

**From:** Darrell Bryan [mailto:dbryan@victoriaclipper.com]  
**Sent:** Tuesday, March 15, 2011 2:35 PM  
**To:** Ingram, Penny (UTC)  
**Subject:** 16 June 2010 Engine Failure

Penny

I have attached some of the e-mail exchanges that took place during the period that we were unable to service Friday Harbor due a port main engine failure on the "Victoria Clipper III". I believe that you will note how aggressively we attempted to minimize its' down time so that we could restore service. I am still attempting to determine whether a letter was directed to you as required. I will advise you as soon as we've reached a conclusion. Thanks again for your assistance, Darrell

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Thank you.