



Ednetics Inc.
971 S Clearwater Loop
Post Falls, Idaho 83854
PHONE (208) 777-4709

EDNETICS.COM

May 18, 2018

District Name
Attn: Contract Notification Contact
Mailing Address
City, State, Zip

Re: Notice Regarding Contract Number: ###

Dear (Insert Name here),

As you may know, Ednetics and Fatbeam are affiliates and partners. Both companies offer Internet and Wide Area Networking. We are excited to announce Ednetics Connect is transitioning to Fatbeam to accomplish a vision, which includes greater alignment between the two companies, core upgrades, and infrastructure investments.

Effective July 1, 2018, Ednetics will exercise the Assignment section of your Contract(s) and transition our Idaho and Washington customers of Internet and Wide Area Networking Services to Fatbeam. The Ednetics infrastructure used to provide your services will transition to Fatbeam; however services will remain in place just as they are today. If network adjustments need to occur during the transition, we will schedule this work within a maintenance window and communicate this to you in advance.

We are excited to offer the familiarity in service and support with access to a growing portfolio of options. Your Ednetics Account Manager remains the same and will be the person to provide information and pricing on current and new Fatbeam services to you. Your Fatbeam experience will be familiar as well – you will continue to receive high-level support by the same support team. While we work through this transition, please continue to call the Ednetics Support number, (877) 809-4610 for your Connect support needs.

Please replace the “Notices” section of your Ednetics Connect contract to include the following contact information for Fatbeam:

ADDRESS	CONTACT	TOLL FREE	WEBSITE
Fatbeam, LLC 2065 W. Riverstone Drive Suite 105 Coeur d’Alene, ID 83814	Stacy Standy stacy@fatbeam.com (208) 758-7017	(888) 402-3356 FAX (509) 344-1009	www.fatbeam.com

If you have any questions regarding the information in this letter, please do not hesitate to contact us. Email contracts@ednetics.com or call Lisa Tucker, Senior Contract Manager, Ednetics at (208) 618-4050.

Sincerely,

Shawn Swanby
CHIEF EXECUTIVE OFFICER
Ednetics