

Important Notice - WTAP Discontinued

The Washington Telephone Assistance Program (WTAP) that currently provides you with a WTAP credit on your bill for local telephone service has not been funded by the Legislature. DSHS is discontinuing WTAP due to the lack of funding. Because of this, we have filed a tariff change with the Washington Utilities and Transportation Commission to remove WTAP from our tariff.

The WTAP credit will be eliminated effective **August 31, 2015**. As a result, if you are an existing WTAP customer you will see an increase in your bill for local telephone service provided after that date by the amount of the lost credit. This change does not affect the federal Lifeline program, which offers a credit of \$9.25 monthly to qualifying customers. If you are not already receiving the Lifeline credit, you may visit our office at _____ or call us at NPA-NXX-XXXX to receive an application and discuss eligibility.