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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION



Mark S. Reynolds
Senior Director
Public Policy

March 30, 2004

Ms. Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W.
P.O. Box 47250
Olympia, WA. 98504-7250

RE: Docket No. UT-030388

Dear Ms. Washburn:

Attached are the March payments for the Performance Assurance Plan ("PAP") based upon January 2004 performance. In addition to the January Performance, Qwest re-ran the PAP for December 2003 for the following reason,

- The OP5 changes were related to the deployment of the revised OP5 (Installation Quality Measure) which was implemented in December. During January some minor adjustments were made to the developing markets calculations which resulted in slightly increased payments.
- Summary of Changes for Washington (for detailed information see page 2 of attached spreadsheet).
 - CLECs in Washington were under paid in the previous month by \$4,783 in Tier 1 Payments
 - CLECs in Washington received \$16 in interest payments.
 - All payments, January performance results and December rerun results are summarized in pages 1 & 2 of the attached spreadsheet

Sincerely,

A handwritten signature in black ink that reads 'Mark S. Reynolds'.

Attachment

Qwest PAP State Supplemental Payment Report

Month: Jan 2004

State: WA

	Washington Tier II Fund
Gross Tier 2 Payment from Summary	21,100.00
Plus or Minus Adjustments*	(543.75)
Interest (if Applicable)	-
Net Tier 2 Payment	<u>20,556.25</u>

* WA portion of LTPA Collaborative billing from Kern & Associates dated 2/11/04 for \$ 543.75.

Qwest PAP State Summary Payment Report

Month: Jan 2004

State: WA

PID	Measure/Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	1,000	1,000
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-1	Pre-Order/Order Response Times	-	-	-
PO-2	Electronic Flow Through	8,608	15,000	23,608
PO-3	LSR Rejection Notice Interval	-	-	-
PO-5	Firm Order Commit (FOCs) on Time	300	-	300
PO-6	Wrk Compltn Notification Timeliness	-	-	-
PO-7	Billing Compl Notification Timeliness	-	-	-
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	193	-	193
OP-4	Installation Interval	2,097	300	2,397
OP-5	New Service Installation	5,536	-	5,536
OP-6	Delayed Days	203	-	203
OP-8	Number Portability Timeliness	-	-	-
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - LNP	-	-	-
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	-	-	-
MR-5	Troubles Cleared w/in 4 Hours	89	-	89
MR-6	Mean Time to Restore	483	-	483
MR-7	Repair Repeat Reports	6,701	300	7,001
MR-8	Trouble Rate	11,880	4,500	16,380
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	-	-	-
BI-3	Billing Accuracy - Adj for Errors	15,000	-	15,000
BI-4	Billing Completeness	59	-	59
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
Total		51,149	21,100	72,249
	2003 Annual Minimum Payment Amt to CLECs	28,545	-	28,545
	Grand Total	79,694	21,100	100,794

January 2004 Rerun Summary
(Negative Interest Removed at the Individual PID Product Level)

WA	State	OP-5	PIDs by State		Tier 1 Payment	Tier 2 Payment	Special Fund	Total w/o		Inc T1 Pmt Int	Inc T2 Pmt Int	Inc SF Pmt Int	Interest by PID	State Total Interest	Total w/ Interest by PID
			OP-5	Other				Interest by PID	Interest						
					4,783	0	0	0	4,783	16	0	0	16	16	4,799