IMPORTANT NOTICE

Please be aware that the company has filed with the Washington Utilities and Transportation Commission to clarify its tariff rules and regulations. The clarifications are to meter reading in inclement weather (Rule 11), interest on deposits (Rule 12), responsibility for delinquent accounts (Rule 13), discontinuance of service (Rule 14), application of rates (Rule 16), availability of new connections (Rule 16), service connection charges (Schedule 10). This is also an updating of ancillary charges (Schedule X).

If you are a landlord or a renter, one other tariff rule clarification will affect you. That clarification is to Rule 3 to the effect that in the landlord-tenant situation, the customer is the landlord. The company has run into situations where it is not clear whether the customer is the landlord or the tenant. These changes will clarify that the customer is actually the landlord and is responsible for the payment of the bill. The rule is also clarifying that for other than single family residences the landlord will be assessed a 2/3 base rate for each dwelling unit or business served through a single connection. In addition, there will be a \$5.00 charge per billing period if a landlord desires that the tenant receive a copy of the bill. If allowed to take effect, the changes will become effective January 15, 2017.

Copies of the rules and the new language are available at the Company's office.

The commission has the authority to set final rates that may be lower or higher than the company's request, depending on the outcome of its investigation. The Commission may also approve of the filing or suspend the filing for further investigation and possible hearing. You can submit comments by going to www.utc.wa.gov and clicking "Submit a Comment," or by one of the following options:

Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 47250, Olympia, WA 98504-7250

E-mail: comments@utc.wa.gov Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on January 12, 2017, and you will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, you can participate by telephone by calling 360-664-1234 the day before the open meeting for instructions and to sign in.

A memo containing the staff recommendation will be available on the commission website about three days prior to the open meeting. To view the memo, go to utc.wa.gov. Click on the link near the bottom that says "Documents." Under "Open Meetings," click on "Agendas, meeting minutes, orders." When the open meeting date (see above) appears, click on the memo for this filing. This will take you to a page with the memo and any associated attachments. You will be given an option to open or save the document you choose.

The commission is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or human_resources@utc.wa.gov.

If you have any questions concerning this filing please call Burton Water Company at 206-463-0988 (Evan) or 206-463-0005 (Jim).

Sincerely,