BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,
Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC,
Respondent.

DOCKET UT- 181051

EXHIBIT TO
TESTIMONY OF
STACY J. HARTMAN
ON BEHALF OF
CENTURYLINK COMMUNICATIONS, LLC

COMTECH RESPONSES TO DATA REQUEST PC 2

March 31, 2022

REDACTED
Shaded Information is CONFIDENTIAL Per Protective Order in Docket No. UT-181051
PC2. The system appears to have failed completely when two DS-3s failed. Normally, at least four signaling links are provisioned over geospatially diverse services.

RESPONSE:
TSYS’s DS-3s did not fail during the CenturyLink outage.

a. Please explain what the intended redundancy was.

RESPONSE:
The intended redundancy was to have [REDACTED], which is most certain using a single vendor since different vendors will not share information with one another about the physical paths they use.

At the onset of the outage, [REDACTED]

b. Please explain how the failure of two links caused all calls to fail.

RESPONSE:

Respondents for PC2: Susan Ornstein, Senior Director, Legal & Regulatory Affairs Todd Poremba, Vice President, Product Management