

Tariff No. 4 1st Revised Page No. 1, Cancels Original Page One

Company Name: Pacific Northwest Transportation Services, Inc. dba Capital Aeroporter Airport Shuttle

PASSENGER RULES

SECTION ONE
RULES AND REGULATIONS

RULE NO.

1. a. ADULT FARES: Fares published herein are adult fares unless otherwise indicated, passengers who have reached or passed their 12th birthday.
- b. ADDITIONAL ADULT FARES: When two or more adults are traveling together, the charge for the second (or more) adults will be as shown for each additional adult. The fare must be on the same ticket.
2. CHILDREN'S FARES: one child under 12 years accompanied by each fare paying adult will ride per child's fare. Additional children will ride at the additional adult rate.
3. STOP-OVER FARES: Stop-over fares will not be permitted on any portion of the route.
4. Discount Fares:
 - a. ROUNDRIP DISCOUNT-Passengers who book roundtrip services prior to the beginning of their roundtrip services are eligible for a discount. Fares are provided herein.
 - b. MILITARY DISCOUNT- Active Duty Personnel are eligible for a discount on airport services as provided herein, military identification is required.
 - c. STUDENT DISCOUNT-Full time students with valid student identification currently enrolled are eligible for a discount on airport service as provided herein.
 - d. SENIOR DISCOUNT-Seniors age 62+ are eligible for a discount on airport service as provided herein. Identification is required.
 - e. AIRLINE EMPLOYEES-Active airline employees are eligible for airport service discounts as provided herein. Airline badge for identification is required.
 - f. TRAVEL AGENT-Travel agents are eligible for airport service discounts provided herein. Agency business identification is required.
 - g. COMMUTER PASS- Commuters are eligible for weekly or monthly prepaid airport service discount as provided herein.

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PASSENGER RULES

5. BAGGAGE POLICY: Baggage will be limited to two standard-sized checked pieces of luggage (each piece not to exceed 50 pounds and /or 62 inches total dimensions) and one carry-on (not to exceed 45 inches total dimensions per fare-paying passenger, and one personal item(e.g.laptop computers, small bag, etc.)

NORMAL WEAR AND TEAR: We are not responsible for marks, scratches, broken handles, or other damage that is associated with normal use, wear and tear of luggage.

CARRY-ON LUGGAGE: We do not check luggage. All items are considered "carry on" luggage. We are not responsible for loss or damages to items carried onboard the vehicle unless it can be shown that the company was in some way negligent. In any case liability is limited as provided in RCW 81.29.020 and WAC 480-30-476.

LOST ITEMS: Notification of lost items or damage: Capital Aeroporter must be notified of any loss or damage within 24 hours of transportation. We will make every effort to locate your item for you. Items left by Passengers that are recovered will be retained for 30 days and will be available for pickup on a will-call basis at our office (during regular business hours). Passengers who request forwarding of lost items will be charged pre-shipping plus a \$10 handling fee. Unclaimed items will be disposed of.

6. CANCELLATION-REFUND POLICY: If plans change, please contact Capital Aeroporter at least 24 hours before the departure time to avoid any charges. If you contact Capital Aeroporter less than 24 hours prior to your scheduled pick up you will be charged a \$10 cancellation fee. Late or early arrivals may be transferred to the first available run. Transfer to another run may be made in advance or due to airline cancellation. Subject to above, unused tickets will be redeemed at the purchase price and unused portions of round-trip tickets will be redeemed by charging the regular fare for the portion used, and the balance of the purchase price will be refunded.

7. SCHEDULE MAINTENANCE/LIABILITY: Carrier will not be liable for delays caused by accident, breakdown, poor road conditions, snow storms and other conditions beyond its control and do not guarantee to arrive at or depart from any point at any specific time due to conditions beyond Carrier's control. Any expenses incurred as a result of delayed departure or arrival time, including missed flights or travel connections, are the sole responsibility of the passenger.

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PASSENGER RULES

- 8. **OBJECTIONABLE PASSENGERS:** In order to maintain a safe and comfortable driving environment, carrier has the right to deny or de-board any person who, in the driver's judgment, is unruly or disruptive. This includes persons under the influence of intoxicating liquor or drugs, or who are incapable of taking care of themselves, or whose condition, conduct or behavior may be objectionable to other passengers.

- 9. **ANIMALS-Dogs:** Cats and other animals or birds will be carried when in an appropriate carrier container of reasonable size to be accommodated with other baggage.
EXCEPTIONS: Service animals, including "Seeing Eye", "Hearing Impaired" and certified "Search" dogs, when properly harnessed or leashed, will be carried free of charge. The animal will not be permitted to occupy a seat, but must lie at the owner's feet. Drivers are requested to have customers with a dog to sit the front full seat.

- 10. Time Schedules **to** SEATAC AIRPORT operate by reservations.

- 11. Time Schedules **from** SEATAC AIRPORT operate unless there are no reservations.

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PASSENGER RULES

OTHER CHARGES

If dropped off or picked up from a SeaTac hotel, there is an additional \$5.00 charge.

If fare for city/town is not specified the fare of the next more distant location applies.

If location is past specified city/town the next higher rate zone will apply.

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