Richard E. Potter Director Public Policy & External Affairs verizon

April 30, 2004

WA0101RA 1800 41st Street P.O. Box 1003 Everett, WA 98201

Phone 425 261-5006 Fax 425 261-5262

Ms. Carole Washburn
Executive Secretary
Washington Utilities and
Transportation Commission
1300 S. Evergreen Park Drive S.W.
Olympia, Washington 98504-7250

Dear Ms. Washburn:

Subject: Verizon Northwest Inc. Customer Notice Verification

Pursuant to WAC 480-120-198, Verizon Northwest Inc. verifies that it will provide a notice to its approximately 850,000 residential and business local service customers via a bill insert that informs them of the Company's rate case filing and interim rate relief request. A copy of the notice is attached. The notices will begin going out around May 7, 2004 and will be complete by approximately June 4, 2004.

Please contact me on 425/261-5006 if you have any questions.

Very truly yours,

Richard E. Potter Director Public Policy & External Affairs

REP:kad Enclosures