

1st Revision of Sheet No. 9

Cancelling

Original Sheet No. 9

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Deer Meadows Water Company, Incorporated

For Commission's Receipt Stamp

**WATER SERVICE
RULES AND REGULATIONS**

Rule 8 - Responsibility for, and Maintenance of, Services/ Access to Premises (cont'd)

All service pipes and fixtures on the customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the utility until properly repaired. The utility may require any service to be equipped with freeze prevention devices to be used during cold weather conditions instead of permitting water to run continuously from faucets.

Access to Premises The utility's regularly authorized agents or employees will have access to the premises of the customer at reasonable hours for meter reading, inspection, connection, disconnection, repair or removal of the utility's property. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

During the winter months when snow and ice prevent access to the meter boxes, the lack of access shall not be consider the responsibility of the customer. During the winter season when meters cannot be read, the consumption charge shown in **Schedule 2** will be estimated based on the customer's average monthly winter consumption for the previous year. Where winter consumption history is not available for a particular customer, then the average winter consumption for all members of that customer class shall be used as the basis for the estimated winter consumption charges. After the first meter reading of the spring, each customer's account will be adjusted in accordance with the actual metered consumption for the previous winter months. For single-family residential customers, if the spring adjustment requires that the customer pay additional consumption charges for the past winter's water use, then the adjustment will be billed over a sufficient number of months so that they amount of additional consumption charges that the customer is expected to pay in any one month does not exceed the monthly base charge shown in **Schedule 2**.

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Rule 9 - Service Visit Charge

The customer will pay a Service Visit Charge as specified in **Schedule X** when:

- a. A utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.
- b. The utility employee or agent has not had access to read the meter for at least two billing cycles and the utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

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Issued by Deer Meadows Water Company, Incorporated

By Charles E. Spencer Title President