

720 4<sup>th</sup> Ave, Suite 400 Kirkland, WA 98033

## **Rate Increase Notice**

June 1, 2020

Dear Valued Customer,

In late 2017, China announced they would ban many recyclable materials and institute strict quality requirements. China was the single largest consumer of recyclables from the United States, consequently these requirements have impacted recycling programs all over the country. They have significantly affected our ability to find and retain viable markets to sell our materials. These materials are being sold at historically low prices. If allowed by the Washington Utilities and Transportation Commission, the commodity price adjustment will reflect an increase to your recycling rate effective July 1, 2020.

The commodity price adjustment is expected to go from no charge to a charge of \$0.28 per month. This adjustment may be higher or lower based on the results of Commission's review. Prices will adjust every six to twelve months to respond to future market changes.

The UTC has the authority to set final rates, depending on the outcome of its investigation. You can comment by using the "Submit a Comment" feature at the commission's website at *utc.wa.gov*, via email at *comments@utc.wa.gov* or by using the contact information below to write, call, or comment in person. Commission staff will make a recommendation to the commissioners at an open meeting in Lacey, which is scheduled for 9:30 a.m. on June 25, 2020. You will have an opportunity to comment in person at this meeting. The UTC is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or human resources@utc.wa.gov.

If you are unable to attend the open meeting, the commission has a bridge line which enables you to participate by telephone. Call 360-664-1234 the day before the open meeting for instructions and to sign in. You should also call this number if you plan to attend the open meeting in person, to make sure this case hasn't been rescheduled.

Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

Telephone: 1-888-333-9882

We appreciate your patience as we adjust to this new market. The industry is working to meet the new quality demands while keeping costs down. We apologize for any confusion or inconvenience this has caused.

As a valued customer, you can help reduce contamination in your recycling cart by:

- Recycling the right things—when in doubt, throw it out
- Sort plastics by the shape—ignore numbers and symbols
- Ensure all recyclables are clean, dry, empty, and loose

If you have questions or need additional information about the proposal please contact us as your convenience by email <a href="mailto:pnwrsservices@wm.com">pnwrsservices@wm.com</a>, chat with a representative by visiting <a href="www.wm.com">www.wm.com</a> or call our customer service team at

1-800-592-9995.

Thank you for your business.

Waste Management of Skagit County