

Substitute First Revision Sheet 180
Canceling
Original Sheet 180

WN U-29

AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 180

WASHINGTON
METER READING AND BILLING PRACTICE

1. The normal monthly billing period shall be approximately 30 days between meter readings as scheduled by the Company. However, Saturdays, Sundays, holidays, or some other unusual situation may alter the normal billing period. In such situations, electric service covering 27 to 35 days inclusive will be billed as a normal billing period.

2. The Company reserves the right to modify meter reading schedules as required by changing conditions.

3. When shorter than normal billing periods are caused by the Customer; i.e., opening (or closing) an account, services for six days or less will be treated as an addition to the next (or previous) normal billing period, whichever is applicable, and the total billed on the basis of a normal billing period. Consumption for seven days or more will be billed as a normal billing period (per Section 1) or prorated (per Section 7) depending on the number of days in the billing period. Billings for time periods between seven and 27 days, which will be prorated, may occur when a customer closes their account.

4. The Company's standard practice is to obtain an actual meter read during the normal billing period of 27 to 35 days per Section 1. When other than normal billing periods are not caused by the Customer; i.e., services for longer than 35 days caused by extreme weather events, acts of nature preventing the Company from obtaining meter reads, or force majeure, the Company will attempt to bill the Customer based on actual meter readings. In such cases the maximum monthly billing period for which a customer may be billed is 45 days. When an actual meter reading is not available, the Company may estimate the meter reading.

5. The Company may estimate meter readings for fractional month's use and render bills based on these estimated readings.

6. Where the Company's meter reader is unable to gain access to the premises to read the meter on the regular meter reading trip, the Company may estimate the meter reading, or may attempt to obtain the meter reading at a later date, or may request that the Customer provide the meter reading to the Company.

7. The billings for services less than 27 days or more than 35 days will be prorated.

8. If a meter has stopped registering, or otherwise fails to correctly register the amount of services supplied to a Customer, the Company, using the best available information, will estimate the amount of services supplied and will render a bill based on such estimate.

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By

Patrick Ehrbar, Director of Rates