



Mark S. Reynolds

Director, State Regulatory Affairs
1600 7th Avenue, Room 1506
Seattle, Washington 98191
(206) 345-1568
Facsimile (206) 343-4040

October 21, 2011

Mr. David Danner
Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

RE: Qwest PAP Report

Dear Mr. Danner:

Attached are the October payments for the Washington Performance Assurance Plan (PAP) based on August 2011 performance.

We re-ran the maintenance and repair data beginning in September 2010 to remove Centrex services from the ISDN BRI retail comparative where they were erroneously being included. This led to a net increase in PAP payments of \$7.1K in WA.

Please let me know if you have any questions about this information.

Sincerely,

A handwritten signature in black ink that reads "Wayne Kobberwing".

For Mark S. Reynolds

Attachment

WASHINGTON PAP SUMMARY - AUGUST 2011

State	Reporting Period	PID	PID Description	Product	Current Month Tier 1 Payment	Current Month Tier 2 Payment	Current Month Special Fund Payment	Current Month Total Payment	Incremental Rerun Tier 1 Payment	Incremental Rerun Tier 2 Payment	Incremental Rerun Special Fund Payment	Incremental Rerun Total Payment	Tier 1 Interest	Tier 2 Interest	Total Interest
WA	08/01/2011	Total Payments			22981	6300	0	29281	1079	6000	0	7079	33	158	191
WA	08/01/2011	MR-5A	All Troubles Cleared within 4 Hours	EEL_DS1	760	0	0	760	0	0	0	0	0	0	0
WA	08/01/2011	MR-6A	Mean Time to Restore	BUS	0	0	0	0	0	0	0
WA	08/01/2011	MR-7D	Repair Repeat Report Rate	EEL_DS1	569	300	0	869	0	0	0	0	0	0	0
WA	08/01/2011	MR-7D	Repair Repeat Report Rate	UBL_DS1	766	0	0	766	0	0	0	0	0	0	0
WA	08/01/2011	MR-8	Trouble Rate	BUS	211	0	0	211	0	0	0	0	0	0	0
WA	08/01/2011	MR-8	Trouble Rate	DS1	348	900	0	1248	0	0	0	0	0	0	0
WA	08/01/2011	MR-8	Trouble Rate	EEL_DS1	16958	3600	0	20558	742	0	0	742	17	0	17
WA	08/01/2011	MR-8	Trouble Rate	UBL ADSL2	462	1800	0	2262	16	58	74
WA	08/01/2011	MR-8	Trouble Rate	UBL_2W_NL	189	0	0	189	-17	1800	0	1783	0	50	50
WA	08/01/2011	MR-8	Trouble Rate	UBL_DS1	0	2100	0	2100	0	49	49
WA	08/01/2011	MR-8	Trouble Rate	UBL_ISDN	41	0	0	41	-108	300	0	192	0	1	1
WA	08/01/2011	OP-3D	Installation Commitments Met	UBL_COND	1500	900	0	2400	0	0	0	0	0	0	0
WA	08/01/2011	OP-3E	Installation Commitments Met	EEL_DS1	300	0	0	300	0	0	0	0	0	0	0
WA	08/01/2011	OP-4D	Installation Interval	UBL_ANAAGG	25	0	0	25	0	0	0	0	0	0	0
WA	08/01/2011	OP-4D	Installation Interval	UBL_COND	320	600	0	920	0	0	0	0	0	0	0
WA	08/01/2011	OP-8C	Percentage of LNP Triggers Set Prior to	LNP	900	0	0	900	0	0	0	0	0	0	0
WA	08/01/2011	PO-20	Manual Service Order Accuracy	UBLANL2WNL	75	0	0	75	0	0	0	0	0	0	0
WA	08/01/2011	PO-2B-X	PO-2BX Percent Electronic Flow-through (LNP	0	0	0	0	0	0	0	0	0	0	0
WA	08/01/2011	PO-2B-X	PO-2BX Percent Electronic Flow-through (RES2_AGG	0	0	0	0	0	0	0	0	0	0	0
WA	08/01/2011	PO-2B-X	PO-2BX Percent Electronic Flow-through (UBL_AGG	0	0	0	0	0	0	0	0	0	0	0
WA	08/01/2011	PO-3X	LSR Rejection Notice Interval for IMA -	CRM_AGG	0	0	0	0	0	0	0	0	0	0	0
WA	08/01/2011	PO-6	Work Completion Notification Timeliness	ALL_PROD	19	0	0	19	0	0	0	0	0	0	0