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Sharon Mullin Director Regulatory

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COMMISSIO

June 30, 2021

Via Electronic Filing

Mark Johnson Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

RE: 2021 ETC Certification - AT&T Mobility

Dear Mr. Johnson:

Enclosed please find a copy of AT&T Mobility's Annual Eligible Telecommunications Carrier Report and Future Annual Plan ("Report") filed pursuant to WAC 480-123-060 to WAC 480-123-080, which has been filed electronically.

WAC 480-123-080(3) requires AT&T Mobility to include a map with its coverage in Washington every three (3) years. As this information was provided on June 28, 2019, it is not being provided this year.

A portion of AT&T Mobility's Report contains certain confidential and proprietary information for which AT&T Mobility seeks confidential treatment pursuant to WAC 480-07-160 and RCW 80.04.095. Consistent with the Commission's rules, AT&T Mobility has specifically designated the information that is confidential and provided both the complete responses and redacted version. Specifically, AT&T Mobility is claiming confidential treatment for portions of Exhibits B, C and E. The unredacted confidential documents for Exhibits B, C and E are being filed electronically as Confidential and are marked "Shaded information is designated as confidential per WAC 480-07-160".

AT&T Mobility states as follows the legal basis under which the information is claimed to be confidential. Pursuant to WAC 480-07-160(2)(b) confidential information means "valuable commercial information, including trade secrets or confidential marketing, cost, or financial information, or customer-specific usage and network configuration and design information, as provided in RCW 80.04.095 and 81.77.210." The documents that AT&T Mobility claims are confidential include portions of Exhibits B which reflects in granular detail the status of the network improvements AT&T Mobility has undertaken for calendar year 2020 and a description of the amounts of its expenditures for capital improvements and other eligible improvements to the network that it plans to make in 2022; Exhibit C contains information about customer outages; and Exhibit E contains customer complaint information by type of complaint that is not generally disclosed to the public.

Received Records Management 06/30/21 16:01 Mr. Johnson June 30, 2021 Page Two

AT&T Mobility believes that all these documents contain valuable proprietary information regarding AT&T Mobility's telecommunications network in Washington, the public disclosure of which would cause serious competitive harm to the company.

Disclosure of these materials would reveal confidential details pertaining to AT&T Mobility's network infrastructure, customer base, and the company's competitive position in the Washington telecommunications marketplace. Because this information goes to the heart of the company's business planning and competitive strategy, its public disclosure would be both economically damaging to AT&T Mobility and economically advantageous to its competitors. The company does not generally disclose publicly this type of information.

If there are any questions, please do not hesitate to contact me.

Sincerely,

Sharm Mullin Sharon Mullin

Enclosures

AT&T Mobility (SAC 529910) Annual Eligible Telecommunications

Carrier Report for 2020 and 2022 Annual Plan

AT&T Mobility, study area code ("SAC") 529910,¹ submits its Annual Eligible Telecommunications Carrier Report for 2020 ("2020 Report") and Annual Plan for 2022 in accordance with WAC 480-123-060 to WAC 480-123-080.

I. AT&T MOBILITY ETC REPORT FOR 2020

A. Annual Certification of Eligible Telecommunications Carriers

With this filing AT&T Mobility requests continued certification as an eligible telecommunications carrier ("ETC") in Washington. In accordance with WAC 480-123-060, <u>Exhibit A</u> contains the certification that all federal high-cost universal service support was used in the preceding calendar year (2020) and will be used in the coming calendar year (2022) for the "provision, maintenance, and upgrading of facilities and services for which the support is intended."

B. Report as Required by WAC 480-123-070 for Calendar Year 2020

1. Report on use of federal universal service funds and benefits to consumers (WAC 480-123-070(1)(a) and (b))

Information on the amount of federal high cost universal service support received by AT&T Mobility and how that support was spent on the provision, maintenance and upgrade of facilities and services for which the support is intended is attached hereto as <u>Confidential Exhibit B</u>.

2. Local Service Outage Reports (WAC 480-123-070(2))

Local service outage information as required by WAC 480-123-070(2) is contained in <u>Confidential Exhibit</u> <u>C</u>.

3. Report on failure to provide service (WAC 480-123-070(3))

AT&T Mobility's unfulfilled requests for service in calendar year 2020 are shown in Exhibit D.

4. Report on complaints per one thousand connections (WAC 480-123-070(4))

AT&T Mobility's report with separate totals for the numbers of complaints from customers in

¹ The Commission designated AT&T Mobility as an eligible telecommunications carrier ("ETC") in certain areas in Washington by Order dated April 29, 2005 in Docket UT-043011 which was expanded by Order 03 dated October 15, 2009 in the same docket. On May 31, 2012, AT&T Mobility notified the Commission that there had been some legal entity changes concerning AT&T Mobility's ETC designation in Washington. *See* In the Matter of the Petition of Bellingham Cellular Partnership; Bremerton Cellular Telephone Company; Hood River Cellular Telephone Company, Inc.; New Cingular Wireless PCS, LLC; and Olympia Cellular Telephone Company, Inc., d/b/a Cingular Wireless, LLC for Designation as an Eligible Telecommunications Carrier, <u>Order Granting Petition</u>

<u>for Designation as an Eligible Telecommunications Carrier</u>, Docket No. UT-043011, Order No. 02 (April 29, 2005); New Cingular Wireless PCS, LLC; Bellingham Cellular Partnership; Bremerton Cellular Telephone Company; Hood River Cellular Telephone Company; and Olympia Cellular Telephone Company Inc. d/b/a AT&T Mobility For Amendment of its Designation as an Eligible Telecommunications Carrier to Include Additional Wire Centers, Order

Granting Amendment of Designation as an Eligible Telecommunications Carrier to Include Wire Centers in Washington Rural Service Area 2 and 3, Docket UT-04-3011, Order 03 (October 15, 2009); and, Letter to David W. Danner, UTC, from Sharon Mullin, AT&T (May 31, 2012).

Washington made to the FCC and the consumer protection division of the office of the attorney general of Washington along with the complaint category is attached hereto as <u>Confidential Exhibit E</u>.

5. Compliance with applicable service quality standards (WAC 480-123-070(5))

For wireless carriers the rule requires a commitment to comply with the Cellular Telecommunications and Internet Association's ("CTIA") Consumer Code for Wireless Service ("Code"). On an annual basis AT&T Mobility completes a certification process with CTIA. For 2020, AT&T Mobility certified to CTIA that it had adopted the principles, disclosures and practices set forth in the CTIA Code. Included in <u>Exhibit A</u> is AT&T Mobility's certification of substantial compliance with this requirement.

6. Certification of the ability to function in emergency situations (WAC 480-123-070(6))

To comply with this requirement an ETC must certify that it has adhered to the requirements in WAC 480-123-030(1)(g). WAC 480-123-030(1)(g) requires a wireless carrier to demonstrate that it has a reasonable amount of backup power (fixed, portable or other backup power source) for its cell sites and specifies certain backup power requirements for switches. AT&T Mobility provides backup power for its macro cell sites through a combination of batteries and portable and/or permanent generators. AT&T Mobility's switches in Washington have automatic start generators and over three (3) hours of battery reserve.

In addition to the backup power standards AT&T Mobility annually completes the recertification program for Business Continuity/Disaster Recovery offered through CTIA. In 2020, CTIA deemed AT&T Mobility as compliant with the principles, objectives and requirements of this program. The CTIA seal for Consumer Protection and Business Continuity/Disaster Recovery are found as attachments in the Form 481 filed with the FCC and the Commission as Exhibit - 610-2018 CTIA BC-DRP Compliance.

7. Advertising certification, including advertisements on Indian reservations (WAC 480-123-070(7).

The certification for this section is included in **Exhibit A**.

AT&T Mobility is committed to publicizing the availability of its Lifeline Service in a manner that is reasonably designed to reach those likely to qualify for the service. In that regard, AT&T Mobility engaged in the activities listed below in 2020 to support its Lifeline Service program.

- Maintained a dedicated, bi-lingual Lifeline Customer Care team supporting Lifeline Service through the following toll-free number, 800-377-9450;
- Offered Lifeline brochures in English and Spanish with information about the company's Lifeline offering, including pricing information and eligibility criteria. <u>Exhibit F</u> is an example of AT&T Mobility's Lifeline brochure available in 2020;
- Maintained a dedicated Lifeline website with information about Lifeline Service (att.com/wirelesslifeline)
- Continued advertising in newspapers across the state to publicize the availability of Lifeline Service, an example of AT&T Mobility's Lifeline advertisements for 2020 is included in <u>Exhibit</u>
 <u>G</u>. <u>Exhibit G</u> also contains a list of publication names and dates;
- Continued its monthly direct mail campaign in its ETC designated area to publicize the availability of the Lifeline Service to low-income households. <u>Exhibit H</u> is the postcard used in 2020.

II. Annual Plan for Universal Service Support Expenditures as Required by WAC 480-123-080

<u>Confidential Exhibit B</u> contains AT&T Mobility's projected receipt of federal high cost support in 2022 and its plans to utilize such support. The FCC previously ordered that the federal high cost support AT&T Mobility receives in Washington be phased out over five years with the first 20% reduction beginning July 1, 2012, and an additional 20% reduction each subsequent year until July 1, 2016. As the Mobility Fund

Phase II was not implemented by June 30, 2014, the reduction in federal high cost support was suspended. AT&T Mobility currently does not know when the phase down in legacy competitive ETC high cost support will start again.

III. Map as required by WAC 480-123-080(3)

Per the Commission's rules, AT&T Mobility is required to provide this information every 3 years; AT&T Mobility last filed this information on June 28, 2019, so it is not included in this filing.

Exhibit A

NEW CINGULAR WIRELESS PCS, LLC ANNUAL CERTIFICATION

I, Susanna V. Biancheri, being of lawful age and duly sworn, state that I serve as Vice President – AT&T Strategic Program Office and I am a corporate officer of AT&T Mobility Corporation which manages New Cingular Wireless PCS, LLC (collectively, "AT&T Mobility").

I certify to the Washington Utilities and Transportation Commission ("Commission") under penalty of perjury under the laws of the State of Washington that the following is true and correct to the best of my knowledge:

- The Commission designated AT&T Mobility as an eligible telecommunications carrier ("ETC") in certain areas in Washington by Order dated April 29, 2005 in Docket UT-0430111 which was expanded by Order 03 dated October 15, 2009 in the same docket; 2
- Federal universal service support received by AT&T Mobility was used in 2020 and will be used in 2022 only for the provision, maintenance, and upgrading of the facilities and services for which the support is intended in accordance with WAC 480-123-060;
- During calendar year 2020, AT&T Mobility provided the supported services required by 47 U.S.C. § 214(e) and has provided detailed information on the use of funds in accordance with WAC 480-123-070;
- During calendar year 2020, AT&T Mobility met the applicable service quality standards and consumer protection rules by complying substantially with the CTIA Consumer Code for Wireless Service as required by WAC 480-123-070(5);
- 5. During calendar year 2020, AT&T Mobility had the ability to function in an emergency and met the applicable requirements as required by WAC 480-123-070(6) as described in the AT&T Mobility Annual ETC Report for 2019 and 2021 Annual Plan; and,

1.See In the Matter of the Petition of Bellingham Cellular Partnership; Bremerton Cellular Telephone Company; Hood River Cellular Telephone Company, Inc.; New Cingular Wireless PCS, LLC; and Olympia Cellular Telephone Company, Inc., d/b/a Cingular Wireless, LLC for Designation as an Eligible Telecommunications Carrier, <u>Order</u> <u>Granting Petition for Designation as an Eligible Telecommunications Carrier</u>, Docket No. UT-043011, Order No. 02 (April 29, 2005).

a See In the Matter of the Petition of New Cingular Wireless PCS, LLC; Bellingham Cellular Partnership; Bremerton Cellular Telephone Company; Hood River Cellular Telephone Company; and Olympia Cellular Telephone Company Inc. d/b/a AT&T Mobility for Amendment of its Designation as an Eligible Telecommunications Carrier to Include Additional Wire Centers, Order Granting Amendment of Designation as an Eligible Telecommunications Carrier to Include Wire Centers in Washington Rural Service Area 2 and 3, Docket UT-04-3011, Order 03 (October 15, 2009). On May 31, 2012, AT&T Mobility notified the Commission that there had been some legal entity changes concerning AT&T Mobility's ETC designation in Washington.

6. During calendar year 2020, AT&T Mobility publicised the availability of its Li/eline Service in a manner reasonably designed to reach those likely to qualify for service in accordance with WAC 480-123-070(7).

6 · 29 - 2021 Date and Place Dallas, Texas

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Susanna V. Biancheri. Vice President AT&T Strategic Program Office

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Exhibit B

AT&T Mobility Use of ETC Support in 2020 and 2022

REDACTED Exhibit B - Report on Use of 2020 Federal High Cost Support

ILEC Study Area (list every study area)	Wire Center CLLI (list every wire center)	Wire Center Name	Project (e.g. cell site, radio, cabinets, etc.) or if no project for the W/C provide reason why	Start Date	Completion Date	Capital Investment	2020 Expense (utilities, Lease, Interconnect)	Capital and Expense investment for 2020

Customer Benefit (2020):

Operating Expense - Supports expenses associated with sites built with ETC support allowing customers to have access to a robust network in Washington ETC areas.

2020 Total Disbursement from High Cost Support

REDACTED Exhibit B - Report on Use of 2022 Federal High Cost Support

ILEC Study Area (list every study area)	Wire Center CLLI (list every wire center)		Project (e.g. cell site, radio, cabinets, etc.) or if no project for the W/C provide reason why	Projected Start Date	-	Capital Investment	2022 Expense (Utilities, Lease, Interconnect)	Capital and Expense investment for 2022
		2022 Total	Disbursement from High Cost Support					

Customer Benefit (2022):

Operating Expense - Supports expenses associated with sites built with ETC support allowing customers to have access to a robust network in Washington ETC areas.

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Exhibit C

AT&T Mobility Local Service Outages for 2020

REDACTED Exhibit C - 2020 Outage Report

r			r			1	[
						Service Outage	Service Outage	Service Outage Description	Did this outage		
				Number of	911 facilities	Description -	Description - Voice	- 911, E911 or NG911	affect multiple		
Outage	Outage	Outage	Outage	Customers	Affected	Cellular	over LTE (VoLTE)	Services Only	Study Areas		
Start Date	Start Time	End Date	End Time	Affected	(Yes/No)	(Yes/No)	(Yes/No)	(Yes/No)	(Yes/No)	Service Outage Resolution	Preventative Procedures
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2/14/20	5:00 PM										
2/26/20	7:00 AM										
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4/2/20	8:10 AM										
4/22/20	2 40 444										
4/22/20	2:48 AM										
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REDACTED Exhibit C - 2020 Outage Report

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Exhibit D

Number of Unfulfilled Requests for Service	Description of How Service Was Attempted
17	 In response to a request for service within its ETC designated area in Washington, AT&T Mobility takes the following steps: 1) AT&T Mobility will provide service on a timely basis to requesting customers within AT&T Mobility's service area where AT&T Mobility's network already passes the potential customer's premises; 2) If a customer cannot be served by AT&T Mobility's existing facilities, AT&T Mobility will provide service within a reasonable period of time, if service can be provided at reasonable cost by: a) Modifying or replacing the requesting customer's equipment; b) Deploying a roof-mounted antenna or other equipment; c) Adjusting the nearest cell tower; d) Adjusting network or customer facilities e) Reselling services from another carrier's facilities to provide service; or f) Employing, leasing or constructing an additional cell site. If, after these steps, the customer cannot be served, AT&T Mobility will notify the customer and provide the Commission with an annual report of how many requests for service could not be filled.

AT&T Mobility Report of Unfulfilled Requests For Service For the 2020 Calendar Year

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Exhibit E

Complaints per 1,000 Handsets/Lines

As required by WAC 480-123-070(4), AT&T Mobility provides the following information on the complaints it received during calendar year 2020. Specifically, complaints were filed by AT&T Mobility customers in Washington with the FCC or approximately complaints per 1,000 customers. AT&T Mobility customers in Washington filed complaints with the office of the attorney general (WA AG) of Washington or customers.

The following table includes the complaints received and the outcome with the FCC and WA AG. For each complaint that AT&T Mobility receives from the FCC or the office of the attorney general, a specialized customer care group within AT&T Mobility attempts to contact the customer to resolve the matter.

WA Complaints Summary			
Category	FCC	WA AG	Total
Charges & Fees (Billing)			
Hardware/Service Orders/Account Changes			
Other (Misc)			
Technical Issues (Network)			
Offers, Promotions, Adjustments (Point of Sale)			
Total			

Exhibit F

AT&T Mobility Lifeline Brochure (In effect Jan - Oct 2020)

Lifeline If you qualify for Lifeline, you could get a discount on your monthly wireless bill.

Your Lifeline wireless service is just \$1774 a month, after the \$725 Lifeline discount is applied to your plan of \$24.99. Are you a qualified resident of Tribal lands? You can get Enhanced Lifeline support, reducing your wireless bill to as little as \$1.

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Medicald (not Medicare)

Supplemental Nutrition Assistance Program (SNAP or food stamps) (SNAP or pool stamps) - Supplemental Security Income (SSI) - Pederal Public Housing Assistance (FPHA) - Veterans and Survivors Pension Benefit Customers seeking to qualify for program benefits under the income-based standards are required to provide written documentation of their household income. If you live on Tribal lands, you could also qualify for Enhanced Lifeline support if you meet the above requirements or participate in any of these programs: Bureau of Indian Affairs (BIA) General Assistance Tribal Temporary Assistance for Needy Families (Tribal TANF) (Tholi Hone) Tribal Administered Head Start (meeting income qualifying standards) Food Distribution Program on Indian Reservations (FDPIR) Please note: You're responsible for notifying us within 30 days of learning that you no longer meet the eligibility requirements for the Lifeline program.

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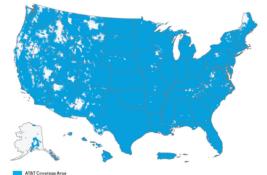
- Uterine is a government assistance program. The service is non-transferable. Only eligible consumers may enrol in the program, and the program is limited to one discount per household. per household. All subscribers will be required to demonstrate eligibility based at least on (1) household income at or below 135% of Federal Poverty guidelines for a household of that size or (2) the household's participation in one of the federal assistance programs.
- asistance programs. Program eligibility documents include: Current or provers statement of benefits from a qualitying state, federal, or Tribal program Anoteix etter a participation in a qualitying state, rederar, or Tribal program Pogram participation documents (ike a copy of your SNAP or Medicald card)
- Other official document showing your participation in a qualifying state, federal, or Tribal program icome eligibility documents include: Prior year's state, federal, or Tribai tax return
- -Priory perior's state, federal or Thiod tax return Poycheck or current income statement from an employer Social Security statement of benefits Veterons Administration statement of benefits Retirement or pension statement of Denefits Unemployment or Worker's Compensation statement of benefits
- Federal or Tribal notice letter of participation in General Assistance
- Divorce decree, child support award, or other official document containing income information for at least 3 manths

3 months Signing UD Aut complete the Lifeline Application form and certify that you participate in a qualifying poverment program completed application and occumentation to: ATAT Lifeline PO Box 30x00 Charleston, R. 19920

Chartestori, it. 51520 If you cannot access the application form from att.com/wirrelessifieline, just call 800.377.9450 and an application will be mailed to you. Applications that are not completely filled out, legible and signed will be returned.

Lifeline service for only \$1774 per month

1,000 Anytime Minutes / 1,000 Night & Weekend Minutes'' and Nationwide Long Distance included



AT&T Coverage Area Check coverage In your area at att.com/coveragev

If you still have questions or would like to receive information by mail please call a Lifeline representative at 800.377.9450, Monday through Friday, from 8 a.m. to 8 p.m. ET.

splay doesn't indicate the rate you will be charged. Please mview your In processing works that the second s unners and confidence. Linkine any local processing a reserved, peaker units as a summary and modern and the internation and the second second and the second second second and the second second

Servicio AT&T Lifeline

Washington

AT&T

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Discounted service for qualified customers

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Servicio con descuento

para clientes que reúnan los requisitos

Lifeline

orra dinero con Lifeline El servicio móvil de Lifeline cuesta solo \$1774 al mes, tras aplicar el descuento de Lifeline de \$725 al plan de \$2499. Si vives en un territorio tribal calificado, puedes recibir la asistencia de Enhanced Lifeline para reducir el total de la factura de servicio móvil y pagar tan solo \$1.

Enhanced Ublier para reducir el total de la factura de servicio módig pagir tanto 18.1 Requisitos para Lifetines Ubliere en un herefuncio federar y matar acterizarione falsas valantamente para obteneto puede resultar en multa, pasión, en program. Solo este o servico Lifetino y quada fantal. Por "yupo ternita" se entendes a los electos de programa. Dellene calquiar persona o de neue un servico Lifetino por quada fantal. Por "yupo ternita" se entendes a los electos de programa. Dellene calquiar persona o de neue un servico Lifetino por quada fantal pro puede neclas ternitarios de las electos de programa. Dellene calquiar persona de necesaria esta de las electos de programa. Dellene calquiarde esta de las electos de las electos de las electos ta un dellene tanto antica las electos de las electos en el proparan. Lifere esta entende las electos de las electos reisentes proparan. Lifere esta entende entendo entende esta electos federales de un 100 ho de las formas federales de Palveas (PE) por us signa en signal, o signa en uno de ento programa.

aimentos, 1908 stamps) Ingresos Complementarios de Seguridad (Supplementary Security Income o SSI Asistencia Federal para Vivienda Pública (Federal Public Housing Assistance o FPHA)

 Beneficio de Pensión de Veteranos y Sobrevivientes (Veterans & Survivors Pension Benefit) Los clientes que buscan cumplir con los requisitos para obtener los beneficios del programa bajo las normas basadas en los ingresos deben proporcionar documentación escrita sobre los ingresos de su on uno familiar. po tamistr. I viesem territorios tribales, también podrías recibir los beneficios Enhanced Lifeline si cumples con los requisitos anteriores y ticipas en uno de estos programas: sistencio Genera de lo Oficino para Acuntos Indígenos Bureau of Indian Affairs o BIA)

(Bureau of Indian Action of Day) Asistencia Temporal a Familias Tribales Necesitadas (Tribal Temporary Assistance for Needy Families o Tribal TANF) Head Start administrado a nivel tribal (can cumplimiento de los requisitos sobre ingresos)
 Programa de Distribución de Alimentos en Reservas indígenas (food Distribución Program on Indían Reservations o FDPR)

les con los requisitos de Lifeline, podrías recibir un descuento en la factura mensual de tu servicio móvil.

Restricciones del programa RESTITUTION RESTORE programme. Uterine sus programme de yada gubernamental El servicio no se pade transferir. Salo los cientes que cumpian con los reguisitos podrá inscriptiones en é programa. Existe un limite de un descuent program Gamilias. Todos los suscriptores deberán demostrar que cumpian con los mexistos basañadose por lo menos en (1) que los ingresos del grup Lados as subplotes deterál administrar que compara con tos su constantes abudidos os menos en (17) que las higras de depuest aun 10% de las hormas federales de Peteras (20) que el propo tamiline partique aun con de las programas de adentes la dedus. Documentos exigidos para participar en el programa: - Obstanción actual o del ado anterior de Hencílica que nuebe de anyograma colificada estadas (halendo o laberlía tenendo en de - Sela como para en títique la participación en a programa colificada estadas (hencílicas) estadas estas estas de laberlías que non balendo estas (hencílicas) estas estas estas estas estas estas estas estas estas (hencílicas) estas (hencílicas) estas estas

estatol, federal o tribàl Documentos de participación en el programa (por ej, copia de tu tarjeta de SNAP o Medicaid) Otros documentos oficiales que demuestren que participas en un programa calificado estatol, federal o tribal

empinadar Endato de cuento de beneficios del Segues Social Endato de cuento de beneficios de la Administración de Veteranos de Gerera Endato de cuento de beneficios de la jubición o de pensión Endato de cuento de beneficios de desempleo o de indeminació por academento de tratogo cuento de las cuentos de desempleos de la deminizació por academento de tratogo cuentos de las cuentos de las cuentos la pensión en el Programo de Astatorias Gererar (Gererar Juscianteración en el Programo de Astatorias Gererar (Gererar Juscianteración en el Programo de Astatorias Gererar (Gererar Juscianteración de las híos)

Sentencia de divorcio, sentencia de manutención de los hijos u otro documento aficial con información sobre los ingresos de al menos 3 meses.

Completa la Solicitud de Lifeline y certifica que participas en uno de los programas gubernamentales seleccionados o que cumples con los nequisitos necesarios. Envía la solicitud completa y la documentación a

Se devolverán las solicitudes que no se reciban completas, sean ilegibles o no estén firmadas.

Servicio Lifeline por solo \$1774 al mes

Incluye 1,000 minutos a cualquier hora y 1,000 minutos de noche y de fin de semana," además de llamadas de larga distancia a nivel nacional



Area de Cobertula de Area Consulta la cobertura de tu área en att.com/coverageviewel

En caso de tener preguntas o si deseas recibir información por correo, lama a un representante de Lifelne al 800.377.9450, de Lunes a viernes de 8 a.m. a 8 p.m. (hora del este)

n que apunce en la partalla del teléfono no indica la tarfa que se coboral. Revise el mapa de cobertura para ver las ámas que se incluyen las libres y punde incluir ámas en las que otras compañías no añfaldas cómosm sus servicos. Es posible que represente el áma para la cual se El áma de cobertura na la punde variar considerabiemente de la que musetorne los galdoss del maya por cauxa del termone, el de muj In district, la ten di miseri ne grani wa venintellemente di la parcelare la politica en agei na casa en anna e la casa mente e la politica en agei na casa e mente e la ca or Umere an Aux 3/Her. Termines y exampliques: Estavicio de Lifeline esti sujeta a los términos y condiciones que aparose en los términos del savicio, el plan de tarifaz, la información de venta y en el contrato de Lifeline © (2015 ALE) Instituctual Ingenty Lides ias demotos resanados. ALEI, el logostpo de ATEI y todas las otras marcas contenidas aquí son marcas contecidas de ATEI instituctual Property y/o compañías Mindore a ATEI Auxinidados en 1 de ATEI.

Washington



Programa Complementario de Asistencia Nutricional (Supplemental Nutrition Assistance Program, SNAP o cupones de alimentas, "Food Stamps")

Importante: Es tu responsabilidad avisamos cuando ya no cumplas con los requisitos para recibir los beneficios del programa Lifeline dentro de los requisitos para recibir los beneficios del programa Lifeline dentro de

programa cuencias por la construcción de la construcción de la construcción de impuestos estatol, federal o tribal del año anterior - Recibo de suello o declaración de ingresos actuales emilida por el empleador

ara inscribirte

AT&T Lifeline PO Box 5020 Charleston, IL 61920

Si no puedes tener acceso al formulario de solicitud desde att.com/wirelessififeline, solo llama al 800.377.9450 y te enviaremos una solicitud oce correo.

Exhibit F (continued)

AT&T Mobility Lifeline Brochure (In effect Nov - Dec 2020)

Lifeline

If you qualify for Lifeline, you could get a discount on your monthly wireless bill.

ve money with Lifeli Your Lifeline wireless service is just \$19.74 a month, after the \$5.25 Lifeline discount is applied to your plan of \$24.99.

plan of \$2499. Are you a qualified resident of Tribal lands? You can get Enhanced Lifeline support, reducing your wireless bill to as little as \$1 if you live in an eligible state with Tribal Lands.

ifeline

service

Discounted service for qualified customers

Servicio AT&T

Lifeline

Alabama Louisiana Arkansas Michigan Idaho Mississippi Kentucky Washington

state with initial lands. Qualifying for Lifeline Uithine is a detail benefit and will diy making false statements to obtain the levent can result in fines, in proceedings of the second second second second the non-second second second second second second to divert the second second second second second second and share income an expense. A household is not permitted to receive Lifeline benefits from multiple providers. Valdador of the one-per-bunched is initiation constitutes a violation of the Federal Communications Commissions (or FFC) nels and Imitation constitutes a violation of the Federal Communications Commissions for VFCC1 rules and will result in the subscriber's de-enrollment. Thom the program. Lifeline is a non-transferensible benefit, and the subscriber may not transfer his or her benefit to any other perion. You may qualify for federal Lifeline benefits? your household income is at or bioline SEPS of the Federal Powerty Guidelines (FPG), or you participate in any of these processor.

these programs.

unnes programs. • Medicaid (not Medicare) • Supplemental Mutribon Assistance Program (SMAP or food stamps) • Supplemental Security Income (SS) • Federal Public Housing Assistance (FPHA) • Veterans and Survivors Pension Benefit Customers seeking to qualify for program benefits under the income-based standards are required to provide written documentation of their household If you live on Tribal lands in an eligible state, you could also qualify for Enhanced Lifeline support if you meet the above requirements or participate in any of these programs: Bureau of Indian Affairs (BIA) General Assistance Tribal Temporary Assistance for Needy Families (Tribal TANF)

(India Inter) Titbal Administered Head Start (meeting income qualifying standards) -Road Distribution Program on Indian Reservations (FDRR)

Please note: You're responsible for notifying us within 30 days of learning that you no longer meet the eligibility requirements for the Lifeline program.

Program restrictions

Lifeline is a government assistance program. The service is non-transferable. Only eligible consume may enroll in the program, and the program is limited to one discount per household. Imhed to one discount per household. All subscribers will be required to demonstrate elgibility based on either (1) household income or below 135% of Foderal Poverty guidelines for a household of that size, or (2) the household's participation in one of the federal assistance programs. Program eligibility documents include:

Current or prior year's statement of benefits from a qualifying state, federal or Tribal program
 A notice letter of participation in a qualifying state, federal or Tribal program

- Program participation documents (like a copy of your SNAP or Medicaid card)
- Other official document showing your participation in a qualifying state, federal, or Tribal program

Income eligibility documents include: · Prior year's state, federal or Tribal tax return Paycheck or current income statement from an employer Social Security statement of benefits

 Social Security statement of benefits
 Veterans Administration statement of benefits
 Retirement or pension statement of benefits
 Unemployment or Worker's Compensation statement of benefits Federal or Tribal notice letter of participation in General Assistance

 Divarce decree, child support award, or other official document containing income information for at least 3 months Signing up

 Apply: To apply for Lifeline, go to the Lifeline National Verifier online at CheckLifeline.org or call the Lifeline Support Center at 800.234.9473. Mail the completed application and documentation to: USAC Lifeline Support Center P.O. Box 7081 London, KY 40742

2) Order: Once the National Verifier approves your Ufeline discount eligibility, please call us at 800.377.9450 to determine if AT&T can provide the Lifeline discount at your location. You can also call 800.377.9450 and we'll mail an application to you.

Applications that aren't completely filled out, legible, and signed will be returned.

•

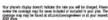


per month

1,000 Anytime Minutes 1,000 Night & Weekend Minutes" and Nationwide Long Distance included

If you have questions or would like to receive information by mail,

please call a Lifeline representative at 800.377.9450, Monday through Friday, from 8 a.m. to 8 p.m. ET.



All time, one may be react at distant/parameter for it puts feasible time of the put state Terms and Conditions: Likitos servite its solution to the terms and conditions: Served in the Terms of Servite, Terms Park, Sales Internation, and Likitos Contract. 9: 2020 ACM Indextaal Program (Arrights memory ARM), the ASM Degund all offset meshs constanted from the net indextance of ASM terministicat Fragmenty and/or ASM all filled comparises. Restaud traces

Lifeline

Ahorra dinero con Lifeline El servicio móvil de Lifeine cuesta solo \$1974 al mes, tras aplicar el descuento de Lifeine de \$5.25 al plan de \$2499.

3-4939. Si vives en un territorio tribal calificado, puedes recibir la asistencia de Enhanced Lifeline para reducir el total de la factura de servicio móvil y pagar tan solo \$1 si vives en un estado elegíble con territorios tribales.

isitos para Lifelir

Requisitos para Lifeline Unitar eu hecio fatera y neutra de chractares tales volarizatamento para obraneto puede matter en mattas patido, concelectó de la levoriçado no prohitotón para volver a incriberse en el programa. Solos e ofnece un servicio Lifelino y orguno familar. For 'gnop familiar' se entenderá, a los efectos del programa Lifelino, calgader persona o grupo de y compartan ingresos y gatos. Un grupo familar provedencia los tentes de las de entras de un proveedor. La violación de este limita constituye un incomplimiento de ingliamento de las cansias frederal de Comunizaciones (FCC) y tentel a como conscientar programa. Lifelino es un beneficio ta tentes persona la suceptor no podrá transferito a ningua otra persona E posible que tempos reino de los de los beneficios Es posible que tengas derecho a recibir los beneficios federales de Lifeline al los ingresos de tu grupo familiar son iguales o inferiores a un 135% de las Normas son iguaies o intercores a un 15% de las Normas Federales de Pobraz (IPRS, por su sigia en inglés), o si participas en uno de estos programas: - Medicolár (in Medicare) - Programo Complementorio de Asteneral Nutricional Supplemental Natrition Assistance Program, SNAP o cupones de admentos, Tood Stannar)

Ingresos Complementarios de Seguridad (Supplementary Security income o SSI) - Astatencio Faderal para Visionalo Pública (Pederal Public Housing Assistance o FPH4) - Benedicio de Pensión de Veteranos y Sobrevisientes (Veteranos & Sunivers Pension Benefit)

s de Lifeline, podrías recibir un descuento en la factura mensual de tu servicio móvil Si vives en un territorio tribal en un estado elegible, también podrías recibir los beneficios de Enhanced Lifeline si cumples con los requisitos anteriores y participas en uno de estos programas: Astenencia General de la Oficine para Asuntos indígenas (Bureau of Indian Aflairs o BIA) Asistencia Temporal a Familias Tribales Necesitadas (Tribal Temporay Assistance for Needy Families o Tribal TAHE)

Huos Isaer Head Start administrado a nivel tribal (can cumplimiento de los requisitos sobre ingresos) - Programa de Distribución de Alimentos en Reservos Indigense (Fodd Distribution Program on Indian Reservations o FDPR)

Impertante: Es tu responsabilidad avisarnos cuando ya no cumpias con los requisitos para recibir los beneficios del programa Lifeline dentro de los 30 días posteriores a tener conocimiento de tal inhabilitación.

Restricciones del programa

Incest Incuron res Oct programa Ufeline es un programa de ayuda gubernamental. El servicio no se puede transfert: Solo los clentes que cumptan con los regulatos podrán inscribisse en el programa. Existe un límite de un descuento por grupo familiar. r grupo

familia: Todos los auxoriptores deberán demostrar que cumplen con los regulatos basiandose en ya sea (1) que los ingenesos del grupo familiar (seguin la cantitad de integrantos) son iguales o inferiorse a un 135% de las normas Federatas de Poteraz O. (2) que el grupo familiar participa en uno de los programas de asistencia federal Documentos exigidos para participar en el programa

Una carta que certifique la participación en un programa calificado estatal federal o tribal pograno consider a solution (reference or local Documentos les participación en el programa (por ej, copia de tu tarjeta de SNAP o Medicala) - Otros documentos oficiales que demuestren que participos en un programo calificado estatal (federal o traba) Documentos exigidos referidos a ingresos Documentos exigidos referidos a langresos: - Auctoroción de impuestos estados (Refora o totical del dirá carteriar - Rencho de suas en obsciconosión de ingresos actuales - Rencho de suas en obsciconosión de ingresos actuales - Sistado de cuento de beneficios de la Astimitaturación de Istenarios de cuento de beneficios de la Astimitaturación de Istenarios de cuento de beneficios de la Astimitaturación de Istenarios de cuento de beneficios de la Astimitaturación de Istenarios celestratos de las entereficios de la Astimitaturación de Istenarios celestratos de las entereficios de la Astimitaturación de Istenarios de cuento de los beneficios de la partosi-no de paradán - Canto fideraria o trabal que cartíficos la partospación en el Reograma de Astenaria General (Reinert Assistance), - Semetencio de divercia, sentencia de monutención de los Ingresos de el menos I meses

Para inscribirte

 Haz la solicitud: para solicitar el beneficio de Lifeine, visita CheckLifeline.org o llama al centro de asistencia de Lifeine al 800.234.9473.* Envía la solicitud completa y la documentación a:

USAC Lifeline Support Center P.O. Box 7081 London, KY 40742

Lendon, KY 40742 9 Haz el padiesi el evrificador de elegibilidad nacional determina que puedes recibe el descuerto de Lifétine. Elarmons al 800.3773469 para verificar si AT&T puede ofrecer el descuento en tu ubicación. "También puedes Barnar al 800.3773459 y te enviaremos que solicitad por correo.

Se devolverán las solicitudes que no se reciban completas, sean llegibles o no estén firmadas.



Servicio Lifeline por solo \$1974 al mes

Incluye 1,000 minutos a cualquier hora y 1,000 minutos de noche y de fin de semana," además de llamadas de larga distancia a nivel nacional

En caso de tener preguntas o si deseas recibir información por correo, llama a un representante de Lifeline al 800.377.9450, de lunes a viernes de 8 a.m. a 8 p.m. (hora del este).

Revise el mapa de cobertura para ser las áveis incluídas o excluídas en sa plan $\{E\}$ marag de cobertura se puede encoetrar en aticom/coesageviever o en to tiveda de Alla más corrana.

A tite of sections and the encoded section of the s Instadus. Terrinos y conditiones: El servicio de Lifelen está sujeto a los términos y conditiones que aparces en los términos del concejo el parte funda La Internación de verta y en el contactos de Lifelen e Allos (El Statibuteda Interpreta, Tudos las Concelusos mascas consentales de ASEI Intelestad Integerity y de compañías affludas a ATEL Autualizada en 11 de 2018.

para clientes que reúnan los requisitos

Alabama Louisiana Arkansas Michigan Idaho Mississippi Kentucky Washington





- Decimentos engresos para participar en el programa:
 - Decimeción ectual o del eño enterior de los beneficios que recibe de un programo colificado estatol (federal o tribal

Washington (WOI)

Promo Launch Date: 3/10/2020

- Aberdeen Daily World
- The Chronicle





Washington (WOI)

Promo Launch Date: 3/11/2020

- Rawhide Press
- Tri-City Herald
- Sequim Gazette
- Tacoma News Tribune
- Longview Daily News
- Whidbey News Times
- Bellingham Herald
- Olympia Olympian
- Port Townsend Leader
- Seattle Times
- The Columbian
- Kitsap Sun
- Yakima Herald-Republic
- Spokane Spokesman-Review

LIFELIN	NE SERVICE
	rom AT&T
	Qualified low-income residents of Washington may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.
	FREE with Lifeline activation, while supplies last. AT&T FLIP PHONE
AT 1-800-234-9473 OR VISIT CHEC YOUR AT&T SERVICE, CALL 1-80	CKLIFELINE.ORG. FOR ANY OTHER QUESTIONS ABOUT 00-377-9450 OR VISIT ATT.COM/WIRELESSLIFELINE.
Includes 1,000 Anyti	R \$17.74 a month after Lifeline discounts are applied. ime minutes, nationwide long distance,
If you live on Tribal lands and	night and weekend minutes. qualify, you could get Enhanced Lifeline support, ur wireless bill to as little as \$1 a month.
Lifeline is a government benefit program; ti in the program; and the benefit is limited wireless service. Consumers who willfully ma is last or off location is the term is last or off located benefits. In one of the household is come to be hown OR (2) the household read to be hown of (2) the household read to be hown of the household's participation in one of the enrollment based on income. Provy servi- an employer, or paycheck: Social Security sta or Tribal program. anotice letter of participation in Gene document: containing income information for free anothere thased on program. Current or Tribal program, anotice letter of participation	ur wireless bill to as little as 5 i a month. he benefit is nontransferable: only eligible consisting of elister wireline or to one discourt per household consisting of elister wireline or ker fake statements to obtain the benefit can be punished by fine or gran. All consumers will be required to demonstrate eligibly bases 135% of federal Poverty Level guidelines for a household of that size state, federal, or Thala tar return; current income statement from ement of benefits; Veterana Administration statement of benefits; tedrar la sistance; device drift support award, or therefits; federal ar a lassistance; device drifts upport award, or therefits; retars of benefits; beterana Administration statement of benefits; retars rates sistance; device drifts; busport award, or therefits; retars as lassistance; during of thing program; program participation in a gualifying state, federal, or Thing program; program participation cal card, or corp thereof; bether of ficial document evidencing the



Washington (WOI)

Promo Launch Date: 3/13/2020

• Auburn Reporter



LIFELINE SERVICE

Qualified low-income residents of Washington may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.

FREE with Lifeline activation, while supplies last.



FREE SHIPPING | TO APPLY FOR LIFELINE SERVICE, CALL THE LIFELINE SUPPORT CENTER AT 1-800-234-9473 OR VISIT CHECKLIFELINE.ORG. FOR ANY OTHER QUESTIONS ABOUT YOUR AT&T SERVICE, CALL 1-800-377-9450 OR VISIT ATT.COM/WIRELESSLIFELINE.

SERVICE AVAILABLE FOR \$17.74 a month after Lifeline discounts are applied.

Includes 1,000 Anytime minutes, nationwide long distance, and 1,000 night and weekend minutes.

If you live on Tribal lands and qualify, you could get Enhanced Lifeline support, which can reduce your wireless bill to as little as \$1 a month.

Lifeline is a government benefit program; the benefit is nontransferable; only eligible consumers may enroll in the program; and the benefit is limited to one discount per household consisting of either wireline or wireless service. Consumers who willfully make false statements to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. All consumers will be required to demonstrate eligibility based at least on (1) household income at or below 135% of Federal Poverty Level guidelines for a household of that size OR (2) the household's participation in one of the federal assistance programs. Forms of documentation required for enrollment based on income: Prior year's state federal or Tribal tax return: current income statement from an employer, or paycheck; Social Security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; Unemployment/Workers' Compensation statement of benefits; federal or Tribal notice letter of participation in General Assistance; divorce decree, child support award, or other official document containing income information for at least three (3) months' time. Forms of documentation required for enrollment based on program: Current or prior year's statement of benefits from a qualifying state, federal, or Tribal program; a notice letter of participation in a qualifying state, federal, or Tribal program; program participation documents (e.g., consumer SNAP card, Medicaid card, or copy thereof); other official document evidencing the consumer's participation in a qualifying state, federal, or Tribal program. AT&T Mobility will retain a copy of this documentation. Other charges and restrictions may apply. Pricing and terms subject to change. Visit a store near you or att.com/wirelesslifeline for more info. Terms and Conditions: Lifeline service is subject to the terms and conditions found in the Terms of Service, Rate Plan, Sales Information, and Lifeline Contract. Screen images simulated. © 2020 AT&T Intellectual Property. All rights reserved. AT&T and the Globe logo are registered trademarks of AT&T Intellectual Property. All other marks used herein are the property of their respective owners.



Washington (WOI)

Promo Launch Date: 6/16/2020

- Aberdeen Daily World
- The Chronicle





Washington (WOI)

Promo Launch Date: 6/17/2020

- Rawhide Press
- Tri-City Herald
- Sequim Gazette
- Tacoma News Tribune
- Longview Daily News
- Whidbey News Times
- Bellingham Herald
- Olympia Olympian
- Port Townsend Leader
- Seattle Times
- The Columbian
- Kitsap Sun
- Yakima Herald-Republic
- Spokane Spokesman-Review

	NE SERVICE
	Qualified low-income residents of Washington may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.
	FREE with Lifeline activation, while supplies last. AT&T FLIP PHONE
AT 1-800-234-9473 OR VISIT CI YOUR AT&T SERVICE, CALL 1	R LIFELINE SERVICE, CALL THE LIFELINE SUPPORT CENTER HECKLIFELINE.ORG. FOR ANY OTHER QUESTIONS ABOUT 1-800-77-9450 OR VISIT ATT.COM/WIRELESSLIFELINE.
	FOR \$17.74 a month after Lifeline discounts are applied.
and 1,0	000 night and weekend minutes.
	and qualify, you could get Enhanced Lifeline support, a your wireless bill to as little as \$1 a month.
In the program; and the benefit is limit wirrless service. Consumers who willfully imprisonment or can be barred from the- at least on (1) household's participation in on for enrollment based on income. Pioro ye a menpioyer, or paycheck; Social Security retirement/pension statement of benefits or Tribal notice letter of participation in C document containing income informatio for enrollment based on program. Current	m the benefit is nontransferable; only aligible consumers may enror tised to one discourt per household consisting of either virialine or program. All consumers will be required to demonstrate elipibility base on 195% of federal Poverty, teed guidelines for a household of that site e of the federal assistance programs. Forms of documentation require ars' state, federal Poverty, teed guidelines for a household of that site site of the federal assistance programs. Forms of documentation require ars' state, federal - 0 Tribal tax return, current income statement for statement of benefits; Veterans Administration statement of benefits; General Assistance, divorce decree, child support award, or other official for at least three (3) months' time. Forms of documentation require at to prior year's statement of benefits from a qualifying state, federal, of torin a qualifying state, federal, or bala program perilopiato



Washington (WOI)

Promo Launch Date: 6/19/2020

• Auburn Reporter



LIFELINE SERVICE

Qualified low-income residents of Washington may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.

FREE with Lifeline activation, while supplies last. AT&T FLIP PHONE



FREE SHIPPING | TO APPLY FOR LIFELINE SERVICE, CALL THE LIFELINE SUPPORT CENTER AT 1-800-234-9473 OR VISIT CHECKLIFELINE.ORG. FOR ANY OTHER QUESTIONS ABOUT YOUR AT&T SERVICE, CALL 1-800-377-9450 OR VISIT ATT.COM/WIRELESSLIFELINE.

SERVICE AVAILABLE FOR \$17.74 a month after Lifeline discounts are applied.

Includes 1,000 Anytime minutes, nationwide long distance, and 1,000 night and weekend minutes.

If you live on Tribal lands and qualify, you could get Enhanced Lifeline support, which can reduce your wireless bill to as little as \$1 a month.

Lifeline is a government benefit program; the benefit is nontransferable; only eligible consumers may enroll in the program; and the benefit is limited to one discount per household consisting of either wireline or wireless service. Consumers who willfully make false statements to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. All consumers will be required to demonstrate eligibility based at least on (1) household income at or below 135% of Federal Poverty Level guidelines for a household of that size OR (2) the household's participation in one of the federal assistance programs. Forms of documentation required for enrollment based on income: Prior year's state federal or Tribal tax return: current income statement from an employer, or paycheck; Social Security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; Unemployment/Workers' Compensation statement of benefits; federal or Tribal notice letter of participation in General Assistance; divorce decree, child support award, or other official document containing income information for at least three (3) months' time. Forms of documentation required for enrollment based on program: Current or prior year's statement of benefits from a qualifying state, federal, or Tribal program; a notice letter of participation in a qualifying state, federal, or Tribal program; program participation documents (e.g., consumer SNAP card, Medicaid card, or copy thereof); other official document evidencing the consumer's participation in a qualifying state, federal, or Tribal program. AT&T Mobility will retain a copy of this documentation. Other charges and restrictions may apply. Pricing and terms subject to change. Visit a store near you or att.com/wirelesslifeline for more info. Terms and Conditions: Lifeline service is subject to the terms and conditions found in the Terms of Service, Rate Plan, Sales Information, and Lifeline Contract. Screen images simulated. © 2020 AT&T Intellectual Property. All rights reserved. AT&T and the Globe logo are registered trademarks of AT&T Intellectual Property. All other marks used herein are the property of their respective owners.



Washington (WOI)

Promo Launch Date: 9/15/2020

- Aberdeen Daily World
- The Chronicle



Washington (WOI)

Promo Launch Date: 9/16/2020

- Rawhide Press
- Tri-City Herald
- Sequim Gazette
- Longview Daily News
- Whidbey News Times
- Bellingham Herald
- Olympia Olympian
- Port Townsend Leader
- Seattle Times
- The Columbian
- Kitsap Sun
- Yakima Herald-Republic
- Spokane Spokesman-Review

	from AT&T
	Qualified low-income residents of Washington may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.
	FREE wtb.Lfeline activation, while supples last. AT&T FLIP PHONE
AT 1-800-234-9473 OR VISIT YOUR AT&T SERVICE, CAL	OR LIFELINE SERVICE, CALL THE LIFELINE SUPPORT CEN I CHECKLIFELINE.ORG. FOR ANY OTHER QUESTIONS AB LL 1-800-377-9450 OR VISIT ATT.COM/WIRELESSLIFELINI E FOR \$17.74 a month after Lifeline discounts are applied
Includes 1,000) Anytime minutes, nationwide long distance,
If you live on Tribal land	l 1,000 night and weekend minutes. Is and qualify, you could get Enhanced Lifeline support, uce your wireless bill to as little as \$1 a month.
Lifeline is a government benefit p enroll inthe program; and the bene or wireless service. Consumers with by fine or imprisonment or can be te eliphility based is less or (1) hous household of that size 0.8(2) than to d' documentation required for enro current income statement of benefit durore decree, child support awa least three (3) months time. Form	Use your writeress bin to as its its as a informat. regram, the benefit is nontransferable; only eligible consumers fit is limited to one discount per household consisting of either wi owiffully make files statements to obtain the benefic can be pur parred from the program. All consumers will be required to demons- the obtained to benefic the obtained benefic can be pur planent based on come. Frory eyes' stats, federal or yours ture employer, or paycheck; Social Security statement of banefits; twe- tic retirement/pension statement of banefits; twe- tic retirement/pension statement of banefits; twe- tic retirement/pension statement of banefits; twe- tics from a qualified document containing income information of documentation required for enrollment based on program. Cu is from a pushing state, federal or tribal program participation documents (eg., come terel); obto molfied document contencing the commune's participation banefit document participation documents (eg., come).



Washington (WOI)

Promo Launch Date: 9/18/2020

• Auburn Reporter



Qualified low-income residents of Washington may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.

FREE SHIPPING | TO APPLY FOR LIFELINE SERVICE, CALL THE LIFELINE SUPPORT CENTER AT 1-800-234-9473 OR VISIT CHECKLIFELINE.ORG. FOR ANY OTHER QUESTIONS ABOUT YOUR ATS SERVICE, CALL 1-800-377-9450 OR VISIT ATT.COM/WIRELESSLIFELINE.

SERVICE AVAILABLE FOR \$17.74 a month after Lifeline discounts are applied.

FREE

with Lifeline activation, while supplies last.

AT&T FLIP PHONE

Includes 1,000 Anytime minutes, nationwide long distance, and 1,000 night and weekend minutes.

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Washington (WOI)

Promo Launch Date: 9/24/2020

• Tacoma News Tribune



Qualified low-income residents of Washington may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.

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SERVICE AVAILABLE FOR \$17.74 a month after Lifeline discounts are applied.

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Washington (WOI)

Promo Launch Date: 12/8/2020

- Aberdeen Daily World
- The Chronicle



SNAP card, Medicaid card, or copy thereof): other official document evidencing the consumer's participation in a qualifying state, federal, or Tribal program. Other charges and restrictions may apply. Pricing and terms subject to change. Visit a store near you or att.com/wiressistifient for more info. Terms and Conditions: Lifeline service is subject to the terms and conditions found in the Terms of Service, Rate Plan, Sales Information, and Lifeline Contract. Screen images simulated. @ 2020 AT&T intellectual Property, Al rights reserved. AT&T and the Globe logo are registered trademarks of AT&T intellectual Property. Al other

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Washington (WOI)

Promo Launch Date: 12/9/2020

- Bellingham Herald
- Kitsap Sun
- Longview Daily News
- Olympia Olympian
- Port Townsend Leader
- Seattle Times
- Sequim Gazette
- Spokane Spokesman-Review
- Tacoma News Tribune
- The Columbian
- Tri-City Herald
- Whidbey News Times
- Yakima Herald-Republic
- Auburn Reporter
- Rawhide Press



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Washington (WOI)

Promo Launch Date: 12/11/2020

• Auburn Reporter



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Washington (WOI)

Promo Launch Date: 12/20/2020

• Rawhide Press



FREE SHIPPING | TO APPLY FOR LIFELINE SERVICE, CALL THE LIFELINE SUPPORT CENTER AT 1-800-234-9473 OR VISIT CHECKUFELINE.ORG. FOR ANY OTHER QUESTIONS ABOUT YOUR ATS SERVICE, CALL 1-800-377-9450 OR VISIT ATT.COM/WIRELESSLIFELINE.

SERVICE AVAILABLE FOR \$19.74 a month after Lifeline discounts are applied.

Includes 1,000 Anytime minutes, nationwide long distance, and 1,000 night and weekend minutes.

If you live on Tribal lands and qualify, you could get Enhanced Lifeline support, which can reduce your wireless bill to as little as \$1 a month.

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Exhibit H

AT&T Mobility Lifeline Direct Mail Postcard (Mailed Jan - Nov 2020)



AT&T Mobility Lifeline Service \$17.74 per month after discount of \$7.25 (excluding taxes, fees and surcharges). The plan includes 1,000 Anytime Minutes and 1,000 Night

and Weekend Minutes, including Nationwide Long Distance.

Qualified low-income residents may receive discounted wireless service from AT&T Mobility under the Lifeline program. Lifeline is a government assistance program; the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.

Call today to find out which phones are available at a discount with AT&T Mobility Lifeline Service.

FOR MORE INFORMATION

Call 800.377.9450 or visit att.com/wirelesslifeline

<FULLNAME> <ADDRESS> <CITY>, <STATE> <ZIP>-<PLUS4>

Limited-time offer: Available while supplies tast: Equipment substitutions may supply. For specific information regarding the terms and conditions of the rete plan please refer to the Lifeline rete plan brochure at <u>att.com/wirelessifeline</u>. Reaming and other charges may supply. Certain restrictions supply. All subscribers will be required to demonstrate eligibility based at least on ([] Household income at or below 155% of Fed Powery guidelines for a backgroup may supply. The bouchold's participation in a eligible financial assistance program. Forms of documentation necessary for enrollment: Program eligibility: current or prior year's statement of benefits. The acad supplies that of a participation in a qualifying program. Income at the low of the state of QI or example. a copy of consumer statement from an ennoyee; current spatiation is qualifying program. Income at the low of the state QI or quality at the state of QI or example. The statement of the endits: Veterans Administration statement of benefits. The statement of the endits: Veterans Administration statement of benefits: retirement/persion statement of benefits: retirement plansing and constrate eligibility to state of the state QI or quality attement of benefits: retirement/persion statement of Benefits: retirement/Benefits attement of Benefits: retirement plansing attement attement attement attement attement attement attement of researches attement of Benefits: retirement plansing attement attemen

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LIF-WA-12/19

Exhibit H (continued)

AT&T Mobility Lifeline Direct Mail Postcard (Mailed Dec 2020)



AT&T Mobility Lifeline Service*

Llama ahora al 800.377.9450 para del servicio al Cliente de Lifeline.

"Lifeline is a government assistance program; the service is non-transferable, only eligible consumers may enroll in the program and the program is limited to one discount per household consisting of either wireline or wireless service. Consumers who wilfully m is limited to one discount per household consisting of either wireline o tements in order to obtain the benefit can be punished by fine or impriso reless service. Consumers who willfu ent or can be barred from the progra LIF-NAT-PC-12/20



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\$19.74 per month after discount of \$5.25 (excluding taxes, fees and surcharges). The plan includes 1,000 Anytime Minutes and 1,000 Night and Weekend Minutes, including Nationwide Long Distance.

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Call today to find out which phones are available at a discount with AT&T Mobility Lifeline Service.

AT&T PO Box 5087 Carol Stream, IL 60197-5087

POSTAGE PAID AT&T

FOR MORE INFORMATION

Call 800.377.9450 or visit att.com/wirelesslifeline

<FULLNAME> <ADDRESS> <CITY>, <STATE> <ZIP>-<PLUS4>

Limited-time offer. Available while supplies last. Equipment substitutions may apply. For specific information regarding the terms and conditions of the rate plan, please refer to the Lifeline rate plan brochure at <u>att com/wirelessificine</u>. Reaming and other charges may apply. Certain restrictions apply. All subscribers will be required to demonstrate eligibility based at least on [] household income at or below 159% of Fed Poverty guidelines for a household of that sci. (R) (2) the household's participation in a eligible manifestion and apply of program. Forms eligibility provides at least on [] household income at or below 159% of Fed Poverty guidelines for a household of that sci. (R) (2) the household's participation in a eligible manuality program. Income eligibility provides at least on [] apply or participation in a equility program force leader of the rate plan brochure statement of benefits: retirement eligible financial assistance. Thoremet eligibility financial assistance of advertation at leader of the charges may apply. Certain restrictions apply and the charges may apply comment plan participation in a equility program income eligibility prior years's state. Telefen of Tihal tax return current none attement of benefits: retirement plan brochures to program strates and the charges may apply. Certain restrictions attement of benefits: retirement plan attement and the program for the rate plan attement and the return current association statement of benefits: retirement plan attement attements: retirement plan attement attements: retirement plan attement attements: program strates attement attements: retirement plan attement attements: retirement

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