

I am writing in regards to the above docket number involving Kayak Water Company and Iliad. They are requesting a shift to metered rates and I have the following concerns.

1. They are basing the rate on an average usage figure that has little relevance to our area which is rural and consists of many 5 acre parcels
2. Even though meters have been installed for over a year they haven't taken any readings to come up with an accurate average household usage for this area
3. In August 2001 they agreed to take daily well head readings of water usage, this has not been done so how have they established what the water usage actually is
4. When I inquired with Jim Ward of the WUTC how the rate was determined I was told it was based on their costs, when I asked what their costs were I was told that they hadn't done a cost study but were basing the rates on a tariff established in 1994
5. They have done minimal amount of repairs or maintenance to the water system yet have collected more than \$450,000 from the users over the last 5 years.
6. There have been repeated low water and no water situations over the past years that they have failed to address appropriately even though there has been a substantial income from the system

While acknowledging that metered rates are a valid proposition; I feel that given the fact that the water company and its managers haven't done a cost study, do not know what the true average water usage is for this area and have not performed their duties satisfactorily it would be best if the commission require them to do the following prior to allowing this to take place.

1. Establish accurate water usage for this area
2. Undertake a current cost analysis
3. Correct deficiencies within the system as outlined by the Department of Health in Docket No. 02-045

Respectfully,

Mark C. Nuss