

# WUCC Complaint Form

## Requester Information

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Your Name:

Jaimie Lemke

Your Company:

NW Natural

Your Phone Number:

5036107639

Your Email:

jaimie.lemke@nwnatural.com

Your Address:

250 SW Taylor St.

Your City:

Portland

Your State:

Oregon

Your Zip:

97204

Was a locate requested from the call center?  Yes  No

Ticket Number:

Ticket Date:

## Violation Information

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Alleged Violation/Damage:

RCW 19.122.030 Must call for marking two (2) full business days prior to digging.

Other

Section of Law Violated:

RCW 19.122.030 Must call for marking two

Alleged Violation Date:

04/12/2024

Address of alleged violation:

3170 W Second St

City of Alleged Violation:

Camas

State of Alleged Violation:

Washington

Zip of Alleged Violation:

98671

Basic Description:

Luong's Landscaping was installing retaining walls, drainage and site landscaping utilizing backhoe and mini skid steer, without requesting locates. They were excavating over a 4 inch poly gas main and 1/2 inch poly service. NWN personnel spoke with employees onsite and owner via phone and sent multiple letters notifying them of the dig law requirements for requesting locates. NWN filed a complaint with the WDLSC on 3/21/24 and requested Luong's receive training, which they completed. They continue to perform excavation work without requesting locates.

## Alleged Violator

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Company Name:

Luong's Landscaping Inc.

Company Phone Number:

3605214435

Company Email:

www.luonglandscaping.com

Company Address:

Company City:

Vancouver

Company State:

Washington

Company Zip:

98682

Names of Employees on Site:

Owner: Luong Tho Chi

## Other

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Additional Information:

Pictures will be provided via email. The site has indications of locate markings which are for another excavator's locate request. The fencing contractor working at the same location has a valid locate ticket.

By submitting this form I acknowledge that the statements that I alleged are true and accurate to the best of my knowledge.