

SUB Sep 6, 2024

NORTHWEST NATURAL GAS COMPANY

WN U-6

First Revision of Sheet L.1

Cancels Original Sheet L.1

**SCHEDULE L
RESIDENTIAL BILL DISCOUNT PROGRAM –
OPTIONAL FOR QUALIFYING CUSTOMERS**

APPLICABLE:

The purpose of this schedule is to implement an optional bill discount program for income-qualifying residential customers.

AVAILABLE:

To all income-qualified Residential Customers. Income qualified is defined as Customers with gross household income, inclusive of deductions in alignment with the Low-Income Home Energy Assistance Program (LIHEAP), at or below 200% Federal Poverty Level (FPL) or 80% Area Median Income (AMI), whichever is greater.

DESCRIPTION:

Participating income-qualified Customers will receive the following credit on their monthly bill, designed to lower a household's energy burden to 6% or less of annual household income

	Household Income Qualifying	Bill Discount Percentage
Tier 0	0-60% FPL	80%
Tier 1	61-120% FPL	40%
Tier 2	121%-150% FPL	20%
Tier 3	The greater of 151%-200% FPL or 80% AMI	15%

SPECIAL CONDITIONS:

1. An Applicant for this bill assistance program must be the account holder and is required to provide an application that includes a self-declaration of household size and income. Household size reflects all permanent residents in the home, including adults and children. Qualifying income refers to total gross annual income with deductions in alignment with LIHEAP, from all sources for all persons in the applicant's household.
2. Renewal of a Customer's enrollment is required every two years. The Company may allow senior, disabled, and other fixed income eligibility for a four-year period. (N)
3. NW Natural may also auto-enroll eligible customers that have received energy assistance or have participated in a qualifying low-income program. Auto-enrolled customers must re-enroll every two years, or every four years if fixed income. (N)
4. Participants that were not auto-enrolled may be subject to post-enrollment income verification sampling, which may include a showing of proof of household size and income. Bill discounts may be suspended for Customers found to be ineligible or non-responsive during post-enrollment verification. NW Natural will not retroactively bill a customer for any discounts provided under this schedule. Customers found to be ineligible or non-responsive during post-enrollment verification may re-apply for this program upon providing verification of eligibility.

(continue to Sheet L.2)

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Effective with service on
and after October 1, 2024