

PROPOSED TARIFF

of

Company Name: HHR Shuttle Service, LLC

Certificate Number: Under Review

For the transportation of passengers in the following territory:
By Reservation via Internet or phone Only

PASSENGER SERVICE BETWEEN: 2 E Valley Mall BLVD Yakima to 3601 N 20thAve Pasco,
by reservation only.

All passengers must originate or terminate at either
2 E Valley Mall BLVD Yakima or 3601 N 20thave Pasco

Issued by:

Steven Fewkes, President

5501 W Whatcom Ave.
Yakima, WA 98903

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Company Name: HHR Shuttle Service, LLC

Certificate Number: Under Review

For the transportation of passengers in the following territory:
By Reservation via Internet or phone Only

The carrier seeks the following authority:

PASSENGER SERVICE BETWEEN: 2 E Valley Mall BLVD Yakima to 3601 N 20th Ave Pasco

All passengers must originate or terminate in: 2 E Valley Mall BLVD Yakima to 3601 N 20th Ave Pasco

PASSENGER RULES

Animals: Small to medium sized dogs and cats will be allowed on the shuttle in pet carriers. There will be a \$5.00 charge for transporting an animal each direction. Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a disability. Otherwise, they may lie or stand at the feet of the passenger.

Objectionable Passengers: This company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers.

Children: Children 12 years of age and under must be accompanied by an adult. Children less than 8 years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is 8 years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required, the supervising adult must provide and install their own car or booster seat, for safety. It is required by our insurance that all occupants, including children, must wear seat belts at all times while the shuttle is in motion.

Baggage/Luggage Allowances: Passengers are allowed two standard size suitcases and one carry-on per passenger. There is a \$5.00 charge for each piece of luggage over two. All baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are: Firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause annoyance or harm. HHR Shuttle Service, LLC. is not responsible for lost, damaged, stolen, or switched luggage or property. It is transported at your own risk.

Alcohol Policy: HHR Shuttle Service provides no alcohol whatsoever. However, HHR Shuttle Service may provide water and or other non-alcoholic beverages.

Food Policy: We allow food and drink to be carefully consumed on the shuttle.

Schedule Maintenance: Carrier will not be liable for delays caused by accidents, breakdowns, bad road conditions, snow storms or other conditions beyond the control of the carrier and does not guarantee arrival at, or departure from, any point at any specific time. The time schedules provided are schedules the carrier endeavors to maintain, but does not guarantee to be able to do so at all times due to conditions listed above.

Fares: All fares are pre-determined and the same price based by category. Please refer to the rate schedules.

Refunds, Ticket limitations, Changes, Cancellations: After completing the purchase of your HHR Shuttle ticket, the following applies:

If you cancel prior to your scheduled departure, you can turn the ticket into an "open ticket" and use it at a later date at no additional charge. An "account credit" is valid for 12 calendar months from the date of purchase. Or, you may request a refund which will be accommodated with \$5 processing fee. Post departure the ticket is non-refundable. Cancellations are not allowed after the scheduled departure time of the reservation, unless its due to a flight delay or other extenuating circumstance, in which case passengers will be rebooked onto later shuttles as available. Customers who fail to show up by the scheduled departure time of their reservation at the designated pick-up point or who have not called to cancel or change their reservation prior to shuttle departure time are NOT eligible for a refund or a 'coupon' and forfeit their ticket. Refunds will be made if the cancellation or change was caused by an airline delay or cancellation, minus the \$5.00 processing fee per person. The company does not over book shuttles, therefore if a passenger reserves a seat, and does not show up to use it, it has blocked that seat so other passengers could not reserve it; which causes loss to the company, making this cancellation policy firm.

Ticket Redemption: Unused tickets will be redeemed at the purchase price, minus the \$5.00 processing fee per person. Unused portions of round trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used and refunding the balance of the purchase price, minus the processing fee.

Holidays Observed: The shuttle will not run on Memorial Day, 4th of July, Labor Day, Thanksgiving Day, Christmas Day, or New Years Day. Items left by guests that are recovered will be retained for 30 days. Please contact the office at (509)268-1412 to reclaim them.

RATE SCHEDULE

ADULT FARES IN DOLLARS AND CENTS PER PERSON
ONE-WAY EXCEPT AS OTHERWISE INDICATED

Type of Fare	Cost – Per Passenger	
	One Way	Round Trip
Door-to-Door Fare	\$45.00	\$85.00
Group of 3 or more	\$40.00	\$80.00

Note 1: Payment: Payment for fares by cash, debit and credit cards only. No personal checks will be accepted.

Note 2: Round trip fares: Except as otherwise provided, round-trip fares will be \$5.00 off the doubled one-way fares. 3 or more groups will pay double one-way fare.

Note 3: Booking 3 or more: Booking fares of three or more passengers, will pay \$40.00 each passenger.

Note 4: Children's fares: Are same as adult fares.

Note 5: Discounts: are given when booking more than 2 people, or when booking round trip.

Note 6: Car seats: All children less than eight years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is eight years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required, the adult accompanying the child must provide and install their own car or booster seat, for safety. HHR Shuttle will neither supply nor install car seats.

Note 7: Credit Card processing fee: All debit and credit card transactions will be charged an automatic 4% processing fee.

Time Schedule

HHR Shuttle Service, LLC

Providing Passenger Service

PASSENGER SERVICE BETWEEN 2 E Valley Mall BLVD Yakima to 3601 N 20thAve Pasco
by reservation only.

All passengers must originate from 2 E Valley Mall BLVD Yakima or 3601 N 20thAve Pasco

BY RESERVATION ONLY

Depart: <u>2 E Valley Mall BLVD Yakima</u> - 8:00am	ARR: <u>3601 N 20thAve Pasco</u>	9:30am
Depart: <u>3601 N 20thAve Pasco</u> - 10:00am	ARR: <u>2 E Valley Mall BLVD Yakima</u>	11:30am
Depart: <u>2 E Valley Mall BLVD Yakima</u> 12:30pm	ARR: <u>3601 N 20thAve Pasco</u>	2:00pm
Depart: <u>3601 N 20thAve Pasco</u> 2:30pm	ARR: <u>2 E Valley Mall BLVD Yakima</u>	4:00pm

Note 1: The company is not responsible for delays caused by weather, accidents, breakdowns or other circumstances.

Note 2: Reservations must be made online at least 1 hour in advance or by phone, during business hours, or before departure time.

Note 3: Transportation is limited to picking up and dropping off passengers that originate at in our designated service zone as follows: 2 E Valley Mall BLVD Yakima to 3601 N 20th Ave Pasco