

**NOTICE OF FILING OF RATES AND REGULATIONS**

The following rates and regulations have been filed with the Washington Utilities and Transportation Commission and are the effective rates and regulations of this Company for Exchange and Network Services.

No officer, employee or agent of the Company has any authority to waive, alter or amend in any respect these rates and regulations, or any part thereof, or to make any agreements inconsistent therewith.

The rates and regulations herein set forth are subject at all times to addition, change or abolition after proceedings duly had by the Washington Utilities and Transportation Commission, and changes in the Rates and Regulations herein set forth must first be approved or accepted by the Washington Utilities and Transportation Commission.

For customers served from any of the following wire centers, rates and charges for Private Line Transport Services and Integrated T1 Services as specified in the Exchange and Network Services Price List have been classified as competitive in the following geographical areas:

- Bellevue Glencourt
- Seattle Campus
- Seattle Duwamish
- Seattle Elliot
- Seattle Main
- A portion of the Spokane wire center as defined by boundary streets and the Spokane River, and illustrated by a filed map.

Service descriptions, terms, conditions, rates and charges for Exchange and Network Services purchased by business customers as an analog local exchange service or for use with any analog local exchange service throughout the state of Washington and those business customers receiving analog or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for services purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

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1.6 EXPLANATION OF ABBREVIATIONS

ACD-ESS	- Automatic Call Distribution-Electronic Switching System
ADAS	- Apartment Door Answering Service
AIOD	- Automatic Identification of Outward Dialing
ALI	- Automatic Location Identification
ANI	- Automatic Number Identification
ASTS	- Alarm Signal Transport Service
BRA	- Base Rate Areas
CCSP	- Call Completion Software Positions
CI	- Concentrator Identifier
CLASS	- Custom Local Area Signaling System
CMS	- <i>CENTRON</i> Management System
CO-ACD	- Central Office - Automatic Call Distribution
CPE	- Customer-Provided Equipment
CPH	- Called Party Hold
CS-SL	- <i>CENTRAFLEX</i> System Single Line

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DMS	- Data Management System
DOD	- Direct Outward Dialing
DR	- Default Routing
DSS	- Digital Switched Services
E911	- Enhanced Universal Emergency Number Service
ESN	- Emergency Service Numbers
ESS	- Electronic Switching Service
EUCL	- End User Common Line
FCC	- Federal Communications Commissions
FX	- Foreign Exchange

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IC	- Interexchange Carrier
INWATS	- Inward Wide Area Telecommunications Service
IP	- Information Provider
IPNCAW	- Intra-Premises Network Cable and Wire
ITP	- Improved Transmission Performance

**1. APPLICATION AND REFERENCE**

**1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES**

Marks are identified in text throughout this document in all caps and italics, e.g., *CENTRON* Service.

<b>MARK</b>	<b>OWNER</b>
CALL PLANNER <sup>®</sup>	Qwest Communications International Inc.
CALLER ID WITH PRIVACY + <sup>SM</sup>	Qwest Communications International Inc.
CENTRAFLEX <sup>®</sup>	Qwest Communications International Inc.
Centrex PRIME <sup>®</sup>	Qwest Communications International Inc.
CENTRON <sup>®</sup>	Qwest Communications International Inc.
CELLTRACE <sup>SM</sup>	Qwest Communications International Inc.
CONSULTLINE <sup>®</sup>	Qwest Communications International Inc.
CONVENIENCEPAK <sup>TM</sup>	Qwest Communications International Inc.
CUSTOMCHOICE <sup>®</sup>	Qwest Communications International Inc.
CUSTOMCHOICE-COMPLETE <sup>TM</sup>	Qwest Communications International Inc.
CUSTOMNET <sup>SM</sup>	Qwest Communications International Inc.
DIGICOM <sup>®</sup>	Qwest Communications International Inc.
I-CALLED <sup>SM</sup>	Qwest Communications International Inc.
INTRACALL <sup>®</sup>	Qwest Communications International Inc.
MARKET EXPANSION LINE <sup>®</sup>	Qwest Communications International Inc.
NEXTCONNECTS <sup>SM</sup>	Qwest Communications International Inc.
NO SOLICITATION <sup>SM</sup>	Qwest Communications International Inc.

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**1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)**

<b>MARK</b>	<b>OWNER</b>	
POPULARCHOICE™	Qwest Communications International Inc.	
PREFERREDCHOICE™	Qwest Communications International Inc.	
PRIVACYPAK™	Qwest Communications International Inc.	(D)
QWEST CHOICE™	Qwest Communications International Inc.	(D)
REPORTPARTNER®	Qwest Communications International Inc.	
SECURITY SCREEN <sup>SM</sup>	Qwest Communications International Inc.	
SELECTPAK™	Qwest Communications International Inc.	
SINGLENUMBER <sup>SM</sup>	Qwest Communications International Inc.	
SMARTSET <sup>SM</sup>	Qwest Communications International Inc.	
SMARTSET PLUS <sup>SM</sup>	Qwest Communications International Inc.	(D)
SWITCHNET 56®	Qwest Communications International Inc.	
TELECHOICE®	Qwest Communications International Inc.	
TRACKLINE PLUS <sup>SM</sup>	Qwest Communications International Inc.	
UNISTAR®	Qwest Communications International Inc.	
U S WEST®	Qwest Communications International Inc.	(D)
VALUECHOICE™	Qwest Communications International Inc.	



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## 5. EXCHANGE SERVICES

### 5.1 EXCHANGE AREAS (Cont'd)

#### 5.1.4 FOREIGN EXCHANGE SERVICE

(D)

##### A. Description

Foreign Exchange (FX) Service is furnished within a Local Access and Transport Area (LATA) from an exchange other than the exchange from which the customer would normally be served.

##### B. Definitions

###### Foreign Exchange (FX)

Any exchange other than that in which the customer premises is located.

###### Interexchange Channel

Channel between the rate centers of the foreign and local exchanges.

###### Interexchange Channel Terminal

Termination of an interexchange channel at a rate center.

###### Local Exchange

Exchange in which the customer premises is located.

###### Service Function

For FX Service, the signaling and transmission devices required to meet system standards when service is furnished from an exchange other than the normal exchange.

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## 5. EXCHANGE SERVICES

### 5.1 EXCHANGE AREAS

#### 5.1.4 FOREIGN EXCHANGE SERVICE (CONT'D)

##### C. Terms and Conditions

1. FX Service is furnished from the central office in the FX to the customer's premises in the local exchange, except as stated in this Section, in connection with:
  - Residence flat rate exchange access lines;
  - Centrex-type station lines beyond the local calling area. (D)
2. Customers of FX Service are not required to take service of the exchange from which local service would normally be furnished.
3. The monthly rates for residence exchange access lines are those of the FX for the class of service provided. For Company exchanges see 5.1.1. (C)
4. Move of a customer's location in the local exchange within the same serving central office is not considered a change in the FX channel.
5. Except as provided, services furnished in the local exchange will be available in connection with FX Service at rates under the tariff provisions of the local exchange.
6. Except as provided, FX Service will be furnished subject to the same terms and conditions as to the use of the service by others than the customer and the customer's representatives or members of the customer's household, which are applicable in connection with other business or residence service.
7. FX Service will not be provided for PAL Service. (C)

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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.4 FOREIGN EXCHANGE SERVICE**

C. Terms and Conditions (Cont'd)

- 8. Extension station lines will be installed off the premises on which the main station line is located as follows: (C)
  - a. Each off premises extension station line will be provided for the use of the customer only and will be located on a premises of the customer, except that extension station lines will be installed on a premises of a different customer for answering incoming calls. (C)
  - b. Off premises extension station lines from the main FX Service may be furnished as Exchange Service Extensions at the rates specified in 6.2.6 of the Private Line Transport Services Tariff. (C)
- 9. Off premises extension station lines may be provided in different exchanges, from local and extended main service, as set forth in 8.b., preceding. (C)  
(C)

**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.4 FOREIGN EXCHANGE SERVICE**

C. Terms and Conditions (Cont'd)

13. Long distance message toll over FX channels will be charged for at the rates in effect for the class of call from the foreign exchange.
14. FX Service will be listed in the directory of the FX. Listings in the local exchange directory, additional listings, or additional lines of information will be furnished at the rates and charges in effect for the directory containing the listings. (C)
15. FX Service from Vancouver to Battle Ground is available only to a customer having this service at a location where service was established prior to July 25, 1954.
16. FX Service over any route is available under the terms and conditions and rates and charges specified in this Section, only when facilities and operating conditions permit.

Where unusual costs are involved to provide FX Service, additional rates and charges based on costs of providing service may apply.

17. Kent FX Service in Tacoma is available only to a customer having this service at a location where service was established prior to November 5, 1962.
18. Where FX Service is provided in a contiguous exchange by means of a channel directly from the FX central office to the customer's premises the following provisions apply:
  - a. Extensions of plant required in a Company FX will be made as shown in 4.2.2, Line Extension Charges.
  - b. Extensions of plant required in a Company local exchange will be made based on the costs of providing service. The applicant may furnish and set poles in the local exchange as provided in 4.2.2, Line Extension Charges.

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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.4 FOREIGN EXCHANGE SERVICE**

C. Terms and Conditions (Cont'd)

19. A FX channel may be utilized with customer-provided equipment, protective circuitry, or key telephone systems which are connected to the exchange telephone service associated with channels, subject to terms and conditions in Section 8. (C)

20. Party line service from a Company FX is available only to a customer having this service, at a location where service was established prior to May 1, 1982. No moves, changes or additions to existing service will be permitted.

Rates and charges in D.1., following, apply, except as stated in this Section, in addition to the applicable access line rates and charges.

21. If the Company cannot provide local service to new customers, temporary service will be provided if facilities and operating conditions permit from a contiguous FX at the rates and charges of the serving exchange. If applicable, Line Extension Charges in 4.2.2 may also apply.

When facilities become available to provide local service, and the customer elects to retain FX service, monthly rates for the FX service will apply.

22. Customers to Des Moines exchange service located within the King County portion of the Tacoma exchange may subscribe to Des Moines 838, 661 or 874, Tacoma 927, 924 or 952 exchange service from the 927 wire center without additional rates and charges applicable to FX service.



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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.4 FOREIGN EXCHANGE SERVICE**

C. Terms and Conditions (Cont'd)

- 25. When the Company establishes a new central office or revises a central office or exchange area boundary, additions or increases in mileage increments are not applicable to existing customers as long as these services are retained without change by the same customer at the same premises. At the same time, deletions or decreases in mileage increments will be applicable to existing FX customers affected by the change.
- 26. Where FX Service is provided in a contiguous exchange the lesser rate resulting from Plan A or Plan B, in D., following, will be applicable.
- 27. The minimum service period for FX Service is one month. If the service is discontinued within one month of service establishment, charges will apply for the full minimum service period.

D. Rates and Charges

1. Foreign Exchange Channel Contiguous Exchanges - Plan A

a. Where local calling is offered between exchanges.

	<b>MONTHLY RATE</b>	
• Residence Flat Rate exchange, access line each one-half mile or fraction of	\$7.00	(D)
• Residence Suburban exchange access line, each one-half mile or fraction of[1]	2.20	(T)

[1] Suburban service offered only within the first one-half mile in the local exchange.

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## 5. EXCHANGE SERVICES

### 5.1 EXCHANGE AREAS

#### 5.1.4 FOREIGN EXCHANGE SERVICE

D.1. (Cont'd)

b. Where local calling is not offered between exchanges.

	MONTHLY RATE	
• Residence services exchange access line, each one fourth mile or fraction of		(D)
- Flat individual line	\$3.30	(T)
- Two-party line	2.50	
- Four-party line	2.00	
- Suburban line	1.00	
c. Automatic Call Distribution-Electronic Switching System (ACD-ESS) agent and administrative lines, each one-half mile or fraction of[1]	7.00	
d. Cross boundary rate, each access line		
• Residence	5.00	(D)

[1] The 500B type console is not available with ACD-ESS off premises station lines when in a foreign exchange.

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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.4 FOREIGN EXCHANGE SERVICE**

D. Rates and Charges (Cont'd)

2. FX Channel Contiguous Exchanges - Plan B

For residence service between exchanges

(T)

	<b>USOC</b>	<b>MONTHLY RATE</b>
a. Interexchange Channel between rate centers of the local and FXs, per mile	1LH++	\$ 2.75
b. Interexchange Channel Terminal, applies at the rate center of the local and the FX, each	P3N	10.25
c. Service Function applies in the local exchange at each customer location, each	SV9	2.00

3. FX Channel Noncontiguous Exchanges

For residence service between exchanges

(T)

a. Interexchange Channel between rate centers of the local and FXs, per mile	1LH++	4.00
b. Interexchange Channel Terminal, applies at the rate center of the local and the FX, each	P3N	10.25
c. Service Function applies in the local exchange at each customer location, each	SV9	2.00

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## 5. EXCHANGE SERVICES

### 5.2 LOCAL EXCHANGE SERVICE

#### A. General

1. Exchange access service, other than PAL Service, is furnished for the use of the customer, and persons residing in the customer's home; or the customer's employees or representatives. The service may also be extended to joint users.
2. Miscellaneous service, including private lines, is furnished by the Company under its schedules of rates.
3. Residence services are furnished at the rates shown in this Section. Service will not be extended from one rate area to another rate area within the same exchange.

(D)

(C)

(K)

(D)

(M) Material moved to Sheet 33.

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

A. General (Cont'd)

4. Application of Residence Rates

a. Service is classified as residence service and residence rates apply when the following two conditions exist:

(1) When the service is furnished at a premise used primarily for domestic purposes; a residence premises typically contains cooking and sleeping facilities.

- Residence service will be allowed for individual rooms at group homes, e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service is in an individual's name.
- Residence service will be allowed in church living quarters and the clergyperson's private study if the listing is in an individual's name.

(2) When the directory listing is to be a residential listing. A residence service may not have a business directory listing.

b. A residence service may not be part of a hunting sequence that contains business lines.

c. Customers changing from business to residence service will be assigned a different telephone number.

Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory is issued by US WEST Direct, in which their telephone number does not appear as a business listing.

d. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will, after appropriate notice, discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.

(M) Material moved from Sheet 32.

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

A. General (Cont'd)

- 5. Flat rate or message rate services are not installed on premises of a public or semipublic character, except for PAL Service in a location where the telephone would be accessible for use by the patrons of the customer or by the public in general. (D)  
(T)
- 6. Residence measured rate service and residence flat rate service may be combined and provided to the same customer on a single premises. (D)  
(T)

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

A. General (Cont'd)

7. Change Charges

(T)

**NONRECURRING  
CHARGE**

- Other changes of an exchange access line, each[1]

(D)

\$20.00

(T)

(D)

[1] Included in this category are miscellaneous changes or rearrangements of an exchange access line.

(T)

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**

**5.2.1 MEASURED RATE SERVICE**

A. Description

Measured Service is a local service which includes a fixed monthly rate plus usage charges which are based on the time of day and duration of each call.

B. Terms and Conditions

1. Flat and measured rate services from the same exchange will not be furnished concurrently to the same customer on the same premises except as specified in 2.2.1.
2. The monthly rates for measured service are in addition to other applicable charges and rates.
3. Customers to residence budget measured service receive no allowance.
4. Measured services are not available in connection with FX Service and trunk lines.

(C)



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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

**5.2.1 MEASURED RATE SERVICE**

**B. Terms and Conditions (Cont'd)**

**5. Residence Usage Package**

- a. The usage package consists of three hours of outgoing local usage per line. Local usage in excess of that included in the selected package will be billed at usage rates in C.2.b. Time of day discounts are not applicable.
- b. Unused usage within the package is not applicable toward a future month bill.
- c. See C.2.b., for application of usage rates.
- d. Usage packages will not be provided concurrently with other flat rated local exchange services.
- e. No nonrecurring charge applies to convert from or to a usage package.

**C. Rates and Charges**

**1. Measured Service**

**a. Residence**

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Budget Measured[1]	\$31.00	\$ 8.95

(D)

[1] Usage charges also apply, as specified in C.1.b.

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**  
**5.2.1 MEASURED RATE SERVICE**  
C.1. (Cont'd)

b. Measured Service Usage Charges

(T)

The following usage rates are applicable to residence budget measured service.

(C)

- A 40% discount applies to outgoing local calls placed between 5 p.m. and 8 a.m. weekdays, all day Saturday, Sunday and holidays.

	<b>INITIAL MINUTE</b>	<b>EACH ADDITIONAL MINUTE</b>
- Each outgoing local call placed within the same or between central offices	\$0.025	\$0.01

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**

**5.2.4 FLAT RATE SERVICE**

A. Types of Lines

Residence Flat Line

(D)

One-party/individual residential service for which a fixed charge is made regardless of the number of local messages completed.

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**  
**5.2.4 FLAT RATE SERVICE (Cont'd)**

B. Rates and Charges

Rates and charges are as follows:

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Residence Line, per line	\$31.00	\$12.50

(D)

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**5.2 LOCAL EXCHANGE SERVICE**  
**5.2.5 LOCAL SERVICE OPTIONS (Cont'd)**

Reserved for Future Use

(D)  
(N)

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**5.2 LOCAL EXCHANGE SERVICE**  
**5.2.5 LOCAL SERVICE OPTIONS (Cont'd)**

Reserved for Future Use

**(N)**  
**(D)**  
**(F)**

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**5.2 LOCAL EXCHANGE SERVICE**  
**5.2.5 LOCAL SERVICE OPTIONS (Cont'd)**

Reserved for Future Use

(D)  
(N)

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**5.2 LOCAL EXCHANGE SERVICE**  
**5.2.5 LOCAL SERVICE OPTIONS (Cont'd)**

Reserved for Future Use

**(N)(F)**



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**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**

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**(N)**  
**(D)**  
**(F)**

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**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**

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**(N)**  
**(D)**  
**(F)**

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**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**

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**(N)**  
**(E)**

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE (Cont'd)**

**5.2.10 TENANT SOLUTIONS**

**A. High Rise Office Buildings, Shopping Malls and Office Parks**

Service descriptions, terms, conditions, rates and charges for Tenant Solution for High-Rise Office Buildings, Shopping Malls and Office Parks purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Tenant Solution for High-Rise Office Buildings, Shopping Malls and Office Parks for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

(N)

(N)

**1. Description**

Tenant Solutions is a full service promotional offering for tenants of designated multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounted toll, waivers of nonrecurring charges, and a waiver of recurring rates as described in 4., following.

(K)

(K) Material moved to Sheet 53.1.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls and Office Parks (Cont'd)

2. Products and Services

Menu of Services includes:

- Flat Rated Exchange Access Lines[1] (T)
- *STAND-BY LINE* Service[1] (T)
- *MARKET EXPANSION LINE* Service[1] (T)
- Premium Listings; includes all but listed name
- Customized Call Management Services (CCMS)
- Caller Identification-Name and Number and Caller Identification-Number only[1]
- Call Forwarding features as follows: (T)
  - Call Forwarding Busy Line (Expanded)[1] (T)
  - Call Forwarding Busy Line (External)[1] (T)
  - Call Forwarding Busy Line (Programmable)[1]
  - Call Forwarding Don't Answer[1]
  - Call Forwarding Don't Answer (Expanded)[1]
  - Call Forwarding Don't Answer (Programmable)[1]
  - Call Forwarding Busy Line/Don't Answer (Expanded)[1]
  - Call Forwarding Busy Line (External)/Don't Answer[1]
- *DIGICOM I* Service[2]
- *DIGICOM II* Service[2]
- Tenant Calling Connection (T)
- Centrex 21 Service (Analog)[1] (T)  
Centrex 21 Service (ISDN lines - contracted service only) (T)
- Single Line ISDN Service (T)
- Primary Rate Service (PRS) ISDN
- High Capacity DS1 and DS3 Services[2] (T)
- Digital Switched Services (T)
- Frame Relay Service[3] (T)
- Uniform Access Solution Service (T) (M)

[1] Description and rates found in the Exchange and Network Services Price List. (N)

[2] Description and rates found in the Private Line Transport Services Tariff or Price List. (T)(M)

[3] Description and rates found in the Advanced Communications Services Tariff. (T)(M)

(M) Material moved from Sheet 53. (T)(M)

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

Service descriptions, terms, conditions, rates and charges for PBX Trunks purchased by business customers as an analog service or as a digital service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for PBX Trunks purchased by business customers as a digital service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

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(C)

A. Description

A Trunk line is a telephone circuit between two central office units or between switching equipment normally located at the customer's premises and a Company central office. PBX trunk lines are used to provide pooled access to the exchange network and may include inward-only, outward-only or two-way trunks.

B. Change Charges

Charges noted below apply to exchange service and facilities.

	NONRECURRING CHARGE
• Change of class, type or grade of service, each trunk	\$20.00
• Other changes of a trunk, each[1]	20.00

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[1] Included in this category are miscellaneous changes or rearrangements of a trunk.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)**

**5.3.3 FLAT RATE TRUNKS**

**A. Toll Trunks**

Toll trunks are provided in connection with business service and are restricted to outward toll service placed from the PBX or Centrex-type service serving the customer. No local calls are allowed.

**B. Rates and Charges**

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
• Toll Access, each	TTT++	TS5++		(T)
		TSZ	\$48.00	(D)
	\$26.89			(M)
				(M1)
				(T)(M1)

(M) Material moved from Sheet 62.

(M1) Material moved from Sheet 63.

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(K) Material moved to Sheet 61.



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**5. EXCHANGE SERVICES**

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(M) Material moved to Sheet 61.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

Service descriptions, terms, conditions, rates and charges for DID Service purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for DID Service Services purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

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A. Description

DID Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

B. Terms And Conditions

1. DID Service is available from central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant. Customers will be required to maintain an adequate number of trunks with DID in order to prevent network degradation.
2. In addition to the charges and rates specified following, appropriate charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing DID Service.
3. All trunks in a group serving DID station lines must be equipped for DID Service. Trunks serving non-DID station lines and trunks used for outward-only service from all station lines do not need to be equipped for DID Service.
4. When facilities aren't available at the central office which provides the main listed number service, DID Service may be provided from a different central office. When a trunk group with DID Service is served from a central office other than the central office which provides the main listed number service, mileage rates as appropriate from 5.1.4, Foreign Exchange Service, or 105.2.1 of the Private Line Transport Services Tariff are applicable.

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**5. EXCHANGE SERVICES**

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS**  
**5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE (Cont'd)**

C. Rates and Charges

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
1. <i>DID</i> Service				(D)
• Two-way digital trunk circuit termination with answer supervision[1]	ND2	\$40.00	\$40.00	(T) (D)
2. <i>DID</i> Telephone Numbers				
a. <i>DID</i> telephone numbers used, each	NDN	1.00	0.15	

[1] Only available with Digital Switching Service. In addition, the nonrecurring charge and rate per month for the associated Digital Switching Service trunk (T2JCX) is applicable.

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**5. EXCHANGE SERVICES**

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**5. EXCHANGE SERVICES**

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**5. EXCHANGE SERVICES**

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services provide special calling features to residence exchange access lines. The features available are: Call Forwarding-Variable, Call Forwarding-Don't Answer, Call Forwarding-Busy Line, Call Forwarding-Busy Line/Don't Answer, Call Waiting, Speed Calling, Three-Way Calling, Abbreviated Access, Call Transfer, Hot Line, Warm Line, Caller Identification - Name and Number, Caller Identification - Number, Call Rejection, Continuous Redial, Last Call Return, Priority Call, Remote Access Forwarding, Scheduled Forwarding, Selective Call Forwarding, and Call Trace. Some of the features may be subscribed to separately or in a combination of several on the same line in a "package" rate. The number of features available is dependent upon the central office providing the service.

B. Definitions

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one digit or Abbreviated Access, two digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

B. Definitions (Cont'd)

Call Curfew

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur. Calls placed to 911 are not affected.

Call Forwarding-Busy Line (Expanded)

Allows a customer to have an incoming call forwarded to another predetermined number in a different central office switch if the called number is busy.

Call Forwarding-Busy Line (Overflow)

(D)

Allows a customer to have incoming calls forwarded to another predetermined number within the customer's central office if the called number is busy.

Call Forwarding-Busy Line (Programmable)

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Forwarding-Don't Answer

Allows a customer to have an incoming call forwarded to another predetermined number within the same central office switch if the customer does not answer after a preset number of rings.

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## 5. EXCHANGE SERVICES

### 5.4 PREMIUM EXCHANGE SERVICES

#### 5.4.3 CUSTOM CALLING SERVICES

##### B. Definitions (Cont'd)

#### Last Call Return

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available. This service is available on a usage or subscription basis.

Last Call Return customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing \*77 (1177 on rotary phones). The code to deactivate is \*87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence customers of Last Call Return and to monthly (subscription) customers only.

(C)

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

B. Definitions (Cont'd)

U S WEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit.

Additionally, it allows for the automatic delivery of a calling party's name and/or telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing \*77 (1177 on rotary phones). The code to deactivate is \*87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence customers of Caller Identification.

(C)

Warm Line Service

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES (Cont'd)**

C. Terms and Conditions

1. When a customer with existing features increases the number of features to three or four on a line, the "three features" or "four features" combination rate applies respectively.
2. Any customer using a measured service type of line will incur a usage charge on any call using the Call Forwarding features. (D)  
(T)
3. Call Forwarding-Busy Line (external) provides the capability to overflow from one hunt group to another, or to a *MARKET EXPANSION LINE* number. (T)
4. Calls that are forwarded outside the local calling area will result in message toll charges from the called number to the forwarded number. (T)
5. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only in central office areas where facilities permit, as determined by the Company. (T)

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Terms and Conditions (Cont'd)

6. For individual Speed Calling not associated with a three or four feature package, see the Exchange and Network Services Price List for rates. (T)
7. See Section 2, Resale of Network Features, for services that may be resold. (T)
8. Due to technical limitations, customers who subscribe to Abbreviated Access, one digit, may not purchase an additional Abbreviated Access, one digit, or Speed Calling 8 number. Customers who subscribe to Abbreviated Access, two digit, may not purchase an additional Abbreviated Access, two digit, or Speed Calling 30 number. (T)
9. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the Speed Call list. The access line will be restricted from dialing any toll calls billable to the end user. (T)
10. Due to technical limitations, customers who subscribe to Speed Calling 8 number and Call Transfer will only have 6 number capacity available for their use. (T)
11. The connection to the predetermined number associated with Hot Line service cannot be changed except through the issuance of a service order. (T)
12. A line equipped with Hot Line service is totally dedicated to operate in the manner outlined herein. There is no ability to operate the line in any other manner. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line service. (T)
13. A line equipped with Hot Line service can be used for incoming calls, but cannot initiate outgoing calls except to the predetermined number. (T)
14. Where technology permits, the connection to the predetermined number associated with Warm Line service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order. (T)

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Terms and Conditions (Cont'd)

- 15. With Warm Line service, the timing delay period before automatic dialing begins is specified at the time the service is ordered and cannot be changed except through the issuance of a new service order. (T)
- 16. Once automatic dialing begins on lines equipped with Warm Line service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the time delay period ends. (T)
- 17. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features. (T)
- 18. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Dial Call Waiting, Directed Call Pick Up, Directed Call Pick Up with Barge-In and Distinctive Alert. (T)
- 19. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting. (T)
- 20. Call Forwarding-Busy Line (Expanded) and Call Forwarding-Don't Answer (Expanded) will only be provided where technically and economically feasible and where sufficient demand exists to warrant provision of the service. (T)
- 21. Customers of Calling Number Identification or Calling Name and Number Identification may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through use of these services. Failure to comply with this condition may subject the customer to termination of these services pursuant to WAC 480-120-081 (2)(e). (T)
- 22. A 60 Day Product Guarantee allows customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of the installation of the product. (T)
- 23. Last Call Return, Continuous Redial and Three-Way Calling are available on a subscription or usage basis. The usage basis pricing options will be available where facilities permit. For any month, the total usage billing will not exceed \$6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge. During the first 30 days of availability to the customer, customers who invoke these usage sensitive services will not be charged. (T)



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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Terms and Conditions (Cont'd)

- 24. A tone signaling telephone is required to use Do Not Disturb and its options.
- 25. In order for Wireless Extension to work, the customer's wireless carrier must utilize technology that links their network to the Company's network and provides the wireless handset status to the Company upon request. It will be the customer's responsibility to know whether their wireless carrier provides this data.

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Terms and Conditions (Cont'd)

26. *I-CALLED* service has blocking capabilities. Customers may block originating and/or terminating *I-CALLED* calls. If a customer places an *I-CALLED* call to a blocked number, there will be no charge. (T)
27. *I-CALLED* is not available on the following types of originating services: (T)  
(D)
- Public Telephone service; (D)
  - Cellular;
  - Operator assisted.
28. *I-CALLED* is not available on calls to special access numbers, including but not limited to: 800, 888, 900 and N11. (T)
29. *I-CALLED* is limited to certain technologies. In addition, in order for the service to work, the calling party and the called party must either be served from the same central office or served from central offices which are linked by facilities that can send the recorded name and telephone number. *I-CALLED* will only work on intraLATA calls. (T)

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**  
**5.4.3 CUSTOM CALLING SERVICES (Cont'd)**

D. Rates and Charges

- 1. The following nonrecurring charge applies per request on a per line basis to establish or change Custom Calling Service features, a package of Custom Calling Service features or any combination of packages and features.

The nonrecurring charge will apply to change the predetermined telephone number associated with Easy Access.

The nonrecurring charge will not apply to add Easy Access to a line equipped with *CUSTOMCHOICE*.

The nonrecurring charge will not apply to discontinue all custom calling features, or to change from Caller Identification to *CALLER ID WITH PRIVACY* +.

	<b>NONRECURRING CHARGE</b>
• Residence	\$ 7.00

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(D)

(K) Material moved to Sheet 94.

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

D. Rates and Charges (Cont'd)

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

D. Rates and Charges (Cont'd)

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

D. Rates and Charges (Cont'd)

(T)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

(T)

2. Custom Calling Services, each line

(M)

RESIDENCE	USOC	MONTHLY RATE
• Abbreviated Access, one-digit - Each line arranged	EV4	\$1.50
• Abbreviated Access, two-digit - Each line arranged	EV8	0.50
• Call Curfew	RCU	3.95
• Call Forwarding		
- Busy Line (expanded)	FBJ	0.45
- Busy Line(overflow)	EVO	0.45
- Busy Line (programmable)	ERB	1.85
- Busy Line (overflow)/Don't Answer	EV2	0.60
- Busy Line/Don't Answer (expanded)	FVJ	0.60
- Don't Answer	EVD	0.75
- Don't Answer (expanded)	FDJ	0.75
- Don't Answer (programmable)	ERD	2.60
- Variable	ESM	2.45
- Variable, no call completion	FOQ	-
• CALLER ID WITH PRIVACY +	N6S	9.95
- Discounted[1]	-	2.95

[1] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE*.

(M) Material moved from Sheet 90.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (Cont'd)**

(D)

**5.4.4 MARKET EXPANSION LINE SERVICE**

A. Description

*MARKET EXPANSION LINE* (MEL) for residential customers is furnished in central offices where facilities and operating conditions permit. It is an arrangement to automatically forward all incoming calls placed to the remote call forwarding number, to another telephone number.

(C)

B. Terms and Conditions

1. Rates for the MEL feature are in addition to applicable rates and charges for the service and equipment used.
2. MEL is not offered where the terminating station is a pay telephone.
3. The Company will not provide identification of the originating telephone number to the MEL customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, MEL is not guaranteed for satisfactory transmission of data.
5. A condition of providing MEL Service is that the customer orders sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional MEL are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to subscribe to additional MEL features and facilities. Should the customer refuse to subscribe to additional MEL features and/or facilities, the customer's MEL service will be subject to termination.



**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.4 MARKET EXPANSION LINE SERVICE (Cont'd)**

C. Rates and Charges

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
• The first MEL facility to a distant exchange where a toll charge applies, each	RCF	\$41.00	\$16.00	
• Additional MEL facility to a distant exchange where a toll charge applies, each	RCA	41.00	16.00	
• The first measured MEL facility to a different telephone number where no toll charge applies, each	RD5, RD6	41.00	16.00	(T)
• Additional measured MEL facility to a different telephone number where no toll charge applies, each	RCA	41.00	16.00	(T)
• The first flat rated MEL facility (available only to customers located in Area Code 360), each[1]	RFFXS	–	16.00	(T)
• Additional first flat rated MEL facility (available only to customers located in Area Code 360), each[1]	RFA	–	16.00	(T)

[1] From June 1, 1995 through February 29, 1996, no usage element charges apply on forwarded calls, as specified under B.9.c., preceding. The MEL call forwarding location must be located in Area Code 206.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (Cont'd)**

**5.4.10 U S WEST CUSTOM RINGING SERVICE**

(D)

A. Description

*U S WEST* Custom Ringing is a central office based service which provides up to three additional distinctive ringing codes on incoming calls, using one individual exchange access line. The distinctive ringing codes are achieved by assigning up to three additional telephone numbers to the access line.

B. Terms and Conditions

1. This service is only provided with individual exchange access lines except where not technically feasible. Custom Ringing numbers are not provided on the following services: Foreign Exchange, Off Premise Extensions, Centrex-Type Services and *MARKET EXPANSION LINE*.
2. Custom Ringing will be billed to the primary exchange access line number. Itemized billing is not available on Custom Ringing numbers.
3. Company intercept service methods and procedures apply to Custom Ringing on a per number basis. In addition, the following regulations will apply:
  - When the exchange access line number remains in service, Custom Ringing numbers can be individually intercepted.
  - When the exchange access line number is intercepted, all Custom Ringing numbers must be intercepted. Exceptions: If another exchange access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.
4. When the customer's exchange access line is equipped with Call Waiting and the line is busy, for each Custom Ringing number incoming calls will generate a distinctive Call Waiting tone at no additional charge.

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.10 U S WEST CUSTOM RINGING SERVICE**

C.5. (Cont'd)

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
a. Custom Ringing			
• Residence			
- First additional number	RGG1+	\$ 7.00	\$5.00
- Discounted[1]	-	7.00	3.00
- Second additional number	RGG2+	7.00	2.50
- Third additional number	RGG3+	7.00	2.50
		<b>USOC</b>	<b>NONRECURRING CHARGE</b>
b. Change Custom Ringing number		NCK	\$15.00

(D)

[1] Discounted rate applies when this feature is added as an additional feature with *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home.

(D)

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**5.4 PREMIUM EXCHANGE SERVICES (Cont'd)**

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## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

(T)

##### A. VALUECHOICE

(T)

##### 1. Description

- a. *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

##### Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

- b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
  - Busy Line/Don't Answer (Expanded)
  - Busy Line (Overflow)/Don't Answer
- Message Waiting Indication
  - Audible
  - Audible/Visual
  - Visual

- c. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
  - Call Rejection
  - Non-listed Service Listing
  - *SECURITY SCREEN*
  - Selective Call Waiting

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**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

A. *VALUECHOICE* (Cont'd)

(T)

2. Terms and Conditions

All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual line flat rate service.
- b. Existing *VALUECHOICE* customers cannot take advantage of promotions for *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Where *VALUECHOICE* is provided in association with the installation of a new residence individual line flat service or the move of a residence individual line flat rate service from one location to another, normal nonrecurring charges associated with the line shall apply.
- d. *VALUECHOICE* will be provided at the following rates. Customers may add additional optional features within the package at no charge.

	USOC	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate residence line	PCV6X	\$12.49	\$18.00	\$2.00
• Optional <i>PRIVACYPAK</i>	FFKX2	5.00	7.50	2.76

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### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

##### B. *PREFERREDCHOICE*

(T)

##### 1. Description

*PREFERREDCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER* Service
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Talking Call Waiting
- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number
- Voice Messaging Service

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**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

B.1 (Cont'd)

(T)

b. In addition to the standard and optional features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
  - Call Following
  - Custom Ringing
  - Do Not Disturb
  - Priority Call
  - Speed Calling 8
  - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 5.9.1.B.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

(T)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1.6, apply.
- b. Existing *PREFERREDCHOICE* customers cannot take advantage of promotions for *PREFERREDCHOICE* or any of the services/features specified in 5.9.1.B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

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**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

B.3. (Cont'd)

(T)

- c. Where *PREFERREDCHOICE* is provided in association with the installation of a new residence individual line flat service or the move of a residence individual line flat rate service from one location to another, normal nonrecurring charges associated with the line shall apply.
- d. *PREFERREDCHOICE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE[1]	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service	PGOFD	\$22.49	\$33.00	\$15.85
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOFE	22.49	33.00	15.85
• Optional <i>CONVENIENCEPAK</i>	FFK7N	5.00	7.50	2.41

[1] The rates shown are in addition to the rates identified in 5.9.1.B.3.a. and 5.9.1.B.3.c., preceding.

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## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

##### C. Two-line *PREFERREDCHOICE*

(T)

###### 1. Description

a. Two-line *PREFERREDCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER* Service
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Talking Call Waiting
- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number
- Voice Messaging Service

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### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.1. (Cont'd)

(T)

b. In addition to the standard and optional features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
  - Call Following
  - Priority Call
  - Custom Ringing
  - Speed Calling 8
  - Speed Calling 30
  - Do Not Disturb

#### 2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 5.9.1.C.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *PREFERREDCHOICE* features or the optional *CONVENIENCEPAK* on both lines must subscribe to *PREFERREDCHOICE* at the rates specified in 5.9.1.B.

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**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

C. Two-line *PREFERREDCHOICE* (Cont'd)

(T)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1.6, apply.
- b. Existing Two-line *PREFERREDCHOICE* customers cannot take advantage of promotions for Two-line *PREFERREDCHOICE* or any of the services/features specified in 5.9.1.C.1., preceding, unless specifically allowed by the terms and conditions of the promotion. (T)
- c. The normal nonrecurring charges associated with the installation or the move of the lines will apply.
- d. Two-line *PREFERREDCHOICE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE[1]	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service	PGOFA	\$19.99	\$33.00	\$16.10
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOFB	19.99	33.00	16.10
• Optional <i>CONVENIENCEPAK</i>	FFK7N	5.00	7.50	2.41

[1] The rates shown are in addition to the rates identified in 5.9.1.C.3.a. and 5.9.1.C.3.c. above.

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### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

##### D. Two-line *VALUECHOICE*

(T)

##### 1. Description

- a. Two-line *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

##### Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

- b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
  - Busy Line/Don't Answer (Expanded)
  - Busy Line (Overflow)/Don't Answer
- Message Waiting Indication
  - Audible
  - Audible/Visual
  - Visual

- c. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
  - Call Rejection
  - Non-listed Service Listing
  - *SECURITY SCREEN*
  - Selective Call Waiting

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**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

D. Two-line *VALUECHOICE*(Cont'd)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

b. A customer may select an unlimited number of compatible services or features from the list in 5.9.1.D.1, preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have Two-line *VALUECHOICE* features or *PRIVACYPAK* on both lines must subscribe to *VALUECHOICE* at the rates specified in 5.9.1.A.

3. Rates and Charges

a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual line flat rate service.

b. Existing Two-line *VALUECHOICE* customers cannot take advantage of promotions for Two-line *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.

c. Where Two-line *VALUECHOICE* is provided in association with the installation of a new residence individual line flat service or the move of a residence individual line flat rate service from one location to another, normal nonrecurring charges associated with the line shall apply.

d. Two-line *VALUECHOICE* will be provided at the following rates. Customers may add additional optional features within the package at no charge.

	USOC	MAXIMUM MONTHLY RATE	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate residence line	PGOVB	\$9.99	\$19.00	\$1.80
• <i>PRIVACYPAK</i>	FFKX2	5.00	7.50	2.76

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## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

##### E. *QWEST CHOICE* Home

(T)

##### 1. Description

*QWEST CHOICE* Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package will automatically be provided with *LINEBACKER* Service on their line and are entitled to choose three services/features from the following list in their package.

##### a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
  - Talking Call Waiting
- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

- b. In addition to choosing three services or features from the list in 5.9.1.E.1., preceding, a customer may select one or more additional services or features from the list in 5.9.1.E.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

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## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

##### E. *QWEST CHOICE* Home (Cont'd)

(T)

#### 2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.
- e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

E. *QWEST CHOICE* Home (Cont'd)

(T)

3. Rates and Charges

- a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 5.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
- d. Services or features specified in 5.9.1.E.1. may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.
- f. *QWEST CHOICE* Home will be provided at the following rates:

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	USOC	MAXIMUM MONTHLY RATE[1]	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate residence line	PGORA	\$13.49	\$20.00	\$4.28

[1] The rates shown are in addition to the rates identified in 5.9.1.E.3.a. and 5.9.1.E.3.c. above.

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## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

##### F. *QWEST CHOICE* Two-line Home

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##### 1. Description

*QWEST CHOICE* Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package will automatically be provided *LINEBACKER* Service on both lines and are entitled to choose three services/features from the following list in their package.

##### a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
  - Talking Call Waiting
- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

- b. In addition to choosing three services or features from the list in 5.9.1.F.1., preceding, a customer may select one or more additional services or features from the list in 5.9.1.F.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

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## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

##### F. *QWEST CHOICE* Two-line Home (Cont'd)

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#### 2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.
- e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 5.9.1.E.

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**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

F. *QWEST CHOICE* Two-line Home (Cont'd)

3. Rates and Charges

- a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 5.9.1.F.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 5.9.1.F.1. may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.F.1.
- f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE[1]	MINIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line	PGORB	\$10.99	\$17.00	\$5.08

[1] The rates shown are in addition to the rates identified in 5.9.1.F.3.a. and 5.9.1.F.3.c. above.

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**9. CENTRAL OFFICE SERVICES**

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS (Cont'd)**

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**9.1 DIAL SWITCHING SYSTEMS (Cont'd)**

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**9.1 DIAL SWITCHING SYSTEMS (Cont'd)**

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**9.1 DIAL SWITCHING SYSTEMS (Cont'd)**

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**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS (Cont'd)**

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**9.1 DIAL SWITCHING SYSTEMS (Cont'd)**

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**9.1 DIAL SWITCHING SYSTEMS (Cont'd)**

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.17 CENTREX 21 SERVICE

Service descriptions, terms, conditions, rates and charges for Centrex 21 Services purchased by business customers as an analog service or as a digital service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Centrex 21 Services purchased by business customers as a digital service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

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A. Description

1. Centrex 21 Service is a flat rate, business service for customers with 2 to 50 station lines. Centrex 21 Service is furnished only from a Stored Program Controlled central office offered subject to the availability of facilities and applicable generic feature programs and will not be available in a 2BESS Central Office. Centrex 21 consists of standard features which are available to all station lines in the shared customer group. A Centrex 21 customer has a choice of having the features delivered via analog lines and/or 2B+S, (digital, voice only) ISDN lines. Optional features are also available.

**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS**

**9.1.17 CENTREX 21 SERVICE**

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A. Description (Cont'd)

- 2. Centrex 21 standard features include the following features depending upon the serving central office:

FEATURE	DIGITAL VOICE
• Primary DN	X
• Secondary DN	X
• Multiple Shared	
Call Appearances of a DN	X
• Call Drop	X
• Call Exclusion	X
• Call Forwarding - Busy Line	X
• Call Forwarding - Don't Answer	X
• Call Forwarding - Variable	X
• Call Hold	X
• Calling Identity Delivery on	
Call Waiting Number	-
• Call Pickup	X
• Call Transfer	X
• Call Waiting	-
• Caller Identification Number	-
• Conference Calling	
- 3-Way	X
- 6-Way	X
• Direct Dialing/Originating	
Terminating	X
• Display	X

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.17 CENTREX 21 SERVICE (Cont'd)

E. Rates and Charges

1. Centrex 21 ISDN 2B+S,  
(digital, voice only) line

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USOC

XRW, XRS

- 2 - 50, lines each

	NON- RECURRING CHARGE	MAXIMUM RSP RATE	MINIMUM RSP RATE	CURRENT RSP RATE
- Month to Month	\$110.00	\$126.00	\$44.08	\$63.00
- 12 to 36 Months	110.00	119.70	44.08	59.85
- 37 to 60 Months	110.00	113.40	44.08	56.70





**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS**  
**9.1.18 CENTREX PRIME SERVICE**  
A. Description (Cont'd)

- 4. The ISDN alternative consists of three distinct channels per station line: one or two B (Bearer) channels and one D (Delta) channel (2B+D). ISDN is also available in a 2B+S configuration. The ISDN alternative may be provisioned as either Custom[1] or National. The ISDN alternative conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT). (M)
- 5. Centrex PRIME standard features are packaged as follows. The station lines include the standard feature package selected by the customer, and applies on a per station basis. (M)

FEATURE	CUSTOM ISDN	NATIONAL ISDN
• Primary DN	X	X
• Secondary DN	X	X
• Multiple Shared Call Appearances of a DN	X	X
• Call Drop	X	X
• Display	X	X
• Inspect	X	-
• Incoming Calling Identification	X	X
• Intercom		
- Automatic	X	X
• Message Waiting Service		
- Attendant Activation	X	-
• Multiple Appearance Directory Number (MADN)	-	X
• Outgoing Calling Line ID	X	X
• Priority Calling		
- Incoming	X	-
• Ringing Option		
- Abbreviated	X	X
- Delayed	X	X
- Normal	X	X
• Standard Config. Group	X	X
• Subaddress Reservation		
- Origination	X	-
- Termination	X	-
• Terminal Management	X	-

[1] Custom ISDN is only available from a 5ESS Central Office.  
(M) Material moved from Sheet 37. (M)

**9. CENTRAL OFFICE SERVICES**

**9.1 DIAL SWITCHING SYSTEMS**

**9.1.18 CENTREX PRIME SERVICE (Cont'd)**

C. Terms and Conditions

1. Centrex *PRIME* Service is available as a business system for resale by certified resellers.
2. Each customer system with blocked access is equipped with a number of Network Access Registers based on a standard Poisson Capacity Table. This table provides the number of Network Access Registers for the number of digital ISDN channels in the system. These Network Access Registers provide a standard level of usage for the customer system. This standard usage level is included in the station line rate. If additional Network Access Registers are required beyond the standard level, additional Network Access Registers may be obtained from 5.3.6. (C)
3. An Unblocked Usage Adder is required in lieu of Network Access Registers. Should the customer's usage exceed an average of 8 CCS (hundred call seconds) per station line, the customer will be converted to blocked service with the appropriate number of Network Access Registers.
4. End User Common Line charges will be assessed on network access which is the NAR in a blocked system and the basic station line in a non-blocked system.
5. Centrex *PRIME* Service requires special central office equipment and is not provided in all central offices. The Company may furnish Centrex *PRIME* where there is available facilities and central office equipment, with the proper program updates, as determined by the Company. For the ISDN station lines, service is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place, or planned to serve the area. If the loop is greater than 18 kilofeet in length, the ISDN Loop Extension Charge applies.

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**9. CENTRAL OFFICE SERVICES**

**9.2 EMERGENCY REPORTING SERVICE**

**9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911**

A. Basic Universal Emergency Number Service (Basic 911) (Cont'd)

4. Rates and Charges

The rates and charges contained herein apply to services provided by the Company. Additional charges rendered by other local exchange carriers in connection with the provisioning of this service to the 911 customer will also apply.

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
a. 911 Transport Dedicated			
(1) 911 Business Line from Originating End Office to PSAP	91L	[1]	[1]
(2) Basic 911 Code Recognition End Office trunk termination, per line (includes basic features)[2]	98H	ICB	\$12.38
(3) Automatic Number Identification, per trunk[2,3]	D98	\$827.99	16.83

[1] Apply same rates and charges for business line as shown in 5.2.4 B. of the Exchange and Network Services Price List.

[2] Can have Basic with features or ANI, but not both. This charge is in addition to the 911 Business Line.

[3] Monthly rate includes the quarterly traffic study reports.

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**9. CENTRAL OFFICE SERVICES**

**9.4 CALL MANAGEMENT SYSTEMS**

**9.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)**

C. Terms and Conditions

1. UCD and its associated options will only be provided where adequate and suitable central office facilities exists.
2. The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.
3. Lines terminating in a UCD system must be arranged for Multiline Hunting service as specified in 5.2.5 of the Exchange and Network Service Price List. UCD is not compatible with circular hunt. (C)
4. The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy, must have two queue slots in the queue group.
5. The music on queue option requires a voice grade private line between the serving central office and a customer provided music source at the customer's premises.
6. The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.3 BILLED NUMBER SCREENING (BNS)

Service descriptions, terms, conditions, rates and charges for BNS purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for BNS purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

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A. Description

BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Callers attempting to place a collect or third number billed call using a BNS number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed.

B. Terms and Conditions

1. BNS is subject to the availability of facilities.
2. Collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority (BVA) data base.

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**Qwest Corporation**

**WN U-40  
EXCHANGE AND  
NETWORK SERVICES  
WASHINGTON**

**SECTION 10**  
Original Sheet 5.1

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**10. MISCELLANEOUS SERVICE OFFERINGS**

**10.4 SCREENING/RESTRICTION SERVICES**

**10.4.3 BILLED NUMBER SCREENING (BNS)**

B. Terms and Conditions (Cont'd)

- 3. Provision of BNS does not alleviate customer responsibility for completed toll calls.
- 4. BNS may be used with other Company toll screening/blocking services (e.g., Toll Restriction, Blocking for 10XX1+10XX011+, etc.).

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C. Rates and Charges

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Residence	RTVXQ	\$6.50	-
• Business	RTVXQ	6.50	-

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.4 TOLL RESTRICTION SERVICE

Service descriptions, terms, conditions, rates and charges for Toll Restriction Service purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Toll Restriction Service purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

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A. Description

Toll Restriction prevents access to the toll network, including access to 900-type toll services. *U S WEST COMPLETE-A-CALL* is not available on a toll restricted line. When customers dial 0 or 1 from a restricted line the call will be diverted to a Company provided intercept announcement.

B. Terms and Conditions

1. Toll Restriction is offered only in central offices capable of providing the service.
2. Refer to the appropriate sections for other types of Toll Restriction offerings.
3. Provision of Toll Restriction service does not alleviate customers' responsibility for payment of completed toll calls.
4. Access to 800/800-type toll services will be allowed.
5. Toll Restriction will be provided at no charge to qualifying Washington Telephone Assistance Program (WTAP) customers.

**10. MISCELLANEOUS SERVICE OFFERINGS**

**10.4 SCREENING/RESTRICTION SERVICES (Cont'd)**

**10.4.5 PAY PER CALL RESTRICTION**

Service descriptions, terms, conditions, rates and charges for Pay Per Call Restriction purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Pay Per Call Restriction purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

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**A. 900 Service Access Restriction**

**1. Description**

900 Service Access Restriction prevents access to the 900 network. When clients dial a 900 number from a restricted line, the call will be diverted to a Company provided intercept announcement

**2. Terms and Conditions**

- a. 900 Service Access Restriction is offered only where central office facilities permit.
- b. 900 Service Access Restriction is only available on directly dialed calls.
- c. 900 Service Access Restriction is available only on the following local residence lines: flat, measured, Foreign Exchange, and *CENTRAFLEX* I. Access restriction is available on the following local business lines: flat, measured, PBX (including deny terminating), Centrex and *CENTRAFLEX*. Other classes of service may be available on a case-by-case basis.
- d. No charge applies to remove 900 Service Access Restriction.



10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.7 BLOCKING FOR 10XXX1+/10XXX011+

Service descriptions, terms, conditions, rates and charges for Blocking for 10XXX1+/10XXX011+ purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. Service descriptions, terms, conditions, rates and charges for Blocking for 10XXX1+/10XXX011+ purchased by business customers for use with a digital local exchange service in any other exchanges and wire centers can be found in the Exchange and Network Services Tariff.

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A. Description

This service prevents 10XXX1+ and 10XXX011+ calls from being completed. Blocked calls will be routed to an announcement.

B. Terms And Conditions

1. This service is offered subject to the availability of existing central office facilities.
2. Provision of 10XXX1+/10XXX011+ Blocking does not alleviate customer responsibility for completed toll calls.
3. Other toll restriction type services are available to customers subscribing to 10XXX1+/10XXX011+ Blocking.

C. Rates And Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line, trunk line, or NAF arranged	RTVXY	\$2.00	\$0.10

10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

Service descriptions, terms, conditions, rates and charges for Caller Identification Blocking - Per Call purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. All other customers can obtain services as offered in the Exchange and Network Services Tariff.

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A. Caller Identification Blocking - Per Call

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1. Description

Caller Identification Blocking - Per Call, enables a customer to control the disclosure of their name and/or telephone number to a subscriber of Caller identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

2. Terms And Conditions

a. Liability

The Company cannot guarantee that Caller Identification Blocking will be successful. The Company shall not be liable for any damages whether consequential, incidental, or special.

3. Rates And Charges

	USOC	MONTHLY RATE
• Caller Identification Blocking, per call	N/A	—

**10. MISCELLANEOUS SERVICE OFFERINGS**

**10.7 CALLER IDENTIFICATION BLOCKING OPTIONS (Cont'd)**

**B. Caller Identification Blocking - Per Line**

Service descriptions, terms, conditions, rates and charges for Caller Identification Blocking - Per Line purchased by business customers for use with any analog local exchange service or a digital local exchange service when served over a DS1 or larger circuit (whether one customer or multiple customers aggregated on a DS1 or larger circuit) in the following exchanges and wire centers, can be found in the Exchange and Network Services Price List; Bellevue: Glencourt and Sherwood, Seattle: Atwater, Campus, Cherry, Duwamish, East, Elliott, Emerson, Lakeview, Main, Sunset and West, Spokane: Chestnut, Fairfax, Hudson, Keystone, Moran, Riverside, Walnut and Whitworth, or Vancouver: Orchards and Oxford. All other customers can obtain services as offered in the Exchange and Network Services Tariff.

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**1. Description**

Caller Identification Blocking - Per Line provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code, \*82 or 1182 on rotary phones, before each call, to change the indicator from private to public.

This one call unblock allows the name and number to be sent for that one call only.

If a line is equipped with Caller Identification Blocking - Per Line, the name and number of that line will not be delivered to any subscriber of Caller Identification. Poison control centers, hospitals, medical centers and others who might use Caller Identification will not be able to identify callers with Caller Identification Blocking - Per Line who need assistance. E911 is not affected.

**2. Terms And Conditions**

**a. Liability**

The Company cannot guarantee that Caller Identification Blocking will be successful. The Company shall not be liable for any damages whether consequential, incidental, or special.