



December 22, 2011

**Via Electronic Filing**

Mr. David W. Danner, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Drive SW  
Olympia, WA 98504-7250

RE: Advice No. WA 11-12 for United Telephone Company of the Northwest d/b/a CenturyLink

Dear Mr. Danner:

Enclosed for filing please find revisions to the United Telephone Company of the Northwest d/b/a CenturyLink WN U-4. This filing is submitted with a proposed effective date of February 1, 2012. Tariffs are available on CenturyLink's website at <http://www.about.centurylink.com/tariffs>. The tariff pages enclosed for review and approval are as follows:

WN U-4

Schedule AA	Second Revised Sheet 5
Schedule AE-4	First Revised Sheet 2
	First Revised Sheet 24

This filing eliminates Talking Call Waiting as an available feature for residence and business customers. The manufacturer of the network software and hardware platform that supports the Talking Call Waiting feature or functionality has discontinued support of the platform as of December 31, 2009. The Company has only a dwindling stock of spare hardware components with which to adequately maintain the network platform and the underlying Talking Call Waiting feature or functionality, and the components are all manufacturer discontinued, proprietary, and/or unavailable in the open market. The cost to migrate the small number of CenturyLink customers who subscribe to this feature or functionality to an alternative Company infrastructure is prohibitive. In addition, the discontinued support of the manufacturer has led to sporadic outages resulting in some of the Company's subscribers to Talking Call Waiting being adversely impacted.

Impacted customers were provided notification of this change during the month of October by bill message.

I, Debra Levy, in compliance with WAC 480-80-103, certify that I have authority to issue tariff revisions on behalf of CenturyTel of Washington, Inc. d/b/a CenturyLink.



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Commission consideration and timely approval of these pages are respectfully requested. Upon approval, please return one stamped approved copy of this filing for our records. Please feel free to contact me if you have any questions regarding this filing.

Sincerely,

A handwritten signature in cursive script that reads "Debra Levy".

Debra Levy

Enclosures

pc: Mark Reynolds  
John Felz

WA 11-14

**DEBRA LEVY**  
Tariff Analyst II  
[Debra.Levy@CenturyLink.com](mailto:Debra.Levy@CenturyLink.com)  
5454 W. 110th Street  
Voice: (13) 345-6756  
[www.centurylink.com](http://www.centurylink.com)