

TV-140790-P

April 24, 2014

UTC

Attn Commission Secretary
1300 S Evergreen Park DR SW
PO Box 47250
Olympia WA 98504-7250

Exemption Request

Dear Commission Secretary,

I am writing on behalf of KLM Movers, Kevin Lee Miller, my husband and co-owner, concerning cancellation of permit HG63577 in docket TV-140447.

I would like to request a 15 month temporary exemption of WAC 480-15-530(1a) allowing us to operate with insurance obtain through a surplus lines insurer as outlined in RCW 48.15.040, "Surplus line" coverage.

I have been told by Ms. Suzanne Stillwell that this situation has never occurred before and so I want to be at the commission hearing to help answer your questions as we work our way through this process. However, I want to take a minute and explain the situation in case I am not able to come.

We were insured with Progressive Insurance for 5 years. At the end of 2012, my insurance agent informed me that Progressive was no longer doing E fillings, as required by Washington State, but because we were an existing client we would continue to receive coverage and they would continue to service our account.

During 2013, my husband, Kevin Miller, was cited for multiple hours of service violations as well as an elevated safety score which gave Progressive the opening they had been waiting for to not renew our policy.

The beginning January of 2014 (our Progressive policy was good through January 31, 2014) our agent began to search for a new policy for us. Even though we knew prior to this that the Progressive policy would not be renewed, insurance companies prefer not give quotes for policies more than 30 days out so the beginning of January was the earliest she could start. This turned out to be a very daunting project due to the hours of service violations, a poor safety score, as well as a motor vehicle accident on his record. She contacted several authorized admitted insurers but none would write a policy for us. There were some she did not check with because she knew, based on the scope of our business and risk factors, they would not write the policy. The policy we have with Prime was our only option.

The risk factors that combined to drastically reduce our market options were the fact that we are a Household Goods mover, that we also move goods out of state, that our safety score was elevated, that there were multiple hours of service violations, Kevin's motor vehicle report, and Progressive's non-renewal.

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