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First Revision Sheet No. 9
Canceling Original Sheet No. 9

Southgate Water Company

WATER SERVICE
RULES AND REGULATIONS

Rule 10 – Interruption to Service

The utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the utility will give one day advance notice to its customers of such scheduled shut-off. However, the utility will not be responsible for any damage that may result from any cessation of services such as above outlined nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as state above.

Rule 11 – Payment of Bills

All bills are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last know address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

(N)
(N)

A Late Payment Charge as specified in **Schedule 20** is applied to the unpaid balance and added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than fifteen (15) days after the dispute has been resolved.

(N)
|
(N)

Rule 12 – Deposits

The utility may require a deposit in situation where a customer's service has been disconnected for nonpayment of amounts owed to the utility or when a customer is unable to establish or maintain credit with the utility.

The deposit will not be more than an average two-twelfths of estimated annual billing (for customers billed monthly).

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Southgate Water Company

WATER SERVICE
RULES AND REGULATIONS

Rule 17 – Account Set-Up Charge/NSF (Non-Sufficient Funds) Charge

(T)

An NSF check charge as specified in **Schedule 20** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

An account set-up charge as specified in **Schedule 20** will be made for each new account or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the utility dispatching an employee to establish a base meter reading. This account -set-up change does not apply to:

(N)

- (a) Installation of a new meter.
- (b) Temporary or seasonal reconnection.
- (c) Owners or agents assuming temporary responsibility for service to vacant premises.

(N)

Rule 18 – Water Availability Letter Charge

Any prospective customer seeking a water availability letter or certificate of water availability from the utility must first pay the appropriate charge as specific in **Schedule 20** and sign and have notarized a water service agreement as prepared by the utility. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year or until the expiration of the associated building permit, whichever occurs last.

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WATER SERVICE
RULES AND REGULATIONS

(N)

Rule 19 – Limitations on Liability

(a) General

The company's liability, if any, for its gross negligence, willful misconduct or violation of Chapter 19.122 RCW is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this tariff as an allowance for interruptions. THERE SHALL BE NO LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

(b) Disclaimer

THE COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, EXCEPT THOSE EXPRESSLY SET FORTH IN THIS TARIFF, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

(c) Relation for Charges

The charge for services rendered under this tariff are expressly based on the limitations on damages and disclaimer of warranties set forth above.

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SCHEDULE 4
CROSS CONNECTION CONTROL

(N)

A. Applicable:

To all customers served by the utility for purposes of assessing the presence of cross connections and additional requirements apply to these customers that have cross connections.

B. Rate:

Site Visit Charge	-\$40.00
Premises Inspection Charge	-\$75.00 per hour prorated for time spent
Installation of Approved Backflow Prevention Assembly	-Time and materials

C. Conditions:

1. This schedule is established pursuant to the requirements adopted by the Washington State Department of Health in WAC 246-290-490, as it now exists or is hereafter amended or replaced. Copies of this regulation are available from the Washington State Department of Health or from the utility.

2. All customers shall be surveyed as to the existence of cross connections pursuant to the definition of cross connections established by the Washington State Department of health. A second survey shall be sent to those customers who fail to respond to the initial survey. If the customer fails to respond to the second survey, then the following non-response options may be necessary and the customer will be charged pursuant to the rate or rates, as applicable, set forth in section B, above. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

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SCHEDULE 4
CROSS CONNECTION CONTROL (con't)

(N)

Non-Response Options

- a. Site Visit letter/appointment for on-site review of cross connection potential, followed by a Site Visit and Premise Inspection for determination of cross connection potential as defined in WAC 246-290-490. The customer will be assessed the charges set forth in section B, above.
 - b. Installation of Approved Backflow Prevention Assembly at customer's expense or as set forth in section B, above.
 - c. Notice of disconnection of service per WAC 480-110-355.
3. An on-site inspection is required for every customer meeting any criteria of WAC 246-290-490(4)(b) Table 9. The customer will be assessed the appropriate charges set forth in section B, above.
 4. If a cross connection is detected or is reported by the customer, then the utility will determine the appropriate remedy and notify the customer of the remedy, options, and dates for compliance. If an Approved Backflow Prevention Assembly is required, the utility will determine the type of Approved Backflow Prevention assembly that must be installed, and must provide the customer with a date by which the device must be installed. Installation will be the customer's responsibility and sole expense. The customer may choose to have the Approved Backflow Prevention Assembly installed through any contractor acceptable to the utility. If the customer does not install the appropriate Approved Backflow Prevention Assembly within thirty days of notification, the utility may take appropriate action to correct. This may include the utility installing an Approved Backflow Prevention Assembly at customer's expense if tariffed or may result in the utility providing a notice of disconnection of service by the date specified in the notice. The Approved Backflow Prevention Assembly will be installed on a customer's side of the service connection.

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SCHEDULE 4
CROSS CONNECTION CONTROL (con't)

(N)

5. If the customer has an Approved Backflow Prevention Assembly installed, the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The utility will maintain a list of certified BAT specialists that are acceptable to the utility and the customer may choose from any such BAT specialist on the utility's list. The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the utility will provide a notice of disconnection pursuant to WAC 480-110-355. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the utility will disconnect customer's service.
6. No less often than every three years, the utility shall re-survey its customers concerning the existence of cross connections. If the customer does not respond to the initial survey, a second survey will be sent. If the customer does not respond to the second survey, then non-response options listed in paragraph 2 will apply.
7. For each customer meeting any criteria of WAC 246-290-490(4)(b) Table 9, no less than every three years, the utility shall conduct a site visit, premises inspection and shall assess the customer the charges set forth in section B, above.
8. When necessary, the utility will provide notices of disconnection as required in WAC 480-110-355(3)(a).
9. The utility may immediately shut off water if a public health emergency exists, including when a backflow is occurring or an unprotected cross connection with sewage exists.

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SCHEDULE 20

ANCILLARY CHARGES

Rule 5	Reconnection Charge	\$30	
Rule 11	Late Payment Charge	Rate: 1.5%/month Minimum charge: \$1.00	(N) (N)
Rule 14	Disconnect Visit Charge	\$20	(N)
Rule 17	NSF Check Charge	\$25	
	Account Set-up Charge	\$20	(N)
Rule 18	Water Availability Letter Charge	\$25	

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