

GENERAL AND LOCAL EXCHANGE TARIFF

E9-1-1 EMERGENCY TELEPHONE SERVICE

ENHANCED EMERGENCY NUMBER SERVICE - E9-1-1

D. Acronyms and Definitions (Continued)

2. Definitions (Continued)

DEFAULT ROUTING

The capability to route a E9-1-1 call to a designated (default) PSAP when the incoming E9-1-1 call cannot be selectively routed due to ANI failure or other causes. This is a standard feature of E9-1-1 Service. No ANI/ALI data may be available when a call is sent via Default Routing.

DIRECTORY NUMBER (DN)

A ten-digit number assigned within an Numbering Plan Area (NPA) to uniquely identify a telephone subscriber. In Private Switch/ALI (PS/ALI) applications, the ANI generated with each E9-1-1 call forwards the Direct Inward Dialing (DID) Station line ten-digit number to the PSAP.

DIVERSE ROUTING

The practice of routing calls through different circuit paths in an effort to prevent total loss of the E9-1-1 system in the event an individual circuit is disabled.

DUAL MODE SELECTIVE ROUTING

Dual Mode Selective Routing is provided using two Selective Routers that mirror the E9-1-1 call delivery effort in order to provide redundancy, and a higher level of network reliability in the event of a major failure at one of the Selective Routers.

EMERGENCY MEDICAL SERVICE (EMS)

Fire, hospital, poison control, etc. response centers.

EMERGENCY SERVICE PROVIDER (ESP)

An agency authorized to respond to emergencies initiated by E9-1-1 calls.

EMERGENCY SERVICE NUMBER (ESN) / EMERGENCY SERVICE ZONE (ESZ)

An ESN is a three to five digit number representing a unique combination of emergency service agencies (Law Enforcement, Fire and Emergency Medical Service) designated to serve a specific range of addresses within a particular geographical area, or Emergency Service Zone (ESZ). The ESN facilitates selective routing and selective transfer, if required, to the appropriate PSAP and the dispatching of the proper service agency(ies). (T)

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 12
1st Revised Sheet 21
Canceling
Original Sheet 21

GENERAL AND LOCAL EXCHANGE TARIFF

E9-1-1 EMERGENCY TELEPHONE SERVICE

ENHANCED EMERGENCY NUMBER SERVICE - E9-1-1

E. Rules and Regulations (Continued)

3. Data (Continued)

- f. The Company will provide to the Customer, on request only, and limited to once per year, via electronic means only, one copy of the MSAG at no charge, to be used solely for the verification of emergency services routing designations for E9-1-1 Services. Customers of ALI Database Administration Service will always have unlimited electronic access to view ranges of their MSAG data at no additional charge. Customers requesting additional copies may do so by contacting the Company. Additional copies will be provided outside the scope of this Tariff at an additional charge.
- g. Information concerning MSAG error and audit reports will be provided to the Customer upon request in the same media (either fax or via electronic means) as requested by the Customer. For information not provided as part of normal moves and changes or error correction, the Customer must provide that request in writing to the Company. The Company is restricted from providing information that is prohibited by Federal, State and Local laws.
- h. Company is not responsible with respect to calls from subscribers of non-regulated telephone services (e.g. shared tenant service or Private Branch Exchange (PBX) service), or E-9-1-1 calls placed or originating on telephone lines that carry foreign dial tone or calls originating outside the Customer's E9-1-1 Service area.
- i. Company is not responsible when a E9-1-1 caller originates a call from a system or line which makes the provision of specific location information impossible to provide due to technical reasons or limitations, including but not limited to limitations on the ability to provide subscriber information in conjunction with multi-party lines, private telecommunications services (e.g., PBXs or shared tenant services) or E9-1-1 calls originating over Customized Multi-line Telephone Service lines. (T)
- j. Company is not responsible for obtaining subscriber record information from private telecommunications systems (e.g., PBXs or shared tenant service arrangements), and accepts no responsibility for such information unless provided to the Company by the Customer.
- k. The rates and charges for E9-1-1 Service elements are based upon utilizing standard service addresses (i.e. house numbers, street names, and postal communities) in populating the DMS (Data Management System). Addressing not in the above format will be negotiated with the Company and additional charges may apply.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 12
1st Revised Sheet 26
Canceling
Original Sheet 26

GENERAL AND LOCAL EXCHANGE TARIFF

E9-1-1 EMERGENCY TELEPHONE SERVICE

ENHANCED EMERGENCY NUMBER SERVICE - E9-1-1

F. Liability (Continued)

2. For E9-1-1 Service provided pursuant to this Tariff, the Company's liability shall not exceed an amount equivalent to the proportionate charge to the Customer for the period of Service during which the mistake, interruption, delay, failure, error, act, omission, other occurrence or defect in transmission occurs after notice by the Customer to the Company. For other services used by the Customer in conjunction with the E9-1-1 Services, the Company's liability is stated in the applicable Company tariff as follows: (1) for local services and private line services provided solely within the same exchange area, the Company's liability is in Section 2 of the General and Local Exchange Tariff, WN U-17; (2) for private line services provided between exchange service areas and other intrastate access services, the Company's liability is in Section 2 of the Facilities for Intrastate Access Tariff, WN U-16 and (3) for other intrastate services, the Company's liability is set out in the Company's applicable Intrastate Tariff (T) or Catalog. Where credit allowances on monthly charges for service or service features are determined to apply, (T) only those services or service features which are affected or diminished by the interruption shall be considered, and further, only those main stations on the interrupted portion of the service shall be considered in determining the number of main stations affected.
3. Company shall not be liable for, and no allowance or credit will be provided for, any interruption, delay, failure, errors, acts, omissions or other occurrences attributable to the Customer or any other person or entity.
4. In no event shall the Company be liable in tort, contract or otherwise for any personal injury, property damage or death arising out of or related to use of the E9-1-1 Service. Under no circumstance shall the Company be responsible or liable for special, indirect, incidental or consequential damages.
5. To the extent permitted by applicable law, the Customer indemnifies and saves the Company harmless against:
 - a. Claims for libel, slander, or infringement or copyright arising from the material transmitted over its facilities;
 - b. Claims for infringement of patents arising from combining with or using in connection with facilities of the Company, apparatus, equipment or systems of Customer;
 - c. All other claims arising out of any act or omission of the Customer in connection with the service and facilities provided by the Company.
6. See Section 2, D. Termination Liability in this Tariff for applicable termination liability charges.

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 13
1st Revised Sheet 1
Canceling
Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

ENHANCED SERVICE PROVIDERS (ESPs) SERVICES

A. General

Enhanced Service Providers (ESPs) Services are central office capabilities, which can be used by Enhanced Service Providers (ESPs) who, in turn, provide services such as voice messaging services to their clients. Subscribers to any of the options require trunk line or Customized Multi-line Telephone Service, which are obtained from existing general tariff (T) offerings.

B. Conditions

Customers are responsible for the payment of rates and charges associated with establishing, continuing, and discontinuing or disconnecting services ordered on behalf of themselves and their clients.

The Utility will not provide instructions for operating services of customers. Instructing clients is the responsibility of the customer.

The Utility is not required to notify a customer (such as an ESP) when the Utility disconnects a service subscribed to by another customer who is also the customer's (ESP's) client.

The Utility will not disconnect or discontinue the tariffed services subscribed to by a customer who is also a client of another customer (such as an ESP) because of nonpayment of charges billed to the other customer. The Utility will discontinue or disconnect services billed directly to a customer for nonpayment in accordance with the rules of the Utility's tariffs. The Utility is not responsible for harm or damages to a customer or its clients resulting from services disconnected in accordance with tariff rules, terms, and conditions.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 13
1st Revised Sheet 2
Canceling
Original Sheet 2

GENERAL AND LOCAL EXCHANGE TARIFF

ENHANCED SERVICE PROVIDERS (ESPs) SERVICES

B. Conditions (Continued)

Each customer and each customer's client shall indemnify, defend, protect, and save harmless the Utility against any and all losses, claims, suits, demands, causes of action, damages, costs, or liability in law or in equity or every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the services provided in accordance with this tariff or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patent, trademark, or copyright, or resulting from any claim of libel or slander.

Each customer, not the Utility, has the responsibility and control over the content, quality, and characteristics of the services provided and conversations conducted over its equipment. The Utility is not responsible for quality of, defects in, or content of the services, which a customer provides its clients. The customer is responsible for complying with law, with rules and regulations of governmental agencies, and with the terms and conditions of the Utility's tariffs.

A customer may neither use the Utility's name, signs, symbols, or markings nor implicate, implicitly or explicitly, the Utility in any other way as a participant, promoter, or co-promoter, in sales media or other publicity, of services provided wholly by the ESP or jointly by the ESP and the Utility, unless the customer first obtains written permission from the Utility for each advertisement, announcement, or other informational media to be released.

The customer must subscribe to a number of trunks or Customized Multi-line Telephone Service lines sufficient to insure service standards as determined by the Utility. (T)

Each customer subscribing to User Transfer service is responsible for the payment of applicable calling charges for each completed call forwarded from its line to another line. User Transfer (Call Transfer) is part of the standard Customized Multi-line Telephone Services. Therefore, User Transfer rates from this section are not billed to Customized Multi-line Telephone Service customers. (T)
(T)

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 13
1st Revised Sheet 3
Canceling
Original Sheet 3

GENERAL AND LOCAL EXCHANGE TARIFF

ENHANCED SERVICE PROVIDERS (ESP)s SERVICES

B. Conditions (Continued)

Each customer, such as an ESP, ordering services from the Utility on behalf of its customers (the customer's clients) is responsible for payment of all rates and charges associated with the services ordered. Should a client dispute the customer's authority, the customer will be held responsible by the Utility, whether or not an agency agreement (any agreement between customers and clients) exists.

The Nonrecurring Charges, specified in this tariff under Rates will be billed to the customer for each client whenever services associated with a client's line and subscribed to by the customer on behalf of the customer's client are established. One NRC will apply when more than one of the following services are ordered at the same time for the same customer on the same line:

Call Forwarding Busy Line
Call Forwarding Busy Line/Don't Answer
Call Forwarding - Don't Answer
Forward Call Information
Message Waiting Indication
Three Service Package

The customer is responsible for placing orders for disconnecting or discontinuing ESP services subscribed to on behalf of clients. Should a customer's client's telephone service be discontinued or disconnected for any reason, the Utility will continue billing the customer for ESP services subscribed to on behalf of the client until the customer requests that the service be disconnected or discontinued.

Each customer and each client, directly or indirectly subscribing to a call forwarding service, is responsible for the payment of applicable calling charges for each completed call forwarded from its line to another line.

Unless otherwise indicated, services available to Customized Multi-line Telephone Service customers will be billed in (T) accordance with the rates, charges, and conditions included in the Customized Multi-line Telephone Service section of this (T) tariff.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 13
1st Revised Sheet 4
Canceling
Original Sheet 4

GENERAL AND LOCAL EXCHANGE TARIFF

ENHANCED SERVICE PROVIDERS (ESPs) SERVICES

B. Conditions (Continued)

Each call forward service, each Message Waiting Indication service, and each Forwarded Call Information service and each package containing any of these services must be associated with a specific individual line, with a specific telephone trunk-line telephone number, or with a specific Customized Multi-line Telephone Service station line from which calls are (T) forwarded and to which calls are forwarded and to which is subscribed by a customer or a customer's client.

A customer must specify which services are to be associated with each client's telephone service.

Each customer providing voice message services must subscribe to either business trunk or Customized Multi-line (T) Telephone Service for access to the Utility's switched network. The network connection will be used to pass messages to (T) and from the ESP's equipment, and the customer's equipment must be compatible.

Nonpublished information may be provided only in conformance with a nondisclosure agreement prohibiting the display, storage, or disclosure of non-published information. This agreement of nondisclosure must be renewed on an annual basis.

Services are limited in their offering to where facilities are available.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 13
1st Revised Sheet 8
Canceling
Original Sheet 8

GENERAL AND LOCAL EXCHANGE TARIFF

ENHANCED SERVICE PROVIDERS (ESP's) SERVICES

C. Definitions (Continued)

Message Waiting Indication - Visual service provides the Enhanced Service Provider (or customer) with the ability to send a signal to the end-user's CPE, which activates a light. This light indicates to the end-user that a message(s) is waiting.

Queuing is a service, which places calls incoming on a trunk line or Customized Multi-line Telephone Service line in queue (T) while waiting to be answered when all terminals in a hunt group are busy. Queuing service is provided only in conjunction with lines arranged in a multi-line hunt group.

User Transfer service provides a customer subscribing to trunk lines or Customized Multi-line Telephone Service lines used (T) in conjunction with an ESP's equipment with the ability to place on hold an established call, originate a second call to a third party. After a call has been transferred, the original line or trunk is cleared for further use.

Section 13
 1st Revised Sheet 12
 Canceling
 Original Sheet 12

GENERAL AND LOCAL EXCHANGE TARIFF

ENHANCED SERVICE PROVIDERS (ESPs) SERVICES

D. Rates ¹ (Continued)	<u>NRC</u>	<u>Monthly Rate</u>	
User Transfer			
Per order	\$60.00 ²	--	
Per Customized Multi-line Telephone Service line or trunk line	--	1.50	(T)
Queing			
Per order	60.00 ²	--	
Per Customized Multi-line Telephone Service line or trunk line	--	1.50	(T)

¹ Subsequent Service Ordering Charge from Section 5 will apply when ESP/ESP client services are added or rearranged on an existing line. Line Connection Charges do not apply when ESP/ESP client services are added or rearranged.

² Not applicable if ordered at time initial service is established.

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

WN U-17

FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 14
Table of Contents 1st Revised Sheet 1
Canceling
Table of Contents Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOMER REWARDS PROGRAMS

Table of Contents

	<u>Sheet</u>	
A. Business Rewards Program	1	(T)

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 14
1st Revised Sheet 1
Canceling
Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOMER REWARDS PROGRAMS

A. Business Rewards Program (T)

Business Rewards Program is an optional account-level reward plan available to the Company's business customers. (T)
Customers enrolled in the Plan are awarded Bonus Credits on the Frontier monthly bill. The Bonus Credits are redeemable for various Frontier -sponsored redemption offers. There is no charge to enroll or withdraw from the Plan.

Regulations

Business Rewards Program is available only to business customers who enroll in the Plan. The Plan is available (T)
beginning January 1, 2006.

Eligible customers are business customers who generate a maximum of \$240,000 in annual billing for qualified Frontier services (excluding Directory Advertising).

The Plan is not available to residence customers.

Bonus Credits are awarded for qualified Frontier services.

Qualified Frontier Services are tariffed intrastate telecommunications services (excluding 700/900 services, Customer Owned Pay Telephone (COPT) lines, or services provided under an Individual Case Basis (ICB) contract, Late Payment Charges, all taxes, fees and surcharges [State, Local or Federal], 911 or Relay Charges and any local or toll charges billed for carriers other than Frontier) and other services provided by Frontier companies and billed by the company. Bonus Credits are awarded for charges calculated after the application of any allowances or discounts.

In order to earn Bonus Credits, the customer's qualified Frontier - billed services within an account must collectively exceed \$124.99 per month, excluding the application of any allowances or discounts. Customers enrolled in the Plan that do not meet the \$125 minimum spending requirement for 12 consecutive months may be inactivated from the program.

Bonus Credits are calculated monthly. One Bonus Credit is equal to \$.01 for every qualified dollar spent. One Bonus Credit is awarded for every dollar spent on qualifying services on the customer's monthly bill each month the customer has reached the minimum spending threshold of \$125.00 as described above.

Bonus Credits are posted to the enrolled customer's Business Rewards Program Account Summary within ninety (90) (T)
days of the date the Bonus Credits were earned. These Bonus Credits can be redeemed for various Frontier-sponsored redemption options when they are posted to the customer's account.

Bonus Credits that are not redeemed within two years after the month in which they are posted will be forfeited.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 14
1st Revised Sheet 2
Canceling
Original Sheet 2

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOMER REWARDS PROGRAMS

A. Business Rewards Program (Cont'd)

(T)

Regulations (Cont'd)

Bonus Credits are not transferable between accounts of the same customer or different customers. Bonus Credits may not be sold, bartered or assigned to another customer's account. Only eligible business Customers of Record and/or their designated agent(s) may redeem Bonus Credits.

Opportunities for new or existing enrolled customers to receive additional Bonus Credits may occur periodically.

Continued participation in the Plan requires that the customer meet the requirements specified in this tariff. If, at any time, the customer fails to meet any of the Plan eligibility requirements, the Utility, at its discretion, can terminate Plan participation after customer notification has occurred. Bonus Credits awarded to the customer prior to termination of the Plan may be used as set forth in the preceding paragraphs.

Customers may withdraw from the Plan at any time without penalty. All Bonus Credits that have not been redeemed will be forfeited; however, if within 90 days of termination, a customer returns to the Business Rewards Program, the Bonus Credits associated with the applicable billed telephone number will be reinstated in full.

(T)

Enrolled customers may change their service address (within Frontier's WA service territory), add additional qualifying lines, or make changes to the telephone number(s) associated with their enrolled account and remain eligible to continue their participation in the Plan.

The Utility may modify or terminate all or any part of this Plan, or any of the Bonus Credit redemption offers, at any time. Notice of such changes will be provided to existing customers by the Utility at least 30 days prior to their effective dates. In the event of termination of the Plan, customer notification will be provided at least 90 days in advance of the Plan termination date, and will include the date by which all Bonus Credits must be redeemed.

Rates

Monthly Bonus Credits are determined and applied as follows:

Total Qualified Monthly Intrastate Regulated Billing (Excluding specific charges noted under Regulations previously)

\$0 - \$124.99	None
\$125.00 or more	One Bonus Credit per qualified dollar, or fraction thereof.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 17
Table of Contents 1st Revised Sheet 3
Canceling
Table of Contents Original Sheet 3

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

Table of Contents

	<u>Sheet</u>	
Private Line Service (formerly GTE)		
A. General	50	
Private Line Service (formerly Contel)		
A. General	51	
B. Conditions	51	
C. Rates	52	
Telephone Answering Service		
A. General	54	
B. Conditions	54	
C. Rates	56	
Transfer Service		
A. General	57	
B. Conditions	57	
C. Rates	57	
Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service	58	(T)
A. Termination Liability	58	
B. Termination Liability Charge Formula	58	
C. Network Access Register - Rate	60	
D. Customer Moves and Changes (CMAC)	61	
E. Instant Call Accounting (ICA)	66	
F. X.25 Basic Package and X.25 Deluxe Package	70	
G. Automatic Call Distribution-Management Information System (acd-mis)	74	

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
1st Revised Sheet 2
Canceling
Original Sheet 2

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOM CALLING SERVICES¹

C. Feature Descriptions (Continued)

6. Wake Up/Reminder Service - allows the customer to instruct the central office to originate a call to the customer at a predetermined time and make an appropriate announcement. This service is only available from Stromberg-Carlson equipped central offices.
7. Busy Number Redial - allows the customer to dial a camp-on code when a busy station is reached. The call is then retried automatically until both parties are available.
8. Last Number Redial - allows the customer to dial a code initiating the switch to place a call to the last called number
9. Saved Number Redial - allows the customer to dial a code initiating the switch to place a call to a specific number stored even if the customer has made subsequent calls to other numbers.
10. Special Call Waiting - allows a customer to choose the numbers (maximum of 12), which can activate Call Waiting. Calls placed from numbers not selected by the customer receive busy signals, when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.
11. Toll Control - This feature is only offered as a part of Sharp Call Pack-TelTeen Service. This service blocks the (T) placement of calls to points accessed by 0-, 0+, and 1+ dialing with the exception of 1+800, 1+877 and 1+888. Calls to 1+430, 1+499, 1+900, and 1+976 are also blocked. Toll Control does not block calls to 911, local calls (including EAS), and calls to listed toll free numbers for Telephone Company Repair Service, Billing Service, etc.

¹ Limited to existing customers as of April 10, 1998.

Section 17
 1st Revised Sheet 5
 Canceling
 Original Sheet 5

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOM CALLING SERVICES

D. Rates and Charges (Continued)¹

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
3.	When provided as a feature package, each package, per line equipped: (Continued)			
b.	Premier Service Package	\$4.00	\$4.00	
	Includes:			
	Call Waiting			
	Cancel Call Waiting			
	Call Forwarding-variable			
	Three Way Calling			
	Plus choice of two features from the list below:			
	Call Forward Busy			
	Call Forward No answer			
	Call Transfer			
	Do Not Disturb - Basic			
	Voice/Data Protection			
	Wake Up/Reminder Service			
c.	Call Pack	6.00	6.00	(T)
	(Call Waiting, Cancel Call Waiting, Call Forwarding, Three-way Calling, Speed Calling-8, Automatic Busy Redial, and Last Number/Save Number Redial) Descriptions are contained in Section 6.			
d.	Call Pack - Tel-Teen	--	6.00	(T)
	Each residential second line only. (All features of the Call Pack plus Toll Control) Descriptions are contained in Section 6.			(T)

¹ Limited to existing customers as of March 16, 1996.

Section 17
 1st Revised Sheet 6
 Canceling
 Original Sheet 6

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOM CALLING SERVICES¹

D. Rates and Charges (Continued)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
3. When provided as a feature package, each package, per line equipped: (Continued)			
e. Sharp Call Pack (Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling, and Speed Calling-8)	\$4.50	\$4.50	(T)
f. Feature Pack 4400 (Call Waiting, Cancel Call Waiting, Automatic Call Return, Automatic Busy Redial and Call Block)	--	8.75	
g. Feature Pack 4900 (Call Waiting, Cancel Call Waiting, Call-Forwarding, Three-Way Calling, Speed Calling-8, Automatic Busy Redial, Automatic Call Return, Call Block and VIP Alert)	--	13.25	
h. Sharp Call Pack - TelTeen Each residential second line only. All features of the Sharp Call Pack plus Toll Control.	--	\$4.50	(T)
i. Distinctive Ring with any Pack	\$3.00	3.00	(T)

¹ Limited to existing customers as of April 10, 1998.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

FRACTIONAL T1 (FT1) SERVICE¹

B. Conditions (Continued)

2. Rate Regulations for Optional Payment Plan (OPP) (Continued)

d. Notification of Discontinuance

An order for discontinuance of an OPP arrangement must be received by the Telephone Company at least thirty (30) days prior to actual disconnect of service. Monthly charges will apply for a period of thirty (30) days from the date the Telephone Company receives disconnect notification or until the requested disconnect date, whichever period is longer.

e. Upgrade to Higher Speed Service

Customers may elect to upgrade service(s) to a higher speed during an OPP period, subject to the following conditions:

- The upgraded service will be subject to all appropriate nonrecurring charges.
- Termination liability charges will not apply as long as the upgraded service remains connected at the same point of termination(s).

f. Termination Liability

When an OPP service is discontinued prior to the end of the period, termination liability charges, as set forth following, will apply based on the remainder of the OPP period in effect at the time of disconnect.

One Year OPP - 50% of any remaining portion of the first year's recurring charges.

Three Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third years, the customer will be liable for 10% of the total monthly recurring charges in that time period.

Five Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, the customer will be liable for 20% of the total monthly recurring charges in that time period.

g. Termination Without Liability

During an OPP period, should the currently effective rate for a customer service increase, the customer may, at their option, terminate the OPP arrangement without penalty or liability.

¹ Limited to existing customers as of September 3, 1996.

(T)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

DIGITAL SERVICES

SHARED PRIVATE LINE SERVICES

PACKET SWITCHING NETWORK SERVICES

D. Rates

1. Access

Digital Customized Multi-line Telephone Service and Digital Single Line Access (T)

Applicable rate elements:

- Rates and charges for Access as shown in this tariff under Customized Multi-line Telephone Service /Digital Customized Multi-line Telephone Service and Digital Single Line. (T)
(T)

Dedicated Access

Applicable rate elements:

- One (1) Special Access Line Charge (Digital Data Service)
- Special Transport (When applicable)
- Dedicated Access Port
- Usage rates under Packet Switching Network Service.

In addition, the Service Charges in Section 5 (when applicable) and Nonrecurring Charges will apply from the appropriate tariffs.

This tariff will be effective through December 31, 2006.

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

MILEAGE (formerly Contel)¹

A. General

Mileage charges apply to outside plant and are measured on an Airline Mileage (ALM) basis, which is the shortest distance between two points.

Mileage charges in this section apply to formerly Contel exchanges as listed below and are Limited to existing customers as of March 16, 1996, in Advice No. 746. (T)

Acme	Edison	Marblemount
Alger	Everson	Molson-Chesaw
Big Lake	Ferndale	Mount Vernon
Blaine	Grayland	Naches
Burlington	LaConner	Nile
Concrete	Laurel	Republic
Conway	Loomis	Sedro Woolley
Curlew	Lyman-Hamilton	Sumas
Custer	Lynden	Tonasket
Deming	Maple Falls	Westport

B. Conditions

1. The mileage rates under RATES C.1.a and C.1.b are based on airline distance, which is the airline measurement between terminations. These rates are applicable in connection with extension station or private branch exchange stations which terminate off the premises on which the primary service is located and within the exchange area, and are in addition to the other rates applicable to those services.
2. No mileage charge for outside plant facilities in connection with telephone service is applied in those cases where the terminations are in the same building or in different buildings on continuous property within 300 feet from the telephone set or private branch exchange switchboard.
3. In this section "terminations" mean stations, one of which terminates on each end of the telephone line or PBX station, or between which the off-premises line is connected, or the system to which a tie line is connected.
4. No mileage charge is applicable to a telephone set extended from an off-premises telephone set or private branch exchange telephone set located on the same premises as its associated off-premises telephone set.

¹ Limited to existing customers as of March 16, 1996.

Section 17
 1st Revised Sheet 56
 Canceling
 Original Sheet 56

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

TELEPHONE ANSWERING SERVICE¹

C. Rates	<u>Monthly Rate</u>	(T)
1. Service to a client of a telephone answering service business		
2. Lines terminated on telephone answering equipment		
a. Where the telephone answering equipment and the client's primary telephone service located in the same exchange		
1) Where the primary line appears only on the telephone answering equipment		Rates, charges, and conditions applicable to one-party line business service, as shown in Section 4.
2) Each extended line or extension of a trunk line		
a) Where the telephone answering equipment and the client's primary telephone service are located in the same building	\$2.50	
b) Where the telephone answering equipment and the client's primary telephone service are in different buildings		
- Where the telephone answering equipment is located in a base rate area and the client is served from the same central office		
Rate and charge applicable to telephone service, plus a terminal loop	5.30	

¹ Limited to existing customers as of March 16, 1996.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

TRANSFER SERVICE¹

A. General

Transfer Service provides for the automatic transfer of incoming calls from one Local Exchange Service line to another. Service is Limited to existing customers as of March 16, 1996, in Advice No. 746. (T)

B. Conditions

Transfer Service is available only with One-party Network Access Service from the same central office and only where the central office is so equipped. Subject to ability to operate satisfactorily, this service may be used between central offices of the same exchange but interoffice mileage will be applicable to each interoffice circuit.

C. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
Transfer Service	\$11.02	\$14.50

¹ Limited to existing customers as of March 16, 1996.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

A. Termination Liability

The following Termination Liability applies to customers with services provisioned under a contract basis before the effective date of this tariff sheet and consisting of five (5) or more Customized Multi-line Telephone Service /Digital (ISDN Customized Multi-line Telephone Service lines. (T)

Existing customers who choose to change to the new \$17.00 NAR rate offering specified in D.4.b of Section 11, Sheet 104, will be permitted to do so provided they are willing to sign up for the increase in the associated Termination Liability Agreement specified in B.24.b of Section 11, Sheet 8, or B.31.b of Section 11, Sheet 29. These customers will not have to pay the early termination charge stipulated in their current contract when they move to the new rate.

In the event Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service is terminated (T) by the customer prior to completion of the initial 12-, 36-, 60-, or 84-Month Contract period, the customer shall be liable for the termination liability (TL). The customer shall be required to pay a sum determined by the application of the following formula:

$$\begin{array}{l} \text{Termination} \\ \text{Liability} \\ \text{Charge} \end{array} = 25\% \times (\text{number of lines} \\ \text{terminated}) \times \text{Monthly Rate} \\ \text{per line} \times \text{number of} \\ \text{remaining} \\ \text{months}$$

In the event the customer reduces the number of Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service lines initially contracted by 20% or more, termination liability is applicable and will be calculated as (T) stated in the above paragraph, based upon the number of lines terminated.

¹ Limited to existing customers as of September 7, 1998.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

A. Termination Liability (Continued)

A Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service customer may at any time renew a contract for an equal or longer period at the current tariffed rates subject to the following conditions: (T)

Credit will not be given for payments made during the formerly selected period.

Nonrecurring charges will not be reapplied.

The new contract period begins with the first billing date following the renewal.

Termination charges will not apply for the former contract period.

The termination charge will not apply when a customer upgrades from Analog Customized Multi-line Telephone Service to Digital (ISDN) Customized Multi-line Telephone Service. (T)

B. Termination Liability Charge Formula

The following Termination Liability Charge Formula applies to customers with Customized Multi-line Telephone Service Frontier Calling Solutions service provisioned under a contract basis before the effective date of this tariff sheet and consisting of five (5) or more Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service lines. (T)

If the Customized Multi-line Telephone Service Frontier Calling Solutions service is cancelled in whole or in part by the customer or is terminated for cause by the Utility prior to expiration of the agreed upon period, the customer shall be required to pay a sum determined by the application of the following formula: (T)

$$\text{Termination Charge} = 25\% \times (\# \text{ of Lines}) \times \text{Monthly CCS plan rate} \times (\# \text{ of Months remaining})$$

The termination charge will not apply when a customer upgrades from Analog Customized Multi-line Telephone Service to Digital (ISDN) Customized Multi-line Telephone Service. (T)

¹ Limited to existing customers as of September 7, 1998.

Section 17
 1st Revised Sheet 60
 Canceling
 Original Sheet 60

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

C. Network Access Register – Rate

The following Network Access Register (NAR) Rate applies to customers with services provisioned under a contract basis before the effective date of this tariff sheet and consisting of five (5) or more Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service lines. (T)

The Network Access Register (NAR) is a software-defined path in the central office for each Customized Multi-line Telephone Service system, which provides access to the public network from the Customized Multi-line Telephone Service lines in that system. (T)

The customer's requirements for network access will determine the number of NARs purchased.

	<u>Monthly Rate</u>
Network Access Register	\$30.00

¹ Limited to existing customers as of September 7, 1998.

Section 17
1st Revised Sheet 61
Canceling
Original Sheet 61

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

D. Customer Moves and Changes (CMAC)

Conditions

Customer Moves and Changes (CMAC) is available to either existing or new Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service customers. (T)

CMAC will be furnished only from offices that are technically capable of and equipped for providing the service.

Customers with compatible customer premises equipment may access CMAC from any new or existing local exchange access line.

Customers will have 24-hour dial-up access to the CMAC system except when restricted during times of maintenance. On occasion, customers may receive a busy condition.

The Company reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.

Customers will have up to two hours per dial-in session on the CMAC system. A warning tone will sound as the two-hour limit approaches. During the dial-in session, the Company will discontinue the transmission after a period of inactivity.

Some of the lines in a customer's Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service system cannot or should not be rearranged through CMAC (for example, some groups of Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service lines that have been previously arranged as multi-line hunt groups). Changes to these Company-specified lines will be made through the Company's existing service order procedure. (T)

All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The customer may experience delays in change requests due to priority, central-office switch processor functions. (T)

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

D. Customer Moves and Changes (CMAC) (Continued)

Conditions (Continued)

a. Functions

The customer controls the following functions:

- 1) Service Option Information Changes
 - a) Line Restriction Status
 - b) Facility Restriction Level Assignment
 - c) Call Pick-Up Group
 - d) Call Forwarding Number
 - e) Authorization Code Assignment
 - f) Button Features
- 2) Activation/Deactivation of Features
- 3) Telephone Number Swaps
- 4) Reports (Queries and Tallies)

b. Function Descriptions

1) Service Option Information Changes

a) Line Restriction Status -

The customer can restrict telephone numbers from all Service Option Information Changes. If changes are desired at a later time, the customer can remove the restriction.

b) Facility Restriction Level Assignment -

The customer can change the Facility Restriction Level (a permission level assigned to define calling privileges) associated with both facilities and station users.

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
1st Revised Sheet 63
Canceling
Original Sheet 63

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

D. Customer Moves and Changes (CMAC) (Continued)

Conditions (Continued)

b. Function Descriptions (Continued)

1) Service Option Information Changes (Continued)

c) Call-Pickup Group -

The customer can establish a call-pickup group and add or delete members from an existing call-pickup group.

d) Call Forwarding Number -

The customer can change the number to which a station user forwards calls.

e) Authorization Code Assignment -

An authorization code is a number associated with a specific person rather than a specific telephone number. The customer can activate, change, or deactivate authorization codes. The customer can also display the features associated with the authorization code for a particular user.

f) Button Features -

The buttons on a multi-button station set can either activate features or enable call appearances (specific telephone numbers assigned to buttons). The customer can manipulate the features assigned to the buttons.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
1st Revised Sheet 64
Canceling
Original Sheet 64

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

D. Customer Moves and Changes (CMAC) (Continued)

Conditions (Continued)

b. Function Descriptions (Continued)

2) Activation/Deactivation Features -

The customer can either add a feature to a telephone number that does not have it, or take a feature off a telephone number that does. This function is limited to the features included in the feature packages subscribed to by the customer.

3) Telephone Number Swaps -

The customer can swap telephone number assignments among lines within a group.

4) Reports (Queries and Tallies) -

Customers can run reports that show the status of existing and requested feature changes (feature queries) and the total number of stations with the features that they have (feature tallies).

The customer can be provided with a set of standard reports or can request that the Company customize the standard report formats to the customer's specifications.

The customer can run query or tally reports as a function by itself or may choose to perform other system functions once the report request is made. This feature of the report function keeps customers from having to wait on-line for reports to be processed.

Section 17
 1st Revised Sheet 65
 Canceling
 Original Sheet 65

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

D. Customer Moves and Changes (CMAC) (Continued)

Feature Matrices

<u>Optional Features</u>	<u>Analog</u>	<u>Digital</u>
<u>Feature Name</u>		
Customer Moves and Changes	X	X
Instant Call Accounting	X	X

Features

Customized Multi-line Telephone Service Optional System Features (T)

Customer Moves and Changes (CMAC) - Provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer's premises.

Rates

Optional Features

Customized Multi-line Telephone Service (T)

	<u>MONTHLY RATE</u>	<u>NONRECURRING CHARGE</u>
Customer Moves and Changes (CMAC), per system ¹		
1 - 100 lines	\$85.00	\$190.00
101 - 200 lines	140.00	350.00
201 - 500 lines	200.00	800.00
501 - 1500 lines	300.00	1,850.00
1501+ lines	425.00	3,500.00

¹ Both the Nonrecurring Charge and Monthly Rate apply per system (per customer).

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (T)

E. Instant Call Accounting (ICA)

Conditions

ICA is provided either as a dedicated connection or as a dial-up connection.

Each call record will contain the date, time, and duration of the call, the calling station number, facility used, and the number that was called.

Records will be provided for calls originated from Customized Multi-line Telephone Service / Digital (ISDN) (T)
 Customized Multi-line Telephone Service stations and include billable toll, local measured, and calls made over (T)
 private facilities (FX, WATS).

Records will NOT be provided for incoming calls, station-to-station (intercom) calls, or local calls (except in measured service areas).

The records produced by this service are not represented to be a provision of billing detail.

Customers can choose data transmission speeds ranging from 1200 bps to 9600 bps. Customer's CPE must be capable of automatically dropping transmission speeds until an achievable speed is reached.

Call accounting records will be provided on terminal equipment located at the customer's location.

Customers will be required to provide compatible CPE to process the call detail records.

The Company makes no guarantee and assumes no liability associated with the customer's receipt of call detail records if the customer-provided CPE does not meet the Company's compatibility requirements. The data will not be stored by the Company after it is transmitted to the customer. Once the data is transmitted, it will no longer be available.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (T)

E. Instant Call Accounting (ICA) (Continued)

Conditions (Continued)

ICA will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting the Company.

a. Dedicated ICA

- 1) Call records are continually transmitted to the customer's premises.
- 2) A four-wire private line service is required for the dedicated data link between the serving central office and the customer's premises equipment. This private line service is to be ordered from the applicable tariff.
- 3) A customer-provided dial modem is required.

b. Dial-Up ICA

- 1) The customer initiates a call to retrieve call records.
- 2) A Basic Calling Service or Customized Multi-line Telephone Service line is required. (T)
- 3) A customer-provided dial modem is required.
- 4) To prevent the possible risk of lost call records data, Dial-Up customers need to access their call records at least every seven days.

Section 17
1st Revised Sheet 68
Canceling
Original Sheet 68

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (T)

E. Instant Call Accounting (ICA) (Continued)

Features

Customized Multi-line Telephone Service Optional System Feature (T)

Instant Call Accounting (ICA) - Provides the customer with records of calls originating from Customized Multi-line Telephone Service stations. Each call record will contain the date, time, and duration of the call, the calling station number, facility used, and the number that was called. (T)

Dedicated ICA - The customer's call records are continually transmitted from the central office to the customer's premises equipment through a dedicated private line connection. (T)

Private Line Service as defined elsewhere in this tariff should be used to determine the appropriate provisioning and the applicable rates and charges for the required dedicated data channel between the serving central office and the customer premises equipment.

Dial-Up ICA - The customer, using CPE, initiates a download request to the central office processor in order to retrieve the call records. The records are transmitted immediately back to the customer's premises equipment upon completion of the request.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
 1st Revised Sheet 69
 Canceling
 Original Sheet 69

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE (T)

E. Instant Call Accounting (ICA) (Continued)

Rates

	<u>MONTHLY RATE</u>	<u>NONRECURRING CHARGE</u>
Instant Call Accounting (ICA) Dedicated ICA, per system	\$1,000.00	\$2,000.00
Dial-Up ICA, per system		
1 - 200 lines	150.00	400.00
201 - 350 lines	260.00	600.00
351 - 500 lines	370.00	800.00
501 and over	500.00	1,000.00

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

F. X.25 Basic Package and X.25 Deluxe Package

Features

X.25 Deluxe Package: X.25 Basic Service plus X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

X.25 Basic Package: X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

Feature Matrices

Data Packages Features

<u>Feature Name</u>	X.25 BASIC	X.25 DELUXE
X.25 Flow control Parameters Negotiation	X	X
X.25 Incoming Calls Barred	X	X
X.25 Outgoing Calls Barred	X	X
X.25 Reverse Charge	X	X
X.25 Reverse Charge Acceptance	X	X
X.25 Throughput Class Negotiation	X	X
X.25 Transmit Delay Selection/Indication	X	X
X.25 Closed User Groups		X
X.25 Fast Select		X
X.25 Fast Select Acceptance		X
X.25 Hunt Groups		X
X.25 One-Way Outgoing Logical Channel		X
X.25 Permanent Virtual Circuit		X

¹ This tariff will be effective through December 31, 2006.

Section 17
1st Revised Sheet 71
Canceling
Original Sheet 71

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

F. X.25 Basic Package and X.25 Deluxe Package

Features (Continued)

Digital (ISDN) Customized Multi-line Telephone Service (T)

D-Packet A service, which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 kbps on BRI ISDN D-Channel and allows for more than one data device.

X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

¹ This tariff will be effective through December 31, 2006.

Section 17
1st Revised Sheet 72
Canceling
Original Sheet 72

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

F. X.25 Basic Package and X.25 Deluxe Package

Features (Continued)

Digital (ISDN) Customized Multi-line Telephone Service (Continued) (T)

X.25 Enhancement Package: Includes X.25 Basic Package Plus

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

¹ This tariff will be effective through December 31, 2006.

Section 17
 1st Revised Sheet 73
 Canceling
 Original Sheet 73

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

F. X.25 Basic Package and X.25 Deluxe Package

Rates

Digital (ISDN) Customized Multi-line Telephone Service Channel Capability (T)

With each Digital (ISDN) Customized Multi-line Telephone Service Line, the customer has two B-channels and one D-channel. The following options apply: (T)

	<u>MONTHLY RATE</u>	
D-Packet, per channel	5.00 ²	
Feature Packages		
	<u>MONTHLY RATE</u>	<u>NONRECURRING CHARGE</u>
X.25 Deluxe Package, per line	5.00	15.00
X.25 Basic Package	NC	NC

¹ This tariff will be effective through December 31, 2006.

² Refer to Packet Switching Network Services in Section 7 for complementary services.

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
1st Revised Sheet 74
Canceling
Original Sheet 74

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)

General

Automatic Call Distribution - Management Information System (ACD-MIS)

Automatic Call Distribution (ACD) is a central office based service, which allows customer's incoming calls to be equally distributed to their available agents. Distribution of the calls is determined by call parameters defined by the customer. ACD also allows the customer to manage fluctuations in call patterns, trunk loading, answering time patterns, and answering time frames. The Basic ACD Feature Package monthly rate includes the access line.

Automatic Call Distribution can be enhanced with the extensive call handling and management capability of the Automatic Call Distribution-Management Information System (ACD/MIS). The Management Information System Data Link contains real-time call information that is forwarded from a Management Information System (MIS) located in the Company's central office. In turn, the MIS provides the customer with a global view of ACD call activities within the customer's call center.

The information assists in evaluating traffic patterns, trunk utilization, agent efficiency and lost calls. At the supervisor level, ACD/MIS provides the ability to monitor agents, control the origination and destination of incoming calls and rearrange group to respond to incoming customer call demand.

Automatic Call Distribution is a stand-alone offering.

ACD/MIS will be furnished only from central offices that are technically capable and equipped for providing the service.

Customers will be required to provide compatible customer premises equipment (CPE).

Customers must have the Basic ACD Feature Package before subscribing to the Advanced ACD/MIS features.

Advanced ACD/MIS customers will need one MIS Data Link for each supervisor workstation access.

Customers must have Call Vectoring before subscribing to any enhanced call routing feature (i.e. Call Prompts, Customized Announcements, etc).

¹ This tariff will be effective through June 1, 2006.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹

General

Features

Basic ACD Feature Package

- Access to Switched Network
- Activate/Deactivate Position
- Agent Alerting and Call Origination Identification
- Agent Event Codes
- Agent/Supervisor Assignment
- Automatic Call Distribution
- Call Hold Incoming/Outgoing
- Call Queuing
- Call Transfer Internal/External
- Call Waiting Indication
- Cancel Previous Entry
- Conference and Transfer on Outbound Calls
- Emergency Alert
- Enhanced Incoming Call Alerting
- Interposition Conference
- Intraflow
- Music-on-Hold
- Position Release with Disconnect
- Queue Slots (equal to the number of agents)
- Service Assistant Capabilities
- Standard Announcements

¹ This tariff will be effective through June 1, 2006.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹

Features

Multipoint ACD Feature Package

- All features of Basic ACD Feature Package
- Multipoint-ACD

Advanced ACD/MIS Features

- Additional Queue Slots
- Call Prompts
- Call Vectoring, which includes:
 - Answer Supervision Control
 - Music on Queue
- Direct Agent Access
- Management Information System (MIS) Data Link, which includes:
 - Delay Treatment
 - Fold Down
 - Interflow Control
 - Intraflow Control
 - Overload Control
 - Queue Control

¹ This tariff will be effective through June 1, 2006.

Section 17
1st Revised Sheet 77
Canceling
Original Sheet 77

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Features (Continued)

Basic ACD Package

Access to Switched Network - Outbound call dialing permission ranging from total restriction to unrestricted access to the network.

Activate/Deactivate Position - Allows agents to activate their positions for availability to accept calls (activate or log on) or to deactivate (log off or make busy) their positions to not accept any new incoming calls. Deactivation occurs whenever a headset is unplugged. With this feature, no incoming calls are delivered to unavailable or unattended positions.

Agent Alerting and Call Origination Identification - Upon delivery of an incoming call, this feature provides an audible tone and a 10-character display of the dialed digits and/or the incoming trunk group.

Agent Event Codes - Allows agents, while on a call, to enter an "event code." Event codes are set up to meet customer needs for tracking specific occurrences, such as types of billing questions, effectiveness of various types of advertising, customer demographics, etc. The frequency of the events are tabulated and reported on the Management Information System (MIS).

¹ This tariff will be effective through June 1, 2006.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 17
1st Revised Sheet 78
Canceling
Original Sheet 78

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Features (Continued)

Basic ACD Package (Continued)

Agent/Supervisor Assignment - Allows the assignment of a log in identification and password to each agent and supervisor, independent of their terminals.

Automatic Call Distribution - Distributes calls automatically to agents available for the longest period of time.

Call Hold Incoming/Outgoing - Allows the agent to place an incoming call on hold and have full use of the position to consult with another agent or supervisor or make an outside call. Call Hold Outgoing allows the agent to place an outgoing call on hold. If an incoming call is also on hold, the agent can go back and forth between the two parties on hold or the agent can conference all involved parties.

¹ This tariff will be effective through June 1, 2006.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
1st Revised Sheet 79
Canceling
Original Sheet 79

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Features (Continued)

Basic ACD Package (Continued)

Call Queuing - When all customer agents are busy, this feature ensures incoming calls are distributed in the order of arrival (first come, first serve) by entering the calls into queues.

Call Transfer Internal/External - Call Transfer Internal allows an agent to transfer a call to another agent or supervisor within a call center. Call Transfer External allows an agent to transfer a call outside of the call center.

Call Waiting Indication - Causes an indication to appear on all agent terminals when the waiting interval of a call in queue exceeds a specified threshold.

Cancel Previous Entry - Allows an agent to delete previously entered digits.

Conference and Transfer on Outbound Calls - Allows an agent to conference an outbound call with another party and to transfer an outbound call to another party.

¹ This tariff will be effective through June 1, 2006.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Features (Continued)

Basic ACD Package (Continued)

Emergency Alert - Provides a single keystroke method of flagging calls of special interest or require special handling.

Enhanced Incoming Call Alerting - Provides an enhanced audible alert of an incoming call even when the agent is not wearing a headset. A visual alert accompanies the audible alert.

Interposition Conference - Allows an agent to conference with another agent or supervisor.

Intraflow - Allows the customer flexibility to increase the number of agents to handle incoming calls. This feature allows the customer to designate one principle serving team and up to eight supporting teams for each call queue.

Music-On-Hold - Provides access to a common music source for use with call hold, transfer, park and queuing features.

Position Release with Disconnect - Allows an agent to release the position from a call with one keystroke.

¹ This tariff will be effective through June 1, 2006.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Features (Continued)

Basic ACD Package (Continued)

Queue Slots - Dedicated time slots used to hold incoming calls in a delayed state until an agent position becomes available. The number of queue slots provided is equal to the number of agent positions.

Service Assistant Capabilities - Provides agents single keystroke access for assistance on difficult calls.

Standard Announcements - Provides audio announcement of answering delays to customers in queue. The announcement is Company provided and located in the central office.

Multipoint ACD Package

Multipoint-ACD - An arrangement, which includes all of the features of Basic ACD but allows two agent stations to be placed on one ACD line. Each station will use a B channel and will share a D channel.

¹ This tariff will be effective through June 1, 2006.

Section 17
1st Revised Sheet 82
Canceling
Original Sheet 82

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Features(Continued)

The features below can be ordered individually.

Advanced ACD/MIS Features

Additional Queue Slots - When the required number of Queue Slots needs to exceed the number of customer agents.

Call Prompts - An enhancement to Call Vectoring that is an announcement to guide incoming callers through a series of prompts to route the call to an agent. The incoming caller responds to the prompts by depressing a touch call digit on his telephone set.

Call Vectoring - Provides the ability to program a series of call handling steps that a call will follow before the call is connected to an agent. The series of steps is referred to as a call vector. The feature includes:

- Answer Supervision Control - Provides the ability to control the point at which answer supervision is returned for calls that are processed using call vectors.
- Music On Queue - Provides additional flexibility for the specification of music and/or other audio treatment of calls in queue.

Direct Agent Access - Provides the ability for an external call to reach an agent directly. The agent position must be assigned an individual directory number.

¹ This tariff will be effective through June 1, 2006.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Features (Continued) (T)

Advanced ACD/MIS Features (Continued)

Management Information System Data Link - Passes call event information from the Management Information System (MIS) located in the central office. This Data Link includes:

- Delay Treatment - Provides various types of alerting to the calling parties when their call cannot be routed immediately to an agent, i.e., the call is put in a queue.
- Fold Down - Provides for an orderly restriction of traffic to a smaller number of agent positions during periods of low incoming traffic.
- Interflow Control - Provides the ability to reroute incoming calls to destinations outside the switch.
- Intraflow Control - Provides a way of increasing the number of agents able to handle calls by specialized serving teams for call queues.
- Overload Control - Promptly detects and properly controls an overload condition.
- Queue Control - Alerts the customer of queuing delays that have exceeded customer designated thresholds; through the MIS the customer can modify the ACD parameters in order to relieve the condition.

¹ This tariff will be effective through June 1, 2006.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Rates

Optional Features

	<u>MONTHLY RATE</u>	<u>NONRECURRING CHARGE</u>
ACD-MIS Network Access Packages		
Basic ACD ²		
Per group		\$55.00
Per line	\$32.80	
Multipoint ACD ²		
Per group		55.00
Per Multipoint line	49.20	

¹ This tariff will be effective through June 1, 2006.

² The Subscriber Line Charge located in Frontier's Tariff FCC No. 5 is applicable on a per line basis.

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
 1st Revised Sheet 85
 Canceling
 Original Sheet 85

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE / DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE¹ (T)

G. Automatic Call Distribution - Management Information System (ACD-MIS)¹ (Continued)

Rates

Optional Features

	<u>MONTHLY RATE</u>	<u>NONRECURRING CHARGE</u>
Advance ACD/MIS Features		
Additional Queue Slots		
Per system, per order		25.00
Per slot	2.50	
Call Prompts ² Per Step ³	150.00	100.00
Call Vectoring		
Per group		40.00
Per line	6.00	
Direct Agent Access		
Per access number	2.00	
Management Information System (MIS) Data Link. Per link	80.00	25.00
Minor Software Change ⁴		
ACD Hunt Group ⁵	--	25.00

¹ This tariff will be effective through June 1, 2006.

² This feature requires Call Vectoring.

³ The rates for Call Prompts will apply per step. Each announcement level is a "step", for example: the first step would ask the customer to press "1" for the Accounting Department or press "2" for Engineering. Once the customer pressed "1" or "2", the second step would then ask the customer to press "1" for Cost Accounting, "2" for Disbursement Accounting, and so on.

⁴ Applies to changes to existing services.

⁵ Additional minor change charge for recording, queuing, station changes.

Advice No. 3315

Issued: February 23, 2011

Issued by Frontier Communications Northwest Inc.

By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
1st Revised Sheet 113
Canceling
Original Sheet 113

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOM ROUTING SERVICE

C. Definitions (Continued)

6. Supergroup

A Supergroup is a preassigned group that is used to redirect calls for two or more groups. For example, a customer has four groups: 101, 102, 103, 104. If the customer occasionally wants to activate Option 1 on all four groups, these four groups could be assigned to a Supergroup (at provisioning time). The customer could name this Supergroup: 001. This allows the customer to activate Option 1 on all four groups versus having to go into the Custom Routing Service system four times to activate Option 1 each time for each individual group.

7. Type I Lines

Includes exchange access lines, Customized Multi-line Telephone Service lines, and DID numbers other than the (T) DID main number, that are either single line or associated with one other line in a hunting arrangement.

8. Type II Lines

Includes PBX trunks for non-DID systems, DID main number and each DID number associated with a trunk, pilot numbers of hunt groups, and the exchange access lines and Customized Multi-line Telephone Service lines (T) terminating in a hunting arrangement of three or more lines.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 17
1st Revised Sheet 115
Canceling
Original Sheet 115

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)

CUSTOM ROUTING SERVICE

E. Application of Rates

1. Type I Charges (Continued)

a. Service Establishment Charge

The Service Establishment Charge will apply for the original order for Custom Routing Service. This charge will not apply again unless the customer cancels the service and re-establishes Custom Routing Service at a later date. If Custom Routing Service is ordered for both Type I and Type II services at the same time, the Service Establishment Charge will only apply once. The charge will be determined by whichever is the larger amount, Type I or Type II. The Service Establishment Charge specified herein is in addition to applicable Service Ordering Charge as specified in Section 5 of this Tariff.

b. Monthly Charge Per Line

There will be a monthly charge for each line, i.e., exchange access line, DID number, or Customized Multi-line Telephone Service line. This charge does not apply when lines are used as, or in, multiline hunt groups. In those cases, the trunk/multiline hunt group charge will apply. The monthly rate per line will be based on the number of telephone numbers with Custom Routing Service. In addition to the monthly rate, a nonrecurring charge will apply to each number installed. (T)

c. Rearrangement Charges

A nonrecurring charge will apply to each rearrangement performed by the Company in addition to applicable Service Ordering Charge as specified in Section 5 of this Tariff. Each change to a directory number will result in a nonrecurring charge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Telephone Company from one group to another group will also incur a nonrecurring charge. Each number added by the Company will incur a nonrecurring charge.

A nonrecurring charge is not applicable to Group-Based Redirect when the customer adds to, removes or changes numbers within the hunt group(s), excluding changes to the main number of the hunt group(s).

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011