



P.O. Box 80070 • Portland, OR 97280

Toll free: 800 654 9437

Phone: 503 245 5572

Fax: 503 245 4559

September 22, 2014

«Statement_Name_1»

«Statement_Name_2»

«Statement_Address_1»

«Statement_Address_2»

«Statement_City», «Statement_State» - «Statement_Zip»

FIRST NOTICE OF INTENT TO DISCONTINUE LONG DISTANCE SERVICE

ON OCTOBER 28, 2014, CTI LONG DISTANCE, INC. WILL DISCONTINUE PROVIDING YOUR LONG DISTANCE SERVICE IN WASHINGTON

Dear «Customer_First_Name»:

Thank you for being a valued CTI Long Distance customer. Due to changes in the long distance telephone service marketplace over recent years, I regret to inform you that we must discontinue providing long distance telephone services (intrastate and interstate) in the State of Washington.

Please note that CTI Long Distance, Inc. will discontinue providing long distance service to you on **OCTOBER 28, 2014**, and you must find a different long distance service provider.

Since it takes time to change long distance service providers, we recommend that you immediately identify your preferred long distance service provider, contact your local phone company, and move your long distance services to your preferred provider as soon as possible. We will disconnect your CTI Long Distance Services on **OCTOBER 28, 2014**, regardless of whether you have moved your long distance service to another provider before that date.

If you have any questions regarding this discontinuance of service, or about how to establish service with another long distance service provider, please contact us at **1-800-654-9437**. If you are entitled to a refund for unused service, please contact us at **1-800-654-9437** at any time until December 31, 2014 for the procedure to receive a refund.

Sincerely,

CTI Long Distance, Inc.