Qwest Corporation

WN U-40 EXCHANGE AND NETWORK SERVICES WASHINGTON SECTION 5 10th Revised Sheet 48 Cancels 9th Revised Sheet 48 RECEIVED JUN. 23, 2011 H WA. UT. & H TRANS. COMM. 6 ORIGINAL

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Washington Telephone Assistance Program (WTAP)

1. Description

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute. Residents of Tribal lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.

2. Terms and Conditions

- a. Certain qualifying residential customers are eligible for service under the WTAP. See the appropriate sections of the Washington Administrative Code (WAC) 388-273. If eligible, the program includes the following:
 - An \$8.00 statewide rate for the lowest grade of residential flat rate service. Where available, single-party service shall qualify as the lowest available flat rate for persons otherwise eligible, who are sixty years of age or older, or who receive medical assistance. This condition is in accordance with WAC 388-273.
 - A waiver of any deposit for local service.
 - A 50% reduction in the installation charges associated with installing the access line.

3. Monthly Credit

| | CREDIT USOC | CREDIT AMOUNT |
|---|----------------|---------------|
| • Federal credit for the FCC End User Common Line (EUCL) | ASGFX | \$5.77 (I) |
| • Federal credit | ASGF2 | 3.00 |
| State credit | ASGSX | 2.50 |

Effective: July 1, 2011

Qwest Corporation

WN U-40 EXCHANGE AND NETWORK SERVICES WASHINGTON

SECTION 5 13th Revised Sheet 48.3 Cancels 12th Revised Sheet 48.3 RECEIVED - JUN. 23, 2011 - WA. UT. & - TRANS. COMM. 50 ORIGINAL

(C)

(C)

(C)

Effective: July 1, 2011

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

- B. Tribal Lifeline (Cont'd)
 - 3. Monthly Credit[1]

| | CREDIT USOC | CREDIT AMOUNT |
|---------------------------------|----------------|------------------|
| • Flat individual line (1FR)[2] | ASGFT | \$9.50 |
| • Federal credit towards CALC | ASGFR | 5.77 (I) |
| • Lifeline credit | ASGF2 | 3.00 |

[1] The ASGFR and ASGF2 credits from the Lifeline Assistance Program totaling \$8.77 apply in addition to the Tribal Lifeline credit. The FCC Lifeline Program consists of a monthly federal baseline support of \$5.77 (ASGFR). The Tribal Lifeline Credit is up to \$25.00, but no more than necessary to reduce the Tribal Lifeline rate to \$1.00.

[2] The credit amount is calculated by adding the 1FR rate of \$13.50 plus the \$5.77 subscriber line charge together. An ASGFR and ASGF2 credit of \$8.77 is subtracted from the total and the remaining difference less \$1.00 which is the

minimum Tribal Lifeline rate allowed, is the credit amount. For example: (\$13.50 + \$5.77 = \$19.27 - \$8.77 = \$10.50 - \$1.00) = \$9.50 credit.