From:

City of Seattle Public Records Request Center <seattle@mycusthelp.net>

Sent:

Thursday, September 29, 2016 8:45 AM

To:

Halstead, Lori (UTC)

Subject:

City of Seattle Public Records Request Center - Payment Received :: P002089-092716

RE: Public Disclosure Request#: P005118-092116

Dear Lori Halstead,

Thank you for your recent payment to the City of Seattle Public Records Request Center on 09/29/2016 for 1.25.

Account Number: P002089-092716

Payment Date: 09/29/2016

Payment Status: Payment Successful-Pending Release

Confirmation Code: 00001520092916.

Payment Amount: 1.25

Once your records have been uploaded, you will receive an email from your Public Disclosure Officer with instructions on how download them, usually within 1-2 business days. You can view your payments by logging in to the PRRC, and clicking on 'My Payments.'

If the payment was not successful, the 'Confirmation Code' will show 'none' and you will need to try the payment process again. If it is still unsuccessful, contact the Customer Service Bureau (206-684-2489).

Please add seattle@mycusthelp.net to your E-mail contacts/address book to ensure delivery of the record center E-mails to your Inbox.

This is an auto-generated email and has originated from an unmonitored email account. Please DO NOT REPLY.

From:

City of Seattle Public Records Request Center <seattle@mycusthelp.net>

Sent:

Wednesday, September 21, 2016 1:33 PM

To:

Halstead, Lori (UTC)

Subject:

Police Status Update: Assigned :: P005118-092116

09/21/2016

Lori Halstead lhalstea@utc.wa.gov

RE: Public Disclosure Request#: P005118-092116

Dear Lori Halstead,

This communication is in response to your public disclosure request.

The purpose of this correspondence is to provide you a status update. Your request status is: Assigned.

If you have any questions, you may send messages using the Police Records Request Center or call the Public Disclosure Desk at 206-684-5481.

Please add <u>seattle@mycusthelp.net</u> to your E-mail contacts/address book to ensure delivery of the record center E-mails to your Inbox.

This is an auto-generated email and has originated from an unmonitored email account.

Please DO NOT REPLY.

From:

City of Seattle Public Records Request Center <seattle@mycusthelp.net>

Sent:

Wednesday, September 21, 2016 11:06 AM

To:

Halstead, Lori (UTC)

Subject:

Police :: P005118-092116

Dear Lori Halstead:

Thank you for using the Seattle Police Public Records Request Center.

Your request was received on September 21, 2016 and the reference number is P005118-092116.

If the City's representative entered your request into the system and you didn't specifically register:

- Access the Police Public Records Request Center
- Access the "My Records Request Center"
- Access the "View My Requests"
- Enter the E-Mail below (should be the E-Mail you gave the representative)
- At the login prompt click the forgotten password link
- You will be sent a temporary password to login and then change to a permanent password

Please use the center to track the progress of your requests, pay for your requests online, and download your records!

Here is your login: lhalstea@utc.wa.gov

train # Rgr 8

Request Summary

Incident Information (if provided):

- Incident Number:
- Incident Date: April 30, 2016
- Incident Time: 1415 hours
- Incident Location: Lander Street railroad crossing, USDOT 085584F. Railroad milepost
- Investigating Officers:

Request Description and Details (as provided):

Overall Description: A pedestrian was struck by an Amtrak passenger train at the Lander Street railroad crossing in Seattle. The pedestrian was fatally injured. The crossing has lights and gates.

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Reference No:

P005118-092116

Your Contact Information:

Ihalstea@utc.wa.gov

Thank you for using the Seattle Police Department (http://www.seattle.gov/police/) Records Request Center. Your request was received on **September 21, 2016** and the reference number is **P005118-092116**.

You will receive an E-mail from our center with your request information and reference number.

Request Summary

Incident Information (if provided):

- · Incident Number:
- Incident Date: April 30, 2016
- · Incident Time: 1415 hours
- Incident Location: Lander Street railroad crossing, USDOT 085584F. Railroad milepost
 1.28x
- · Investigating Officers:

Request Description and Details (as provided):

Overall Description: A pedestrian was struck by an Amtrak passenger train at the Lander Street railroad crossing in Seattle. The pedestrian was fatally injured. The crossing has lights and gates.

Thank you for using the Public Records Request Center at the City of Seattle!





Payment Confirmation

Payment Details

Thank you for using the "City of Seattle Public Records Request Center"! Your payment has been processed successfully.

If you paid using a credit card, the transaction will be shown as "Seattle Public Records" on your statement. If you paid using a bank withdrawal, the transaction will be shown as 'SEATTLEPDR' on your statement.

You will receive two E-Mail confirmations 1) from the payment center and 2) from the records request center.

When your payment is approved, we will prepare your records for release. This may take from 1 to 2 business days to process. Your request status will not update until we start the records release process. When your records are ready, you will receive an E-Mail from us with instructions on how to download your records.

Payment Amount:

\$ 1.25

Pay By:

VISA **********0184

Payment Date:

09/29/2016

Your confirmation number is:

079713

Done Print

Terms and Conditions | Privacy | Customer Service Bureau | Phone: 206-684-2489

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Submit Records Request

My Records Request Center

Frequently Asked Questions

Payment Received

Reference No:

P002089-092716

Status:

Payment Successful-Pending Release

Details

Total Amount Paid:

1.25

Provider Confirmation Number: 00001520092916

Thank you for your payment. The payment has been received for the payment reference number above. Please note that the payment reference number is different than the request reference number.

We will process your payments and prepare your records for release. This may take from 1 to 2 business days to process. Your request status will not update until we begin processing. You will receive an email from us with instructions on how to download your records.

Please click here to close this window/tab to return to the Public Records Center.



From:

City of Seattle Public Records Request Center <seattle@mycusthelp.net>

Sent:

Wednesday, September 21, 2016 11:02 AM

To:

Halstead, Lori (UTC)

Subject:

Welcome to the City of Seattle Public Records Request Center!

Dear Lori Halstead,

Thank you for your interest in the City of Seattle and for registering to use the Public Records Request Center (PRRC). The PRRC is designed to assist you in organizing and tracking the progress of your request(s), downloading records and even paying online. You will still receive communications from the PRRC about your request here in your email account too.

Your login ID is: Ihalstea@utc.wa.gov

If you have any questions, please don't hesitate to call the Customer Service Bureau at (206) 684-2489 (CITY) voice or (TTY) 7-1-1.

City of Seattle

Please add <u>seattle@mycusthelp.net</u> to your E-mail contacts/address book to ensure delivery of the record center E-mails to your Inbox.

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