

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

**CENTURYLINK COMMUNICATIONS,
LLC,**

Respondent.

DOCKET UT- 181051

**EXHIBIT TO
TESTIMONY OF**

STACY J. HARTMAN

**ON BEHALF OF
CENTURYLINK COMMUNICATIONS, LLC**

COMTECH RESPONSES TO DATA REQUEST PC 2

March 31, 2022

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket No. UT-181051

CONFIDENTIAL PER PROTECTIVE ORDER IN DOCKET NO. UT-181051

UTC v. CenturyLink, Docket UT-181051

TeleCommunication System, Inc.’s Response to PC Data Request Nos. 1-9 (REVISED)

September 16, 2021

PC2. The system appears to have failed completely when two DS-3s failed. Normally, at least four signaling links are provisioned over geospatially diverse services.

RESPONSE:

TSYS’s DS-3s did not fail during the CenturyLink outage.

a. Please explain what the intended redundancy was.

RESPONSE:

The intended redundancy was to have [REDACTED], which is most certain using a single vendor since different vendors will not share information with one another about the physical paths they use.

At the onset of the outage, [REDACTED]

[REDACTED]

b. Please explain how the failure of two links caused all calls to fail.

RESPONSE:

[REDACTED]

**Respondents for PC2: Susan Ornstein, Senior Director, Legal & Regulatory Affairs
Todd Poremba, Vice President, Product Management**