

04/06/20 15:15

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COMMISSION

From: [Piliaris, Jon](#)
To: [Ball, Jason \(UTC\)](#)
Cc: [Beaton, Rebecca \(UTC\)](#)
Subject: RE: COVID-19 Response
Date: Tuesday, March 17, 2020 3:21:24 PM

Hi Jason,

As you might imagine, this is all pretty fluid at the moment. Like many others, we have been trying to be transparent with our customers as to how we're responding. Below is a link. This will be updated as things evolve. If you have specific questions about what we're communicating, please let me know.

<https://www.pse.com/press-release/details/learn-about-our-covid-19-response-plan>

Jon Piliaris
Puget Sound Energy
425-456-2142

From: Ball, Jason (UTC) <jason.ball@utc.wa.gov>
Sent: Tuesday, March 17, 2020 12:00 PM
To: Piliaris, Jon <Jon.Piliaris@pse.com>
Cc: Beaton, Rebecca (UTC) <rebecca.beaton@utc.wa.gov>
Subject: COVID-19 Response

CAUTION: This email originated from outside of the organization. Exercise extra caution when responding, opening attachments, and clicking links.

John,

Commission Staff is reaching out to industry members for updates on your company response. Please provide an update regarding your response to the COVID-19 emergency, including operating status, whether you are planning to reduce or modify its operations, close front-office or any call centers, defer work-orders for non-emergent issues (meter change-outs, service extensions), etc. in Washington and if you have provided information already to the UTC, Military Department or Governor.

Thank you,

Jason Ball
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Energy: Economics & Reliability (E2R)
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Washington Utilities and Transportation Commission
www.utc.wa.gov

