

Substitute First Revision Sheet 170-b
Canceling
Original Sheet 170-b

WN U-29

AVISTA CORPORATION
dba Avista Utilities

WASHINGTON
RULES AND REGULATIONS - continued

5. DEFINITIONS: - continued

5.2 Premises:

The term "premises" as used in the Company's Rules and Regulations shall mean each building, structure, dwelling or residence of the Customer. If the Customer uses several buildings or structures in the operation of a single integrated commercial, industrial, or institutional enterprise, the Company, on request of the Customer, shall consider all such buildings or structures that are in proximity to each other to be the premises, even though intervening ownerships or public thoroughfares exist. In such instances, the Customer shall own and be responsible for the installation, operation, and maintenance of all natural gas facilities on the Customer's side of the point of delivery to all structures constituting such premises including the responsibility for obtaining the rights-of-way, permits, governmental licenses or other approvals. Should the Company find that undue hardship could result from such a Customer owning natural gas facilities on the Customer's side of the point of delivery, the Company may, pursuant to a rental arrangement, provide, own, and maintain such facilities which will be comprised of only regular inventory items of the Company. If it becomes necessary for the Company to abandon any of its natural gas facilities due to several buildings or structures becoming the premises, the Customer may be required to pay for the investment in such facilities less net salvage.

5.3 Basis of Rates:

The Company's rates are based upon, and are applicable to, the furnishing of natural gas service to a Customer at a single point of delivery on the Customer's premises, through a single meter installation, at a single pressure unless otherwise specifically provided in the rate schedule or contract.

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5.4 Natural Gas Service:

Natural gas service is the availability of natural gas at the point of delivery at the pressure and for the purpose specified in the service agreement, irrespective of whether said natural gas is actually utilized by the Customer. The volume of gas delivered will be measured in cubic feet and converted to therms in accordance with Rule 5.12.

5.5 Point of Delivery:

The "point of delivery" shall be the "meter location" defined in Rule 8. Service supplied to the same Customer at other points of delivery or premises, or at a different pressure shall be separately metered and billed as a separate rate application. The Company will not add, totalize, telemeter, or otherwise combine the meter readings

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Kelly O. Norwood, Vice President, State and Federal Regulation

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WASHINGTON
RULES AND REGULATIONS - continued

6. APPLICATION AND AGREEMENT FOR SERVICE: - continued

An application for service shall be deemed to be a notice that the applicant desires service from the Company as a Customer and represents that Customer's agreement to comply with the Company's Rules and Regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application or agreement for service, the delivery of natural gas service and the taking thereof by the Customer shall be deemed to constitute an agreement by and between the Company and the Customer for the delivery and acceptance of service under the applicable rate schedule or schedules and said Rules and Regulations.

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The Company will provide to its Customers at time of application for service and thereafter such information relative to its rates, rules and regulations as may from time to time be required by law or Commission rules and regulations.

All service shall be furnished under an agreement for a term of one year, at the option of the Company, or longer when so provided in the applicable rate schedule. When optional rate schedules are available the Customer may not change from one rate schedule to another more frequently than once in any 12-month period.

For service in large volumes or received under unusual circumstances, the Company may require the Customer to execute a special written agreement.

6.1 NEW CUSTOMER TURN-ON CHARGE (AFTER HOURS):

There will be no charge for new customer service turn-ons when customer contacts Company for such service during the hours of 8 a.m. through 4 p.m. Monday through Friday, except holidays. For new customer service turn-ons requested after 4 p.m. or at any time during holidays or weekends, there will be a charge of \$32.

When a new customer receives Company-supplied gas and electric service, a single charge of \$32 will be required for after hours service turn-ons.

7. INSTALLATION OF SERVICE PIPING AND METERS:

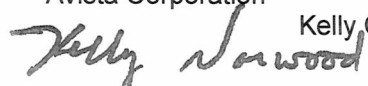
The Company, at its expense, will furnish, install and maintain the service piping to the meter location, and the meter or meters required in accordance with its filed tariff to determine the billing to be made for gas service.

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RULES AND REGULATIONS - continued

8.3 - continued

who request installation of an excess flow valve will be billed for actual labor and materials costs associated with the installation. The Customer will be responsible for any EFV repair or replacement costs that were not directly caused by the Company or a third-party. Installation of an excess flow valve will be made available only to single-unit residential dwellings.

9. ACCESS TO PREMISES:

The Customer shall grant all necessary permission to enable the Company to install and maintain the service on the premises of the Customer and to carry out its contract. The Company shall have the right through its agents, or other employees, to enter upon the premises of the Customer at all reason able times for the purpose of installing, reading, inspecting, repairing, or removing the metering devices and properties of the Company. In the event the Customer is not the owner of the premises occupied, the Customer shall obtain such permission from the owner as the Company may require.

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10. REFUSAL OF SERVICE:

A. The Company may refuse to connect an applicant for service or may refuse to render additional service to a Customer when such service will adversely affect service being rendered to other Customers, or where the applicant or Customer has not complied with state, county, or municipal codes or regulations concerning the rendition of such service.

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B. The Company may refuse to serve an applicant or a Customer if, in its judgment, said applicant's or Customer's installation of piping or gas-burning equipment is hazardous.

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C. The installation of proper protective devices on the applicant's or Customer's premises, at the Customer's expense, may be required whenever the utility deems such installation necessary to protect Company property or that of its Customers.

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D. The Company may not be required to provide service if, to do so, it would be economically unfeasible, or is not in accordance with Company line extension policies.

Nothing in these rules shall be construed as placing upon the Company any responsibility for the condition or maintenance of the Customer's piping, current consuming devices or other equipment, and the Company shall not be held liable for any loss or damage resulting from defects in the Customer's installation and shall not be held liable for damage to persons or property arising from the use of the service on the premises of the Customer.

11. INCREASED USE:

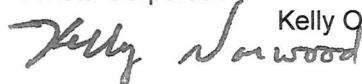
In order to prevent damage to the Company's equipment and impairment of its service, the Customer shall give the Company notice before making any

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