

Seventeenth Revision Sheet 192

Canceling

WN U-29

Sixteenth Revision Sheet 192

AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 192

LOW-INCOME RATE ASSISTANCE PROGRAM

APPLICABLE:

To residential Customers in the State of Washington where the Company has natural gas service available. The rate adjustment assessed for the Low-Income Rate Assistance Program (LIRAP) is applicable to all retail customers taking service under Schedules 101, 111, 112, 116, 131, 132 and 146. This rate adjustment is designed to recover costs incurred by the Company associated with providing LIRAP bill assistance.

AVAILABILITY:

LIRAP bill assistance is available to all income-qualified residential Customers, applicable only to their primary residence. Income-qualified is defined as customers with a gross household income, inclusive of deductions in alignment with the Low-Income Home Energy Assistance Program (LIHEAP), at or below 200% Federal Poverty Level (FPL) or 80% Area Median Income (AMI), whichever is greater.

LIRAP provides bill assistance to eligible customers. Program eligibility and benefit determination are conducted by Community Action Agencies (CAAs) and the Company, as described herein. Specific LIRAP Guidelines, including program activities, development and refinement, and Customer protections, are created in coordination with the CAAs and in consultation with the Energy Assistance Advisory Group (EAAG).

MONTHLY RATE:

The energy charges of the individual rate schedules are to be increased by the following amounts:

Schedule 101	\$0.10155 per therm	(I)
Schedules 111, 112 & 116	\$0.04847 per therm	(I)
Schedules 131 & 132	\$0.03449 per therm	(I)
Schedule 146	\$0.00103 per therm	(R)

ANNUAL TRUE-UP:

On or before September 1 each year, if annual program revenues need to be adjusted, the Company will file to adjust rates collected for the necessary program revenue with an effective date of November 1.

Issued August 30, 2024

Effective November 15, 2024

Issued by Avista Corporation
By

Patrick Ehrbar, Director of Regulatory Affairs



Eighth Revision Sheet 192A
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2nd Substitute Seventh Revision Sheet 192A

AVISTA CORPORATION
dba Avista Utilities

LOW-INCOME RATE ASSISTANCE PROGRAM – Continued

LIRAP COMPONENTS:

The following bill assistance options may be available for each household based on the income level declared by the Customer:

(T)

Tier	Household Income	Bill Discount	Arrearage Assistance
1	Zero to 5% FPL	94%	Arrearage Forgiveness
2	6 to 50% FPL	75%	
3	51 to 100% FPL	35%	Arrearage Management Program (AMP)
4	101 to 150% FPL	20%	
5	151-200% FPL or 80% AMI	15%	

Bill Discount – Available to all income-qualified customers, as defined above. The Bill Discount is designed to lower a household’s energy burden to 6 percent or less of annual household income, and will be applied to a participating Customer’s monthly net bill, after all other energy assistance has been applied.

Arrearage Management Plan (AMP) – Available to Customers with incomes at 51% to 200% FPL or 80% AMI, whichever is greater. Reduces Customer past due balance, or “arrearage,” owed over a 12-month period by providing an incentive for regular, on-time payment of their current bill plus a portion of their past due balance. Maximum annual benefit of \$2,500; exceptions to maximum benefit may be made for extreme, extenuating Customer situations, as determined in collaboration with the Company’s EAAG, not to exceed \$5,000.

Arrearage Forgiveness: Available to Customers with incomes at 0-50% FPL. Provides forgiveness of past due balances, not to exceed a maximum annual benefit of \$2,500; exceptions to maximum benefit may be made for extreme, extenuating Customer situations, as determined in collaboration with the Company’s EAAG, not to exceed \$5,000.

Emergency Share: Available to Customers experiencing a hardship or energy emergency, such as risk of disconnection. The amount of emergency assistance is determined on a case-by-case basis, not to exceed \$400. All energy costs resulting from electric or natural gas usage are eligible (including kWh and therm consumption, applicable taxes, and arrearages).

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