00	(0.79)
	June 2011	165	37	4	0.99	0	0	0	0.00	(0.77)
	May 2011	435	91	5	0.99	0	0	0	0.00	(0.61)
	April 2011	209	44	5	0.78	0	0	0	0.00	(0.63)
	March 2011	240	49	5	0.71	0	0	0	0.00	(0.55)
	February 2011	131	27	5	0.53	0	0	0	0.00	(0.57)
	January 2011	398	78	5	0.68	0	0	0	0.00	(0.45)
	December 2010	330	63	5	0.43	0	0	0	0.00	(0.38)
	November 2010	250	52	5	1.46	0	0	0	0.00	(0.60)
OP-4E Installation Interval Unbundled Loop	October 2011	0	0	0	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	7	2	4	0.71	0	0	0	0.00	(2.30)
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop	October 2011	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	3	1	3	0	23	2	12	-1.09	(1.66)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00

	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	October 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	August 2011	1	1	100%	0	12	14	1	1	-0.39	(1.24)
	July 2011	1	1	100%	0	10	11	1	1	-0.30	(1.18)
	June 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	March 2011	1	1	100%	0	7	7	1	1	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0%	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0%	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Business Parity	October 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	September 2011	4	4	100%	0	1161	1250	1	1	-0.55	(1.34)
	August 2011	9	9	100%	0	1244	1339	1	1	-0.83	(1.50)
	July 2011	12	12	100%	0	1209	1281	1	1	-0.84	(1.51)
	June 2011	4	4	100%	0	1445	1538	1	1	-0.51	(1.31)
	May 2011	6	6	100%	0	1323	1427	1	1	-0.69	(1.42)
	April 2011	2	2	100%	0	1335	1425	1	1	-0.37	(1.22)
	March 2011	8	8	100%	0	1500	1588	1	1	-0.68	(1.42)
	February 2011	15	15	100%	0	1326	1423	1	1	-1.04	(1.63)
	January 2011	10	10	100%	0	1371	1447	1	1	-0.74	(1.45)
	December 2010	6	6	100%	0	1276	1360	1	1	-0.63	(1.38)
	November 2010	6	6	100%	0	1558	1636	1	1	-0.55	(1.33)
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	October 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	April 2011	2	2	100%	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	December 2010	1	1	100%	0	0	0	0	0	0.00	0.00
	November 2010	1	1	100%	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair DS1 Parity	October 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	January 2011	1	1	100%	0	64	71	1	1	-0.33	(1.20)
	December 2010	0	0	0%	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0%	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair E911 Parity	October 2011	0	0	0%	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0%	0	0	0	0	0	0.00	0.00

	August 2011	0	0	0%	0	0	0	0	0.00	0.00
	July 2011	0	0	0%	0	0	0	0	0.00	0.00
	June 2011	0	0	0%	0	0	0	0	0.00	0.00
	May 2011	2	2	100%	0	0	0	0	0.00	0.00
	April 2011	1	1	100%	0	3	3	1	0.00	0.00
	March 2011	2	2	100%	0	16	16	1	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0.00	0.00
	December 2010	2	2	100%	0	4	4	1	0.00	0.00
	November 2010	0	0	0%	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	October 2011	0	0	0%	0	0	0	0	0.00	0.00
	September 2011	1	1	100%	0	0	0	0	0.00	0.00
	August 2011	3	3	100%	0	0	0	0	0.00	0.00
	July 2011	8	10	80%	0.4	0	0	0	0.00	0.00
	June 2011	0	0	0%	0	0	0	0	0.00	0.00
	May 2011	1	1	100%	0	0	0	0	0.00	0.00
	April 2011	1	1	100%	0	0	0	0	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0.00	0.00
	December 2010	1	1	100%	0	0	0	0	0.00	0.00
	November 2010	0	0	0%	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	103	117	88%	0.3246	45	51	88%	0.04	(1.15)
	August 2011	98	113	87%	0.3393	76	76	100%	0.00	1.09
	July 2011	86	90	96%	0.2061	34	37	92%	-0.69	(1.42)
	June 2011	132	145	91%	0.2857	83	89	93%	0.66	(0.79)
	May 2011	107	109	98%	0.1342	51	53	96%	-0.61	(1.37)
	April 2011	143	147	97%	0.1627	73	81	90%	-1.73	(2.05)
	March 2011	135	143	94%	0.2298	65	70	93%	-0.41	(1.25)
	February 2011	106	114	93%	0.2554	60	61	98%	2.67	(0.27)
	January 2011	115	121	95%	0.2171	64	71	90%	-1.10	(1.67)
	December 2010	110	111	99%	0.0945	50	56	89%	-1.94	(2.18)
	November 2010	97	105	92%	0.2653	39	44	89%	-0.66	(1.40)
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	3	3	100%	0	0	0	0%	0.00	0.00
	July 2011	10	10	100%	0	0	0	0%	0.00	0.00
	June 2011	8	8	100%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00

	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	2	50%	0.5	8239	9209	89%	1.82	(0.49)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	2	50%	0.5	8307	9255	90%	1.85	(0.48)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	8440	9344	90%	-0.33	(1.20)
	April 2011	1	2	50%	0.5	8899	9806	91%	1.99	(0.44)
	March 2011	1	2	50%	0.5	9612	10652	90%	1.92	(0.46)
	February 2011	1	1	100%	0	8806	9836	90%	-0.34	(1.21)
	January 2011	4	4	100%	0	8825	9810	90%	-0.67	(1.41)
	December 2010	1	1	100%	0	9272	10345	90%	-0.34	(1.21)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	18	18	100%	0	6	6	100%	0.00	0.00
	August 2011	25	26	96%	0.1923	8	8	100%	0.00	(1.44)
	July 2011	26	27	96%	0.1889	8	8	100%	0.00	(1.45)
	June 2011	52	52	100%	0	12	12	100%	0.00	0.00
	May 2011	10	10	100%	0	5	5	100%	0.00	0.00
	April 2011	25	25	100%	0	8	8	100%	0.00	0.00
	March 2011	31	31	100%	0	14	14	100%	0.00	0.00
	February 2011	24	24	100%	0	5	5	100%	0.00	0.00
	January 2011	41	41	100%	0	2	2	100%	0.00	0.00
	December 2010	83	83	100%	0	1	1	100%	0.00	0.00
	November 2010	22	22	100%	0	3	3	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	8	10	80%	-0.48	(1.29)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	7	7	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Residence Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	59	61	97%	0.1781	7078	7959	89%	-1.93	(2.17)
	August 2011	54	57	95%	0.2233	7947	8915	89%	-1.35	(1.82)
	July 2011	42	43	98%	0.1507	7098	7974	89%	-1.81	(2.10)
	June 2011	37	39	95%	0.2206	7589	8471	90%	-1.08	(1.66)
	May 2011	16	17	94%	0.2353	7117	7917	90%	-0.58	(1.35)
	April 2011	12	14	86%	0.3499	7564	8381	90%	0.57	(0.85)
	March 2011	19	20	95%	0.2179	8112	9064	90%	-0.80	(1.49)
	February 2011	90	92	98%	0.1458	7480	8413	89%	-2.71	(2.65)
	January 2011	19	20	95%	0.2179	7454	8363	89%	-0.84	(1.51)
	December 2010	14	15	93%	0.2494	7996	8985	89%	-0.54	(1.33)
	November 2010	12	14	86%	0.3499	8028	9004	89%	0.41	(0.94)

OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	4	4	100%	0	3	3	100%	0.00	0.00
	August 2011	2	2	100%	0	17	17	100%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	15	15	100%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	15	16	94%	-0.34	(1.21)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	7	7	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	15	15	100%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		4	4	100%	0	51	53	96%	-0.38	(1.23)
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	156	156	100%	0	20	20	100%	0.00	0.00
	August 2011	187	194	96%	0.1865	12	14	86%	-1.10	(1.67)
	July 2011	170	173	98%	0.1305	10	11	91%	-0.82	(1.50)
	June 2011	124	128	97%	0.174	12	13	92%	-0.59	(1.36)
	May 2011	153	156	98%	0.1373	11	12	92%	-0.77	(1.47)
	April 2011	267	276	97%	0.1776	7	8	88%	-0.78	(1.47)
	March 2011	345	352	98%	0.1396	7	7	100%	0.00	(1.69)
	February 2011	285	292	98%	0.153	21	23	91%	-1.03	(1.63)
	January 2011	268	278	96%	0.1862	7	7	100%	0.00	(1.46)
	December 2010	215	221	97%	0.1625	6	6	100%	0.00	(1.63)
	November 2010	235	244	96%	0.1885	11	11	100%	0.00	(1.26)
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		19	20	95%	0.2179	20	20	100%	0.00	(1.00)
August 2011		12	13	92%	0.2665	12	14	86%	-0.49	(1.30)
July 2011		27	27	100%	0	10	11	91%	-0.88	(1.54)
June 2011		34	34	100%	0	12	13	92%	-0.89	(1.54)
May 2011		24	27	89%	0.3143	11	12	92%	0.29	(1.22)
April 2011		131	143	92%	0.2773	7	8	88%	-0.34	(1.21)
March 2011		220	229	96%	0.1943	7	7	100%	0.00	(1.43)
February 2011		191	205	93%	0.2522	21	23	91%	-0.30	(1.18)
January 2011		187	201	93%	0.2546	7	7	100%	0.00	(1.17)
December 2010		214	229	93%	0.2474	6	6	100%	0.00	(1.27)
November 2010		186	195	95%	0.2098	11	11	100%	0.00	(1.16)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	118	123	96%	0.1975	45	51	88%	-1.43	(1.87)
	August 2011	146	151	97%	0.1789	76	76	100%	0.00	(0.31)
	July 2011	120	126	95%	0.213	34	37	92%	-0.66	(1.40)
	June 2011	139	148	94%	0.239	83	89	93%	-0.20	(1.12)

	May 2011	177	184	96%	0.1913	51	53	96%	0.01	(1.28)
	April 2011	151	158	96%	0.2058	73	81	90%	-1.34	(1.81)
	March 2011	151	165	92%	0.2787	65	70	93%	0.37	(0.97)
	February 2011	119	127	94%	0.2429	60	61	98%	2.36	(0.37)
	January 2011	135	148	91%	0.2831	64	71	90%	-0.25	(1.15)
	December 2010	174	180	97%	0.1795	50	56	89%	-1.56	(1.95)
	November 2010	112	116	97%	0.1825	39	44	89%	-1.41	(1.86)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	7	7	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		1	1	100%	0	76	76	100%	0.00	0.00
July 2011		1	1	100%	0	34	37	92%	-0.29	(1.18)
June 2011		1	1	100%	0	83	89	93%	-0.27	(1.16)
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		1	1	100%	0	73	81	90%	-0.33	(1.20)
March 2011		1	2	50%	0.5	65	70	93%	2.32	(0.40)
February 2011		1	1	100%	0	60	61	98%	-0.13	(1.08)
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		1	1	100%	0	50	56	89%	-0.34	(1.21)
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	837	862	97%	0.1678	4505	4875	92%	-4.79	(3.91)
	August 2011	855	883	97%	0.1752	4981	5382	93%	-4.49	(3.73)
	July 2011	916	946	97%	0.1752	4496	4833	93%	-4.20	(3.55)
	June 2011	1213	1253	97%	0.1758	4872	5245	93%	-4.85	(3.95)
	May 2011	1151	1195	96%	0.1883	4372	4698	93%	-3.96	(3.41)
	April 2011	911	950	96%	0.1984	4552	4869	93%	-2.75	(2.67)
	March 2011	732	755	97%	0.1719	4968	5328	93%	-3.80	(3.31)
	February 2011	548	562	98%	0.1559	4511	4896	92%	-4.48	(3.72)
	January 2011	732	758	97%	0.182	4492	4850	93%	-3.87	(3.35)
	December 2010	810	832	97%	0.1604	4785	5213	92%	-5.43	(4.30)
	November 2010	923	941	98%	0.137	4782	5171	92%	-6.00	(4.65)
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	1	0%	0	10	11	91%	3.03	(0.41)
June 2011		1	1	100%	0	12	13	92%	-0.28	(1.17)
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		1	1	100%	0	7	8	88%	-0.36	(1.22)
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	1	1	100%	0	6	6	100%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	9612	10652	90%	-0.33	(1.20)
	February 2011	1	1	100%	0	8806	9836	90%	-0.34	(1.21)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	32	33	97%	0.1714	9272	10345	90%	-1.38	(1.84)
	November 2010	16	19	84%	0.3646	9586	10640	90%	0.86	(0.66)
OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex 21) Parity	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	3	3	100%	0.00	0.00
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	July 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Business Benchmark 0.965	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	August 2011	9	9	100%	0	0	0	0%	0.00	(0.11)
	July 2011	12	12	100%	0	0	0	0%	0.00	(0.11)
	June 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	May 2011	6	6	100%	0	0	0	0%	0.00	(0.11)
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2011	8	8	100%	0	0	0	0%	0.00	(0.11)
	February 2011	15	15	100%	0	0	0	0%	0.00	(0.11)
	January 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	December 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	November 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00

	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2011	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	September 2011	117	117	100%	0	0	0	0%	0.00	(0.11)
	August 2011	112	113	99%	0.0937	0	0	0%	0.00	(0.08)
	July 2011	90	90	100%	0	0	0	0%	0.00	(0.11)
	June 2011	145	145	100%	0	0	0	0%	0.00	(0.11)
	May 2011	109	109	100%	0	0	0	0%	0.00	(0.11)
	April 2011	147	147	100%	0	0	0	0%	0.00	(0.11)
	March 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
	February 2011	114	114	100%	0	0	0	0%	0.00	(0.11)
	January 2011	121	121	100%	0	0	0	0%	0.00	(0.11)
	December 2010	111	111	100%	0	0	0	0%	0.00	(0.11)
	November 2010	104	105	99%	0.0971	0	0	0%	0.00	(0.08)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	August 2011	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	June 2011	8	8	100%	0	0	0	0%	0.00	(0.11)
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Frame Relay Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00



	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality PBX Benchmark 0.965	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Residence Benchmark 0.965	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	61	61	100%	0	0	0	0%	0.00	(0.11)
	August 2011	56	57	98%	0.1313	0	0	0%	0.00	(0.05)
	July 2011	42	43	98%	0.1507	0	0	0%	0.00	(0.04)
	June 2011	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2011	17	17	100%	0	0	0	0%	0.00	(0.11)
	April 2011	14	14	100%	0	0	0	0%	0.00	(0.11)
	March 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	February 2011	92	92	100%	0	0	0	0%	0.00	(0.11)
	January 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	December 2010	15	15	100%	0	0	0	0%	0.00	(0.11)
	November 2010	14	14	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	156	156	100%	0	0	0	0%	0.00	(0.11)
	August 2011	194	194	100%	0	0	0	0%	0.00	(0.11)
	July 2011	173	173	100%	0	0	0	0%	0.00	(0.11)
	June 2011	128	128	100%	0	0	0	0%	0.00	(0.11)
	May 2011	156	156	100%	0	0	0	0%	0.00	(0.11)
	April 2011	276	276	100%	0	0	0	0%	0.00	(0.11)
	March 2011	352	352	100%	0	0	0	0%	0.00	(0.11)
	February 2011	292	292	100%	0	0	0	0%	0.00	(0.11)
	January 2011	278	278	100%	0	0	0	0%	0.00	(0.11)
	December 2010	221	221	100%	0	0	0	0%	0.00	(0.11)
	November 2010	244	244	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop - ADSL Qualified Benchmark 0.965	September 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	August 2011	13	13	100%	0	0	0	0%	0.00	(0.11)
	July 2011	27	27	100%	0	0	0	0%	0.00	(0.11)
	June 2011	34	34	100%	0	0	0	0%	0.00	(0.11)
	May 2011	27	27	100%	0	0	0	0%	0.00	(0.11)
	April 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2011	229	229	100%	0	0	0	0%	0.00	(0.11)
	February 2011	205	205	100%	0	0	0	0%	0.00	(0.11)
	January 2011	201	201	100%	0	0	0	0%	0.00	(0.11)
	December 2010	229	229	100%	0	0	0	0%	0.00	(0.11)
	November 2010	195	195	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality	October 2011	0	0	0%	0	0	0	0%	0.00
Unbundled Loop - DS1 Capable Benchmark 0.965	September 2011	123	123	100%	0	0	0	0%	0.00	(0.11)
	August 2011	151	151	100%	0	0	0	0%	0.00	(0.11)
	July 2011	126	126	100%	0	0	0	0%	0.00	(0.11)
	June 2011	148	148	100%	0	0	0	0%	0.00	(0.11)
	May 2011	184	184	100%	0	0	0	0%	0.00	(0.11)
	April 2011	158	158	100%	0	0	0	0%	0.00	(0.11)
	March 2011	165	165	100%	0	0	0	0%	0.00	(0.11)
	February 2011	127	127	100%	0	0	0	0%	0.00	(0.11)
	January 2011	148	148	100%	0	0	0	0%	0.00	(0.11)
	December 2010	180	180	100%	0	0	0	0%	0.00	(0.11)
	November 2010	116	116	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality	October 2011	0	0	0%	0	0	0	0%	0.00
Unbundled Loop - DS3 Capable Benchmark 0.965	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality	October 2011	0	0	0%	0	0	0	0%	0.00
Unbundled Loop - XDSL Benchmark 0.965	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	July 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality	October 2011	0	0	0%	0	0	0	0%	0.00
Unbundled Loop Analog Benchmark 0.965	September 2011	862	862	100%	0	0	0	0%	0.00	(0.11)
	August 2011	883	883	100%	0	0	0	0%	0.00	(0.11)
	July 2011	946	946	100%	0	0	0	0%	0.00	(0.11)
	June 2011	1253	1253	100%	0	0	0	0%	0.00	(0.11)
	May 2011	1195	1195	100%	0	0	0	0%	0.00	(0.11)

	April 2011	950	950	100%	0	0	0	0%	0.00	(0.11)
	March 2011	755	755	100%	0	0	0	0%	0.00	(0.11)
	February 2011	559	562	99%	0.0729	0	0	0%	0.00	(0.09)
	January 2011	758	758	100%	0	0	0	0%	0.00	(0.11)
	December 2010	831	832	100%	0.0346	0	0	0%	0.00	(0.11)
	November 2010	939	941	100%	0.0461	0	0	0%	0.00	(0.10)
OP-5B New Service Provisioning Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	33	33	100%	0	0	0	0%	0.00	(0.11)
	November 2010	19	19	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
UNE P (Centrex 21) Benchmark 0.965	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS0	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	2	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00

	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS1	September 2011	2	16	13%	0.3307	0	0	0%	0.00	0.00
Capable Diagnostic	August 2011	9	24	38%	0.4841	0	0	0%	0.00	0.00
	July 2011	0	4	0%	0	0	0	0%	0.00	0.00
	June 2011	2	15	13%	0.3399	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	0	0%	0.00	0.00
	April 2011	0	4	0%	0	0	0	0%	0.00	0.00
	March 2011	4	12	33%	0.4714	0	0	0%	0.00	0.00
	February 2011	2	10	20%	0.4	0	0	0%	0.00	0.00
	January 2011	1	7	14%	0.3499	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	0	9	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate LIS Trunk Diagnostic	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	September 2011	0	2	0%	0	0	0	0%	0.00	0.00
	August 2011	0	4	0%	0	0	0	0%	0.00	0.00
	July 2011	0	2	0%	0	0	0	0%	0.00	0.00
	June 2011	0	2	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	0	0%	0.00	0.00
	April 2011	1	3	33%	0.4714	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	August 2011	2	9	22%	0.4157	0	0	0%	0.00	0.00
	July 2011	0	3	0%	0	0	0	0%	0.00	0.00
	June 2011	0	4	0%	0	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0	0	0	0%	0.00	0.00
	April 2011	0	9	0%	0	0	0	0%	0.00	0.00
	March 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00
	February 2011	0	7	0%	0	0	0	0%	0.00	0.00
	January 2011	1	11	9%	0.2875	0	0	0%	0.00	0.00
	December 2010	0	6	0%	0	0	0	0%	0.00	0.00
	November 2010	0	9	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	September 2011	1	6	17%	0.3727	0	0	0%	0.00	0.00
Diagnostic	August 2011	0	5	0%	0	0	0	0%	0.00	0.00
	July 2011	0	6	0%	0	0	0	0%	0.00	0.00

	June 2011	1	10	10%	0.3	0	0	0%	0.00	0.00	
	May 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00	
	April 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00	
	March 2011	1	15	7%	0.2494	0	0	0%	0.00	0.00	
	February 2011	0	8	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	13	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	6	0%	0	0	0	0%	0.00	0.00	
	November 2010	1	5	20%	0.4	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	25	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	28	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	30	0%	0	0	0	0%	0.00	0.00	
	June 2011	1	41	2%	0.1543	0	0	0%	0.00	0.00	
	May 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00	
	April 2011	2	41	5%	0.2154	0	0	0%	0.00	0.00	
	March 2011	3	26	12%	0.3195	0	0	0%	0.00	0.00	
	February 2011	1	16	6%	0.2421	0	0	0%	0.00	0.00	
	January 2011	1	27	4%	0.1889	0	0	0%	0.00	0.00	
	December 2010	4	27	15%	0.3552	0	0	0%	0.00	0.00	
	November 2010	0	19	0%	0	0	0	0%	0.00	0.00	
	OP-5R New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
		August 2011	0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	1	0%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic		October 2011	0	0	0%	0	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
		August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	November 2010	1	4	25%	0.4333	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Basic Rate ISDN Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
		August 2011	1	1	100%	0	0	0	0%	0.00	0.00
July 2011		1	1	100%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		1	1	100%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00		

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	September 2011	4	4	100%	0	0	0	0%	0.00	0.00
	August 2011	9	9	100%	0	0	0	0%	0.00	0.00
	July 2011	12	12	100%	0	0	0	0%	0.00	0.00
	June 2011	4	4	100%	0	0	0	0%	0.00	0.00
	May 2011	6	6	100%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	0	0	0%	0.00	0.00
	March 2011	8	8	100%	0	0	0	0%	0.00	0.00
	February 2011	15	15	100%	0	0	0	0%	0.00	0.00
	January 2011	10	10	100%	0	0	0	0%	0.00	0.00
	December 2010	6	6	100%	0	0	0	0%	0.00	0.00
	November 2010	6	6	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total DS1 Diagnostic	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	September 2011	1	1	100%	0	0	0	0%	0.00	0.00
	August 2011	3	3	100%	0	0	0	0%	0.00	0.00
	July 2011	8	10	80%	0.4	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	September 2011	103	117	88%	0.3246	0	0	0%	0.00	0.00
	August 2011	98	113	87%	0.3393	0	0	0%	0.00	0.00
	July 2011	86	90	96%	0.2061	0	0	0%	0.00	0.00
	June 2011	132	145	91%	0.2857	0	0	0%	0.00	0.00
	May 2011	107	109	98%	0.1342	0	0	0%	0.00	0.00
	April 2011	143	147	97%	0.1627	0	0	0%	0.00	0.00
	March 2011	135	143	94%	0.2298	0	0	0%	0.00	0.00
	February 2011	106	114	93%	0.2554	0	0	0%	0.00	0.00
	January 2011	115	121	95%	0.2171	0	0	0%	0.00	0.00
	December 2010	110	111	99%	0.0945	0	0	0%	0.00	0.00
	November 2010	96	105	91%	0.2799	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3	September 2011	0	0	0%	0	0	0	0%	0.00	0.00

Capable Diagnostic	August 2011	3	3	100%	0	0	0	0%	0.00	0.00
	July 2011	10	10	100%	0	0	0	0%	0.00	0.00
	June 2011	8	8	100%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Frame Relay Diagnostic	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Line Splitting Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	March 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	0.00
	January 2011	4	4	100%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total PBX Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Residence Diagnostic	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	59	61	97%	0.1781	0	0	0%	0.00	0.00
	August 2011	53	57	93%	0.2554	0	0	0%	0.00	0.00
	July 2011	41	43	95%	0.2106	0	0	0%	0.00	0.00
	June 2011	37	39	95%	0.2206	0	0	0%	0.00	0.00
May 2011	16	17	94%	0.2353	0	0	0%	0.00	0.00	
April 2011	12	14	86%	0.3499	0	0	0%	0.00	0.00	

	March 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00
	February 2011	90	92	98%	0.1458	0	0	0%	0.00	0.00
	January 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00
	December 2010	14	15	93%	0.2494	0	0	0%	0.00	0.00
	November 2010	12	14	86%	0.3499	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded	September 2011	156	156	100%	0	0	0	0%	0.00	0.00
Diagnostic	August 2011	187	194	96%	0.1865	0	0	0%	0.00	0.00
	July 2011	170	173	98%	0.1305	0	0	0%	0.00	0.00
	June 2011	124	128	97%	0.174	0	0	0%	0.00	0.00
	May 2011	153	156	98%	0.1373	0	0	0%	0.00	0.00
	April 2011	267	276	97%	0.1776	0	0	0%	0.00	0.00
	March 2011	345	352	98%	0.1396	0	0	0%	0.00	0.00
	February 2011	285	292	98%	0.153	0	0	0%	0.00	0.00
	January 2011	268	278	96%	0.1862	0	0	0%	0.00	0.00
	December 2010	215	221	97%	0.1625	0	0	0%	0.00	0.00
	November 2010	235	244	96%	0.1885	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified	September 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00
Diagnostic	August 2011	12	13	92%	0.2665	0	0	0%	0.00	0.00
	July 2011	27	27	100%	0	0	0	0%	0.00	0.00
	June 2011	34	34	100%	0	0	0	0%	0.00	0.00
	May 2011	24	27	89%	0.3143	0	0	0%	0.00	0.00
	April 2011	131	143	92%	0.2773	0	0	0%	0.00	0.00
	March 2011	220	229	96%	0.1943	0	0	0%	0.00	0.00
	February 2011	191	205	93%	0.2522	0	0	0%	0.00	0.00
	January 2011	187	201	93%	0.2546	0	0	0%	0.00	0.00
	December 2010	214	229	93%	0.2474	0	0	0%	0.00	0.00
	November 2010	186	195	95%	0.2098	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable	September 2011	118	123	96%	0.1975	0	0	0%	0.00	0.00
Diagnostic	August 2011	146	151	97%	0.1789	0	0	0%	0.00	0.00
	July 2011	120	126	95%	0.213	0	0	0%	0.00	0.00
	June 2011	139	148	94%	0.239	0	0	0%	0.00	0.00
	May 2011	177	184	96%	0.1913	0	0	0%	0.00	0.00
	April 2011	151	158	96%	0.2058	0	0	0%	0.00	0.00
	March 2011	151	165	92%	0.2787	0	0	0%	0.00	0.00
	February 2011	119	127	94%	0.2429	0	0	0%	0.00	0.00
	January 2011	135	148	91%	0.2831	0	0	0%	0.00	0.00
	December 2010	174	180	97%	0.1795	0	0	0%	0.00	0.00
	November 2010	112	116	97%	0.1825	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS3 Capable	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00



OP-5T New Service Installation Quality Total Unbundled Loop - XDSL Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5T New Service Installation Quality Total Unbundled Loop Analog Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		837	862	97%	0.1678	0	0	0%	0.00	0.00
August 2011		855	883	97%	0.1752	0	0	0%	0.00	0.00
July 2011		916	946	97%	0.1752	0	0	0%	0.00	0.00
June 2011		1213	1253	97%	0.1758	0	0	0%	0.00	0.00
May 2011		1151	1195	96%	0.1883	0	0	0%	0.00	0.00
April 2011		911	950	96%	0.1984	0	0	0%	0.00	0.00
March 2011		732	755	97%	0.1719	0	0	0%	0.00	0.00
February 2011		545	562	97%	0.1713	0	0	0%	0.00	0.00
January 2011		732	758	97%	0.182	0	0	0%	0.00	0.00
December 2010		809	832	97%	0.164	0	0	0%	0.00	0.00
November 2010		921	941	98%	0.1442	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop ISDN Capable Diagnostic		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5T New Service Installation Quality Total UNE - P (POTS) Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		1	1	100%	0	0	0	0%	0.00	0.00
February 2011		1	1	100%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		32	33	97%	0.1714	0	0	0%	0.00	0.00
November 2010		16	19	84%	0.3646	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total UNE P (Centrex 21) Diagnostic		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00

	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	1	1	100%	0	0	0	0%	0.00	0.00	
OP-6A-1 Delayed Days for Non-Facility Reasons Business Parity	October 2011	0	0	0	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0	0	0	0	0%	0.00	0.00	
	February 2011	1	1	1	0	132	20	660%	-0.30	(1.18)	
	January 2011	0	0	0	0	0	0	0%	0.00	0.00	
	December 2010	1	1	1	0	66	19	347%	-0.42	(1.26)	
	November 2010	0	0	0	0	0	0	0%	0.00	0.00	
	OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	October 2011	0	0	0	0	0	0	0%	0.00	0.00
		September 2011	1	1	1	0	83	40	208%	-0.40	(1.25)
August 2011		0	0	0	0	0	0	0%	0.00	0.00	
July 2011		0	0	0	0	0	0	0%	0.00	0.00	
June 2011		0	0	0	0	0	0	0%	0.00	0.00	
May 2011		0	0	0	0	0	0	0%	0.00	0.00	
April 2011		0	0	0	0	0	0	0%	0.00	0.00	
March 2011		1	1	1	0	74	32	231%	-0.41	(1.25)	
February 2011		0	0	0	0	0	0	0%	0.00	0.00	
January 2011		0	0	0	0	0	0	0%	0.00	0.00	
December 2010		0	0	0	0	0	0	0%	0.00	0.00	
November 2010		0	0	0	0	0	0	0%	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS0 Capable Diagnostic		October 2011	0	0	0	0	0	0	0%	0.00	0.00
		September 2011	0	0	0	0	0	0	0%	0.00	0.00
	August 2011	0	0	0	0	0	0	0%	0.00	0.00	
	July 2011	4	2	2	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0	0	0	0	0%	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	October 2011	2	1	2	0	0	0	0%	0.00	0.00
		September 2011	0	0	0	0	0	0	0%	0.00	0.00
August 2011		0	0	0	0	0	0	0%	0.00	0.00	
July 2011		2	1	2	0	0	0	0%	0.00	0.00	
June 2011		0	0	0	0	0	0	0%	0.00	0.00	
May 2011		0	0	0	0	0	0	0%	0.00	0.00	
April 2011		0	0	0	0	0	0	0%	0.00	0.00	
March 2011		0	0	0	0	0	0	0%	0.00	0.00	
February 2011		1	1	1	0	8	1	800%	0.00	0.00	
January 2011		0	0	0	0	0	0	0%	0.00	0.00	

	December 2010	0	0	0	0	0	0	0	0	0%	0.00	0.00
	November 2010	1	1	1	0	1	1	100%			0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	October 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
Reasons Enhanced Extended Loops - DS3	September 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
Capable Diagnostic	August 2011	12	1	12	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	October 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
Reasons LIS Trunk Parity	September 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	19	2	10	3.54	0	0	0	0	0	0.00	0.00
	July 2011	13	1	13	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	4	1	4	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	October 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - 2 Wire Non-	September 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
Loaded Parity	August 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	12	4	3	2.31	0	0	0	0	0	0.00	0.00
	April 2011	1	1	1	0	0	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	2	2	1	0	4	2	2			0.00	0.00
	November 2010	13	5	3	1.14	22	1	22			0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	October 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - ADSL Qualified	September 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
Parity	August 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	43	5	9	11.67	2	1	2			0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	8	8	1	0	0	0	0	0	0	0.00	0.00
	March 2011	11	11	1	0	0	0	0	0	0	0.00	0.00
	February 2011	2	2	1	0	0	0	0	0	0	0.00	0.00
	January 2011	7	7	1	0	0	0	0	0	0	0.00	0.00
	December 2010	11	8	1	0.52	4	2	2			0.00	0.00
	November 2010	20	17	1	0.73	22	1	22			0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	October 2011	0	0	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - DS1 Capable	September 2011	7	6	1	0.41	20	2	10			0.00	0.00
Parity	August 2011	1	1	1	0	0	0	0	0	0	0.00	0.00

	July 2011	6	5	1	0.45	0	0	0	0.00	0.00
	June 2011	2	2	1	0	24	2	12	-2.59	(2.58)
	May 2011	2	2	1	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	9	5	2	1.1	8	1	8	0.00	0.00
	January 2011	4	3	1	0.58	15	4	4	-1.43	(1.87)
	December 2010	2	2	1	0	10	2	5	-0.94	(1.57)
	November 2010	30	1	30	0	1	1	1	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	3	1	3	0	4	2	2	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	October 2011	26	21	1	1.09	176	55	3	-1.08
September 2011		14	14	1	0	119	58	2	-1.49	(1.91)
August 2011		26	18	1	0.7	179	56	3	-1.11	(1.67)
July 2011		40	22	2	2.65	101	46	2	-0.38	(1.23)
June 2011		60	27	2	3.52	181	60	3	-0.70	(1.43)
May 2011		32	11	3	3.27	153	42	4	-0.52	(1.32)
April 2011		32	22	1	1.92	109	41	3	-1.02	(1.62)
March 2011		11	7	2	1.13	129	46	3	-0.87	(1.53)
February 2011		28	9	3	6.33	265	60	4	-0.31	(1.19)
January 2011		39	27	1	0.64	119	64	2	-0.81	(1.49)
December 2010		70	48	1	3.03	218	64	3	-1.35	(1.82)
November 2010		49	36	1	0.49	158	54	3	-1.16	(1.71)
OP-6A-5 Delayed Days for Non-Facility Reasons Dark Fiber - IOF Diagnostic		October 2011	0	0	0	0	0	0	0	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	5	1	5	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	October 2011	4	1	4	0	2	2	1	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		1	1	1	0	18	2	9	-0.58	(1.35)
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		2	2	1	0	53	3	18	-1.42	(1.86)
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		3	2	2	0.71	58	8	7	-1.05	(1.64)
March 2011	2	2	1	0	120	11	11	-1.51	(1.92)	

	February 2011	1	1	1	0	191	7	27	-1.71	(2.04)
	January 2011	1	1	1	0	86	11	8	-0.68	(1.41)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	87	8	11	-0.75	(1.46)
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	4	2	2	1.41	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	32	1	32	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-5 Delayed Days for Non-Facility Reasons PBX Parity	October 2011	0	0	0	0	0	0	0	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		1	1	1	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0.00	0.00
December 2010		0	0	0	0	0	0	0	0.00	0.00
November 2010		0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity		October 2011	1	1	1	0	0	0	0	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	October 2011	0	0	0	0	0	0	0	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		2	2	1	0	87	9	10	-1.70	(2.03)
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0.00	0.00
December 2010		0	0	0	0	0	0	0	0.00	0.00
November 2010		0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility		October 2011	2	2	1	0	29	13	2	-0.67

Reasons Unbundled Loop Analog Parity	September 2011	8	8	1	0	5	5	1	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	12	2	6	0	88	11	8	-0.22	(1.14)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	3	1	3	0	11	5	2	0.34	(0.69)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	6	6	1	0	30	16	2	-0.80	(1.49)
	November 2010	12	12	1	0	143	24	6	-1.08	(1.66)
	OP-6B-1 Delayed Days for Facility Reasons Business Parity	October 2011	0	0	0	0	0	0	0	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		14	1	14	0	162	17	10	0.49	(0.71)
January 2011		4	1	4	0	181	22	8	-0.53	(1.32)
December 2010		0	0	0	0	0	0	0	0.00	0.00
November 2010		0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	3	1	3	0	425	40	11	-0.46	(1.28)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	3	1	3	0	228	31	7	-0.52	(1.32)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	1	0	411	24	17	-0.55	(1.33)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons LIS Trunk Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	2	2	1	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons UDIT DS1 Parity	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	8	2	4	0	8	1	8	0.00	0.00

	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2011	8	2	4	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	5	1	5	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	1	1	1	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	50	9	6	1.33	70	13	5	0.21	0.21	(0.79)
	January 2011	2	1	2	0	0	0	0	0.00	0.00	0.00
	December 2010	5	2	3	2.12	0	0	0	0.00	0.00	0.00
	November 2010	12	1	12	0	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2011	0	0	0	0	0	0	0	0.00	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2011	4	1	4	0	0	0	0	0.00	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00	0.00
	June 2011	5	2	3	2.12	0	0	0	0.00	0.00	0.00
	May 2011	32	2	16	0	0	0	0	0.00	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00	0.00
	March 2011	21	5	4	0.84	6	1	6	0.00	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00	0.00
	January 2011	88	4	22	21.94	0	0	0	0.00	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2011	0	0	0	0	0	0	0	0.00	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2011	0	0	0	0	0	0	0	0.00	0.00	0.00
	August 2011	6	3	2	0	5	2	3	-0.77	-0.77	(1.47)
	July 2011	9	4	2	1.26	22	3	7	-1.48	-1.48	(1.90)
	June 2011	4	2	2	0	54	1	54	0.00	0.00	0.00
	May 2011	74	4	19	28.38	8	1	8	0.00	0.00	0.00
	April 2011	2	2	1	0	0	0	0	0.00	0.00	0.00
	March 2011	16	1	16	0	0	0	0	0.00	0.00	0.00
	February 2011	35	7	5	6.35	5	1	5	0.00	0.00	0.00
	January 2011	11	3	4	2.89	0	0	0	0.00	0.00	0.00
	December 2010	3	2	2	0.71	0	0	0	0.00	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2011	2	1	2	0	497	67	7	-0.75	-0.75	(1.46)
Unbundled Loop Analog Parity	September 2011	71	14	5	1.49	642	53	12	-1.46	-1.46	(1.89)
	August 2011	94	9	10	6.02	530	54	10	0.16	0.16	(0.82)
	July 2011	69	16	4	2.98	306	36	9	-1.33	-1.33	(1.81)
	June 2011	99	12	8	4.2	298	37	8	0.07	0.07	(0.89)
	May 2011	14	4	4	0.58	355	32	11	-0.64	-0.64	(1.39)
	April 2011	20	4	5	0	480	37	13	-0.90	-0.90	(1.55)
	March 2011	16	4	4	0	194	36	5	-0.43	-0.43	(1.26)
	February 2011	85	3	28	47.34	573	41	14	-1.05	-1.05	(0.42)
	January 2011	76	13	6	4.02	491	53	9	-1.08	-1.08	(1.66)
	December 2010	18	6	3	0	348	47	7	-1.13	-1.13	(1.69)

	November 2010	81	16	5	8.01	329	30	11	-1.00	(1.61)
OP-6B-5 Delayed Days for Facility Reasons	October 2011	1	1	1	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable	September 2011	1	1	1	0	0	0	0	0.00	0.00
Diagnostic	August 2011	7	1	7	0	0	0	0	0.00	0.00
	July 2011	2	1	2	0	0	0	0	0.00	0.00
	June 2011	7	2	4	3.54	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	9	2	5	3.54	0	0	0	0.00	0.00
	March 2011	5	2	3	2.12	0	0	0	0.00	0.00
	February 2011	12	2	6	1.41	0	0	0	0.00	0.00
	January 2011	10	3	3	0.58	0	0	0	0.00	0.00
	December 2010	2	1	2	0	0	0	0	0.00	0.00
	November 2010	14	4	4	1	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	29	1	29	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	62	1	62	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2011	2	1	2	0	23	1	23	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2011	1	1	1	0	8	1	8	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	91	1	91	0	21	1	21	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	1	1	1	0	128	11	12	-0.89	(1.54)
	July 2011	0	0	0	0	0	0	0	0.00	0.00



	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	2	1	2	0	40	8	5		-0.49	(1.29)
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	15	5	3	0	39	8	5		-0.57	(1.35)
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic	October 2011	1.15902778	133	00:13	0.029166667	0	0	0		0.00	0.00
	September 2011	0.52569444	250	00:03	0.002083333	0	0	0		0.00	0.00
	August 2011	0.26041667	145	00:03	0.002777778	0	0	0		0.00	0.00
	July 2011	0.18263889	118	00:02	0.000694444	0	0	0		0.00	0.00
	June 2011	1.13333333	377	00:04	0.004166667	0	0	0		0.00	0.00
	May 2011	0.4875	305	00:02	0.002777778	0	0	0		0.00	0.00
	April 2011	0.59375	329	00:03	0.002083333	0	0	0		0.00	0.00
	March 2011	0.69652778	347	00:03	0.002777778	0	0	0		0.00	0.00
	February 2011	0.62708333	226	00:04	0.004861111	0	0	0		0.00	0.00
	January 2011	0.75069444	275	00:04	0.005555556	0	0	0		0.00	0.00
	December 2010	0.74097222	324	00:03	0.005555556	0	0	0		0.00	0.00
	November 2010	1.68680556	472	00:05	0.025	0	0	0		0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	October 2011	0.04166667	2	00:30	0.023611111	0	0	0		0.00	0.00
	September 2011	0.5625	15	00:54	0	0	0	0		0.00	0.00
	August 2011	0.00069444	1	00:01	0	0	0	0		0.00	0.00
	July 2011	0	0	00:00	0	0	0	0		0.00	0.00
	June 2011	0.12638889	4	00:45	0.009027778	0	0	0		0.00	0.00
	May 2011	1.0875	31	00:51	0.009027778	0	0	0		0.00	0.00
	April 2011	0	20	00:00	0	0	0	0		0.00	0.00
	March 2011	0.00763889	1	00:11	0	0	0	0		0.00	0.00
	February 2011	0	0	00:00	0	0	0	0		0.00	0.00
	January 2011	0.07361111	2	00:53	0	0	0	0		0.00	0.00
	December 2010	0.81944444	22	00:54	0	0	0	0		0.00	0.00
	November 2010	0.68055556	18	00:54	0.000694444	0	0	0		0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95	October 2011	105	105	100%	0	0	0	0		0.00	(0.16)
	September 2011	199	199	100%	0	0	0	0		0.00	(0.16)
	August 2011	141	141	100%	0	0	0	0		0.00	(0.16)
	July 2011	91	91	100%	0	0	0	0		0.00	(0.16)
	June 2011	329	330	100%	0.055	0	0	0		0.00	(0.15)
	May 2011	257	257	100%	0	0	0	0		0.00	(0.16)
	April 2011	276	276	100%	0	0	0	0		0.00	(0.16)
	March 2011	291	294	99%	0.1005	0	0	0		0.00	(0.13)
	February 2011	209	209	100%	0	0	0	0		0.00	(0.16)
	January 2011	239	239	100%	0	0	0	0		0.00	(0.16)
	December 2010	288	288	100%	0	0	0	0		0.00	(0.16)
	November 2010	396	396	100%	0	0	0	0		0.00	(0.16)
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	October 2011	6800	6803	100%	0.021	0	0	0		0.00	(0.16)
	September 2011	5680	5680	100%	0	0	0	0		0.00	(0.16)
	August 2011	5887	5901	100%	0.0487	0	0	0		0.00	(0.15)
	July 2011	6647	6647	100%	0	0	0	0		0.00	(0.16)
	June 2011	7012	7012	100%	0	0	0	0		0.00	(0.16)
	May 2011	5007	5008	100%	0.0141	0	0	0		0.00	(0.16)
	April 2011	4817	4819	100%	0.0204	0	0	0		0.00	(0.16)
	March 2011	5796	5799	100%	0.0227	0	0	0		0.00	(0.16)
February 2011	5432	5432	100%	0	0	0	0		0.00	(0.16)	

	January 2011	5239	5243	100%	0.0276	0	0	0	0.00	(0.16)
	December 2010	6214	6215	100%	0.0127	0	0	0	0.00	(0.16)
	November 2010	6915	6916	100%	0.012	0	0	0	0.00	(0.16)
OS-1 Speed of Answer - Operator Services Parity by Design	October 2011	0	0	:00	0	7.77	1	8	0.00	0.00
	September 2011	0	0	:00	0	7.67	1	8	0.00	0.00
	August 2011	0	0	:00	0	7.68	1	8	0.00	0.00
	July 2011	0	0	:00	0	7.61	1	8	0.00	0.00
	June 2011	0	0	:00	0	7.27	1	7	0.00	0.00
	May 2011	0	0	:00	0	7.07	1	7	0.00	0.00
	April 2011	0	0	:00	0	7.19	1	7	0.00	0.00
	March 2011	0	0	:00	0	7.47	1	7	0.00	0.00
	February 2011	0	0	:00	0	7.2	1	7	0.00	0.00
	January 2011	0	0	:00	0	6.86	1	7	0.00	0.00
	December 2010	0	0	:00	0	7.01	1	7	0.00	0.00
	November 2010	0	0	:00	0	7	1	7	0.00	0.00
	PO-15 Number of Due Date Changes per Order All Parity	October 2011	99	1359	0	0.28	297	23393	0	17.25
September 2011		104	1655	0	0.25	310	23574	0	15.60	8.48
August 2011		121	1600	0	0.32	298	23318	0	19.62	10.93
July 2011		92	1557	0	0.25	237	20547	0	16.07	8.77
June 2011		130	1964	0	0.26	263	23029	0	20.55	11.49
May 2011		91	1801	0	0.24	205	19747	0	14.77	7.98
April 2011		117	1808	0	0.25	275	20329	0	16.85	9.25
March 2011		99	2099	0	0.22	324	24344	0	11.73	6.13
February 2011		91	1536	0	0.25	254	20025	0	14.03	7.53
January 2011		110	1594	0	0.26	324	21184	0	15.26	8.28
December 2010		67	1713	0	0.2	275	20862	0	7.65	3.65
November 2010		139	1858	0	0.27	296	21353	0	18.65	10.34
PO-16 Timely Release Notifications Benchmark 0.925		October 2011	0	0	100%	0	0	0	00:00	0.00
	September 2011	4	4	100%	0	0	0	00:00	0.00	0.00
	August 2011	2	2	100%	0	0	0	00:00	0.00	0.00
	July 2011	2	2	100%	0	0	0	00:00	0.00	0.00
	June 2011	2	2	100%	0	0	0	00:00	0.00	0.00
	May 2011	2	2	100%	0	0	0	00:00	0.00	0.00
	April 2011	0	0	100%	0	0	0	00:00	0.00	0.00
	March 2011	5	5	100%	0	0	0	00:00	0.00	0.00
	February 2011	6	6	100%	0	0	0	00:00	0.00	0.00
	January 2011	4	4	100%	0	0	0	00:00	0.00	0.00
	December 2010	3	3	100%	0	0	0	00:00	0.00	0.00
	November 2010	0	0	100%	0	0	0	00:00	0.00	0.00
	PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	October 2011	166	174	95%	0	0	0	00:00	0.00
September 2011		0	0	0%	0	0	0	00:00	0.00	0.00
August 2011		0	0	0%	0	0	0	00:00	0.00	0.00
July 2011		0	0	0%	0	0	0	00:00	0.00	0.00
June 2011		0	0	0%	0	0	0	00:00	0.00	0.00
May 2011		0	0	0%	0	0	0	00:00	0.00	0.00
April 2011		160	168	95%	0	0	0	00:00	0.00	0.00
March 2011		0	0	0%	0	0	0	00:00	0.00	0.00
February 2011		0	0	0%	0	0	0	00:00	0.00	0.00
January 2011		0	0	0%	0	0	0	00:00	0.00	0.00
December 2010		0	0	0%	0	0	0	00:00	0.00	0.00
November 2010		0	0	0%	0	0	0	00:00	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 28.0 Benchmark		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00

0.95	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	289	294	98%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 29.0 Benchmark 0.95	September 2011	290	293	99%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	293	293	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 30.0 Benchmark 0.95	October 2011	0	0	0%	0	0	0	:00	0.00	0.00
	September 2011	289	293	99%	0	0	0	:00	0.00	0.00
	August 2011	0	0	0%	0	0	0	:00	0.00	0.00
	July 2011	0	0	0%	0	0	0	:00	0.00	0.00
	June 2011	0	0	0%	0	0	0	:00	0.00	0.00
	May 2011	0	0	0%	0	0	0	:00	0.00	0.00
	April 2011	0	0	0%	0	0	0	:00	0.00	0.00
	March 2011	293	293	100%	0	0	0	:00	0.00	0.00
	February 2011	0	0	0%	0	0	0	:00	0.00	0.00
	January 2011	0	0	0%	0	0	0	:00	0.00	0.00
	December 2010	0	0	0%	0	0	0	:00	0.00	0.00
November 2010	0	0	0%	0	0	0	:00	0.00	0.00	
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 31.0 Benchmark 0.95	October 2011	0	0	0%	0	0	0	0	0.00	0.00
	September 2011	350	355	99%	0	0	0	0	0.00	0.00
	August 2011	0	0	0%	0	0	0	0	0.00	0.00
	July 2011	0	0	0%	0	0	0	0	0.00	0.00
	June 2011	0	0	0%	0	0	0	0	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0.00	0.00
	December 2010	0	0	0%	0	0	0	0	0.00	0.00
November 2010	0	0	0%	0	0	0	0	0.00	0.00	
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	March 2011	61	61	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	October 2011	6987.85	2613	:48	0	0	0	0%	0.00	0.00
	September 2011	2156.33	1962	:00	0	0	0	0%	0.00	0.00
	August 2011	5865.15	3205	:12	0	0	0	0%	0.00	0.00
	July 2011	6223.14	3143	:12	0	0	0	0%	0.00	0.00
	June 2011	4895.1	2590	:36	0	0	0	0%	0.00	0.00
	May 2011	5697.18	3063	:24	0	0	0	0%	0.00	0.00
	April 2011	5565.75	2715	:00	0	0	0	0%	0.00	0.00
	March 2011	5865.15	3205	:12	0	0	0	0%	0.00	0.00
	February 2011	5650.64	3071	:36	0	0	0	0%	0.00	0.00
	January 2011	5922.4	3365	:24	0	0	0	0%	0.00	0.00
	December 2010	5783.4	3213	:00	0	0	0	0%	0.00	0.00
November 2010	5862.65	3169	:00	0	0	0	0%	0.00	0.00	
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	October 2011	366.4	2613	:36	0.14	0	0	0%	0.00	0.00
	September 2011	196.2	1962	:00	0.01	0	0	0%	0.00	0.00
	August 2011	352.55	3205	:24	0.07	0	0	0%	0.00	0.00
	July 2011	314.3	3143	:00	0	0	0	0%	0.00	0.00
	June 2011	259	2590	:00	0.01	0	0	0%	0.00	0.00
	May 2011	336.93	3063	:24	0.01	0	0	0%	0.00	0.00
	April 2011	271.5	2715	:00	0.01	0	0	0%	0.00	0.00
	March 2011	352.55	3205	:24	0.07	0	0	0%	0.00	0.00
	February 2011	337.81	3071	:24	0.06	0	0	0%	0.00	0.00
	January 2011	336.5	3365	:00	0.01	0	0	0%	0.00	0.00
	December 2010	353.43	3213	:24	0.01	0	0	0%	0.00	0.00
November 2010	316.9	3169	:00	0.01	0	0	0%	0.00	0.00	
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	October 2011	6621.45	2613	:12	3.1	0	0	0%	0.00	0.00
	September 2011	1960.13	1962	:36	1.94	0	0	0%	0.00	0.00
	August 2011	5512.6	3205	:48	0.45	0	0	0%	0.00	0.00
	July 2011	5908.84	3143	:12	0.56	0	0	0%	0.00	0.00
	June 2011	4636.1	2590	:36	0.52	0	0	0%	0.00	0.00
	May 2011	5360.25	3063	:00	0.5	0	0	0%	0.00	0.00
	April 2011	5294.25	2715	:00	0.27	0	0	0%	0.00	0.00
	March 2011	5512.6	3205	:48	0.45	0	0	0%	0.00	0.00
	February 2011	5312.83	3071	:12	0.46	0	0	0%	0.00	0.00
	January 2011	5585.9	3365	:24	0.41	0	0	0%	0.00	0.00
	December 2010	5429.97	3213	:36	0.55	0	0	0%	0.00	0.00
November 2010	5545.75	3169	:00	0.56	0	0	0%	0.00	0.00	
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	October 2011	5599.36	832	:12	0	0	0	0%	0.00	0.00
	September 2011	3195.15	562	:36	0	0	0	0%	0.00	0.00
	August 2011	2171.57	735	:00	0	0	0	0%	0.00	0.00
	July 2011	2753.73	719	:12	0	0	0	0%	0.00	0.00
	June 2011	2116.33	562	:48	0	0	0	0%	0.00	0.00
	May 2011	2382.07	641	:48	0	0	0	0%	0.00	0.00
	April 2011	1817.78	586	:00	0	0	0	0%	0.00	0.00
	March 2011	2171.57	735	:00	0	0	0	0%	0.00	0.00
	February 2011	1973.88	671	:36	0	0	0	0%	0.00	0.00
	January 2011	2301.52	770	:36	0	0	0	0%	0.00	0.00
	December 2010	2075.43	699	:48	0	0	0	0%	0.00	0.00
November 2010	2263.34	737	:48	0	0	0	0%	0.00	0.00	

PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	October 2011	83.2	832	:00	0.1	0	0	0%	0.00	0.00
	September 2011	56.48	562	:00	0	0	0	0%	0.00	0.00
	August 2011	76.63	735	:00	0.07	0	0	0%	0.00	0.00
	July 2011	72.25	719	:00	0	0	0	0%	0.00	0.00
	June 2011	56.48	562	:00	0	0	0	0%	0.00	0.00
	May 2011	65.16	641	:00	0.01	0	0	0%	0.00	0.00
	April 2011	59.69	586	:00	0	0	0	0%	0.00	0.00
	March 2011	76.63	735	:00	0.07	0	0	0%	0.00	0.00
	February 2011	67.49	671	:00	0	0	0	0%	0.00	0.00
	January 2011	77.41	770	:00	0	0	0	0%	0.00	0.00
	December 2010	70.4	699	:00	0	0	0	0%	0.00	0.00
	November 2010	74.11	737	:00	0	0	0	0%	0.00	0.00
	PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	October 2011	5516.16	832	:12	1.4	0	0	0%	0.00
September 2011		3138.67	626	:24	0.63	0	0	0%	0.00	0.00
August 2011		2094.94	735	:00	0.69	0	0	0%	0.00	0.00
July 2011		2681.48	719	:12	1.62	0	0	0%	0.00	0.00
June 2011		2059.85	562	:48	0.72	0	0	0%	0.00	0.00
May 2011		2316.91	641	:24	0.79	0	0	0%	0.00	0.00
April 2011		1758.09	586	:00	0.57	0	0	0%	0.00	0.00
March 2011		2094.94	735	:00	0.69	0	0	0%	0.00	0.00
February 2011		1906.39	671	:36	0.65	0	0	0%	0.00	0.00
January 2011		2224.11	770	:36	0.69	0	0	0%	0.00	0.00
December 2010		2005.03	699	:48	0.67	0	0	0%	0.00	0.00
November 2010		2189.23	737	:48	0.78	0	0	0%	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25		October 2011	16107.5	3252	:00	0	0	0	:00	0.00
	September 2011	4752.35	3446	:12	0	0	0	:00	0.00	0.00
	August 2011	38574.15	5882	:24	0	0	0	:00	0.00	0.00
	July 2011	26105.25	5532	:48	0	0	0	:00	0.00	0.00
	June 2011	30540.95	4490	:00	0	0	0	:00	0.00	0.00
	May 2011	35958.52	5414	:36	0	0	0	:00	0.00	0.00
	April 2011	28973.95	5104	:12	0	0	0	:00	0.00	0.00
	March 2011	38574.15	5882	:24	0	0	0	:00	0.00	0.00
	February 2011	40444.81	5391	:00	0	0	0	:00	0.00	0.00
	January 2011	47332.32	6041	:36	0	0	0	:00	0.00	0.00
	December 2010	36031.27	5737	:12	0	0	0	:00	0.00	0.00
	November 2010	52130.06	5854	:24	0	0	0	:00	0.00	0.00
	PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	October 2011	683.35	3252	:24	0.02	0	0	:00	0.00
September 2011		366.63	3446	:24	0.01	0	0	:00	0.00	0.00
August 2011		943.54	5882	:24	0.03	0	0	:00	0.00	0.00
July 2011		844.09	5532	:00	0	0	0	:00	0.00	0.00
June 2011		715.91	4490	:24	0	0	0	:00	0.00	0.00
May 2011		878.77	5414	:24	0.03	0	0	:00	0.00	0.00
April 2011		518.64	5104	:00	0	0	0	:00	0.00	0.00
March 2011		943.54	5882	:24	0.03	0	0	:00	0.00	0.00
February 2011		861.95	5391	:24	0.02	0	0	:00	0.00	0.00
January 2011		963.4	6041	:24	0	0	0	:00	0.00	0.00
December 2010		803.88	5737	:36	0	0	0	:00	0.00	0.00
November 2010		823.27	5854	:36	0	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic		October 2011	15424.15	3252	:36	3.27	0	0	:00	0.00
	September 2011	4385.72	3446	:12	2.6	0	0	:00	0.00	0.00
	August 2011	37630.61	5882	:00	3.7	0	0	:00	0.00	0.00
	July 2011	25261.16	5532	:48	3.48	0	0	:00	0.00	0.00
	June 2011	29825.04	4490	:36	4.15	0	0	:00	0.00	0.00

	May 2011	35079.75	5414	:12	3.54	0	0	:00	0.00	0.00	
	April 2011	28455.31	5104	:12	5.95	0	0	:00	0.00	0.00	
	March 2011	37630.61	5882	:00	3.7	0	0	:00	0.00	0.00	
	February 2011	39582.86	5391	:36	4.24	0	0	:00	0.00	0.00	
	January 2011	46368.92	6041	:12	4.31	0	0	:00	0.00	0.00	
	December 2010	35227.39	5737	:36	4.7	0	0	:00	0.00	0.00	
	November 2010	51306.79	5854	:24	7.17	0	0	:00	0.00	0.00	
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	October 2011	11741.86	1309	:48	0	0	0	:00	0.00	0.00	
	September 2011	4468.92	1002	:24	0	0	0	:00	0.00	0.00	
	August 2011	5910.45	1299	:00	0	0	0	:00	0.00	0.00	
	July 2011	5705.84	1288	:12	0	0	0	:00	0.00	0.00	
	June 2011	4468.92	1002	:24	0	0	0	:00	0.00	0.00	
	May 2011	5493.18	1218	:24	0	0	0	:00	0.00	0.00	
	April 2011	5233.92	1128	:36	0	0	0	:00	0.00	0.00	
	March 2011	5910.45	1299	:00	0	0	0	:00	0.00	0.00	
	February 2011	5731.94	1238	:12	0	0	0	:00	0.00	0.00	
	January 2011	6233.08	1379	:48	0	0	0	:00	0.00	0.00	
	December 2010	6349.84	1334	:24	0	0	0	:00	0.00	0.00	
	November 2010	6232.2	1326	:00	0	0	0	:00	0.00	0.00	
	PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	October 2011	340.47	1309	:12	0.1	0	0	:00	0.00	0.00
		September 2011	100.2	1002	:00	0	0	0	:00	0.00	0.00
		August 2011	129.9	1299	:00	0.01	0	0	:00	0.00	0.00
July 2011		128.8	1288	:00	0.01	0	0	:00	0.00	0.00	
June 2011		100.2	1002	:00	0	0	0	:00	0.00	0.00	
May 2011		121.8	1218	:00	0.01	0	0	:00	0.00	0.00	
April 2011		112.8	1128	:00	0	0	0	:00	0.00	0.00	
March 2011		129.9	1299	:00	0.01	0	0	:00	0.00	0.00	
February 2011		123.8	1238	:00	0	0	0	:00	0.00	0.00	
January 2011		137.9	1379	:00	0.01	0	0	:00	0.00	0.00	
December 2010		133.4	1334	:00	0	0	0	:00	0.00	0.00	
November 2010		132.6	1326	:00	0.01	0	0	:00	0.00	0.00	
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic		October 2011	11401.39	1309	:24	1.75	0	0	:00	0.00	0.00
		September 2011	4368.72	1002	:24	1.59	0	0	:00	0.00	0.00
		August 2011	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00
	July 2011	5577.04	1288	:12	2.58	0	0	:00	0.00	0.00	
	June 2011	4368.72	1002	:24	1.59	0	0	:00	0.00	0.00	
	May 2011	5371.38	1218	:24	2.17	0	0	:00	0.00	0.00	
	April 2011	5121.12	1128	:36	1.37	0	0	:00	0.00	0.00	
	March 2011	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00	
	February 2011	5608.14	1238	:12	1.7	0	0	:00	0.00	0.00	
	January 2011	6095.18	1379	:48	1.67	0	0	:00	0.00	0.00	
	December 2010	6216.44	1334	:24	2.07	0	0	:00	0.00	0.00	
	November 2010	6099.6	1326	:00	1.75	0	0	:00	0.00	0.00	
	PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	October 2011	20152.24	3433	:48	0	0	0	:00	0.00	0.00
		September 2011	16404.03	5257	:48	0	0	0	:00	0.00	0.00
		August 2011	28706.99	9034	:12	0	0	0	:00	0.00	0.00
July 2011		23615.31	8132	:00	0	0	0	:00	0.00	0.00	
June 2011		23071.16	6915	:36	0	0	0	:00	0.00	0.00	
May 2011		27023.79	8308	:00	0	0	0	:00	0.00	0.00	
April 2011		28197.62	8047	:00	0	0	0	:00	0.00	0.00	
March 2011		28706.99	9034	:12	0	0	0	:00	0.00	0.00	
February 2011		26765.85	8346	:24	0	0	0	:00	0.00	0.00	
January 2011		29703.34	9268	:00	0	0	0	:00	0.00	0.00	

	December 2010	29872.95	8899	:24	0	0	0	0	:00	0.00	0.00
	November 2010	32008.77	9077	:12	0	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	October 2011	446.3	3433	:12	0.03	0	0	0	:00	0.00	0.00
	September 2011	685.91	5257	:12	0.02	0	0	0	:00	0.00	0.00
	August 2011	1946.48	9034	:48	0.06	0	0	0	:00	0.00	0.00
	July 2011	1564.91	8132	:36	0.02	0	0	0	:00	0.00	0.00
	June 2011	1500.02	6915	:48	0.02	0	0	0	:00	0.00	0.00
	May 2011	1842.25	8308	:48	0.11	0	0	0	:00	0.00	0.00
	April 2011	1769.39	8047	:48	0.02	0	0	0	:00	0.00	0.00
	March 2011	1946.48	9034	:48	0.06	0	0	0	:00	0.00	0.00
	February 2011	1778.38	8346	:24	0.06	0	0	0	:00	0.00	0.00
	January 2011	1979.54	9268	:24	0.02	0	0	0	:00	0.00	0.00
	December 2010	1955.07	8899	:48	0.02	0	0	0	:00	0.00	0.00
	November 2010	2001.47	9077	:48	0.02	0	0	0	:00	0.00	0.00
	PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	October 2011	19705.94	3433	:36	0.27	0	0	0	:00	0.00
September 2011		15718.12	5257	:36	0.14	0	0	0	:00	0.00	0.00
August 2011		26760.51	9034	:24	0.98	0	0	0	:00	0.00	0.00
July 2011		22050.4	8132	:24	1.32	0	0	0	:00	0.00	0.00
June 2011		21571.14	6915	:48	1.55	0	0	0	:00	0.00	0.00
May 2011		25181.54	8308	:12	0.87	0	0	0	:00	0.00	0.00
April 2011		26428.23	8047	:12	0.9	0	0	0	:00	0.00	0.00
March 2011		26760.51	9034	:24	0.98	0	0	0	:00	0.00	0.00
February 2011		24987.47	8346	:36	1.04	0	0	0	:00	0.00	0.00
January 2011		27723.8	9268	:36	1.05	0	0	0	:00	0.00	0.00
December 2010		27917.88	8899	:36	1.17	0	0	0	:00	0.00	0.00
November 2010		30007.3	9077	:24	1.23	0	0	0	:00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5		October 2011	27912.02	5685	:24	0	0	0	0	:00	0.00
	September 2011	4553.61	2168	:00	0	0	0	0	:00	0.00	0.00
	August 2011	3550.27	1312	:24	0	0	0	0	:00	0.00	0.00
	July 2011	3772.22	1150	:12	0	0	0	0	:00	0.00	0.00
	June 2011	2969.54	1010	:36	0	0	0	0	:00	0.00	0.00
	May 2011	3398.8	1135	:36	0	0	0	0	:00	0.00	0.00
	April 2011	4405.2	1164	:12	0	0	0	0	:00	0.00	0.00
	March 2011	3550.27	1312	:24	0	0	0	0	:00	0.00	0.00
	February 2011	3420.27	1243	:00	0	0	0	0	:00	0.00	0.00
	January 2011	3730.1	1361	:36	0	0	0	0	:00	0.00	0.00
	December 2010	4252.14	1303	:24	0	0	0	0	:00	0.00	0.00
	November 2010	4042.59	1330	:36	0	0	0	0	:00	0.00	0.00
	PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	October 2011	568.47	5685	:00	0.09	0	0	0	:00	0.00
September 2011		195.12	2168	:36	0.01	0	0	0	:00	0.00	0.00
August 2011		121.7	1312	:36	0	0	0	0	:00	0.00	0.00
July 2011		105.92	1150	:36	0	0	0	0	:00	0.00	0.00
June 2011		93.43	1010	:36	0.01	0	0	0	:00	0.00	0.00
May 2011		109.45	1135	:00	0.05	0	0	0	:00	0.00	0.00
April 2011		119.31	1164	:00	0.01	0	0	0	:00	0.00	0.00
March 2011		121.7	1312	:36	0	0	0	0	:00	0.00	0.00
February 2011		115.22	1243	:36	0	0	0	0	:00	0.00	0.00
January 2011		125.68	1361	:36	0	0	0	0	:00	0.00	0.00
December 2010		133.15	1303	:00	0	0	0	0	:00	0.00	0.00
November 2010		135.88	1330	:00	0	0	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic		October 2011	27343.55	5685	:24	2.93	0	0	0	:00	0.00
	September 2011	4358.49	2168	:24	1.9	0	0	0	:00	0.00	0.00
	August 2011	3428.57	1312	:24	5.52	0	0	0	:00	0.00	0.00

	July 2011	3666.3	1150	:36	7.04	0	0	:00	0.00	0.00
	June 2011	2876.11	1010	:00	5.22	0	0	:00	0.00	0.00
	May 2011	3289.35	1135	:00	5.59	0	0	:00	0.00	0.00
	April 2011	4285.89	1164	:12	6.11	0	0	:00	0.00	0.00
	March 2011	3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
	February 2011	3305.05	1243	:24	6.65	0	0	:00	0.00	0.00
	January 2011	3604.42	1361	:00	6.78	0	0	:00	0.00	0.00
	December 2010	4118.99	1303	:24	6.38	0	0	:00	0.00	0.00
	November 2010	3906.71	1330	:36	6.44	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	October 2011	9388.95	1369	:24	0	0	0	:00	0.00	0.00
	September 2011	4879.48	1494	:48	0	0	0	:00	0.00	0.00
	August 2011	5977.04	2143	:36	0	0	0	:00	0.00	0.00
	July 2011	7220.45	2043	:12	0	0	0	:00	0.00	0.00
	June 2011	4879.48	1494	:48	0	0	0	:00	0.00	0.00
	May 2011	5979.42	1869	:00	0	0	0	:00	0.00	0.00
	April 2011	5229.76	1775	:00	0	0	0	:00	0.00	0.00
	March 2011	5977.04	2143	:36	0	0	0	:00	0.00	0.00
	February 2011	5510.08	1932	:00	0	0	0	:00	0.00	0.00
	January 2011	6248.82	2208	:12	0	0	0	:00	0.00	0.00
	December 2010	6109.3	2107	:00	0	0	0	:00	0.00	0.00
	November 2010	6050.54	2102	:12	0	0	0	:00	0.00	0.00
	PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	October 2011	975.48	1369	:00	0.1	0	0	:00	0.00
September 2011		151.48	1494	:00	0.01	0	0	:00	0.00	0.00
August 2011		217.55	2143	:00	0.01	0	0	:00	0.00	0.00
July 2011		207.68	2043	:00	0	0	0	:00	0.00	0.00
June 2011		151.48	1494	:00	0.01	0	0	:00	0.00	0.00
May 2011		193.66	1869	:00	0.01	0	0	:00	0.00	0.00
April 2011		178.67	1775	:00	0	0	0	:00	0.00	0.00
March 2011		217.55	2143	:00	0.01	0	0	:00	0.00	0.00
February 2011		195.55	1932	:00	0	0	0	:00	0.00	0.00
January 2011		224.01	2208	:00	0	0	0	:00	0.00	0.00
December 2010		212.62	2107	:00	0	0	0	:00	0.00	0.00
November 2010		212.65	2102	:00	0	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic		October 2011	7267.29	1369	:12	2.23	0	0	:00	0.00
	September 2011	4055.91	1494	:24	0.76	0	0	:00	0.00	0.00
	August 2011	4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
	July 2011	6007.17	2043	:36	0.88	0	0	:00	0.00	0.00
	June 2011	4055.91	1494	:24	0.76	0	0	:00	0.00	0.00
	May 2011	4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
	April 2011	3997.27	1775	:00	0.61	0	0	:00	0.00	0.00
	March 2011	4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
	February 2011	4562.47	1932	:24	0.77	0	0	:00	0.00	0.00
	January 2011	5168.52	2208	:36	0.77	0	0	:00	0.00	0.00
	December 2010	5078.97	2107	:24	1.11	0	0	:00	0.00	0.00
	November 2010	4998.37	2102	:12	0.9	0	0	:00	0.00	0.00
	PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	October 2011	1146.18	1369	:48	0.26	0	0	:00	0.00
September 2011		672.09	1494	:00	0.31	0	0	:00	0.00	0.00
August 2011		831.75	2143	:36	0.08	0	0	:00	0.00	0.00
July 2011		1005.6	2043	:36	0.3	0	0	:00	0.00	0.00
June 2011		672.09	1494	:00	0.31	0	0	:00	0.00	0.00
May 2011		826.4	1869	:36	0.22	0	0	:00	0.00	0.00
April 2011		1053.82	1775	:36	0.07	0	0	:00	0.00	0.00
March 2011	831.75	2143	:36	0.08	0	0	:00	0.00	0.00	



	February 2011	752.06	1932	:36	0.07	0	0	:00	0.00	0.00	
	January 2011	856.29	2208	:36	0.05	0	0	:00	0.00	0.00	
	December 2010	817.71	2107	:36	0.09	0	0	:00	0.00	0.00	
	November 2010	839.52	2102	:00	0.14	0	0	:00	0.00	0.00	
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	October 2011	17810.72	1466	:00	0	0	0	:00	0.00	0.00	
	September 2011	9793.71	1214	:48	0	0	0	:00	0.00	0.00	
	August 2011	13331.05	1677	:00	0	0	0	:00	0.00	0.00	
	July 2011	13390.93	1512	:24	0	0	0	:00	0.00	0.00	
	June 2011	9793.71	1214	:48	0	0	0	:00	0.00	0.00	
	May 2011	12301.03	1548	:00	0	0	0	:00	0.00	0.00	
	April 2011	54642.4	6893	:12	0	0	0	:00	0.00	0.00	
	March 2011	13331.05	1677	:00	0	0	0	:00	0.00	0.00	
	February 2011	12244.8	1518	:48	0	0	0	:00	0.00	0.00	
	January 2011	13572.41	1723	:12	0	0	0	:00	0.00	0.00	
	December 2010	14658.57	1702	:24	0	0	0	:00	0.00	0.00	
	November 2010	14896.31	1864	:36	0	0	0	:00	0.00	0.00	
	PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	October 2011	336.85	1466	:24	0.06	0	0	:00	0.00	0.00
		September 2011	176.06	1214	:00	0.06	0	0	:00	0.00	0.00
August 2011		243.86	1677	:00	0.06	0	0	:00	0.00	0.00	
July 2011		188.95	1512	:48	0.06	0	0	:00	0.00	0.00	
June 2011		176.06	1214	:00	0.06	0	0	:00	0.00	0.00	
May 2011		228.7	1548	:00	0.1	0	0	:00	0.00	0.00	
April 2011		1092.65	6893	:24	0.05	0	0	:00	0.00	0.00	
March 2011		243.86	1677	:00	0.06	0	0	:00	0.00	0.00	
February 2011		220.19	1518	:00	0.06	0	0	:00	0.00	0.00	
January 2011		251.72	1723	:00	0.07	0	0	:00	0.00	0.00	
December 2010		265.92	1702	:24	0.06	0	0	:00	0.00	0.00	
November 2010		292.32	1864	:24	0.06	0	0	:00	0.00	0.00	
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic		October 2011	17473.87	1466	:00	18.17	0	0	:00	0.00	0.00
		September 2011	9617.65	1214	:48	5.23	0	0	:00	0.00	0.00
	August 2011	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00	
	July 2011	13201.98	1512	:12	6	0	0	:00	0.00	0.00	
	June 2011	9617.65	1214	:48	5.23	0	0	:00	0.00	0.00	
	May 2011	12072.33	1548	:00	6.21	0	0	:00	0.00	0.00	
	April 2011	53549.75	6893	:48	4.81	0	0	:00	0.00	0.00	
	March 2011	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00	
	February 2011	12024.61	1518	:48	5.88	0	0	:00	0.00	0.00	
	January 2011	13320.69	1723	:12	6.72	0	0	:00	0.00	0.00	
	December 2010	14392.65	1702	:24	8.08	0	0	:00	0.00	0.00	
	November 2010	14603.99	1864	:12	7.57	0	0	:00	0.00	0.00	
	PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	October 2011	5569.45	835	:48	0	0	0	:00	0.00	0.00
		September 2011	5950.52	827	:00	0	0	0	:00	0.00	0.00
August 2011		5885.93	960	:12	0	0	0	:00	0.00	0.00	
July 2011		6478.18	948	:12	0	0	0	:00	0.00	0.00	
June 2011		5950.52	827	:00	0	0	0	:00	0.00	0.00	
May 2011		5592.08	867	:00	0	0	0	:00	0.00	0.00	
April 2011		4642.72	826	:48	0	0	0	:00	0.00	0.00	
March 2011		5885.93	960	:12	0	0	0	:00	0.00	0.00	
February 2011		5616.26	921	:00	0	0	0	:00	0.00	0.00	
January 2011		6509.58	1021	:12	0	0	0	:00	0.00	0.00	
December 2010		6441.51	957	:12	0	0	0	:00	0.00	0.00	
November 2010		5876.09	917	:24	0	0	0	:00	0.00	0.00	
PO-1A-9(a) Pre-Order Response Times		October 2011	91.85	835	:24	0.11	0	0	:00	0.00	0.00

(Connecting Facility Assignment) IMA Request Diagnostic	September 2011	83.34	827	:00	0	0	0	:00	0.00	0.00
	August 2011	97.13	960	:00	0	0	0	:00	0.00	0.00
	July 2011	95.58	948	:00	0	0	0	:00	0.00	0.00
	June 2011	83.34	827	:00	0	0	0	:00	0.00	0.00
	May 2011	88.82	867	:00	0.01	0	0	:00	0.00	0.00
	April 2011	83.16	826	:00	0	0	0	:00	0.00	0.00
	March 2011	97.13	960	:00	0	0	0	:00	0.00	0.00
	February 2011	94.59	921	:00	0.03	0	0	:00	0.00	0.00
	January 2011	103.53	1021	:00	0	0	0	:00	0.00	0.00
	December 2010	96.95	957	:00	0	0	0	:00	0.00	0.00
	November 2010	92.75	917	:00	0	0	0	:00	0.00	0.00
	PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	October 2011	5477.6	835	:24	3.72	0	0	:00	0.00
September 2011		5867.18	827	:36	5.62	0	0	:00	0.00	0.00
August 2011		5788.8	960	:12	2.43	0	0	:00	0.00	0.00
July 2011		6382.6	948	:12	5.29	0	0	:00	0.00	0.00
June 2011		5867.18	827	:36	5.62	0	0	:00	0.00	0.00
May 2011		5503.26	867	:00	3.89	0	0	:00	0.00	0.00
April 2011		4559.56	826	:48	5.9	0	0	:00	0.00	0.00
March 2011		5788.8	960	:12	2.43	0	0	:00	0.00	0.00
February 2011		5521.67	921	:00	1.37	0	0	:00	0.00	0.00
January 2011		6406.05	1021	:48	3.18	0	0	:00	0.00	0.00
December 2010		6344.56	957	:12	5.58	0	0	:00	0.00	0.00
November 2010		5783.34	917	:24	5.05	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	October 2011	4106.21	5233	:36	0.34	0	0	:00	0.00	0.00
	September 2011	4106.21	5233	:36	0.34	0	0	:00	0.00	0.00
	August 2011	15320.02	4546	:48	2.98	0	0	:00	0.00	0.00
	July 2011	16388.35	4565	:36	1.21	0	0	:00	0.00	0.00
	June 2011	11569.62	3831	:48	0.86	0	0	:00	0.00	0.00
	May 2011	15316.2	4572	:00	3.86	0	0	:00	0.00	0.00
	April 2011	17772.73	3889	:48	3.08	0	0	:00	0.00	0.00
	March 2011	15320.02	4546	:48	2.98	0	0	:00	0.00	0.00
	February 2011	14465.24	4357	:48	2.15	0	0	:00	0.00	0.00
	January 2011	14701.48	4682	:36	1.49	0	0	:00	0.00	0.00
	December 2010	12938.24	4256	:36	1.29	0	0	:00	0.00	0.00
	November 2010	12202.19	4081	:36	2.61	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	October 2011	2890.81	736	:12	4.27	0	0	:00	0.00	0.00
	September 2011	2890.81	736	:12	4.27	0	0	:00	0.00	0.00
	August 2011	2722.54	856	:12	3.79	0	0	:00	0.00	0.00
	July 2011	3833.95	874	:36	4.88	0	0	:00	0.00	0.00
	June 2011	2890.81	736	:12	4.27	0	0	:00	0.00	0.00
	May 2011	3570.92	894	:36	4.12	0	0	:00	0.00	0.00
	April 2011	2653.24	739	:36	2.22	0	0	:00	0.00	0.00
	March 2011	2722.54	856	:12	3.79	0	0	:00	0.00	0.00
	February 2011	2546.78	826	:12	4.07	0	0	:00	0.00	0.00
	January 2011	2632.74	883	:12	3.75	0	0	:00	0.00	0.00
	December 2010	2538.89	831	:24	4.49	0	0	:00	0.00	0.00
	November 2010	2281.15	700	:24	4.44	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	October 2011	7234.43	5925	:48	0.34	0	0	:00	0.00	0.00
	September 2011	4999.96	6087	:48	0.27	0	0	:00	0.00	0.00
	August 2011	42828.25	5349	:24	4.4	0	0	:00	0.00	0.00
	July 2011	32281.68	5419	:24	3.5	0	0	:00	0.00	0.00
	June 2011	35243.19	4543	:24	4.53	0	0	:00	0.00	0.00
May 2011	43989.27	5443	:12	6.58	0	0	:00	0.00	0.00	

	April 2011	35513.92	4915	:12	7.18	0	0	:00	0.00	0.00
	March 2011	42828.25	5349	:24	4.4	0	0	:00	0.00	0.00
	February 2011	48116.74	5139	:24	5.44	0	0	:00	0.00	0.00
	January 2011	52614.21	5531	:24	4.97	0	0	:00	0.00	0.00
	December 2010	38199.07	5083	:48	5.16	0	0	:00	0.00	0.00
	November 2010	42356.9	4703	:24	7.37	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	October 2011	6838.23	8231	:12	1.05	0	0	:00	0.00	0.00
	September 2011	6838.23	8231	:12	1.05	0	0	:00	0.00	0.00
	August 2011	8088.48	1233	:24	9.83	0	0	:00	0.00	0.00
	July 2011	8569.3	1279	:00	8.64	0	0	:00	0.00	0.00
	June 2011	6229.65	1047	:00	8.41	0	0	:00	0.00	0.00
	May 2011	7535.42	1258	:36	8.25	0	0	:00	0.00	0.00
	April 2011	3238.5	635	:00	5.24	0	0	:00	0.00	0.00
	March 2011	8088.48	1233	:24	9.83	0	0	:00	0.00	0.00
	February 2011	6673.59	1177	:48	7.89	0	0	:00	0.00	0.00
	January 2011	8306.76	1276	:24	8.08	0	0	:00	0.00	0.00
	December 2010	9236.44	1156	:36	9.64	0	0	:00	0.00	0.00
	November 2010	11113.63	1423	:24	9.3	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	October 2011	12538.32	7044	:12	0.31	0	0	:00	0.00	0.00
	September 2011	13124.72	8040	:12	0.21	0	0	:00	0.00	0.00
	August 2011	18365.75	7752	:48	3.11	0	0	:00	0.00	0.00
	July 2011	19657.64	7789	:48	1.62	0	0	:00	0.00	0.00
	June 2011	13708.49	6520	:00	1.52	0	0	:00	0.00	0.00
	May 2011	17936.2	7825	:36	3.39	0	0	:00	0.00	0.00
	April 2011	21608.29	6209	:12	6.62	0	0	:00	0.00	0.00
	March 2011	18365.75	7752	:48	3.11	0	0	:00	0.00	0.00
	February 2011	16057.8	7406	:48	1.31	0	0	:00	0.00	0.00
	January 2011	17071.36	7967	:36	0.92	0	0	:00	0.00	0.00
	December 2010	16966.74	7303	:48	1.24	0	0	:00	0.00	0.00
	November 2010	17223.78	6669	:12	3.63	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	October 2011	6824.75	8668	:36	0.24	0	0	:00	0.00	0.00
	September 2011	6824.75	8668	:36	0.24	0	0	:00	0.00	0.00
	August 2011	6620.45	1897	:36	7.3	0	0	:00	0.00	0.00
	July 2011	5755.94	1843	:48	7.13	0	0	:00	0.00	0.00
	June 2011	4109.73	1468	:00	4.92	0	0	:00	0.00	0.00
	May 2011	4805.56	1780	:00	4.93	0	0	:00	0.00	0.00
	April 2011	5420.92	1291	:00	5.41	0	0	:00	0.00	0.00
	March 2011	6620.45	1897	:36	7.3	0	0	:00	0.00	0.00
	February 2011	4869.55	1854	:12	5.6	0	0	:00	0.00	0.00
	January 2011	5434.54	2000	:48	6.27	0	0	:00	0.00	0.00
	December 2010	15411.83	1890	:00	15.11	0	0	:00	0.00	0.00
	November 2010	8112.69	1991	:48	7.65	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	October 2011	3212.79	3894	:12	0.34	0	0	:00	0.00	0.00
	September 2011	3212.79	3894	:12	0.34	0	0	:00	0.00	0.00
	August 2011	8631.48	3779	:12	0.91	0	0	:00	0.00	0.00
	July 2011	11437.53	3763	:36	1.19	0	0	:00	0.00	0.00
	June 2011	8131.91	3128	:00	2.05	0	0	:00	0.00	0.00
	May 2011	10552.19	3742	:48	3.08	0	0	:00	0.00	0.00
	April 2011	7956.96	3108	:24	5.33	0	0	:00	0.00	0.00
	March 2011	8631.48	3779	:12	0.91	0	0	:00	0.00	0.00
	February 2011	8140.11	3576	:12	0.84	0	0	:00	0.00	0.00
	January 2011	8640.33	3857	:36	0.95	0	0	:00	0.00	0.00
December 2010	8278.5	3541	:36	1.17	0	0	:00	0.00	0.00	

	November 2010	9668.48	3958	:36	1.54	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop	October 2011	5281.96	6443	:48	0.35	0	0	:00	0.00	0.00
Qualification Tools XML) XML	September 2011	5281.96	6443	:48	0.35	0	0	:00	0.00	0.00
Request/Response Benchmark 20	August 2011	40253.43	3759	:24	6.17	0	0	:00	0.00	0.00
	July 2011	52527.5	3777	:24	6.22	0	0	:00	0.00	0.00
	June 2011	37252.36	3165	:48	6.42	0	0	:00	0.00	0.00
	May 2011	41328.29	3825	:00	6.61	0	0	:00	0.00	0.00
	April 2011	19115	1876	:36	8.52	0	0	:00	0.00	0.00
	March 2011	40253.43	3759	:24	6.17	0	0	:00	0.00	0.00
	February 2011	39134.71	3606	:00	6.41	0	0	:00	0.00	0.00
	January 2011	43035.23	3886	:48	6.81	0	0	:00	0.00	0.00
	December 2010	41191.46	3614	:00	7.99	0	0	:00	0.00	0.00
	November 2010	31112.77	3055	:12	6.33	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times	October 2011	1561.26	1920	:24	0.23	0	0	:00	0.00	0.00
(Connecting Facility Assignment XML) XML	September 2011	1561.26	1920	:24	0.23	0	0	:00	0.00	0.00
Request/Response Benchmark 25	August 2011	4336.23	1049	:12	1.52	0	0	:00	0.00	0.00
	July 2011	5959.91	1068	:12	1.96	0	0	:00	0.00	0.00
	June 2011	3803.92	914	:24	1.17	0	0	:00	0.00	0.00
	May 2011	4619.14	1092	:12	2.59	0	0	:00	0.00	0.00
	April 2011	3544.78	885	:24	4.84	0	0	:00	0.00	0.00
	March 2011	4336.23	1049	:12	1.52	0	0	:00	0.00	0.00
	February 2011	4256.03	1031	:12	1.15	0	0	:00	0.00	0.00
	January 2011	4708.82	1094	:00	2.21	0	0	:00	0.00	0.00
	December 2010	4186.58	1006	:24	1.22	0	0	:00	0.00	0.00
	November 2010	3308	842	:12	3.1	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy	October 2011	0	0	0%	0	0	0	:00	0.00	0.00
Resale & UNE-P (POTS) Benchmark 0.95	September 2011	69	69	100%	0	0	0	:00	0.00	(0.16)
	August 2011	82	83	99%	0.1091	0	0	:00	0.00	(0.12)
	July 2011	61	61	100%	0	0	0	:00	0.00	(0.16)
	June 2011	47	47	100%	0	0	0	:00	0.00	(0.16)
	May 2011	26	26	100%	0	0	0	:00	0.00	(0.16)
	April 2011	24	25	96%	0.196	0	0	:00	0.00	(0.03)
	March 2011	50	50	100%	0	0	0	:00	0.00	(0.16)
	February 2011	112	112	100%	0	0	0	:00	0.00	(0.16)
	January 2011	21	21	100%	0	0	0	:00	0.00	(0.16)
	December 2010	36	36	100%	0	0	0	:00	0.00	(0.16)
	November 2010	41	42	98%	0.1525	0	0	:00	0.00	(0.08)
PO-20 Manual Service Order Accuracy	October 2011	0	0	0%	0	0	0	:00	0.00	0.00
Unbundled Loops Benchmark 0.95	September 2011	451	451	100%	0	0	0	:00	0.00	(0.16)
	August 2011	494	498	99%	0.0893	0	0	:00	0.00	(0.13)
	July 2011	589	592	99%	0.071	0	0	:00	0.00	(0.14)
	June 2011	602	603	100%	0.0407	0	0	:00	0.00	(0.15)
	May 2011	526	527	100%	0.0435	0	0	:00	0.00	(0.15)
	April 2011	373	377	99%	0.1025	0	0	:00	0.00	(0.12)
	March 2011	487	488	100%	0.0452	0	0	:00	0.00	(0.15)
	February 2011	328	334	98%	0.1328	0	0	:00	0.00	(0.10)
	January 2011	420	427	98%	0.127	0	0	:00	0.00	(0.11)
	December 2010	504	507	99%	0.0767	0	0	:00	0.00	(0.14)
	November 2010	421	424	99%	0.0838	0	0	:00	0.00	(0.14)
PO-2A Electronic Flow-through for LSRs	October 2011	5912	6746	88%	0.3292	0	0	:00	0.00	0.00
received via IMA LNP Diagnostic	September 2011	6704	7481	90%	0.3051	0	0	:00	0.00	0.00
	August 2011	7535	8368	90%	0.2994	0	0	:00	0.00	0.00
	July 2011	6607	7437	89%	0.3149	0	0	:00	0.00	0.00

	June 2011	7264	8179	89%	0.3152	0	0	:00	0.00	0.00
	May 2011	6090	6981	87%	0.3337	0	0	:00	0.00	0.00
	April 2011	5935	6877	86%	0.3438	0	0	:00	0.00	0.00
	March 2011	6237	7168	87%	0.3362	0	0	:00	0.00	0.00
	February 2011	5505	6357	87%	0.3407	0	0	:00	0.00	0.00
	January 2011	6902	7895	87%	0.3316	0	0	:00	0.00	0.00
	December 2010	6849	7692	89%	0.3124	0	0	:00	0.00	0.00
	November 2010	7232	8109	89%	0.3106	0	0	:00	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P.POTS Diagnostic	October 2011	246	378	65%	0.4767	0	0	:00	0.00	0.00
	September 2011	307	425	72%	0.4478	0	0	:00	0.00	0.00
	August 2011	234	369	63%	0.4817	0	0	:00	0.00	0.00
	July 2011	139	254	55%	0.4978	0	0	:00	0.00	0.00
	June 2011	143	253	57%	0.4957	0	0	:00	0.00	0.00
	May 2011	105	162	65%	0.4775	0	0	:00	0.00	0.00
	April 2011	86	139	62%	0.4857	0	0	:00	0.00	0.00
	March 2011	85	169	50%	0.5	0	0	:00	0.00	0.00
	February 2011	110	240	46%	0.4983	0	0	:00	0.00	0.00
	January 2011	115	191	60%	0.4895	0	0	:00	0.00	0.00
	December 2010	59	103	57%	0.4947	0	0	:00	0.00	0.00
	November 2010	134	211	64%	0.4814	0	0	:00	0.00	0.00
	PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	October 2011	867	1185	73%	0.4431	0	0	:00	0.00
September 2011		990	1381	72%	0.4505	0	0	:00	0.00	0.00
August 2011		1280	1739	74%	0.4408	0	0	:00	0.00	0.00
July 2011		1061	1505	71%	0.4561	0	0	:00	0.00	0.00
June 2011		1310	1841	71%	0.453	0	0	:00	0.00	0.00
May 2011		1249	1789	70%	0.4591	0	0	:00	0.00	0.00
April 2011		1261	1880	67%	0.4699	0	0	:00	0.00	0.00
March 2011		1491	2039	73%	0.4433	0	0	:00	0.00	0.00
February 2011		1210	1619	75%	0.4345	0	0	:00	0.00	0.00
January 2011		1449	1911	76%	0.4281	0	0	:00	0.00	0.00
December 2010		1258	1837	68%	0.4646	0	0	:00	0.00	0.00
November 2010		1318	1901	69%	0.4611	0	0	:00	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic		October 2011	0	0	0%	0	0	0	:00	0.00
	September 2011	0	0	0%	0	0	0	:00	0.00	0.00
	August 2011	0	0	0%	0	0	0	:00	0.00	0.00
	July 2011	0	0	0%	0	0	0	:00	0.00	0.00
	June 2011	0	0	0%	0	0	0	:00	0.00	0.00
	May 2011	0	0	0%	0	0	0	:00	0.00	0.00
	April 2011	0	0	0%	0	0	0	:00	0.00	0.00
	March 2011	1	1	100%	0	0	0	:00	0.00	0.00
	February 2011	18	23	78%	0.4125	0	0	:00	0.00	0.00
	January 2011	0	0	0%	0	0	0	:00	0.00	0.00
	December 2010	107	148	72%	0.4475	0	0	:00	0.00	0.00
	November 2010	113	145	78%	0.4147	0	0	:00	0.00	0.00
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	October 2011	5912	6011	98%	0.1273	0	0	0%	0.00
September 2011		6704	6775	99%	0.1018	0	0	0%	0.00	(0.12)
August 2011		7535	7606	99%	0.0962	0	0	0%	0.00	(0.13)
July 2011		6607	6683	99%	0.106	0	0	0%	0.00	(0.12)
June 2011		7264	7348	99%	0.1063	0	0	0%	0.00	(0.12)
May 2011		6090	6151	99%	0.0991	0	0	0%	0.00	(0.13)
April 2011		5935	5991	99%	0.0962	0	0	0%	0.00	(0.13)
March 2011		6237	6292	99%	0.0931	0	0	0%	0.00	(0.13)
February 2011		5505	5573	99%	0.1098	0	0	0%	0.00	(0.12)

	January 2011	6902	6964	99%	0.0939	0	0	0%	0.00	(0.13)
	December 2010	6849	6893	99%	0.0796	0	0	0%	0.00	(0.14)
	November 2010	7232	7290	99%	0.0888	0	0	0%	0.00	(0.13)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	October 2011	246	269	91%	0.2796	0	0	0%	0.00	0.11
	September 2011	307	316	97%	0.1663	0	0	0%	0.00	(0.07)
	August 2011	234	246	95%	0.2154	0	0	0%	0.00	(0.00)
	July 2011	139	148	94%	0.2339	0	0	0%	0.00	0.03
	June 2011	143	158	91%	0.2931	0	0	0%	0.00	0.14
	May 2011	105	110	95%	0.2083	0	0	0%	0.00	(0.01)
	April 2011	86	90	96%	0.2061	0	0	0%	0.00	(0.02)
	March 2011	85	100	85%	0.3571	0	0	0%	0.00	0.32
	February 2011	110	119	92%	0.2644	0	0	0%	0.00	0.08
	January 2011	115	118	97%	0.1574	0	0	0%	0.00	(0.08)
	December 2010	59	60	98%	0.128	0	0	0%	0.00	(0.11)
	November 2010	134	137	98%	0.1463	0	0	0%	0.00	(0.09)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	October 2011	867	919	94%	0.231	0	0	0%	0.00
September 2011		990	1067	93%	0.2588	0	0	0%	0.00	(0.27)
August 2011		1280	1372	93%	0.2501	0	0	0%	0.00	(0.29)
July 2011		1061	1160	91%	0.2794	0	0	0%	0.00	(0.23)
June 2011		1310	1436	91%	0.2829	0	0	0%	0.00	(0.22)
May 2011		1249	1340	93%	0.2516	0	0	0%	0.00	(0.29)
April 2011		1261	1359	93%	0.2587	0	0	0%	0.00	(0.27)
March 2011		1491	1595	93%	0.2469	0	0	0%	0.00	(0.30)
February 2011		1210	1304	93%	0.2586	0	0	0%	0.00	(0.27)
January 2011		1449	1531	95%	0.2251	0	0	0%	0.00	(0.34)
December 2010		1258	1355	93%	0.2578	0	0	0%	0.00	(0.28)
November 2010		1318	1413	93%	0.2504	0	0	0%	0.00	(0.29)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	February 2011	18	18	100%	0	0	0	0%	0.00	(0.16)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	107	108	99%	0.0958	0	0	0%	0.00	(0.13)
	November 2010	113	114	99%	0.0932	0	0	0%	0.00	(0.13)
	PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	October 2011	0.89305556	2	10:43	0.560416667	0	0	0%	0.00
September 2011		0.85069444	1	20:25	0	0	0%	0.00	(0.45)	
August 2011		1.9125	4	11:28	0.39375	0	0	0%	0.00	(1.57)
July 2011		0.88819444	2	10:39	0.411111111	0	0	0%	0.00	(1.67)
June 2011		1.53611111	3	12:17	0.371527778	0	0	0%	0.00	(1.46)
May 2011		3.99791667	7	13:42	0.317361111	0	0	0%	0.00	(1.29)
April 2011		1.40208333	4	08:25	0.336805556	0	0	0%	0.00	(1.95)
March 2011		3.18125	9	08:29	0.434027778	0	0	0%	0.00	(1.94)
February 2011		0.84097222	3	06:44	0.406944444	0	0	0%	0.00	(2.16)
January 2011		0.21875	3	01:45	0.077777778	0	0	0%	0.00	(2.78)
December 2010		2.37777778	4	14:16	0.397222222	0	0	0%	0.00	(1.22)
November 2010		0	0	00:00	0	0	0	0%	0.00	0.00
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate		October 2011	21.1722222	294	01:44	0.301388889	0	0	0%	0.00
	September 2011	13.39375	301	01:04	0.31875	0	0	0%	0.00	(2.73)

Benchmark 0.5	August 2011	27.8993056	352	01:54	0.923611111	0	0	0%	0.00	(2.52)	
	July 2011	9.71388889	260	00:54	0.058333333	0	0	0%	0.00	(2.78)	
	June 2011	19.8548611	309	01:33	0.245138889	0	0	0%	0.00	(2.61)	
	May 2011	14.8972222	358	01:00	0.057638889	0	0	0%	0.00	(2.75)	
	April 2011	19.0326389	338	01:21	0.082638889	0	0	0%	0.00	(2.66)	
	March 2011	18.8354167	309	01:28	0.130555556	0	0	0%	0.00	(2.63)	
	February 2011	13.2840278	248	01:17	0.078472222	0	0	0%	0.00	(2.68)	
	January 2011	12.3270833	313	00:57	0.059722222	0	0	0%	0.00	(2.76)	
	December 2010	14.9833333	279	01:17	0.096527778	0	0	0%	0.00	(2.68)	
	November 2010	13.6576389	279	01:10	0.071527778	0	0	0%	0.00	(2.71)	
	PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	October 2011	1009	30256	3%	0.1795	0	0	0%	0.00	0.00
	September 2011	977	31552	3%	0.1732	0	0	0%	0.00	0.00	
August 2011	1106	36678	3%	0.171	0	0	0%	0.00	0.00		
July 2011	853	31109	3%	0.1633	0	0	0%	0.00	0.00		
June 2011	994	33139	3%	0.1706	0	0	0%	0.00	0.00		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	1091	37789	3%	0.1674	0	0	0%	0.00	0.00		
February 2011	906	31526	3%	0.1671	0	0	0%	0.00	0.00		
January 2011	1172	36001	3%	0.1775	0	0	0%	0.00	0.00		
December 2010	1151	36296	3%	0.1752	0	0	0%	0.00	0.00		
November 2010	884	34513	3%	0.158	0	0	0%	0.00	0.00		
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	October 2011	13567	30256	45%	0.4973	0	0	0%	0.00	0.00	
September 2011	12915	31552	41%	0.4917	0	0	0%	0.00	0.00		
August 2011	15060	36678	41%	0.4919	0	0	0%	0.00	0.00		
July 2011	13623	31109	44%	0.4961	0	0	0%	0.00	0.00		
June 2011	14481	33139	44%	0.496	0	0	0%	0.00	0.00		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	17144	37789	45%	0.4978	0	0	0%	0.00	0.00		
February 2011	13762	31526	44%	0.496	0	0	0%	0.00	0.00		
January 2011	15764	36001	44%	0.4961	0	0	0%	0.00	0.00		
December 2010	15790	36296	44%	0.4958	0	0	0%	0.00	0.00		
November 2010	14161	34513	41%	0.4919	0	0	0%	0.00	0.00		
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	October 2011	2	6	33%	0.4714	0	0	0%	0.00	0.00	
September 2011	1	4	25%	0.433	0	0	0%	0.00	0.00		
August 2011	4	5	80%	0.4	0	0	0%	0.00	0.00		
July 2011	2	4	50%	0.5	0	0	0%	0.00	0.00		
June 2011	3	9	33%	0.4714	0	0	0%	0.00	0.00		
May 2011	7	15	47%	0.4989	0	0	0%	0.00	0.00		
April 2011	4	8	50%	0.5	0	0	0%	0.00	0.00		
March 2011	9	20	45%	0.4975	0	0	0%	0.00	0.00		
February 2011	3	11	27%	0.4454	0	0	0%	0.00	0.00		
January 2011	3	7	43%	0.4949	0	0	0%	0.00	0.00		
December 2010	4	14	29%	0.4518	0	0	0%	0.00	0.00		
November 2010	0	4	0%	0	0	0	0%	0.00	0.00		
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	October 2011	203	203	100%	0	0	0%	0.00	(0.16)		
September 2011	283	283	100%	0	0	0	0%	0.00	(0.16)		
August 2011	208	208	100%	0	0	0	0%	0.00	(0.16)		
July 2011	122	122	100%	0	0	0	0%	0.00	(0.16)		
June 2011	132	132	100%	0	0	0	0%	0.00	(0.16)		
May 2011	84	84	100%	0	0	0	0%	0.00	(0.16)		
April 2011	67	67	100%	0	0	0	0%	0.00	(0.16)		

	March 2011	75	75	100%	0	0	0	0%	0.00	(0.16)	
	February 2011	109	109	100%	0	0	0	0%	0.00	(0.16)	
	January 2011	101	101	100%	0	0	0	0%	0.00	(0.16)	
	December 2010	152	152	100%	0	0	0	0%	0.00	(0.16)	
	November 2010	195	195	100%	0	0	0	0%	0.00	(0.16)	
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	October 2011	634	637	100%	0.0685	0	0	00:00	0.00	(0.14)	
	September 2011	741	741	100%	0	0	0	00:00	0.00	(0.16)	
	August 2011	1012	1012	100%	0	0	0	00:00	0.00	(0.16)	
	July 2011	811	811	100%	0	0	0	00:00	0.00	(0.16)	
	June 2011	957	958	100%	0.0323	0	0	00:00	0.00	(0.15)	
	May 2011	949	949	100%	0	0	0	00:00	0.00	(0.16)	
	April 2011	914	914	100%	0	0	0	00:00	0.00	(0.16)	
	March 2011	1071	1072	100%	0.0305	0	0	00:00	0.00	(0.15)	
	February 2011	913	914	100%	0.0331	0	0	00:00	0.00	(0.15)	
	January 2011	1072	1072	100%	0	0	0	00:00	0.00	(0.16)	
	December 2010	928	928	100%	0	0	0	00:00	0.00	(0.16)	
	November 2010	1003	1003	100%	0	0	0	00:00	0.00	(0.16)	
	PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	October 2011	5327	5334	100%	0.0362	0	0	00:00	0.00	(0.15)
		September 2011	5955	5956	100%	0.013	0	0	00:00	0.00	(0.16)
August 2011		6729	6729	100%	0	0	0	00:00	0.00	(0.16)	
July 2011		5858	5858	100%	0	0	0	00:00	0.00	(0.16)	
June 2011		6470	6481	100%	0.0412	0	0	00:00	0.00	(0.15)	
May 2011		5438	5438	100%	0	0	0	00:00	0.00	(0.16)	
April 2011		5338	5339	100%	0.0137	0	0	00:00	0.00	(0.16)	
March 2011		5569	5569	100%	0	0	0	00:00	0.00	(0.16)	
February 2011		4852	4853	100%	0.0144	0	0	00:00	0.00	(0.16)	
January 2011		6104	6105	100%	0.0128	0	0	00:00	0.00	(0.16)	
December 2010		6066	6070	100%	0.0257	0	0	00:00	0.00	(0.16)	
November 2010		6293	6294	100%	0.0126	0	0	00:00	0.00	(0.16)	
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9		October 2011	54	54	100%	0	0	0	0%	0.00	(0.33)
		September 2011	70	70	100%	0	0	0	0%	0.00	(0.33)
	August 2011	88	88	100%	0	0	0	0%	0.00	(0.33)	
	July 2011	75	75	100%	0	0	0	0%	0.00	(0.33)	
	June 2011	59	59	100%	0	0	0	0%	0.00	(0.33)	
	May 2011	30	30	100%	0	0	0	0%	0.00	(0.33)	
	April 2011	28	28	100%	0	0	0	0%	0.00	(0.33)	
	March 2011	56	56	100%	0	0	0	0%	0.00	(0.33)	
	February 2011	104	104	100%	0	0	0	0%	0.00	(0.33)	
	January 2011	50	50	100%	0	0	0	0%	0.00	(0.33)	
	December 2010	68	68	100%	0	0	0	0%	0.00	(0.33)	
	November 2010	66	66	100%	0	0	0	0%	0.00	(0.33)	
	PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	October 2011	691	708	98%	0.1531	0	0	0%	0.00	(0.25)
		September 2011	748	761	98%	0.1296	0	0	0%	0.00	(0.28)
August 2011		813	835	97%	0.1602	0	0	0%	0.00	(0.25)	
July 2011		779	799	98%	0.1562	0	0	0%	0.00	(0.25)	
June 2011		931	957	97%	0.1626	0	0	0%	0.00	(0.24)	
May 2011		919	945	97%	0.1636	0	0	0%	0.00	(0.24)	
April 2011		1062	1071	99%	0.0913	0	0	0%	0.00	(0.31)	
March 2011		1025	1039	99%	0.1153	0	0	0%	0.00	(0.29)	
February 2011		815	823	99%	0.0981	0	0	0%	0.00	(0.30)	
January 2011		882	894	99%	0.1151	0	0	0%	0.00	(0.29)	
December 2010		1010	1031	98%	0.1413	0	0	0%	0.00	(0.27)	
November 2010		961	973	99%	0.1104	0	0	0%	0.00	(0.29)	



PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	October 2011	779	779	100%	0	0	0	0%	0.00	(0.33)
	September 2011	731	731	100%	0	0	0	0%	0.00	(0.33)
	August 2011	789	789	100%	0	0	0	0%	0.00	(0.33)
	July 2011	771	771	100%	0	0	0	0%	0.00	(0.33)
	June 2011	822	822	100%	0	0	0	0%	0.00	(0.33)
	May 2011	801	801	100%	0	0	0	0%	0.00	(0.33)
	April 2011	862	862	100%	0	0	0	0%	0.00	(0.33)
	March 2011	865	865	100%	0	0	0	0%	0.00	(0.33)
	February 2011	803	803	100%	0	0	0	0%	0.00	(0.33)
	January 2011	930	930	100%	0	0	0	0%	0.00	(0.33)
	December 2010	803	806	100%	0.0609	0	0	0%	0.00	(0.32)
	November 2010	837	838	100%	0.0345	0	0	0%	0.00	(0.33)
	PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	October 2011	2	2	100%	0	0	0	0%	0.00
September 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
April 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
March 2011		3	3	100%	0	0	0	0%	0.00	(0.33)
February 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		2	2	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9		October 2011	0	0	0%	0	0	0	0%	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	October 2011	2	2	100%	0	0	0	0%	0.00
September 2011		2	2	100%	0	0	0	0%	0.00	(0.33)
August 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
July 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
June 2011		5	5	100%	0	0	0	0%	0.00	(0.33)
May 2011		6	6	100%	0	0	0	0%	0.00	(0.33)
April 2011		3	3	100%	0	0	0	0%	0.00	(0.33)
March 2011		8	8	100%	0	0	0	0%	0.00	(0.33)
February 2011		7	7	100%	0	0	0	0%	0.00	(0.33)
January 2011		4	4	100%	0	0	0	0%	0.00	(0.33)
December 2010		10	10	100%	0	0	0	0%	0.00	(0.33)
November 2010		2	2	100%	0	0	0	0%	0.00	(0.33)
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85		October 2011	52	52	100%	0	0	0	0%	0.00
	September 2011	29	29	100%	0	0	0	0%	0.00	(0.53)
	August 2011	60	60	100%	0	0	0	0%	0.00	(0.53)
	July 2011	59	59	100%	0	0	0	0%	0.00	(0.53)
	June 2011	125	125	100%	0	0	0	0%	0.00	(0.53)

	May 2011	93	93	100%	0	0	0	0%	0.00	(0.53)
	April 2011	34	34	100%	0	0	0	0%	0.00	(0.53)
	March 2011	34	34	100%	0	0	0	0%	0.00	(0.53)
	February 2011	95	95	100%	0	0	0	0%	0.00	(0.53)
	January 2011	45	45	100%	0	0	0	0%	0.00	(0.53)
	December 2010	90	90	100%	0	0	0	0%	0.00	(0.53)
	November 2010	110	110	100%	0	0	0	0%	0.00	(0.53)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	October 2011	40.5361111	6152	00:09	0.038888889	0	0	0%	0.00	(2.92)
	September 2011	31.5506944	6510	00:07	0.027777778	0	0	0%	0.00	(2.94)
	August 2011	44.0770833	7017	00:09	0.042361111	0	0	0%	0.00	(2.92)
	July 2011	98.3340278	6468	00:22	0.065277778	0	0	0%	0.00	(2.82)
	June 2011	46.2159722	6838	00:10	0.11875	0	0	0%	0.00	(2.92)
	May 2011	31.9597222	5995	00:08	0.038888889	0	0	0%	0.00	(2.94)
	April 2011	26.9104167	5899	00:07	0.049305556	0	0	0%	0.00	(2.95)
	March 2011	31.8805556	6954	00:07	0.022222222	0	0	0%	0.00	(2.94)
	February 2011	49.0395833	6006	00:12	0.091666667	0	0	0%	0.00	(2.90)
	January 2011	20.1506944	4341	00:07	0.027083333	0	0	0%	0.00	(2.94)
	December 2010	16.1118056	2141	00:11	0.1125	0	0	0%	0.00	(2.91)
	November 2010	21.0388889	2339	00:13	0.190972222	0	0	0%	0.00	(2.89)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	October 2011	2942	2942	100%	0	176087	176087	100%	0.00	0.00
	September 2011	3032	3032	100%	0	181825	181825	100%	0.00	0.00
	August 2011	3395	3395	100%	0	180713	180713	100%	0.00	0.00
	July 2011	3022	3022	100%	0	177421	177421	100%	0.00	0.00
	June 2011	3603	3603	100%	0	222217	222217	100%	0.00	0.00
	May 2011	3361	3361	100%	0	226217	226217	100%	0.00	0.00
	April 2011	3343	3343	100%	0	216173	216173	100%	0.00	0.00
	March 2011	3670	3670	100%	0	206731	206731	100%	0.00	0.00
	February 2011	3175	3175	100%	0	209854	209854	100%	0.00	0.00
	January 2011	3228	3228	100%	0	214586	214586	100%	0.00	0.00
	December 2010	3212	3212	100%	0	176674	176674	100%	0.00	0.00
	November 2010	3821	3821	100%	0	167829	167829	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non- Designed Services Parity	October 2011	6	2	3	2.83	62	43	144%	-0.64	(1.39)
	September 2011	2	1	2	0	37	41	90%	-1.18	(1.72)
	August 2011	6	1	6	0	47	45	104%	-4.80	(3.92)
	July 2011	0	0	0	0	0	0	0%	0.00	0.00
	June 2011	0	1	0	0	59	30	197%	0.54	(0.63)
	May 2011	0	0	0	0	0	0	0%	0.00	0.00
	April 2011	3	1	3	0	37	28	132%	-0.98	(1.60)
	March 2011	4	1	4	0	34	25	136%	-1.31	(1.80)
	February 2011	11	3	4	3.21	21	22	95%	-2.36	(2.44)
	January 2011	2	1	2	0	31	30	103%	-1.32	(1.80)
	December 2010	0	0	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	0	0	0	0	0%	0.00	0.00
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	October 2011	209	77	3	1.94	62	43	144%	-1.98	(2.20)
	September 2011	185	58	3	2.26	37	41	90%	-12.23	(8.43)
	August 2011	385	106	4	2.28	47	45	104%	-14.24	(9.66)
	July 2011	376	96	4	1.81	36	34	106%	-23.86	(15.51)
	June 2011	609	95	6	13	59	30	197%	-5.87	(4.57)
	May 2011	313	84	4	2.21	36	23	157%	-2.70	(2.64)
	April 2011	235	62	4	2.57	37	28	132%	-6.46	(4.93)
	March 2011	251	77	3	2.54	34	25	136%	-4.18	(3.54)
	February 2011	201	54	4	2.62	21	22	95%	-5.87	(4.57)
	January 2011	254	75	3	2.7	31	30	103%	-15.16	(10.22)

	December 2010	178	56	3	1.85	17	23	74%	-21.94	(14.34)
	November 2010	356	96	4	2.26	17	25	68%	-14.99	(10.11)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	October 2011	0	0	0	0	0	0	0%	0.00	0.00
	September 2011	0	0	0	0	0	0	0%	0.00	0.00
	August 2011	0	0	0	0	0	0	0%	0.00	0.00
	July 2011	0	0	0	0	0	0	0%	0.00	0.00
	June 2011	0	0	0	0	0	0	0%	0.00	0.00
	May 2011	0	0	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0	0	0	0	0%	0.00	0.00
	March 2011	0	0	0	0	0	0	0%	0.00	0.00
	February 2011	31	3	10	10.97	21	22	95%	-8.18	(5.97)
	January 2011	0	0	0	0	0	0	0%	0.00	0.00
	December 2010	0	0	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	0	0	0	0	0%	0.00	0.00
PO-9A Timely Jeopardy Notices Non-Designed Services Parity	October 2011	1	2	50%	0.5	18	123	15%	-1.40	(1.85)
	September 2011	1	3	33%	0.4714	13	119	11%	-1.23	(1.75)
	August 2011	0	2	0%	0	21	120	18%	0.65	(1.29)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	12	86	14%	-2.47	(2.50)
	March 2011	0	1	0%	0	5	94	5%	0.24	(1.98)
	February 2011	2	3	67%	0.4714	8	104	8%	-3.78	(3.30)
	January 2011	1	2	50%	0.5	15	132	11%	-1.71	(2.04)
	December 2010	0	2	0%	0	10	121	8%	0.42	(1.61)
	November 2010	0	2	0%	0	9	103	9%	0.43	(1.59)
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	October 2011	6	42	14%	0.3499	18	123	03:30	0.06	(1.14)
	September 2011	14	42	33%	0.4714	13	119	02:37	-4.00	(3.43)
	August 2011	30	65	46%	0.4985	21	120	04:12	-4.90	(3.98)
	July 2011	30	59	51%	0.4999	11	92	02:52	-7.19	(5.37)
	June 2011	25	67	37%	0.4836	6	99	01:27	-8.28	(6.03)
	May 2011	17	45	38%	0.4848	9	90	02:24	-5.07	(4.08)
	April 2011	8	45	18%	0.3823	12	86	03:20	-0.60	(1.36)
	March 2011	10	42	24%	0.4259	5	94	01:16	-4.44	(3.70)
	February 2011	18	58	31%	0.4626	8	104	01:50	-5.35	(4.25)
	January 2011	26	77	34%	0.4729	15	132	02:43	-4.92	(3.99)
	December 2010	19	95	20%	0.4	10	121	01:58	-3.11	(2.89)
	November 2010	26	118	22%	0.4145	9	103	02:05	-3.49	(3.12)
PO-9C Timely Jeopardy Notices LIS Trunk Parity	October 2011	0	0	0%	0	0	0	0.00%	0.00	0.00
	September 2011	0	2	0%	0	0	2	0.00%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0.00%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0.00%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0.00%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0.00%	0.00	0.00
	April 2011	0	1	0%	0	0	6	0.00%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0.00%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0.00%	0.00	0.00
	January 2011	0	1	0%	0	0	0	0.00%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0.00%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0.00%	0.00	0.00
PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity	October 2011	0	0	0%	0	0	0	0	0.00	0.00
	September 2011	0	0	0%	0	0	0	0	0.00	0.00
	August 2011	0	0	0%	0	0	0	0	0.00	0.00



























































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MR-6A	Mean Time to Restore	UNE P (Centrex)	Parity	Parity
MR-6B	Mean Time to Restore	Business	Parity	Parity
MR-6B	Mean Time to Restore	Centrex 21	Parity	Parity
MR-6B	Mean Time to Restore	PBX	Parity	Parity
MR-6B	Mean Time to Restore	Residence	Parity	Parity
MR-6B	Mean Time to Restore	UNE - P (POTS)	Parity	Parity
MR-6C	Mean Time to Restore	Business	Parity	Parity
MR-6C	Mean Time to Restore	Centrex 21	Parity	Parity
MR-6C	Mean Time to Restore	Line Sharing	Parity	Parity
MR-6C	Mean Time to Restore	Line Splitting	Parity	Parity
MR-6C	Mean Time to Restore	Residence	Parity	Parity
MR-6C	Mean Time to Restore	UNE - P (POTS)	Parity	Parity
MR-6C	Mean Time to Restore	UNE P (Centrex 21)	Parity	Parity
MR-6C	Mean Time to Restore	UNE P (Centrex)	Parity	Parity
MR-6D	Mean Time to Restore	Dark Fiber - IOF	Parity	Parity
MR-6D	Mean Time to Restore	Dark Fiber - Loop	Parity	Parity
MR-6D	Mean Time to Restore	DS0	Parity	Parity
MR-6D	Mean Time to Restore	DS1	Parity	Parity
MR-6D	Mean Time to Restore	Enhanced Extended Loops -	Diag	Diag
MR-6D	Mean Time to Restore	Enhanced Extended Loops -	Parity	Parity
MR-6D	Mean Time to Restore	LIS Trunk	Parity	Parity
MR-6D	Mean Time to Restore	UDIT Above DS1 Level	Parity	Parity
MR-6D	Mean Time to Restore	UDIT DS1	Parity	Parity
MR-6D	Mean Time to Restore	Unbundled Loop - 2 Wire	NonParity	NonParity
MR-6D	Mean Time to Restore	Unbundled Loop - 4 Wire	NonParity	NonParity
MR-6D	Mean Time to Restore	Unbundled Loop - ADSL	QuasiParity	QuasiParity
MR-6D	Mean Time to Restore	Unbundled Loop - DS1	CapableParity	CapableParity
MR-6D	Mean Time to Restore	Unbundled Loop - XDSL	IPa	IPa
MR-6D	Mean Time to Restore	Unbundled Loop Analog	Parity	Parity
MR-6D	Mean Time to Restore	Unbundled Loop ISDN	CapableParity	CapableParity
MR-6E	Mean Time to Restore	Dark Fiber - IOF	Parity	Parity
MR-6E	Mean Time to Restore	Dark Fiber - Loop	Parity	Parity
MR-6E	Mean Time to Restore	DS1	Parity	Parity
MR-6E	Mean Time to Restore	ES11	Parity	Parity
MR-6E	Mean Time to Restore	Enhanced Extended Loops -	Parity	Parity
MR-6E	Mean Time to Restore	ISDN Primary	Parity	Parity
MR-6E	Mean Time to Restore	LIS Trunk	Parity	Parity
MR-6E	Mean Time to Restore	UDIT Above DS1 Level	Parity	Parity
MR-6E	Mean Time to Restore	Unbundled Loop - 2 Wire	NonParity	NonParity
MR-6E	Mean Time to Restore	Unbundled Loop - ADSL	QuasiParity	QuasiParity
MR-6E	Mean Time to Restore	Unbundled Loop - DS1	CapableParity	CapableParity
MR-6E	Mean Time to Restore	Unbundled Loop - XDSL	Parity	Parity
MR-6E	Mean Time to Restore	Unbundled Loop Analog	Parity	Parity
MR-6E	Mean Time to Restore	Unbundled Loop ISDN	CapableParity	CapableParity
MR-7A	Repair Repeat Report Rate	Basic Rate ISDN	Parity	Parity
MR-7A	Repair Repeat Report Rate	Business	Parity	Parity
MR-7A	Repair Repeat Report Rate	Centrex	Parity	Parity
MR-7A	Repair Repeat Report Rate	Centrex 21	Parity	Parity
MR-7A	Repair Repeat Report Rate	Line Sharing	Parity	Parity
MR-7A	Repair Repeat Report Rate	Line Splitting	Parity	Parity
MR-7A	Repair Repeat Report Rate	PBX	Parity	Parity
MR-7A	Repair Repeat Report Rate	Residence	Parity	Parity
MR-7A	Repair Repeat Report Rate	UNE - P (POTS)	Parity	Parity
MR-7A	Repair Repeat Report Rate	UNE P (Centrex 21)	IPa	IPa
MR-7A	Repair Repeat Report Rate	UNE P (Centrex)	Parity	Parity
MR-7B	Repair Repeat Report Rate	Business	Parity	Parity
MR-7B	Repair Repeat Report Rate	Centrex 21	Parity	Parity
MR-7B	Repair Repeat Report Rate	PBX	Parity	Parity
MR-7B	Repair Repeat Report Rate	Residence	Parity	Parity
MR-7B	Repair Repeat Report Rate	UNE - P (POTS)	Parity	Parity
MR-7C	Repair Repeat Report Rate	Business	Parity	Parity
MR-7C	Repair Repeat Report Rate	Centrex 21	Parity	Parity
MR-7C	Repair Repeat Report Rate	Line Sharing	Parity	Parity
MR-7C	Repair Repeat Report Rate	Line Splitting	Parity	Parity
MR-7C	Repair Repeat Report Rate	Residence	Parity	Parity
MR-7C	Repair Repeat Report Rate	UNE - P (POTS)	Parity	Parity
MR-7C	Repair Repeat Report Rate	UNE P (Centrex 21)	IPa	IPa
MR-7C	Repair Repeat Report Rate	UNE P (Centrex)	Parity	Parity
MR-7D	Repair Repeat Report Rate	Dark Fiber - IOF	Parity	Parity
MR-7D	Repair Repeat Report Rate	Dark Fiber - Loop	Parity	Parity
MR-7D	Repair Repeat Report Rate	DS0	Parity	Parity
MR-7D	Repair Repeat Report Rate	DS1	Parity	Parity
MR-7D	Repair Repeat Report Rate	Enhanced Extended Loc	Diag	Diag
MR-7D	Repair Repeat Report Rate	Enhanced Extended Loc	Parity	Parity



MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 (C Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSL Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN (C Parity	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity
MR-7E	Repair Repeat Report Rate E911 Parity	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loop Parity	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 (C Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSL Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN (C Parity	Parity
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity
MR-8	Trouble Rate Business Parity	Parity
MR-8	Trouble Rate Centrex Parity	Parity
MR-8	Trouble Rate Centrex 21 Parity	Parity
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic
MR-8	Trouble Rate DS0 Parity	Parity
MR-8	Trouble Rate DS1 Parity	Parity
MR-8	Trouble Rate DS3 Parity	Parity
MR-8	Trouble Rate E911 Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic
MR-8	Trouble Rate Frame Relay Parity	Parity
MR-8	Trouble Rate ISDN Primary Parity	Parity
MR-8	Trouble Rate Line Sharing Parity	Parity
MR-8	Trouble Rate Line Splitting Parity	Parity
MR-8	Trouble Rate LIS Trunk Parity	Parity
MR-8	Trouble Rate PBX Parity	Parity
MR-8	Trouble Rate Residence Parity	Parity
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity
MR-8	Trouble Rate UDIT DS1 Parity	Parity
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded (P Parity	Parity
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded (P Parity	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity
MR-8	Trouble Rate Unbundled Loop - XDSL Parity	Parity
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity
MR-9A	Repair Appointments Met Business Parity	Parity
MR-9A	Repair Appointments Met Centrex Parity	Parity
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity
MR-9A	Repair Appointments Met PBX Parity	Parity
MR-9A	Repair Appointments Met Residence Parity	Parity
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity
MR-9B	Repair Appointments Met Business Parity	Parity
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity
MR-9B	Repair Appointments Met PBX Parity	Parity
MR-9B	Repair Appointments Met Residence Parity	Parity
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity
MR-9C	Repair Appointments Met Business Parity	Parity
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity
MR-9C	Repair Appointments Met Residence Parity	Parity
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity

NI-1B Trunk Blockage to Qwest End Offices LIS Trunk ParitParit  
 NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diag  
 NI-1D Trunk Blockage to Qwest End Offices LIS Trunk DiagDiag  
 OP-13A Coordinated Cuts Completed on Time Unbundled LBen  
 OP-13A Coordinated Cuts Completed on Time Unbundled LBen  
 OP-13B Coordinated Cuts Started Without CLEC Approval UDiag  
 OP-13B Coordinated Cuts Started Without CLEC Approval UDiag  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Diag  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15A Interval for Pending Orders Delayed Past Due Date Parit  
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
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 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag  
 OP-17A Timeliness of Disconnects associated with LNP OrdBen  
 OP-17B Timeliness of Disconnects associated with LNP OrdDiag  
 OP-2 Calls Answered within Twenty Seconds - Interconnect Parit  
 OP-3A Installation Commitments Met Business Parity Parit  
 OP-3A Installation Commitments Met Line Splitting BenchmBen  
 OP-3A Installation Commitments Met Residence Parity Parit  
 OP-3A Installation Commitments Met UNE - P (POTS) ParitParit  
 OP-3A Installation Commitments Met UNE P (Centrex) ParitParit  
 OP-3B Installation Commitments Met Business Parity Parit  
 OP-3B Installation Commitments Met Residence Parity Parit  
 OP-3B Installation Commitments Met Sub-Loop Unbundling Diag  
 OP-3B Installation Commitments Met UNE - P (POTS) ParitParit  
 OP-3C Installation Commitments Met Business Parity Parit  
 OP-3C Installation Commitments Met Centrex Parity Parit  
 OP-3C Installation Commitments Met Line Splitting BenchmBen  
 OP-3C Installation Commitments Met PBX Parity Parit  
 OP-3C Installation Commitments Met Residence Parity Parit  
 OP-3C Installation Commitments Met UNE - P (POTS) ParitParit  
 OP-3D Installation Commitments Met Basic Rate ISDN ParitParit  
 OP-3D Installation Commitments Met Dark Fiber - IOF DiagDiag  
 OP-3D Installation Commitments Met DS0 Parity Parit  
 OP-3D Installation Commitments Met E911 Parity Parit  
 OP-3D Installation Commitments Met Enhanced Extended LBen  
 OP-3D Installation Commitments Met Enhanced Extended LBen  
 OP-3D Installation Commitments Met Enhanced Extended LBen  
 OP-3D Installation Commitments Met ISDN Primary Parity Parit  
 OP-3D Installation Commitments Met LIS Trunk Parity Parit  
 OP-3D Installation Commitments Met PBX Parity Parit  
 OP-3D Installation Commitments Met UDIT Above DS1 LeviParit  
 OP-3D Installation Commitments Met UDIT DS1 Parity Parit  
 OP-3D Installation Commitments Met Unbundled Loop - 2 WBen  
 OP-3D Installation Commitments Met Unbundled Loop - 4 WParit  
 OP-3D Installation Commitments Met Unbundled Loop - ADIBen  
 OP-3D Installation Commitments Met Unbundled Loop - DS Parit  
 OP-3D Installation Commitments Met Unbundled Loop - DS:Parit  
 OP-3D Installation Commitments Met Unbundled Loop - XDIBen  
 OP-3D Installation Commitments Met Unbundled Loop AnakBen  
 OP-3D Installation Commitments Met Unbundled Loop CondBen  
 OP-3D Installation Commitments Met Unbundled Loop ISDNParit  
 OP-3E Installation Commitments Met Basic Rate ISDN ParitParit  
 OP-3E Installation Commitments Met E911 Parity Parit  
 OP-3E Installation Commitments Met Enhanced Extended LBen  
 OP-3E Installation Commitments Met Enhanced Extended LBen  
 OP-3E Installation Commitments Met Frame Relay Parity Parit  
 OP-3E Installation Commitments Met LIS Trunk Parity Parit  
 OP-3E Installation Commitments Met PBX Parity Parit  
 OP-3E Installation Commitments Met UDIT Above DS1 LeviParit  
 OP-3E Installation Commitments Met UDIT DS1 Parity Parit  
 OP-3E Installation Commitments Met Unbundled Loop - 2 WBen





OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Parity  
 OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Parity  
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Parity  
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Parity  
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Parity  
 OP-6B-1 Delayed Days for Facility Reasons Business Parity Parity  
 OP-6B-1 Delayed Days for Facility Reasons Residence Parity Parity  
 OP-6B-1 Delayed Days for Facility Reasons LINE - P (POTS) Parity  
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-5 Delayed Days for Facility Reasons Enhanced Extra Diag  
 OP-6B-5 Delayed Days for Facility Reasons UDIT Above DSP Parity  
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity  
 OP-7 OP-7 - Coordinated Hot Cut Interval - Unbundled Loop Diag  
 OP-7 OP-7 - Coordinated Hot Cut Interval - Unbundled Loop Diag  
 OP-8B Number Portability Timeliness LNP Benchmark 0.925 Benchmark  
 OP-8C Percentage of LNP Triggers Set Prior to the Frame DBenchmark  
 OS-1 Speed of Answer - Operator Services Parity by Design Parity  
 PO-15 Number of Due Date Changes per Order All Parity Parity  
 PO-16 Timely Release Notifications Benchmark 0.925 Benchmark  
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIBenchmark  
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag  
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag  
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag  
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag  
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag  
 PO-15B Stand-Alone Test Environment (SATE) Accuracy IMBenchmark  
 PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) Benchmark  
 PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IDiag  
 PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) Diag  
 PO-1A-10 Total Pre-Order Response Times (Meet Point Inq) Benchmark  
 PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) Diag  
 PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) Diag  
 PO-1A-2 Total Pre-Order Response Times (Service Availability) Benchmark  
 PO-1A-2(a) Pre-Order Response Times (Service Availability) Diag  
 PO-1A-2(b) Pre-Order Response Times (Service Availability) Diag  
 PO-1A-3 Total Pre-Order Response Times (Facility Check) I Benchmark  
 PO-1A-3(a) Pre-Order Response Times (Facility Check) IM Diag  
 PO-1A-3(b) Pre-Order Response Times (Facility Check) IM Diag  
 PO-1A-4 Total Pre-Order Response Times (Address Validation) Benchmark  
 PO-1A-4(a) Pre-Order Response Times (Address Validation) Diag  
 PO-1A-4(b) Pre-Order Response Times (Address Validation) Diag  
 PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA A Benchmark  
 PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Req Diag  
 PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Res Diag  
 PO-1A-6 Total Pre-Order Response Times (TN Reservation) Benchmark  
 PO-1A-6(a) Pre-Order Response Times (TN Reservation) IDiag  
 PO-1A-6(b) Pre-Order Response Times (TN Reservation) IDiag  
 PO-1A-6(c) Pre-Order Response Times (TN Reservation) IDiag  
 PO-1A-7 Total Pre-Order Response Times (Loop Qualification) Benchmark  
 PO-1A-7(a) Pre-Order Response Times (Loop Qualification) Diag  
 PO-1A-7(b) Pre-Order Response Times (Loop Qualification) Diag  
 PO-1A-8 Total Pre-Order Response Times (Connecting Facility) Benchmark  
 PO-1A-8(a) Pre-Order Response Times (Connecting Facility) Diag  
 PO-1A-8(b) Pre-Order Response Times (Connecting Facility) Diag  
 PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) Benchmark  
 PO-1X-10 Pre-Order Response Times (Meet Point Inquiry X) Benchmark  
 PO-1X-2 Pre-Order Response Times (Service Availability X) Benchmark  
 PO-1X-3 Pre-Order Response Times (Facility Check XML) X Benchmark  
 PO-1X-4 Pre-Order Response Times (Address Validation X) Benchmark  
 PO-1X-5 Pre-Order Response Times (Get CSR XML) XML I Benchmark  
 PO-1X-6 Pre-Order Response Times (TN Reservation XML) Benchmark  
 PO-1X-7 Pre-Order Response Times (Loop Qualification To) Benchmark  
 PO-1X-8 Pre-Order Response Times (Connecting Facility A) Benchmark  
 PO-20 Manual Service Order Accuracy Resale & UNE-P (PO) Benchmark  
 PO-20 Manual Service Order Accuracy Unbundled Loops B Benchmark  
 PO-2A Electronic Flow-through for LSRs received via IMA L Diag  
 PO-2A Electronic Flow-through for LSRs received via IMA R Diag  
 PO-2A Electronic Flow-through for LSRs received via IMA U Diag

PO-2A Electronic Flow-through for LSRs received via IMA U/Diag  
 PO-2B Electronic Flow-through for all eligible LSRs Receive Ben  
 PO-2B Electronic Flow-through for all eligible LSRs Receive Ben  
 PO-2B Electronic Flow-through for all eligible LSRs Receive Ben  
 PO-2B Electronic Flow-through for all eligible LSRs Receive Ben  
 PO-3C LSR Rejection Notice Interval for Manual and IIS ProBen  
 PO-3X LSR Rejection Notice Interval for IMA - Rejected MarBen  
 PO-4A-1 LSRs Rejected for IMA - Rejected Manually ProducDiag  
 PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product AgDiag  
 PO-4C LSRs Received via Facsimile Product Aggregate Di/Diag  
 PO-5A-(a) FOCs On Time for Fully Electronic LSRs ReceiveBen  
 PO-5A-(b) FOCs On Time for Fully Electronic LSRs ReceiveBen  
 PO-5A-(c) FOCs On Time for Fully Electronic LSRs ReceiveBen  
 PO-5B-(a) FOCs On Time For Electronic/Manual LSRs ReciBen  
 PO-5B-(b) FOCs On Time For Electronic/Manual LSRs ReciBen  
 PO-5B-(c) FOCs On Time For Electronic/Manual LSRs ReciBen  
 PO-5C-(a) FOCs on Time for Manual Resale Aggregate Be Ben  
 PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG Ben  
 PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.3 Ben  
 PO-5D Firm Order Confirmations (FOCs) On Time LIS TrunkBen  
 PO-6 Work Completion Notification Timeliness All BenchmaBen  
 PO-TX,C Notices Made Available via IMA - GUI and XML / BParit  
 PO-8A Jeopardy Notice Interval Non-Designed Services PaParit  
 PO-8B Jeopardy Notice Interval Unbundled Loops and NumParit  
 PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity Parit  
 PO-9A Timely Jeopardy Notices Non-Designed Services PaParit  
 PO-9B Timely Jeopardy Notices Unbundled Loops and NumParit  
 PO-9C Timely Jeopardy Notices LIS Trunk Parity Parit  
 PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity Parit

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent