

WN U-4
McDANIEL TELEPHONE COMPANY
 Washington

Second Revised Sheet 30
 Cancels First Revised Sheet 30

RULES AND REGULATIONS

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 Joel Dohmeier

TITLE: Vice-President

WN U-4

First Revised Sheet 34.1
Cancels Original Sheet 34.1
McDANIEL TELEPHONE COMPANY
Washington

RULES AND REGULATIONS (CONTINUED)

7.c. Late Payment Charges

- 1) A late payment charge applies to all past due balances and charges will be uniformly applied to all exchange customers. (T)
- 2) Charges

	<u>Per Month</u>	
a) Residential	\$10.00 ⁽¹⁾	(C)
b) Business	1%	(T)
- 3) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge. (M)
- 4) For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing Company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
- 5) Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge. (K)

⁽¹⁾ This rate will be effective on the Company's November bill cycle date.

(M) Material previously shown on Sheet 34 of this Section

(K) Material now appears on Sheet 34.2 of this Section

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First Revised Sheet 34.1
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Washington

RULES AND REGULATIONS (CONTINUED)

7.c. Late Payment Charges

- 1) A late payment charge applies to all past due balances and charges will be uniformly applied to all exchange customers. (T)
- 2) Charges

	<u>Per Month</u>	
a) Residential	\$6.50 ⁽¹⁾	(C)
b) Business	1%	(T)
- 3) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge. (M)
- 4) For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing Company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
- 5) Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge. (K)

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Original Sheet 34.2

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Washington

RULES AND REGULATIONS (CONTINUED)

7.C Late Payment Charges – Continued

(M)

- 6) The Company will waive late payment charges for customers who establish a preferred payment date, and whose payment is made by the scheduled date, as provided by WAC 480-120-161. If payments not made by the scheduled date, late payment charges shall apply.
- 7) The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172. In the case of certified medical emergency under these rules, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172(6)(c).
- 8) When the customer contacts the Company to question certain charges made to the customer's billing and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.
- 9) When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172.
- 10) Nonpayment of late payment charges associated with billing made by the Company on behalf of information providers shall not be grounds for discontinuance of service in whole or in part. Late payment charges associated with information provider services shall be treated the same as information providers service charges under WAC 480-120-172.
- 11) Nonpayment of late payment charges associated with interexchange carrier charges shall not be grounds for disconnection of local service. Late payment charges associated with interexchange carrier charges shall be treated the same as interexchange carrier charges under WAC 480-120-172.

(M)

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