



Service Denial Record Retention and Reporting

June 30, 2020

Mr. Mark L. Johnson, Executive Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, WA 98504-7250

Re: Docket UT-18031

Dear Mr. Johnson:

The Toledo Telephone Co., Inc. has never denied or delayed service to any customer in our over our entire time of operation.

Sincerely,

A handwritten signature in black ink, appearing to read "Dale Merten", written in a cursive style.

Dale Merten
VP/Chief Operating Officer