

PUGET SOUND ENERGY
Electric Tariff G

SCHEDULE 80
GENERAL RULES AND PROVISIONS (Continued)

17. **DISCONTINUANCE OF SERVICE:** (Continued)

(T)

If a Customer of record initiates discontinuance of service where the service address is different from the billing address and the Company discovers that the service user has no prior notice of discontinuance, the Company shall delay discontinuance at least one complete business day following notice to the actual service user.

The Company will postpone termination of service for thirty days, or will reinstate service for thirty days if already terminated, upon receipt by the Company of a certificate by a licensed physician which states that termination of service will aggravate an existing medical condition or will create a medical emergency for a permanent occupant of the premises affected. The certificate of medical emergency must be in writing and show clearly the name of the person affected and the nature of the medical emergency.

The Company shall restore service where the causes for discontinuance have been removed and payment has been made of all proper charges due including proper deposit and including the reconnection charge. The Company shall not be required to provide service and may interrupt or discontinue service if all or any portion of its facilities or operating rights necessary to provide service are taken through the exercise of the power of eminent domain or are taken under threat thereof or are otherwise lost, terminate, or canceled.

(K)

18. **CONNECTION AND RECONNECTION CHARGES:** The Company shall collect a charge for reconnection of service whenever (1) service has been discontinued for failure of a Customer to comply with these Rules or the Washington Administrative Code, or (2) service has been discontinued for one year or less due to vacancy or any other reason (including seasonal service), and the former Customer or a former tenant (who was a tenant at the time of disconnection) requests reconnection. The Company shall collect a charge for connection of service whenever service is connected at the request of a Customer that is new to the location. The connection or reconnection charge does not apply to connection of new Service Lines constructed under the provisions of Schedule 85. If satisfactory arrangements for payment of all proper charges are made with the Company during normal service hours (7:00 a.m. through 7:00 p.m. Monday through Friday, except holidays), the charge for connection shall be \$24 and for reconnection shall be \$37.00.

(K)

(K) Transferred to Sheet No. 80-R.1

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**SCHEDULE 80
GENERAL RULES AND PROVISIONS (Continued)**


18. **CONNECTION AND RECONNECTION CHARGES:** (Continued) If such payment arrangements (M) (T)
 are made with the Company other than during normal service hours and the Company agrees that |
 service will be connected or reconnected other than during normal service hours due to Customer |
 request, the charge shall be \$61.00 for connection and \$74.00 for reconnection, except if service |
 is to be connected or reconnected during normal service hours, the charge for connection shall be |
 \$24.00 and for reconnection will be \$37.00. In addition, if such arrangements for payment are |
 made between the hours of 7:00 p.m. and 7:00 a.m. (the following day), the connection or |
 reconnection shall be completed during normal service hours except where the Company |
 determines that conditions warrant otherwise. If such payment arrangements include an |
 employee picking up payment at the Customer's premise, such payment shall be in the form of a |
 check or money order unless the Company determines that conditions warrant otherwise. |
 Conditions that warrant Company review include medical emergencies and a Customer |
 disconnected in error. The amounts charged for connection or reconnection shall also apply to |
 non-safety-related service calls for the Customer's convenience such as (1) when the Customer |
 does not provide access, or (2) fails to cancel a service call, or (3) when the Customer's |
 equipment beyond the Point of Delivery is the cause of the service call. (M)

COVID-19 Pandemic Exception: The Company shall suspend its collection of the reconnection (N)
 charge until 180 days after the resumption date of disconnections allowed under Governor Jay |
 Inslee's Proclamation 20-23.15. (N)

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**SCHEDULE 80
GENERAL RULES AND PROVISIONS (Continued)**

30. **DISCONNECTION VISIT CHARGE:** When a visit by a Company representative to the Customer's service address for the purpose of disconnection of service does not result in disconnection of service, a service fee of \$13.00 will be charged for each visit when the visit does not result in disconnection of service due to:
- a. collection of payment from the Customer; or,
 - b. representation regarding payment by the Customer; or,
 - c. upon the Company and Customer agreeing to payment arrangements satisfactory to the Company; or,
 - d. the Customer has corrected a violation of rules that prompted the disconnection visit.

Where a Customer premises receives both natural gas and electric service, only one charge will be made for each disconnection visit. Disconnection visits will only be made following the required notice to the Customer.

COVID-19 Pandemic Exception: The Company shall suspend its collection of the disconnection visit charge until 180 days after the resumption date of disconnections allowed under Governor Jay Inslee's Proclamation 20-23.15. (N)
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(N)

31. **LATE PAYMENT FEE:** A late payment fee of 1% per month may be assessed on all balances which remain unpaid more than 10 business days after the statement due date and will be added to the Customer's billing statement at the next subsequent billing date, provided that a late payment fee will not be assessed sooner than 30 calendar days after the bill mailing date. Imposition of the late payment fee will be delayed 30 days for Customers with delinquent balances who have demonstrated that they have made application to an agency for financial aid. Customers who participate in the Budget Payment Plan will be exempt from the late payment fee as long as they remain on the Budget Payment Plan. Customers who make payments arrangements with the Company for an unpaid amount or Customers with delinquent balances which would otherwise be assessed a late payment fee during a period in which the Company voluntarily elects not to perform disconnections for nonpayment will be exempt from the late payment fee, assessed on this amount.

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