



*Local Voice Services – High Speed Internet  
Long Distance – Security & Alarms – WhidbeyTV*

## IMPORTANT NOTICE

The purpose of this letter is to inform you that Whidbey Telecom has filed to increase the rates for the Voice Grade Service in our 911 tariff. Over the years, the company has raised the rates for the equivalent service in its general tariff, but did not raise the rates in the 911 tariff for the very same service. If approved, the rate change will take effect April 10, 2017.

The increase will raise the rate of the Channel Termination, Per Termination, Two-wire rate from the existing monthly rate of \$32.07 to \$37.14 and the existing non-recurring charge from \$223.24 to \$289.00. The rate for Channel Termination, Per Termination, Four-wire will increase from the existing monthly rate of \$46.18 to \$59.43 and the existing non-recurring rate will increase from \$223.24 to \$289.00. The Channel Mileage Facility, per mile monthly rate will increase from the existing monthly rate of \$1.88 to \$2.65 and the Channel Mileage Termination, per termination rate will increase from the existing monthly rate of \$18.97 to \$26.58. The monthly rate for Signaling Capability will decrease from the existing rate of \$14.92 to \$11.11. The net effect will be an increase to you of approximately \$3,500.00 per year for your existing services. The increase will mean that you are paying the very same rate that other customers pay for the exact same service.

The commission has the authority to set final rates that may be lower or higher than the company's request, depending on the outcome of its investigation. You can submit comments by going to [www.utc.wa.gov](http://www.utc.wa.gov) and clicking "Submit a Comment," or by one of the following options:

Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250, Olympia, WA 98504-7250  
E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on March 29, 2017 and you will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, you can participate by telephone by calling 360-664-1234 the day before the open meeting for instructions and to sign in.

A memo containing the staff recommendation will be available on the commission website about three days prior to the open meeting. To view the memo, go to [www.utc.wa.gov](http://www.utc.wa.gov). Click on the link near the bottom that says "Documents." Under "Open Meetings," click on "Agendas, meeting minutes, orders." When the open meeting date (see above) appears, click on the memo for this filing. This will take you to a page with the memo and any associated attachments.

The commission is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or [human\\_resources@utc.wa.gov](mailto:human_resources@utc.wa.gov).

If you have any questions, please contact us at 321-1111.

WHIDBEY TELEPHONE COMPANY

Date Issued: March 10, 2017