

WN U-28

Original Sheet 7

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 7

TIME-OF-USE – RESIDENTIAL SERVICE - WASHINGTON

AVAILABLE:

1. In all territory served by Company in the State of Washington.
2. Service under this Schedule is available to a customer eligible to receive Electric service under Schedule 1, provided that the Company determine, to its satisfaction, that metering equipment adequate to implement this Schedule is available for the customer.
3. Service under this Schedule will be available on or after March 1, 2024 as determined by the Company, as a pilot program for a period of two-years. Thereafter, service under this Schedule will continue until such time as the Commission has completed its evaluation of the pilot program.
4. Participation in Schedule 7 is limited to a total of 1,000 Customer Accounts (up to 500 residential and up to 500 low-income residential).
5. The Company has sole discretion to limit and control individual Customer participation based on the need/criteria to conduct studies/measurement and evaluation of participant responses.

APPLICABLE:

Except as otherwise provided by this Schedule, Electric Service under this Schedule shall be available on the terms and conditions set forth in Schedule 1.

MONTHLY BILLING:

Customers taking service under this Schedule shall be billed as follows:

Basic Charge	\$9.00
<u>Winter (November 1 – March 31)</u>	
On-Peak Rate (6am-9am, 5pm-8pm)	\$0.22408 per kWh
Off-Peak Rate (12am-6am, 9am-5pm, 8pm-12am)	\$0.06586 per kWh
Weekend & Legal Holidays:	
Off-Peak Rate (12am-12am)	\$0.06586 per kWh
<u>Summer (April 1 – October 31)</u>	
On-Peak Rate (2pm-7pm)	\$0.22691 per kWh
Off-Peak Rate (12am-2pm, 7pm-12am)	\$0.06586 per kWh
Weekend & Legal Holidays:	
Off-Peak Rate (12am-12am)	\$0.06586 per kWh

The above Monthly Rate is subject to the provisions of Tax Adjustment Schedule 58, Residential and Farm Energy Rate Adjustment Schedule 59, Tax Customer Credit Schedule 76, Residual Tax Customer Credit Schedule 78, Demand Side Management Schedule 91, Low Income Rate Assistance Schedule 92, Temporary Power Cost Surcharge Schedule 93, Renewable Energy Credit Revenue Mechanism Schedule 98, Colstrip Schedule 99 and Decoupling Mechanism Schedule 75.

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Avista Corporation

Patrick Ehrbar, Director of Regulatory Affairs



WN U-28

Original Sheet 7A

AVISTA CORPORATION
d/b/a Avista Utilities

For the purposes of this Schedule, the following are considered legal holidays:

- The first day of January (commonly called New Year’s Day);
- The third Monday of January, celebrated as the anniversary of the birth of Martin Luther King, Jr.;
- The third Monday of February, to be known as Presidents’ Day and celebrated as the anniversary of the births of Abraham Lincoln and George Washington;
- The last Monday of May, commonly known as Memorial Day;
- The nineteenth of June, recognized as Juneteenth;
- The fourth day of July, the anniversary of the Declaration of Independence;
- The first Monday in September, commonly known as Labor Day;
- The eleventh day of November, commonly known as Veterans’ Day;
- The fourth Thursday in November, commonly known as Thanksgiving Day;
- The Friday immediately following the fourth Thursday in November, to be known as Native American Heritage Day; and
- The twenty-fifth day of December, commonly called Christmas Day.

GUARANTEE PAYMENT:

The Company shall guarantee against excessive increase of customer costs for the first year of enrollment in the program. If the total energy costs incurred on this Schedule for the first year exceed 10% over what costs would have been for the same period on the customer’s default rate schedule, the net difference will be credited on the customer’s bill following the end of the first year of service under the program. No Guarantee Payment shall be given if customer terminates service on the program before the end of the first year on the program.

ENROLLMENT:

The Customer must complete the Company’s enrollment process to participate in this service. Initiation of service under this Schedule will occur following acceptance and processing of the enrollment request by the Company.

TERMS AND CONDITIONS:

1. The Customer must consent to be contacted by the Company, its affiliates, or third parties for the purposes of load and program studies.
2. The Customer must provide the Company access to the meter. Should any meter fail to register or register accurately the amount of electricity used by the Customer during On-Peak and Off-Peak time periods, the amount of such use will be estimated by the Company from the best available information, as determined by the Company.
3. The Customer must consent for their individual usage to be studied in order to provide feedback to the customer on their usage and how they may optimize potential savings by changing usage behavior.

(continued of following sheet, 7B)

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Original
Sheet 7B

AVISTA CORPORATION
d/b/a Avista Utilities

- 4. By virtue of this open availability and corresponding funding by Customers, as well as this service being part of the Company's primary purpose, Customers are deemed to be subscribing to this service, and the Company may disclose customer information to third parties when necessary to perform and operate this service.

CUSTOMER INFORMATION:

The Customer grants to the Company the right to use their personal information, relative to this service. Personal information includes, but is not limited to, contact information such as telephone number or email address. The Company will make appropriate efforts to safeguard the Customer's confidential information.

TERMINATION BY CUSTOMER:

A Customer may change to Schedule 1 upon notification by telephone or in writing received by the Company prior to billing and effective with all consumption during the billing period for which notification is received. Although the Customer may change to Schedule 1, subsequent requests to take service under this Schedule may be denied by the Company.

RULES AND REGULATIONS:

Service under this schedule is subject to the General Rules and Regulations contained in the tariff of which this schedule is a part and to those prescribed by regulatory authorities

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WN U-28

Original Sheet 8

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 8

TIME-OF-USE WITH MORNING DISCOUNT– RESIDENTIAL SERVICE - WASHINGTON

AVAILABLE:

1. In all territory served by Company in the State of Washington.
2. Service under this Schedule is available to a customer eligible to receive Electric service under Schedule 1, provided that the Company determine, to its satisfaction, that metering equipment adequate to implement this Schedule is available for the customer.
3. Service under this Schedule will be available on or after March 1, 2024 as determined by the Company, as a pilot program for a period of two-years. Thereafter, service under this Schedule will continue until such time as the Commission has completed its evaluation of the pilot program.
4. Participation in Schedule 8 is limited to a total of 1,000 Customer Accounts (up to 500 residential and up to 500 low-income residential).
5. The Company has sole discretion to limit and control individual Customer participation based on the need/criteria to conduct studies/measurement and evaluation of participant responses.

APPLICABLE:

Except as otherwise provided by this Schedule, Electric Service under this Schedule shall be available on the terms and conditions set forth in Schedule 1.

MONTHLY BILLING:

Customers taking service under this Schedule shall be billed as follows:

Basic Charge	\$9.00
<u>Winter (October 1 – April 30)</u>	
On-Peak Rate (6am-10am, 5pm-9pm)	\$0.18310 per kWh
Off-Peak Rate (12am-6am, 10am-5pm, 9pm-12am)	\$0.06586 per kWh
Weekend & Legal Holidays:	
Off-Peak Rate (12am-12am)	\$0.06586 per kWh
<u>Summer (May 1 – September 30)</u>	
On-Peak Rate (2pm-7pm)	\$0.23039 per kWh
Off-Peak Rate (12am-9am, 12pm-2pm, 7pm-12am)	\$0.06586 per kWh
Morning Discount Rate (9am-12pm)	\$0.04391 per kWh
Weekend & Legal Holidays:	
Off-Peak Rate (12am-12am)	\$0.06586 per kWh

The above Monthly Rate is subject to the provisions of Tax Adjustment Schedule 58, Residential and Farm Energy Rate Adjustment Schedule 59, Tax Customer Credit Schedule 76, Residual Tax Customer Credit Schedule 78, Demand Side Management Schedule 91, Low Income Rate Assistance Schedule 92, Temporary Power Cost Surcharge Schedule 93, Renewable Energy Credit Revenue Mechanism Schedule 98, Colstrip Schedule 99 and Decoupling Mechanism Schedule 75.

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Original Sheet 8A

AVISTA CORPORATION
d/b/a Avista Utilities

For the purposes of this Schedule, the following are considered legal holidays:

- The first day of January (commonly called New Year’s Day);
- The third Monday of January, celebrated as the anniversary of the birth of Martin Luther King, Jr.;
- The third Monday of February, to be known as Presidents’ Day and celebrated as the anniversary of the births of Abraham Lincoln and George Washington;
- The last Monday of May, commonly known as Memorial Day;
- The nineteenth of June, recognized as Juneteenth;
- The fourth day of July, the anniversary of the Declaration of Independence;
- The first Monday in September, commonly known as Labor Day;
- The eleventh day of November, commonly known as Veterans’ Day;
- The fourth Thursday in November, commonly known as Thanksgiving Day;
- The Friday immediately following the fourth Thursday in November, to be known as Native American Heritage Day; and
- The twenty-fifth day of December, commonly called Christmas Day.

GUARANTEE PAYMENT:

The Company shall guarantee against excessive increase of customer costs for the first year of enrollment in the program. If the total energy costs incurred on this Schedule for the first year exceed 10% over what costs would have been for the same period on the customer’s default rate schedule, the net difference will be credited on the customer’s bill following the end of the first year of service under the program. No Guarantee Payment shall be given if customer terminates service on the program before the end of the first year on the program.

ENROLLMENT:

The Customer must complete the Company’s enrollment process to participate in this service. Initiation of service under this Schedule will occur following acceptance and processing of the enrollment request by the Company.

TERMS AND CONDITIONS:

1. The Customer must consent to be contacted by the Company, its affiliates, or third parties for the purposes of load and program studies.
2. The Customer must provide the Company access to the meter. Should any meter fail to register or register accurately the amount of electricity used by the Customer during On-Peak and Off-Peak time periods, the amount of such use will be estimated by the Company from the best available information, as determined by the Company.
3. The Customer must consent for their individual usage to be studied in order to provide feedback to the customer on their usage and how they may optimize potential savings by changing usage behavior.

(continued on following sheet, 8B)

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(N)

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Original Sheet 8B

AVISTA CORPORATION
d/b/a Avista Utilities

- 4. By virtue of this open availability and corresponding funding by Customers, as well as this service being part of the Company's primary purpose, Customers are deemed to be subscribing to this service, and the Company may disclose customer information to third parties when necessary to perform and operate this service.

CUSTOMER INFORMATION:

The Customer grants to the Company the right to use their personal information, relative to this service. Personal information includes, but is not limited to, contact information such as telephone number or email address. The Company will make appropriate efforts to safeguard the Customer's confidential information.

TERMINATION BY CUSTOMER:

A Customer may change to Schedule 1 upon notification by telephone or in writing received by the Company prior to billing and effective with all consumption during the billing period for which notification is received. Although the Customer may change to Schedule 1, subsequent requests to take service under this Schedule may be denied by the Company.

RULES AND REGULATIONS:

Service under this schedule is subject to the General Rules and Regulations contained in the tariff of which this schedule is a part and to those prescribed by regulatory authorities

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Original Sheet 17

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 17

TIME-OF-USE – GENERAL SERVICE - WASHINGTON

AVAILABLE:

1. In all territory served by Company in the State of Washington.
2. Service under this Schedule is available to a customer eligible to receive Electric service under Schedule 11, provided that the Company determine, to its satisfaction, that metering equipment adequate to implement this Schedule is available for the customer.
3. Service under this Schedule will be available on or after March 1, 2024 as determined by the Company, as a pilot program for a period of two-years. Thereafter, service under this Schedule will continue until such time as the Commission has completed its evaluation of the pilot program.
4. Participation in Schedule 17 is limited to a total of 500 Customer Accounts.
5. The Company has sole discretion to limit and control individual Customer participation based on the need/criteria to conduct studies/measurement and evaluation of participant responses.

APPLICABLE:

Except as otherwise provided by this Schedule, Electric Service under this Schedule shall be available on the terms and conditions set forth in Schedule 11.

MONTHLY BILLING:

Customers taking service under this Schedule shall be billed as follows:

Basic Charge	\$21.00
<u>Winter (November 1 – March 31)</u>	
On-Peak Rate (6am-9am, 5pm-8pm)	\$0.23021 per kWh
Off-Peak Rate (12am-6am, 9am-5pm, 8pm-12am)	\$0.09165 per kWh
Weekend & Legal Holidays:	
Off-Peak Rate (12am-12am)	\$0.09165 per kWh
<u>Summer (April 1 – October 31)</u>	
On-Peak Rate (2pm-7pm)	\$0.23688 per kWh
Off-Peak Rate (12am-2pm, 7pm-12am)	\$0.09165 per kWh
Weekend & Legal Holidays:	
Off-Peak Rate (12am-12am)	\$0.09165 per kWh

The above Monthly Rate is subject to the provisions of Tax Adjustment Schedule 58, Tax Customer Credit Schedule 76, Residual Tax Customer Credit Schedule 78, Demand Side Management Schedule 91, Low Income Rate Assistance Schedule 92, Temporary Power Cost Surcharge Schedule 93, Renewable Energy Credit Revenue Mechanism Schedule 98, Colstrip Schedule 99 and Decoupling Mechanism Schedule 75.

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Original Sheet 17A

AVISTA CORPORATION
d/b/a Avista Utilities

For the purposes of this Schedule, the following are considered legal holidays:

- The first day of January (commonly called New Year’s Day);
- The third Monday of January, celebrated as the anniversary of the birth of Martin Luther King, Jr.;
- The third Monday of February, to be known as Presidents’ Day and celebrated as the anniversary of the births of Abraham Lincoln and George Washington;
- The last Monday of May, commonly known as Memorial Day;
- The nineteenth of June, recognized as Juneteenth;
- The fourth day of July, the anniversary of the Declaration of Independence;
- The first Monday in September, commonly known as Labor Day;
- The eleventh day of November, commonly known as Veterans’ Day;
- The fourth Thursday in November, commonly known as Thanksgiving Day;
- The Friday immediately following the fourth Thursday in November, to be known as Native American Heritage Day; and
- The twenty-fifth day of December, commonly called Christmas Day.

GUARANTEE PAYMENT:

The Company shall guarantee against excessive increase of customer costs for the first year of enrollment in the program. If the total energy costs incurred on this Schedule for the first year exceed 10% over what costs would have been for the same period on the customer’s default rate schedule, the net difference will be credited on the customer’s bill following the end of the first year of service under the program. No Guarantee Payment shall be given if customer terminates service on the program before the end of the first year on the program.

ENROLLMENT:

The Customer must complete the Company’s enrollment process to participate in this service. Initiation of service under this Schedule will occur following acceptance and processing of the enrollment request by the Company.

TERMS AND CONDITIONS:

1. The Customer must consent to be contacted by the Company, its affiliates, or third parties for the purposes of load and program studies.
2. The Customer must provide the Company access to the meter. Should any meter fail to register or register accurately the amount of electricity used by the Customer during On-Peak and Off-Peak time periods, the amount of such use will be estimated by the Company from the best available information, as determined by the Company.
3. The Customer must consent for their individual usage to be studied in order to provide feedback to the customer on their usage and how they may optimize potential savings by changing usage behavior.

(continued of following sheet, 17B)

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(N)

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Original Sheet 17B

AVISTA CORPORATION
d/b/a Avista Utilities

- 4. By virtue of this open availability and corresponding funding by Customers, as well as this service being part of the Company's primary purpose, Customers are deemed to be subscribing to this service, and the Company may disclose customer information to third parties when necessary to perform and operate this service.

(N)

CUSTOMER INFORMATION:

The Customer grants to the Company the right to use their personal information, relative to this service. Personal information includes, but is not limited to, contact information such as telephone number or email address. The Company will make appropriate efforts to safeguard the Customer's confidential information.

TERMINATION BY CUSTOMER:

A Customer may change to Schedule 11 upon notification by telephone or in writing received by the Company prior to billing and effective with all consumption during the billing period for which notification is received. Although the Customer may change to Schedule 11, subsequent requests to take service under this Schedule may be denied by the Company.

RULES AND REGULATIONS:

Service under this schedule is subject to the General Rules and Regulations contained in the tariff of which this schedule is a part and to those prescribed by regulatory authorities

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Original Sheet 18

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 18

TIME-OF-USE WITH MORNING DISCOUNT- NON-RESIDENTIAL SERVICE -
WASHINGTON

AVAILABLE:

1. In all territory served by Company in the State of Washington.
2. Service under this Schedule is available to a customer eligible to receive Electric service under Schedule 11, provided that the Company determine, to its satisfaction, that metering equipment adequate to implement this Schedule is available for the customer.
3. Service under this Schedule will be available on or after March 1, 2024 as determined by the Company, as a pilot program for a period of two-years. Thereafter, service under this Schedule will continue until such time as the Commission has completed its evaluation of the pilot program.
4. Participation in Schedule 18 is limited to a total of 500 Customer Accounts.
5. The Company has sole discretion to limit and control individual Customer participation based on the need/criteria to conduct studies/measurement and evaluation of participant responses.

APPLICABLE:

Except as otherwise provided by this Schedule, Electric Service under this Schedule shall be available on the terms and conditions set forth in Schedule 11.

MONTHLY BILLING:

Customers taking service under this Schedule shall be billed as follows:

Basic Charge	\$21.00
<u>Winter (October 1 – April 30)</u>	
On-Peak Rate (6am-10am, 5pm-9pm)	\$0.19327 per kWh
Off-Peak Rate (12am-6am, 10am-5pm, 9pm-12am)	\$0.09165 per kWh
Weekend & Legal Holidays:	
Off-Peak Rate (12am-12am)	\$0.09165 per kWh
<u>Summer (May 1 – September 30)</u>	
On-Peak Rate (2pm-7pm)	\$0.25420 per kWh
Off-Peak Rate (12am-9am, 12pm-2pm, 7pm-12am)	\$0.09165 per kWh
Morning Discount Rate (9am-12pm)	\$0.06110 per kWh
Weekend & Legal Holidays:	
Off-Peak Rate (12am-12am)	\$0.09165 per kWh

The above Monthly Rate is subject to the provisions of Tax Adjustment Schedule 58, Tax Customer Credit Schedule 76, Residual Tax Customer Credit Schedule 78, Demand Side Management Schedule 91, Low Income Rate Assistance Schedule 92, Temporary Power Cost Surcharge Schedule 93, Renewable Energy Credit Revenue Mechanism Schedule 98, Colstrip Schedule 99 and Decoupling Mechanism Schedule 75.

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Original Sheet 18A

AVISTA CORPORATION
d/b/a Avista Utilities

For the purposes of this Schedule, the following are considered legal holidays:

- The first day of January (commonly called New Year’s Day);
- The third Monday of January, celebrated as the anniversary of the birth of Martin Luther King, Jr.;
- The third Monday of February, to be known as Presidents’ Day and celebrated as the anniversary of the births of Abraham Lincoln and George Washington;
- The last Monday of May, commonly known as Memorial Day;
- The nineteenth of June, recognized as Juneteenth;
- The fourth day of July, the anniversary of the Declaration of Independence;
- The first Monday in September, commonly known as Labor Day;
- The eleventh day of November, commonly known as Veterans’ Day;
- The fourth Thursday in November, commonly known as Thanksgiving Day;
- The Friday immediately following the fourth Thursday in November, to be known as Native American Heritage Day; and
- The twenty-fifth day of December, commonly called Christmas Day.

GUARANTEE PAYMENT:

The Company shall guarantee against excessive increase of customer costs for the first year of enrollment in the program. If the total energy costs incurred on this Schedule for the first year exceed 10% over what costs would have been for the same period on the customer’s default rate schedule, the net difference will be credited on the customer’s bill following the end of the first year of service under the program. No Guarantee Payment shall be given if customer terminates service on the program before the end of the first year on the program.

ENROLLMENT:

The Customer must complete the Company’s enrollment process to participate in this service. Initiation of service under this Schedule will occur following acceptance and processing of the enrollment request by the Company.

TERMS AND CONDITIONS:

1. The Customer must consent to be contacted by the Company, its affiliates, or third parties for the purposes of load and program studies.
2. The Customer must provide the Company access to the meter. Should any meter fail to register or register accurately the amount of electricity used by the Customer during On-Peak and Off-Peak time periods, the amount of such use will be estimated by the Company from the best available information, as determined by the Company.
3. The Customer must consent for their individual usage to be studied in order to provide feedback to the customer on their usage and how they may optimize potential savings by changing usage behavior.

(continued of following sheet, 18B)

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Original Sheet 18B

AVISTA CORPORATION
d/b/a Avista Utilities

- 4. By virtue of this open availability and corresponding funding by Customers, as well as this service being part of the Company's primary purpose, Customers are deemed to be subscribing to this service, and the Company may disclose customer information to third parties when necessary to perform and operate this service.

CUSTOMER INFORMATION:

The Customer grants to the Company the right to use their personal information, relative to this service. Personal information includes, but is not limited to, contact information such as telephone number or email address. The Company will make appropriate efforts to safeguard the Customer's confidential information.

TERMINATION BY CUSTOMER:

A Customer may change to Schedule 11 upon notification by telephone or in writing received by the Company prior to billing and effective with all consumption during the billing period for which notification is received. Although the Customer may change to Schedule 11, subsequent requests to take service under this Schedule may be denied by the Company.

RULES AND REGULATIONS:

Service under this schedule is subject to the General Rules and Regulations contained in the tariff of which this schedule is a part and to those prescribed by regulatory authorities

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Original Sheet 84

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 84

PEAK TIME REBATE - WASHINGTON

(N)

PURPOSE:

This schedule implements a peak time rebate pilot program available to customers in the State of Washington where the Company has electric service available and receive service under Schedules 1, 2, 7, 8, 11, 17, or 18.

AVAILABLE:

1. Voluntary opt-in participation in this Schedule is available to customers receiving Electric service under Schedules 1, 2, 7, 8, 11, 17, or 18 provided that the Company determine, to its satisfaction, that metering equipment adequate to implement this Schedule is available for the customer.
2. Service under this Schedule will be available on or after March 1, 2024, as determined by the Company, as a pilot program for a period of two-years. Thereafter, service under this Schedule will continue until such time as the Commission has completed its evaluation of the pilot program.
3. Participation in Schedule 84 is limited to a total of 1,500 Customer Accounts (up to 500 residential, up to 500 low-income residential, and up to 500 general service).
4. The Company has sole discretion to limit and control individual Customer participation based on the need/criteria to conduct studies/measurement and evaluation of participant responses.

PEAK TIME REBATE:

A Customer who chooses to take service under this Schedule is eligible to receive a rebate for reducing energy use during Company-called events, relative to each Customer's baseline energy use, as determined by the Company.

Peak Time Rebate Credit

\$0.40 per kWh

The Company will initiate an Event Day with an event notification to a participating Customer the day prior to the event. A participating Customer must choose at least one method of receipt of notification. To receive a Peak Time Rebate credit, the Customer must reduce energy usage during qualifying peak hours on Peak Time Rebate Event Day ("Event Day").

Peak Time Rebate Credits will be calculated by comparing a Customer's past usage metered to the usage metered during the Event Day. For the purposes of this service, past usage metered shall be calculated by examining the usage metered for the ten business days preceding the Event Day, excluding weekends, listed legal holidays, and any other Event Day(s), to determine the Baseline Days. Baseline Days shall be the three days in the ten-business day period with the highest usage metered during peak periods. The Peak Time Rebate Credit will be provided to the customer as an on-bill credit on their following bill.

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Original Sheet 84A

AVISTA CORPORATION
d/b/a Avista Utilities

Event days will not be called on the following legal holidays:

- The first day of January (commonly called New Year's Day);
- The third Monday of January, celebrated as the anniversary of the birth of Martin Luther King, Jr.;
- The third Monday of February, to be known as Presidents' Day and celebrated as the anniversary of the births of Abraham Lincoln and George Washington;
- The last Monday of May, commonly known as Memorial Day;
- The nineteenth of June, recognized as Juneteenth;
- The fourth day of July, the anniversary of the Declaration of Independence;
- The first Monday in September, commonly known as Labor Day;
- The eleventh day of November, commonly known as Veterans' Day;
- The fourth Thursday in November, commonly known as Thanksgiving Day;
- The Friday immediately following the fourth Thursday in November, to be known as Native American Heritage Day; and
- The twenty-fifth day of December, commonly called Christmas Day.

ENROLLMENT:

The Customer must complete the Company's enrollment process to participate in this service. Initiation of service under this Schedule will occur following acceptance and processing of the enrollment request by the Company.

TERMS AND CONDITIONS:

1. The Customer must consent to be contacted by the Company, its affiliates, or third parties for the purposes of load and program studies.
2. The Customer must provide the Company access to the meter. Should any meter fail to register or register accurately the amount of electricity used by the Customer during Company called events, the amount of such use will be estimated by the Company from the best available information, as determined by the Company.
3. The Customer must consent for their individual usage to be studied in order to provide feedback to the customer on their usage and how they may optimize potential savings by changing usage behavior.
4. By virtue of this open availability and corresponding funding by Customers, as well as this service being part of the Company's primary purpose, Customers are deemed to be subscribing to this service, and the Company may disclose customer information to third parties when necessary to perform and operate this service.

CUSTOMER INFORMATION:

The Customer grants to the Company the right to use their personal information, relative to this service. Personal information includes, but is not limited to, contact information such as telephone number or email address. The Company will make appropriate efforts to safeguard the Customer's confidential information.

TERMINATION BY CUSTOMER:

A Customer may voluntarily discontinue participation in this schedule upon notification by telephone or in writing received by the Company prior to billing and effective with all consumption during the billing period for which notification is received.

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