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**FIRST REVISED SHEET NO. 16.3**

**CANCELLING**

**ORIGINAL SHEET NO. 16.3**

**POSEIDON WATER COMPANY, INC.**

RULES AND REGULATIONS

Rule 23 – Discontinuance of Service (continued)

**Heat Advisory -**

a. In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329), company will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert (all of which is as “alert”) for the area in which the residential user’s address is located for the duration of the alert. (T)

b. In the event the National Weather Service (NWS) issues or intends to issue a heat-related alert in the customer’s area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting the utility at 360-866-1105. Upon receipt of such a request, the utility will promptly make a reasonable attempt to restore the customer’s water service and water service will remain active for the duration of the heat-related alert. (N)

Company shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the reasons described in the rule. (N)

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**Issued:** September 27, 2023

**Effective:** October 28, 2023

**Issued by:** Poseidon Water Company, Inc.

**By:** Richard A. Finnigan

**Title:** Attorney