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RICHVIEW WATER SYSTEM

Unified Business Identifier (UBI) # 604 751 875

NAMING RATES FOR

Water Service

at

Franklin County, Washington

and

CONTAINING RULES AND REGULATIONS

GOVERNING SERVICE

Issued Date: June 30, 2026 Effective Date: August 1, 2026

Issued By: Richview Water Service

By: Peter Harpster Title: General Manager

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Legend of Symbols

The following symbols are applicable to all tariff schedules and rules of the utility. These symbols will be used in the far-right margin on all pages where changes have been made to current tariff.

D - Discontinued rate, service, regulation, or condition.
N - New rate service, regulation, condition, or sheet.
I - A rate increase.
R - A rate reduction.
C - Changed condition or regulation.
K - That material has been transferred **to** another sheet in the tariff. (A footnote is required on the tariff sheet to identify the new sheet number)
M - That material has been transferred **from** another sheet in the tariff. (A footnote is required on the tariff sheet to identify the former sheet number)
T - A change in text for clarification.
O - No change (This symbol is discretionary unless specifically requested by the commission).

WAC 480-80-102
WAC 480-80-105

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WATER SERVICE
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Rule 1 – Adoption of Rules of Regulatory Authorities

The regulation rules pertaining to water service prescribed by the Washington Utilities and Transportation Commission (Commission) described in Revised Code of Washington (RCW) Title 80 and Chapter 480 WAC (Washington Administrative Code) are thereby adopted and made a part of this tariff.

Rule 2 – Schedules and Conditions

The schedules and conditions specified in this tariff for water service are subject to change according to the public service laws of the State of Washington. The amount of water furnished is subject to the Washington State Department of Health's (DOH) required standards of quantity and quality. The water resources and water rights are subject to the Washington State Department of Ecology's (DOE) required standards of issued permits for ground water withdrawal. All schedules for water service apply to applicants for our customers receiving water service from the Utility.

Rule 3 – Application and Agreement for Service

Each prospective customer desiring water service will be required to sign the Utility's standard form of application before service is supplied. The application shall state fully and truly all the purposes for which water may be required. The application is contingent upon approval by the Utility.

An application for service is notice that the prospective customer desires water service from the Utility and represents agreement to comply with the Utility's rules and regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application for water service, the delivery of water by the Utility through a standard connection and the taking thereof by the customer will constitute an agreement by and between the Utility and the customer for the delivery and acceptance of service under the applicable rate schedule(s) and these rules and regulations. For new customers, a cross connection survey will be required as part of the application prior to accepting the applicant as a customer.
WAC 480-110-325

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WATER SERVICE
RULES AND REGULATIONS

Rule 4 – Definition of Service

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates from the date of increased service or initial use of the service.

Whenever the customer wants to permanently discontinue the use of water, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged and must notify the Utility in writing before any reduction in charge will be made.

Rule 5 – Disconnection Visit Charge

When a Utility employee is dispatched (single visit) to disconnect service, that employee must accept payment of a delinquent account and service will not be disconnected. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess over the delinquent amount due and owing. Any excess payment will be credited to the customer's account. If a disconnect visit charge is specified in Schedule X, the Utility may accept payment of the disconnection visit charge at the door or charge it on the customer’s next bill.

Disconnection visits will only be made following the required notices to the customer.

Rule 6 – Reconnection Charge

When a Utility employee is dispatched to reconnect service to the Utility distribution system, a reconnection charge will apply if specified in **Schedule X**. Such charge is to apply only in cases where service (which includes but is not limited to violations of Rule 17 – Disconnection of Service) has been discontinued.

The Utility will restore service when the cause of discontinuance has been removed or payments of

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WATER SERVICE
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Rule 6 – Reconnection Charge (cont.)

all proper charges due from customer have been made. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility.

Rule 7 – Installation of Service Pipes and Meters

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected. The requirements and the cost for a service connection is found in **Schedule 3**.

Rule 8 – Distribution Main Extension

'Utility Allowance' – Where elevation and construction conditions allow and one or more bona fide potential customers* request a main extension, the Utility will construct and pay for the same if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.

'Customer Prorata Share' – The cost of main extension, in excess of the estimated customer's revenue for three (3) years (Utility allowance), must be paid by the prospective customer in advance.

'Construction Contract' – No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer's revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WAC 480-110-435 for special contracts for water utilities and distribution extensions.

*As defined in WAC 480-110-245

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WATER SERVICE
RULES AND REGULATIONS

Rule 9 – Responsibility for, and Maintenance of, Services

'Point of Delivery' – The point at which water will be delivered to and received by the customer will be on the property line of the customer's property at a point designated by the Utility.

The Utility will install its meter or other connection device at the Point of Delivery, except, at its option, the Utility may install its meter at some other agreed point on the property of the customer, provided that in such event the property line will nevertheless be deemed the Point of Delivery.

The customer will assume all responsibility after Point of Delivery for water supplied by the Utility. The Utility will be exempt from all liability for loss or damage caused by leakage or escape of water furnished by the Utility, after water has passed the Point of Delivery. If the customer has an Approved Backflow Prevention Assembly installed, the assembly must be tested annually by a certified Backflow Assembly Tester specialist.

All service pipes and fixtures on the customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Utility until properly repaired. The Utility may require any service to be equipped with freeze prevention devises to be used during cold weather conditions instead of permitting water to run continuously from faucets.

WAC 480-110-445

Rule 10 – Access to Premises

The Utility's regularly authorized agents or employees will have access to the premises of the customer at reasonable hours for meter reading, inspection, connection, disconnection, repair or removal of the Utility's property. After properly notifying the customer, the water Utility may discontinue service for refusing to allow access per WAC 480-110-305 and 480-110-355.

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WATER SERVICE
RULES AND REGULATIONS

Rule 11 – Service Visit Charge

The customer will pay a Service Visit Charge as specified in **Schedule X** when:

a. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.

b. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles, and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

c. In the event that any such actions or time required exceed fifteen (15) minutes, the cost to the Utility shall be assessed to the Customer. The work performed by the Utility shall be billed at the hourly rate as established in **Schedule X** to be charged in 15-minute increments (rounded up) plus any materials. Charges shall be billed to the Customer on their next routine bill.

Rule 12 – Interruption to Service

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.
WAC 480-110-365

Rule 13 – Bills

All bills shall be paid monthly in arrears and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

A customer may elect to receive an electronic bill in lieu of a paper bill that is mailed to the customer. If the customer makes this election, all bills shall be due and payable upon receipt and are considered delinquent no less than fifteen (15) days from the date of the electronic mail. Bills will

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WATER SERVICE
RULES AND REGULATIONS

Rule 13 – Bills (cont.)

be deemed received upon sending of the electronic mail. In order to elect electronic billing, the customer must have enrolled in the Utility's auto-pay service.
WAC 480-110-375

Rule 14 – Late Payment Charge

Bills are due and payable upon receipt. Bills are considered late fifteen (15) days after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of the unpaid balance shall be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than fifteen (15) days after the dispute has been resolved.

Rule 15 – Deposits

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer's service has been disconnected for nonpayment of amounts owed to the Utility as defined by Commission rules.

The deposit will not be more than an average two-twelfths (2/12) of estimated annual billing.

When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury and published in the Federal Reserve's Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the customer's account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the customer.

In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WAC 480-110-335 for establishing credit and deposits for water utilities.

Rule 16 – Responsibility for Delinquent Accounts

The Utility will not refuse or discontinue service to an applicant or customer when there are unpaid bills from a prior customer at the same premises unless the Utility believes, based on objective

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Rule 16 – Responsibility for Delinquent Accounts (cont.)

evidence, that the applicant is acting on behalf of the prior customer with the intent to avoid payment.

The Utility will not permanently deny service to an applicant or customer because of a prior obligation to the Utility. A prior obligation is the dollar amount that has been billed to a customer but left unpaid at the time of disconnection of service for nonpayment. WAC 480-110-345

Rule 17 – Discontinuance of Service

The Utility reserves the right to discontinue service to its customers for:

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in commission Rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
10. Use of equipment that detrimentally affects the Utility's service to its other customers.
11. Service obtained by fraud.

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RULES AND REGULATIONS

Rule 17 – Discontinuance of Service (cont'd)

12. Failure to comply with cross connection control requirements, backflow assembly testing and inspection.

Discontinuance of service by a customer - Customer shall be required to give 24 hours' notice to the Utility of their intention to discontinue service.

Discontinuance of service by a Utility - The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule will be deemed a waiver of its right to discontinue service.

Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1st) notice as described above, provide a second (2nd) notice by one of the two options listed below:

a. Delivered notice - The Utility must deliver a second (2nd) notice to the customer and attach it to the customer's primary door. The notice must contain a deadline for compliance that is no less than twenty-four (24) hours after the time of delivery that allows the customer until 5:00 p.m. of the following day to comply, or

b. Mailed notice - The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.
WAC 480-110-355

In addition to the forgoing, if a customer presents compelling evidence of financial difficulties

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RULES AND REGULATIONS

Rule 17 – Discontinuance of Service (cont'd)

acceptable to the Utility, in lieu of disconnection, the Utility will install a flow restrictor at the customer's agreement to such installation. The flow restrictor will be in place for a maximum of ninety (90) days to allow the customer the opportunity to bring the bill current. During that ninety (90) day period of time, the customer will be charged only the base rate as set out in **Schedule 1**. If the customer is not able to bring the bill current during that ninety (90) day period, then the Utility may initiate discontinuance of service pursuant to this Rule. This opportunity will be offered to a customer no more than once each calendar year.

Heat Advisory –

a. In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329) the Utility will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service (NWS) has issued, or has announced it intends to issue, a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert for the area in which the residential user's address is located.

b. In the event the NWS issues or intends to issue a heat-related alert in the customer's area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting the Utility at [Phone Number]. Upon receipt of such a request, the Utility will promptly make a reasonable attempt to restore the customer's water service and water service will remain active for the duration of the heat-related alert.

The Utility shall not be liable for loss, damage or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in this Rule.

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Rule 18 – Sprinkling and Irrigation

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility, subject to protest by any customer affected and reviewed by the Commission. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption.

No person will use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Water use may resume three (3) hours after the fire has been extinguished.

Rule 19 – Rates

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one customer at one premise. Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed unless this tariff prescribes temporary or seasonal rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings, be supplied through *one metered service*, consumers using water through a single connection are considered a single customer and will be charged the base charge as provided by the schedule of rates for the size of meter installed. If the consumption as shown by the meter exceeds the allowance or usage blocks for the size of the meter, the excess consumption charge will be computed at the regular rates for one customer for the size of meter installed.

RCW 80.28.050
RCW 80.28.080
WAC 480-110-431
WAC 480-110-433

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Rule 20 – Account Set-Up Charge

An account set-up charge as specified in **Schedule X** will be made for each new account, temporary, seasonal reconnection, or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. An account set-up charge does not apply to:

1. Installation of a new meter.

2. Owners or agents assuming temporary responsibility for service to vacant premises.

Rule 21 – Non-Sufficient Funds (NSF) Charge

Non-Sufficient Funds (NSF) check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

Rule 22 – Water Availability Letter Charge

Any prospective customer seeking a water availability letter (water availability certificate or analysis) from the Utility must first pay the appropriate charge as specified in **Schedule X**. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year, or until the expiration of the associated building permit, whichever occurs last.

Rule 23 – Cross Connection Control

The Utility's Cross Connection Control Program is designed to meet the requirements of WAC 246-290-490. The Cross Connection Control Program is a tool used for the protection of public health.

The program requires a cross connection control survey to be sent to customers no less often than every three years. The survey must be returned within 60 days. If the customer does not return the survey within 60 days, a second survey will be sent. If a completed survey is still not received within the following 30 days, the Utility will assume that a potential cross connection exists and the customer will be notified that an assembly is required for premise isolation.

Applicants for new service must complete a cross connection control survey as part of the

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WATER SERVICE
RULES AND REGULATIONS

Rule 23 – Cross Connection Control (cont.)

application for service.

The surveys are reviewed by the Utility's Certified Cross Connection Control Specialist (CCS), or designated responsible person, to determine if a cross connection hazard exists and if so, the degree of health hazard that the existing or proposed cross connection presents. Each service identified as a health hazard and not installed with a backflow prevention assembly will receive a *Notice to Install a Backflow Assembly* indicating the need for a backflow assembly and the type of backflow assembly required to be installed. The customer will be given 90 days from the date of the *Notice to Install a Backflow Assembly* to have an approved assembly installed. Installation will be at the customer's expense.

If proof of installation is not received within 90 days from the date of the *Notice to Install a Backflow Assembly* the customer will be sent a *Disconnection Notice* indicating that water service will be disconnected 45 days from the date of the notice if the Utility does not receive proof that a backflow assembly has been installed. Water service will be reconnected when the Utility confirms a backflow assembly is installed. If service is disconnected, the Utility will charge the customer its current Reconnection Charge, listed on **Schedule X** of this Tariff.

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WATER SERVICE
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Rule 24 – Backflow Assembly Testing and Inspection

If the customer has an Approved Backflow Prevention Assembly installed, the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility, and the customer may choose from any such BAT specialists on the Utility's list. Testing will be at the customer's expense.

The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC 480-110-355 (3)(a) for discontinuing of service for water utilities. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service as specified in **Rule 17** of this tariff.

If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as specified in **Schedule X** of this tariff for reconnection of service.

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WATER SERVICE
RULES AND REGULATIONS

Rule 25 – Limitations of Liability

The Utility's liability, if any, for its gross negligence, willful misconduct, or violation of RCW 19.122 is not limited by this tariff. With respect to any other claim or suit by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service, for the period during which the service was affected.

There shall be no liability for consequential or incidental damages. The Utility clearly disclaims all warranties, stated or implied, except those specifically set forth in this tariff, including, but not limited to implied warranties of merchantability and fitness for a particular purpose.

The charge for services rendered under this tariff are expressly based on the limitations of damages and disclaimer of warranties set forth above.

Rule 26 – Unauthorized Use of Service

Where service has been disconnected, either through the request of the customer or through action of the Utility, and the service, which includes but is not limited to the saddle, curb stop, piping, meter setter, angle stop, check valve, meter has been locked, authorized service cannot be restored without the Utility first reinitiating service.

If service is restored by the unauthorized removal of the meter setter lock or tampering, the customer receiving the unauthorized service will be charged the current replacement cost of all damages to the Utility's property and service, plus a Service Visit Charge for inspection of damages in accordance with **Rule 11** in this tariff.

In addition, the Utility will charge the customer, receiving unauthorized service, the tariff rate for all service that the Utility estimates was taken plus all of the Utility's costs resulting from the unauthorized use and all applicable fees pursuant to WACs for discontinuing of service for water utilities.

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WATER SERVICE
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Rule 27 – Damage and Repairs Charge

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if any customer or a customer's contractor causes damage to meter box, fire hydrant, pipes, mains or other equipment of the Utility's maintained infrastructure, the customer will be responsible for paying the Damage and Repairs Charge as specified in **Schedule X**. See Rule 11.

Rule 28 – Water Leak Procedures

When the Utility determines that a leak has occurred on the customer's property, the Utility will adjust the customer's original bill after the customer submits a bill from a plumber, contractor, or other evidence that the leak has been repaired. The Utility must re-calculate the customer's bill for the *'relevant time period.'* The '*relevant time period'* for this adjustment will not exceed two (2) months for any given leak. The customer's bill will be adjusted by:

1. Estimating the customer's *'projected normal usage'* charge during the relevant period(s) and calculating this amount according to the usage blocks and usage rate(s) shown on **Schedule 1**.

2. Calculating the *'excess usage'* charge during the relevant period using one-fifth (1/5) the usage blocks and usage rate(s) shown on **Schedule 1**.

3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

'Projected Normal Usage' – as an estimate of what the customer's water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.

'Excess Usage' – as the actual metered usage minus the projected normal usage.

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

Rule 29 - Meter Accuracy Testing

The Utility will perform a meter accuracy test and share the results with the customer when requested. The test will be at no charge to the customer, except when multiple tests are requested by the customer within a twelve month period. After the first test, additional tests in a twelve month period shall be billed to a customer at a time and material basis. See, WAC 480-110-405.

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WATER SERVICE
RULES AND REGULATIONS

Rule 30 - Landlord Reversion Agreement

The Utility will automatically revert accounts into the landlord's name and responsibility, when tenants move out if the Landlord Reversion Authorization has been submitted to the Utility. The form is available for download at the Utility's website or a hard copy can be requested by the landlord. Reversion will remain on file with the Utility and can only be canceled with a 30-day written notification.

Rule 31 - Water Use Efficiency

Water Use Efficiency rules require that water systems demonstrate good stewardship and efficient use of Washington State's water resources. To do so, each water system is required to set goals for reducing water loss and for effecting sustained reductions in customer consumption through conservation. Water systems are required to report their progress toward meeting these goals annually. Water systems report calendar year performance to the Washington State Department of Health, Office of Drinking Water, on or before July 1st of each year. These reports are accessible and available to the public at the Office of Drinking Water web site at http://www.doh.wa.gov/ehp/dw.

The Utility has established and currently strives to achieve three goals for all of the Group A water systems (i.e., those serving 15 or more residences or routinely serving a population of 25 people or more per day) that it owns, as follows:

Distribution System Leakage Goal - An annual Distribution System Leakage (DSL) rate of 10%.

Supply Side Goal - Divert from its source not more than 0.40 acre-feet per year per residence or Equivalent Residential Unit (ERU) in order to produce and deliver the drinking water required at its customers' meters.

Customer (Demand Side) Conservation Goal – Not to exceed an annual metered customer consumption rate of 0.36 acre-feet per year per ERU. This is the equivalent to an average of approximately 1300 cubic feet per month or 320 gallons per day.

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SERVICE AREA

Water System List

County: **Franklin**

System Name	DOH WFI #
Richview Water Service	AE302

Issued Date: **June 30, 2026** **Effective Date:** **August 1, 2026**

Issued By: Richview Water System

By: Peter Harpster **Title:** General Manager

Received Jun 30, 2026 WA. UT. & TRANS. COMM. ORIGINAL UW-260574

 For Commission's Receipt Stamp

SCHEDULE NO. 1
METERED RATE SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health's standards of quantity and quality.

Applicable

Applicable to each customer served by the Utility on a metered basis.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

All metered rate service base rate(s) have zero allowance for the water usage.
Base rate charge(s) and water usage block(s) are modified by the meter size factor.

Usage rates for each block are shown per 100 cubic feet (cu.ft.).
Billing for any block shall be calculated on a per cubic foot amount used and based on the usage rate charge of that block.

Monthly Charges

Each connection or customer.

Meter Size	Meter Size Factor	Base Rate	1st Block (cu.ft.)	1st Usage Rate	2nd Block (cu.ft.)	2nd Usage Rate
1-inch	2.8	$55.51	0 – 400	$1.55	>400	$2.33

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SCHEDULE NO. 2
READY-TO-SERVE (RTS) SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health's standards of quantity and quality.

Applicable

To any property owner who has completed and signed a Water Service Application, paid all applicable fees required for meter service connection, and had Water Service Application accepted in writing by the Utility: and for whom the Utility has installed the direct connection from the water system to the applicant's property line. Applicable to any customer, where meters have not yet been installed.

This class of service is considered temporary.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be transferred to Schedule 1, Metered Service.

The Ready-to-Serve charge may be discontinued upon receiving written request from the customer or for non-payment of the Ready-to-Serve charge. Termination of the charge will allow the Utility to remove the service line and/or connection. This disconnection or removal will allow the Utility to make that available service capacity to supply other connections on the water system.

After a service line and/or connection has been removed for discontinued service, future service to the property will require a new application for service, payment of service connection charges, and will be subject to the availability of service capacity at such time as the future application for service is made.

Monthly Charge	**Rate**
Each connection or customer (single connection).	$66.60

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SCHEDULE NO. 3
SERVICE CONNECTION CHARGE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health's standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available, and a direct connection can be made to an existing main that has adequate hydraulic capacity.

Conditions

1. A charge will be made the first time a customer's service pipe is connected from the Utility's main to the customer's property line. This charge does not include the cost of a service meter, or its installation. A service meter will be furnished, installed, and maintained by the Utility without direct cost to the customer.

2. The Utility owns and maintains all materials involved in making a service connection.

3. The service connection charge must be paid before the water is turned on.

4. In addition, when it is necessary to cross an existing road (by boring or cutting) the cost of the crossing and road permit fees or other charges, will be in addition to the Service Connection Charge.

5. Service meter will be placed in a suitable meter box located at the customer's property line, except when this is not practicable. The service meter will be installed upon the customer's premises in some convenient location approved by the Utility where the service meter, will at all times, be accessible for reading, inspection, and testing. (See Rule 9 & 10)

6. Service Connections will be installed within seven (7) days from payment, unless prior arrangements in writing are agreed upon by both the customer and the Utility. At the time the service connection is installed, the customer shall be transferred to **Schedule 2**, Ready to Serve.

7. Any Service Connection requires a 'Labor and Material Contract.'

Connection Charge	**One-Time Rate**
Service Connection Charge	$4,644.16

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SCHEDULE X
ANCILLARY CHARGES

Rule 5	Disconnection Visit Charge (per visit)	$15.00
Rule 6 and 23	Reconnection Charge – 8:00 a.m. – 4:00 p.m., Monday through Friday, excluding holidays	$25.00
	All other hours	$70.00
Rule 11	Service Visit Per Hour Charge 8:00 a.m. – 4:00 p.m., Monday through Friday, excluding holidays	$50.00
	All other hours	$75.00
Rule 14	Late Payment Charge (whichever is greater) 2% of unpaid Balance or Minimum $2.50, billed monthly	
Rule 20	Account Set-up Charge	$15.00
	Account Set-up Charge with required meter reading	$22.50
Rule 21	NSF Charge (each check)	$15.00
Rule 22	Water Availability Letter Charge	$100.00
Rule 24	Backflow Assembly Testing and Inspection	Future Use
Rule 27	Damage and Repairs Per Hours Charge 8:00 a.m. – 4:00 p.m., Monday through Friday, excluding holidays	$50.00
	All other hours	$70.00

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APPLICATION FOR WATER SERVICE - WITH FACILITIES CHARGE

This application must be completed in full and returned to Richview Water Service. Please include first and last names of all parties that are to be listed on the account and have rights to make inquiries on the account. Your application can be mailed, emailed, or dropped off. *COMPLETED APPLICATION INCLUDING PAYMENT OF THE APPLICABLE FACILITIES CHARGE MUST BE SUBMITTED AT LEAST 1 BUSINESS DAY PRIOR TO REQUESTED SERVICE START DATE*. If you have any questions, please call us at (509) 212-9596.

Mailing Address: 2460 Fraser Drive, Pasco, WA 99301
Email: Richviewwaterco@gmail.com

REQUESTED SERVICE START DATE*:	OWNER ☐ YES ☐ NO		
SERVICE ADDRESS	CITY	STATE	ZIP

Applicant Contact

NAME			
MAILING ADDRESS	CITY	STATE	ZIP
PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	EMAIL

Co-Applicant Contact

NAME			
MAILING ADDRESS ☐ SAME AS APPLICANT	CITY	STATE	ZIP
PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	EMAIL

Customer Identification Verification

To establish a customer(s) identity, a customer must provide at least **two identifiers** (DOB, last 4 SSN, or password).

APPLICANT IDENTIFIERS	IDENTIFIER 1 (DOB)	IDENTIFIER 2 (LAST4 SSN)	IDENTIFIER 3 (PASSWORD)
CO-APPLICANT IDENTIFIERS	IDENTIFIER 1 (DOB)	IDENTIFIER 2 (LAST4 SSN)	IDENTIFIER 3 (PASSWORD)

Applicant Signature _____ Co-Applicant Signature _____

Date _____ Date _____

* Service start date may not be a weekend or holiday. For services requiring service installation, the Service Start Date will be the date that the Service Connection Charge is paid.

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APPLICATION FOR WATER SERVICE - WITH FACILITIES CHARGE

Welcome to Richview Water Service. For questions regarding your account including billing or service questions, Customer Service is available Monday to Friday, 8:00 a.m. to 4:30 p.m. (with the exception of weekends/holidays). In case of an emergency after business hours, please call us at (314) 240-2377.

Establishing Water Service

Water service shall be rendered only after a completed and signed application is submitted by the prospective customer and accepted by the water company (allow one business day for processing). As part of the application process, the prospective customer must also complete and sign a Cross Connection/Water Use Survey for the application to be considered complete.

- The initial property owner is required to pay a one-time Facilities Charge of $4,644.16 for the cost of providing water service to the property.
- One-time charge of $15.00 (New Account Set-Up Fee) or $22.50 (New Account Set-Up Fee with Meter Read) will be billed on the first statement.
- Invoices for water utility services (Base Rate, Consumption, Flat Rate Billing, Ready to Serve and any Additional Service Fees) are sent out monthly, with payment due upon receipt and past due 15 days from the date of the invoice.
- A Payment Reminder Notice is mailed to customers with an unpaid balance 30 days from the date of invoice.
- A Disconnection Notice is mailed to customers with an unpaid balance after 7 business days from the date of the Payment Reminder Notice.
- If a Disconnection Notice has been received, you must notify the Customer Center that you are making a payment or run the risk of disconnection of service.
- If a service has been disconnected for non-payment, a reconnection fee of $25.00 must be paid prior to a reconnection of service during the business hours of 8:00 a.m. to 4:00 p.m. Reconnection requests made after 4:00 p.m. during the work week, on a weekend, or on a holiday are assessed a $70.00 reconnection fee that will need to be paid prior to service reconnection. All past due charges will be sent to a collection agency and are considered a prior obligation if not paid at the time of reconnection.
- If an account has been established under fraudulent means, a service may be terminated without further notice.
- A service charge of $15.00 shall be added to each account for each payment returned unpaid for any reason by the financial institution upon which the payment is drawn.

Metered Service Rates

		1st Block		2nd Block	
Meter Size	**Base Rate**	**Cubic Feet**	**Usage Rate**	**Cubic Feet**	**Usage Rate**
1-Inch	$55.51	0–400	$1.55	>400	$2.33

Payment Options

Payments can be made by check or electronically through your financial institutions Automated Clearing House. Checks can be mailed to Richview Water at the address below. If you have questions about payment options, please reach out to us by email or phone s

Address:	**Phone**	**Email:**
2460 Fraser Drive, Pasco, WA 99301	(509) 212-9596	Richviewwaterco@gmail.com

Customers are responsible for notifying the utility to discontinue service. Failure to do so will result in the customer being responsible for continuing to pay the tariff rate until Richview becomes aware that the customer has vacated the property.

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REQUESTED SERVICE START DATE*:	OWNER ☐ YES ☐ NO		
SERVICE ADDRESS	CITY	STATE	ZIP

Applicant Contact

NAME			
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PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	EMAIL

Co-Applicant Contact

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Applicant Signature _____ Co-Applicant Signature _____

Date _____ Date _____

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CROSS CONNECTION SURVEY

Water Usage

1. *Customer Name*: _____
2. *Address:* _____
3. *Phone Nos.:* _____

Please Select Customer Type
- ☐ Residential
- ☐ Landlord
- ☐ New Construction Residential

MUST BE SUBMITTED WITH APPLICATION FOR WATER SERVICE ONE BUSINESS DAY PRIOR TO SERVICE

Please indicate if your Residence has any of the following *(*Check all that apply*):*

- ☐ Landscape Irrigation System / In-ground Sprinkler System
  - ☐ Can you add chemicals to the system? ☐ Yes ☐ No
- ☐ Fire Sprinkler System
  - ☐ Can you add chemicals to the system? ☐ Yes ☐ No
- ☐ Home Dialysis Machine and/or radiant floor heating system connected to water supply
- ☐ Solar System *(*Check all that apply*)*
  - ☐ Heat Exchangers ☐ Panels ☐ Boilers
- ☐ Livestock Watering
  - ☐ Hose Filled ☐ Automated
- ☐ Water Treatment Equipment (i.e. Water Softener)
  - ☐ Is Backwash / Cleaning Cycle Air Gapped? ☐ Yes ☐ No
- ☐ Auxiliary source of supply facilities
  - ☐ Well or Surface Water ☐ Storage Tank ☐ Reclaimed Water ☐ Other: _____
- ☐ Swimming Pool / Hot Tub / Decorative Pond – Filled with a hose? ☐ Yes ☐ No
- ☐ Rain Catchment System connection to water supply
- ☐ Dock or Piers with potable water supply
- ☐ On-site Sewage (Septic) Pump Stations (*This is pumping equipment that pumps raw sewage to a municipal sewer or pumps effluent from a septic tank to a drain field*)
- ☐ Home Base Business – type of Business: _____
- ☐ Do your currently have air vacuum breakers of check valves on your outside faucets? ☐ Yes ☐ No
  If yes, please provide the following:
  - ☐ Do you currently have a back flow prevention device installed? ☐ Yes ☐ No If yes, please provide the following:
    Make: _____ Model: _____ Serial #: _____ Size: _____ inch
    Location of Assembly: _____
    Date of Last Test: _____please attach a copy of the test form and return with this survey.
- ☐ NONE OF THE ABOVE

Applicant agrees that the above information is true to the best of their knowledge. *Service obtained by fraud runs the risk of termination without notice. PLEASE NOTE: QUESTIONNAIRE MUST BE FILLED OUT COMPLETELY OR WILL BE RETURNED TO CUSTOMER.*

_____ _____

Signature of Person Completing This Survey *Date*

FOR OFFICE USE ONLY:

Site Survey Required: ☐ Yes ☐ No Change in Use: ☐ Yes Explain: _____

Completed: _____ ____/____/____ _____

Initials Date Customer Account Number

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Dear Customer:

In compliance with Washington State Department of Health requirements, Richview Water Service has a Cross Connection Control program that helps protect your drinking water from contamination. A cross connection is any actual (*or potential*) physical connection between a potable (*drinking*) water pipe and any other pipe, system or machine that contains non-potable fluids or that have the possibility of containing non-potable substances, and where it is possible for those substances to find their way into the drinking water system. Such an event is called a "Backflow".

A Backflow is a reverse flow from the normal direction of flow in a piping system. It can occur when systems lose pressure such that non-potable water or fluids flow from the customer pipe back into the drinking water system at lower pressure. Backflows can occur due to either backsiphonage or backpressure and are preventable. Sprinkler systems are the most common residential backflow.

An essential part of our cross connection control program is an assessment to determine the degree of hazard, if any, which is posed by each customer's plumbing system(s).

The ***Cross Connection/Water Survey Form*** on the reverse side of this letter is a required part of applying for water service with Richview Water Service. Surveys are also periodically sent to all of our customers to inventory sites that are a potential Cross Connection hazard and to work with those property owners to prevent backflows.

Please fill out the attached Cross Connection Survey Form and return it to us with your Application for Water Service (Form 1 or Form 2) if you are currently applying for service. If you received this form as a survey, please mail in the self-addressed, return envelope we have provided. If you do not have any of the listed cross connections, simply check the box reading *"None of the Above"*. ***It is vital that we receive a response from each customer so we can work diligently to protect your drinking water.*** Customers who ***do not*** submit a survey upon submittal of an application for service could experience a delay of service. Customers who ***do not*** return the survey by the Survey Due date, will be required to install a double check valve assembly on their side of the meter within ninety (90) days of the date noted on this survey to prevent possible disruption of water service.

We appreciate your completing this survey. Should you have any questions about it, please do not hesitate to contact us anytime between 8:00 am and 4:30 pm, Monday through Friday at (509) 212-9596.

Sincerely,

Richview Water Service