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June 26, 2015

NWN WUTC Advice No. 15-04

VIA ELECTRONIC FILING

Steven V. King, Executive Director and Secretary
WASHINGTON UTILITIES &
TRANSPORTATION COMMISSION
1300 S Evergreen Park Drive, SW
Post Office Box 47250
Olympia, Washington 98504-7250

Re: General Rule 9: Appliance Inspection and Adjustment Services: Residential Clarifications Regarding Company-Provided Service

Northwest Natural Gas Company, dba NW Natural (“NW Natural” or “Company”), files herewith the following revisions to its Tariff WN-U-6, stated to become effective on and after July 27, 2015:

First Revision of Sheet RR-9,
General Rule 9,
“Appliance Inspection and Adjustment Services: Residential.”

The purpose of this filing is to revise Rule 9 of the General Rules and Regulations of the Company’s Tariff to clarify the services and repairs that the Company may provide to residential customers as part of its appliance inspection and adjustment services.

Specifically, the Company’s service technicians no longer include thermocouple replacement in the normal course of an equipment inspection visit. The proposed revisions to Rule 9 reflect the elimination of this service. When a NW Natural service technician visits a residence that is in need of a thermocouple replacement or other appliance repair, the customer is referred to the Company’s dealer referral program where they can be connected with a qualified dealer to perform the work. A customer’s participation in the dealer referral program is entirely voluntary.

The Company requests that the tariff sheets filed herewith be permitted to become effective with service on and after July 27, 2015.

As required by WAC 480-80-103(4)(a), I certify that I have authority to issue tariff revisions on behalf of NW Natural.

Copies of this letter and the filing made herewith are available in the Company's main office in Oregon and on its website at www.nwnatural.com.

Please address correspondence on this matter to me with copies to the following:

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Sincerely,

/s/ Onita King

Onita R. King
NW NATURAL

Attachments