



Performance Results
September 2010 - August 2011
CenturyLink's Performance Assurance Plans (PAPs)

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	August 2011	8128856	3409935	2	0.51	2399442	749780	3	-165.27	(101.48)
	July 2011	9690252	3911361	2	0.58	2738530	868536	3	-148.77	(91.44)
	June 2011	8564201	3574954	2	0.51	2662731	807085	3	-179.13	(109.90)
	May 2011	8518554	3558823	2	0.52	2646092	817006	3	-175.00	(107.39)
	April 2011	9657513	4054979	2	0.5	2978027	962537	3	-164.16	(100.81)
	March 2011	8249327	3460580	2	0.5	2437696	801430	3	-139.44	(85.78)
	February 2011	8720922	3644742	2	0.5	2859409	905557	3	-175.51	(107.70)
	January 2011	12588527	5318404	2	0.54	3100524	1006732	3	-180.74	(110.88)
	December 2010	12193942	5125389	2	0.51	3107216	1029056	3	-155.53	(95.56)
	November 2010	12182444	5104998	2	0.51	3136357	987111	3	-172.14	(105.66)
	October 2010	13198268	5577238	2	0.51	3142483	1069533	3	-154.99	(95.23)
	September 2010	13586400	5618537	2	0.52	3561474	1169930	3	-168.93	(103.70)
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	August 2011	27486221	27486526	100%	0.0033	0	0	0%	0.00	(0.16)
	July 2011	28949201	28949393	100%	0.0026	0	0	0%	0.00	(0.16)
	June 2011	25726113	25726301	100%	0.0027	0	0	0%	0.00	(0.16)
	May 2011	26995289	26995350	100%	0.0015	0	0	0%	0.00	(0.16)
	April 2011	30318340	30318340	100%	0	0	0	0%	0.00	(0.16)
	March 2011	25725655	25725828	100%	0.0026	0	0	0%	0.00	(0.16)
	February 2011	27789856	27789856	100%	0	0	0	0%	0.00	(0.16)
	January 2011	28374132	28374184	100%	0.0014	0	0	0%	0.00	(0.16)
	December 2010	32310270	32310270	100%	0	0	0	0%	0.00	(0.16)
	November 2010	31332091	31332156	100%	0.0014	0	0	0%	0.00	(0.16)
	October 2010	30062726	30062741	100%	0.0007	0	0	0%	0.00	(0.16)
	September 2010	31469947	31471167	100%	0.0062	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	August 2011	37	15	2	0.52	2399442	749780	3	-0.73	(1.45)
	July 2011	45	20	2	0.55	2738530	868536	3	-1.05	(1.64)
	June 2011	37	17	2	0.39	2662731	807085	3	-1.13	(1.69)
	May 2011	738	316	2	0.64	2646092	817006	3	-4.08	(3.48)
	April 2011	1653	722	2	0.49	2978027	962537	3	-5.65	(4.43)
	March 2011	273321	118010	2	0.49	2437696	801430	3	-61.15	(38.17)
	February 2011	6803	2836	2	0.53	2859409	905557	3	-10.87	(7.61)
	January 2011	2780897	1200684	2	0.53	3100524	1006732	3	-155.74	(95.69)
	December 2010	2686310	1145736	2	0.51	3107216	1029056	3	-130.37	(80.26)
	November 2010	2834950	1206968	2	0.51	3136357	987111	3	-146.10	(89.82)
	October 2010	3070477	1313291	2	0.51	3142483	1069533	3	-131.86	(81.17)
	September 2010	3215209	1347920	2	0.51	3561474	1169930	3	-142.99	(87.93)
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	August 2011	8128819	3409920	2	0.51	2399442	749780	3	-165.27	(101.48)
	July 2011	9690207	3911341	2	0.58	2738530	868536	3	-148.77	(91.44)
	June 2011	8564164	3574937	2	0.51	2662731	807085	3	-179.13	(109.90)
	May 2011	8517816	3558507	2	0.52	2646092	817006	3	-175.00	(107.39)
	April 2011	9655860	4054257	2	0.5	2978027	962537	3	-164.16	(100.80)
	March 2011	7976006	3342570	2	0.51	2437696	801430	3	-138.48	(85.19)
	February 2011	8714119	3641906	2	0.5	2859409	905557	3	-175.50	(107.70)
	January 2011	9807630	4117720	2	0.54	3100524	1006732	3	-173.01	(106.18)
	December 2010	9507632	3979653	2	0.51	3107216	1029056	3	-149.56	(91.93)

	November 2010	9347494	3898030	2	0.51	3136357	987111	3	-165.51	(101.62)
	October 2010	10127791	4263947	2	0.51	3142483	1069533	3	-148.97	(91.56)
	September 2010	10371191	4270617	2	0.52	3561474	1169930	3	-161.79	(99.36)
BI-2 Invoices Delivered within 10 Days All Parity by Design	August 2011	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	1458	1459	100%	2.62%	0	0	0%	0.00	0.00
	June 2011	1262	1262	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	1435	1435	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	1499	1499	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	1195	1196	100%	2.89%	0	0	0%	0.00	0.00
	February 2011	1304	1306	100%	3.91%	0	0	0%	0.00	0.00
	January 2011	1449	1449	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	1174	1175	100%	2.92%	0	0	0%	0.00	0.00
	November 2010	1360	1362	100%	3.83%	0	0	0%	0.00	0.00
	October 2010	1264	1266	100%	3.97%	0	0	0%	0.00	0.00
	September 2010	1231	1236	100%	6.35%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	August 2011	2190797	2192144	100%	2.48%	0	0	0%	0.00	(0.06)
	July 2011	2213789	2215258	100%	2.57%	0	0	0%	0.00	(0.06)
	June 2011	2219306	2220698	100%	2.50%	0	0	0%	0.00	(0.06)
	May 2011	2186733	2192956	100%	5.32%	0	0	0%	0.00	(0.05)
	April 2011	2279741	2281441	100%	2.73%	0	0	0%	0.00	(0.06)
	March 2011	2098329	2099886	100%	2.72%	0	0	0%	0.00	(0.06)
	February 2011	2183804	2183804	100%	0.00%	0	0	0%	0.00	(0.06)
	January 2011	2428628	2430681	100%	2.91%	0	0	0%	0.00	(0.06)
	December 2010	2452028	2452780	100%	1.75%	0	0	0%	0.00	(0.06)
	November 2010	2454232	2454608	100%	1.24%	0	0	0%	0.00	(0.06)
	October 2010	2419432	2443884	99%	9.95%	0	0	0%	0.00	(0.03)
	September 2010	2468037	2469166	100%	2.14%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	August 2011	24571	24571	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	25316	25316	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	21533	26505	81%	39.04%	0	0	0%	0.00	0.43
	March 2011	0	29213	0%	0.00%	0	0	0%	0.00	3.00
	February 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	32664	32664	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	August 2011	7895	7907	100%	3.89%	98777	99076	100%	-2.34	(2.42)
	July 2011	6126	6134	100%	3.61%	130351	130629	100%	-1.37	(1.83)
	June 2011	5835	5866	99%	7.25%	138133	138782	100%	0.67	(0.59)
	May 2011	5836	5841	100%	2.92%	132274	132822	100%	-3.82	(3.32)
	April 2011	8973	8988	100%	4.08%	114246	115202	99%	-6.67	(5.06)
	March 2011	6223	6236	100%	4.56%	137955	138912	99%	-4.49	(3.73)
	February 2011	5415	5429	100%	5.07%	99304	100029	99%	-3.95	(3.40)
	January 2011	5409	5421	100%	4.70%	89826	90260	100%	-2.68	(2.63)
	December 2010	8116	8122	100%	2.72%	101270	101651	100%	-4.27	(3.60)
	November 2010	6585	6592	100%	3.26%	105008	105233	100%	-1.84	(2.12)
	October 2010	6442	6455	100%	4.48%	105736	106018	100%	-0.98	(1.59)
	September 2010	7082	7097	100%	4.59%	104648	105259	99%	-3.96	(3.41)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	August 2011	24571	24571	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	25316	25316	100%	0.00%	0	0	0%	0.00	(0.16)

	June 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	26505	26505	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	29213	29213	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	32664	32664	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	August 2011	179	179	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	157	157	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2011	112	112	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2011	212	212	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	206	206	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	90	90	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	245	245	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	168	169	99%	7.67%	0	0	0%	0.00	(0.14)
	December 2010	199	199	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	184	188	98%	14.43%	0	0	0%	0.00	(0.09)
	October 2010	140	144	97%	16.43%	0	0	0%	0.00	(0.07)
	September 2010	174	179	97%	16.48%	0	0	0%	0.00	(0.07)
	BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	August 2011	200	203	99%	12.07%	0	0	0%	0.00
July 2011		109	114	96%	20.48%	0	0	0%	0.00	(0.02)
June 2011		143	143	100%	0.00%	0	0	0%	0.00	(0.16)
May 2011		182	182	100%	0.00%	0	0	0%	0.00	(0.16)
April 2011		191	198	96%	18.47%	0	0	0%	0.00	(0.05)
March 2011		142	161	88%	32.26%	0	0	0%	0.00	0.21
February 2011		212	212	100%	0.00%	0	0	0%	0.00	(0.16)
January 2011		120	120	100%	0.00%	0	0	0%	0.00	(0.16)
December 2010		228	231	99%	11.32%	0	0	0%	0.00	(0.12)
November 2010		144	148	97%	16.22%	0	0	0%	0.00	(0.07)
October 2010		178	186	96%	20.29%	0	0	0%	0.00	(0.02)
September 2010		169	268	63%	48.26%	0	0	0%	0.00	1.01
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90		August 2011	0	0	0	0	0	0	0	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	71	1	71	0	0	0	0	0.00	(0.63)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	58	1	58	0	0	0	0	0.00	(1.07)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	August 2011	98	1	98	0	0	0	0	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		114	1	114	0	0	0	0	0.00	(0.15)
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011	0	0	0	0	0	0	0	0.00	0.00	

	January 2011	65	1	65	0	0	0	0	0.00	(1.38)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	106	1	106	0	0	0	0	0.00	(0.35)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	August 2011	0	0	0	0.00	0	0	0	0.00	0.00
	July 2011	0	0	0	0.00	0	0	0	0.00	0.00
	June 2011	568	5	114	19.50	0	0	0	0.00	(0.73)
	May 2011	0	0	0	0.00	0	0	0	0.00	0.00
	April 2011	0	0	0	0.00	0	0	0	0.00	0.00
	March 2011	0	0	0	0.00	0	0	0	0.00	0.00
	February 2011	153	2	77	21.92	0	0	0	0.00	(1.47)
	January 2011	0	0	0	0.00	0	0	0	0.00	0.00
	December 2010	0	0	0	0.00	0	0	0	0.00	0.00
	November 2010	121	1	121	0.00	0	0	0	0.00	(0.58)
October 2010	0	0	0	0.00	0	0	0	0.00	0.00	
September 2010	90	1	90	0.00	0	0	0	0.00	(1.20)	
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	August 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	May 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
October 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	August 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	July 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2011	6	6	100%	0.00%	0	0	0%	0.00	(0.33)
	May 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	January 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
October 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
September 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
CP-3 Collocation Feasibility Study Interval All Benchmark 10	August 2011	17	2	9	0.71	0	0	0	0.00	(0.45)
	July 2011	45	5	9	0	0	0	0	0.00	(0.30)
	June 2011	68	8	9	0.53	0	0	0	0.00	(0.45)
	May 2011	28	3	9	0.58	0	0	0	0.00	(0.20)
	April 2011	16	2	8	0	0	0	0	0.00	(0.60)
	March 2011	68	7	10	0.49	0	0	0	0.00	(0.09)
	February 2011	39	4	10	0.5	0	0	0	0.00	(0.08)
	January 2011	9	1	9	0	0	0	0	0.00	(0.30)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	39	4	10	0.5	0	0	0	0.00	(0.08)
October 2010	10	1	10	0	0	0	0	0.00	0.00	
September 2010	0	0	0	0	0	0	0	0.00	0.00	

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	August 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	July 2011	5	5	100%	0.00%	0	0	0%	0.00	(0.33)	
	June 2011	8	8	100%	0.00%	0	0	0%	0.00	(0.33)	
	May 2011	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	April 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	March 2011	7	7	100%	0.00%	0	0	0%	0.00	(0.33)	
	February 2011	4	4	100%	0.00%	0	0	0%	0.00	(0.33)	
	January 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)	
	October 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	DA-1 Speed of Answer - Directory Assistance Parity by Design	August 2011	0	0	:00	:00	8.03	1	:12	0.00	0.00
		July 2011	0	0	:00	:00	8.59	1	:36	0.00	0.00
June 2011		0	0	:00	:00	7.64	1	:36	0.00	0.00	
May 2011		0	0	:00	:00	7.81	1	:24	0.00	0.00	
April 2011		0	0	:00	:00	7.38	1	:12	0.00	0.00	
March 2011		0	0	:00	:00	8.19	1	:36	0.00	0.00	
February 2011		0	0	:00	:00	8.01	1	:24	0.00	0.00	
January 2011		0	0	:00	:00	7.08	1	:12	0.00	0.00	
December 2010		0	0	:00	:00	7.75	1	:00	0.00	0.00	
November 2010		0	0	:00	:00	7.9	1	:00	0.00	0.00	
October 2010		0	0	:00	:00	8.07	1	:48	0.00	0.00	
September 2010		0	0	:00	:00	8.1	1	:00	0.00	0.00	
DB-1A Time to Update Databases E911 Parity by Design		August 2011	49.1805556	44627	00:02	00:00	0	0	00:00	0.00	0.00
		July 2011	74.5083333	53918	00:02	00:00	0	0	00:00	0.00	0.00
	June 2011	60.3291667	39942	00:02	00:00	0	0	00:00	0.00	0.00	
	May 2011	38.9861111	36369	00:02	00:00	0	0	00:00	0.00	0.00	
	April 2011	55.5701389	47984	00:02	00:00	0	0	00:00	0.00	0.00	
	March 2011	56.6833333	38790	00:02	00:00	0	0	00:00	0.00	0.00	
	February 2011	45.7763889	39381	00:02	00:00	0	0	00:00	0.00	0.00	
	January 2011	52.7277778	42525	00:02	00:00	0	0	00:00	0.00	0.00	
	December 2010	53.8923611	42386	00:02	00:00	0	0	00:00	0.00	0.00	
	November 2010	58.2395833	45309	00:02	00:00	0	0	00:00	0.00	0.00	
	October 2010	69.0222222	49953	00:02	00:00	0	0	00:00	0.00	0.00	
September 2010	69.1090278	51779	00:02	00:00	0	0	00:00	0.00	0.00		
DB-1B Time to Update Databases LIDB Parity by Design	August 2011	8680460	8337198	:36	:00	0	0	:00	0.00	0.00	
	July 2011	6684406	6498207	:12	:00	0	0	:00	0.00	0.00	
	June 2011	9089086	8786124	:12	:00	0	0	:00	0.00	0.00	
	May 2011	12196154	11883946	:12	:00	0	0	:00	0.00	0.00	
	April 2011	14941664	14661233	:48	:00	0	0	:00	0.00	0.00	
	March 2011	5106899	4924252	:36	:00	0	0	:00	0.00	0.00	
	February 2011	11828665	11653960	:24	:00	0	0	:00	0.00	0.00	
	January 2011	5396211	5204562	:36	:00	0	0	:00	0.00	0.00	
	December 2010	6956904	6740725	:12	:00	0	0	:00	0.00	0.00	
	November 2010	6030704	5857315	:12	:00	0	0	:00	0.00	0.00	
	October 2010	6376949	6163020	:12	:00	0	0	:00	0.00	0.00	
September 2010	6430047	6052595	:24	:00	0	0	:00	0.00	0.00		
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	August 2011	72832.12	186659	:36	:36	0	0	:00	0.00	0.00	
	July 2011	75682.34	201446	:12	:12	0	0	:00	0.00	0.00	
	June 2011	70092.63	160200	:36	:00	0	0	:00	0.00	0.00	
	May 2011	47478.84	144616	:12	:48	0	0	:00	0.00	0.00	
	April 2011	99517.24	188229	:12	:00	0	0	:00	0.00	0.00	

	March 2011	41732.31	149964	:12	:00	0	0	:00	0.00	0.00
	February 2011	36796.6	158242	:12	:48	0	0	:00	0.00	0.00
	January 2011	35014.85	164217	:24	:24	0	0	:00	0.00	0.00
	December 2010	46592.19	174401	:48	:36	0	0	:00	0.00	0.00
	November 2010	42690	193032	:48	:48	0	0	:00	0.00	0.00
	October 2010	43113.46	200281	:48	:24	0	0	:00	0.00	0.00
	September 2010	45450.01	209232	:48	:24	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	August 2011	135223	137662	98%	13.19%	0	0	0%	0.00	0.00
	July 2011	156642	158808	99%	11.60%	0	0	0%	0.00	0.00
	June 2011	126079	128095	98%	12.45%	0	0	0%	0.00	0.00
	May 2011	109030	110955	98%	13.06%	0	0	0%	0.00	0.00
	April 2011	146076	149530	98%	15.02%	0	0	0%	0.00	0.00
	March 2011	112253	114167	98%	12.84%	0	0	0%	0.00	0.00
	February 2011	117904	119953	98%	12.96%	0	0	0%	0.00	0.00
	January 2011	123485	125473	98%	12.49%	0	0	0%	0.00	0.00
	December 2010	129763	131762	98%	12.22%	0	0	0%	0.00	0.00
	November 2010	145559	147969	98%	12.66%	0	0	0%	0.00	0.00
	October 2010	151517	153794	99%	12.08%	0	0	0%	0.00	0.00
	September 2010	159855	162577	98%	12.83%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	August 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	29381	29520	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	30008	30060	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	27900	27900	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	27306	27360	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	29871	29880	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	29488	29520	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	28391	28480	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	August 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	29340	29340	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	August 2011	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	41272	41760	99%	0.00%	0	0	0%	0.00	0.00
	June 2011	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	41637	41700	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	42878	43200	99%	0.00%	0	0	0%	0.00	0.00
	March 2011	38880	38880	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	42750	42840	100%	0.00%	0	0	0%	0.00	0.00

	October 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	August 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	20160	20160	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	August 2011	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	40515	40740	99%	0.00%	0	0	0%	0.00	0.00
	June 2011	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	40422	40485	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	42004	42180	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	37860	37860	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	August 2011	29750	29880	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	29381	29520	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	30008	30060	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	27900	27900	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	27308	27360	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	29488	29520	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	28383	28480	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	2	50%	50.00%	8	18	44%	0.15	(1.34)

	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	5	11	45%	1.05	(1.00)
	December 2010	1	1	100%	0.00%	5	15	33%	1.37	(0.81)
	November 2010	0	1	0%	0.00%	6	17	35%	-0.72	(1.44)
	October 2010	1	1	100%	0.00%	5	21	24%	1.75	(0.63)
	September 2010	0	1	0%	0.00%	4	18	22%	-0.52	(1.32)
MR-10 Customer and Non-CTLQ Related	August 2011	4	8	50%	50.00%	600	1654	36%	0.81	(0.72)
Trouble Reports Business Parity	July 2011	5	16	31%	46.35%	602	1739	35%	-0.28	(1.17)
	June 2011	5	13	38%	48.65%	595	1779	33%	0.38	(0.93)
	May 2011	4	9	44%	49.69%	635	1738	37%	0.49	(0.89)
	April 2011	6	14	43%	49.49%	691	2021	34%	0.68	(0.74)
	March 2011	3	7	43%	49.49%	611	1697	36%	0.38	(0.99)
	February 2011	6	14	43%	49.49%	784	2235	35%	0.61	(0.79)
	January 2011	7	16	44%	49.61%	796	2320	34%	0.79	(0.67)
	December 2010	8	13	62%	48.65%	724	2078	35%	2.01	0.03
	November 2010	2	11	18%	38.57%	742	2026	37%	-1.27	(1.77)
	October 2010	5	18	28%	44.79%	730	2069	35%	-0.66	(1.40)
	September 2010	5	11	45%	49.79%	706	1942	36%	0.63	(0.80)
MR-10 Customer and Non-CTLQ Related	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Centrex Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0.00%	30	75	40%	-0.81	(1.49)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Centrex 21 Parity	July 2011	3	4	75%	43.30%	2	18	11%	3.68	0.20
	June 2011	2	2	100%	0.00%	3	18	17%	3.00	(0.02)
	May 2011	1	2	50%	50.00%	5	23	22%	0.93	(0.89)
	April 2011	2	4	50%	50.00%	8	37	22%	1.31	(0.58)
	March 2011	0	1	0%	0.00%	1	14	7%	-0.27	(1.16)
	February 2011	0	1	0%	0.00%	11	31	35%	-0.73	(1.44)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	5	25	20%	1.96	(0.55)
	November 2010	0	1	0%	0.00%	12	30	40%	-0.80	(1.49)
	October 2010	0	3	0%	0.00%	9	23	39%	-1.31	(1.79)
	September 2010	5	6	83%	37.27%	8	34	24%	3.18	0.43
MR-10 Customer and Non-CTLQ Related	August 2011	1	1	100%	0.00%	52	155	34%	1.40	(0.75)
Trouble Reports DS0 Parity	July 2011	2	2	100%	0.00%	47	183	26%	2.39	(0.10)
	June 2011	0	1	0%	0.00%	61	203	30%	-0.65	(1.40)
	May 2011	0	1	0%	0.00%	46	147	31%	-0.67	(1.41)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	48	186	26%	2.39	(0.10)
	February 2011	1	2	50%	50.00%	55	162	34%	0.48	(1.10)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0.00%	48	169	28%	2.23	(0.16)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity	August 2011	0	2	0%	0.00%	55	170	32%	-0.97	(1.59)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	63	152	41%	1.18	(0.87)
	May 2011	2	3	67%	47.14%	60	173	35%	1.15	(0.65)
	April 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	2	50%	50.00%	74	223	33%	0.50	(1.09)
	December 2010	0	3	0%	0.00%	90	284	32%	-1.17	(1.71)
	November 2010	0	2	0%	0.00%	49	163	30%	-0.92	(1.56)
	October 2010	3	4	75%	43.30%	63	219	29%	2.02	(0.14)
	September 2010	2	3	67%	47.14%	71	201	35%	1.13	(0.67)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS3 Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	1	2	50%	0.82	(1.26)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	2	0%	0.00%	117	119	98%	-10.73	(7.52)
	March 2011	0	2	0%	0.00%	94	100	94%	-5.54	(4.37)
	February 2011	0	1	0%	0.00%	103	106	97%	-5.83	(4.55)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0.00%	105	116	91%	-3.08	(2.87)
	October 2010	0	1	0%	0.00%	126	131	96%	-5.00	(4.04)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Frame Relay Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0.00%	1	12	8%	-0.29	(1.18)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	5	10	50%	0.95	(1.07)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

Trouble Reports ISDN Primary Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0.00%	48	97	49%	-0.98	(1.60)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-CTLQ Related Trouble Reports LIS Trunk Parity	August 2011	8	8	100%	0.00%	6	7	86%	0.79	(0.95)
	July 2011	11	11	100%	0.00%	3	4	75%	0.99	(0.62)
	June 2011	7	7	100%	0.00%	3	3	100%	0.00	0.00
	May 2011	7	9	78%	41.57%	12	12	100%	0.00	0.00
	April 2011	8	10	80%	40.00%	2	2	100%	0.00	0.00
	March 2011	11	12	92%	27.64%	6	6	100%	0.00	0.00
	February 2011	10	12	83%	37.27%	2	3	67%	0.55	(1.03)
	January 2011	9	10	90%	30.00%	3	3	100%	0.00	0.00
	December 2010	8	12	67%	47.14%	7	9	78%	-0.61	(1.37)
	November 2010	14	15	93%	24.94%	3	3	100%	0.00	0.00
October 2010	5	6	83%	37.27%	2	5	40%	1.46	(0.48)	
September 2010	4	9	44%	49.69%	3	5	60%	-0.57	(1.35)	
MR-10 Customer and Non-CTLQ Related Trouble Reports PBX Parity	August 2011	1	6	17%	37.27%	5	14	36%	-0.81	(1.50)
	July 2011	0	2	0%	0.00%	7	20	35%	-0.99	(1.60)
	June 2011	0	1	0%	0.00%	8	10	80%	-1.91	(2.16)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0.00%	12	28	43%	-0.85	(1.52)
	March 2011	0	1	0%	0.00%	12	22	55%	-1.07	(1.65)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0.00%	10	23	43%	-1.19	(1.72)
October 2010	2	4	50%	50.00%	7	21	33%	0.65	(0.94)	
September 2010	0	1	0%	0.00%	10	32	31%	-0.66	(1.40)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Residence Parity	August 2011	4	8	50%	50.00%	2891	9391	31%	1.18	(0.51)
	July 2011	0	5	0%	0.00%	2815	9829	29%	-1.42	(1.86)
	June 2011	1	2	50%	50.00%	2900	9683	30%	0.62	(1.01)
	May 2011	0	1	0%	0.00%	3046	9371	33%	-0.69	(1.42)
	April 2011	1	7	14%	34.99%	3863	11605	33%	-1.07	(1.65)
	March 2011	1	2	50%	50.00%	3602	10063	36%	0.42	(1.13)
	February 2011	0	2	0%	0.00%	4632	13945	33%	-1.00	(1.61)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	2	4	50%	50.00%	4971	14639	34%	0.68	(0.88)
	November 2010	1	3	33%	47.14%	4637	12399	37%	-0.15	(1.09)
October 2010	4	7	57%	49.49%	4698	12754	37%	1.11	(0.55)	
September 2010	0	1	0%	0.00%	3887	11399	34%	-0.72	(1.44)	
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT Above DS1 Level Parity	August 2011	1	1	100%	0.00%	3	5	60%	0.75	(1.26)
	July 2011	0	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2011	1	1	100%	0.00%	3	6	50%	0.93	(1.11)
	May 2011	1	2	50%	50.00%	2	6	33%	0.43	(1.22)
	April 2011	0	2	0%	0.00%	1	6	17%	-0.55	(1.33)
	March 2011	0	1	0%	0.00%	5	11	45%	-0.87	(1.53)

	February 2011	1	5	20%	40.00%	3	8	38%	-0.63	(1.39)
	January 2011	3	3	100%	0.00%	3	7	43%	1.67	(0.41)
	December 2010	2	2	100%	0.00%	1	2	50%	1.00	(1.00)
	November 2010	3	4	75%	43.30%	5	9	56%	0.65	(0.98)
	October 2010	5	6	83%	37.27%	3	5	60%	0.79	(0.88)
	September 2010	1	1	100%	0.00%	2	5	40%	1.12	(1.00)
MR-10 Customer and Non-CTLQ Related	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports UDIT DS1 Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0.00%	63	152	41%	-0.84	(1.51)
	May 2011	1	2	50%	50.00%	60	173	35%	0.45	(1.12)
	April 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	52	197	26%	1.67	(0.62)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	90	284	32%	1.47	(0.71)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0.00%	63	219	29%	2.22	(0.17)
	September 2010	1	1	100%	0.00%	71	201	35%	1.35	(0.78)
MR-10 Customer and Non-CTLQ Related	August 2011	61	94	65%	47.73%	7	15	47%	1.31	(0.35)
Trouble Reports Unbundled Loop - 2 Wire	July 2011	69	113	61%	48.76%	4	9	44%	0.97	(0.61)
Non-Loaded Parity	June 2011	64	113	57%	49.56%	8	18	44%	0.97	(0.57)
	May 2011	49	100	49%	49.99%	6	26	23%	2.79	0.33
	April 2011	85	128	66%	47.23%	4	13	31%	2.65	0.34
	March 2011	51	92	55%	49.70%	6	12	50%	0.35	(0.97)
	February 2011	56	105	53%	49.89%	6	16	38%	1.22	(0.45)
	January 2011	66	114	58%	49.37%	5	11	45%	0.79	(0.71)
	December 2010	53	110	48%	49.97%	5	15	33%	1.14	(0.51)
	November 2010	65	112	58%	49.35%	6	17	35%	1.83	(0.09)
	October 2010	60	98	61%	48.72%	5	21	24%	3.65	0.77
	September 2010	81	124	65%	47.59%	4	18	22%	4.11	0.96
MR-10 Customer and Non-CTLQ Related	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Non-Loaded Parity	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	52	197	26%	-0.60	(1.36)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	August 2011	21	38	55%	49.72%	7	15	47%	0.57	(0.84)
Trouble Reports Unbundled Loop - ADSL	July 2011	24	43	56%	49.66%	4	9	44%	0.62	(0.84)
Qualified Parity	June 2011	21	43	49%	49.99%	8	18	44%	0.31	(0.98)
	May 2011	37	60	62%	48.62%	6	26	23%	3.90	0.88
	April 2011	29	52	56%	49.67%	4	13	31%	1.75	(0.21)
	March 2011	20	51	39%	48.82%	6	12	50%	-0.67	(1.41)
	February 2011	15	35	43%	49.49%	6	16	38%	0.37	(0.97)
	January 2011	29	54	54%	49.86%	5	11	45%	0.50	(0.90)
	December 2010	33	49	67%	46.89%	5	15	33%	2.45	0.24
	November 2010	45	68	66%	47.31%	6	17	35%	2.38	0.24
	October 2010	32	52	62%	48.65%	5	21	24%	3.43	0.64

MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 Capable Parity	September 2010	32	59	54%	49.82%	4	18	22%	2.86	0.31	
	August 2011	24	117	21%	40.38%	55	170	32%	-2.11	(2.28)	
	July 2011	39	124	31%	46.43%	48	176	27%	0.80	(0.60)	
	June 2011	28	112	25%	43.30%	63	152	41%	-2.68	(2.63)	
	May 2011	40	110	36%	48.10%	60	173	35%	0.29	(0.90)	
	April 2011	35	131	27%	44.25%	64	175	37%	-1.77	(2.08)	
	March 2011	46	125	37%	48.23%	49	166	30%	1.35	(0.28)	
	February 2011	37	129	29%	45.23%	52	197	26%	0.46	(0.80)	
	January 2011	56	153	37%	48.17%	74	223	33%	0.69	(0.65)	
	December 2010	43	137	31%	46.41%	90	284	32%	-0.06	(1.04)	
	November 2010	47	150	31%	46.38%	49	163	30%	0.25	(0.93)	
	October 2010	47	154	31%	46.05%	63	219	29%	0.37	(0.85)	
	September 2010	32	121	26%	44.10%	71	201	35%	-1.61	(1.98)	
	MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - XDSL Parity	August 2011	1	3	33%	47.14%	55	170	32%	0.04	(1.31)
July 2011		1	1	100%	0.00%	48	176	27%	1.63	(0.64)	
June 2011		1	2	50%	50.00%	63	152	41%	0.24	(1.25)	
May 2011		3	6	50%	50.00%	60	173	35%	0.78	(0.77)	
April 2011		2	2	100%	0.00%	64	175	37%	1.85	(0.34)	
March 2011		2	4	50%	50.00%	49	166	30%	0.89	(0.76)	
February 2011		2	3	67%	47.14%	52	197	26%	1.57	(0.44)	
January 2011		2	3	67%	47.14%	74	223	33%	1.22	(0.61)	
December 2010		2	3	67%	47.14%	90	284	32%	1.30	(0.57)	
November 2010		4	6	67%	47.14%	49	163	30%	1.92	(0.14)	
October 2010		2	4	50%	50.00%	63	219	29%	0.93	(0.74)	
September 2010		2	2	100%	0.00%	71	201	35%	1.90	(0.31)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop Analog Parity		August 2011	129	284	45%	49.79%	3491	11045	32%	4.94	1.88
		July 2011	134	305	44%	49.63%	3417	11568	30%	5.44	2.15
	June 2011	135	296	46%	49.81%	3495	11462	30%	5.58	2.24	
	May 2011	162	307	53%	49.92%	3681	11109	33%	7.21	3.20	
	April 2011	176	404	44%	49.58%	4554	13626	33%	4.26	1.51	
	March 2011	202	340	59%	49.11%	4213	11760	36%	8.94	3.83	
	February 2011	192	387	50%	50.00%	5416	16180	33%	6.65	2.90	
	January 2011	216	481	45%	49.74%	6187	18817	33%	5.54	2.26	
	December 2010	204	369	55%	49.72%	5695	16717	34%	8.51	3.83	
	November 2010	189	361	52%	49.94%	5379	14425	37%	5.85	2.46	
	October 2010	130	303	43%	49.49%	5428	14823	37%	2.25	0.32	
	September 2010	171	338	51%	50.00%	4593	13341	34%	6.18	2.62	
	MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop ISDN Capable Parity	August 2011	3	6	50%	50.00%	7	15	47%	0.14	(1.21)
		July 2011	3	4	75%	43.30%	4	9	44%	1.02	(0.75)
June 2011		2	6	33%	47.14%	8	18	44%	-0.47	(1.29)	
May 2011		2	3	67%	47.14%	6	26	23%	1.70	(0.43)	
April 2011		4	5	80%	40.00%	4	13	31%	2.03	(0.18)	
March 2011		0	1	0%	0.00%	6	12	50%	-0.96	(1.58)	
February 2011		0	4	0%	0.00%	6	16	38%	-1.39	(1.84)	
January 2011		5	12	42%	49.30%	5	11	45%	-0.18	(1.11)	
December 2010		2	4	50%	50.00%	5	15	33%	0.63	(0.96)	
November 2010		2	3	67%	47.14%	6	17	35%	1.05	(0.76)	
October 2010		2	4	50%	50.00%	5	21	24%	1.13	(0.69)	
September 2010		6	12	50%	50.00%	4	18	22%	1.79	(0.28)	
MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity		August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	6	17%	37.27%	4213	11760	36%	-0.98	(1.59)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	34	81	42%	49.35%	6187	18817	33%	1.74	(0.03)
	December 2010	24	57	42%	49.37%	5695	16717	34%	1.28	(0.31)
	November 2010	13	49	27%	44.15%	5379	14425	37%	-1.55	(1.95)
	October 2010	29	67	43%	49.55%	5428	14823	37%	1.13	(0.39)
	September 2010	24	53	45%	49.78%	4593	13341	34%	1.66	(0.09)
MR-10 Customer and Non-CTLQ Related Trouble Reports UNE P (Centrex 21) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	3	0%	0.00%	13	38	34%	-1.20	(1.73)
	December 2010	0	2	0%	0.00%	5	25	20%	-0.68	(1.41)
	November 2010	0	2	0%	0.00%	12	30	40%	-1.12	(1.68)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports UNE P (Centrex) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	1	0%	0.00%	26	80	33%	-0.69	(1.42)
December 2010		0	1	0%	0.00%	30	75	40%	-0.81	(1.49)
November 2010		1	1	100%	0.00%	19	57	33%	1.40	(0.76)
October 2010		0	2	0%	0.00%	26	66	39%	-1.12	(1.68)
September 2010		1	3	33%	47.14%	16	58	28%	0.22	(1.20)
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95		August 2011	0	0	0%	0.00%	0	0	0%	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	764	774	99%	-0.11	(1.07)
	February 2011	1	1	100%	0.00%	858	899	95%	-0.22	(1.13)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	August 2011	10308	12277	84%	36.70%	206428	290479	71%	-30.87
July 2011		10014	11475	87%	33.33%	213671	252729	85%	-7.89	(5.80)
June 2011		9363	10454	90%	30.57%	59549	67798	88%	-5.04	(4.06)
May 2011		8469	9413	90%	30.04%	201452	236745	85%	-13.03	(8.92)
April 2011		9304	10328	90%	29.89%	213333	252190	85%	-15.16	(10.21)
March 2011		8364	9087	92%	27.06%	198007	223057	89%	-9.69	(6.89)
February 2011		8587	9537	90%	29.95%	211131	242678	87%	-8.65	(6.26)
January 2011		7977	9779	82%	38.77%	191585	266850	72%	-21.10	(13.83)
December 2010		7339	9003	82%	38.82%	200836	257119	78%	-7.68	(5.67)

	November 2010	7924	9471	84%	36.97%	202078	293643	69%	-30.70	(19.67)
	October 2010	8274	10122	82%	38.63%	213016	282059	76%	-14.30	(9.70)
	September 2010	9626	11339	85%	35.81%	220560	340864	65%	-44.25	(27.90)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	August 2011	1	2	50%	50.00%	367	475	77%	0.92	(0.85)
	July 2011	5	6	83%	37.27%	398	471	85%	0.08	(1.22)
	June 2011	3	3	100%	0.00%	516	607	85%	-0.73	(1.44)
	May 2011	2	2	100%	0.00%	419	607	69%	-0.95	(1.57)
	April 2011	4	5	80%	40.00%	513	776	66%	-0.65	(1.40)
	March 2011	2	2	100%	0.00%	393	591	67%	-1.00	(1.61)
	February 2011	1	4	25%	43.30%	300	805	37%	0.51	(1.04)
	January 2011	2	6	33%	47.14%	398	903	44%	0.53	(0.94)
	December 2010	0	1	0%	0.00%	317	765	41%	0.84	(1.13)
	November 2010	1	8	13%	33.07%	345	716	48%	2.01	0.03
	October 2010	3	9	33%	47.14%	447	785	57%	1.42	(0.34)
	September 2010	4	4	100%	0.00%	453	695	65%	-1.46	(1.89)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	6	11	55%	-0.87	(1.53)
	April 2011	0	1	0%	0.00%	11	19	58%	1.14	(0.92)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	3	33%	47.14%	2	5	40%	0.19	(1.34)
	September 2010	1	1	100%	0.00%	6	14	43%	-1.12	(1.68)
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	August 2011	3	3	100%	0.00%	2671	3628	74%	-1.04	(1.63)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0.00%	2810	3992	70%	2.67	0.18
	April 2011	1	2	50%	50.00%	3532	5195	68%	0.55	(1.06)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	3	67%	47.14%	3166	7315	43%	-0.82	(1.50)
	December 2010	0	1	0%	0.00%	2552	6504	39%	0.80	(1.17)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	3001	5195	58%	-0.85	(1.52)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0.00%	3001	3667	82%	-0.67	(1.40)

	June 2011	1	2	50%	50.00%	3313	4157	80%	1.04	(0.79)
	May 2011	1	1	100%	0.00%	2810	3992	70%	-0.65	(1.39)
	April 2011	1	1	100%	0.00%	3532	5195	68%	-0.69	(1.42)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	2118	5960	36%	0.74	(1.23)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	2	0%	0.00%	2552	6504	39%	1.14	(0.80)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours PBX Parity	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3A Out of Service Cleared within 24 Hours Residence Parity	August 2011	3	3	100%	0.00%	2304	3153	73%	-1.05
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	2	0%	0.00%	3019	4419	68%	2.08	(0.22)
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	1	0%	0.00%	1818	5155	35%	0.74	(1.23)
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		1	1	100%	0.00%	2235	5739	39%	-1.25	(1.76)
November 2010		0	2	0%	0.00%	2115	4460	47%	1.34	(0.64)
October 2010		0	2	0%	0.00%	2554	4410	58%	1.66	(0.44)
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		August 2011	0	0	0%	0.00%	0	0	0%	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	2	50%	50.00%	2732	4125	66%	0.49	(1.09)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	18	28	64%	47.92%	3166	7315	43%	-2.24	(2.36)
	December 2010	11	20	55%	49.75%	2552	6504	39%	-1.44	(1.88)
	November 2010	6	14	43%	49.49%	2460	5176	48%	0.35	(0.95)
	October 2010	13	24	54%	49.83%	3001	5195	58%	0.36	(0.90)
	September 2010	12	17	71%	45.56%	3061	4560	67%	-0.30	(1.18)
	MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00

	January 2011	1	3	33%	47.14%	4	16	25%	-0.31	(1.19)
	December 2010	0	1	0%	0.00%	3	10	30%	0.62	(1.37)
	November 2010	0	2	0%	0.00%	4	7	57%	1.44	(0.64)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	12	24	50%	-0.98	(1.60)
	December 2010	0	1	0%	0.00%	10	26	38%	0.78	(1.20)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0.00%	18	24	75%	-0.78	(1.48)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3B Out of Service Cleared within 24 Hours Business Parity	August 2011	1	1	100%	0.00%	98	140	70%	-0.65
July 2011		2	2	100%	0.00%	101	123	82%	-0.65	(1.40)
June 2011		1	2	50%	50.00%	111	148	75%	0.81	(0.91)
May 2011		1	1	100%	0.00%	107	129	83%	-0.45	(1.27)
April 2011		2	2	100%	0.00%	130	164	79%	-0.72	(1.44)
March 2011		1	1	100%	0.00%	103	144	72%	-0.63	(1.38)
February 2011		1	1	100%	0.00%	125	200	63%	-0.77	(1.47)
January 2011		3	3	100%	0.00%	116	248	47%	-1.84	(2.12)
December 2010		1	2	50%	50.00%	112	190	59%	0.26	(1.24)
November 2010		1	1	100%	0.00%	124	183	68%	-0.69	(1.42)
October 2010		1	1	100%	0.00%	135	196	69%	-0.67	(1.41)
September 2010		1	1	100%	0.00%	126	186	68%	-0.69	(1.42)
MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity		August 2011	0	0	0%	0.00%	0	0	0%	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	February 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3B Out of Service Cleared within 24 Hours Line Sharing Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00
July 2011		0	1	0%	0.00%	767	1012	76%	1.77	(0.58)
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-3B Out of Service Cleared within 24 Hours PBX Parity	August 2011	3	3	100%	0.00%	4	6	67%	-1.00	(1.61)	
	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00	
	September 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3B Out of Service Cleared within 24 Hours Residence Parity	July 2011	1	1	100%	0.00%	666	889	75%	-0.58	(1.35)
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	1	0%	0.00%	717	954	75%	1.74	(0.59)	
April 2011		0	1	0%	0.00%	710	1024	69%	1.50	(0.69)	
March 2011		1	1	100%	0.00%	592	902	66%	-0.72	(1.44)	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	3	5	60%	48.99%	904	1841	49%	-0.49	(1.30)	
	December 2010	4	4	100%	0.00%	801	1545	52%	-1.93	(2.17)	
	November 2010	2	3	67%	47.14%	879	1332	66%	-0.02	(1.02)	
	October 2010	4	5	80%	40.00%	969	1465	66%	-0.65	(1.40)	
	September 2010	1	3	33%	47.14%	1088	1511	72%	1.49	(0.47)	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	1	1	100%	0.00%	1	3	33%	-1.22	(1.74)	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	

	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Business Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	36	38	95%	-0.23	(1.14)
	May 2011	1	1	100%	0.00%	44	50	88%	-0.37	(1.22)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	257	283	91%	-0.45	(1.27)
	May 2011	1	1	100%	0.00%	234	257	91%	-0.31	(1.19)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	196	228	86%	-0.40	(1.25)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	237	304	78%	-0.53	(1.32)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	August 2011	1	1	100%	0.00%	286	313	91%	-0.31	(1.19)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours PBX Parity	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0.00%	167	235	71%	1.56	(0.67)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	198	254	78%	-0.53	(1.32)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	243	334	73%	-0.86	(1.52)
	December 2010	1	1	100%	0.00%	202	279	72%	-0.62	(1.37)
	November 2010	4	4	100%	0.00%	215	242	89%	-0.70	(1.43)
	October 2010	3	3	100%	0.00%	237	304	78%	-0.92	(1.56)
	September 2010	5	6	83%	37.27%	285	319	89%	0.47	(1.00)
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	0	1	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	19	20	95%	21.79%	8	8	100%	0.00	(1.34)
	July 2011	33	33	100%	0.00%	5	5	100%	0.00	0.00
	June 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
	May 2011	32	32	100%	0.00%	16	16	100%	0.00	0.00
	April 2011	26	26	100%	0.00%	8	8	100%	0.00	0.00
	March 2011	24	24	100%	0.00%	6	6	100%	0.00	0.00
	February 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
	January 2011	30	30	100%	0.00%	5	5	100%	0.00	0.00
	December 2010	30	30	100%	0.00%	9	9	100%	0.00	0.00
	November 2010	31	31	100%	0.00%	10	10	100%	0.00	0.00
	October 2010	23	23	100%	0.00%	14	14	100%	0.00	0.00
	September 2010	24	24	100%	0.00%	13	13	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	August 2011	14	14	100%	0.00%	8	8	100%	0.00	0.00
	July 2011	18	18	100%	0.00%	5	5	100%	0.00	0.00
	June 2011	14	14	100%	0.00%	9	9	100%	0.00	0.00

	May 2011	22	22	100%	0.00%	16	16	100%	0.00	0.00
	April 2011	16	17	94%	23.53%	8	8	100%	0.00	(1.28)
	March 2011	21	21	100%	0.00%	6	6	100%	0.00	0.00
	February 2011	15	15	100%	0.00%	9	9	100%	0.00	0.00
	January 2011	22	22	100%	0.00%	5	5	100%	0.00	0.00
	December 2010	9	9	100%	0.00%	9	9	100%	0.00	0.00
	November 2010	16	16	100%	0.00%	10	10	100%	0.00	0.00
	October 2010	13	13	100%	0.00%	14	14	100%	0.00	0.00
	September 2010	23	23	100%	0.00%	13	13	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	56	56	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	August 2011	79	82	96%	18.77%	2852	3832	74%	-4.50
July 2011		109	111	98%	13.30%	3192	3876	82%	-4.32	(3.62)
June 2011		106	107	99%	9.62%	3533	4394	80%	-4.80	(3.92)
May 2011		94	94	100%	0.00%	3007	4207	71%	-6.06	(4.68)
April 2011		157	162	97%	17.29%	3753	5426	69%	-7.54	(5.58)
March 2011		82	85	96%	18.45%	2897	4315	67%	-5.70	(4.47)
February 2011		108	120	90%	30.00%	2283	6189	37%	-11.94	(8.26)
January 2011		144	156	92%	26.65%	3365	7592	44%	-11.94	(8.26)
December 2010		95	97	98%	14.21%	2725	6743	40%	-11.46	(7.97)
November 2010		103	104	99%	9.76%	2653	5393	49%	-10.07	(7.12)
October 2010		114	117	97%	15.81%	3213	5463	59%	-8.40	(6.11)
September 2010		115	115	100%	0.00%	3304	4828	68%	-7.20	(5.38)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity		August 2011	0	0	0%	0.00%	0	0	0%	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	9	9	100%	0.00	0.00
	May 2011	1	1	100%	0.00%	16	16	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	9	9	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	13	13	100%	0.00	0.00
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	2	2	100%	0.00%	0	0	0%	0.00
July 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00
June 2011		2	2	100%	0.00%	1	1	100%	0.00	0.00
May 2011		2	2	100%	0.00%	3	4	75%	-0.67	(1.41)
April 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
March 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00
February 2011		4	4	100%	0.00%	1	1	100%	0.00	0.00
January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00	

	December 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	September 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	August 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	March 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	5	5	100%	0.00%	2	2	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	August 2011	1	1	100%	0.00%	62	63	98%	-0.13	(1.08)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	August 2011	16	17	94%	23.53%	879	1191	74%	-1.89	(2.15)
	July 2011	8	8	100%	0.00%	872	1125	78%	-1.52	(1.92)
	June 2011	25	27	93%	26.19%	852	1163	73%	-2.24	(2.36)
	May 2011	15	15	100%	0.00%	861	1125	77%	-2.13	(2.30)
	April 2011	8	8	100%	0.00%	885	1235	72%	-1.77	(2.08)
	March 2011	24	25	96%	19.60%	726	1084	67%	-3.05	(2.85)
	February 2011	15	15	100%	0.00%	956	1651	58%	-3.29	(3.00)
	January 2011	30	33	91%	28.75%	948	1898	50%	-4.67	(3.84)
	December 2010	24	26	92%	26.65%	830	1585	52%	-4.04	(3.46)
	November 2010	14	15	93%	24.94%	901	1357	66%	-2.20	(2.34)
	October 2010	17	18	94%	22.91%	994	1501	66%	-2.52	(2.53)
	September 2010	17	17	100%	0.00%	1130	1562	72%	-2.54	(2.54)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	August 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-4A All Troubles Cleared within 48	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

Hours Basic Rate ISDN Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4A All Troubles Cleared within 48 Hours Business Parity	August 2011	3	3	100%	0.00%	582	601	97%	-0.31	(1.19)
		July 2011	6	7	86%	34.99%	647	669	97%	1.62	(0.52)
June 2011		4	4	100%	0.00%	707	727	97%	-0.34	(1.20)	
May 2011		2	2	100%	0.00%	653	700	93%	-0.38	(1.23)	
April 2011		5	5	100%	0.00%	824	869	95%	-0.52	(1.32)	
March 2011		2	2	100%	0.00%	637	682	93%	-0.38	(1.23)	
February 2011		5	5	100%	0.00%	627	897	70%	-1.46	(1.89)	
January 2011		3	6	50%	50.00%	756	1003	75%	1.44	(0.41)	
December 2010		3	3	100%	0.00%	631	856	74%	-1.03	(1.63)	
November 2010		6	8	75%	43.30%	704	819	86%	0.89	(0.71)	
October 2010		9	10	90%	30.00%	791	887	89%	-0.08	(1.05)	
September 2010		4	4	100%	0.00%	708	783	90%	-0.65	(1.39)	
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity		August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)	
	April 2011	2	2	100%	0.00%	17	20	85%	-0.57	(1.34)	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	3	3	100%	0.00%	7	9	78%	-0.80	(1.49)	
	September 2010	1	1	100%	0.00%	16	19	84%	-0.42	(1.26)	
	MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	August 2011	3	3	100%	0.00%	4714	4905	96%	-0.35	(1.21)
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		3	3	100%	0.00%	4663	4939	94%	-0.42	(1.26)	
April 2011		2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		3	3	100%	0.00%	6637	8926	74%	-1.02	(1.62)	
December 2010		0	1	0%	0.00%	5567	7764	72%	1.59	(0.65)	
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2010		1	1	100%	0.00%	5656	6292	90%	-0.34	(1.20)	
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity		August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0.00%	5224	5426	96%	-0.28	(1.17)	
	June 2011	2	2	100%	0.00%	4991	5232	95%	-0.31	(1.19)	
	May 2011	1	1	100%	0.00%	4663	4939	94%	-0.24	(1.15)	
	April 2011	2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	February 2011	0	2	0%	0.00%	4974	7349	68%	2.05	(0.24)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	2	3	67%	47.14%	5567	7764	72%	0.19	(1.20)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours PBX Parity	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	August 2011	3	3	100%	0.00%	4132	4304	96%	-0.35	(1.21)
	July 2011	2	2	100%	0.00%	4577	4757	96%	-0.28	(1.17)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	4	4	100%	0.00%	5069	5380	94%	-0.50	(1.30)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	2	2	100%	0.00%	4347	6452	67%	-0.98	(1.60)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	4936	6908	71%	-0.63	(1.38)
	November 2010	2	2	100%	0.00%	4460	5328	84%	-0.62	(1.38)
	October 2010	1	2	50%	50.00%	4865	5405	90%	1.89	(0.47)
	September 2010	1	1	100%	0.00%	4387	4835	91%	-0.32	(1.19)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	4	4	100%	0.00%	4712	5061	93%	-0.54	(1.33)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	28	32	88%	33.07%	6637	8926	74%	-1.70	(2.03)
	December 2010	13	21	62%	48.56%	5567	7764	72%	1.00	(0.53)
	November 2010	14	20	70%	45.83%	5164	6147	84%	1.71	(0.18)
	October 2010	25	26	96%	19.23%	5656	6292	90%	-1.06	(1.64)
	September 2010	15	17	88%	32.22%	5095	5618	91%	0.35	(0.97)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	3	3	100%	0.00%	10	17	59%	-1.34	(1.81)
	December 2010	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)
	November 2010	2	2	100%	0.00%	8	8	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	1	1	100%	0.00%	19	27	70%	-0.64	(1.39)	
	December 2010	1	1	100%	0.00%	24	27	89%	-0.35	(1.21)	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	2	2	100%	0.00%	25	26	96%	-0.27	(1.17)	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4B All Troubles Cleared within 48 Hours Business Parity	August 2011	1	1	100%	0.00%	171	182	94%	-0.25	(1.15)
July 2011		2	2	100%	0.00%	164	171	96%	-0.29	(1.18)	
June 2011		2	2	100%	0.00%	166	174	95%	-0.31	(1.19)	
May 2011		1	1	100%	0.00%	139	146	95%	-0.22	(1.14)	
April 2011		3	3	100%	0.00%	181	189	96%	-0.36	(1.22)	
March 2011		2	2	100%	0.00%	149	164	91%	-0.45	(1.27)	
February 2011		1	1	100%	0.00%	196	228	86%	-0.40	(1.25)	
January 2011		3	3	100%	0.00%	227	275	83%	-0.79	(1.48)	
December 2010		1	2	50%	50.00%	194	223	87%	1.55	(0.59)	
November 2010		1	1	100%	0.00%	196	209	94%	-0.26	(1.16)	
October 2010		1	1	100%	0.00%	204	217	94%	-0.25	(1.15)	
September 2010		1	1	100%	0.00%	205	220	93%	-0.27	(1.16)	
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity		August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)	
	February 2011	1	1	100%	0.00%	3	3	100%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4B All Troubles Cleared within 48 Hours Line Sharing Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2011	1	1	100%	0.00%	1339	1456	92%	-0.30	(1.18)
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4B All Troubles Cleared within 48 Hours PBX Parity		August 2011	3	3	100%	0.00%	6	6	100%	0.00	0.00
		July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	1175	1285	91%	-0.31	(1.19)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	1077	1171	92%	-0.30	(1.18)
	April 2011	1	1	100%	0.00%	1201	1330	90%	-0.33	(1.20)
	March 2011	1	1	100%	0.00%	1044	1167	89%	-0.34	(1.21)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0.00%	1193	1331	90%	2.94	(0.24)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	4	5	80%	40.00%	1896	2292	83%	0.16	(1.17)
	December 2010	4	4	100%	0.00%	1557	1919	81%	-0.96	(1.59)
	November 2010	3	4	75%	43.30%	1442	1605	90%	0.98	(0.77)
	October 2010	5	5	100%	0.00%	1656	1827	91%	-0.72	(1.44)
	September 2010	3	3	100%	0.00%	1699	1867	91%	-0.54	(1.33)
MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	142	145	98%	-0.20	(1.12)
	May 2011	1	1	100%	0.00%	146	147	99%	-0.08	(1.05)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	2	2	100%	0.00%	157	161	98%	-0.22	(1.14)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	148	149	99%	-0.08	(1.05)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	7	7	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	876	889	99%	-0.17	(1.10)
	May 2011	1	1	100%	0.00%	799	808	99%	-0.11	(1.06)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	764	774	99%	-0.11	(1.07)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	879	907	97%	-0.18	(1.11)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	August 2011	1	1	100%	0.00%	822	833	99%	-0.12	(1.07)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	799	808	99%	-0.11	(1.06)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours PBX Parity	August 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0.00%	5	5	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	698	712	98%	-0.14	(1.09)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	740	785	94%	-0.25	(1.15)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	731	758	96%	-0.19	(1.12)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	5	5	100%	0.00%	951	996	95%	-0.49	(1.29)
	December 2010	4	4	100%	0.00%	889	938	95%	-0.47	(1.28)
	November 2010	9	9	100%	0.00%	926	931	99%	-0.22	(1.13)
	October 2010	4	4	100%	0.00%	879	907	97%	-0.36	(1.22)
	September 2010	7	8	88%	33.07%	938	952	99%	2.58	(0.28)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	29	29	100%	0.00%	8	8	100%	0.00	0.00
	July 2011	43	43	100%	0.00%	5	5	100%	0.00	0.00
	June 2011	46	46	100%	0.00%	9	9	100%	0.00	0.00
	May 2011	49	49	100%	0.00%	16	16	100%	0.00	0.00
	April 2011	42	42	100%	0.00%	8	8	100%	0.00	0.00
	March 2011	40	40	100%	0.00%	6	6	100%	0.00	0.00
	February 2011	44	44	100%	0.00%	9	9	100%	0.00	0.00
	January 2011	46	46	100%	0.00%	5	5	100%	0.00	0.00
	December 2010	51	51	100%	0.00%	9	9	100%	0.00	0.00
	November 2010	43	43	100%	0.00%	10	10	100%	0.00	0.00
	October 2010	37	37	100%	0.00%	14	14	100%	0.00	0.00
	September 2010	38	38	100%	0.00%	13	13	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	August 2011	15	15	100%	0.00%	8	8	100%	0.00	0.00
	July 2011	19	19	100%	0.00%	5	5	100%	0.00	0.00
	June 2011	20	20	100%	0.00%	9	9	100%	0.00	0.00
	May 2011	23	23	100%	0.00%	16	16	100%	0.00	0.00
	April 2011	21	21	100%	0.00%	8	8	100%	0.00	0.00
	March 2011	28	28	100%	0.00%	6	6	100%	0.00	0.00
	February 2011	19	19	100%	0.00%	9	9	100%	0.00	0.00
	January 2011	23	23	100%	0.00%	5	5	100%	0.00	0.00
	December 2010	11	11	100%	0.00%	9	9	100%	0.00	0.00
	November 2010	21	21	100%	0.00%	10	10	100%	0.00	0.00
	October 2010	14	14	100%	0.00%	14	14	100%	0.00	0.00
	September 2010	25	25	100%	0.00%	13	13	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	46	46	100%	0.00	0.00
	May 2011	1	1	100%	0.00%	53	53	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	65	65	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	72	72	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	83	83	100%	0.00	0.00
	November 2010	2	2	100%	0.00%	56	56	100%	0.00	0.00
	October 2010	2	2	100%	0.00%	88	88	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	August 2011	126	126	100%	0.00%	5315	5515	96%	-2.15	(2.31)
	July 2011	156	157	99%	7.96%	5871	6083	97%	-1.92	(2.17)
	June 2011	133	133	100%	0.00%	5734	5983	96%	-2.38	(2.45)
	May 2011	125	125	100%	0.00%	5315	5595	95%	-2.54	(2.54)
	April 2011	218	218	100%	0.00%	6632	6992	95%	-3.39	(3.06)
	March 2011	110	111	99%	9.45%	5352	5708	94%	-2.30	(2.40)
	February 2011	170	170	100%	0.00%	5683	8091	70%	-8.40	(6.11)
	January 2011	225	226	100%	6.64%	7411	9739	76%	-8.18	(5.97)
	December 2010	131	132	99%	8.67%	6315	8554	74%	-6.59	(5.01)
	November 2010	152	152	100%	0.00%	5934	6919	86%	-4.97	(4.02)
	October 2010	154	154	100%	0.00%	6406	7065	91%	-3.94	(3.39)
	September 2010	149	149	100%	0.00%	5896	6428	92%	-3.62	(3.20)

MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	9	9	100%	0.00	0.00
	May 2011	1	1	100%	0.00%	16	16	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	8	8	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	3	3	100%	0.00%	9	9	100%	0.00	0.00
	January 2011	5	5	100%	0.00%	5	5	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00
	November 2010	1	1	100%	0.00%	10	10	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	5	5	100%	0.00%	13	13	100%	0.00	0.00
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	4	4	100%	0.00%	0	0	0%	0.00
July 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00
June 2011		3	3	100%	0.00%	1	1	100%	0.00	0.00
May 2011		2	2	100%	0.00%	4	4	100%	0.00	0.00
April 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
March 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00
February 2011		5	5	100%	0.00%	1	1	100%	0.00	0.00
January 2011		2	2	100%	0.00%	1	1	100%	0.00	0.00
December 2010		6	6	100%	0.00%	1	1	100%	0.00	0.00
November 2010		4	4	100%	0.00%	1	1	100%	0.00	0.00
October 2010		1	1	100%	0.00%	2	2	100%	0.00	0.00
September 2010		5	5	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity		August 2011	2	2	100%	0.00%	0	0	0%	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	March 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	6	6	100%	0.00%	2	2	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	August 2011	2	2	100%	0.00%	62	63	98%	-0.18
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		2	2	100%	0.00%	59	60	98%	-0.18	(1.11)
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		1	1	100%	0.00%	52	52	100%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		1	1	100%	0.00%	78	78	100%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity		August 2011	29	29	100%	0.00%	1554	1691	92%	-1.59
	July 2011	14	14	100%	0.00%	1541	1665	93%	-1.06	(1.64)
	June 2011	27	28	96%	18.56%	1449	1581	92%	-0.91	(1.55)
	May 2011	20	20	100%	0.00%	1363	1469	93%	-1.24	(1.75)
	April 2011	10	10	100%	0.00%	1516	1654	92%	-0.95	(1.58)

	March 2011	27	27	100%	0.00%	1317	1458	90%	-1.68	(2.02)	
	February 2011	25	25	100%	0.00%	1834	2168	85%	-2.12	(2.29)	
	January 2011	37	39	95%	22.06%	2073	2475	84%	-1.87	(2.14)	
	December 2010	33	33	100%	0.00%	1698	2067	82%	-2.66	(2.62)	
	November 2010	20	20	100%	0.00%	1598	1764	91%	-1.43	(1.87)	
	October 2010	19	19	100%	0.00%	1785	1961	91%	-1.36	(1.83)	
	September 2010	18	18	100%	0.00%	1836	2009	91%	-1.30	(1.79)	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	August 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00	
	July 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	June 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	February 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	January 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	2	2	100%	0.00%	2	2	100%	0.00	0.00	
	September 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	August 2011	1	1	100%	0.00%	45	52	87%	-0.39	(1.24)
		July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	1	0%	0.00%	38	53	72%	1.58	(0.67)	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		1	1	100%	0.00%	49	71	69%	-0.67	(1.40)	
December 2010		1	2	50%	50.00%	65	83	78%	0.96	(0.84)	
November 2010		1	2	50%	50.00%	48	56	86%	1.42	(0.66)	
October 2010		1	1	100%	0.00%	58	88	66%	-0.72	(1.43)	
September 2010		1	1	100%	0.00%	54	69	78%	-0.52	(1.32)	
MR-5A All Troubles Cleared within 4 Hours E911 Parity		August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00	
	March 2011	2	2	100%	0.00%	3	3	100%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	1	1	100%	0.00%	7	7	100%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	August 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
		July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	1	0%	0.00%	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	

	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	August 2011	37	47	79%	40.93%	45	52	87%	1.14	(0.54)
Enhanced Extended Loops - DS1 Capable	July 2011	38	47	81%	39.35%	56	65	86%	0.80	(0.70)
Parity	June 2011	34	42	81%	39.27%	35	46	76%	-0.53	(1.32)
	May 2011	50	60	83%	37.27%	38	53	72%	-1.37	(1.83)
	April 2011	32	44	73%	44.54%	42	59	71%	-0.17	(1.10)
	March 2011	38	46	83%	37.90%	53	65	82%	-0.14	(1.09)
	February 2011	35	47	74%	43.60%	50	72	69%	-0.58	(1.35)
	January 2011	39	52	75%	43.30%	49	71	69%	-0.71	(1.43)
	December 2010	36	45	80%	40.00%	65	83	78%	-0.22	(1.13)
	November 2010	38	44	86%	34.32%	48	56	86%	-0.09	(1.06)
	October 2010	36	48	75%	43.30%	58	88	66%	-1.07	(1.65)
	September 2010	37	42	88%	32.38%	54	69	78%	-1.22	(1.74)
MR-5A All Troubles Cleared within 4 Hours	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	July 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
Parity	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Frame Relay Parity	July 2011	1	1	100%	0.00%	5	8	63%	-0.73	(1.44)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
LIS Trunk Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	4	4	100%	0.00%	0	1	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT Above DS1 Level Parity	July 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0.00%	2	2	100%	0.00	0.00
	March 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	February 2011	4	4	100%	0.00%	1	1	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
UDIT DS1 Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	38	53	72%	-0.62	(1.38)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	50	72	69%	-0.66	(1.40)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	August 2011	64	78	82%	0.3838	45	52	87%	0.73	(0.74)
Unbundled Loop - DS1 Capable Parity	July 2011	55	69	80%	0.4022	56	65	86%	1.08	(0.54)
	June 2011	57	72	79%	0.4061	35	46	76%	-0.38	(1.23)
	May 2011	52	58	90%	0.3045	38	53	72%	-2.10	(2.28)
	April 2011	65	82	79%	0.4054	42	59	71%	-1.05	(1.64)
	March 2011	48	68	71%	0.4556	53	65	82%	1.63	(0.22)
	February 2011	54	79	68%	0.4651	50	72	69%	0.15	(1.02)
	January 2011	59	87	68%	0.4672	49	71	69%	0.16	(1.01)
	December 2010	59	77	77%	0.4232	65	83	78%	0.26	(0.96)
	November 2010	71	89	80%	0.4017	48	56	86%	1.00	(0.59)
	October 2010	73	95	77%	0.4218	58	88	66%	-1.56	(1.95)
	September 2010	62	72	86%	0.3458	54	69	78%	-1.13	(1.69)
MR-5B All Troubles Cleared within 4 Hours	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
DS0 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	52	72	72%	1.60	(0.66)
	May 2011	1	1	100%	0	48	65	74%	-0.59	(1.36)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	24	39	62%	-0.78	(1.47)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	August 2011	1	1	100%	0	45	63	71%	-0.63	(1.38)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	89	111	80%	-0.49	(1.30)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	1	1	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	2	2	100%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	August 2011	13	14	93%	0.2575	45	63	71%	-1.61	(1.98)
	July 2011	18	19	95%	0.2233	41	63	65%	-2.38	(2.45)
	June 2011	11	17	65%	0.4779	28	43	65%	0.03	(1.16)
	May 2011	19	23	83%	0.379	41	60	68%	-1.25	(1.76)
	April 2011	9	16	56%	0.4961	38	52	73%	1.33	(0.41)
	March 2011	8	11	73%	0.4454	36	52	69%	-0.23	(1.14)
	February 2011	11	13	85%	0.3608	56	73	77%	-0.62	(1.38)
	January 2011	8	11	73%	0.4454	54	78	69%	-0.24	(1.14)
	December 2010	16	21	76%	0.4259	89	111	80%	0.42	(0.90)
	November 2010	16	21	76%	0.4259	51	58	88%	1.42	(0.43)
	October 2010	15	25	60%	0.4899	53	68	78%	1.85	(0.12)
	September 2010	9	10	90%	0.3	46	61	75%	-0.99	(1.60)
MR-5B All Troubles Cleared within 4 Hours ISDN Primary Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	20	22	91%	-0.31	(1.19)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	August 2011	0	0	0%	0	0	0	0%	0.00	0.00

LIS Trunk Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	1	1	100%	0.00	(1.00)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	July 2011	0	0	0%	0	0	0	0%	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		1	1	100%	0	2	2	100%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT DS1 Parity		July 2011	0	0	0%	0	0	0	0%	0.00
	June 2011	1	1	100%	0	28	43	65%	-0.72	(1.44)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	12	15	80%	0.4	45	63	71%	-0.66	(1.40)
	MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	July 2011	11	16	69%	0.4635	41	63	65%	-0.28
June 2011		11	12	92%	0.2764	28	43	65%	-1.71	(2.04)
May 2011		10	12	83%	0.3727	41	60	68%	-1.02	(1.62)
April 2011		12	14	86%	0.3499	38	52	73%	-0.95	(1.58)
March 2011		8	11	73%	0.4454	36	52	69%	-0.23	(1.14)
February 2011		10	13	77%	0.4213	56	73	77%	-0.02	(1.01)
January 2011		4	10	40%	0.4899	54	78	69%	1.89	(0.11)
December 2010		11	17	65%	0.4779	89	111	80%	1.49	(0.32)
November 2010		12	14	86%	0.3499	51	58	88%	0.23	(1.09)
October 2010		10	12	83%	0.3727	53	68	78%	-0.42	(1.25)
September 2010		12	17	71%	0.4556	46	61	75%	0.41	(0.93)
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Basic Rate ISDN Parity		July 2011	0	0	00:00	0	0	0	00:00	0.00
	June 2011	0.07638889	1	01:50	0	0.550694444	4	03:18	-0.61	(1.37)
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.20972222	1	05:02	0	0.454861111	5	02:11	9.10	(0.48)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Business Parity	August 2011	2.79722222	3	22:23	0.097222222	0	600	17:16	0.64	(0.48)
	July 2011	7.85347222	7	02:56	0.721527778	410.8375	668	14:46	2.08	0.09
	June 2011	4.38541667	4	02:19	0.453472222	0	727	14:09	1.68	(0.07)
	May 2011	1.01527778	2	12:11	0.626388889	0	700	19:48	-0.58	(1.35)
	April 2011	2.86666667	5	13:46	0.454861111	0	867	20:35	-0.74	(1.45)
	March 2011	1.225	2	14:42	0.463888889	0	680	21:22	-0.48	(1.29)
	February 2011	6.02361111	5	04:55	0.625694444	0	896	12:24	-0.63	(1.38)
	January 2011	24.6930556	6	02:46	5.682638889	0	1003	12:02	4.68	0.57
	December 2010	3.31319444	3	02:30	0.660416667	0	856	10:19	-0.49	(1.30)
	November 2010	12.2409722	8	12:43	0.5625	0	819	03:59	1.15	(0.33)
	October 2010	13.0430556	10	07:18	0.84375	0	887	01:29	0.78	(0.43)
	September 2010	2.10347222	4	12:37	0.275694444	0	783	23:04	-0.87	(1.53)
MR-6A Mean Time to Restore Centrex 21 Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.91458333	1	21:57	0	10.76666667	12	21:32	0.02	(0.95)
	April 2011	2.36388889	2	04:22	0.056944444	23.35972222	20	04:02	0.02	(0.68)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	2.18819444	3	17:30	0.610416667	8.891666667	9	23:43	-0.44	(1.27)
	September 2010	0.49097222	1	11:47	0	17.91736111	19	22:38	-0.50	(1.30)
MR-6A Mean Time to Restore Line Sharing Parity	August 2011	2.27708333	3	18:13	0.313888889	0	4903	20:31	-0.19	(1.12)
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	4.41111111	3	11:17	0.397222222	0	4936	21:20	1.04	(0.05)
	April 2011	2.25416667	2	03:03	0.345833333	0	6244	21:47	0.41	(0.49)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	2.67708333	3	21:25	0.720138889	0	8926	12:39	-0.80	(1.49)
	December 2010	2.19652778	1	04:43	0	0	7764	12:40	0.55	(0.47)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.86944444	1	20:52	0	0	6292	01:27	-0.23	(1.14)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Line Splitting Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	1.05625	2	12:40	0.463194444	0	5418	18:24	-0.29	(1.18)
	June 2011	1.96666667	2	23:36	0.039583333	0	5231	18:48	0.11	(0.48)
	May 2011	0.29166667	1	07:00	0	0	4936	21:20	-0.62	(1.37)
	April 2011	1.51041667	2	18:07	0.136805556	0	6244	21:47	-0.28	(1.17)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	6.15555556	2	01:52	0.054861111	0	7348	15:27	1.70	0.02
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	5.31944444	3	18:33	0.436111111	0	7764	12:40	0.35	(0.72)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore PBX Parity	August 2011	0.94583333	1	22:42	0	0.934027778	1	22:25	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.06180556	1	01:29	0	2.773611111	7	09:31	-0.42	(1.26)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6A Mean Time to Restore Residence Parity	August 2011	1.925	3	15:24	0.217361111	0	4303	20:58	-0.45
July 2011		2.00694444	2	00:05	0.114583333	0	4750	18:54	0.25	(0.50)
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		4.67361111	4	04:02	0.151388889	0	5377	21:58	0.68	(0.47)
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		2.18819444	2	02:15	0.131944444	0	6452	15:52	-0.66	(1.40)
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2010		0.97222222	1	23:20	0	0	6908	12:58	-0.46	(1.28)
November 2010		3.09791667	2	13:10	0.508333333	0	5328	06:15	0.46	(0.58)
October 2010		3.39652778	2	16:45	0.592361111	0	5405	01:27	1.11	(0.25)
September 2010		1.25277778	1	06:04	0	0	4833	23:40	0.32	(0.48)
MR-6A Mean Time to Restore UNE - P (POTS) Parity		August 2011	0	0	00:00	0	0	0	00:00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	3.73263889	4	22:24	0.736805556	0	5059	23:06	-0.07	(1.04)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	36.975	32	03:44	1.033333333	0	8926	12:39	-1.53	(1.93)
	December 2010	28.1534722	21	08:11	1.279861111	0	7764	12:40	-0.71	(1.43)
	November 2010	24.2319444	20	05:05	1.188888889	0	6147	05:57	-0.18	(1.11)
	October 2010	25.0979167	26	23:10	0.557638889	0	6292	01:27	-0.58	(1.35)
	September 2010	20.0048611	17	04:15	1.122222222	0	5616	23:35	0.93	(0.44)
	MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011		2.38194444	3	19:03	0.511111111	27.92430556	17	15:25	-1.24	(1.76)
December 2010		1.12361111	1	02:58	0	15.76805556	12	07:32	-0.23	(1.14)
November 2010		2.99652778	2	11:57	0.647916667	5.695138889	8	17:05	1.82	(0.10)
October 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex) Parity		August 2011	0	0	00:00	0	0	0	00:00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.17986111	1	04:19	0	52.15625	27	22:22	-0.80	(1.49)
	December 2010	1.81805556	1	19:38	0	32.74861111	26	06:14	0.48	(0.54)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	1.70555556	2	20:28	0.163888889	22.11388889	26	20:25	0.00	(0.96)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Business Parity	August 2011	0.34097222	1	08:11	0	149.5583333	182	19:43	-0.66	(1.40)
	July 2011	1.06875	2	12:49	0.211805556	134.4805556	171	18:52	-0.20	(1.12)
	June 2011	2.03680556	2	00:26	0.122222222	136.1194444	174	18:47	0.40	(0.51)
	May 2011	0.22777778	1	05:28	0	94.15208333	146	15:29	-0.63	(1.38)
	April 2011	2.04097222	3	16:20	0.54375	135.8034722	189	17:15	-0.09	(1.06)
	March 2011	0.47708333	2	05:43	0.041666667	150.7569444	164	22:04	-1.01	(1.62)
	February 2011	0.19305556	1	04:38	0	239.0506944	228	01:10	-0.93	(1.56)
	January 2011	2.78611111	3	22:17	0.067361111	350.1326389	275	06:33	-0.47	(1.28)
	December 2010	2.12569444	2	01:30	1.4125	220.1513889	223	23:42	0.12	(0.73)
	November 2010	0.12361111	1	02:58	0	167.0986111	209	19:11	-0.83	(1.51)
	October 2010	0.28888889	1	06:56	0	180.4694444	216	20:03	-0.80	(1.49)
	September 2010	0.96458333	1	23:09	0	191.4284722	220	20:53	0.12	(0.79)
MR-6B Mean Time to Restore Centrex 21 Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.94513889	1	22:41	0	4.595138889	4	03:34	-0.16	(1.09)
	February 2011	0.86041667	1	20:39	0	1.472916667	3	11:47	0.56	(0.74)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Line Sharing Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	1.07847222	1	01:53	0	0	1455	20:34	0.22	(0.53)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore PBX Parity	August 2011	1.14513889	3	09:10	0.441666667	4.393055556	6	17:34	-1.18	(1.72)
	July 2011	0.75277778	2	09:02	0.288888889	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.63541667	2	07:37	0.000694444	1.05625	3	08:27	-0.10	(1.06)
	September 2010	0.33819444	1	08:07	0	1.505555556	4	09:02	-0.12	(1.07)
MR-6B Mean Time to Restore Residence Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.29305556	1	07:02	0	0	1284	20:47	-0.69	(1.42)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	1.15416667	1	03:42	0	0	1171	20:30	0.34	(0.42)
	April 2011	1.93541667	1	22:27	0	0	1330	22:37	1.18	(0.32)
	March 2011	0.13958333	1	03:21	0	0	1167	23:57	-0.88	(1.54)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore UNE - P (POTS) Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	3.27847222	1	06:41	0	0	1331	23:43	2.36	0.21
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	9.72847222	5	22:42	2.236111111	0	2291	07:38	1.14	(0.22)
	December 2010	1.02013889	4	06:07	0.424305556	0	1919	06:39	-1.64	(2.00)
	November 2010	3.83680556	4	23:01	0.829861111	0	1605	23:16	-0.02	(1.01)
	October 2010	4.37083333	5	20:59	0.0875	0	1825	00:00	-0.29	(1.18)
	September 2010	2.16180556	3	17:18	0.580555556	0	1859	22:34	-0.32	(1.19)
MR-6B Mean Time to Restore UNE P (Centrex) Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.34097222	1	08:11	0	2.929166667	3	23:26	-3.18	(2.93)
MR-6C Mean Time to Restore Basic Rate ISDN Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.08680556	1	02:05	0	0.013888889	1	00:20	0.00	0.00
MR-6C Mean Time to Restore Business Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	June 2011	0.04583333	1	01:06	0	19.25625	75	06:10	-0.40	(1.24)
	May 2011	0.07847222	1	01:53	0	28.96875	91	07:38	-0.48	(1.29)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.09375	1	02:15	0	35.5625	105	08:08	-0.44	(1.27)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Centrex Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.00208333	1	00:03	0	2.065277778	7	07:05	-0.64	(1.39)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Centrex 21 Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.00486111	1	00:07	0	1.34375	2	16:07	-0.57	(1.35)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.03263889	1	00:47	0	182.4145833	437	10:01	-0.66	(1.40)
	May 2011	0.07847222	1	01:53	0	170.3472222	412	09:55	-0.60	(1.36)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.09652778	1	02:19	0	160.4861111	389	09:54	-0.52	(1.32)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.83194444	1	19:58	0	309.8798611	489	15:13	0.27	(0.70)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Splitting Parity	August 2011	0.09791667	1	02:21	0	227.8020833	497	11:00	-0.62	(1.38)
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.70902778	1	17:01	0	170.3472222	412	09:55	0.53	(0.61)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	

	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore PBX Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	1.04861111	1	01:10	0	0.158333333	1	03:48	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.00347222	2	00:02	0.000694444	0.35	3	02:48	-1.04	(1.63)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.00416667	1	00:06	0	215.95	450	11:31	-0.78	(1.47)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	1.04027778	1	00:58	0	348.38125	383	21:50	0.12	(0.68)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.02777778	1	00:40	0	275.2180556	405	16:19	-0.86	(1.52)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	1.06875	4	06:25	0.2375	382.5583333	512	17:56	-0.79	(1.48)
	December 2010	0.09027778	2	01:05	0.061805556	388.3465278	470	19:50	-1.03	(1.63)
	November 2010	1.99930556	7	06:51	0.303472222	141.0840278	397	08:32	-0.33	(1.20)
	October 2010	0.36041667	3	02:53	0.107638889	309.8798611	489	15:13	-1.21	(1.74)
	September 2010	4.85138889	7	16:38	1.29375	240.0847222	528	10:55	1.05	(0.38)
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.05486111	1	01:19	0	1.791666667	2	21:30	-0.54	(1.33)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

MR-6D Mean Time to Restore Dark Fiber - IOF Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
October 2010	0.00138889	1	00:02	0	0	0	00:00	0.00	0.00	
September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore DS1 Parity	August 2011	0.11041667	1	02:39	0	4.938888889	47	02:31	0.06	(0.92)
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.18680556	1	04:29	0	7.259027778	45	03:52	0.16	(0.80)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.11041667	1	02:39	0	13.25208333	62	05:08	-0.41	(1.25)
	December 2010	0.40625	2	04:52	0.063194444	8.963194444	69	03:07	1.01	(0.42)
	November 2010	0.55347222	2	06:39	0.346527778	5.801388889	43	03:14	1.93	(0.16)
October 2010	0.08055556	1	01:56	0	14.3	72	04:46	-0.81	(1.49)	
September 2010	0.04375	1	01:03	0	10.53402778	51	04:57	-0.39	(1.24)	
MR-6D Mean Time to Restore E911 Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.02083333	1	00:30	0	0.003472222	1	00:05	0.00	0.00
	March 2011	0.21111111	2	02:32	0.000694444	0.095833333	3	00:46	7.88	(0.11)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.09097222	1	02:11	0	0.18125	5	00:52	1.17	(0.73)
October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	August 2011	0.09513889	1	02:17	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.19930556	1	04:47	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2010	0.075	1	01:48	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	August 2011	6.28194444	46	03:17	0.120833333	4.938888889	47	02:31	1.60	(0.27)
	July 2011	6.30625	46	03:17	0.131944444	6.607638889	61	02:36	1.57	(0.16)
	June 2011	5.97847222	41	03:30	0.11875	6.759027778	42	03:52	-0.52	(1.32)
	May 2011	7.50486111	60	03:00	0.113194444	7.259027778	45	03:52	-1.17	(1.71)
	April 2011	6.95833333	44	03:48	0.142361111	11.68125	53	05:17	-0.99	(1.60)

	March 2011	5.7125	46	02:59	0.107638889	6.340972222	51	02:59	-0.01	(1.01)
	February 2011	6.35833333	45	03:23	0.095833333	11.38402778	61	04:29	-1.61	(1.98)
	January 2011	10.0840278	51	04:45	0.341666667	13.25208333	62	05:08	-0.33	(1.20)
	December 2010	6.68888889	43	03:44	0.208333333	8.963194444	69	03:07	1.31	(0.47)
	November 2010	4.93194444	42	02:49	0.066666667	5.801388889	43	03:14	-0.79	(1.48)
	October 2010	7.27708333	46	03:48	0.154166667	14.3	72	04:46	-1.48	(1.90)
	September 2010	4.19861111	39	02:35	0.068055556	10.53402778	51	04:57	-1.12	(1.68)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.04652778	1	01:07	0	0	0	00:00	0.00	0.00
	April 2011	0.025	1	00:36	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.09791667	1	02:21	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.02361111	1	00:34	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Frame Relay Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.00069444	1	00:01	0	1.710416667	8	05:08	-1.13	(1.69)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.23888889	2	02:52	0.106944444	0	0	00:00	0.00	0.00
	April 2011	0.05208333	2	00:37	0.022916667	0	0	00:00	0.00	0.00
	March 2011	0.00625	1	00:09	0	0	0	00:00	0.00	0.00
	February 2011	0.03611111	2	00:26	0.007638889	0.0625	1	01:30	0.00	0.00
	January 2011	0.05069444	1	01:13	0	0	0	00:00	0.00	0.00
	December 2010	0.11666667	4	00:42	0.028472222	0.035416667	1	00:51	0.00	0.00
	November 2010	0.05	1	01:12	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.25416667	4	01:31	0.060416667	0.711805556	1	17:05	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.14305556	1	03:26	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.06458333	2	00:46	0.015277778	0	0	00:00	0.00	0.00
	March 2011	0.13055556	1	03:08	0	0.079166667	2	00:57	1.40	(0.60)
	February 2011	0.22430556	4	01:21	0.045833333	0.113194444	1	02:43	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.08263889	1	01:59	0	0.053472222	1	01:17	0.00	0.00

	October 2010	0.07222222	1	01:44	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore UDIT DS1 Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.05138889	1	01:14	0	7.259027778	45	03:52	-0.69	(1.42)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	5.25555556	29	04:21	0.22222222	0.655555556	7	02:15	3.32	(0.28)
	July 2011	5.62708333	43	03:08	0.082638889	0.936111111	3	07:29	-0.84	(1.51)
	June 2011	5.61527778	46	02:56	0.049305556	0.615277778	5	02:57	-0.02	(1.02)
	May 2011	7.275	49	03:34	0.097222222	1.670138889	13	03:05	0.88	(0.53)
	April 2011	5.90972222	42	03:23	0.118055556	0.940277778	6	03:46	-0.27	(1.17)
	March 2011	6.05694444	40	03:38	0.11875	0	0	00:00	0.00	0.00
	February 2011	5.76597222	44	03:09	0.084722222	0.648611111	5	03:07	0.03	(1.09)
	January 2011	8.27222222	46	04:19	0.200694444	0.802777778	5	03:51	0.29	(1.14)
	December 2010	7.49166667	51	03:32	0.172916667	0.566666667	8	01:42	4.17	0.12
	November 2010	6.52222222	43	03:38	0.163194444	0.564583333	7	01:56	8.15	0.67
	October 2010	5.53958333	37	03:36	0.107638889	1.2625	12	02:32	2.32	(0.23)
	September 2010	4.96180556	38	03:08	0.117361111	0.68125	6	02:43	0.41	(0.90)
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.11805556	1	02:50	0	11.38402778	61	04:29	-0.48	(1.29)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	August 2011	2.95138889	15	04:43	0.170138889	0.655555556	7	02:15	3.59	(0.27)
	July 2011	2.61736111	19	03:18	0.086805556	0.936111111	3	07:29	-0.78	(1.47)
	June 2011	3.62986111	20	04:21	0.181944444	0.615277778	5	02:57	1.38	(0.83)
	May 2011	3.03125	23	03:10	0.059027778	1.670138889	13	03:05	0.13	(0.98)
	April 2011	4.76180556	21	05:27	0.279166667	0.940277778	6	03:46	1.12	(0.78)
	March 2011	4.89791667	28	04:12	0.142361111	0	0	00:00	0.00	0.00
	February 2011	3.31111111	19	04:11	0.106944444	0.648611111	5	03:07	0.95	(0.62)
	January 2011	3.42777778	23	03:35	0.165277778	0.802777778	5	03:51	-0.16	(1.10)
	December 2010	1.28541667	11	02:48	0.104166667	0.566666667	8	01:42	2.07	(0.36)
	November 2010	4.15625	21	04:45	0.192361111	0.564583333	7	01:56	12.57	0.44
	October 2010	2.12708333	14	03:39	0.1375	1.2625	12	02:32	2.06	(0.20)
	September 2010	3.94583333	25	03:47	0.141666667	0.68125	6	02:43	1.03	(0.77)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	August 2011	9.55486111	78	02:56	0.093055556	4.938888889	47	02:31	1.00	(0.47)
	July 2011	8.97916667	68	03:10	0.118055556	6.607638889	61	02:36	1.43	(0.33)
	June 2011	9.275	72	03:06	0.096527778	6.759027778	42	03:52	-1.26	(1.76)

	May 2011	6.10555556	57	02:34	0.071527778	7.259027778	45	03:52	-1.72	(2.05)
	April 2011	10.8069444	81	03:12	0.13125	11.68125	53	05:17	-1.60	(1.97)
	March 2011	9.58263889	68	03:23	0.103472222	6.340972222	51	02:59	1.10	(0.40)
	February 2011	12.8138889	79	03:54	0.167361111	11.38402778	61	04:29	-1.00	(1.61)
	January 2011	13.5583333	87	03:44	0.134722222	13.25208333	62	05:08	-1.38	(1.84)
	December 2010	10.1618056	77	03:10	0.09375	8.963194444	69	03:07	0.12	(0.99)
	November 2010	10.6611111	89	02:52	0.078472222	5.801388889	43	03:14	-0.80	(1.49)
	October 2010	13.9152778	95	03:31	0.123611111	14.3	72	04:46	-2.30	(2.40)
	September 2010	7.88541667	72	02:38	0.078472222	10.53402778	51	04:57	-1.28	(1.78)
MR-6D Mean Time to Restore Unbundled Loop - XDSL Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.2875	1	06:54	0	6.759027778	42	03:52	0.95	(0.34)
	May 2011	0.02569444	1	00:37	0	7.259027778	45	03:52	-0.85	(1.52)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.22152778	1	05:19	0	6.340972222	51	02:59	1.18	(0.30)
	February 2011	0.95763889	1	22:59	0	11.38402778	61	04:29	5.35	0.25
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.19861111	1	04:46	0	8.963194444	69	03:07	0.68	(0.49)
	November 2010	0.11944444	2	01:26	0.015972222	5.801388889	43	03:14	-1.02	(1.62)
	October 2010	0.26875	2	03:13	0.072222222	14.3	72	04:46	-0.62	(1.38)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore Unbundled Loop Analog Parity	August 2011	45.1395833	126	08:36	0.26875	0	5247	19:55	-6.16
July 2011		51.5298611	157	07:53	0.309722222	0	5805	17:53	-4.56	(3.77)
June 2011		39.74375	133	07:10	0.205555556	0	5598	18:12	-2.13	(2.30)
May 2011		43.9347222	125	08:26	0.171527778	0	5278	20:35	-5.87	(4.57)
April 2011		84.2173611	218	09:16	0.259027778	0	6602	21:01	-9.37	(6.70)
March 2011		43.9916667	111	09:31	0.295833333	0	5383	22:18	-6.54	(4.97)
February 2011		92.1256944	170	13:00	0.338194444	0	7736	14:16	-11.30	(7.87)
January 2011		99.525	226	10:34	0.370138889	0	9348	11:50	-11.37	(7.91)
December 2010		42.4145833	132	07:43	0.307638889	0	8170	11:49	-10.98	(7.67)
November 2010		49.9020833	152	07:53	0.25	0	6491	04:49	-11.80	(8.17)
October 2010		45.9541667	154	07:10	0.254166667	0	6701	00:49	-10.74	(7.53)
September 2010		54.99375	149	08:51	0.289583333	0	6072	22:36	-8.14	(5.95)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity		August 2011	0	0	00:00	0	0	0	00:00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.37638889	2	04:31	0.040972222	0.615277778	5	02:57	0.92	(0.60)
	May 2011	0.18611111	1	04:28	0	1.670138889	13	03:05	0.76	(0.67)
	April 2011	0.04930556	1	01:11	0	0.940277778	6	03:46	-0.74	(1.45)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.40555556	3	03:15	0.071527778	0.648611111	5	03:07	0.08	(0.93)
	January 2011	0.73888889	5	03:33	0.092361111	0.802777778	5	03:51	-0.14	(1.09)
	December 2010	0.14652778	2	01:46	0.000694444	0.566666667	8	01:42	0.06	(0.94)
	November 2010	0.15277778	1	03:40	0	0.564583333	7	01:56	3.16	(0.30)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.80555556	5	03:52	0.133333333	0.68125	6	02:43	0.83	(0.31)
	MR-6E Mean Time to Restore Dark Fiber - Loop Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0.44513889	1	10:41	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	

	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS0 Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.20208333	1	04:51	0	11.07708333	60	04:26	0.08	(0.68)
	May 2011	0.05138889	1	01:14	0	9.004166667	51	04:14	-0.61	(1.37)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.12847222	1	03:05	0	4.953472222	29	04:06	-0.38	(1.23)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	August 2011	0.12361111	1	02:58	0	13.02361111	49	06:23	-0.24	(1.15)
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.08958333	1	02:09	0	12.57847222	88	03:26	-0.40	(1.24)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore E911 Parity	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.23611111	1	05:40	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.02083333	1	00:30	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.03263889	1	00:47	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	August 2011	1.56944444	14	02:41	0.113888889	13.02361111	49	06:23	-0.87	(1.53)
	July 2011	1.92708333	19	02:26	0.04375	8.10625	51	03:49	-1.80	(2.09)
	June 2011	2.82847222	17	04:00	0.138888889	6.754861111	37	04:23	-0.40	(1.25)
	May 2011	3.74652778	23	03:55	0.165277778	12.06319444	49	05:55	-0.74	(1.45)
	April 2011	3.98402778	16	05:59	0.299305556	6.938194444	41	04:04	2.07	(0.16)
	March 2011	1.34583333	11	02:56	0.085416667	8.667361111	44	04:44	-1.27	(1.77)
	February 2011	1.70555556	13	03:09	0.072916667	8.64375	55	03:46	-0.69	(1.42)
	January 2011	2.04305556	11	04:27	0.2125	12.15069444	62	04:42	-0.16	(1.10)
	December 2010	2.91319444	21	03:20	0.090972222	12.57847222	88	03:26	-0.13	(1.08)
	November 2010	2.29722222	18	03:04	0.063194444	6.879861111	46	03:35	-0.42	(1.25)
	October 2010	4.02083333	22	04:23	0.154861111	8.01875	59	03:16	1.68	(0.15)
	September 2010	0.86666667	9	02:19	0.081944444	6.585416667	49	03:14	-1.09	(1.66)
MR-6E Mean Time to Restore ISDN	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

Primary Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.09861111	1	02:22	0	1.600694444	18	02:08	0.18	(0.75)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore LIS Trunk Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2010		0.11736111	1	02:49	0	0	0	00:00	0.00	0.00
September 2010		0.29791667	1	07:09	0	0.075694444	1	01:49	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.02152778	1	00:31	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.15138889	1	03:38	0	6.754861111	37	04:23	-0.22	(1.14)
MR-6E Mean Time to Restore UDIT DS1 Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.38125	4	02:17	0.054166667	0	0	00:00	0.00	0.00
	July 2011	0.10833333	1	02:36	0	0	0	00:00	0.00	0.00
	June 2011	0.61666667	3	04:56	0.254166667	0.355555556	1	08:32	0.00	0.00
	May 2011	0.39513889	2	04:44	0.032638889	1.959027778	4	11:45	-0.53	(1.32)
April 2011	0.02847222	1	00:41	0	0.945833333	1	22:42	0.00	0.00	
March 2011	0.1	1	02:24	0	0	0	00:00	0.00	0.00	

	February 2011	0.6125	5	02:56	0.058333333	0.13125	1	03:09	0.00	0.00	
	January 2011	0.27638889	2	03:19	0.08125	0.083333333	1	02:00	0.00	0.00	
	December 2010	1.00694444	6	04:02	0.081944444	0.155555556	1	03:44	0.00	0.00	
	November 2010	0.60625	4	03:38	0.093055556	0.084722222	1	02:02	0.00	0.00	
	October 2010	0.12847222	1	03:05	0	0.029166667	1	00:42	0.00	0.00	
	September 2010	0.4875	5	02:20	0.031944444	0.100694444	1	02:25	0.00	0.00	
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	August 2011	0.25	2	03:00	0.004166667	0	0	00:00	0.00	0.00	
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0.18402778	2	02:13	0.049305556	0.355555556	1	08:32	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0.05208333	2	00:37	0.029861111	0.945833333	1	22:42	0.00	0.00	
	March 2011	0.08333333	3	00:40	0.030555556	0	0	00:00	0.00	0.00	
	February 2011	0.07569444	1	01:49	0	0.13125	1	03:09	0.00	0.00	
	January 2011	0.49444444	2	05:56	0.035416667	0.083333333	1	02:00	0.00	0.00	
	December 2010	0.96527778	5	04:38	0.090277778	0.155555556	1	03:44	0.00	0.00	
	November 2010	0.27361111	2	03:17	0.0375	0.084722222	1	02:02	0.00	0.00	
	October 2010	1.36319444	6	05:27	0.025694444	0.029166667	1	00:42	0.00	0.00	
	September 2010	0.27152778	2	03:15	0.101388889	0.100694444	1	02:25	0.00	0.00	
	MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	August 2011	2.33819444	15	03:44	0.163888889	13.02361111	49	06:23	-0.64	(1.39)
		July 2011	2.43819444	16	03:39	0.085416667	8.10625	51	03:49	-0.19	(1.12)
		June 2011	1.14583333	12	02:17	0.0375	6.754861111	37	04:23	-1.92	(2.17)
May 2011		1.62708333	12	03:15	0.092361111	12.06319444	49	05:55	-0.77	(1.47)	
April 2011		1.44305556	14	02:28	0.067361111	6.938194444	41	04:04	-1.63	(1.99)	
March 2011		1.37152778	11	03:00	0.134722222	8.667361111	44	04:44	-1.23	(1.75)	
February 2011		1.88125	13	03:28	0.124305556	8.64375	55	03:46	-0.33	(1.20)	
January 2011		1.75972222	10	04:13	0.068055556	12.15069444	62	04:42	-0.31	(1.19)	
December 2010		2.34861111	17	03:19	0.100694444	12.57847222	88	03:26	-0.14	(1.08)	
November 2010		1.85347222	14	03:11	0.084722222	6.879861111	46	03:35	-0.30	(1.18)	
October 2010		1.48402778	12	02:58	0.101388889	8.01875	59	03:16	-0.35	(1.21)	
September 2010		2.2375	17	03:10	0.091666667	6.585416667	49	03:14	-0.10	(1.06)	
MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity		August 2011	0.67222222	2	08:04	0.078472222	13.02361111	49	06:23	0.17	(0.41)
		July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.5	2	06:00	0.222916667	12.06319444	49	05:55	0.01	(0.47)	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0.15833333	1	03:48	0	8.667361111	44	04:44	-0.22	(1.13)	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0.10416667	1	02:30	0	12.15069444	62	04:42	-0.47	(1.29)	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore Unbundled Loop Analog Parity	August 2011	13.8298611	29	11:27	0.393055556	0	1619	21:45	-1.75	(2.07)
		July 2011	4.16666667	14	07:09	0.211111111	0	1616	19:37	-2.00	(2.22)
		June 2011	10.7381944	28	09:12	0.588888889	0	1512	21:32	-2.52	(2.53)
May 2011		7.70277778	20	09:15	0.226388889	0	1387	19:27	-2.17	(2.32)	
April 2011		3.42777778	10	08:14	0.211111111	0	1586	21:18	-2.07	(2.26)	
March 2011		11.3958333	27	10:08	0.261111111	0	1396	23:05	-2.88	(2.75)	
February 2011		7.58819444	25	07:17	0.170138889	0	2097	04:46	-3.37	(3.05)	
January 2011		24.8041667	39	15:16	0.8625	0	2381	07:02	-3.32	(3.02)	
December 2010		13.6868056	33	09:57	0.381944444	0	1983	06:22	-3.88	(3.36)	
November 2010		7.50763889	20	09:01	0.374305556	0	1658	22:47	-2.94	(2.79)	
October 2010	6.20486111	19	07:50	0.252083333	0	1905	23:42	-2.97	(2.80)		

MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	September 2010	3.53194444	18	04:43	0.086111111	0	1931	22:16	-2.63	(2.60)	
	August 2011	1.02569444	3	08:12	0.278472222	0	0	00:00	0.00	0.00	
	July 2011	0.30694444	1	07:22	0	0	0	00:00	0.00	0.00	
	June 2011	0.34236111	2	04:07	0.131944444	0.355555556	1	08:32	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0.06666667	1	01:36	0	0	0	00:00	0.00	0.00	
	February 2011	0.39097222	1	09:23	0	0.13125	1	03:09	0.00	0.00	
	January 2011	0.42083333	2	05:03	0.115972222	0.083333333	1	02:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0.66180556	2	07:56	0.197916667	0.029166667	1	00:42	0.00	0.00	
	September 2010	0.14513889	1	03:29	0	0.100694444	1	02:25	0.00	0.00	
	MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		0	1	0%	0	0	4	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	1	0%	0	0	6	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7A Repair Repeat Report Rate Business Parity		August 2011	0	0	0%	0	0	0	0%	0.00	0.00
		July 2011	2	9	22%	0.4157	61	780	8%	1.60	(0.39)
	June 2011	0	4	0%	0	80	848	9%	-0.64	(1.39)	
	May 2011	1	3	33%	0.4714	77	788	10%	1.37	(0.62)	
	April 2011	0	5	0%	0	71	948	7%	-0.63	(1.39)	
	March 2011	0	2	0%	0	55	771	7%	-0.39	(1.24)	
	February 2011	1	5	20%	0.4	100	1032	10%	0.78	(0.85)	
	January 2011	0	6	0%	0	106	1083	10%	-0.80	(1.49)	
	December 2010	0	3	0%	0	101	963	10%	-0.59	(1.36)	
	November 2010	2	8	25%	0.433	75	878	9%	1.66	(0.37)	
	October 2010	2	11	18%	0.3857	70	957	7%	1.38	(0.48)	
	September 2010	1	5	20%	0.4	87	857	10%	0.73	(0.87)	
	MR-7A Repair Repeat Report Rate Centrex 21 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	1	0%	0	0	13	0%	0.00	0.00	
April 2011		0	2	0%	0	5	23	22%	-0.71	(1.43)	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	3	0%	0	1	10	10%	-0.51	(1.31)	
September 2010		0	1	0%	0	4	20	20%	-0.49	(1.30)	
MR-7A Repair Repeat Report Rate Line Sharing Parity		August 2011	0	0	0%	0	0	0	0%	0.00	0.00
		July 2011	0	1	0%	0	521	5769	9%	-0.32	(1.19)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	3	0%	0	430	5246	8%	-0.52	(1.31)	

	April 2011	1	2	50%	0.5	588	6578	9%	2.04	(0.42)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	3	0%	0	981	9271	11%	-0.60	(1.36)
	December 2010	0	1	0%	0	855	8092	11%	-0.34	(1.21)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	590	6598	9%	3.19	(0.18)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Splitting Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	2	0%	0	521	5769	9%	-0.45	(1.27)
	June 2011	2	3	67%	0.4714	561	5581	10%	3.26	0.16
	May 2011	0	1	0%	0	430	5246	8%	-0.30	(1.18)
	April 2011	0	2	0%	0	588	6578	9%	-0.44	(1.27)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	2	0%	0	766	7778	10%	-0.47	(1.28)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	5	20%	0.4	855	8092	11%	0.69	(0.89)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate PBX Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	1	0%	0	1	5	20%	-0.46	(1.28)
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Residence Parity		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	1	3	33%	0.4714	460	4989	9%	1.44	(0.59)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	3	5	60%	0.4899	517	5630	9%	3.93	0.50
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	2	0%	0	666	6746	10%	-0.47	(1.28)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	754	7129	11%	-0.34	(1.21)
	November 2010	0	2	0%	0	532	5557	10%	-0.46	(1.28)
	October 2010	0	2	0%	0	520	5641	9%	-0.45	(1.27)
	September 2010	0	1	0%	0	437	5026	9%	-0.31	(1.19)
	MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	4	0%	0	490	5373	9%	-0.63	(1.39)
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		2	25	8%	0.2713	855	8092	11%	-0.42	(1.25)

	November 2010	1	23	4%	0.2039	607	6435	9%	-0.83	(1.51)
	October 2010	3	29	10%	0.3045	590	6598	9%	0.26	(0.98)
	September 2010	2	18	11%	0.3143	524	5883	9%	0.33	(0.98)
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	1	16	6%	-0.25	(1.15)
	November 2010	1	2	50%	0.5	4	13	31%	0.55	(1.11)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	1	33	3%	-0.17	(1.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	2	0%	0	4	30	13%	-0.54	(1.33)
	September 2010	0	1	0%	0	3	32	9%	-0.32	(1.19)
MR-7B Repair Repeat Report Rate Business Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	2	0%	0	21	200	11%	-0.48	(1.29)
	June 2011	0	2	0%	0	20	188	11%	-0.49	(1.30)
	May 2011	0	1	0%	0	10	166	6%	-0.25	(1.15)
	April 2011	1	3	33%	0.4714	16	219	7%	1.72	(0.52)
	March 2011	0	2	0%	0	17	181	9%	-0.45	(1.28)
	February 2011	0	1	0%	0	26	255	10%	-0.34	(1.20)
	January 2011	0	3	0%	0	19	290	7%	-0.46	(1.28)
	December 2010	0	2	0%	0	21	238	9%	-0.44	(1.27)
	November 2010	0	1	0%	0	20	232	9%	-0.31	(1.19)
	October 2010	0	1	0%	0	23	230	10%	-0.33	(1.20)
	September 2010	0	1	0%	0	20	233	9%	-0.31	(1.19)
MR-7B Repair Repeat Report Rate Centrex 21 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	4	0%	0.00	0.00
	February 2011	0	1	0%	0	1	4	25%	-0.52	(1.31)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Line Sharing Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	148	1511	10%	-0.33	(1.20)

	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate PBX Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	2	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	0	2	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	2	0%	0	0	3	0%	0.00	0.00
	September 2010	0	1	0%	0	0	4	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Residence Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	127	1311	10%	-0.33	(1.20)
	June 2011	0	1	0%	0	165	1303	13%	-0.38	(1.23)
	May 2011	1	1	100%	0	131	1204	11%	2.86	(0.25)
	April 2011	0	1	0%	0	132	1374	10%	-0.33	(1.20)
	March 2011	0	1	0%	0	105	1215	9%	-0.31	(1.19)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	122	1396	9%	-0.31	(1.19)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	4	0%	0	212	1992	11%	-0.69	(1.42)
	November 2010	1	4	25%	0.433	172	1676	10%	0.97	(0.77)
	October 2010	1	5	20%	0.4	203	1886	11%	0.67	(0.90)
	September 2010	0	3	0%	0	183	1910	10%	-0.56	(1.34)
MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	4	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Basic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate ISDN Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	1	8	13%	-0.36	(1.22)
MR-7C Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0	12	148	8%	4.73	0.46
	May 2011	0	1	0%	0	15	149	10%	-0.33	(1.20)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	2	0%	0	15	164	9%	-0.45	(1.27)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	19	152	13%	2.64	(0.32)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Centrex	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	2	7	29%	-0.59	(1.36)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Centrex	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
21 Parity	July 2011	0	1	0%	0	1	2	50%	-0.82	(1.50)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	1	4	25%	-0.52	(1.31)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00

MR-7C Repair Repeat Report Rate Line Sharing Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	2	50%	0.5	123	895	14%	1.49	(0.60)
	May 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	94	778	12%	-0.37	(1.23)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	136	911	15%	2.39	(0.37)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7C Repair Repeat Report Rate Line Splitting Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	1	0%	0	109	812	13%	-0.39	(1.24)
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate PBX Parity		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	2	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	2	50%	0.5	0	5	0%	0.00	(0.66)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7C Repair Repeat Report Rate Residence Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	1	0%	0	92	714	13%	-0.38	(1.23)
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	1	0%	0	117	785	15%	-0.42	(1.25)
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	1	0%	0	117	759	15%	-0.43	(1.26)
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00

	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	4	0%	0	129	938	14%	-0.80	(1.48)
	November 2010	3	9	33%	0.4714	117	935	13%	1.88	(0.20)
	October 2010	1	4	25%	0.433	136	911	15%	0.56	(0.97)
	September 2010	0	8	0%	0	127	955	13%	-1.10	(1.67)
MR-7C Repair Repeat Report Rate UNE P (Centrex 21) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	3	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	13	71	18%	-0.47	(1.29)
	December 2010	1	2	50%	0.5	12	83	14%	1.41	(0.65)
	November 2010	1	2	50%	0.5	9	56	16%	1.28	(0.71)
	October 2010	0	1	0%	0	15	88	17%	-0.45	(1.27)
	September 2010	0	1	0%	0	10	69	14%	-0.41	(1.25)
MR-7D Repair Repeat Report Rate E911 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	0	3	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	1	7	14%	-0.38	(1.23)

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	July 2011	13	47	28%	0.4473	14	65	22%	0.78	(0.68)
Parity	June 2011	9	42	21%	0.4103	6	46	13%	1.17	(0.54)
	May 2011	10	60	17%	0.3727	8	52	15%	0.19	(1.05)
	April 2011	3	46	7%	0.2469	10	58	17%	-1.44	(1.87)
	March 2011	8	46	17%	0.379	10	65	15%	0.29	(0.98)
	February 2011	14	47	30%	0.4573	10	72	14%	2.45	0.13
	January 2011	8	52	15%	0.3608	13	71	18%	-0.41	(1.25)
	December 2010	3	44	7%	0.2521	12	83	14%	-1.16	(1.71)
	November 2010	9	44	20%	0.4034	9	56	16%	0.59	(0.81)
	October 2010	7	48	15%	0.3529	15	88	17%	-0.36	(1.22)
	September 2010	4	42	10%	0.2935	10	69	14%	-0.72	(1.44)
MR-7D Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	July 2011	0	1	0%	0	0	0	0%	0.00	0.00
Diagnostic	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Frame	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Relay Parity	July 2011	0	1	0%	0	4	8	50%	-0.94	(1.57)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Trunk Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00

	May 2011	0	2	0%	0	0	0	0%	0.00	0.00
	April 2011	0	2	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	January 2011	0	1	0%	0	0	0	0%	0.00	0.00
	December 2010	1	4	25%	0.433	0	1	0%	0.00	(1.51)
	November 2010	0	1	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	4	0%	0	0	1	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	July 2011	0	1	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	2	0%	0	0	2	0%	0.00	0.00
	March 2011	0	1	0%	0	0	2	0%	0.00	0.00
	February 2011	0	4	0%	0	0	1	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	0	2	0%	0.00	0.00
	October 2010	0	1	0%	0	0	1	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT DS1 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	43	2%	0.1507	0	5	0%	0.00	(1.76)
	June 2011	3	46	7%	0.2469	0	9	0%	0.00	(1.12)
	May 2011	5	49	10%	0.3027	1	16	6%	0.57	(1.06)
	April 2011	1	33	3%	0.1714	1	8	13%	-0.73	(1.44)
	March 2011	1	40	3%	0.1561	0	6	0%	0.00	(1.68)
	February 2011	2	44	5%	0.2083	1	9	11%	-0.57	(1.35)
	January 2011	0	46	0%	0	0	5	0%	0.00	0.00
	December 2010	1	51	2%	0.1386	0	9	0%	0.00	(1.63)
	November 2010	4	43	9%	0.2905	0	10	0%	0.00	(0.88)
	October 2010	0	37	0%	0	1	14	7%	-0.88	(1.54)
	September 2010	3	38	8%	0.2697	1	13	8%	0.02	(1.38)
MR-7D Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	July 2011	0	19	0%	0	0	5	0%	0.00	0.00
	June 2011	2	20	10%	0.3	0	9	0%	0.00	(0.95)
	May 2011	3	23	13%	0.3368	1	16	6%	0.86	(0.93)
	April 2011	1	19	5%	0.2233	1	8	13%	-0.52	(1.32)
	March 2011	0	28	0%	0	0	6	0%	0.00	0.00
	February 2011	0	19	0%	0	1	9	11%	-0.87	(1.53)
	January 2011	1	23	4%	0.2039	0	5	0%	0.00	(1.56)
	December 2010	0	11	0%	0	0	9	0%	0.00	0.00
	November 2010	1	26	4%	0.1923	0	10	0%	0.00	(1.36)
	October 2010	1	18	6%	0.2291	1	14	7%	-0.17	(1.11)
	September 2010	1	26	4%	0.1923	1	13	8%	-0.42	(1.26)
MR-7D Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	July 2011	8	69	12%	0.3202	14	65	22%	-1.40	(1.85)
	June 2011	8	72	11%	0.3143	6	46	13%	-0.30	(1.18)
	May 2011	13	58	22%	0.417	8	52	15%	1.02	(0.58)
	April 2011	11	82	13%	0.3408	10	58	17%	-0.59	(1.36)
	March 2011	6	68	9%	0.2836	10	65	15%	-1.05	(1.64)
	February 2011	6	79	8%	0.2649	10	72	14%	-1.12	(1.68)
	January 2011	15	87	17%	0.3777	13	71	18%	-0.17	(1.11)
	December 2010	6	75	8%	0.2713	12	83	14%	-1.15	(1.70)
	November 2010	8	88	9%	0.2875	9	56	16%	-1.11	(1.68)
	October 2010	17	93	18%	0.3865	15	88	17%	0.22	(0.99)
	September 2010	9	72	13%	0.3307	10	69	14%	-0.34	(1.20)
MR-7D Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	6	46	13%	-0.38	(1.23)
	May 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	February 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	12	83	14%	-0.41	(1.25)
	November 2010	0	2	0%	0	9	56	16%	-0.61	(1.37)
	October 2010	0	2	0%	0	15	88	17%	-0.63	(1.39)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	July 2011	5	158	3%	0.1751	609	6430	9%	-2.67	(2.63)
	June 2011	2	138	1%	0.1195	670	6340	11%	-3.45	(3.10)
	May 2011	7	126	6%	0.2291	521	5906	9%	-1.28	(1.78)
	April 2011	13	201	6%	0.246	678	7327	9%	-1.34	(1.82)
	March 2011	9	111	8%	0.273	571	6024	9%	-0.49	(1.30)
	February 2011	5	170	3%	0.169	860	8523	10%	-3.06	(2.86)
	January 2011	20	227	9%	0.2834	1084	10086	11%	-0.93	(1.57)
	December 2010	8	132	6%	0.2386	959	8882	11%	-1.74	(2.06)
	November 2010	5	151	3%	0.1789	699	7210	10%	-2.62	(2.60)
	October 2010	11	154	7%	0.2575	708	7374	10%	-1.02	(1.62)
	September 2010	8	149	5%	0.2254	633	6696	9%	-1.69	(2.02)
MR-7D Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop ISDN Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	2	0%	0	0	9	0%	0.00	0.00
	May 2011	1	1	100%	0	1	16	6%	3.76	(0.28)
	April 2011	0	1	0%	0	1	8	13%	-0.36	(1.22)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	3	0%	0	1	9	11%	-0.53	(1.32)
	January 2011	0	5	0%	0	0	5	0%	0.00	0.00
	December 2010	0	2	0%	0	0	9	0%	0.00	0.00
	November 2010	0	1	0%	0	0	10	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	5	0%	0	1	13	8%	-0.55	(1.33)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	July 2011	0	0	0%	0	0	0	0%	0.00
June 2011		0	1	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0 Parity		July 2011	0	0	0%	0	0	0	0%	0.00
	June 2011	0	1	0%	0	16	72	22%	-0.53	(1.32)
	May 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	7	39	18%	-0.46	(1.28)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate DS1 Parity	July 2011	1	1	100%	0	3	63	5%	4.44
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	1	0%	0	14	111	13%	-0.38	(1.23)
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity		July 2011	0	0	0%	0	0	0	0%	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	February 2011	0	1	0%	0	0	1	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	2	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable Parity	July 2011	3	18	17%	0.3727	3	63	5%	2.09	(0.29)
	June 2011	9	17	53%	0.4991	5	43	12%	4.50	0.80
	May 2011	2	23	9%	0.2818	5	61	8%	0.07	(1.19)
	April 2011	4	16	25%	0.433	7	53	13%	1.22	(0.54)
	March 2011	5	11	45%	0.4979	12	52	23%	1.60	(0.31)
	February 2011	1	13	8%	0.2665	8	73	11%	-0.35	(1.21)
	January 2011	2	11	18%	0.3857	4	78	5%	1.84	(0.39)
	December 2010	3	21	14%	0.3499	14	111	13%	0.21	(1.05)
	November 2010	6	21	29%	0.4518	9	58	16%	1.42	(0.40)
	October 2010	6	25	24%	0.4271	11	68	16%	0.91	(0.65)
	September 2010	2	10	20%	0.4	2	61	3%	2.75	(0.19)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	22	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	2	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

MR-7E Repair Repeat Report Rate UDIT DS1 Parity	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	5	43	12%	-0.36	(1.22)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	0	0	0%	0.00	0.00
	June 2011	0	3	0%	0	0	1	0%	0.00	0.00
	May 2011	0	2	0%	0	0	4	0%	0.00	0.00
	April 2011	0	1	0%	0	0	1	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	5	0%	0	0	1	0%	0.00	0.00
	January 2011	0	2	0%	0	0	1	0%	0.00	0.00
	December 2010	0	6	0%	0	0	1	0%	0.00	0.00
	November 2010	1	4	25%	0.433	0	1	0%	0.00	(1.51)
	October 2010	0	1	0%	0	1	2	50%	-0.82	(1.50)
	September 2010	0	5	0%	0	0	1	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	2	0%	0	0	1	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	2	0%	0	0	1	0%	0.00	0.00
March 2011		0	3	0%	0	0	0	0%	0.00	0.00
February 2011		0	1	0%	0	0	1	0%	0.00	0.00
January 2011		0	2	0%	0	0	1	0%	0.00	0.00
December 2010		0	5	0%	0	0	1	0%	0.00	0.00
November 2010		0	2	0%	0	0	1	0%	0.00	0.00
October 2010		0	7	0%	0	1	2	50%	-1.25	(1.76)
September 2010		0	2	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	5	16	31%	0.4635	3	63	5%	4.44	0.49
	June 2011	3	12	25%	0.433	5	43	12%	1.28	(0.56)
	May 2011	1	12	8%	0.2764	5	61	8%	0.02	(1.27)
	April 2011	2	14	14%	0.3499	7	53	13%	0.11	(1.16)
	March 2011	0	11	0%	0	12	52	23%	-1.65	(2.00)
	February 2011	2	13	15%	0.3608	8	73	11%	0.47	(0.95)
	January 2011	0	10	0%	0	4	78	5%	-0.69	(1.42)
	December 2010	2	17	12%	0.3222	14	111	13%	-0.10	(1.06)
	November 2010	4	14	29%	0.4518	9	58	16%	1.21	(0.53)
	October 2010	0	12	0%	0	11	68	16%	-1.40	(1.85)
	September 2010	6	17	35%	0.4779	2	61	3%	6.56	0.88
	MR-7E Repair Repeat Report Rate Unbundled Loop - XDSL Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	2	0%	0	5	61	8%	-0.42	(1.25)

	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	12	52	23%	-0.54	(1.33)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	4	78	5%	-0.23	(1.14)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	July 2011	1	14	7%	0.2575	166	1721	10%	-0.32	(1.19)
	June 2011	6	28	21%	0.4103	199	1627	12%	1.47	(0.29)
	May 2011	4	20	20%	0.4	159	1522	10%	1.39	(0.38)
	April 2011	0	10	0%	0	166	1729	10%	-1.03	(1.62)
	March 2011	2	27	7%	0.2619	135	1523	9%	-0.26	(1.16)
	February 2011	2	25	8%	0.2713	235	2241	10%	-0.40	(1.25)
	January 2011	3	40	8%	0.2634	271	2544	11%	-0.64	(1.39)
	December 2010	3	33	9%	0.2875	237	2140	11%	-0.36	(1.22)
	November 2010	2	20	10%	0.3	197	1836	11%	-0.10	(1.06)
	October 2010	0	19	0%	0	221	2021	11%	-1.52	(1.92)
	September 2010	0	18	0%	0	201	2052	10%	-1.39	(1.85)
MR-7E Repair Repeat Report Rate	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	July 2011	0	1	0%	0	0	0	0%	0.00	0.00
	June 2011	0	2	0%	0	0	1	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	1	0%	0.00	0.00
	January 2011	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	2	0%	0	1	2	50%	-1.00	(1.61)
	September 2010	1	1	100%	0	0	1	0%	0.00	(1.00)
MR-8 Trouble Rate Basic Rate ISDN Parity	August 2011	0	98	0%	0	8	2770	0%	-0.52	(1.32)
	July 2011	0	97	0%	0	5	2824	0%	-0.41	(1.25)
	June 2011	1	97	1%	0.101	10	2860	0%	1.12	(0.69)
	May 2011	0	100	0%	0	20	2913	1%	-0.82	(1.50)
	April 2011	0	114	0%	0	9	3324	0%	-0.55	(1.33)
	March 2011	0	111	0%	0	6	3441	0%	-0.43	(1.26)
	February 2011	0	110	0%	0	10	3456	0%	-0.56	(1.34)
	January 2011	0	111	0%	0	6	3511	0%	-0.43	(1.26)
	December 2010	0	111	0%	0	10	3541	0%	-0.55	(1.34)
	November 2010	1	105	1%	0.0971	11	3598	0%	1.18	(0.67)
	October 2010	0	104	0%	0	16	3639	0%	-0.67	(1.41)
	September 2010	1	105	1%	0.0971	14	3671	0%	0.94	(0.76)
MR-8 Trouble Rate Business Parity	August 2011	4	2084	0%	0.0438	1054	248762	0%	-1.62	(1.99)
	July 2011	11	2094	1%	0.0723	1137	251079	0%	0.49	(0.70)
	June 2011	8	2058	0%	0.0622	1184	253224	0%	-0.52	(1.32)
	May 2011	5	2060	0%	0.0492	1103	255486	0%	-1.30	(1.79)
	April 2011	8	2072	0%	0.062	1330	257694	1%	-0.82	(1.50)
	March 2011	4	2078	0%	0.0438	1086	259877	0%	-1.59	(1.96)
	February 2011	8	2065	0%	0.0621	1451	262152	1%	-1.01	(1.62)
	January 2011	9	2056	0%	0.066	1524	264707	1%	-0.82	(1.50)
	December 2010	5	2067	0%	0.0491	1354	267188	1%	-1.69	(2.03)

	November 2010	9	2079	0%	0.0657	1284	272707	0%	-0.25	(1.15)
	October 2010	13	2079	1%	0.0788	1339	274744	0%	0.90	(0.45)
	September 2010	6	2108	0%	0.0533	1236	277305	0%	-1.11	(1.67)
MR-8 Trouble Rate Centrex Parity	August 2011	0	235	0%	0	31	34522	0%	-0.46	(1.28)
	July 2011	0	235	0%	0	22	34742	0%	-0.38	(1.23)
	June 2011	0	235	0%	0	31	35064	0%	-0.45	(1.28)
	May 2011	0	237	0%	0	38	35459	0%	-0.50	(1.31)
	April 2011	0	237	0%	0	36	36053	0%	-0.49	(1.29)
	March 2011	0	238	0%	0	37	36520	0%	-0.49	(1.30)
	February 2011	0	238	0%	0	41	36687	0%	-0.51	(1.31)
	January 2011	0	238	0%	0	54	36985	0%	-0.59	(1.36)
	December 2010	1	241	0%	0.0643	45	37789	0%	1.33	(0.60)
	November 2010	0	245	0%	0	38	38440	0%	-0.49	(1.30)
	October 2010	0	245	0%	0	40	39946	0%	-0.49	(1.30)
	September 2010	0	245	0%	0	42	40374	0%	-0.50	(1.31)
MR-8 Trouble Rate Centrex 21 Parity	August 2011	0	573	0%	0	16	5614	0%	-1.22	(1.74)
	July 2011	1	573	0%	0.0417	16	5784	0%	-0.44	(1.27)
	June 2011	0	573	0%	0	15	5999	0%	-1.15	(1.70)
	May 2011	1	577	0%	0.0416	18	6293	0%	-0.49	(1.30)
	April 2011	2	581	0%	0.0586	29	6429	0%	-0.37	(1.22)
	March 2011	1	588	0%	0.0412	13	6564	0%	-0.15	(1.09)
	February 2011	1	587	0%	0.0412	20	6723	0%	-0.54	(1.33)
	January 2011	0	592	0%	0	25	6884	0%	-1.41	(1.86)
	December 2010	0	601	0%	0	20	7304	0%	-1.23	(1.75)
	November 2010	1	613	0%	0.0404	18	7638	0%	-0.36	(1.22)
	October 2010	3	611	0%	0.0699	14	7863	0%	1.77	0.07
	September 2010	1	616	0%	0.0403	26	7978	0%	-0.69	(1.42)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	August 2011	0	80	0%	0	0	0	0%	0.00	0.00
	July 2011	0	76	0%	0	0	0	0%	0.00	0.00
	June 2011	0	76	0%	0	0	0	0%	0.00	0.00
	May 2011	0	77	0%	0	0	0	0%	0.00	0.00
	April 2011	0	92	0%	0	0	0	0%	0.00	0.00
	March 2011	0	90	0%	0	0	0	0%	0.00	0.00
	February 2011	0	89	0%	0	0	0	0%	0.00	0.00
	January 2011	0	87	0%	0	0	0	0%	0.00	0.00
	December 2010	0	82	0%	0	0	0	0%	0.00	0.00
	November 2010	0	77	0%	0	0	0	0%	0.00	0.00
	October 2010	1	77	1%	0.1132	0	0	0%	0.00	0.00
	September 2010	0	77	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	August 2011	0	19	0%	0	0	0	0%	0.00	0.00
	July 2011	0	19	0%	0	0	0	0%	0.00	0.00
	June 2011	1	19	5%	0.2233	0	0	0%	0.00	0.00
	May 2011	0	19	0%	0	0	0	0%	0.00	0.00
	April 2011	0	25	0%	0	0	0	0%	0.00	0.00
	March 2011	0	25	0%	0	0	0	0%	0.00	0.00
	February 2011	0	25	0%	0	0	0	0%	0.00	0.00
	January 2011	0	25	0%	0	0	0	0%	0.00	0.00
	December 2010	0	27	0%	0	0	0	0%	0.00	0.00
	November 2010	0	27	0%	0	0	0	0%	0.00	0.00
	October 2010	0	27	0%	0	0	0	0%	0.00	0.00
	September 2010	0	29	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	August 2011	0	336	0%	0	103	24952	0%	-1.17	(1.71)
	July 2011	0	336	0%	0	136	25139	1%	-1.34	(1.82)

	June 2011	1	346	0%	0.0537	142	25375	1%	-0.67	(1.41)
	May 2011	1	346	0%	0.0537	101	25658	0%	-0.31	(1.19)
	April 2011	0	532	0%	0	126	27893	0%	-1.54	(1.94)
	March 2011	0	538	0%	0	138	28286	0%	-1.61	(1.98)
	February 2011	1	540	0%	0.043	107	28743	0%	-0.71	(1.43)
	January 2011	0	540	0%	0	158	29030	1%	-1.70	(2.04)
	December 2010	0	541	0%	0	163	29314	1%	-1.72	(2.05)
	November 2010	0	537	0%	0	122	29639	0%	-1.48	(1.90)
	October 2010	0	538	0%	0	121	29763	0%	-1.47	(1.89)
	September 2010	0	538	0%	0	111	30129	0%	-1.40	(1.85)
MR-8 Trouble Rate DS1 Parity	August 2011	2	28	7%	0.2575	115	7874	1%	2.50	(0.07)
	July 2011	0	30	0%	0	128	7958	2%	-0.70	(1.42)
	June 2011	0	28	0%	0	89	8047	1%	-0.56	(1.34)
	May 2011	1	25	4%	0.196	113	8125	1%	1.11	(0.68)
	April 2011	0	32	0%	0	111	8834	1%	-0.64	(1.39)
	March 2011	0	33	0%	0	117	8938	1%	-0.66	(1.40)
	February 2011	0	34	0%	0	145	9070	2%	-0.74	(1.45)
	January 2011	1	33	3%	0.1714	149	9183	2%	0.64	(0.88)
	December 2010	3	32	9%	0.2915	194	9298	2%	2.88	0.15
	November 2010	2	38	5%	0.2233	114	9498	1%	2.30	(0.14)
	October 2010	1	34	3%	0.169	156	9582	2%	0.60	(0.89)
	September 2010	1	37	3%	0.1622	130	9637	1%	0.71	(0.84)
MR-8 Trouble Rate DS3 Parity	August 2011	0	3	0%	0	2	1292	0%	-0.07	(1.04)
	July 2011	0	3	0%	0	0	1298	0%	0.00	0.00
	June 2011	0	4	0%	0	3	1307	0%	-0.10	(1.06)
	May 2011	0	3	0%	0	4	1309	0%	-0.10	(1.06)
	April 2011	0	4	0%	0	5	1664	0%	-0.11	(1.07)
	March 2011	0	3	0%	0	6	1667	0%	-0.10	(1.06)
	February 2011	0	3	0%	0	5	1695	0%	-0.09	(1.06)
	January 2011	0	3	0%	0	4	1692	0%	-0.08	(1.05)
	December 2010	0	3	0%	0	1	1696	0%	-0.04	(1.03)
	November 2010	0	3	0%	0	4	1704	0%	-0.08	(1.05)
	October 2010	0	3	0%	0	2	1698	0%	-0.06	(1.04)
	September 2010	0	3	0%	0	3	1704	0%	-0.07	(1.04)
MR-8 Trouble Rate E911 Parity	August 2011	0	958	0%	0	4	3184	0%	-0.96	(1.59)
	July 2011	0	958	0%	0	12	3212	0%	-1.66	(2.01)
	June 2011	0	1006	0%	0	5	3324	0%	-1.08	(1.66)
	May 2011	0	1002	0%	0	7	3529	0%	-1.25	(1.76)
	April 2011	2	1218	0%	0.0405	2	3886	0%	1.51	(0.08)
	March 2011	2	1216	0%	0.0405	6	3817	0%	0.06	(0.97)
	February 2011	1	1216	0%	0.0287	3	3985	0%	0.08	(0.95)
	January 2011	0	1216	0%	0	8	4015	0%	-1.37	(1.83)
	December 2010	0	1214	0%	0	8	4014	0%	-1.36	(1.83)
	November 2010	1	1216	0%	0.0287	11	4126	0%	-1.10	(1.67)
	October 2010	1	1213	0%	0.0287	5	3819	0%	-0.41	(1.25)
	September 2010	0	1213	0%	0	7	3848	0%	-1.30	(1.79)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	August 2011	1	56	2%	0.1324	0	0	0%	0.00	0.00
	July 2011	0	46	0%	0	0	0	0%	0.00	0.00
	June 2011	0	48	0%	0	0	0	0%	0.00	0.00
	May 2011	0	47	0%	0	0	0	0%	0.00	0.00
	April 2011	0	50	0%	0	0	0	0%	0.00	0.00
	March 2011	1	50	2%	0.14	0	0	0%	0.00	0.00
	February 2011	0	50	0%	0	0	0	0%	0.00	0.00

	January 2011	0	50	0%	0	0	0	0%	0.00	0.00
	December 2010	0	49	0%	0	0	0	0%	0.00	0.00
	November 2010	0	49	0%	0	0	0	0%	0.00	0.00
	October 2010	0	49	0%	0	0	0	0%	0.00	0.00
	September 2010	1	49	2%	0.1414	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended	August 2011	61	3601	2%	0.129	115	7875	1%	0.97	(0.41)
Loops - DS1 Capable Parity	July 2011	66	3589	2%	0.1344	128	7959	2%	0.91	(0.45)
	June 2011	59	3531	2%	0.1282	89	8048	1%	2.68	0.63
	May 2011	83	3548	2%	0.1511	113	8126	1%	4.03	1.45
	April 2011	60	3419	2%	0.1313	111	8835	1%	2.22	0.35
	March 2011	57	3369	2%	0.129	117	8939	1%	1.67	0.01
	February 2011	60	3349	2%	0.1326	145	9071	2%	0.76	(0.54)
	January 2011	63	3303	2%	0.1368	149	9184	2%	1.11	(0.32)
	December 2010	66	3286	2%	0.1403	194	9299	2%	-0.27	(1.16)
	November 2010	65	3266	2%	0.1397	114	9499	1%	3.58	1.17
	October 2010	73	3227	2%	0.1487	156	9583	2%	2.46	0.50
	September 2010	52	3194	2%	0.1266	130	9638	1%	1.19	(0.28)
MR-8 Trouble Rate Enhanced Extended	August 2011	0	59	0%	0	0	0	0%	0.00	0.00
Loops - DS3 Capable Diagnostic	July 2011	1	49	2%	0.1414	0	0	0%	0.00	0.00
	June 2011	0	43	0%	0	0	0	0%	0.00	0.00
	May 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00
	April 2011	1	41	2%	0.1543	0	0	0%	0.00	0.00
	March 2011	0	42	0%	0	0	0	0%	0.00	0.00
	February 2011	0	43	0%	0	0	0	0%	0.00	0.00
	January 2011	1	43	2%	0.1507	0	0	0%	0.00	0.00
	December 2010	0	42	0%	0	0	0	0%	0.00	0.00
	November 2010	0	42	0%	0	0	0	0%	0.00	0.00
	October 2010	1	42	2%	0.1525	0	0	0%	0.00	0.00
	September 2010	0	43	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	August 2011	0	4	0%	0	12	960	1%	-0.22	(1.14)
	July 2011	1	4	25%	0.433	11	977	1%	4.52	0.01
	June 2011	0	4	0%	0	6	992	1%	-0.16	(1.09)
	May 2011	0	4	0%	0	4	1007	0%	-0.13	(1.08)
	April 2011	0	4	0%	0	5	1129	0%	-0.13	(1.08)
	March 2011	0	4	0%	0	5	1155	0%	-0.13	(1.08)
	February 2011	0	4	0%	0	7	1190	1%	-0.15	(1.09)
	January 2011	0	4	0%	0	18	1205	1%	-0.25	(1.15)
	December 2010	0	4	0%	0	12	1236	1%	-0.20	(1.12)
	November 2010	0	4	0%	0	5	1264	0%	-0.13	(1.08)
	October 2010	0	4	0%	0	7	1292	1%	-0.15	(1.09)
	September 2010	0	4	0%	0	9	1334	1%	-0.16	(1.10)
MR-8 Trouble Rate ISDN Primary Parity	August 2011	0	51	0%	0	57	95917	0%	-0.17	(1.11)
	July 2011	0	51	0%	0	57	95993	0%	-0.17	(1.11)
	June 2011	0	51	0%	0	53	95869	0%	-0.17	(1.10)
	May 2011	0	51	0%	0	44	95800	0%	-0.15	(1.09)
	April 2011	0	51	0%	0	59	104583	0%	-0.17	(1.10)
	March 2011	1	51	2%	0.1386	49	104072	0%	6.30	0.20
	February 2011	0	51	0%	0	54	103521	0%	-0.16	(1.10)
	January 2011	0	51	0%	0	68	103172	0%	-0.18	(1.11)
	December 2010	0	51	0%	0	56	103104	0%	-0.17	(1.10)
	November 2010	0	51	0%	0	73	103129	0%	-0.19	(1.12)
	October 2010	0	51	0%	0	61	103162	0%	-0.17	(1.11)
	September 2010	0	51	0%	0	44	102819	0%	-0.15	(1.09)

MR-8 Trouble Rate Line Sharing Parity	August 2011	3	986	0%	0.0551	7554	916140	1%	-1.81	(2.10)	
	July 2011	2	1014	0%	0.0444	8151	927583	1%	-2.32	(2.41)	
	June 2011	2	1033	0%	0.044	7967	937865	1%	-2.30	(2.40)	
	May 2011	4	1051	0%	0.0616	7428	947071	1%	-1.48	(1.90)	
	April 2011	2	1083	0%	0.0429	9072	957443	1%	-2.59	(2.57)	
	March 2011	1	1102	0%	0.0301	7547	965561	1%	-2.60	(2.58)	
	February 2011	0	1136	0%	0	10764	975528	1%	-3.56	(3.16)	
	January 2011	3	1157	0%	0.0509	12630	986475	1%	-3.09	(2.88)	
	December 2010	1	1199	0%	0.0289	11022	996719	1%	-3.38	(3.06)	
	November 2010	0	1230	0%	0	9046	1010778	1%	-3.33	(3.02)	
	October 2010	2	1256	0%	0.0399	9395	1022440	1%	-2.82	(2.71)	
	September 2010	0	1282	0%	0	8748	1035380	1%	-3.30	(3.01)	
	MR-8 Trouble Rate Line Splitting Parity	August 2011	1	106	1%	0.0967	7554	916140	1%	0.14	(1.13)
		July 2011	2	106	2%	0.1361	8151	927583	1%	1.11	(0.57)
June 2011		3	106	3%	0.1658	7967	937865	1%	2.22	(0.07)	
May 2011		2	111	2%	0.133	7428	947071	1%	1.22	(0.52)	
April 2011		2	116	2%	0.1302	9072	957443	1%	0.86	(0.68)	
March 2011		0	115	0%	0	7547	965561	1%	-0.95	(1.58)	
February 2011		2	119	2%	0.1285	10764	975528	1%	0.60	(0.81)	
January 2011		0	121	0%	0	12630	986475	1%	-1.25	(1.76)	
December 2010		5	123	4%	0.1975	11022	996719	1%	3.14	0.37	
November 2010		0	125	0%	0	9046	1010778	1%	-1.06	(1.65)	
October 2010		0	131	0%	0	9395	1022440	1%	-1.10	(1.67)	
September 2010		0	137	0%	0	8748	1035380	1%	-1.08	(1.66)	
MR-8 Trouble Rate LIS Trunk Parity		August 2011	0	107974	0%	0	1	102971	0%	-0.72	(1.43)
		July 2011	0	111238	0%	0	1	103259	0%	-0.72	(1.44)
	June 2011	0	112488	0%	0	0	103895	0%	0.00	0.00	
	May 2011	2	112911	0%	0.0042	0	104295	0%	0.00	0.00	
	April 2011	2	114857	0%	0.0042	0	113749	0%	0.00	0.00	
	March 2011	1	115961	0%	0.0029	0	114806	0%	0.00	0.00	
	February 2011	2	115961	0%	0.0042	1	114950	0%	0.70	(0.58)	
	January 2011	1	117065	0%	0.0029	0	116837	0%	0.00	0.00	
	December 2010	4	117353	0%	0.0058	2	118685	0%	1.02	(0.38)	
	November 2010	1	123041	0%	0.0029	0	120111	0%	0.00	0.00	
	October 2010	1	123065	0%	0.0029	3	119895	0%	-0.83	(1.51)	
	September 2010	5	122322	0%	0.0064	2	120045	0%	1.46	(0.11)	
	MR-8 Trouble Rate PBX Parity	August 2011	5	451	1%	0.1047	9	26329	0%	12.24	1.78
		July 2011	2	445	0%	0.0669	13	26719	0%	3.80	0.20
June 2011		1	474	0%	0.0459	2	26863	0%	5.09	(0.01)	
May 2011		0	471	0%	0	18	27265	0%	-0.55	(1.34)	
April 2011		1	494	0%	0.0449	16	28533	0%	1.36	(0.60)	
March 2011		1	503	0%	0.0445	10	28793	0%	1.96	0.19	
February 2011		0	503	0%	0	15	29129	0%	-0.50	(1.31)	
January 2011		0	513	0%	0	15	29458	0%	-0.51	(1.31)	
December 2010		0	515	0%	0	12	29935	0%	-0.45	(1.27)	
November 2010		2	515	0%	0.0622	13	30974	0%	3.81	1.31	
October 2010		2	515	0%	0.0622	14	31549	0%	3.68	1.24	
September 2010		1	527	0%	0.0435	22	31963	0%	1.05	(0.36)	
MR-8 Trouble Rate Residence Parity		August 2011	4	312	1%	0.1125	6500	667378	1%	0.55	(0.78)
		July 2011	5	272	2%	0.1343	7014	676504	1%	1.30	(0.38)
	June 2011	1	255	0%	0.0625	6783	684641	1%	-0.96	(1.59)	
	May 2011	1	252	0%	0.0629	6325	691585	1%	-0.86	(1.52)	
	April 2011	6	241	2%	0.1558	7742	699749	1%	2.05	(0.02)	

	March 2011	1	243	0%	0.064	6461	705684	1%	-0.82	(1.50)
	February 2011	2	235	1%	0.0919	9313	713376	1%	-0.61	(1.37)
	January 2011	0	247	0%	0	11106	721768	2%	-1.96	(2.19)
	December 2010	2	256	1%	0.088	9668	729531	1%	-0.76	(1.46)
	November 2010	2	273	1%	0.0853	7762	738071	1%	-0.52	(1.31)
	October 2010	3	297	1%	0.1	8056	747696	1%	-0.11	(1.07)
	September 2010	1	302	0%	0.0574	7512	758075	1%	-1.16	(1.70)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	August 2011	0	3	0%	0	0	0	0%	0.00	0.00
	July 2011	0	3	0%	0	0	0	0%	0.00	0.00
	June 2011	0	3	0%	0	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0	0	0	0%	0.00	0.00
	April 2011	0	9	0%	0	0	0	0%	0.00	0.00
	March 2011	0	9	0%	0	0	0	0%	0.00	0.00
	February 2011	0	9	0%	0	0	0	0%	0.00	0.00
	January 2011	0	9	0%	0	0	0	0%	0.00	0.00
	December 2010	0	10	0%	0	0	0	0%	0.00	0.00
	November 2010	0	10	0%	0	0	0	0%	0.00	0.00
	October 2010	0	10	0%	0	0	0	0%	0.00	0.00
	September 2010	0	10	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	August 2011	0	99	0%	0	2	1292	0%	-0.38	(1.23)
	July 2011	1	102	1%	0.0985	0	1298	0%	0.00	(0.12)
	June 2011	0	109	0%	0	3	1307	0%	-0.48	(1.29)
	May 2011	1	108	1%	0.0958	4	1309	0%	1.12	(0.73)
	April 2011	2	122	2%	0.127	5	1664	0%	2.61	(0.14)
	March 2011	1	122	1%	0.0902	6	1667	0%	0.82	(0.83)
	February 2011	4	121	3%	0.1788	5	1695	0%	5.90	0.77
	January 2011	0	122	0%	0	4	1692	0%	-0.52	(1.32)
	December 2010	0	124	0%	0	1	1696	0%	-0.26	(1.16)
	November 2010	1	136	1%	0.0854	4	1704	0%	1.16	(0.71)
	October 2010	1	137	1%	0.0851	2	1698	0%	2.01	(0.51)
	September 2010	0	136	0%	0	3	1704	0%	-0.47	(1.29)
MR-8 Trouble Rate UDIT DS1 Parity	August 2011	0	114	0%	0	115	7874	1%	-1.29	(1.78)
	July 2011	0	114	0%	0	128	7958	2%	-1.36	(1.82)
	June 2011	1	114	1%	0.0932	89	8047	1%	-0.23	(1.14)
	May 2011	1	114	1%	0.0932	113	8125	1%	-0.46	(1.28)
	April 2011	0	120	0%	0	111	8834	1%	-1.23	(1.75)
	March 2011	0	120	0%	0	117	8938	1%	-1.25	(1.76)
	February 2011	0	122	0%	0	145	9070	2%	-1.40	(1.85)
	January 2011	0	125	0%	0	149	9183	2%	-1.43	(1.87)
	December 2010	0	127	0%	0	194	9298	2%	-1.63	(1.99)
	November 2010	0	127	0%	0	114	9498	1%	-1.23	(1.75)
	October 2010	0	127	0%	0	156	9582	2%	-1.44	(1.88)
	September 2010	0	130	0%	0	130	9637	1%	-1.32	(1.81)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	33	12338	0%	0.0516	8	2758	0%	-0.20	(1.12)
	July 2011	44	12174	0%	0.06	5	2812	0%	2.08	0.27
	June 2011	49	12110	0%	0.0635	10	2847	0%	0.43	(0.74)
	May 2011	51	12002	0%	0.065	20	2900	1%	-1.55	(1.94)
	April 2011	43	14738	0%	0.0539	9	3311	0%	0.20	(0.88)
	March 2011	41	14703	0%	0.0527	6	3428	0%	1.31	(0.20)
	February 2011	49	14598	0%	0.0578	10	3443	0%	0.44	(0.73)
	January 2011	48	14543	0%	0.0574	6	3498	0%	2.03	0.24
	December 2010	57	14525	0%	0.0625	10	3528	0%	1.09	(0.34)
	November 2010	47	14568	0%	0.0567	11	3580	0%	0.15	(0.91)

	October 2010	38	14601	0%	0.0509	16	3621	0%	-1.47	(1.90)
	September 2010	43	14704	0%	0.054	14	3653	0%	-0.79	(1.48)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	August 2011	0	61	0%	0	115	7874	1%	-0.95	(1.58)
	July 2011	0	61	0%	0	128	7958	2%	-0.99	(1.60)
	June 2011	0	63	0%	0	89	8047	1%	-0.84	(1.51)
	May 2011	0	68	0%	0	113	8125	1%	-0.98	(1.59)
	April 2011	0	85	0%	0	111	8834	1%	-1.04	(1.63)
	March 2011	0	90	0%	0	117	8938	1%	-1.09	(1.66)
	February 2011	1	91	1%	0.1043	145	9070	2%	-0.38	(1.23)
	January 2011	0	92	0%	0	149	9183	2%	-1.23	(1.75)
	December 2010	0	93	0%	0	194	9298	2%	-1.40	(1.85)
	November 2010	0	94	0%	0	114	9498	1%	-1.06	(1.65)
	October 2010	0	94	0%	0	156	9582	2%	-1.24	(1.75)
	September 2010	0	98	0%	0	130	9637	1%	-1.15	(1.70)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	August 2011	17	4715	0%	0.0599	8	2758	0%	0.55	(0.67)
	July 2011	19	4671	0%	0.0636	5	2812	0%	2.28	0.38
	June 2011	22	4536	0%	0.0695	10	2847	0%	0.95	(0.43)
	May 2011	23	4399	1%	0.0721	20	2900	1%	-0.84	(1.51)
	April 2011	23	4274	1%	0.0732	9	3311	0%	2.21	0.34
	March 2011	31	4114	1%	0.0865	6	3428	0%	5.98	2.64
	February 2011	20	3971	1%	0.0708	10	3443	0%	1.70	0.03
	January 2011	25	3836	1%	0.0805	6	3498	0%	4.96	2.02
	December 2010	16	3682	0%	0.0658	10	3528	0%	1.21	(0.27)
	November 2010	23	3582	1%	0.0799	11	3580	0%	2.56	0.56
	October 2010	20	3433	1%	0.0761	16	3621	0%	0.89	(0.46)
	September 2010	27	3244	1%	0.0909	14	3653	0%	3.01	0.83
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	August 2011	93	6843	1%	0.1158	115	7875	1%	-0.51	(1.31)
	July 2011	85	6882	1%	0.1104	128	7959	2%	-1.80	(2.10)
	June 2011	84	6920	1%	0.1095	89	8048	1%	0.63	(0.62)
	May 2011	70	6953	1%	0.0998	113	8126	1%	-2.01	(2.22)
	April 2011	96	6845	1%	0.1176	111	8835	1%	0.81	(0.50)
	March 2011	79	6891	1%	0.1065	117	8939	1%	-0.89	(1.54)
	February 2011	92	6922	1%	0.1145	145	9071	2%	-1.35	(1.82)
	January 2011	97	6970	1%	0.1171	149	9184	2%	-1.15	(1.70)
	December 2010	94	6949	1%	0.1155	194	9299	2%	-3.24	(2.97)
	November 2010	103	6994	1%	0.1205	114	9499	1%	1.59	(0.03)
	October 2010	107	6994	2%	0.1227	156	9583	2%	-0.49	(1.30)
	September 2010	89	6988	1%	0.1121	130	9638	1%	-0.42	(1.25)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	August 2011	2	214	1%	0.0962	115	7859	1%	-0.64	(1.39)
	July 2011	0	216	0%	0	128	7947	2%	-1.86	(2.13)
	June 2011	1	219	0%	0.0674	89	8036	1%	-0.91	(1.55)
	May 2011	3	225	1%	0.1147	113	8114	1%	-0.07	(1.05)
	April 2011	0	234	0%	0	111	8821	1%	-1.70	(2.04)
	March 2011	2	235	1%	0.0919	117	8925	1%	-0.61	(1.37)
	February 2011	1	239	0%	0.0645	145	9057	2%	-1.44	(1.87)
	January 2011	1	241	0%	0.0643	149	9170	2%	-1.47	(1.89)
	December 2010	1	244	0%	0.0639	194	9285	2%	-1.81	(2.10)
	November 2010	2	250	1%	0.0891	114	9485	1%	-0.58	(1.35)
	October 2010	2	258	1%	0.0877	156	9569	2%	-1.07	(1.65)
	September 2010	0	268	0%	0	130	9624	1%	-1.89	(2.15)
MR-8 Trouble Rate Unbundled Loop Analog Parity	August 2011	155	53185	0%	0.0539	7554	916148	1%	-13.22	(9.04)
	July 2011	171	53510	0%	0.0564	8151	927591	1%	-13.48	(9.19)
	June 2011	161	53736	0%	0.0547	7967	937873	1%	-13.51	(9.21)

	May 2011	145	54053	0%	0.0517	7428	947079	1%	-13.23	(9.04)
	April 2011	228	61013	0%	0.061	9072	957451	1%	-14.19	(9.62)
	March 2011	138	61598	0%	0.0473	7547	965569	1%	-15.24	(10.26)
	February 2011	195	62151	0%	0.0559	10764	975536	1%	-18.27	(12.11)
	January 2011	265	62449	0%	0.065	12630	986483	1%	-18.45	(12.22)
	December 2010	165	62726	0%	0.0512	11022	996727	1%	-19.58	(12.90)
	November 2010	172	63000	0%	0.0522	9046	1010786	1%	-16.08	(10.78)
	October 2010	173	62680	0%	0.0525	9395	1022447	1%	-16.37	(10.95)
	September 2010	167	62898	0%	0.0515	8748	1035387	1%	-15.41	(10.37)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	August 2011	3	325	1%	0.0956	8	2758	0%	2.01	(0.22)
	July 2011	1	331	0%	0.0549	5	2812	0%	0.51	(0.98)
	June 2011	4	340	1%	0.1078	10	2847	0%	2.43	(0.02)
	May 2011	1	346	0%	0.0537	20	2900	1%	-0.85	(1.52)
	April 2011	1	362	0%	0.0525	9	3311	0%	0.02	(1.23)
	March 2011	1	376	0%	0.0515	6	3428	0%	0.40	(1.03)
	February 2011	4	385	1%	0.1014	10	3443	0%	2.59	0.03
	January 2011	7	397	2%	0.1316	6	3498	0%	7.26	1.25
	December 2010	2	407	0%	0.0699	10	3528	0%	0.75	(0.78)
	November 2010	1	417	0%	0.0489	11	3580	0%	-0.24	(1.14)
	October 2010	2	428	0%	0.0682	16	3621	0%	0.07	(1.13)
	September 2010	6	441	1%	0.1158	14	3653	0%	3.14	0.31
	MR-8 Trouble Rate UNE - P (POTS) Parity	August 2011	0	14	0%	0	7554	916140	1%	-0.34
July 2011		0	14	0%	0	8151	927583	1%	-0.35	(1.21)
June 2011		0	14	0%	0	7967	937865	1%	-0.35	(1.21)
May 2011		0	14	0%	0	7428	947071	1%	-0.33	(1.20)
April 2011		0	21	0%	0	9072	957443	1%	-0.45	(1.27)
March 2011		5	23	22%	0.4125	7547	965561	1%	11.41	1.91
February 2011		0	59	0%	0	10764	975528	1%	-0.81	(1.49)
January 2011		47	8176	1%	0.0756	12630	986475	1%	-5.65	(4.44)
December 2010		33	8291	0%	0.063	11022	996719	1%	-6.14	(4.73)
November 2010		36	8435	0%	0.0652	9046	1010778	1%	-4.55	(3.76)
October 2010		38	8503	0%	0.0667	9395	1022440	1%	-4.54	(3.76)
September 2010		29	8651	0%	0.0578	8748	1035380	1%	-5.16	(4.14)
MR-8 Trouble Rate UNE P (Centrex 21) Parity		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	3	325	1%	0.0956	25	6884	0%	1.64	(0.32)
	December 2010	2	326	1%	0.0781	20	7304	0%	1.15	(0.57)
	November 2010	2	328	1%	0.0778	18	7638	0%	1.37	(0.48)
	October 2010	0	347	0%	0	14	7863	0%	-0.77	(1.47)
	September 2010	0	352	0%	0	26	7978	0%	-1.05	(1.64)
	MR-8 Trouble Rate UNE P (Centrex) Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		1	659	0%	0.0389	54	36985	0%	0.04	(0.98)

	December 2010	1	669	0%	0.0386	45	37789	0%	0.23	(0.86)
	November 2010	0	675	0%	0	38	38440	0%	-0.81	(1.49)
	October 2010	2	698	0%	0.0535	40	39946	0%	1.54	(0.06)
	September 2010	2	713	0%	0.0529	42	40374	0%	1.45	(0.12)
MR-9A Repair Appointments Met Business Parity	August 2011	3	3	100%	0	616	687	90%	-0.59	(1.36)
	July 2011	4	9	44%	0.4969	687	780	88%	4.02	0.73
	June 2011	3	4	75%	0.433	735	847	87%	0.69	(0.90)
	May 2011	3	3	100%	0	682	787	87%	-0.68	(1.41)
	April 2011	5	5	100%	0	847	948	89%	-0.77	(1.47)
	March 2011	2	2	100%	0	694	771	90%	-0.47	(1.29)
	February 2011	4	5	80%	0.4	916	1032	89%	0.62	(0.93)
	January 2011	4	6	67%	0.4714	971	1083	90%	1.84	(0.30)
	December 2010	3	3	100%	0	899	963	93%	-0.46	(1.28)
	November 2010	8	8	100%	0	825	878	94%	-0.71	(1.43)
	October 2010	7	11	64%	0.481	872	957	91%	3.19	0.35
	September 2010	5	5	100%	0	792	857	92%	-0.64	(1.39)
MR-9A Repair Appointments Met Centrex 21 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	9	13	69%	-0.64	(1.39)
	April 2011	2	2	100%	0	20	23	87%	-0.53	(1.32)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	3	3	100%	0	10	10	100%	0.00	0.00
	September 2010	0	1	0%	0	17	20	85%	2.32	(0.47)
MR-9A Repair Appointments Met PBX Parity	August 2011	1	1	100%	0	1	1	100%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	August 2011	4	4	100%	0	4257	4506	94%	-0.48	(1.29)
	July 2011	3	3	100%	0	4604	4989	92%	-0.50	(1.30)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	5	5	100%	0	5098	5646	90%	-0.73	(1.45)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	2	2	100%	0	6105	6746	91%	-0.46	(1.28)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	6614	7129	93%	-0.28	(1.17)
	November 2010	2	2	100%	0	5318	5557	96%	-0.30	(1.18)
	October 2010	2	2	100%	0	5359	5641	95%	-0.32	(1.20)
	September 2010	1	1	100%	0	4850	5026	97%	-0.19	(1.12)
MR-9A Repair Appointments Met UNE - P	August 2011	0	0	0%	0	0	0	0%	0.00	0.00

(POTS) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	4	4	100%	0	4958	5373	92%	-0.58	(1.35)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	32	37	86%	0.3419	8430	9271	91%	0.94	(0.58)
	December 2010	25	25	100%	0	7513	8092	93%	-1.39	(1.84)
	November 2010	22	23	96%	0.2039	6143	6435	95%	-0.04	(1.03)
	October 2010	25	29	86%	0.3448	6231	6598	94%	1.93	(0.13)
	September 2010	18	18	100%	0	5642	5883	96%	-0.88	(1.53)
	MR-9B Repair Appointments Met Business Parity	August 2011	0	1	0%	0	169	193	88%	2.65
July 2011		1	2	50%	0.5	173	200	87%	1.50	(0.61)
June 2011		1	2	50%	0.5	161	189	85%	1.39	(0.65)
May 2011		1	1	100%	0	143	167	86%	-0.41	(1.25)
April 2011		2	3	67%	0.4714	194	219	89%	1.19	(0.70)
March 2011		1	2	50%	0.5	158	181	87%	1.57	(0.58)
February 2011		0	1	0%	0	225	255	88%	2.73	(0.29)
January 2011		2	3	67%	0.4714	238	290	82%	0.69	(0.93)
December 2010		2	2	100%	0	208	238	87%	-0.53	(1.33)
November 2010		1	1	100%	0	202	232	87%	-0.38	(1.23)
October 2010		1	1	100%	0	195	230	85%	-0.42	(1.26)
September 2010		1	1	100%	0	203	233	87%	-0.38	(1.23)
MR-9B Repair Appointments Met Centrex 21 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	4	4	100%	0.00	0.00
	February 2011	1	1	100%	0	4	4	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met PBX Parity	August 2011	1	1	100%	0	3	3	100%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	1	1	100%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	1219	1311	93%	-0.27	(1.17)
	June 2011	1	1	100%	0	1228	1319	93%	-0.27	(1.17)
	May 2011	1	1	100%	0	1109	1211	92%	-0.30	(1.18)
	April 2011	1	1	100%	0	1255	1374	91%	-0.31	(1.19)
	March 2011	1	1	100%	0	1136	1215	94%	-0.26	(1.16)

	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B	Repair Appointments Met UNE - P	0	0	0%	0	0	0	0%	0.00	0.00
(POTS)	Parity	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	1294	1396	93%	3.56	(0.12)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	4	5	80%	0.4	2070	2361	88%	0.52	(0.97)
	December 2010	4	4	100%	0	1817	1992	91%	-0.62	(1.38)
	November 2010	3	4	75%	0.433	1551	1676	93%	1.33	(0.62)
	October 2010	5	5	100%	0	1726	1886	92%	-0.68	(1.41)
	September 2010	3	3	100%	0	1750	1910	92%	-0.52	(1.32)
MR-9C	Repair Appointments Met Business	0	0	0%	0	0	0	0%	0.00	0.00
Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0	145	148	98%	-0.20	(1.12)
	May 2011	1	1	100%	0	147	149	99%	-0.12	(1.07)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	2	2	100%	0	161	164	98%	-0.19	(1.12)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	149	152	98%	-0.14	(1.09)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C	Repair Appointments Met Centrex	0	0	0%	0.00	0	0	0%	0.00	0.00
Parity	August 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00	6	6	100%	0.00	0.00
	November 2010	0	0	0%	0.00	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C	Repair Appointments Met Centrex	0	0	0%	0	0	0	0%	0.00	0.00
21	Parity	1	1	100%	0	2	2	100%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	4	4	100%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

MR-9C Repair Appointments Met PBX Parity	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	1	1	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	3	3	100%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	691	714	97%	-0.18	(1.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	776	785	99%	-0.11	(1.07)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	738	759	97%	-0.17	(1.10)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9C Repair Appointments Met UNE - P (POTS) Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		5	5	100%	0	986	998	99%	-0.25	(1.15)
December 2010		4	4	100%	0	927	938	99%	-0.22	(1.13)
November 2010		9	9	100%	0	924	935	99%	-0.33	(1.20)
October 2010		4	4	100%	0	887	911	97%	-0.33	(1.20)
September 2010		7	8	88%	0.3307	926	955	97%	1.55	(0.54)
NI-1A Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Parity 0.01		August 2011	3	27216	0%	0.0006	1	16097	0%	15.57
	July 2011	5	27600	0%	0.0009	33	16097	0%	-34.67	(22.08)
	June 2011	5	28632	0%	0.0012	1	16097	0%	45.52	26.67
	May 2011	3	28848	0%	0.0006	8	16097	0%	-15.76	(10.58)
	April 2011	6	28080	0%	0.0011	1	16097	0%	86.04	51.31
	March 2011	4	27552	0%	0.0008	6	16097	0%	-11.34	(7.90)
	February 2011	4	28032	0%	0.001	3	16097	0%	-4.08	(3.48)
	January 2011	6	27576	0%	0.0011	9	19953	0%	-8.90	(6.41)
	December 2010	8	26064	0%	0.0013	60	22993	0%	-29.66	(19.03)
	November 2010	7	31200	0%	0.0011	5	22993	0%	-0.97	(1.59)
	October 2010	3	29736	0%	0.0007	4	23041	0%	-8.54	(6.19)
	September 2010	3	28272	0%	0.0007	2	23041	0%	1.11	(0.32)
	NI-1B Trunk Blockage to CTL-Q End Offices LIS Trunk Parity 0.01	August 2011	0	1836	0%	0	2	14347	0%	-3.63
July 2011		0	1908	0%	0	3	14347	0%	-6.37	(4.87)
June 2011		0	1956	0%	0	1	14347	0%	-7.02	(5.27)
May 2011		0	1956	0%	0	0	14347	0%	-3.73	(3.27)

	April 2011	0	2172	0%	0	0	14347	0%	-6.45	(4.92)
	March 2011	0	2196	0%	0	1	14347	0%	-5.25	(4.19)
	February 2011	0	2220	0%	0.0007	1	14347	0%	11.09	5.74
	January 2011	0	2292	0%	0	1	14011	0%	-5.72	(4.48)
	December 2010	0	2100	0%	0	15	14011	0%	-6.70	(5.07)
	November 2010	0	2316	0%	0	4	14203	0%	-6.92	(5.20)
	October 2010	0	2508	0%	0	2	14203	0%	-5.76	(4.50)
	September 2010	0	2340	0%	0	1	15739	0%	-4.76	(3.90)
NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic	August 2011	46	28272	0%	0.0166	0	0	0%	0.00	0.00
	July 2011	89	28560	0%	0.019	0	0	0%	0.00	0.00
	June 2011	41	29256	0%	0.01	0	0	0%	0.00	0.00
	May 2011	33	29496	0%	0.0074	0	0	0%	0.00	0.00
	April 2011	21	28416	0%	0.0055	0	0	0%	0.00	0.00
	March 2011	36	28440	0%	0.007	0	0	0%	0.00	0.00
	February 2011	29	28608	0%	0.0063	0	0	0%	0.00	0.00
	January 2011	37	28440	0%	0.007	0	0	0%	0.00	0.00
	December 2010	110	27984	0%	0.0169	0	0	0%	0.00	0.00
	November 2010	32	31920	0%	0.0054	0	0	0%	0.00	0.00
	October 2010	28	29904	0%	0.0147	0	0	0%	0.00	0.00
	September 2010	60	29640	0%	0.0135	0	0	0%	0.00	0.00
	NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic	August 2011	4	1932	0%	0.0084	0	0	0%	0.00
July 2011		8	2004	0%	0.0177	0	0	0%	0.00	0.00
June 2011		2	2052	0%	0.0051	0	0	0%	0.00	0.00
May 2011		7	2052	0%	0.0144	0	0	0%	0.00	0.00
April 2011		0	2172	0%	0	0	0	0%	0.00	0.00
March 2011		0	2196	0%	0	0	0	0%	0.00	0.00
February 2011		0	2220	0%	0.0007	0	0	0%	0.00	0.00
January 2011		0	2292	0%	0	0	0	0%	0.00	0.00
December 2010		15	2316	1%	0.0207	0	0	0%	0.00	0.00
November 2010		11	2532	0%	0.0143	0	0	0%	0.00	0.00
October 2010		6	2724	0%	0.0073	0	0	0%	0.00	0.00
September 2010		4	2556	0%	0.0046	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95		August 2011	46	47	98%	0.1443	0	0	0%	0.00
	July 2011	170	172	99%	0.1072	0	0	0%	0.00	(0.12)
	June 2011	112	114	98%	0.1313	0	0	0%	0.00	(0.10)
	May 2011	130	133	98%	0.1485	0	0	0%	0.00	(0.09)
	April 2011	127	136	93%	0.2486	0	0	0%	0.00	0.05
	March 2011	107	112	96%	0.2065	0	0	0%	0.00	(0.02)
	February 2011	107	117	91%	0.2796	0	0	0%	0.00	0.11
	January 2011	154	159	97%	0.1745	0	0	0%	0.00	(0.06)
	December 2010	216	224	96%	0.1856	0	0	0%	0.00	(0.05)
	November 2010	422	439	96%	0.1929	0	0	0%	0.00	(0.04)
	October 2010	215	222	97%	0.1747	0	0	0%	0.00	(0.06)
	September 2010	194	204	95%	0.2159	0	0	0%	0.00	(0.00)
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		1	1	100%	0	0	0	0%	0.00	(0.16)
December 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	November 2010	0	1	0%	0	0	0	0%	0.00	3.00
	October 2010	1	4	25%	0.433	0	0	0%	0.00	2.21
	September 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	August 2011	0	47	0%	0	0	0	0%	0.00	0.00
	July 2011	0	176	0%	0	0	0	0%	0.00	0.00
	June 2011	0	115	0%	0	0	0	0%	0.00	0.00
	May 2011	1	134	1%	0.0861	0	0	0%	0.00	0.00
	April 2011	7	139	5%	0.2187	0	0	0%	0.00	0.00
	March 2011	1	116	1%	0.0924	0	0	0%	0.00	0.00
	February 2011	7	117	6%	0.2372	0	0	0%	0.00	0.00
	January 2011	3	161	2%	0.1352	0	0	0%	0.00	0.00
	December 2010	4	226	2%	0.1319	0	0	0%	0.00	0.00
	November 2010	8	440	2%	0.1336	0	0	0%	0.00	0.00
	October 2010	4	229	2%	0.131	0	0	0%	0.00	0.00
	September 2010	5	209	2%	0.1528	0	0	0%	0.00	0.00
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	4	0%	0	0	0	0%	0.00	0.00
June 2011		0	30	0%	0	0	0	0%	0.00	0.00
May 2011		0	17	0%	0	0	0	0%	0.00	0.00
April 2011		0	1	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	2	0%	0	0	0	0%	0.00	0.00
January 2011		0	23	0%	0	0	0	0%	0.00	0.00
December 2010		0	18	0%	0	0	0	0%	0.00	0.00
November 2010		4	11	36%	0.481	0	0	0%	0.00	0.00
October 2010		5	11	45%	0.4979	0	0	0%	0.00	0.00
September 2010		10	21	48%	0.4994	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity		August 2011	0	0	0	0	0	0	0	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	8	1	8	0	1879	48	39	-0.67	(1.41)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	August 2011	226	1	226	0	0	0	0	0.00
July 2011		206	1	206	0	0	0	0	0.00	0.00
June 2011		184	1	184	0	0	0	0	0.00	0.00
May 2011		165	2	83	113.84	0	0	0	0.00	0.00
April 2011		142	1	142	0	0	0	0	0.00	0.00
March 2011		119	1	119	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00
January 2011		3	1	3	0	0	0	0	0.00	0.00
December 2010		0	0	0	0	0	0	0	0.00	0.00
November 2010		1	1	1	0	0	0	0	0.00	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		1	1	1	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date LIS Trunk Parity		August 2011	0	0	0	0	0	0	0	0.00
	July 2011	43	1	43	0	0	0	0	0.00	0.00

	June 2011	21	1	21	0	0	0	0	0.00	0.00
	May 2011	0	1	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	20	2	10	4.24	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2011	22	1	22	0	5548	136	41	-0.38	(1.23)
Delayed Past Due Date Residence Parity	July 2011	48	5	10	8.2	4466	114	39	-1.42	(1.86)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	1	0	0	7192	137	53	-0.92	(1.56)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	10	1	10	0	4853	122	40	-0.61	(1.37)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	3	1	3	0	3514	102	34	-0.69	(1.42)
OP-15A Interval for Pending Orders	August 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date UDIT DS1 Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	52	1	52	0	703	12	59	-0.10	(1.06)
	September 2010	31	1	31	0	720	24	30	0.02	(0.82)
OP-15A Interval for Pending Orders	August 2011	20940	21	997	544.29	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	July 2011	20520	21	977	544.29	0	0	0	0.00	0.00
Wire Non-Loaded Parity	June 2011	20058	21	955	544.29	0	0	0	0.00	0.00
	May 2011	20009	25	800	587.16	0	0	0	0.00	0.00
	April 2011	19484	25	779	587.16	0	0	0	0.00	0.00
	March 2011	19999	26	769	566.37	0	0	0	0.00	0.00
	February 2011	19397	34	571	591.26	0	0	0	0.00	0.00
	January 2011	18849	25	754	562.28	0	0	0	0.00	0.00
	December 2010	18335	21	873	498.67	0	0	0	0.00	0.00
	November 2010	17894	21	852	498.67	1	1	1	0.00	0.00
	October 2010	17453	21	831	498.67	0	0	0	0.00	0.00
	September 2010	17012	21	810	498.67	88	2	44	0.00	0.00
OP-15A Interval for Pending Orders	August 2011	16647	24	694	431.43	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop -	July 2011	16167	24	674	431.43	0	0	0	0.00	0.00
ADSL Qualified Parity	June 2011	15171	20	759	391.76	0	0	0	0.00	0.00
	May 2011	14778	21	704	412.1	0	0	0	0.00	0.00
	April 2011	14349	24	598	447.49	0	0	0	0.00	0.00
	March 2011	13982	23	608	428.4	0	0	0	0.00	0.00
	February 2011	13564	20	678	383.03	0	0	0	0.00	0.00

	January 2011	13196	22	600	408.95	0	0	0	0.00	0.00
	December 2010	12539	20	627	395.88	0	0	0	0.00	0.00
	November 2010	12168	18	676	351.04	1	1	1	0.00	0.00
	October 2010	11912	20	596	378.81	0	0	0	0.00	0.00
	September 2010	11576	23	503	399.19	88	2	44	0.00	0.00
OP-15A Interval for Pending Orders	August 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	1	0	0	181	10	18	-1.20	(1.73)
	May 2011	45	1	45	0	73	11	7	6.47	0.04
	April 2011	24	1	24	0	4	3	1	8.50	(0.75)
	March 2011	37	3	12	10.26	0	1	0	0.00	0.00
	February 2011	10	2	5	5.66	488	17	29	-0.63	(1.38)
	January 2011	0	1	0	0	692	17	41	-0.53	(1.32)
	December 2010	0	1	0	0	1106	21	53	-0.74	(1.45)
	November 2010	26	1	26	0	892	14	64	-0.55	(1.33)
	October 2010	9	1	9	0	703	12	59	-0.77	(1.47)
	September 2010	11	2	6	6.36	720	24	30	-0.79	(1.48)
OP-15A Interval for Pending Orders	August 2011	464	18	26	21.95	1063	46	23	0.32	(0.80)
Delayed Past Due Date Unbundled Loop Analog Parity	July 2011	307	27	11	11.86	700	35	20	-1.28	(1.78)
	June 2011	141	21	7	4.76	789	35	23	-2.30	(2.40)
	May 2011	8	6	1	2.8	734	32	23	-1.42	(1.86)
	April 2011	12	3	4	0	1113	38	29	-1.00	(1.61)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	342	2	171	72.12	1209	47	26	6.09	0.88
	January 2011	310	7	44	77.99	1008	50	20	2.46	0.09
	December 2010	266	6	44	72.47	735	44	17	2.82	0.20
	November 2010	237	5	47	65.95	539	28	19	2.99	(0.02)
	October 2010	195	7	28	49.68	651	31	21	0.37	(0.58)
	September 2010	157	3	52	55.52	754	30	25	1.27	(0.35)
OP-15A Interval for Pending Orders	August 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date UNE - P (POTS) Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	31	1	31	0	8431	205	41	-0.21	(1.13)
	December 2010	9	1	9	0	6929	187	37	-0.63	(1.38)
	November 2010	163	1	163	0	6089	160	38	2.51	0.06
	October 2010	137	2	69	96.87	5104	144	35	0.97	(0.40)
	September 2010	133	2	67	64.35	4847	139	35	0.96	(0.43)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	1	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00

OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	August 2011	1	1	1	0	0	0	0	0.00	0.00
	July 2011	1	1	1	0	0	0	0	0.00	0.00
	June 2011	1	1	1	0	0	0	0	0.00	0.00
	May 2011	2	2	1	0	0	0	0	0.00	0.00
	April 2011	1	1	1	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	1	1	1	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	1	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	August 2011	0	0	0	0	0	0	0	0.00
July 2011		0	1	0	0	0	0	0	0.00	0.00
June 2011		0	1	0	0	0	0	0	0.00	0.00
May 2011		0	1	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00
January 2011		0	2	0	0	0	0	0	0.00	0.00
December 2010		0	0	0	0	0	0	0	0.00	0.00
November 2010		0	0	0	0	0	0	0	0.00	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic		August 2011	0	1	0	0	0	0	0	0.00
	July 2011	0	5	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	1	1	1	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	1	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	1	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 Diagnostic	August 2011	0	0	0	0	0	0	0	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0.00	0.00
December 2010		0	0	0	0	0	0	0	0.00	0.00
November 2010		0	0	0	0	0	0	0	0.00	0.00
October 2010		0	1	0	0	0	0	0	0.00	0.00
September 2010		0	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic		August 2011	20	21	1	0.213	0	0	0	0.00
	July 2011	20	21	1	0.213	0	0	0	0.00	0.00
	June 2011	20	21	1	0.213	0	0	0	0.00	0.00
	May 2011	24	25	1	0.196	0	0	0	0.00	0.00
	April 2011	24	25	1	0.196	0	0	0	0.00	0.00

	March 2011	25	26	1	0.1923	0	0	0	0.00	0.00	
	February 2011	33	34	1	0.169	0	0	0	0.00	0.00	
	January 2011	24	25	1	0.196	0	0	0	0.00	0.00	
	December 2010	20	21	1	0.213	0	0	0	0.00	0.00	
	November 2010	20	21	1	0.213	0	0	0	0.00	0.00	
	October 2010	20	21	1	0.213	0	0	0	0.00	0.00	
	September 2010	20	21	1	0.213	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	August 2011	22	24	1	0.2764	0	0	0	0.00	0.00	
	July 2011	24	24	1	0	0	0	0	0.00	0.00	
	June 2011	19	20	1	0.2179	0	0	0	0.00	0.00	
	May 2011	21	21	1	0	0	0	0	0.00	0.00	
	April 2011	19	24	1	0.4061	0	0	0	0.00	0.00	
	March 2011	22	23	1	0.2039	0	0	0	0.00	0.00	
	February 2011	20	20	1	0	0	0	0	0.00	0.00	
	January 2011	22	22	1	0	0	0	0	0.00	0.00	
	December 2010	20	20	1	0	0	0	0	0.00	0.00	
	November 2010	17	18	1	0.2291	0	0	0	0.00	0.00	
	October 2010	20	20	1	0	0	0	0	0.00	0.00	
	September 2010	23	23	1	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	August 2011	0	0	0	0	0	0	0	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0.00	0.00
June 2011		0	1	0	0	0	0	0	0.00	0.00	
May 2011		0	1	0	0	0	0	0	0.00	0.00	
April 2011		0	1	0	0	0	0	0	0.00	0.00	
March 2011		1	3	0	0.4714	0	0	0	0.00	0.00	
February 2011		0	2	0	0	0	0	0	0.00	0.00	
January 2011		0	1	0	0	0	0	0	0.00	0.00	
December 2010		0	1	0	0	0	0	0	0.00	0.00	
November 2010		0	1	0	0	0	0	0	0.00	0.00	
October 2010		0	1	0	0	0	0	0	0.00	0.00	
September 2010		1	2	1	0.5	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic		August 2011	10	18	1	0.4969	0	0	0	0.00	0.00
		July 2011	11	27	0	0.4914	0	0	0	0.00	0.00
	June 2011	8	21	0	0.4856	0	0	0	0.00	0.00	
	May 2011	3	6	1	0.5	0	0	0	0.00	0.00	
	April 2011	0	3	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	2	2	1	0	0	0	0	0.00	0.00	
	January 2011	7	7	1	0	0	0	0	0.00	0.00	
	December 2010	2	6	0	0.4714	0	0	0	0.00	0.00	
	November 2010	3	5	1	0.4899	0	0	0	0.00	0.00	
	October 2010	3	7	0	0.4949	0	0	0	0.00	0.00	
	September 2010	2	3	1	0.4714	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	August 2011	0	0	0	0	0	0	0	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		1	1	1	0	0	0	0	0.00	0.00	
December 2010		1	1	1	0	0	0	0	0.00	0.00	
November 2010		0	1	0	0	0	0	0	0.00	0.00	

	October 2010	0	2	0	0	0	0	0	0	0.00	0.00
	September 2010	0	2	0	0	0	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	August 2011	6739	6739	100%	0	0	0	0	0%	0.00	(0.05)
	July 2011	7347	7347	100%	0	0	0	0	0%	0.00	(0.05)
	June 2011	5266	5266	100%	0	0	0	0	0%	0.00	(0.05)
	May 2011	5095	5095	100%	0	0	0	0	0%	0.00	(0.05)
	April 2011	6190	6190	100%	0	0	0	0	0%	0.00	(0.05)
	March 2011	5643	5647	100%	0.0266	0	0	0	0%	0.00	(0.05)
	February 2011	5483	5491	100%	0.0381	0	0	0	0%	0.00	(0.05)
	January 2011	6504	6504	100%	0	0	0	0	0%	0.00	(0.05)
	December 2010	7315	7315	100%	0	0	0	0	0%	0.00	(0.05)
	November 2010	7929	7929	100%	0	0	0	0	0%	0.00	(0.05)
	October 2010	7463	7463	100%	0	0	0	0	0%	0.00	(0.05)
September 2010	8564	8564	100%	0	0	0	0	0%	0.00	(0.05)	
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	August 2011	6739	6739	100%	0	0	0	0	0%	0.00	0.00
	July 2011	7347	7347	100%	0	0	0	0	0%	0.00	0.00
	June 2011	5266	5266	100%	0	0	0	0	0%	0.00	0.00
	May 2011	5095	5095	100%	0	0	0	0	0%	0.00	0.00
	April 2011	6190	6190	100%	0	0	0	0	0%	0.00	0.00
	March 2011	5647	5647	100%	0	0	0	0	0%	0.00	0.00
	February 2011	5491	5491	100%	0	0	0	0	0%	0.00	0.00
	January 2011	6504	6504	100%	0	0	0	0	0%	0.00	0.00
	December 2010	7315	7315	100%	0	0	0	0	0%	0.00	0.00
	November 2010	7929	7929	100%	0	0	0	0	0%	0.00	0.00
	October 2010	7463	7463	100%	0	0	0	0	0%	0.00	0.00
	September 2010	8564	8564	100%	0	0	0	0	0%	0.00	0.00
	OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	August 2011	4688	4889	96%	0.1986	786550	1036343	76%	0.00	0.00
July 2011		5180	5325	97%	0.1628	852202	1102221	77%	0.00	0.00	
June 2011		4944	5019	99%	0.1213	805694	1046270	77%	0.00	0.00	
May 2011		4530	4936	92%	0.2747	836027	1019406	82%	0.00	0.00	
April 2011		4962	5561	89%	0.31	869559	1219602	71%	0.00	0.00	
March 2011		4351	4628	94%	0.2372	744650	1069378	70%	0.00	0.00	
February 2011		4754	5175	92%	0.2734	699172	1218980	57%	0.00	0.00	
January 2011		4850	5394	90%	0.3011	857069	1156913	74%	0.00	0.00	
December 2010		4498	5272	85%	0.3539	797877	1184345	67%	0.00	0.00	
November 2010		4314	5165	84%	0.371	832647	1162499	72%	0.00	0.00	
October 2010		4384	5126	86%	0.3519	845448	1198158	71%	0.00	0.00	
September 2010		4470	5584	80%	0.3996	789079	1350156	58%	0.00	0.00	
OP-3A Installation Commitments Met Business Parity		August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	983	1024	96%	-0.20	(1.12)	
	June 2011	2	2	100%	0	902	920	98%	-0.20	(1.12)	
	May 2011	1	1	100%	0	898	920	98%	-0.16	(1.10)	
	April 2011	1	1	100%	0	1009	1031	98%	-0.15	(1.09)	
	March 2011	9	11	82%	0.3857	875	910	96%	2.46	(0.10)	
	February 2011	1	2	50%	0.5	894	929	96%	3.43	(0.13)	
	January 2011	0	1	0%	0	815	844	97%	5.30	0.10	
	December 2010	2	2	100%	0	991	1012	98%	-0.21	(1.13)	
	November 2010	3	3	100%	0	965	988	98%	-0.27	(1.16)	
	October 2010	2	2	100%	0	1076	1108	97%	-0.24	(1.15)	
	September 2010	4	4	100%	0	1053	1092	96%	-0.38	(1.23)	
	OP-3A Installation Commitments Met Line Splitting Benchmark 0.95	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0	0	0	0%	0.00	(0.16)	

	May 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met Residence Parity	August 2011	26	26	100%	0	3241	3292	98%	-0.64	(1.39)
	July 2011	30	31	97%	0.1767	3435	3484	99%	0.86	(0.78)
	June 2011	15	15	100%	0	2986	3035	98%	-0.49	(1.30)
	May 2011	11	11	100%	0	3187	3239	98%	-0.42	(1.26)
	April 2011	14	15	93%	0.2494	3478	3536	98%	1.53	(0.54)
	March 2011	15	16	94%	0.2421	3251	3311	98%	1.33	(0.60)
	February 2011	17	17	100%	0	3086	3169	97%	-0.67	(1.41)
	January 2011	9	9	100%	0	3535	3619	98%	-0.46	(1.28)
	December 2010	7	7	100%	0	3304	3364	98%	-0.36	(1.22)
	November 2010	6	7	86%	0.3499	3641	3695	99%	2.82	(0.22)
	October 2010	5	5	100%	0	3871	3948	98%	-0.32	(1.19)
	September 2010	5	5	100%	0	3873	3932	99%	-0.28	(1.17)
OP-3A Installation Commitments Met UNE - P (POTS) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	4126	4221	98%	-0.15	(1.09)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	15	15	100%	0	4350	4463	97%	-0.62	(1.38)
	December 2010	13	13	100%	0	4295	4376	98%	-0.49	(1.30)
	November 2010	14	15	93%	0.2494	4606	4683	98%	1.53	(0.54)
	October 2010	25	27	93%	0.2619	4947	5056	98%	1.87	(0.28)
	September 2010	8	9	89%	0.3143	4926	5024	98%	1.99	(0.40)
OP-3A Installation Commitments Met UNE P (Centrex 21) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	2	2	100%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met Business Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	140	144	97%	-0.17	(1.10)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
January 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	December 2010	1	1	100%	0	118	123	96%	-0.21	(1.12)
	November 2010	1	1	100%	0	159	164	97%	-0.18	(1.11)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	146	149	98%	6.95	0.17
OP-3B Installation Commitments Met	August 2011	4	4	100%	0	560	571	98%	-0.28	(1.17)
Residence Parity	July 2011	6	6	100%	0	559	570	98%	-0.34	(1.21)
	June 2011	1	1	100%	0	574	584	98%	-0.13	(1.08)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	596	603	99%	-0.11	(1.07)
	March 2011	1	1	100%	0	525	532	99%	-0.12	(1.07)
	February 2011	1	1	100%	0	561	582	96%	-0.19	(1.12)
	January 2011	2	2	100%	0	588	606	97%	-0.25	(1.15)
	December 2010	1	1	100%	0	639	662	97%	-0.19	(1.12)
	November 2010	1	1	100%	0	650	675	96%	-0.20	(1.12)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	662	675	98%	-0.14	(1.09)
OP-3B Installation Commitments Met UNE -	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
P (POTS) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	8	8	100%	0	717	740	97%	-0.50	(1.31)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	4	4	100%	0	812	829	98%	-0.29	(1.18)
	September 2010	3	3	100%	0	808	824	98%	-0.24	(1.15)
OP-3C Installation Commitments Met	August 2011	12	12	100%	0	313	315	99%	-0.27	(1.17)
Business Parity	July 2011	3	3	100%	0	354	356	99%	-0.13	(1.08)
	June 2011	4	4	100%	0	352	354	99%	-0.15	(1.09)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	7	7	100%	0	404	406	100%	-0.18	(1.11)
	March 2011	4	4	100%	0	374	376	99%	-0.15	(1.09)
	February 2011	8	8	100%	0	349	350	100%	-0.15	(1.09)
	January 2011	5	5	100%	0	377	378	100%	-0.11	(1.07)
	December 2010	3	3	100%	0	493	496	99%	-0.13	(1.08)
	November 2010	2	2	100%	0	465	472	99%	-0.17	(1.11)
	October 2010	2	2	100%	0	459	464	99%	-0.15	(1.09)
	September 2010	4	4	100%	0	396	397	100%	-0.10	(1.06)
OP-3C Installation Commitments Met Line	August 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
Splitting Benchmark 0.95	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	February 2011	4	4	100%	0	0	0	0%	0.00	(0.16)
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	7	7	100%	0	0	0	0%	0.00	(0.16)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met	August 2011	13	13	100%	0	4096	4105	100%	-0.17	(1.10)

Residence Parity	July 2011	2	2	100%	0	4401	4405	100%	-0.04	(1.03)
	June 2011	1	1	100%	0	4282	4291	100%	-0.05	(1.03)
	May 2011	3	3	100%	0	4577	4579	100%	-0.04	(1.02)
	April 2011	4	4	100%	0	4906	4918	100%	-0.10	(1.06)
	March 2011	75	75	100%	0	4552	4561	100%	-0.38	(1.23)
	February 2011	2	2	100%	0	4605	4608	100%	-0.04	(1.02)
	January 2011	4	4	100%	0	4744	4749	100%	-0.06	(1.04)
	December 2010	6	6	100%	0	4963	4971	100%	-0.10	(1.06)
	November 2010	2	2	100%	0	5201	5206	100%	-0.04	(1.03)
	October 2010	6	6	100%	0	5540	5554	100%	-0.12	(1.07)
	September 2010	5	5	100%	0	5359	5369	100%	-0.10	(1.06)
	OP-3C Installation Commitments Met UNE - P (POTS) Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	1	1	100%	0	5310	5324	100%	-0.05	(1.03)	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
January 2011	10	10	100%	0	5121	5127	100%	-0.11	(1.07)	
December 2010	6	6	100%	0	5456	5467	100%	-0.11	(1.07)	
November 2010	18	18	100%	0	5666	5678	100%	-0.19	(1.12)	
October 2010	94	94	100%	0	5999	6018	100%	-0.54	(1.33)	
September 2010	10	12	83%	0.3727	5755	5766	100%	13.07	1.08	
OP-3D Installation Commitments Met Basic Rate ISDN Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	1	1	100%	0	5	6	83%	-0.41	(1.25)	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
November 2010	1	1	100%	0	8	11	73%	-0.59	(1.36)	
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	2	2	100%	0	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met DS1 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	February 2011	1	1	100%	0	36	37	97%	-0.16	(1.10)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	August 2011	8	10	80%	0.4	0	0	0%	0.00	0.33
Enhanced Extended Loops - DS0 Capable	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	June 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	August 2011	30	31	97%	0.1767	0	0	0%	0.00	(0.23)
Enhanced Extended Loops - DS1 Capable	July 2011	47	48	98%	0.1428	0	0	0%	0.00	(0.26)
Benchmark 0.9	June 2011	31	32	97%	0.174	0	0	0%	0.00	(0.23)
	May 2011	72	72	100%	0	0	0	0%	0.00	(0.33)
	April 2011	36	37	97%	0.1622	0	0	0%	0.00	(0.24)
	March 2011	40	41	98%	0.1543	0	0	0%	0.00	(0.25)
	February 2011	34	35	97%	0.1666	0	0	0%	0.00	(0.24)
	January 2011	30	30	100%	0	0	0	0%	0.00	(0.33)
	December 2010	29	30	97%	0.1795	0	0	0%	0.00	(0.22)
	November 2010	52	53	98%	0.1361	0	0	0%	0.00	(0.27)
	October 2010	42	47	89%	0.3083	0	0	0%	0.00	0.02
	September 2010	61	62	98%	0.126	0	0	0%	0.00	(0.28)
OP-3D Installation Commitments Met	August 2011	10	10	100%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS3 Capable	July 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	June 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met LIS	August 2011	20	21	95%	0.213	2	2	100%	0.00	(1.83)
Trunk Parity	July 2011	38	38	100%	0	7	8	88%	-0.97	(1.59)
	June 2011	9	9	100%	0	0	0	0%	0.00	0.00
	May 2011	18	18	100%	0	2	2	100%	0.00	0.00
	April 2011	11	11	100%	0	3	3	100%	0.00	0.00
	March 2011	14	15	93%	0.2494	3	3	100%	0.00	(1.59)
	February 2011	26	26	100%	0	1	1	100%	0.00	0.00
	January 2011	60	60	100%	0	0	0	0%	0.00	0.00
	December 2010	12	12	100%	0	0	0	0%	0.00	0.00
	November 2010	3	3	100%	0	2	3	67%	-0.87	(1.53)
	October 2010	8	8	100%	0	10	10	100%	0.00	0.00

OP-3D Installation Commitments Met UDIT Above DS1 Level Parity	September 2010	6	6	100%	0	11	11	100%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	12	14	86%	-0.39	(1.24)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	13	14	93%	-0.37	(1.22)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	14	15	93%	-0.26	(1.16)
	November 2010	1	1	100%	0	22	23	96%	-0.21	(1.13)
	October 2010	2	2	100%	0	10	10	100%	0.00	0.00
	September 2010	2	2	100%	0	15	16	94%	-0.34	(1.21)
OP-3D Installation Commitments Met UDIT DS1 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	2	4	50%	0.5	18	19	95%	3.64	(0.09)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	2	3	67%	0.4714	16	20	80%	0.54	(1.06)
	OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	August 2011	170	170	100%	0	0	0	0%	0.00
July 2011		124	125	99%	0.0891	0	0	0%	0.00	(0.31)
June 2011		149	153	97%	0.1596	0	0	0%	0.00	(0.25)
May 2011		259	260	100%	0.0619	0	0	0%	0.00	(0.32)
April 2011		346	347	100%	0.0536	0	0	0%	0.00	(0.32)
March 2011		276	284	97%	0.1655	0	0	0%	0.00	(0.24)
February 2011		268	268	100%	0	0	0	0%	0.00	(0.33)
January 2011		199	202	99%	0.121	0	0	0%	0.00	(0.28)
December 2010		230	234	98%	0.1296	0	0	0%	0.00	(0.28)
November 2010		241	247	98%	0.154	0	0	0%	0.00	(0.25)
October 2010		199	205	97%	0.1686	0	0	0%	0.00	(0.24)
September 2010		234	234	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9		August 2011	25	25	100%	0	0	0	0%	0.00
	July 2011	23	29	79%	0.4051	0	0	0%	0.00	0.36
	June 2011	17	19	89%	0.3069	0	0	0%	0.00	0.02
	May 2011	127	135	94%	0.2361	0	0	0%	0.00	(0.14)
	April 2011	194	207	94%	0.2426	0	0	0%	0.00	(0.12)
	March 2011	190	192	99%	0.1015	0	0	0%	0.00	(0.30)
	February 2011	176	183	96%	0.1918	0	0	0%	0.00	(0.21)
	January 2011	213	221	96%	0.1868	0	0	0%	0.00	(0.21)
	December 2010	161	178	90%	0.2939	0	0	0%	0.00	(0.01)
	November 2010	192	213	90%	0.2981	0	0	0%	0.00	(0.00)
	October 2010	221	237	93%	0.2509	0	0	0%	0.00	(0.11)
	September 2010	228	240	95%	0.2179	0	0	0%	0.00	(0.17)
	OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity	August 2011	107	116	92%	0.2675	17	20	85%	-0.84
July 2011		132	136	97%	0.169	49	51	96%	-0.31	(1.19)
June 2011		165	171	96%	0.184	18	19	95%	-0.32	(1.20)
May 2011		139	141	99%	0.1183	37	39	95%	-0.93	(1.57)

	April 2011	151	152	99%	0.0808	27	27	100%	0.00	(1.63)
	March 2011	96	108	89%	0.3143	30	32	94%	1.00	(0.74)
	February 2011	130	136	96%	0.2054	36	37	97%	0.57	(1.06)
	January 2011	154	158	97%	0.1571	19	20	95%	-0.48	(1.29)
	December 2010	105	106	99%	0.0967	21	23	91%	-1.20	(1.73)
	November 2010	139	156	89%	0.3116	30	33	91%	0.33	(1.04)
	October 2010	137	147	93%	0.2518	22	25	88%	-0.74	(1.45)
	September 2010	144	151	95%	0.2103	16	20	80%	-1.61	(1.98)
OP-3D Installation Commitments Met Unbundled Loop - DS3 Capable Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	3	3	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	August 2011	1	1	100%	0	0	0	0%	0.00
July 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
April 2011		2	2	100%	0	0	0	0%	0.00	(0.33)
March 2011		1	1	100%	0	0	0	0%	0.00	(0.33)
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	1	0%	0	0	0	0%	0.00	3.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		1	1	100%	0	0	0	0%	0.00	(0.33)
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9		August 2011	831	858	97%	0.1746	0	0	0%	0.00
	July 2011	1080	1112	97%	0.1672	0	0	0%	0.00	(0.24)
	June 2011	1055	1069	99%	0.1137	0	0	0%	0.00	(0.29)
	May 2011	836	862	97%	0.171	0	0	0%	0.00	(0.23)
	April 2011	669	679	99%	0.1205	0	0	0%	0.00	(0.28)
	March 2011	493	505	98%	0.1523	0	0	0%	0.00	(0.25)
	February 2011	608	646	94%	0.2353	0	0	0%	0.00	(0.14)
	January 2011	680	734	93%	0.2611	0	0	0%	0.00	(0.09)
	December 2010	801	852	94%	0.2372	0	0	0%	0.00	(0.13)
	November 2010	1206	1255	96%	0.1937	0	0	0%	0.00	(0.20)
	October 2010	774	826	94%	0.2429	0	0	0%	0.00	(0.12)
	September 2010	954	1009	95%	0.227	0	0	0%	0.00	(0.15)
	OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	August 2011	9	20	45%	0.4975	0	0	0%	0.00
July 2011		13	21	62%	0.4856	0	0	0%	0.00	0.94
June 2011		5	6	83%	0.3727	0	0	0%	0.00	0.22
May 2011		6	6	100%	0	0	0	0%	0.00	(0.33)
April 2011		0	3	0%	0	0	0	0%	0.00	3.00
March 2011		2	3	67%	0.4714	0	0	0%	0.00	0.78
February 2011		2	9	22%	0.4157	0	0	0%	0.00	2.26
January 2011		0	1	0%	0	0	0	0%	0.00	3.00
December 2010	1	3	33%	0.4714	0	0	0%	0.00	1.89	

	November 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	October 2010	3	3	100%	0	0	0	0%	0.00	(0.33)
	September 2010	3	4	75%	0.433	0	0	0%	0.00	0.50
OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	9	10	90%	-0.32	(1.19)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	5	5	100%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	3	5	60%	-0.75	(1.45)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	8	11	73%	-0.59	(1.36)
	OP-3E Installation Commitments Met Basic Rate ISDN Parity	August 2011	1	1	100%	0	2	3	67%	-0.61
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met E911 Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		2	2	100%	0	9	9	100%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable		August 2011	54	55	98%	0.1336	0	0	0%	0.00
	July 2011	86	90	96%	0.2061	0	0	0%	0.00	(0.19)

Benchmark 0.9	June 2011	75	75	100%	0	0	0	0%	0.00	(0.33)
	May 2011	70	74	95%	0.2261	0	0	0%	0.00	(0.15)
	April 2011	98	102	96%	0.1941	0	0	0%	0.00	(0.20)
	March 2011	69	72	96%	0.1998	0	0	0%	0.00	(0.19)
	February 2011	80	84	95%	0.213	0	0	0%	0.00	(0.17)
	January 2011	76	77	99%	0.1132	0	0	0%	0.00	(0.29)
	December 2010	69	74	93%	0.251	0	0	0%	0.00	(0.11)
	November 2010	53	58	91%	0.2807	0	0	0%	0.00	(0.05)
	October 2010	60	64	94%	0.2421	0	0	0%	0.00	(0.13)
	September 2010	58	58	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable Benchmark 0.9	July 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Frame Relay Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	2	2	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met LIS	August 2011	5	5	100%	0	4	5	80%	-0.79	(1.48)
Trunk Parity	July 2011	14	14	100%	0	4	4	100%	0.00	0.00
	June 2011	1	1	100%	0	4	5	80%	-0.46	(1.28)
	May 2011	4	6	67%	0.4714	6	6	100%	0.00	(0.55)
	April 2011	20	20	100%	0	11	11	100%	0.00	0.00
	March 2011	8	8	100%	0	1	1	100%	0.00	0.00
	February 2011	13	14	93%	0.2575	1	1	100%	0.00	(1.91)
	January 2011	23	23	100%	0	1	1	100%	0.00	0.00
	December 2010	10	10	100%	0	2	2	100%	0.00	0.00
	November 2010	1	2	50%	0.5	4	4	100%	0.00	(0.74)
	October 2010	8	8	100%	0	15	15	100%	0.00	0.00
September 2010	3	3	100%	0	20	20	100%	0.00	0.00	
OP-3E Installation Commitments Met PBX	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	July 2011	0	1	0%	0	3	3	100%	0.00	(0.59)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	1	2	50%	-0.82	(1.50)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	3	3	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	August 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	July 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	June 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	May 2011	10	10	100%	0	0	0	0%	0.00	(0.33)
	April 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
	March 2011	5	6	83%	0.3727	0	0	0%	0.00	0.22
	February 2011	8	8	100%	0	0	0	0%	0.00	(0.33)
	January 2011	18	18	100%	0	0	0	0%	0.00	(0.33)
	December 2010	6	6	100%	0	0	0	0%	0.00	(0.33)
	November 2010	8	8	100%	0	0	0	0%	0.00	(0.33)
	October 2010	5	5	100%	0	0	0	0%	0.00	(0.33)
	September 2010	10	10	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	August 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	July 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	June 2011	8	8	100%	0	0	0	0%	0.00	(0.33)
	May 2011	7	7	100%	0	0	0	0%	0.00	(0.33)
	April 2011	16	16	100%	0	0	0	0%	0.00	(0.33)
	March 2011	11	11	100%	0	0	0	0%	0.00	(0.33)
	February 2011	14	14	100%	0	0	0	0%	0.00	(0.33)
	January 2011	8	8	100%	0	0	0	0%	0.00	(0.33)
	December 2010	14	14	100%	0	0	0	0%	0.00	(0.33)
	November 2010	15	17	88%	0.3222	0	0	0%	0.00	0.06
	October 2010	21	23	91%	0.2818	0	0	0%	0.00	(0.04)
	September 2010	21	22	95%	0.2083	0	0	0%	0.00	(0.18)
OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	August 2011	10	10	100%	0	14	16	88%	-0.94	(1.57)
	July 2011	12	12	100%	0	26	35	74%	-1.76	(2.07)
	June 2011	11	13	85%	0.3608	24	34	71%	-0.94	(1.57)
	May 2011	16	16	100%	0	37	45	82%	-1.60	(1.97)
	April 2011	13	13	100%	0	30	43	70%	-2.08	(2.26)
	March 2011	19	19	100%	0	18	27	67%	-2.36	(2.44)
	February 2011	12	12	100%	0	16	28	57%	-2.51	(2.53)
	January 2011	20	20	100%	0	18	32	56%	-3.09	(2.88)
	December 2010	9	10	90%	0.3	12	20	60%	-1.58	(1.96)
	November 2010	10	10	100%	0	11	21	52%	-2.48	(2.51)
	October 2010	11	11	100%	0	20	40	50%	-2.94	(2.79)
	September 2010	11	11	100%	0	24	29	83%	-1.29	(1.78)

OP-3E Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	1	1	100%	0	0	0	0%	0.00	(0.33)	
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	August 2011	63	63	100%	0	0	0	0%	0.00	(0.33)
	July 2011	118	118	100%	0	0	0	0%	0.00	(0.33)
	June 2011	121	121	100%	0	0	0	0%	0.00	(0.33)
	May 2011	81	83	98%	0.1533	0	0	0%	0.00	(0.25)
	April 2011	74	75	99%	0.1147	0	0	0%	0.00	(0.29)
	March 2011	49	50	98%	0.14	0	0	0%	0.00	(0.27)
	February 2011	104	109	95%	0.2092	0	0	0%	0.00	(0.18)
	January 2011	90	96	94%	0.2421	0	0	0%	0.00	(0.13)
	December 2010	64	76	84%	0.3646	0	0	0%	0.00	0.19
	November 2010	127	130	98%	0.1501	0	0	0%	0.00	(0.26)
October 2010	152	154	99%	0.1132	0	0	0%	0.00	(0.29)	
September 2010	106	107	99%	0.0962	0	0	0%	0.00	(0.30)	
OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	0	0%	0.00	3.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity	August 2011	1	1	100%	0	2	3	67%	-0.61	(1.37)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-4A Installation Interval Business Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	3	1	3	0	1977	560	4	-0.12	(1.07)
	June 2011	4	2	2	0	1828	509	4	-0.39	(1.24)
	May 2011	3	1	3	0	1778	488	4	-0.13	(1.08)
	April 2011	2	1	2	0	2048	549	4	-0.55	(1.34)

	March 2011	45	4	11	8.73	1962	490	4	2.85	0.39
	February 2011	9	2	5	3.54	1876	505	4	0.33	(0.59)
	January 2011	4	1	4	0	1730	437	4	0.01	(0.79)
	December 2010	2	1	2	0	1802	510	4	-0.45	(1.28)
	November 2010	13	2	7	3.54	2072	513	4	0.74	(0.34)
	October 2010	5	2	3	2.12	2286	454	5	-0.42	(1.25)
	September 2010	56	4	14	11.8	5041	623	8	1.20	(0.29)
OP-4A Installation Interval Line Splitting Benchmark 3.3	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	3	1	3	0	0	0	0	0.00	(0.27)
	May 2011	3	1	3	0	0	0	0	0.00	(0.27)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010	0	0	0	0	0	0	0	0.00	0.00	
OP-4A Installation Interval Residence Parity	August 2011	19	6	3	0.41	7020	2230	3	0.02	(0.91)
	July 2011	61	16	4	1.42	7442	2275	3	0.99	(0.33)
	June 2011	52	11	5	1.49	6236	1886	3	1.50	0.10
	May 2011	9	3	3	0	7074	2110	3	-0.22	(1.13)
	April 2011	47	11	4	1.56	8280	2338	4	0.90	(0.32)
	March 2011	75	13	6	0.83	11014	2463	4	1.16	(0.02)
	February 2011	53	12	4	1.56	10663	2450	4	0.08	(0.90)
	January 2011	28	5	6	1.95	11419	2796	4	1.42	(0.02)
	December 2010	21	4	5	0.5	9661	2519	4	0.88	(0.10)
	November 2010	24	4	6	1.15	10043	2667	4	2.29	0.08
	October 2010	12	2	6	1.41	10472	2621	4	1.05	(0.16)
September 2010	16	4	4	2.94	11858	2767	4	-0.16	(1.10)	
OP-4A Installation Interval UNE - P (POTS) Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	2	1	2	0	12976	2953	4	-0.57	(1.35)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	11	5	2	0.45	13149	3233	4	-1.52	(1.93)
	December 2010	23	6	4	2.23	11463	3029	4	0.04	(0.74)
	November 2010	69	14	5	4.05	12115	3180	4	1.61	(0.05)
	October 2010	84	23	4	1.56	12758	3075	4	-0.57	(1.35)
September 2010	15	5	3	3.46	16899	3390	5	-0.80	(1.49)	
OP-4B Installation Interval Business Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	2	1	2	0	271	77	4	-0.41	(1.25)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	1	0	223	70	3	-1.12	(1.68)
	November 2010	2	1	2	0	339	105	3	-0.49	(1.30)

	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	3	1	3	0	540	92	6	-0.42	(1.25)
OP-4B Installation Interval Residence Parity	August 2011	6	2	3	0	1237	423	3	0.05	(1.03)
	July 2011	8	2	4	1.41	1364	418	3	0.49	(0.51)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	6	1	6	0	1375	451	3	1.96	0.07
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	12	2	6	1.41	1572	458	3	1.84	0.21
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	3	1	3	0	2123	509	4	-0.11	(1.07)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010	7	1	7	0	2149	469	5	0.53	(0.46)	
OP-4B Installation Interval UNE - P (POTS) Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	20	5	4	1.87	1808	529	3	0.64	(0.45)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	8	3	3	2.89	1832	523	4	-0.49	(1.30)
September 2010	9	3	3	3.61	2689	561	5	-0.61	(1.37)	
OP-4C Installation Interval Business Parity	August 2011	4	4	1	0	186	133	1	-0.71	(1.43)
	July 2011	3	3	1	0	189	132	1	-0.69	(1.42)
	June 2011	2	3	1	0.58	191	122	2	-0.86	(1.52)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	4	5	1	0.45	229	160	1	-1.41	(1.86)
	March 2011	2	2	1	0	226	197	1	-0.23	(1.14)
	February 2011	7	7	1	0	221	167	1	-0.86	(1.52)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	5	2	3	2.12	173	134	1	1.52	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	290	188	2	-0.44	(1.27)
September 2010	2	2	1	0	259	175	1	-0.40	(1.24)	
OP-4C Installation Interval Line Splitting Benchmark 3.3	August 2011	6	2	3	0	0	0	0	0.00	(0.27)
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	3	1	3	0	0	0	0	0.00	(0.27)
	April 2011	6	2	3	0	0	0	0	0.00	(0.27)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	9	3	3	0	0	0	0	0.00	(0.27)
	January 2011	3	1	3	0	0	0	0	0.00	(0.27)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	18	7	3	0.79	0	0	0	0.00	(0.66)
September 2010	0	0	0	0	0	0	0	0.00	0.00	
OP-4C Installation Interval Residence Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00

	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	12	27	0	0.51	2681	2333	1	-6.55	(4.98)	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	2	2	1	0	2969	2638	1	-0.36	(1.22)	
	October 2010	3	3	1	0	3246	2871	1	-0.46	(1.28)	
	September 2010	1	1	1	0	3248	2813	1	-0.28	(1.17)	
OP-4C Installation Interval UNE - P (POTS) Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	1	1	1	0	2994	2655	1	-0.24	(1.15)	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	1	2	1	0.71	2823	2673	1	-1.48	(1.90)	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	3	3	1	0	3175	2814	1	-0.41	(1.25)	
	October 2010	5	6	1	0.41	3536	3059	1	-1.38	(1.84)	
	September 2010	1	2	1	0.71	3507	2988	1	-1.40	(1.85)	
	OP-4D Installation Interval Basic Rate ISDN Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		3	1	3	0	33	5	7	-0.90	(1.55)	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		0	0	0	0	0	0	0	0.00	0.00	
December 2010		0	0	0	0	0	0	0	0.00	0.00	
November 2010		1	1	1	0	8	3	3	-1.25	(1.76)	
October 2010		0	0	0	0	0	0	0	0.00	0.00	
September 2010		0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval Dark Fiber - IOF Diagnostic		August 2011	0	0	0	0	0	0	0	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	38	2	19	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval DS1 Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
		July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
February 2011		5	1	5	0	278	31	9	-1.78	(2.08)	
January 2011		0	0	0	0	0	0	0	0.00	0.00	

	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval E911 Parity	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	12	1	12	0	24	2	12		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	14	2	7	0	0	0	0		0.00	0.00
OP-4D Installation Interval Enhanced	August 2011	22	4	6	1	0	0	0		0.00	0.00
Extended Loops - DS0 Capable Diagnostic	July 2011	0	0	0	0	0	0	0		0.00	0.00
	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	5	1	5	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	0	0	0	0	0	0	0		0.00	0.00
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	0	0	0	0	0	0	0		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-4D Installation Interval Enhanced	August 2011	145	33	4	1.32	0	0	0		0.00	(0.80)
Extended Loops - DS1 Capable Benchmark	July 2011	123	25	5	0.28	0	0	0		0.00	(0.54)
6	June 2011	130	28	5	1.03	0	0	0		0.00	(0.68)
	May 2011	158	35	5	0.85	0	0	0		0.00	(0.74)
	April 2011	114	24	5	0.68	0	0	0		0.00	(0.63)
	March 2011	87	20	4	1.04	0	0	0		0.00	(0.83)
	February 2011	91	20	5	0.76	0	0	0		0.00	(0.73)
	January 2011	94	20	5	0.66	0	0	0		0.00	(0.65)
	December 2010	87	20	4	1.31	0	0	0		0.00	(0.83)
	November 2010	167	34	5	1.22	0	0	0		0.00	(0.54)
	October 2010	167	32	5	1.13	0	0	0		0.00	(0.39)
	September 2010	177	38	5	0.85	0	0	0		0.00	(0.67)
OP-4D Installation Interval LIS Trunk Parity	August 2011	0	0	0	0	0	0	0		0.00	0.00
	July 2011	0	0	0	0	0	0	0		0.00	0.00
	June 2011	21	1	21	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	41	3	14	6.66	0	0	0		0.00	0.00
	February 2011	21	1	21	0	0	0	0		0.00	0.00
	January 2011	52	3	17	8.08	0	0	0		0.00	0.00
	December 2010	44	2	22	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-4D Installation Interval UDIT Above	August 2011	0	0	0	0	0	0	0		0.00	0.00

DS1 Level Parity	July 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	7	1	7	0	142	15	9			-0.34	(1.21)
	November 2010	0	0	0	0	0	0	0			0.00	0.00
	October 2010	3	1	3	0	73	10	7			-1.54	(1.93)
September 2010	4	1	4	0	89	15	6			-0.72	(1.44)	
OP-4D Installation Interval UDIT DS1 Parity	August 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	28	4	7	2.31	88	12	7			-0.22	(1.13)
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00	
October 2010	0	0	0	0	0	0	0	0	0.00	0.00		
September 2010	16	3	5	4.93	134	14	10			-0.68	(1.42)	
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	August 2011	308	123	3	0.58	0	0	0	0	0.00	(1.75)	
	July 2011	234	87	3	0.7	0	0	0	0	0.00	(1.66)	
	June 2011	182	66	3	1.1	0	0	0	0	0.00	(1.62)	
	May 2011	349	139	3	0.66	0	0	0	0	0.00	(1.74)	
	April 2011	542	214	3	0.67	0	0	0	0	0.00	(1.73)	
	March 2011	333	146	2	0.67	0	0	0	0	0.00	(1.86)	
	February 2011	266	123	2	0.72	0	0	0	0	0.00	(1.92)	
	January 2011	305	123	2	0.83	0	0	0	0	0.00	(1.76)	
	December 2010	370	132	3	0.76	0	0	0	0	0.00	(1.60)	
	November 2010	348	150	2	0.89	0	0	0	0	0.00	(1.84)	
October 2010	359	133	3	1.26	0	0	0	0	0.00	(1.65)		
September 2010	358	142	3	0.56	0	0	0	0	0.00	(1.74)		
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	August 2011	27	11	2	0.69	0	0	0	0	0.00	(1.77)	
	July 2011	83	14	6	7.92	0	0	0	0	0.00	(0.04)	
	June 2011	76	16	5	5.6	0	0	0	0	0.00	(0.63)	
	May 2011	199	67	3	0.63	0	0	0	0	0.00	(1.51)	
	April 2011	406	132	3	0.6	0	0	0	0	0.00	(1.46)	
	March 2011	276	92	3	0	0	0	0	0	0.00	(1.50)	
	February 2011	258	88	3	0.5	0	0	0	0	0.00	(1.53)	
	January 2011	385	129	3	0.28	0	0	0	0	0.00	(1.51)	
	December 2010	322	104	3	0.74	0	0	0	0	0.00	(1.45)	
	November 2010	441	139	3	0.98	0	0	0	0	0.00	(1.41)	
October 2010	512	167	3	0.35	0	0	0	0	0.00	(1.47)		
September 2010	510	163	3	1.01	0	0	0	0	0.00	(1.44)		
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	August 2011	455	101	5	1.22	0	0	0	0	0.00	(0.54)	
	July 2011	415	96	4	1.18	0	0	0	0	0.00	(0.64)	
	June 2011	428	104	4	1.52	0	0	0	0	0.00	(0.76)	
	May 2011	387	88	4	0.94	0	0	0	0	0.00	(0.60)	
	April 2011	487	109	4	1.86	0	0	0	0	0.00	(0.56)	
March 2011	335	71	5	2.84	0	0	0	0	0.00	(0.43)		

	February 2011	495	115	4	1.45	0	0	0	0.00	(0.65)
	January 2011	343	73	5	0.76	0	0	0	0.00	(0.44)
	December 2010	309	63	5	3.96	0	0	0	0.00	(0.32)
	November 2010	525	113	5	1.33	0	0	0	0.00	(0.47)
	October 2010	573	107	5	7.82	0	0	0	0.00	(0.08)
	September 2010	474	95	5	0.69	0	0	0	0.00	(0.28)
OP-4D Installation Interval Unbundled Loop	August 2011	0	0	0	0	0	0	0	0.00	0.00
DS3 Capable Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	6	1	6	0	36	4	9	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	August 2011	5	1	5	0	0	0	0	0.00	(0.50)
XDSLi Benchmark 6	July 2011	4	1	4	0	0	0	0	0.00	(1.00)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	4	1	4	0	0	0	0	0.00	(1.00)
	April 2011	10	2	5	0	0	0	0	0.00	(0.50)
	March 2011	1	1	1	0	0	0	0	0.00	(2.50)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	6	1	6	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	5	1	5	0	0	0	0	0.00	(0.50)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	9	2	5	0.71	0	0	0	0.00	(0.75)
OP-4D Installation Interval Unbundled Loop	August 2011	2840	679	4	1.43	0	0	0	0.00	(0.91)
Analog Benchmark 6	July 2011	3466	799	4	1.42	0	0	0	0.00	(0.83)
	June 2011	3460	812	4	1.41	0	0	0	0.00	(0.87)
	May 2011	2734	633	4	1.36	0	0	0	0.00	(0.84)
	April 2011	2505	509	5	1	0	0	0	0.00	(0.54)
	March 2011	2012	385	5	4.41	0	0	0	0.00	(0.39)
	February 2011	2291	461	5	1.35	0	0	0	0.00	(0.52)
	January 2011	2643	533	5	1.24	0	0	0	0.00	(0.52)
	December 2010	3246	631	5	0.86	0	0	0	0.00	(0.43)
	November 2010	3709	735	5	0.99	0	0	0	0.00	(0.48)
	October 2010	3011	590	5	0.86	0	0	0	0.00	(0.45)
	September 2010	4029	753	5	1.1	0	0	0	0.00	(0.32)
OP-4D Installation Interval Unbundled Loop	August 2011	301	20	15	3.65	0	0	0	0.00	0.01
Conditioned Benchmark 15	July 2011	146	15	10	3.97	0	0	0	0.00	(1.05)
	June 2011	41	4	10	5.5	0	0	0	0.00	(0.95)
	May 2011	34	6	6	4.59	0	0	0	0.00	(1.87)
	April 2011	22	3	7	1.15	0	0	0	0.00	(1.53)
	March 2011	9	1	9	0	0	0	0	0.00	(1.20)
	February 2011	147	7	21	24.21	0	0	0	0.00	1.20
	January 2011	7	1	7	0	0	0	0	0.00	(1.60)
	December 2010	58	3	19	18.88	0	0	0	0.00	0.87
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	32	3	11	7.51	0	0	0	0.00	(0.87)

	September 2010	25	3	8	9.24	0	0	0	0.00	(1.33)
OP-4D Installation Interval Unbundled Loop	August 2011	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity	July 2011	5	1	5	0	38	9	4	0.33	(0.96)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	3	1	3	0	17	4	4	-0.54	(1.33)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	5	1	5	0	29	4	7	-0.36	(1.22)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	5	1	5	0	81	8	10	-0.67	(1.41)
OP-4E Installation Interval Basic Rate ISDN Parity	August 2011	10	1	10	0	23	2	12	-0.19	(1.12)
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	24	1	24	0	0	0	0	0.00	0.00
	December 2010	17	1	17	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval E911 Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	12	1	12	0	24	2	12	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark	August 2011	161	37	4	1.03	0	0	0	0.00	(0.82)
6	July 2011	356	81	4	1.58	0	0	0	0.00	(0.80)
	June 2011	230	52	4	0.85	0	0	0	0.00	(0.79)
	May 2011	273	58	5	1.46	0	0	0	0.00	(0.65)

	April 2011	355	83	4	1.32	0	0	0	0.00	(0.86)
	March 2011	286	66	4	1.69	0	0	0	0.00	(0.83)
	February 2011	251	61	4	1.42	0	0	0	0.00	(0.94)
	January 2011	255	55	5	0.85	0	0	0	0.00	(0.68)
	December 2010	311	65	5	1.34	0	0	0	0.00	(0.61)
	November 2010	276	54	5	1.33	0	0	0	0.00	(0.44)
	October 2010	268	55	5	1.06	0	0	0	0.00	(0.56)
	September 2010	191	45	4	0.96	0	0	0	0.00	(0.88)
OP-4E Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	7	1	7	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Frame Relay Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	14	1	14	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval LIS Trunk Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	7	1	7	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	22	1	22	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	66	3	22	0	0	0	0	0.00	0.00
	December 2010	22	1	22	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval PBX Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	6	1	6	0	15	2	8	-0.35	(1.21)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	5	1	5	0	17	2	9	-4.04	(3.46)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
December 2010	0	0	0	0	0	0	0	0.00	0.00	

	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop	August 2011	6	2	3	0	0	0	0	0	0.00	(1.50)
2 Wire Non-Loaded Benchmark 6	July 2011	9	3	3	0	0	0	0	0	0.00	(1.50)
	June 2011	4	2	2	1.41	0	0	0	0	0.00	(2.00)
	May 2011	24	8	3	0	0	0	0	0	0.00	(1.50)
	April 2011	15	5	3	0	0	0	0	0	0.00	(1.50)
	March 2011	12	5	2	0.89	0	0	0	0	0.00	(1.80)
	February 2011	6	3	2	1	0	0	0	0	0.00	(2.00)
	January 2011	27	11	2	0.69	0	0	0	0	0.00	(1.77)
	December 2010	10	4	3	1	0	0	0	0	0.00	(1.75)
	November 2010	9	3	3	1	0	0	0	0	0.00	(1.50)
	October 2010	6	2	3	0	0	0	0	0	0.00	(1.50)
	September 2010	19	8	2	0.52	0	0	0	0	0.00	(1.81)
OP-4E Installation Interval Unbundled Loop	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
ADSL Qualified Benchmark 6	July 2011	12	4	3	0	0	0	0	0	0.00	(1.50)
	June 2011	20	8	3	0.53	0	0	0	0	0.00	(1.75)
	May 2011	10	4	3	0.58	0	0	0	0	0.00	(1.75)
	April 2011	27	10	3	0.67	0	0	0	0	0.00	(1.65)
	March 2011	3	1	3	0	0	0	0	0	0.00	(1.50)
	February 2011	25	8	3	0.83	0	0	0	0	0.00	(1.44)
	January 2011	9	3	3	0	0	0	0	0	0.00	(1.50)
	December 2010	20	8	3	0.93	0	0	0	0	0.00	(1.75)
	November 2010	50	13	4	1.99	0	0	0	0	0.00	(1.08)
	October 2010	45	15	3	0	0	0	0	0	0.00	(1.50)
	September 2010	30	10	3	0	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	August 2011	38	9	4	1.3	0	0	0	0	0.00	(0.70)
DS1 Capable Benchmark 5.5	July 2011	40	11	4	1.43	0	0	0	0	0.00	(1.02)
	June 2011	51	12	4	1.36	0	0	0	0	0.00	(0.68)
	May 2011	67	14	5	0.43	0	0	0	0	0.00	(0.39)
	April 2011	57	13	4	0.77	0	0	0	0	0.00	(0.61)
	March 2011	63	15	4	1.08	0	0	0	0	0.00	(0.71)
	February 2011	37	9	4	0.78	0	0	0	0	0.00	(0.76)
	January 2011	51	11	5	0.92	0	0	0	0	0.00	(0.47)
	December 2010	130	8	16	32.23	0	0	0	0	0.00	5.86
	November 2010	33	9	4	1.22	0	0	0	0	0.00	(1.00)
	October 2010	40	9	4	1.67	0	0	0	0	0.00	(0.58)
	September 2010	48	10	5	0.42	0	0	0	0	0.00	(0.38)
OP-4E Installation Interval Unbundled Loop	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
XDSLi Benchmark 6	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	3	1	3	0	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	August 2011	217	49	4	0.89	0	0	0	0	0.00	(0.79)
Analog Benchmark 6	July 2011	165	37	4	0.99	0	0	0	0	0.00	(0.77)

	June 2011	435	91	5	0.99	0	0	0	0.00	(0.61)
	May 2011	209	44	5	0.78	0	0	0	0.00	(0.63)
	April 2011	240	49	5	0.71	0	0	0	0.00	(0.55)
	March 2011	131	27	5	0.53	0	0	0	0.00	(0.57)
	February 2011	398	78	5	0.68	0	0	0	0.00	(0.45)
	January 2011	330	63	5	0.43	0	0	0	0.00	(0.38)
	December 2010	250	52	5	1.46	0	0	0	0.00	(0.60)
	November 2010	585	115	5	0.88	0	0	0	0.00	(0.46)
	October 2010	266	54	5	0.67	0	0	0	0.00	(0.54)
	September 2010	328	66	5	0.39	0	0	0	0.00	(0.52)
OP-4E Installation Interval Unbundled Loop ISDN Capable Parity	August 2011	3	1	3	0	23	2	12	-1.09	(1.66)
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	7	7	100%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	15	16	94%	-0.25	(1.15)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Business Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	4	4	100%	0	1445	1538	94%	-0.51	(1.31)
	June 2011	6	6	100%	0	1323	1427	93%	-0.69	(1.42)
	May 2011	2	2	100%	0	1335	1425	94%	-0.37	(1.22)
	April 2011	8	8	100%	0	1500	1588	94%	-0.68	(1.42)
	March 2011	15	15	100%	0	1326	1423	93%	-1.04	(1.63)
	February 2011	10	10	100%	0	1371	1447	95%	-0.74	(1.45)
	January 2011	6	6	100%	0	1276	1360	94%	-0.63	(1.38)
	December 2010	6	6	100%	0	1558	1636	95%	-0.55	(1.33)
	November 2010	6	6	100%	0	1520	1628	93%	-0.65	(1.40)
	October 2010	4	4	100%	0	1612	1716	94%	-0.51	(1.31)
	September 2010	8	9	89%	0.3143	1527	1645	93%	0.46	(0.99)
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair DS1 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	64	71	90%	-0.33	(1.20)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair E911 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	3	3	100%	0.00	0.00
	April 2011	2	2	100%	0	16	16	100%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0	4	4	100%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	2	2	100%	0	18	18	100%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	132	145	91%	0.2857	83	89	93%	0.66	(0.79)
	June 2011	107	109	98%	0.1342	51	53	96%	-0.61	(1.37)
	May 2011	143	147	97%	0.1627	73	81	90%	-1.73	(2.05)
	April 2011	135	143	94%	0.2298	65	70	93%	-0.41	(1.25)
	March 2011	106	114	93%	0.2554	60	61	98%	2.67	(0.27)
	February 2011	115	121	95%	0.2171	64	71	90%	-1.10	(1.67)
	January 2011	110	111	99%	0.0945	50	56	89%	-1.94	(2.18)
	December 2010	97	105	92%	0.2653	39	44	89%	-0.66	(1.40)
	November 2010	105	113	93%	0.2565	54	55	98%	2.40	(0.36)
October 2010	101	111	91%	0.2863	61	66	92%	0.35	(0.98)	
September 2010	115	120	96%	0.1998	48	51	94%	-0.44	(1.27)	

OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	8	8	100%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		2	2	100%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	8440	9344	90%	-0.33	(1.20)
	May 2011	1	2	50%	0.5	8899	9806	91%	1.99	(0.44)
	April 2011	1	2	50%	0.5	9612	10652	90%	1.92	(0.46)
	March 2011	1	1	100%	0	8806	9836	90%	-0.34	(1.21)
	February 2011	4	4	100%	0	8825	9810	90%	-0.67	(1.41)
	January 2011	1	1	100%	0	9272	10345	90%	-0.34	(1.21)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	7	7	100%	0	10679	11913	90%	-0.90	(1.55)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		52	52	100%	0	12	12	100%	0.00	0.00
June 2011		10	10	100%	0	5	5	100%	0.00	0.00
May 2011		25	25	100%	0	8	8	100%	0.00	0.00
April 2011		31	31	100%	0	14	14	100%	0.00	0.00
March 2011		24	24	100%	0	5	5	100%	0.00	0.00
February 2011		41	41	100%	0	2	2	100%	0.00	0.00
January 2011		83	83	100%	0	1	1	100%	0.00	0.00
December 2010		22	22	100%	0	3	3	100%	0.00	0.00
November 2010		5	5	100%	0	8	8	100%	0.00	0.00
October 2010		16	16	100%	0	26	26	100%	0.00	0.00
September 2010		9	9	100%	0	31	31	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	1	1	100%	0	8	10	80%	-0.48	(1.29)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	7	7	100%	0.00	0.00

	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Residence Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	37	39	95%	0.2206	7589	8471	90%	-1.08	(1.66)
	June 2011	16	17	94%	0.2353	7117	7917	90%	-0.58	(1.35)
	May 2011	12	14	86%	0.3499	7564	8381	90%	0.57	(0.85)
	April 2011	19	20	95%	0.2179	8112	9064	90%	-0.80	(1.49)
	March 2011	90	92	98%	0.1458	7480	8413	89%	-2.71	(2.65)
	February 2011	19	20	95%	0.2179	7454	8363	89%	-0.84	(1.51)
	January 2011	14	15	93%	0.2494	7996	8985	89%	-0.54	(1.33)
	December 2010	12	14	86%	0.3499	8028	9004	89%	0.41	(0.94)
	November 2010	8	10	80%	0.4	8569	9581	89%	0.97	(0.66)
	October 2010	11	11	100%	0	9067	10197	89%	-1.17	(1.71)
	September 2010	10	11	91%	0.2875	8799	9983	88%	-0.28	(1.17)
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	15	15	100%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	15	16	94%	-0.34	(1.21)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	7	7	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	15	15	100%	0.00	0.00
	November 2010	1	1	100%	0	26	26	100%	0.00	0.00
	October 2010	2	2	100%	0	12	12	100%	0.00	0.00
	September 2010	2	2	100%	0	16	16	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	4	4	100%	0	51	53	96%	-0.38	(1.23)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	48	51	94%	-0.42	(1.26)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	124	128	97%	0.174	12	13	92%	-0.59	(1.36)
	June 2011	153	156	98%	0.1373	11	12	92%	-0.77	(1.47)
	May 2011	267	276	97%	0.1776	7	8	88%	-0.78	(1.47)
	April 2011	345	352	98%	0.1396	7	7	100%	0.00	(1.69)
	March 2011	285	292	98%	0.153	21	23	91%	-1.03	(1.63)
	February 2011	268	278	96%	0.1862	7	7	100%	0.00	(1.46)
	January 2011	215	221	97%	0.1625	6	6	100%	0.00	(1.63)
	December 2010	235	244	96%	0.1885	11	11	100%	0.00	(1.26)
	November 2010	250	261	96%	0.2009	15	16	94%	-0.33	(1.20)

	October 2010	209	211	99%	0.0969	23	24	96%	-0.75	(1.45)
	September 2010	233	244	95%	0.2075	17	17	100%	0.00	(0.95)
OP-5A New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL	July 2011	34	34	100%	0	12	13	92%	-0.89	(1.54)
Qualified Parity	June 2011	24	27	89%	0.3143	11	12	92%	0.29	(1.22)
	May 2011	131	143	92%	0.2773	7	8	88%	-0.34	(1.21)
	April 2011	220	229	96%	0.1943	7	7	100%	0.00	(1.43)
	March 2011	191	205	93%	0.2522	21	23	91%	-0.30	(1.18)
	February 2011	187	201	93%	0.2546	7	7	100%	0.00	(1.17)
	January 2011	214	229	93%	0.2474	6	6	100%	0.00	(1.27)
	December 2010	186	195	95%	0.2098	11	11	100%	0.00	(1.16)
	November 2010	212	231	92%	0.2747	15	16	94%	0.32	(1.19)
	October 2010	249	264	94%	0.2315	23	24	96%	0.36	(1.17)
	September 2010	249	266	94%	0.2446	17	17	100%	0.00	(0.75)
OP-5A New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS1	July 2011	139	148	94%	0.239	83	89	93%	-0.20	(1.12)
Capable Parity	June 2011	177	184	96%	0.1913	51	53	96%	0.01	(1.28)
	May 2011	151	158	96%	0.2058	73	81	90%	-1.34	(1.81)
	April 2011	151	165	92%	0.2787	65	70	93%	0.37	(0.97)
	March 2011	119	127	94%	0.2429	60	61	98%	2.36	(0.37)
	February 2011	135	148	91%	0.2831	64	71	90%	-0.25	(1.15)
	January 2011	174	180	97%	0.1795	50	56	89%	-1.56	(1.95)
	December 2010	112	116	97%	0.1825	39	44	89%	-1.41	(1.86)
	November 2010	157	166	95%	0.2264	54	55	98%	1.73	(0.57)
	October 2010	152	158	96%	0.1911	61	66	92%	-0.97	(1.59)
	September 2010	147	163	90%	0.2975	48	51	94%	1.04	(0.67)
OP-5A New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS3	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Capable Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	7	7	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL	July 2011	1	1	100%	0	83	89	93%	-0.27	(1.16)
Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	73	81	90%	-0.33	(1.20)
	April 2011	1	2	50%	0.5	65	70	93%	2.32	(0.40)
	March 2011	1	1	100%	0	60	61	98%	-0.13	(1.08)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	50	56	89%	-0.34	(1.21)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	54	55	98%	-0.13	(1.08)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	48	51	94%	-0.42	(1.26)
OP-5A New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop Analog	July 2011	1213	1253	97%	0.1758	4872	5245	93%	-4.85	(3.95)
Parity	June 2011	1151	1195	96%	0.1883	4372	4698	93%	-3.96	(3.41)

	May 2011	911	950	96%	0.1984	4552	4869	93%	-2.75	(2.67)
	April 2011	732	755	97%	0.1719	4968	5328	93%	-3.80	(3.31)
	March 2011	548	562	98%	0.1559	4511	4896	92%	-4.48	(3.72)
	February 2011	732	758	97%	0.182	4492	4850	93%	-3.87	(3.35)
	January 2011	810	832	97%	0.1604	4785	5213	92%	-5.43	(4.30)
	December 2010	923	941	98%	0.137	4782	5171	92%	-6.00	(4.65)
	November 2010	1362	1387	98%	0.133	5114	5529	92%	-7.21	(5.38)
	October 2010	964	980	98%	0.1267	5479	5895	93%	-6.14	(4.73)
	September 2010	1097	1121	98%	0.1447	5390	5861	92%	-6.65	(5.04)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	12	13	92%	-0.28	(1.17)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	7	8	88%	-0.36	(1.22)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	6	6	100%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	17	17	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	9612	10652	90%	-0.33	(1.20)
	March 2011	1	1	100%	0	8806	9836	90%	-0.34	(1.21)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	32	33	97%	0.1714	9272	10345	90%	-1.38	(1.84)
	December 2010	16	19	84%	0.3646	9586	10640	90%	0.86	(0.66)
	November 2010	31	33	94%	0.2386	10089	11209	90%	-0.75	(1.46)
	October 2010	122	125	98%	0.153	10679	11913	90%	-2.90	(2.77)
	September 2010	24	24	100%	0	10326	11628	89%	-1.74	(2.06)
OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex 21) Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	3	3	100%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
January 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Business Benchmark 0.965	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	June 2011	6	6	100%	0	0	0	0%	0.00	(0.11)
	May 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	April 2011	8	8	100%	0	0	0	0%	0.00	(0.11)
	March 2011	15	15	100%	0	0	0	0%	0.00	(0.11)
	February 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	January 2011	6	6	100%	0	0	0	0%	0.00	(0.11)
	December 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	November 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	October 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	September 2010	9	9	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	145	145	100%	0	0	0	0%	0.00	(0.11)
	June 2011	109	109	100%	0	0	0	0%	0.00	(0.11)
	May 2011	147	147	100%	0	0	0	0%	0.00	(0.11)
	April 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2011	114	114	100%	0	0	0	0%	0.00	(0.11)
	February 2011	121	121	100%	0	0	0	0%	0.00	(0.11)
	January 2011	111	111	100%	0	0	0	0%	0.00	(0.11)
	December 2010	104	105	99%	0.0971	0	0	0%	0.00	(0.08)
	November 2010	113	113	100%	0	0	0	0%	0.00	(0.11)
	October 2010	111	111	100%	0	0	0	0%	0.00	(0.11)
	September 2010	120	120	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00

Enhanced Extended Loops - DS3 Capable Benchmark 0.965	July 2011	8	8	100%	0	0	0	0%	0.00	(0.11)	
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)	
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.11)	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5B New Service Provisioning Quality Frame Relay Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		2	2	100%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965		August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)	
	May 2011	2	2	100%	0	0	0	0%	0.00	(0.11)	
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)	
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)	
	February 2011	4	4	100%	0	0	0	0%	0.00	(0.11)	
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.11)	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	7	7	100%	0	0	0	0%	0.00	(0.11)	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5B New Service Provisioning Quality PBX Benchmark 0.965	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
July 2011		1	1	100%	0	0	0	0%	0.00	(0.11)	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		1	1	100%	0	0	0	0%	0.00	(0.11)	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5B New Service Provisioning Quality Residence Benchmark 0.965		August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	39	39	100%	0	0	0	0%	0.00	(0.11)	
	June 2011	17	17	100%	0	0	0	0%	0.00	(0.11)	
	May 2011	14	14	100%	0	0	0	0%	0.00	(0.11)	
	April 2011	20	20	100%	0	0	0	0%	0.00	(0.11)	
	March 2011	92	92	100%	0	0	0	0%	0.00	(0.11)	

	February 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	January 2011	15	15	100%	0	0	0	0%	0.00	(0.11)
	December 2010	14	14	100%	0	0	0	0%	0.00	(0.11)
	November 2010	10	10	100%	0	0	0	0%	0.00	(0.11)
	October 2010	11	11	100%	0	0	0	0%	0.00	(0.11)
	September 2010	11	11	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	July 2011	128	128	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	June 2011	156	156	100%	0	0	0	0%	0.00	(0.11)
	May 2011	276	276	100%	0	0	0	0%	0.00	(0.11)
	April 2011	352	352	100%	0	0	0	0%	0.00	(0.11)
	March 2011	292	292	100%	0	0	0	0%	0.00	(0.11)
	February 2011	278	278	100%	0	0	0	0%	0.00	(0.11)
	January 2011	221	221	100%	0	0	0	0%	0.00	(0.11)
	December 2010	244	244	100%	0	0	0	0%	0.00	(0.11)
	November 2010	261	261	100%	0	0	0	0%	0.00	(0.11)
	October 2010	211	211	100%	0	0	0	0%	0.00	(0.11)
	September 2010	244	244	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	July 2011	34	34	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	June 2011	27	27	100%	0	0	0	0%	0.00	(0.11)
	May 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
	April 2011	229	229	100%	0	0	0	0%	0.00	(0.11)
	March 2011	205	205	100%	0	0	0	0%	0.00	(0.11)
	February 2011	201	201	100%	0	0	0	0%	0.00	(0.11)
	January 2011	229	229	100%	0	0	0	0%	0.00	(0.11)
	December 2010	195	195	100%	0	0	0	0%	0.00	(0.11)
	November 2010	231	231	100%	0	0	0	0%	0.00	(0.11)
	October 2010	264	264	100%	0	0	0	0%	0.00	(0.11)
	September 2010	264	266	99%	0.0864	0	0	0%	0.00	(0.09)
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable	July 2011	148	148	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	June 2011	184	184	100%	0	0	0	0%	0.00	(0.11)
	May 2011	158	158	100%	0	0	0	0%	0.00	(0.11)
	April 2011	165	165	100%	0	0	0	0%	0.00	(0.11)
	March 2011	127	127	100%	0	0	0	0%	0.00	(0.11)
	February 2011	148	148	100%	0	0	0	0%	0.00	(0.11)
	January 2011	180	180	100%	0	0	0	0%	0.00	(0.11)
	December 2010	116	116	100%	0	0	0	0%	0.00	(0.11)
	November 2010	166	166	100%	0	0	0	0%	0.00	(0.11)
	October 2010	158	158	100%	0	0	0	0%	0.00	(0.11)
	September 2010	163	163	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS3 Capable	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.965	July 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	July 2011	1253	1253	100%	0	0	0	0%	0.00	(0.11)
	June 2011	1195	1195	100%	0	0	0	0%	0.00	(0.11)
	May 2011	950	950	100%	0	0	0	0%	0.00	(0.11)
	April 2011	755	755	100%	0	0	0	0%	0.00	(0.11)
	March 2011	559	562	99%	0.0729	0	0	0%	0.00	(0.09)
	February 2011	758	758	100%	0	0	0	0%	0.00	(0.11)
	January 2011	831	832	100%	0.0346	0	0	0%	0.00	(0.11)
	December 2010	939	941	100%	0.0461	0	0	0%	0.00	(0.10)
	November 2010	1387	1387	100%	0	0	0	0%	0.00	(0.11)
	October 2010	980	980	100%	0	0	0	0%	0.00	(0.11)
	September 2010	1121	1121	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	July 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	33	33	100%	0	0	0	0%	0.00	(0.11)
	December 2010	19	19	100%	0	0	0	0%	0.00	(0.11)
	November 2010	33	33	100%	0	0	0	0%	0.00	(0.11)
	October 2010	125	125	100%	0	0	0	0%	0.00	(0.11)
	September 2010	23	24	96%	0.1998	0	0	0%	0.00	0.02
OP-5B New Service Provisioning Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
UNE P (Centrex 21) Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00

	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Business Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS1	July 2011	2	15	13%	0.3399	0	0	0%	0.00	0.00
Capable Diagnostic	June 2011	0	2	0%	0	0	0	0%	0.00	0.00
	May 2011	0	4	0%	0	0	0	0%	0.00	0.00
	April 2011	4	12	33%	0.4714	0	0	0%	0.00	0.00
	March 2011	2	10	20%	0.4	0	0	0%	0.00	0.00
	February 2011	1	7	14%	0.3499	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	0	0%	0.00	0.00
	December 2010	0	9	0%	0	0	0	0%	0.00	0.00
	November 2010	1	9	11%	0.3143	0	0	0%	0.00	0.00
	October 2010	2	12	17%	0.3727	0	0	0%	0.00	0.00
	September 2010	1	6	17%	0.3727	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	July 2011	0	2	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00
	May 2011	1	3	33%	0.4714	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	0	0%	0.00	0.00
	December 2010	0	2	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	July 2011	0	4	0%	0	0	0	0%	0.00	0.00
Diagnostic	June 2011	0	3	0%	0	0	0	0%	0.00	0.00
	May 2011	0	9	0%	0	0	0	0%	0.00	0.00
	April 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00
	March 2011	0	7	0%	0	0	0	0%	0.00	0.00
	February 2011	1	11	9%	0.2875	0	0	0%	0.00	0.00
	January 2011	0	6	0%	0	0	0	0%	0.00	0.00
	December 2010	0	9	0%	0	0	0	0%	0.00	0.00

	November 2010	1	12	8%	0.2764	0	0	0%	0.00	0.00
	October 2010	0	2	0%	0	0	0	0%	0.00	0.00
	September 2010	0	11	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	July 2011	1	10	10%	0.3	0	0	0%	0.00	0.00
Diagnostic	June 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00
	May 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00
	April 2011	1	15	7%	0.2494	0	0	0%	0.00	0.00
	March 2011	0	8	0%	0	0	0	0%	0.00	0.00
	February 2011	0	13	0%	0	0	0	0%	0.00	0.00
	January 2011	0	6	0%	0	0	0	0%	0.00	0.00
	December 2010	1	5	20%	0.4	0	0	0%	0.00	0.00
	November 2010	1	10	10%	0.3	0	0	0%	0.00	0.00
	October 2010	0	6	0%	0	0	0	0%	0.00	0.00
	September 2010	2	18	11%	0.3143	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	July 2011	1	41	2%	0.1543	0	0	0%	0.00	0.00
	June 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00
	May 2011	2	41	5%	0.2154	0	0	0%	0.00	0.00
	April 2011	3	26	12%	0.3195	0	0	0%	0.00	0.00
	March 2011	1	16	6%	0.2421	0	0	0%	0.00	0.00
	February 2011	1	27	4%	0.1889	0	0	0%	0.00	0.00
	January 2011	4	27	15%	0.3552	0	0	0%	0.00	0.00
	December 2010	0	19	0%	0	0	0	0%	0.00	0.00
	November 2010	0	24	0%	0	0	0	0%	0.00	0.00
	October 2010	0	16	0%	0	0	0	0%	0.00	0.00
	September 2010	1	25	4%	0.196	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	0	0%	0.00	0.00
	December 2010	1	4	25%	0.433	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	0	0	0%	0.00	0.00
	October 2010	0	3	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	July 2011	4	4	100%	0	0	0	0%	0.00	0.00

	June 2011	6	6	100%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	0	0	0%	0.00	0.00
	April 2011	8	8	100%	0	0	0	0%	0.00	0.00
	March 2011	15	15	100%	0	0	0	0%	0.00	0.00
	February 2011	10	10	100%	0	0	0	0%	0.00	0.00
	January 2011	6	6	100%	0	0	0	0%	0.00	0.00
	December 2010	6	6	100%	0	0	0	0%	0.00	0.00
	November 2010	6	6	100%	0	0	0	0%	0.00	0.00
	October 2010	4	4	100%	0	0	0	0%	0.00	0.00
	September 2010	8	9	89%	0.3143	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total DS1 Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	June 2011	1	1	100%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1	July 2011	132	145	91%	0.2857	0	0	0%	0.00	0.00
Capable Diagnostic	June 2011	107	109	98%	0.1342	0	0	0%	0.00	0.00
	May 2011	143	147	97%	0.1627	0	0	0%	0.00	0.00
	April 2011	135	143	94%	0.2298	0	0	0%	0.00	0.00
	March 2011	106	114	93%	0.2554	0	0	0%	0.00	0.00
	February 2011	115	121	95%	0.2171	0	0	0%	0.00	0.00
	January 2011	110	111	99%	0.0945	0	0	0%	0.00	0.00
	December 2010	96	105	91%	0.2799	0	0	0%	0.00	0.00
	November 2010	105	113	93%	0.2565	0	0	0%	0.00	0.00
	October 2010	101	111	91%	0.2863	0	0	0%	0.00	0.00
	September 2010	115	120	96%	0.1998	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3	July 2011	8	8	100%	0	0	0	0%	0.00	0.00
Capable Diagnostic	June 2011	1	1	100%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	2	2	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	0.00
	May 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	April 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	4	4	100%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	7	7	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	July 2011	1	1	100%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	July 2011	37	39	95%	0.2206	0	0	0%	0.00	0.00
	June 2011	16	17	94%	0.2353	0	0	0%	0.00	0.00
	May 2011	12	14	86%	0.3499	0	0	0%	0.00	0.00
	April 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00
	March 2011	90	92	98%	0.1458	0	0	0%	0.00	0.00
	February 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00
	January 2011	14	15	93%	0.2494	0	0	0%	0.00	0.00
	December 2010	12	14	86%	0.3499	0	0	0%	0.00	0.00
	November 2010	8	10	80%	0.4	0	0	0%	0.00	0.00
	October 2010	11	11	100%	0	0	0	0%	0.00	0.00
	September 2010	10	11	91%	0.2875	0	0	0%	0.00	0.00

OP-5T New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	124	128	97%	0.174	0	0	0%	0.00	0.00
	June 2011	153	156	98%	0.1373	0	0	0%	0.00	0.00
	May 2011	267	276	97%	0.1776	0	0	0%	0.00	0.00
	April 2011	345	352	98%	0.1396	0	0	0%	0.00	0.00
	March 2011	285	292	98%	0.153	0	0	0%	0.00	0.00
	February 2011	268	278	96%	0.1862	0	0	0%	0.00	0.00
	January 2011	215	221	97%	0.1625	0	0	0%	0.00	0.00
	December 2010	235	244	96%	0.1885	0	0	0%	0.00	0.00
	November 2010	250	261	96%	0.2009	0	0	0%	0.00	0.00
	October 2010	209	211	99%	0.0969	0	0	0%	0.00	0.00
	September 2010	233	244	95%	0.2075	0	0	0%	0.00	0.00
	OP-5T New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		34	34	100%	0	0	0	0%	0.00	0.00
June 2011		24	27	89%	0.3143	0	0	0%	0.00	0.00
May 2011		131	143	92%	0.2773	0	0	0%	0.00	0.00
April 2011		220	229	96%	0.1943	0	0	0%	0.00	0.00
March 2011		191	205	93%	0.2522	0	0	0%	0.00	0.00
February 2011		187	201	93%	0.2546	0	0	0%	0.00	0.00
January 2011		214	229	93%	0.2474	0	0	0%	0.00	0.00
December 2010		186	195	95%	0.2098	0	0	0%	0.00	0.00
November 2010		212	231	92%	0.2747	0	0	0%	0.00	0.00
October 2010		249	264	94%	0.2315	0	0	0%	0.00	0.00
September 2010		247	266	93%	0.2575	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop - DS1 Capable Diagnostic		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	139	148	94%	0.239	0	0	0%	0.00	0.00
	June 2011	177	184	96%	0.1913	0	0	0%	0.00	0.00
	May 2011	151	158	96%	0.2058	0	0	0%	0.00	0.00
	April 2011	151	165	92%	0.2787	0	0	0%	0.00	0.00
	March 2011	119	127	94%	0.2429	0	0	0%	0.00	0.00
	February 2011	135	148	91%	0.2831	0	0	0%	0.00	0.00
	January 2011	174	180	97%	0.1795	0	0	0%	0.00	0.00
	December 2010	112	116	97%	0.1825	0	0	0%	0.00	0.00
	November 2010	157	166	95%	0.2264	0	0	0%	0.00	0.00
	October 2010	152	158	96%	0.1911	0	0	0%	0.00	0.00
	September 2010	147	163	90%	0.2975	0	0	0%	0.00	0.00
	OP-5T New Service Installation Quality Total Unbundled Loop - DS3 Capable Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		1	1	100%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop - XDSL Diagnostic		August 2011	0	0	0%	0	0	0	0%	0.00
	July 2011	1	1	100%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	1	2	50%	0.5	0	0	0%	0.00	0.00

	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	July 2011	1213	1253	97%	0.1758	0	0	0%	0.00	0.00
	June 2011	1151	1195	96%	0.1883	0	0	0%	0.00	0.00
	May 2011	911	950	96%	0.1984	0	0	0%	0.00	0.00
	April 2011	732	755	97%	0.1719	0	0	0%	0.00	0.00
	March 2011	545	562	97%	0.1713	0	0	0%	0.00	0.00
	February 2011	732	758	97%	0.182	0	0	0%	0.00	0.00
	January 2011	809	832	97%	0.164	0	0	0%	0.00	0.00
	December 2010	921	941	98%	0.1442	0	0	0%	0.00	0.00
	November 2010	1362	1387	98%	0.133	0	0	0%	0.00	0.00
	October 2010	964	980	98%	0.1267	0	0	0%	0.00	0.00
	September 2010	1097	1121	98%	0.1447	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable Diagnostic	July 2011	1	1	100%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	32	33	97%	0.1714	0	0	0%	0.00	0.00
	December 2010	16	19	84%	0.3646	0	0	0%	0.00	0.00
	November 2010	31	33	94%	0.2386	0	0	0%	0.00	0.00
	October 2010	122	125	98%	0.153	0	0	0%	0.00	0.00
	September 2010	23	24	96%	0.1998	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE P (Centrex 21) Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Business Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	132	20	7	-0.30	(1.18)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	1	1	1	0	66	19	3	-0.42	(1.26)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	1	1	1	0	74	32	2	-0.41	(1.25)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	69	31	2	-0.46	(1.28)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	2	1	2	0	149	49	3	-0.15	(1.09)
	October 2010	2	2	1	0	314	80	4	-0.28	(1.17)
	September 2010	1	1	1	0	286	71	4	-0.38	(1.23)
OP-6A-2 Delayed Days for Non-Facility Reasons Business Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	1	1	1	0	19	3	6	-0.50	(1.30)
OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00

	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	8	2	4	1.41	48	11	4		-0.09	(1.06)
OP-6A-4 Delayed Days for Non-Facility	August 2011	4	2	2	0	0	0	0		0.00	0.00
Reasons Enhanced Extended Loops - DS0	July 2011	0	0	0	0	0	0	0		0.00	0.00
Capable Diagnostic	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	0	0	0	0	0	0	0		0.00	0.00
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	0	0	0	0	0	0	0		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	August 2011	2	1	2	0	0	0	0		0.00	0.00
Reasons Enhanced Extended Loops - DS1	July 2011	0	0	0	0	0	0	0		0.00	0.00
Capable Parity	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	1	1	1	0	8	1	8		0.00	0.00
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	0	0	0	0	0	0	0		0.00	0.00
	December 2010	1	1	1	0	1	1	1		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	9	4	2	2.5	3	1	3		0.00	0.00
	September 2010	2	1	2	0	75	4	19		-0.87	(1.53)
OP-6A-4 Delayed Days for Non-Facility	August 2011	13	1	13	0	0	0	0		0.00	0.00
Reasons LIS Trunk Parity	July 2011	0	0	0	0	0	0	0		0.00	0.00
	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	4	1	4	0	0	0	0		0.00	0.00
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	0	0	0	0	0	0	0		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	August 2011	0	0	0	0	0	0	0		0.00	0.00
Reasons UDIT DS1 Parity	July 2011	0	0	0	0	0	0	0		0.00	0.00
	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	0	0	0	0	0	0	0		0.00	0.00
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	0	0	0	0	0	0	0		0.00	0.00

	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	6	1	6	0	75	4	19		-0.66	(1.40)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	August 2011	0	0	0	0	0	0	0		0.00	0.00
	July 2011	0	0	0	0	0	0	0		0.00	0.00
	June 2011	12	4	3	2.31	0	0	0		0.00	0.00
	May 2011	1	1	1	0	0	0	0		0.00	0.00
	April 2011	1	1	1	0	0	0	0		0.00	0.00
	March 2011	0	0	0	0	0	0	0		0.00	0.00
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	2	2	1	0	4	2	2		0.00	0.00
	December 2010	13	5	3	1.14	22	1	22		0.00	0.00
	November 2010	7	6	1	0.41	18	3	6		-0.79	(1.48)
	October 2010	4	4	1	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	August 2011	0	0	0	0	0	0	0		0.00	0.00
	July 2011	43	5	9	11.67	2	1	2		0.00	0.00
	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	8	8	1	0	0	0	0		0.00	0.00
	April 2011	11	11	1	0	0	0	0		0.00	0.00
	March 2011	2	2	1	0	0	0	0		0.00	0.00
	February 2011	7	7	1	0	0	0	0		0.00	0.00
	January 2011	11	8	1	0.52	4	2	2		0.00	0.00
	December 2010	20	17	1	0.73	22	1	22		0.00	0.00
	November 2010	31	17	2	2.16	18	3	6		-0.77	(1.47)
	October 2010	13	13	1	0	0	0	0		0.00	0.00
	September 2010	23	12	2	3.18	16	3	5		-0.71	(1.43)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	August 2011	6	5	1	0.45	0	0	0		0.00	0.00
	July 2011	2	2	1	0	24	2	12		-2.59	(2.58)
	June 2011	2	2	1	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	9	5	2	1.1	8	1	8		0.00	0.00
	February 2011	4	3	1	0.58	15	4	4		-1.43	(1.87)
	January 2011	2	2	1	0	10	2	5		-0.94	(1.57)
	December 2010	30	1	30	0	1	1	1		0.00	0.00
	November 2010	21	12	2	2.6	16	3	5		-1.82	(2.10)
	October 2010	23	7	3	3.25	3	1	3		0.00	0.00
	September 2010	7	2	4	2.12	75	4	19		-1.02	(1.62)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	August 2011	0	0	0	0	0	0	0		0.00	0.00
	July 2011	0	0	0	0	0	0	0		0.00	0.00
	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	0	0	0	0	0	0	0		0.00	0.00
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	3	1	3	0	4	2	2		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	August 2011	40	22	2	2.65	101	46	2		-0.38	(1.23)

Reasons Unbundled Loop Analog Parity	July 2011	60	27	2	3.52	181	60	3	-0.70	(1.43)
	June 2011	32	11	3	3.27	153	42	4	-0.52	(1.32)
	May 2011	32	22	1	1.92	109	41	3	-1.02	(1.62)
	April 2011	11	7	2	1.13	129	46	3	-0.87	(1.53)
	March 2011	28	9	3	6.33	265	60	4	-0.31	(1.19)
	February 2011	39	27	1	0.64	119	64	2	-0.81	(1.49)
	January 2011	70	48	1	3.03	218	64	3	-1.35	(1.82)
	December 2010	49	36	1	0.49	158	54	3	-1.16	(1.71)
	November 2010	99	49	2	2.84	149	49	3	-0.73	(1.44)
	October 2010	45	40	1	0.65	314	80	4	-0.99	(1.60)
September 2010	82	42	2	1.32	286	71	4	-1.36	(1.83)	
OP-6A-5 Delayed Days for Non-Facility Reasons Dark Fiber - IOF Diagnostic	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	5	1	5	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
October 2010	0	0	0	0	0	0	0	0.00	0.00	
September 2010	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	2	2	1	0	53	3	18	-1.42	(1.86)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	3	2	2	0.71	58	8	7	-1.05	(1.64)
	April 2011	2	2	1	0	120	11	11	-1.51	(1.92)
	March 2011	1	1	1	0	191	7	27	-1.71	(2.04)
	February 2011	1	1	1	0	86	11	8	-0.68	(1.41)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	1	0	87	8	11	-0.75	(1.46)
	November 2010	5	2	3	0.71	110	8	14	-1.00	(1.61)
October 2010	15	3	5	4.58	91	20	5	0.24	(0.77)	
September 2010	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	4	2	2	1.41	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	32	1	32	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	2	1	2	0	39	1	39	0.00	0.00
October 2010	0	0	0	0	0	0	0	0.00	0.00	
September 2010	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-5 Delayed Days for Non-Facility Reasons PBX Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	1	1	1	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00

	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - ADSL Qualified	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
Parity	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	2	2	1	0	0	0	0	0	0.00	0.00
	September 2010	1	1	1	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - DS1 Capable	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
Parity	June 2011	2	2	1	0	87	9	10		-1.70	(2.03)
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop Analog Parity	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	12	2	6	0	88	11	8		-0.22	(1.14)
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	3	1	3	0	11	5	2		0.34	(0.69)
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	6	6	1	0	30	16	2		-0.80	(1.49)
	December 2010	12	12	1	0	143	24	6		-1.08	(1.66)
	November 2010	5	3	2	1.15	44	20	2		-0.36	(1.22)
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	1	1	1	0	30	10	3		-0.38	(1.23)
OP-6B-1 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
Business Parity	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	14	1	14	0	162	17	10		0.49	(0.71)
	February 2011	4	1	4	0	181	22	8		-0.53	(1.32)
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00

	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
Residence Parity	July 2011	3	1	3	0	228	31	7		-0.52	(1.32)
	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	1	1	1	0	411	24	17		-0.55	(1.33)
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	0	0	0	0	0	0	0		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0		0.00	0.00
UDIT DS1 Parity	July 2011	0	0	0	0	0	0	0		0.00	0.00
	June 2011	8	2	4	0	8	1	8		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	0	0	0	0	0	0	0		0.00	0.00
	February 2011	0	0	0	0	0	0	0		0.00	0.00
	January 2011	0	0	0	0	0	0	0		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0		0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	1	1	1	0	0	0	0		0.00	0.00
	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	0	0	0	0	0	0	0		0.00	0.00
	March 2011	50	9	6	1.33	70	13	5		0.21	(0.79)
	February 2011	2	1	2	0	0	0	0		0.00	0.00
	January 2011	5	2	3	2.12	0	0	0		0.00	0.00
	December 2010	12	1	12	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	15	2	8	6.36	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0		0.00	0.00
Unbundled Loop - ADSL Qualified Parity	July 2011	5	2	3	2.12	0	0	0		0.00	0.00
	June 2011	32	2	16	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	21	5	4	0.84	6	1	6		0.00	0.00
	March 2011	0	0	0	0	0	0	0		0.00	0.00
	February 2011	88	4	22	21.94	0	0	0		0.00	0.00
	January 2011	0	0	0	0	0	0	0		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	114	4	29	22.53	0	0	0		0.00	0.00
	October 2010	14	3	5	2.52	0	0	0		0.00	0.00
	September 2010	8	2	4	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	August 2011	9	4	2	1.26	22	3	7		-1.48	(1.90)
Unbundled Loop - DS1 Capable Parity	July 2011	4	2	2	0	54	1	54		0.00	0.00
	June 2011	74	4	19	28.38	8	1	8		0.00	0.00
	May 2011	2	2	1	0	0	0	0		0.00	0.00

	April 2011	16	1	16	0	0	0	0	0.00	0.00
	March 2011	35	7	5	6.35	5	1	5	0.00	0.00
	February 2011	11	3	4	2.89	0	0	0	0.00	0.00
	January 2011	3	2	2	0.71	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	6	5	1	0.45	20	1	20	0.00	0.00
	October 2010	84	3	28	45.03	38	2	19	0.70	(0.88)
	September 2010	10	5	2	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	August 2011	69	16	4	2.98	306	36	9	-1.33	(1.81)
Unbundled Loop Analog Parity	July 2011	99	12	8	4.2	298	37	8	0.07	(0.89)
	June 2011	14	4	4	0.58	355	32	11	-0.64	(1.39)
	May 2011	20	4	5	0	480	37	13	-0.90	(1.55)
	April 2011	16	4	4	0	194	36	5	-0.43	(1.26)
	March 2011	85	3	28	47.34	573	41	14	1.05	(0.42)
	February 2011	76	13	6	4.02	491	53	9	-1.08	(1.66)
	January 2011	18	6	3	0	348	47	7	-1.13	(1.69)
	December 2010	81	16	5	8.01	329	30	11	-1.00	(1.61)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	42	12	4	1.17	211	33	6	-1.08	(1.66)
	September 2010	64	17	4	3.6	420	33	13	-2.68	(2.63)
OP-6B-5 Delayed Days for Facility Reasons	August 2011	2	1	2	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable	July 2011	7	2	4	3.54	0	0	0	0.00	0.00
Diagnostic	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	9	2	5	3.54	0	0	0	0.00	0.00
	April 2011	5	2	3	2.12	0	0	0	0.00	0.00
	March 2011	12	2	6	1.41	0	0	0	0.00	0.00
	February 2011	10	3	3	0.58	0	0	0	0.00	0.00
	January 2011	2	1	2	0	0	0	0	0.00	0.00
	December 2010	14	4	4	1	0	0	0	0.00	0.00
	November 2010	12	3	4	2.65	0	0	0	0.00	0.00
	October 2010	4	1	4	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	29	1	29	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	62	1	62	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00

	November 2010	4	2	2	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	91	1	91	0	21	1	21		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	0	0	0	0	0	0	0		0.00	0.00
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	August 2011	0	0	0	0	0	0	0		0.00	0.00
Unbundled Loop Analog Parity	July 2011	0	0	0	0	0	0	0		0.00	0.00
	June 2011	0	0	0	0	0	0	0		0.00	0.00
	May 2011	0	0	0	0	0	0	0		0.00	0.00
	April 2011	2	1	2	0	40	8	5		-0.49	(1.29)
	March 2011	0	0	0	0	0	0	0		0.00	0.00
	February 2011	15	5	3	0	39	8	5		-0.57	(1.35)
	January 2011	0	0	0	0	0	0	0		0.00	0.00
	December 2010	0	0	0	0	0	0	0		0.00	0.00
	November 2010	0	0	0	0	0	0	0		0.00	0.00
	October 2010	4	2	2	0	65	6	11		-1.17	(1.71)
	September 2010	0	0	0	0	0	0	0		0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	August 2011	0.18263889	118	00:02	0.000694444	0	0	00:00		0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	July 2011	1.13333333	377	00:04	0.004166667	0	0	00:00		0.00	0.00
Diagnostic	June 2011	0.4875	305	00:02	0.002777778	0	0	00:00		0.00	0.00
	May 2011	0.59375	329	00:03	0.002083333	0	0	00:00		0.00	0.00
	April 2011	0.69652778	347	00:03	0.002777778	0	0	00:00		0.00	0.00
	March 2011	0.62708333	226	00:04	0.004861111	0	0	00:00		0.00	0.00
	February 2011	0.75069444	275	00:04	0.005555556	0	0	00:00		0.00	0.00
	January 2011	0.74097222	324	00:03	0.005555556	0	0	00:00		0.00	0.00
	December 2010	1.68680556	472	00:05	0.025	0	0	00:00		0.00	0.00
	November 2010	3.06180556	819	00:05	0.005555556	0	0	00:00		0.00	0.00
	October 2010	1.42152778	471	00:04	0.004861111	0	0	00:00		0.00	0.00
	September 2010	1.21180556	590	00:03	0.004166667	0	0	00:00		0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	August 2011	0	0	00:00	0	0	0	00:00		0.00	0.00
Unbundled Loops" Unbundled Loop Other	July 2011	0.12638889	4	00:45	0.009027778	0	0	00:00		0.00	0.00
Diagnostic	June 2011	1.0875	31	00:51	0.009027778	0	0	00:00		0.00	0.00
	May 2011	0	20	00:00	0	0	0	00:00		0.00	0.00
	April 2011	0.00763889	1	00:11	0	0	0	00:00		0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00		0.00	0.00
	February 2011	0.07361111	2	00:53	0	0	0	00:00		0.00	0.00
	January 2011	0.81944444	22	00:54	0	0	0	00:00		0.00	0.00
	December 2010	0.68055556	18	00:54	0.000694444	0	0	00:00		0.00	0.00
	November 2010	0.3125	10	00:45	0.009722222	0	0	00:00		0.00	0.00
	October 2010	0.07152778	4	00:26	0.008333333	0	0	00:00		0.00	0.00
	September 2010	0.15902778	10	00:23	0.002083333	0	0	00:00		0.00	0.00
OP-8B Number Portability Timeliness LNP	August 2011	91	91	100%	0	0	0	0%		0.00	(0.16)
Benchmark 0.95	July 2011	329	330	100%	0.055	0	0	0%		0.00	(0.15)

	June 2011	257	257	100%	0	0	0	0%	0.00	(0.16)
	May 2011	276	276	100%	0	0	0	0%	0.00	(0.16)
	April 2011	291	294	99%	0.1005	0	0	0%	0.00	(0.13)
	March 2011	209	209	100%	0	0	0	0%	0.00	(0.16)
	February 2011	239	239	100%	0	0	0	0%	0.00	(0.16)
	January 2011	288	288	100%	0	0	0	0%	0.00	(0.16)
	December 2010	396	396	100%	0	0	0	0%	0.00	(0.16)
	November 2010	782	786	99%	0.0712	0	0	0%	0.00	(0.14)
	October 2010	471	471	100%	0	0	0	0%	0.00	(0.16)
	September 2010	527	528	100%	0.0435	0	0	0%	0.00	(0.15)
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	August 2011	6647	6647	100%	0	0	0	0%	0.00	(0.16)
	July 2011	7012	7012	100%	0	0	0	0%	0.00	(0.16)
	June 2011	5007	5008	100%	0.0141	0	0	0%	0.00	(0.16)
	May 2011	4817	4819	100%	0.0204	0	0	0%	0.00	(0.16)
	April 2011	5796	5799	100%	0.0227	0	0	0%	0.00	(0.16)
	March 2011	5432	5432	100%	0	0	0	0%	0.00	(0.16)
	February 2011	5239	5243	100%	0.0276	0	0	0%	0.00	(0.16)
	January 2011	6214	6215	100%	0.0127	0	0	0%	0.00	(0.16)
	December 2010	6915	6916	100%	0.012	0	0	0%	0.00	(0.16)
	November 2010	7139	7140	100%	0.0118	0	0	0%	0.00	(0.16)
	October 2010	6988	6988	100%	0	0	0	0%	0.00	(0.16)
	September 2010	8028	8031	100%	0.0193	0	0	0%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services Parity by Design	August 2011	0	0	:00	0	7.61	1	:24	0.00	0.00
	July 2011	0	0	:00	0	7.27	1	:48	0.00	0.00
	June 2011	0	0	:00	0	7.07	1	:48	0.00	0.00
	May 2011	0	0	:00	0	7.19	1	:36	0.00	0.00
	April 2011	0	0	:00	0	7.47	1	:48	0.00	0.00
	March 2011	0	0	:00	0	7.2	1	:00	0.00	0.00
	February 2011	0	0	:00	0	6.86	1	:24	0.00	0.00
	January 2011	0	0	:00	0	7.01	1	:24	0.00	0.00
	December 2010	0	0	:00	0	7	1	:00	0.00	0.00
	November 2010	0	0	:00	0	7.08	1	:12	0.00	0.00
	October 2010	0	0	:00	0	6.7	1	:00	0.00	0.00
	September 2010	0	0	:00	0	7.03	1	:12	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	August 2011	92	1557	0	0.25	237	20547	0	16.07	8.77
	July 2011	130	1964	0	0.26	263	23029	0	20.55	11.49
	June 2011	91	1801	0	0.24	205	19747	0	14.77	7.98
	May 2011	117	1808	0	0.25	275	20329	0	16.85	9.25
	April 2011	99	2099	0	0.22	324	24344	0	11.73	6.13
	March 2011	91	1536	0	0.25	254	20025	0	14.03	7.53
	February 2011	110	1594	0	0.26	324	21184	0	15.26	8.28
	January 2011	67	1713	0	0.2	275	20862	0	7.65	3.65
	December 2010	139	1858	0	0.27	296	21353	0	18.65	10.34
	November 2010	133	2200	0	0.25	286	21914	0	16.48	9.02
	October 2010	100	2041	0	0.23	349	23792	0	11.34	5.89
	September 2010	135	2075	0	0.26	239	22622	0	21.57	12.11
PO-16 Timely Release Notifications Benchmark 0.925	August 2011	2	2	100%	0	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0	0	0	0%	0.00	0.00
	May 2011	0	0	100%	0	0	0	0%	0.00	0.00
	April 2011	5	5	100%	0	0	0	0%	0.00	0.00
	March 2011	6	6	100%	0	0	0	0%	0.00	0.00
February 2011	4	4	100%	0	0	0	0%	0.00	0.00	

	January 2011	3	3	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
	October 2010	3	3	100%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	160	168	95%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	936	941	99%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	919	933	99%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 27.0 Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	294	294	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 28.0 Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	289	294	98%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	291	292	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00

PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 29.0 Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	293	293	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	292	292	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	61	61	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	61	61	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	August 2011	6223.14	3143	:12	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	May 2011	5565.75	2715	:00	0	0	0	:00	0.00	0.00
	April 2011	5865.15	3205	:12	0	0	0	:00	0.00	0.00
	March 2011	5650.64	3071	:36	0	0	0	:00	0.00	0.00
	February 2011	5922.4	3365	:24	0	0	0	:00	0.00	0.00
	January 2011	5783.4	3213	:00	0	0	0	:00	0.00	0.00
	December 2010	5862.65	3169	:00	0	0	0	:00	0.00	0.00
	November 2010	5794.98	3274	:48	0	0	0	:00	0.00	0.00
	October 2010	5821.45	3365	:12	0	0	0	:00	0.00	0.00
	September 2010	5782.59	3267	:48	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	August 2011	314.3	3143	:00	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	336.93	3063	:24	0.01	0	0	:00	0.00	0.00
	May 2011	271.5	2715	:00	0.01	0	0	:00	0.00	0.00
	April 2011	352.55	3205	:24	0.07	0	0	:00	0.00	0.00
	March 2011	337.81	3071	:24	0.06	0	0	:00	0.00	0.00
	February 2011	336.5	3365	:00	0.01	0	0	:00	0.00	0.00
	January 2011	353.43	3213	:24	0.01	0	0	:00	0.00	0.00
	December 2010	316.9	3169	:00	0.01	0	0	:00	0.00	0.00
	November 2010	327.4	3274	:00	0.01	0	0	:00	0.00	0.00
	October 2010	302.85	3365	:36	0.01	0	0	:00	0.00	0.00
	September 2010	359.37	3267	:24	0.01	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	August 2011	5908.84	3143	:12	0.56	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	5360.25	3063	:00	0.5	0	0	:00	0.00	0.00
	May 2011	5294.25	2715	:00	0.27	0	0	:00	0.00	0.00
	April 2011	5512.6	3205	:48	0.45	0	0	:00	0.00	0.00

	March 2011	5312.83	3071	:12	0.46	0	0	0	:00	0.00	0.00
	February 2011	5585.9	3365	:24	0.41	0	0	0	:00	0.00	0.00
	January 2011	5429.97	3213	:36	0.55	0	0	0	:00	0.00	0.00
	December 2010	5545.75	3169	:00	0.56	0	0	0	:00	0.00	0.00
	November 2010	5467.58	3274	:48	0.71	0	0	0	:00	0.00	0.00
	October 2010	5518.6	3365	:36	0.61	0	0	0	:00	0.00	0.00
	September 2010	5423.22	3267	:24	0.5	0	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	August 2011	2753.73	719	:12	0	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	2382.07	641	:48	0	0	0	0	:00	0.00	0.00
	May 2011	1817.78	586	:00	0	0	0	0	:00	0.00	0.00
	April 2011	2171.57	735	:00	0	0	0	0	:00	0.00	0.00
	March 2011	1973.88	671	:36	0	0	0	0	:00	0.00	0.00
	February 2011	2301.52	770	:36	0	0	0	0	:00	0.00	0.00
	January 2011	2075.43	699	:48	0	0	0	0	:00	0.00	0.00
	December 2010	2263.34	737	:48	0	0	0	0	:00	0.00	0.00
	November 2010	2186.69	759	:12	0	0	0	0	:00	0.00	0.00
	October 2010	2552.43	749	:24	0	0	0	0	:00	0.00	0.00
	September 2010	1970.44	723	:12	0	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	August 2011	72.25	719	:00	0	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	65.16	641	:00	0.01	0	0	0	:00	0.00	0.00
	May 2011	59.69	586	:00	0	0	0	0	:00	0.00	0.00
	April 2011	76.63	735	:00	0.07	0	0	0	:00	0.00	0.00
	March 2011	67.49	671	:00	0	0	0	0	:00	0.00	0.00
	February 2011	77.41	770	:00	0	0	0	0	:00	0.00	0.00
	January 2011	70.4	699	:00	0	0	0	0	:00	0.00	0.00
	December 2010	74.11	737	:00	0	0	0	0	:00	0.00	0.00
	November 2010	76.25	759	:00	0	0	0	0	:00	0.00	0.00
	October 2010	67.2	749	:36	0	0	0	0	:00	0.00	0.00
	September 2010	72.72	723	:00	0	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	August 2011	2681.48	719	:12	1.62	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	2316.91	641	:24	0.79	0	0	0	:00	0.00	0.00
	May 2011	1758.09	586	:00	0.57	0	0	0	:00	0.00	0.00
	April 2011	2094.94	735	:00	0.69	0	0	0	:00	0.00	0.00
	March 2011	1906.39	671	:36	0.65	0	0	0	:00	0.00	0.00
	February 2011	2224.11	770	:36	0.69	0	0	0	:00	0.00	0.00
	January 2011	2005.03	699	:48	0.67	0	0	0	:00	0.00	0.00
	December 2010	2189.23	737	:48	0.78	0	0	0	:00	0.00	0.00
	November 2010	2110.44	759	:12	1.74	0	0	0	:00	0.00	0.00
	October 2010	2485.23	749	:48	0.77	0	0	0	:00	0.00	0.00
	September 2010	1897.72	723	:48	0.82	0	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	August 2011	26105.25	5532	:48	0	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	35958.52	5414	:36	0	0	0	0	:00	0.00	0.00
	May 2011	28973.95	5104	:12	0	0	0	0	:00	0.00	0.00
	April 2011	38574.15	5882	:24	0	0	0	0	:00	0.00	0.00
	March 2011	40444.81	5391	:00	0	0	0	0	:00	0.00	0.00
	February 2011	47332.32	6041	:36	0	0	0	0	:00	0.00	0.00
	January 2011	36031.27	5737	:12	0	0	0	0	:00	0.00	0.00
	December 2010	52130.06	5854	:24	0	0	0	0	:00	0.00	0.00
	November 2010	51985.73	6205	:12	0	0	0	0	:00	0.00	0.00

	October 2010	43316.87	6126	:48	0	0	0	0	:00	0.00	0.00
	September 2010	30719.69	6148	:00	0	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	August 2011	844.09	5532	:00	0	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	878.77	5414	:24	0.03	0	0	0	:00	0.00	0.00
	May 2011	518.64	5104	:00	0	0	0	0	:00	0.00	0.00
	April 2011	943.54	5882	:24	0.03	0	0	0	:00	0.00	0.00
	March 2011	861.95	5391	:24	0.02	0	0	0	:00	0.00	0.00
	February 2011	963.4	6041	:24	0	0	0	0	:00	0.00	0.00
	January 2011	803.88	5737	:36	0	0	0	0	:00	0.00	0.00
	December 2010	823.27	5854	:36	0	0	0	0	:00	0.00	0.00
	November 2010	882.14	6205	:36	0.01	0	0	0	:00	0.00	0.00
	October 2010	842.87	6126	:36	0.02	0	0	0	:00	0.00	0.00
	September 2010	869.15	6148	:36	0	0	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	August 2011	25261.16	5532	:48	3.48	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	35079.75	5414	:12	3.54	0	0	0	:00	0.00	0.00
	May 2011	28455.31	5104	:12	5.95	0	0	0	:00	0.00	0.00
	April 2011	37630.61	5882	:00	3.7	0	0	0	:00	0.00	0.00
	March 2011	39582.86	5391	:36	4.24	0	0	0	:00	0.00	0.00
	February 2011	46368.92	6041	:12	4.31	0	0	0	:00	0.00	0.00
	January 2011	35227.39	5737	:36	4.7	0	0	0	:00	0.00	0.00
	December 2010	51306.79	5854	:24	7.17	0	0	0	:00	0.00	0.00
	November 2010	51103.59	6205	:36	6.93	0	0	0	:00	0.00	0.00
	October 2010	42474	6126	:12	4.07	0	0	0	:00	0.00	0.00
	September 2010	29850.54	6148	:24	4.59	0	0	0	:00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	August 2011	5705.84	1288	:12	0	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	5493.18	1218	:24	0	0	0	0	:00	0.00	0.00
	May 2011	5233.92	1128	:36	0	0	0	0	:00	0.00	0.00
	April 2011	5910.45	1299	:00	0	0	0	0	:00	0.00	0.00
	March 2011	5731.94	1238	:12	0	0	0	0	:00	0.00	0.00
	February 2011	6233.08	1379	:48	0	0	0	0	:00	0.00	0.00
	January 2011	6349.84	1334	:24	0	0	0	0	:00	0.00	0.00
	December 2010	6232.2	1326	:00	0	0	0	0	:00	0.00	0.00
	November 2010	6584.58	1413	:24	0	0	0	0	:00	0.00	0.00
	October 2010	5361.8	1411	:00	0	0	0	0	:00	0.00	0.00
	September 2010	5974.32	1364	:12	0	0	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	August 2011	128.8	1288	:00	0.01	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	121.8	1218	:00	0.01	0	0	0	:00	0.00	0.00
	May 2011	112.8	1128	:00	0	0	0	0	:00	0.00	0.00
	April 2011	129.9	1299	:00	0.01	0	0	0	:00	0.00	0.00
	March 2011	123.8	1238	:00	0	0	0	0	:00	0.00	0.00
	February 2011	137.9	1379	:00	0.01	0	0	0	:00	0.00	0.00
	January 2011	133.4	1334	:00	0	0	0	0	:00	0.00	0.00
	December 2010	132.6	1326	:00	0.01	0	0	0	:00	0.00	0.00
	November 2010	141.3	1413	:00	0	0	0	0	:00	0.00	0.00
	October 2010	126.99	1411	:36	0.01	0	0	0	:00	0.00	0.00
	September 2010	136.4	1364	:00	0.01	0	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	August 2011	5577.04	1288	:12	2.58	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	0	:00	0.00	0.00
	June 2011	5371.38	1218	:24	2.17	0	0	0	:00	0.00	0.00

	May 2011	5121.12	1128	:36	1.37	0	0	:00	0.00	0.00
	April 2011	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00
	March 2011	5608.14	1238	:12	1.7	0	0	:00	0.00	0.00
	February 2011	6095.18	1379	:48	1.67	0	0	:00	0.00	0.00
	January 2011	6216.44	1334	:24	2.07	0	0	:00	0.00	0.00
	December 2010	6099.6	1326	:00	1.75	0	0	:00	0.00	0.00
	November 2010	6443.28	1413	:24	1.98	0	0	:00	0.00	0.00
	October 2010	5234.81	1411	:24	1.57	0	0	:00	0.00	0.00
	September 2010	5837.92	1364	:12	1.58	0	0	:00	0.00	0.00
	August 2011	23615.31	8132	:00	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	27023.79	8308	:00	0	0	0	:00	0.00	0.00
	May 2011	28197.62	8047	:00	0	0	0	:00	0.00	0.00
	April 2011	28706.99	9034	:12	0	0	0	:00	0.00	0.00
	March 2011	26765.85	8346	:24	0	0	0	:00	0.00	0.00
	February 2011	29703.34	9268	:00	0	0	0	:00	0.00	0.00
	January 2011	29872.95	8899	:24	0	0	0	:00	0.00	0.00
	December 2010	32008.77	9077	:12	0	0	0	:00	0.00	0.00
	November 2010	33319.22	9583	:12	0	0	0	:00	0.00	0.00
	October 2010	28006.38	9283	:48	0	0	0	:00	0.00	0.00
	September 2010	32326.29	9361	:00	0	0	0	:00	0.00	0.00
	August 2011	1564.91	8132	:36	0.02	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	1842.25	8308	:48	0.11	0	0	:00	0.00	0.00
	May 2011	1769.39	8047	:48	0.02	0	0	:00	0.00	0.00
	April 2011	1946.48	9034	:48	0.06	0	0	:00	0.00	0.00
	March 2011	1778.38	8346	:24	0.06	0	0	:00	0.00	0.00
	February 2011	1979.54	9268	:24	0.02	0	0	:00	0.00	0.00
	January 2011	1955.07	8899	:48	0.02	0	0	:00	0.00	0.00
	December 2010	2001.47	9077	:48	0.02	0	0	:00	0.00	0.00
	November 2010	2143.43	9583	:48	0.03	0	0	:00	0.00	0.00
	October 2010	1865.14	9283	:00	0.04	0	0	:00	0.00	0.00
	September 2010	2072.65	9361	:48	0.02	0	0	:00	0.00	0.00
	August 2011	22050.4	8132	:24	1.32	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	25181.54	8308	:12	0.87	0	0	:00	0.00	0.00
	May 2011	26428.23	8047	:12	0.9	0	0	:00	0.00	0.00
	April 2011	26760.51	9034	:24	0.98	0	0	:00	0.00	0.00
	March 2011	24987.47	8346	:36	1.04	0	0	:00	0.00	0.00
	February 2011	27723.8	9268	:36	1.05	0	0	:00	0.00	0.00
	January 2011	27917.88	8899	:36	1.17	0	0	:00	0.00	0.00
	December 2010	30007.3	9077	:24	1.23	0	0	:00	0.00	0.00
	November 2010	31175.79	9583	:00	1.12	0	0	:00	0.00	0.00
	October 2010	26141.24	9283	:48	0.95	0	0	:00	0.00	0.00
	September 2010	30253.64	9361	:12	0.85	0	0	:00	0.00	0.00
	August 2011	3772.22	1150	:12	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	3398.8	1135	:36	0	0	0	:00	0.00	0.00
	May 2011	4405.2	1164	:12	0	0	0	:00	0.00	0.00
	April 2011	3550.27	1312	:24	0	0	0	:00	0.00	0.00
	March 2011	3420.27	1243	:00	0	0	0	:00	0.00	0.00
	February 2011	3730.1	1361	:36	0	0	0	:00	0.00	0.00
	January 2011	4252.14	1303	:24	0	0	0	:00	0.00	0.00

	December 2010	4042.59	1330	:36	0	0	0	:00	0.00	0.00
	November 2010	3772.22	1442	:48	0	0	0	:00	0.00	0.00
	October 2010	3746.78	1441	:00	0	0	0	:00	0.00	0.00
	September 2010	3971.82	1368	:00	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	August 2011	105.92	1150	:36	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	May 2011	119.31	1164	:00	0.01	0	0	:00	0.00	0.00
	April 2011	121.7	1312	:36	0	0	0	:00	0.00	0.00
	March 2011	115.22	1243	:36	0	0	0	:00	0.00	0.00
	February 2011	125.68	1361	:36	0	0	0	:00	0.00	0.00
	January 2011	133.15	1303	:00	0	0	0	:00	0.00	0.00
	December 2010	135.88	1330	:00	0	0	0	:00	0.00	0.00
	November 2010	147.34	1442	:00	0	0	0	:00	0.00	0.00
	October 2010	118.46	1441	:12	0	0	0	:00	0.00	0.00
	September 2010	139.99	1368	:00	0	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	August 2011	3666.3	1150	:36	7.04	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	3289.35	1135	:00	5.59	0	0	:00	0.00	0.00
	May 2011	4285.89	1164	:12	6.11	0	0	:00	0.00	0.00
	April 2011	3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
	March 2011	3305.05	1243	:24	6.65	0	0	:00	0.00	0.00
	February 2011	3604.42	1361	:00	6.78	0	0	:00	0.00	0.00
	January 2011	4118.99	1303	:24	6.38	0	0	:00	0.00	0.00
	December 2010	3906.71	1330	:36	6.44	0	0	:00	0.00	0.00
	November 2010	3624.88	1442	:24	5.36	0	0	:00	0.00	0.00
	October 2010	3628.32	1441	:48	5.79	0	0	:00	0.00	0.00
	September 2010	3831.83	1368	:00	6.54	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	August 2011	7220.45	2043	:12	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	5979.42	1869	:00	0	0	0	:00	0.00	0.00
	May 2011	5229.76	1775	:00	0	0	0	:00	0.00	0.00
	April 2011	5977.04	2143	:36	0	0	0	:00	0.00	0.00
	March 2011	5510.08	1932	:00	0	0	0	:00	0.00	0.00
	February 2011	6248.82	2208	:12	0	0	0	:00	0.00	0.00
	January 2011	6109.3	2107	:00	0	0	0	:00	0.00	0.00
	December 2010	6050.54	2102	:12	0	0	0	:00	0.00	0.00
	November 2010	5958.48	2209	:00	0	0	0	:00	0.00	0.00
	October 2010	6252.66	2223	:24	0	0	0	:00	0.00	0.00
	September 2010	5592.64	2149	:00	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	August 2011	207.68	2043	:00	0	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	193.66	1869	:00	0.01	0	0	:00	0.00	0.00
	May 2011	178.67	1775	:00	0	0	0	:00	0.00	0.00
	April 2011	217.55	2143	:00	0.01	0	0	:00	0.00	0.00
	March 2011	195.55	1932	:00	0	0	0	:00	0.00	0.00
	February 2011	224.01	2208	:00	0	0	0	:00	0.00	0.00
	January 2011	212.62	2107	:00	0	0	0	:00	0.00	0.00
	December 2010	212.65	2102	:00	0	0	0	:00	0.00	0.00
	November 2010	223.61	2209	:00	0	0	0	:00	0.00	0.00
	October 2010	201.02	2223	:36	0.01	0	0	:00	0.00	0.00
	September 2010	217.89	2149	:00	0	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times	August 2011	6007.17	2043	:36	0.88	0	0	:00	0.00	0.00

(TN Reservation) IMA Response Diagnostic	July 2011	0	0	:00	0	0	0	0	0	0.00	0.00
	June 2011	4959.36	1869	:00	0.74	0	0	0	0	0.00	0.00
	May 2011	3997.27	1775	:00	0.61	0	0	0	0	0.00	0.00
	April 2011	4927.74	2143	:00	0.68	0	0	0	0	0.00	0.00
	March 2011	4562.47	1932	:24	0.77	0	0	0	0	0.00	0.00
	February 2011	5168.52	2208	:36	0.77	0	0	0	0	0.00	0.00
	January 2011	5078.97	2107	:24	1.11	0	0	0	0	0.00	0.00
	December 2010	4998.37	2102	:12	0.9	0	0	0	0	0.00	0.00
	November 2010	4883.07	2209	:24	0.72	0	0	0	0	0.00	0.00
	October 2010	5144.2	2223	:24	0.92	0	0	0	0	0.00	0.00
	September 2010	4493.47	2149	:36	0.65	0	0	0	0	0.00	0.00
	PO-1A-6(c) Pre-Order Response Times	August 2011	1005.6	2043	:36	0.3	0	0	0	0	0.00
(TN Reservation) IMA Accept Diagnostic	July 2011	0	0	:00	0	0	0	0	0	0.00	0.00
	June 2011	826.4	1869	:36	0.22	0	0	0	0	0.00	0.00
	May 2011	1053.82	1775	:36	0.07	0	0	0	0	0.00	0.00
	April 2011	831.75	2143	:36	0.08	0	0	0	0	0.00	0.00
	March 2011	752.06	1932	:36	0.07	0	0	0	0	0.00	0.00
	February 2011	856.29	2208	:36	0.05	0	0	0	0	0.00	0.00
	January 2011	817.71	2107	:36	0.09	0	0	0	0	0.00	0.00
	December 2010	839.52	2102	:00	0.14	0	0	0	0	0.00	0.00
	November 2010	851.8	2209	:36	0.06	0	0	0	0	0.00	0.00
	October 2010	907.44	2223	:24	0.33	0	0	0	0	0.00	0.00
	September 2010	881.28	2149	:24	0.15	0	0	0	0	0.00	0.00
	PO-1A-7 Total Pre-Order Response Times	August 2011	13390.93	1512	:24	0	0	0	0	0	0.00
(Loop Qualification Tools) IMA Aggregate Benchmark 20	July 2011	0	0	:00	0	0	0	0	0	0.00	0.00
	June 2011	12301.03	1548	:00	0	0	0	0	0	0.00	0.00
	May 2011	54642.4	6893	:12	0	0	0	0	0	0.00	0.00
	April 2011	13331.05	1677	:00	0	0	0	0	0	0.00	0.00
	March 2011	12244.8	1518	:48	0	0	0	0	0	0.00	0.00
	February 2011	13572.41	1723	:12	0	0	0	0	0	0.00	0.00
	January 2011	14658.57	1702	:24	0	0	0	0	0	0.00	0.00
	December 2010	14896.31	1864	:36	0	0	0	0	0	0.00	0.00
	November 2010	17098.51	2059	:00	0	0	0	0	0	0.00	0.00
	October 2010	14136.58	1832	:48	0	0	0	0	0	0.00	0.00
	September 2010	16186.25	2004	:12	0	0	0	0	0	0.00	0.00
	PO-1A-7(a) Pre-Order Response Times	August 2011	188.95	1512	:48	0.06	0	0	0	0	0.00
(Loop Qualification Tools) IMA Request Diagnostic	July 2011	0	0	:00	0	0	0	0	0	0.00	0.00
	June 2011	228.7	1548	:00	0.1	0	0	0	0	0.00	0.00
	May 2011	1092.65	6893	:24	0.05	0	0	0	0	0.00	0.00
	April 2011	243.86	1677	:00	0.06	0	0	0	0	0.00	0.00
	March 2011	220.19	1518	:00	0.06	0	0	0	0	0.00	0.00
	February 2011	251.72	1723	:00	0.07	0	0	0	0	0.00	0.00
	January 2011	265.92	1702	:24	0.06	0	0	0	0	0.00	0.00
	December 2010	292.32	1864	:24	0.06	0	0	0	0	0.00	0.00
	November 2010	326.33	2059	:24	0.06	0	0	0	0	0.00	0.00
	October 2010	210.94	1832	:48	0.06	0	0	0	0	0.00	0.00
	September 2010	315.73	2004	:24	0.06	0	0	0	0	0.00	0.00
	PO-1A-7(b) Pre-Order Response Times	August 2011	13201.98	1512	:12	6	0	0	0	0	0.00
(Loop Qualification Tools) IMA Response Diagnostic	July 2011	0	0	:00	0	0	0	0	0	0.00	0.00
	June 2011	12072.33	1548	:00	6.21	0	0	0	0	0.00	0.00
	May 2011	53549.75	6893	:48	4.81	0	0	0	0	0.00	0.00
	April 2011	13087.19	1677	:00	6.54	0	0	0	0	0.00	0.00
	March 2011	12024.61	1518	:48	5.88	0	0	0	0	0.00	0.00

	February 2011	13320.69	1723	:12	6.72	0	0	:00	0.00	0.00
	January 2011	14392.65	1702	:24	8.08	0	0	:00	0.00	0.00
	December 2010	14603.99	1864	:12	7.57	0	0	:00	0.00	0.00
	November 2010	16772.18	2059	:00	8.4	0	0	:00	0.00	0.00
	October 2010	13925.64	1832	:00	6.73	0	0	:00	0.00	0.00
	September 2010	15870.52	2004	:48	8.09	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times	August 2011	6478.18	948	:12	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Aggregate Benchmark 25	June 2011	5592.08	867	:00	0	0	0	:00	0.00	0.00
	May 2011	4642.72	826	:48	0	0	0	:00	0.00	0.00
	April 2011	5885.93	960	:12	0	0	0	:00	0.00	0.00
	March 2011	5616.26	921	:00	0	0	0	:00	0.00	0.00
	February 2011	6509.58	1021	:12	0	0	0	:00	0.00	0.00
	January 2011	6441.51	957	:12	0	0	0	:00	0.00	0.00
	December 2010	5876.09	917	:24	0	0	0	:00	0.00	0.00
	November 2010	4645.03	961	:12	0	0	0	:00	0.00	0.00
	October 2010	6146.34	967	:24	0	0	0	:00	0.00	0.00
	September 2010	4997.37	948	:48	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times	August 2011	95.58	948	:00	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Request Diagnostic	June 2011	88.82	867	:00	0.01	0	0	:00	0.00	0.00
	May 2011	83.16	826	:00	0	0	0	:00	0.00	0.00
	April 2011	97.13	960	:00	0	0	0	:00	0.00	0.00
	March 2011	94.59	921	:00	0.03	0	0	:00	0.00	0.00
	February 2011	103.53	1021	:00	0	0	0	:00	0.00	0.00
	January 2011	96.95	957	:00	0	0	0	:00	0.00	0.00
	December 2010	92.75	917	:00	0	0	0	:00	0.00	0.00
	November 2010	97.44	961	:00	0	0	0	:00	0.00	0.00
	October 2010	87.41	967	:36	0	0	0	:00	0.00	0.00
	September 2010	96.41	948	:00	0	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times	August 2011	6382.6	948	:12	5.29	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Response Diagnostic	June 2011	5503.26	867	:00	3.89	0	0	:00	0.00	0.00
	May 2011	4559.56	826	:48	5.9	0	0	:00	0.00	0.00
	April 2011	5788.8	960	:12	2.43	0	0	:00	0.00	0.00
	March 2011	5521.67	921	:00	1.37	0	0	:00	0.00	0.00
	February 2011	6406.05	1021	:48	3.18	0	0	:00	0.00	0.00
	January 2011	6344.56	957	:12	5.58	0	0	:00	0.00	0.00
	December 2010	5783.34	917	:24	5.05	0	0	:00	0.00	0.00
	November 2010	4547.59	961	:12	1.11	0	0	:00	0.00	0.00
	October 2010	6058.93	967	:48	4.34	0	0	:00	0.00	0.00
	September 2010	4900.96	948	:48	4.71	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt.	August 2011	16388.35	4565	:36	1.21	0	0	:00	0.00	0.00
Scheduler XML) XML Request/Response	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Benchmark 10	June 2011	15316.2	4572	:00	3.86	0	0	:00	0.00	0.00
	May 2011	17772.73	3889	:48	3.08	0	0	:00	0.00	0.00
	April 2011	15320.02	4546	:48	2.98	0	0	:00	0.00	0.00
	March 2011	14465.24	4357	:48	2.15	0	0	:00	0.00	0.00
	February 2011	14701.48	4682	:36	1.49	0	0	:00	0.00	0.00
	January 2011	12938.24	4256	:36	1.29	0	0	:00	0.00	0.00
	December 2010	12202.19	4081	:36	2.61	0	0	:00	0.00	0.00
	November 2010	18091.15	4699	:00	7.9	0	0	:00	0.00	0.00
	October 2010	14250.89	4553	:12	0.89	0	0	:00	0.00	0.00

	September 2010	14631.15	4735	:36	3.81	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	August 2011	3833.95	874	:36	4.88	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	3570.92	894	:36	4.12	0	0	:00	0.00	0.00
	May 2011	2653.24	739	:36	2.22	0	0	:00	0.00	0.00
	April 2011	2722.54	856	:12	3.79	0	0	:00	0.00	0.00
	March 2011	2546.78	826	:12	4.07	0	0	:00	0.00	0.00
	February 2011	2632.74	883	:12	3.75	0	0	:00	0.00	0.00
	January 2011	2538.89	831	:24	4.49	0	0	:00	0.00	0.00
	December 2010	2281.15	700	:24	4.44	0	0	:00	0.00	0.00
	November 2010	2581.39	877	:36	4.44	0	0	:00	0.00	0.00
	October 2010	3320.11	846	:48	4.03	0	0	:00	0.00	0.00
	September 2010	2526.61	895	:48	2.89	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	August 2011	32281.68	5419	:24	3.5	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	43989.27	5443	:12	6.58	0	0	:00	0.00	0.00
	May 2011	35513.92	4915	:12	7.18	0	0	:00	0.00	0.00
	April 2011	42828.25	5349	:24	4.4	0	0	:00	0.00	0.00
	March 2011	48116.74	5139	:24	5.44	0	0	:00	0.00	0.00
	February 2011	52614.21	5531	:24	4.97	0	0	:00	0.00	0.00
	January 2011	38199.07	5083	:48	5.16	0	0	:00	0.00	0.00
	December 2010	42356.9	4703	:24	7.37	0	0	:00	0.00	0.00
	November 2010	49876.03	5514	:00	7.79	0	0	:00	0.00	0.00
	October 2010	46985.05	5338	:00	3.95	0	0	:00	0.00	0.00
	September 2010	31859.14	5601	:36	5.65	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	August 2011	8569.3	1279	:00	8.64	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	7535.42	1258	:36	8.25	0	0	:00	0.00	0.00
	May 2011	3238.5	635	:00	5.24	0	0	:00	0.00	0.00
	April 2011	8088.48	1233	:24	9.83	0	0	:00	0.00	0.00
	March 2011	6673.59	1177	:48	7.89	0	0	:00	0.00	0.00
	February 2011	8306.76	1276	:24	8.08	0	0	:00	0.00	0.00
	January 2011	9236.44	1156	:36	9.64	0	0	:00	0.00	0.00
	December 2010	11113.63	1423	:24	9.3	0	0	:00	0.00	0.00
	November 2010	12895.76	1324	:36	14.32	0	0	:00	0.00	0.00
	October 2010	7469.53	1247	:36	7.64	0	0	:00	0.00	0.00
	September 2010	9103.86	1242	:12	9.63	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	August 2011	19657.64	7789	:48	1.62	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	17936.2	7825	:36	3.39	0	0	:00	0.00	0.00
	May 2011	21608.29	6209	:12	6.62	0	0	:00	0.00	0.00
	April 2011	18365.75	7752	:48	3.11	0	0	:00	0.00	0.00
	March 2011	16057.8	7406	:48	1.31	0	0	:00	0.00	0.00
	February 2011	17071.36	7967	:36	0.92	0	0	:00	0.00	0.00
	January 2011	16966.74	7303	:48	1.24	0	0	:00	0.00	0.00
	December 2010	17223.78	6669	:12	3.63	0	0	:00	0.00	0.00
	November 2010	22139.38	7962	:12	4.95	0	0	:00	0.00	0.00
	October 2010	16812.25	7708	:12	1.77	0	0	:00	0.00	0.00
	September 2010	21008.46	8048	:24	4.34	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	August 2011	5755.94	1843	:48	7.13	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	4805.56	1780	:00	4.93	0	0	:00	0.00	0.00
	May 2011	5420.92	1291	:00	5.41	0	0	:00	0.00	0.00

	April 2011	6620.45	1897	:36	7.3	0	0	:00	0.00	0.00
	March 2011	4869.55	1854	:12	5.6	0	0	:00	0.00	0.00
	February 2011	5434.54	2000	:48	6.27	0	0	:00	0.00	0.00
	January 2011	15411.83	1890	:00	15.11	0	0	:00	0.00	0.00
	December 2010	8112.69	1991	:48	7.65	0	0	:00	0.00	0.00
	November 2010	5833.95	1894	:12	6.56	0	0	:00	0.00	0.00
	October 2010	4485.19	1845	:12	6.61	0	0	:00	0.00	0.00
	September 2010	6549.31	1816	:24	6.43	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	August 2011	11437.53	3763	:36	1.19	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	10552.19	3742	:48	3.08	0	0	:00	0.00	0.00
	May 2011	7956.96	3108	:24	5.33	0	0	:00	0.00	0.00
	April 2011	8631.48	3779	:12	0.91	0	0	:00	0.00	0.00
	March 2011	8140.11	3576	:12	0.84	0	0	:00	0.00	0.00
	February 2011	8640.33	3857	:36	0.95	0	0	:00	0.00	0.00
	January 2011	8278.5	3541	:36	1.17	0	0	:00	0.00	0.00
	December 2010	9668.48	3958	:36	1.54	0	0	:00	0.00	0.00
	November 2010	8219.89	3851	:12	1.68	0	0	:00	0.00	0.00
	October 2010	9472.8	3742	:12	2.48	0	0	:00	0.00	0.00
	September 2010	8463	3841	:00	3.89	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	August 2011	52527.5	3777	:24	6.22	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	41328.29	3825	:00	6.61	0	0	:00	0.00	0.00
	May 2011	19115	1876	:36	8.52	0	0	:00	0.00	0.00
	April 2011	40253.43	3759	:24	6.17	0	0	:00	0.00	0.00
	March 2011	39134.71	3606	:00	6.41	0	0	:00	0.00	0.00
	February 2011	43035.23	3886	:48	6.81	0	0	:00	0.00	0.00
	January 2011	41191.46	3614	:00	7.99	0	0	:00	0.00	0.00
	December 2010	31112.77	3055	:12	6.33	0	0	:00	0.00	0.00
	November 2010	37497.78	3834	:12	7.28	0	0	:00	0.00	0.00
	October 2010	45339.04	3779	:00	6.43	0	0	:00	0.00	0.00
	September 2010	35738.74	3924	:24	5.62	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	August 2011	5959.91	1068	:12	1.96	0	0	:00	0.00	0.00
	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	4619.14	1092	:12	2.59	0	0	:00	0.00	0.00
	May 2011	3544.78	885	:24	4.84	0	0	:00	0.00	0.00
	April 2011	4336.23	1049	:12	1.52	0	0	:00	0.00	0.00
	March 2011	4256.03	1031	:12	1.15	0	0	:00	0.00	0.00
	February 2011	4708.82	1094	:00	2.21	0	0	:00	0.00	0.00
	January 2011	4186.58	1006	:24	1.22	0	0	:00	0.00	0.00
	December 2010	3308	842	:12	3.1	0	0	:00	0.00	0.00
	November 2010	4164.84	1088	:12	4.58	0	0	:00	0.00	0.00
	October 2010	5129.05	1061	:12	2.41	0	0	:00	0.00	0.00
	September 2010	3930.25	1113	:12	3.2	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	47	47	100%	0	0	0	0%	0.00	(0.16)
	June 2011	26	26	100%	0	0	0	0%	0.00	(0.16)
	May 2011	24	25	96%	0.196	0	0	0%	0.00	(0.03)
	April 2011	50	50	100%	0	0	0	0%	0.00	(0.16)
	March 2011	112	112	100%	0	0	0	0%	0.00	(0.16)
	February 2011	21	21	100%	0	0	0	0%	0.00	(0.16)
	January 2011	36	36	100%	0	0	0	0%	0.00	(0.16)
	December 2010	41	42	98%	0.1525	0	0	0%	0.00	(0.08)

	November 2010	42	43	98%	0.1507	0	0	0%	0.00	(0.08)
	October 2010	60	61	98%	0.127	0	0	0%	0.00	(0.11)
	September 2010	15	15	100%	0	0	0	0%	0.00	(0.16)
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	602	603	100%	0.0407	0	0	0%	0.00	(0.15)
	June 2011	526	527	100%	0.0435	0	0	0%	0.00	(0.15)
	May 2011	373	377	99%	0.1025	0	0	0%	0.00	(0.12)
	April 2011	487	488	100%	0.0452	0	0	0%	0.00	(0.15)
	March 2011	328	334	98%	0.1328	0	0	0%	0.00	(0.10)
	February 2011	420	427	98%	0.127	0	0	0%	0.00	(0.11)
	January 2011	504	507	99%	0.0767	0	0	0%	0.00	(0.14)
	December 2010	421	424	99%	0.0838	0	0	0%	0.00	(0.14)
	November 2010	422	428	99%	0.1176	0	0	0%	0.00	(0.11)
	October 2010	504	521	97%	0.1777	0	0	0%	0.00	(0.05)
	September 2010	441	444	99%	0.0819	0	0	0%	0.00	(0.14)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	August 2011	6607	7437	89%	0.3149	0	0	0%	0.00	0.00
	July 2011	7264	8179	89%	0.3152	0	0	0%	0.00	0.00
	June 2011	6090	6981	87%	0.3337	0	0	0%	0.00	0.00
	May 2011	5935	6877	86%	0.3438	0	0	0%	0.00	0.00
	April 2011	6237	7168	87%	0.3362	0	0	0%	0.00	0.00
	March 2011	5505	6357	87%	0.3407	0	0	0%	0.00	0.00
	February 2011	6902	7895	87%	0.3316	0	0	0%	0.00	0.00
	January 2011	6849	7692	89%	0.3124	0	0	0%	0.00	0.00
	December 2010	7232	8109	89%	0.3106	0	0	0%	0.00	0.00
	November 2010	7885	8983	88%	0.3276	0	0	0%	0.00	0.00
	October 2010	8686	9707	89%	0.3068	0	0	0%	0.00	0.00
	September 2010	8726	9807	89%	0.3132	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	August 2011	139	254	55%	0.4978	0	0	0%	0.00	0.00
	July 2011	143	253	57%	0.4957	0	0	0%	0.00	0.00
	June 2011	105	162	65%	0.4775	0	0	0%	0.00	0.00
	May 2011	86	139	62%	0.4857	0	0	0%	0.00	0.00
	April 2011	85	169	50%	0.5	0	0	0%	0.00	0.00
	March 2011	110	240	46%	0.4983	0	0	0%	0.00	0.00
	February 2011	115	191	60%	0.4895	0	0	0%	0.00	0.00
	January 2011	59	103	57%	0.4947	0	0	0%	0.00	0.00
	December 2010	134	211	64%	0.4814	0	0	0%	0.00	0.00
	November 2010	71	109	65%	0.4765	0	0	0%	0.00	0.00
	October 2010	92	131	70%	0.4573	0	0	0%	0.00	0.00
	September 2010	86	137	63%	0.4834	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	August 2011	1061	1505	71%	0.4561	0	0	0%	0.00	0.00
	July 2011	1310	1841	71%	0.453	0	0	0%	0.00	0.00
	June 2011	1249	1789	70%	0.4591	0	0	0%	0.00	0.00
	May 2011	1261	1880	67%	0.4699	0	0	0%	0.00	0.00
	April 2011	1491	2039	73%	0.4433	0	0	0%	0.00	0.00
	March 2011	1210	1619	75%	0.4345	0	0	0%	0.00	0.00
	February 2011	1449	1911	76%	0.4281	0	0	0%	0.00	0.00
	January 2011	1258	1837	68%	0.4646	0	0	0%	0.00	0.00
	December 2010	1318	1901	69%	0.4611	0	0	0%	0.00	0.00
	November 2010	1439	2182	66%	0.4739	0	0	0%	0.00	0.00
	October 2010	1698	2326	73%	0.444	0	0	0%	0.00	0.00
	September 2010	1481	2073	71%	0.4517	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00

Diagnostic	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	18	23	78%	0.4125	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	107	148	72%	0.4475	0	0	0%	0.00	0.00
	December 2010	113	145	78%	0.4147	0	0	0%	0.00	0.00
	November 2010	140	187	75%	0.4338	0	0	0%	0.00	0.00
	October 2010	250	314	80%	0.4028	0	0	0%	0.00	0.00
	September 2010	133	160	83%	0.3745	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	August 2011	6607	6683	99%	0.106	0	0	0%	0.00	(0.12)
	July 2011	7264	7348	99%	0.1063	0	0	0%	0.00	(0.12)
	June 2011	6090	6151	99%	0.0991	0	0	0%	0.00	(0.13)
	May 2011	5935	5991	99%	0.0962	0	0	0%	0.00	(0.13)
	April 2011	6237	6292	99%	0.0931	0	0	0%	0.00	(0.13)
	March 2011	5505	5573	99%	0.1098	0	0	0%	0.00	(0.12)
	February 2011	6902	6964	99%	0.0939	0	0	0%	0.00	(0.13)
	January 2011	6849	6893	99%	0.0796	0	0	0%	0.00	(0.14)
	December 2010	7232	7290	99%	0.0888	0	0	0%	0.00	(0.13)
	November 2010	7885	7966	99%	0.1003	0	0	0%	0.00	(0.13)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	October 2010	8686	8769	99%	0.0968	0	0	0%	0.00	(0.13)
	September 2010	8726	8795	99%	0.0882	0	0	0%	0.00	(0.13)
	August 2011	139	148	94%	0.239	0	0	0%	0.00	0.03
	July 2011	143	158	91%	0.2931	0	0	0%	0.00	0.14
	June 2011	105	110	95%	0.2083	0	0	0%	0.00	(0.01)
	May 2011	86	90	96%	0.2061	0	0	0%	0.00	(0.02)
	April 2011	85	100	85%	0.3571	0	0	0%	0.00	0.32
	March 2011	110	119	92%	0.2644	0	0	0%	0.00	0.08
	February 2011	115	118	97%	0.1574	0	0	0%	0.00	(0.08)
	January 2011	59	60	98%	0.128	0	0	0%	0.00	(0.11)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	December 2010	134	137	98%	0.1463	0	0	0%	0.00	(0.09)
	November 2010	71	72	99%	0.117	0	0	0%	0.00	(0.11)
	October 2010	92	97	95%	0.2211	0	0	0%	0.00	0.00
	September 2010	86	91	95%	0.2279	0	0	0%	0.00	0.02
	August 2011	1061	1160	91%	0.2794	0	0	0%	0.00	(0.23)
	July 2011	1310	1436	91%	0.2829	0	0	0%	0.00	(0.22)
	June 2011	1249	1340	93%	0.2516	0	0	0%	0.00	(0.29)
	May 2011	1261	1359	93%	0.2587	0	0	0%	0.00	(0.27)
	April 2011	1491	1595	93%	0.2469	0	0	0%	0.00	(0.30)
	March 2011	1210	1304	93%	0.2586	0	0	0%	0.00	(0.27)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	February 2011	1449	1531	95%	0.2251	0	0	0%	0.00	(0.34)
	January 2011	1258	1355	93%	0.2578	0	0	0%	0.00	(0.28)
	December 2010	1318	1413	93%	0.2504	0	0	0%	0.00	(0.29)
	November 2010	1439	1531	94%	0.2377	0	0	0%	0.00	(0.32)
	October 2010	1698	1805	94%	0.2361	0	0	0%	0.00	(0.32)
	September 2010	1481	1591	93%	0.2537	0	0	0%	0.00	(0.29)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
April 2011	1	1	100%	0	0	0	0%	0.00	(0.16)	
March 2011	18	18	100%	0	0	0	0%	0.00	(0.16)	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2011	107	108	99%	0.0958	0	0	0%	0.00	(0.13)
	December 2010	113	114	99%	0.0932	0	0	0%	0.00	(0.13)
	November 2010	140	142	99%	0.1178	0	0	0%	0.00	(0.11)
	October 2010	250	257	97%	0.1628	0	0	0%	0.00	(0.07)
	September 2010	133	134	99%	0.0861	0	0	0%	0.00	(0.13)
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	August 2011	0.88819444	2	10:39	0.4111111111	0	0	00:00	0.00	(1.67)
	July 2011	1.536111111	3	12:17	0.371527778	0	0	00:00	0.00	(1.46)
	June 2011	3.99791667	7	13:42	0.317361111	0	0	00:00	0.00	(1.29)
	May 2011	1.40208333	4	08:25	0.336805556	0	0	00:00	0.00	(1.95)
	April 2011	3.18125	9	08:29	0.434027778	0	0	00:00	0.00	(1.94)
	March 2011	0.84097222	3	06:44	0.406944444	0	0	00:00	0.00	(2.16)
	February 2011	0.21875	3	01:45	0.077777778	0	0	00:00	0.00	(2.78)
	January 2011	2.37777778	4	14:16	0.397222222	0	0	00:00	0.00	(1.22)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.0875	2	01:03	0.0125	0	0	00:00	0.00	(2.87)
	October 2010	2.38263889	4	14:18	0.349305556	0	0	00:00	0.00	(1.21)
	September 2010	2.77708333	2	09:20	1.925694444	0	0	00:00	0.00	1.17
	PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	August 2011	9.71388889	260	00:54	0.058333333	0	0	00:00	0.00
July 2011		19.8548611	309	01:33	0.245138889	0	0	00:00	0.00	(2.61)
June 2011		14.8972222	358	01:00	0.057638889	0	0	00:00	0.00	(2.75)
May 2011		19.0326389	338	01:21	0.082638889	0	0	00:00	0.00	(2.66)
April 2011		18.8354167	309	01:28	0.130555556	0	0	00:00	0.00	(2.63)
March 2011		13.2840278	248	01:17	0.078472222	0	0	00:00	0.00	(2.68)
February 2011		12.3270833	313	00:57	0.059722222	0	0	00:00	0.00	(2.76)
January 2011		14.9833333	279	01:17	0.096527778	0	0	00:00	0.00	(2.68)
December 2010		13.6576389	279	01:10	0.071527778	0	0	00:00	0.00	(2.71)
November 2010		17.8243056	323	01:19	0.104861111	0	0	00:00	0.00	(2.67)
October 2010		18.3666667	338	01:18	0.076388889	0	0	00:00	0.00	(2.67)
September 2010	16.9743056	332	01:14	0.063888889	0	0	00:00	0.00	(2.69)	
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	August 2011	853	31109	3%	0.1633	0	0	0%	0.00	0.00
	July 2011	994	33139	3%	0.1706	0	0	0%	0.00	0.00
	June 2011	904	30655	3%	0.1692	0	0	0%	0.00	0.00
	May 2011	921	33362	3%	0.1638	0	0	0%	0.00	0.00
	April 2011	1091	37789	3%	0.1674	0	0	0%	0.00	0.00
	March 2011	906	31526	3%	0.1671	0	0	0%	0.00	0.00
	February 2011	1172	36001	3%	0.1775	0	0	0%	0.00	0.00
	January 2011	1151	36296	3%	0.1752	0	0	0%	0.00	0.00
	December 2010	884	34513	3%	0.158	0	0	0%	0.00	0.00
	November 2010	1064	39623	3%	0.1617	0	0	0%	0.00	0.00
	October 2010	962	38164	3%	0.1568	0	0	0%	0.00	0.00
	September 2010	992	39912	2%	0.1557	0	0	0%	0.00	0.00
	PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	August 2011	13623	31109	44%	0.4961	0	0	0%	0.00
July 2011		14481	33139	44%	0.496	0	0	0%	0.00	0.00
June 2011		13034	30655	43%	0.4944	0	0	0%	0.00	0.00
May 2011		15139	33362	45%	0.4979	0	0	0%	0.00	0.00
April 2011		17144	37789	45%	0.4978	0	0	0%	0.00	0.00
March 2011		13762	31526	44%	0.496	0	0	0%	0.00	0.00
February 2011		15764	36001	44%	0.4961	0	0	0%	0.00	0.00
January 2011		15790	36296	44%	0.4958	0	0	0%	0.00	0.00
December 2010		14161	34513	41%	0.4919	0	0	0%	0.00	0.00
November 2010		18289	39623	46%	0.4985	0	0	0%	0.00	0.00
October 2010		16769	38164	44%	0.4963	0	0	0%	0.00	0.00
September 2010		17971	39912	45%	0.4975	0	0	0%	0.00	0.00

PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	August 2011	2	4	50%	0.5	0	0	0%	0.00	0.00
	July 2011	3	9	33%	0.4714	0	0	0%	0.00	0.00
	June 2011	7	15	47%	0.4989	0	0	0%	0.00	0.00
	May 2011	4	8	50%	0.5	0	0	0%	0.00	0.00
	April 2011	9	20	45%	0.4975	0	0	0%	0.00	0.00
	March 2011	3	11	27%	0.4454	0	0	0%	0.00	0.00
	February 2011	3	7	43%	0.4949	0	0	0%	0.00	0.00
	January 2011	4	14	29%	0.4518	0	0	0%	0.00	0.00
	December 2010	0	4	0%	0	0	0	0%	0.00	0.00
	November 2010	2	6	33%	0.4714	0	0	0%	0.00	0.00
	October 2010	4	7	57%	0.4949	0	0	0%	0.00	0.00
	September 2010	2	11	18%	0.3857	0	0	0%	0.00	0.00
	PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	August 2011	122	122	100%	0	0	0	0%	0.00
July 2011		132	132	100%	0	0	0	0%	0.00	(0.16)
June 2011		84	84	100%	0	0	0	0%	0.00	(0.16)
May 2011		67	67	100%	0	0	0	0%	0.00	(0.16)
April 2011		75	75	100%	0	0	0	0%	0.00	(0.16)
March 2011		109	109	100%	0	0	0	0%	0.00	(0.16)
February 2011		101	101	100%	0	0	0	0%	0.00	(0.16)
January 2011		152	152	100%	0	0	0	0%	0.00	(0.16)
December 2010		195	195	100%	0	0	0	0%	0.00	(0.16)
November 2010		195	195	100%	0	0	0	0%	0.00	(0.16)
October 2010		315	315	100%	0	0	0	0%	0.00	(0.16)
September 2010		196	196	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95		August 2011	811	811	100%	0	0	0	0%	0.00
	July 2011	957	958	100%	0.0323	0	0	0%	0.00	(0.15)
	June 2011	949	949	100%	0	0	0	0%	0.00	(0.16)
	May 2011	914	914	100%	0	0	0	0%	0.00	(0.16)
	April 2011	1071	1072	100%	0.0305	0	0	0%	0.00	(0.15)
	March 2011	913	914	100%	0.0331	0	0	0%	0.00	(0.15)
	February 2011	1072	1072	100%	0	0	0	0%	0.00	(0.16)
	January 2011	928	928	100%	0	0	0	0%	0.00	(0.16)
	December 2010	1003	1003	100%	0	0	0	0%	0.00	(0.16)
	November 2010	1105	1105	100%	0	0	0	0%	0.00	(0.16)
	October 2010	1314	1314	100%	0	0	0	0%	0.00	(0.16)
	September 2010	1106	1108	100%	0.0424	0	0	0%	0.00	(0.15)
	PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	August 2011	5858	5858	100%	0	0	0	0%	0.00
July 2011		6470	6481	100%	0.0412	0	0	0%	0.00	(0.15)
June 2011		5438	5438	100%	0	0	0	0%	0.00	(0.16)
May 2011		5338	5339	100%	0.0137	0	0	0%	0.00	(0.16)
April 2011		5569	5569	100%	0	0	0	0%	0.00	(0.16)
March 2011		4852	4853	100%	0.0144	0	0	0%	0.00	(0.16)
February 2011		6104	6105	100%	0.0128	0	0	0%	0.00	(0.16)
January 2011		6066	6070	100%	0.0257	0	0	0%	0.00	(0.16)
December 2010		6293	6294	100%	0.0126	0	0	0%	0.00	(0.16)
November 2010		6867	6867	100%	0	0	0	0%	0.00	(0.16)
October 2010		7639	7646	100%	0.0302	0	0	0%	0.00	(0.16)
September 2010		7679	7679	100%	0	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9		August 2011	75	75	100%	0	0	0	0%	0.00
	July 2011	59	59	100%	0	0	0	0%	0.00	(0.33)
	June 2011	30	30	100%	0	0	0	0%	0.00	(0.33)
	May 2011	28	28	100%	0	0	0	0%	0.00	(0.33)
	April 2011	56	56	100%	0	0	0	0%	0.00	(0.33)

	March 2011	104	104	100%	0	0	0	0%	0.00	(0.33)
	February 2011	50	50	100%	0	0	0	0%	0.00	(0.33)
	January 2011	68	68	100%	0	0	0	0%	0.00	(0.33)
	December 2010	66	66	100%	0	0	0	0%	0.00	(0.33)
	November 2010	66	66	100%	0	0	0	0%	0.00	(0.33)
	October 2010	85	85	100%	0	0	0	0%	0.00	(0.33)
	September 2010	53	53	100%	0	0	0	0%	0.00	(0.33)
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	August 2011	779	799	98%	0.1562	0	0	0%	0.00	(0.25)
	July 2011	931	957	97%	0.1626	0	0	0%	0.00	(0.24)
	June 2011	919	945	97%	0.1636	0	0	0%	0.00	(0.24)
	May 2011	1062	1071	99%	0.0913	0	0	0%	0.00	(0.31)
	April 2011	1025	1039	99%	0.1153	0	0	0%	0.00	(0.29)
	March 2011	815	823	99%	0.0981	0	0	0%	0.00	(0.30)
	February 2011	882	894	99%	0.1151	0	0	0%	0.00	(0.29)
	January 2011	1010	1031	98%	0.1413	0	0	0%	0.00	(0.27)
	December 2010	961	973	99%	0.1104	0	0	0%	0.00	(0.29)
	November 2010	1129	1139	99%	0.0933	0	0	0%	0.00	(0.30)
	October 2010	1034	1055	98%	0.1397	0	0	0%	0.00	(0.27)
	September 2010	1049	1061	99%	0.1057	0	0	0%	0.00	(0.30)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	August 2011	771	771	100%	0	0	0	0%	0.00	(0.33)
	July 2011	822	822	100%	0	0	0	0%	0.00	(0.33)
	June 2011	801	801	100%	0	0	0	0%	0.00	(0.33)
	May 2011	862	862	100%	0	0	0	0%	0.00	(0.33)
	April 2011	865	865	100%	0	0	0	0%	0.00	(0.33)
	March 2011	803	803	100%	0	0	0	0%	0.00	(0.33)
	February 2011	930	930	100%	0	0	0	0%	0.00	(0.33)
	January 2011	803	806	100%	0.0609	0	0	0%	0.00	(0.32)
	December 2010	837	838	100%	0.0345	0	0	0%	0.00	(0.33)
	November 2010	1038	1038	100%	0	0	0	0%	0.00	(0.33)
	October 2010	960	960	100%	0	0	0	0%	0.00	(0.33)
	September 2010	990	990	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	August 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00

	October 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	August 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
	June 2011	6	6	100%	0	0	0	0%	0.00	(0.33)
	May 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	April 2011	8	8	100%	0	0	0	0%	0.00	(0.33)
	March 2011	7	7	100%	0	0	0	0%	0.00	(0.33)
	February 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	January 2011	10	10	100%	0	0	0	0%	0.00	(0.33)
	December 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	November 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	October 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2010	8	9	89%	0.3143	0	0	0%	0.00	0.04
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	August 2011	59	59	100%	0	0	0	0%	0.00	(0.53)
	July 2011	125	125	100%	0	0	0	0%	0.00	(0.53)
	June 2011	93	93	100%	0	0	0	0%	0.00	(0.53)
	May 2011	34	34	100%	0	0	0	0%	0.00	(0.53)
	April 2011	34	34	100%	0	0	0	0%	0.00	(0.53)
	March 2011	95	95	100%	0	0	0	0%	0.00	(0.53)
	February 2011	45	45	100%	0	0	0	0%	0.00	(0.53)
	January 2011	90	90	100%	0	0	0	0%	0.00	(0.53)
	December 2010	110	110	100%	0	0	0	0%	0.00	(0.53)
	November 2010	121	121	100%	0	0	0	0%	0.00	(0.53)
	October 2010	131	131	100%	0	0	0	0%	0.00	(0.53)
	September 2010	72	72	100%	0	0	0	0%	0.00	(0.53)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	August 2011	98.3340278	6468	00:22	0.065277778	0	0	00:00	0.00	(2.82)
	July 2011	46.2159722	6838	00:10	0.11875	0	0	00:00	0.00	(2.92)
	June 2011	31.9597222	5995	00:08	0.038888889	0	0	00:00	0.00	(2.94)
	May 2011	26.9104167	5899	00:07	0.049305556	0	0	00:00	0.00	(2.95)
	April 2011	31.8805556	6954	00:07	0.022222222	0	0	00:00	0.00	(2.94)
	March 2011	49.0395833	6006	00:12	0.091666667	0	0	00:00	0.00	(2.90)
	February 2011	20.1506944	4341	00:07	0.027083333	0	0	00:00	0.00	(2.94)
	January 2011	16.1118056	2141	00:11	0.1125	0	0	00:00	0.00	(2.91)
	December 2010	21.0388889	2339	00:13	0.190972222	0	0	00:00	0.00	(2.89)
	November 2010	9.52430556	2634	00:05	0.027083333	0	0	00:00	0.00	(2.96)
	October 2010	40.5583333	2734	00:21	0.467361111	0	0	00:00	0.00	(2.82)
	September 2010	38.8291667	5975	00:09	0.024305556	0	0	00:00	0.00	(2.92)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	August 2011	3022	3022	100.00%	0	177421	177421	100.00%	0.00	0.00
	July 2011	3603	3603	100.00%	0	222217	222217	100.00%	0.00	0.00
	June 2011	3361	3361	100.00%	0	226217	226217	100.00%	0.00	0.00
	May 2011	3343	3343	100.00%	0	216173	216173	100.00%	0.00	0.00
	April 2011	3670	3670	100.00%	0	206731	206731	100.00%	0.00	0.00
	March 2011	3175	3175	100.00%	0	209854	209854	100.00%	0.00	0.00
	February 2011	3228	3228	100.00%	0	214586	214586	100.00%	0.00	0.00
	January 2011	3212	3212	100.00%	0	176674	176674	100.00%	0.00	0.00
	December 2010	3821	3821	100.00%	0	167829	167829	100.00%	0.00	0.00
	November 2010	4225	4225	100.00%	0	182855	182855	100.00%	0.00	0.00
	October 2010	4008	4008	100.00%	0	190482	190482	100.00%	0.00	0.00
	September 2010	3943	3943	100.00%	0	193556	193556	100.00%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	1	0	0	59	30	2	0.54	(0.63)
	June 2011	0	0	0	0	0	0	0	0.00	0.00

	May 2011	3	1	3	0	37	28	1	-0.98	(1.60)
	April 2011	4	1	4	0	34	25	1	-1.31	(1.80)
	March 2011	11	3	4	3.21	21	22	1	-2.36	(2.44)
	February 2011	2	1	2	0	31	30	1	-1.32	(1.80)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	August 2011	376	96	4	1.81	36	34	1	-23.86	(15.51)
	July 2011	609	95	6	13	59	30	2	-5.87	(4.57)
	June 2011	313	84	4	2.21	36	23	2	-2.70	(2.64)
	May 2011	235	62	4	2.57	37	28	1	-6.46	(4.93)
	April 2011	251	77	3	2.54	34	25	1	-4.18	(3.54)
	March 2011	201	54	4	2.62	21	22	1	-5.87	(4.57)
	February 2011	254	75	3	2.7	31	30	1	-15.16	(10.22)
	January 2011	178	56	3	1.85	17	23	1	-21.94	(14.34)
	December 2010	356	96	4	2.26	17	25	1	-14.99	(10.11)
	November 2010	228	60	4	2.84	27	31	1	-19.75	(13.01)
	October 2010	476	114	4	4.51	21	20	1	-12.28	(8.46)
	September 2010	196	66	3	2.58	28	35	1	-21.95	(14.34)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	31	3	10	10.97	21	22	1	-8.18	(5.97)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
PO-9A Timely Jeopardy Notices Non- Designed Services Parity	August 2011	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2011	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2011	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2011	1	1	100.00%	0	12	86	13.95%	-2.47	(2.50)
	April 2011	0	1	0.00%	0	5	94	5.32%	0.24	(1.98)
	March 2011	2	3	66.67%	0.4714	8	104	7.69%	-3.78	(3.30)
	February 2011	1	2	50.00%	0.5	15	132	11.36%	-1.71	(2.04)
	January 2011	0	2	0.00%	0	10	121	8.26%	0.42	(1.61)
	December 2010	0	2	0.00%	0	9	103	8.74%	0.43	(1.59)
	November 2010	0	1	0.00%	0	7	103	6.80%	0.27	(1.91)
	October 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2010	0	2	0.00%	0	11	112	9.82%	0.46	(1.55)
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	August 2011	30	59	50.85%	0.4999	11	92	11.96%	-7.19	(5.37)
	July 2011	25	67	37.31%	0.4836	6	99	6.06%	-8.28	(6.03)
	June 2011	17	45	37.78%	0.4848	9	90	10.00%	-5.07	(4.08)
	May 2011	8	45	17.78%	0.3823	12	86	13.95%	-0.60	(1.36)
	April 2011	10	42	23.81%	0.4259	5	94	5.32%	-4.44	(3.70)
	March 2011	18	58	31.03%	0.4626	8	104	7.69%	-5.35	(4.25)
	February 2011	26	77	33.77%	0.4729	15	132	11.36%	-4.92	(3.99)
January 2011	19	95	20.00%	0.4	10	121	8.26%	-3.11	(2.89)	

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MR-6A	Mean Time to Restore	UNE P (Centrex)	Parity	Parity
MR-6B	Mean Time to Restore	Business	Parity	Parity
MR-6B	Mean Time to Restore	Centrex 21	Parity	Parity
MR-6B	Mean Time to Restore	PBX	Parity	Parity
MR-6B	Mean Time to Restore	Residence	Parity	Parity
MR-6B	Mean Time to Restore	UNE - P (POTS)	Parity	Parity
MR-6C	Mean Time to Restore	Business	Parity	Parity
MR-6C	Mean Time to Restore	Centrex 21	Parity	Parity
MR-6C	Mean Time to Restore	Line Sharing	Parity	Parity
MR-6C	Mean Time to Restore	Line Splitting	Parity	Parity
MR-6C	Mean Time to Restore	Residence	Parity	Parity
MR-6C	Mean Time to Restore	UNE - P (POTS)	Parity	Parity
MR-6C	Mean Time to Restore	UNE P (Centrex 21)	Parity	Parity
MR-6C	Mean Time to Restore	UNE P (Centrex)	Parity	Parity
MR-6D	Mean Time to Restore	Dark Fiber - IOF	Parity	Parity
MR-6D	Mean Time to Restore	Dark Fiber - Loop	Parity	Parity
MR-6D	Mean Time to Restore	DS0	Parity	Parity
MR-6D	Mean Time to Restore	DS1	Parity	Parity
MR-6D	Mean Time to Restore	Enhanced Extended Loops -	Diag	Diag
MR-6D	Mean Time to Restore	Enhanced Extended Loops -	Parity	Parity
MR-6D	Mean Time to Restore	LIS Trunk	Parity	Parity
MR-6D	Mean Time to Restore	UDIT Above DS1 Level	Parity	Parity
MR-6D	Mean Time to Restore	UDIT DS1	Parity	Parity
MR-6D	Mean Time to Restore	Unbundled Loop - 2 Wire	NonParity	NonParity
MR-6D	Mean Time to Restore	Unbundled Loop - 4 Wire	NonParity	NonParity
MR-6D	Mean Time to Restore	Unbundled Loop - ADSL	QuasiParity	QuasiParity
MR-6D	Mean Time to Restore	Unbundled Loop - DS1	CapableParity	CapableParity
MR-6D	Mean Time to Restore	Unbundled Loop - XDSL	IPa	IPa
MR-6D	Mean Time to Restore	Unbundled Loop Analog	Parity	Parity
MR-6D	Mean Time to Restore	Unbundled Loop ISDN	CapableParity	CapableParity
MR-6E	Mean Time to Restore	Dark Fiber - IOF	Parity	Parity
MR-6E	Mean Time to Restore	Dark Fiber - Loop	Parity	Parity
MR-6E	Mean Time to Restore	DS1	Parity	Parity
MR-6E	Mean Time to Restore	ES11	Parity	Parity
MR-6E	Mean Time to Restore	Enhanced Extended Loops -	Parity	Parity
MR-6E	Mean Time to Restore	ISDN Primary	Parity	Parity
MR-6E	Mean Time to Restore	LIS Trunk	Parity	Parity
MR-6E	Mean Time to Restore	UDIT Above DS1 Level	Parity	Parity
MR-6E	Mean Time to Restore	Unbundled Loop - 2 Wire	NonParity	NonParity
MR-6E	Mean Time to Restore	Unbundled Loop - ADSL	QuasiParity	QuasiParity
MR-6E	Mean Time to Restore	Unbundled Loop - DS1	CapableParity	CapableParity
MR-6E	Mean Time to Restore	Unbundled Loop - XDSL	Parity	Parity
MR-6E	Mean Time to Restore	Unbundled Loop Analog	Parity	Parity
MR-6E	Mean Time to Restore	Unbundled Loop ISDN	CapableParity	CapableParity
MR-7A	Repair Repeat Report Rate	Basic Rate ISDN	Parity	Parity
MR-7A	Repair Repeat Report Rate	Business	Parity	Parity
MR-7A	Repair Repeat Report Rate	Centrex	Parity	Parity
MR-7A	Repair Repeat Report Rate	Centrex 21	Parity	Parity
MR-7A	Repair Repeat Report Rate	Line Sharing	Parity	Parity
MR-7A	Repair Repeat Report Rate	Line Splitting	Parity	Parity
MR-7A	Repair Repeat Report Rate	PBX	Parity	Parity
MR-7A	Repair Repeat Report Rate	Residence	Parity	Parity
MR-7A	Repair Repeat Report Rate	UNE - P (POTS)	Parity	Parity
MR-7A	Repair Repeat Report Rate	UNE P (Centrex 21)	IPa	IPa
MR-7A	Repair Repeat Report Rate	UNE P (Centrex)	Parity	Parity
MR-7B	Repair Repeat Report Rate	Business	Parity	Parity
MR-7B	Repair Repeat Report Rate	Centrex 21	Parity	Parity
MR-7B	Repair Repeat Report Rate	PBX	Parity	Parity
MR-7B	Repair Repeat Report Rate	Residence	Parity	Parity
MR-7B	Repair Repeat Report Rate	UNE - P (POTS)	Parity	Parity
MR-7C	Repair Repeat Report Rate	Business	Parity	Parity
MR-7C	Repair Repeat Report Rate	Centrex 21	Parity	Parity
MR-7C	Repair Repeat Report Rate	Line Sharing	Parity	Parity
MR-7C	Repair Repeat Report Rate	Line Splitting	Parity	Parity
MR-7C	Repair Repeat Report Rate	Residence	Parity	Parity
MR-7C	Repair Repeat Report Rate	UNE - P (POTS)	Parity	Parity
MR-7C	Repair Repeat Report Rate	UNE P (Centrex 21)	IPa	IPa
MR-7C	Repair Repeat Report Rate	UNE P (Centrex)	Parity	Parity
MR-7D	Repair Repeat Report Rate	Dark Fiber - IOF	Parity	Parity
MR-7D	Repair Repeat Report Rate	Dark Fiber - Loop	Parity	Parity
MR-7D	Repair Repeat Report Rate	DS0	Parity	Parity
MR-7D	Repair Repeat Report Rate	DS1	Parity	Parity
MR-7D	Repair Repeat Report Rate	Enhanced Extended Loc	Diag	Diag
MR-7D	Repair Repeat Report Rate	Enhanced Extended Loc	Parity	Parity

MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 (C Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSL Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN (C Parity	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity
MR-7E	Repair Repeat Report Rate E911 Parity	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loop Parity	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 (C Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSL Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN (C Parity	Parity
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity
MR-8	Trouble Rate Business Parity	Parity
MR-8	Trouble Rate Centrex Parity	Parity
MR-8	Trouble Rate Centrex 21 Parity	Parity
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic
MR-8	Trouble Rate DS0 Parity	Parity
MR-8	Trouble Rate DS1 Parity	Parity
MR-8	Trouble Rate DS3 Parity	Parity
MR-8	Trouble Rate E911 Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic
MR-8	Trouble Rate Frame Relay Parity	Parity
MR-8	Trouble Rate ISDN Primary Parity	Parity
MR-8	Trouble Rate Line Sharing Parity	Parity
MR-8	Trouble Rate Line Splitting Parity	Parity
MR-8	Trouble Rate LIS Trunk Parity	Parity
MR-8	Trouble Rate PBX Parity	Parity
MR-8	Trouble Rate Residence Parity	Parity
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity
MR-8	Trouble Rate UDIT DS1 Parity	Parity
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded (P Parity	Parity
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded (P Parity	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity
MR-8	Trouble Rate Unbundled Loop - XDSL Parity	Parity
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity
MR-9A	Repair Appointments Met Business Parity	Parity
MR-9A	Repair Appointments Met Centrex Parity	Parity
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity
MR-9A	Repair Appointments Met PBX Parity	Parity
MR-9A	Repair Appointments Met Residence Parity	Parity
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity
MR-9B	Repair Appointments Met Business Parity	Parity
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity
MR-9B	Repair Appointments Met PBX Parity	Parity
MR-9B	Repair Appointments Met Residence Parity	Parity
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity
MR-9C	Repair Appointments Met Business Parity	Parity
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity
MR-9C	Repair Appointments Met Residence Parity	Parity
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity

NI-1B Trunk Blockage to Qwest End Offices LIS Trunk ParityParity
 NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diag
 NI-1D Trunk Blockage to Qwest End Offices LIS Trunk DiagDiag
 OP-13A Coordinated Cuts Completed on Time Unbundled LBen
 OP-13A Coordinated Cuts Completed on Time Unbundled LBen
 OP-13B Coordinated Cuts Started Without CLEC Approval UDiag
 OP-13B Coordinated Cuts Started Without CLEC Approval UDiag
 OP-15A Interval for Pending Orders Delayed Past Due Date Parity
 OP-15A Interval for Pending Orders Delayed Past Due Date Diag
 OP-15A Interval for Pending Orders Delayed Past Due Date Parity
 OP-15A Interval for Pending Orders Delayed Past Due Date Parity
 OP-15A Interval for Pending Orders Delayed Past Due Date Parity
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 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag
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 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag
 OP-15B Count of Pending Orders Delayed for Facilities ReaDiag
 OP-17A Timeliness of Disconnects associated with LNP OrdBen
 OP-17B Timeliness of Disconnects associated with LNP OrdDiag
 OP-2 Calls Answered within Twenty Seconds - Interconnect Parity
 OP-3A Installation Commitments Met Business Parity Parity
 OP-3A Installation Commitments Met Line Splitting BenchmBen
 OP-3A Installation Commitments Met Residence Parity Parity
 OP-3A Installation Commitments Met UNE - P (POTS) ParityParity
 OP-3A Installation Commitments Met UNE P (Centrex) ParityParity
 OP-3B Installation Commitments Met Business Parity Parity
 OP-3B Installation Commitments Met Residence Parity Parity
 OP-3B Installation Commitments Met Sub-Loop Unbundling Diag
 OP-3B Installation Commitments Met UNE - P (POTS) ParityParity
 OP-3C Installation Commitments Met Business Parity Parity
 OP-3C Installation Commitments Met Centrex Parity Parity
 OP-3C Installation Commitments Met Line Splitting BenchmBen
 OP-3C Installation Commitments Met PBX Parity Parity
 OP-3C Installation Commitments Met Residence Parity Parity
 OP-3C Installation Commitments Met UNE - P (POTS) ParityParity
 OP-3D Installation Commitments Met Basic Rate ISDN ParityParity
 OP-3D Installation Commitments Met Dark Fiber - IOF DiagDiag
 OP-3D Installation Commitments Met DS0 Parity Parity
 OP-3D Installation Commitments Met E911 Parity Parity
 OP-3D Installation Commitments Met Enhanced Extended LBen
 OP-3D Installation Commitments Met Enhanced Extended LBen
 OP-3D Installation Commitments Met Enhanced Extended LBen
 OP-3D Installation Commitments Met ISDN Primary Parity Parity
 OP-3D Installation Commitments Met LIS Trunk Parity Parity
 OP-3D Installation Commitments Met PBX Parity Parity
 OP-3D Installation Commitments Met UDIT Above DS1 LeviParity
 OP-3D Installation Commitments Met UDIT DS1 Parity Parity
 OP-3D Installation Commitments Met Unbundled Loop - 2 WBen
 OP-3D Installation Commitments Met Unbundled Loop - 4 WParity
 OP-3D Installation Commitments Met Unbundled Loop - ADIBen
 OP-3D Installation Commitments Met Unbundled Loop - DS Parity
 OP-3D Installation Commitments Met Unbundled Loop - DS:Parity
 OP-3D Installation Commitments Met Unbundled Loop - XDIBen
 OP-3D Installation Commitments Met Unbundled Loop AnakBen
 OP-3D Installation Commitments Met Unbundled Loop CondBen
 OP-3D Installation Commitments Met Unbundled Loop ISDNParity
 OP-3E Installation Commitments Met Basic Rate ISDN ParityParity
 OP-3E Installation Commitments Met E911 Parity Parity
 OP-3E Installation Commitments Met Enhanced Extended LBen
 OP-3E Installation Commitments Met Enhanced Extended LBen
 OP-3E Installation Commitments Met Frame Relay Parity Parity
 OP-3E Installation Commitments Met LIS Trunk Parity Parity
 OP-3E Installation Commitments Met PBX Parity Parity
 OP-3E Installation Commitments Met UDIT Above DS1 LeviParity
 OP-3E Installation Commitments Met UDIT DS1 Parity Parity
 OP-3E Installation Commitments Met Unbundled Loop - 2 WBen

CP-5A	New Service Installation Quality Reported to Repair IPart
CP-5A	New Service Installation Quality Reported to Repair IPart
CP-5A	New Service Installation Quality Reported to Repair IPart
CP-5A	New Service Installation Quality Reported to Repair IPart
CP-5B	New Service Provisioning Quality Basic Rate ISDN BBer
CP-5B	New Service Provisioning Quality Business BenchmBer
CP-5B	New Service Provisioning Quality Centrex Benchmark Ber
CP-5B	New Service Provisioning Quality DSO Benchmark (Ber
CP-5B	New Service Provisioning Quality Enhanced ExtendeBer
CP-5B	New Service Provisioning Quality Enhanced ExtendeBer
CP-5B	New Service Provisioning Quality Enhanced ExtendeBer
CP-5B	New Service Provisioning Quality Enhanced ExtendeBer
CP-5B	New Service Provisioning Quality Frame Relay DiagDiag
CP-5B	New Service Provisioning Quality ISDN Primary BenBer
CP-5B	New Service Provisioning Quality Line Splitting BandBer
CP-5B	New Service Provisioning Quality PBX Benchmark (Ber
CP-5B	New Service Provisioning Quality Residence BenchrBer
CP-5B	New Service Provisioning Quality Sub-Loop UmbundlDiag
CP-5B	New Service Provisioning Quality Unbundled Loop - Ben
CP-5B	New Service Provisioning Quality Unbundled Loop - Ben
CP-5B	New Service Provisioning Quality Unbundled Loop - Ben
CP-5B	New Service Provisioning Quality Unbundled Loop - Ben
CP-5B	New Service Provisioning Quality Unbundled Loop - Ben
CP-5B	New Service Provisioning Quality Unbundled Loop - Ben
CP-5B	New Service Provisioning Quality Unbundled Loop - Ben
CP-5B	New Service Provisioning Quality Unbundled Loop ABen
CP-5B	New Service Provisioning Quality Unbundled Loop (SBer
CP-5B	New Service Provisioning Quality UNE - P (POTS) BBer
CP-5B	New Service Provisioning Quality UNE P (Centrex) BBer
CP-5R	New Service Quality Multiple Report Rate Business Diag
CP-5R	New Service Quality Multiple Report Rate Dark FiberDiag
CP-5R	New Service Quality Multiple Report Rate DSO DiagDiag
CP-5R	New Service Quality Multiple Report Rate Enhanced Diag
CP-5R	New Service Quality Multiple Report Rate Enhanced Diag
CP-5R	New Service Quality Multiple Report Rate Enhanced Diag
CP-5R	New Service Quality Multiple Report Rate ResidenceDiag
CP-5R	New Service Quality Multiple Report Rate UnbundledDiag
CP-5R	New Service Quality Multiple Report Rate UnbundledDiag
CP-5R	New Service Quality Multiple Report Rate UnbundledDiag
CP-5R	New Service Quality Multiple Report Rate UnbundledDiag
CP-5R	New Service Quality Multiple Report Rate UNE - P (IDiag
CP-5R	New Service Quality Multiple Report Rate UNE P (CxDiag
CP-5T	New Service Installation Quality Total Basic Rate ISCDiag
CP-5T	New Service Installation Quality Total Business DiagDiag
CP-5T	New Service Installation Quality Total Centrex DiagnDiag
CP-5T	New Service Installation Quality Total DSO Diagnost Diag
CP-5T	New Service Installation Quality Total Enhanced ExtDiag
CP-5T	New Service Installation Quality Total Enhanced ExtDiag
CP-5T	New Service Installation Quality Total Enhanced ExtDiag
CP-5T	New Service Installation Quality Total Frame Relay (Diag
CP-5T	New Service Installation Quality Total ISDN Primary Diag
CP-5T	New Service Installation Quality Total Line Splitting (Diag
CP-5T	New Service Installation Quality Total PBX DiagnostDiag
CP-5T	New Service Installation Quality Total Residence DiaDiag
CP-5T	New Service Installation Quality Total Sub-Loop Unb Diag
CP-5T	New Service Installation Quality Total Unbundled LocDiag
CP-5T	New Service Installation Quality Total Unbundled LocDiag
CP-5T	New Service Installation Quality Total Unbundled LocDiag
CP-5T	New Service Installation Quality Total Unbundled LocDiag
CP-5T	New Service Installation Quality Total Unbundled LocDiag
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CP-5T	New Service Installation Quality Total Unbundled LocDiag
CP-5T	New Service Installation Quality Total Unbundled LocDiag
CP-5T	New Service Installation Quality Total Unbundled LocDiag
CP-5T	New Service Installation Quality Total UNE - P (POTSDiag
CP-5T	New Service Installation Quality Total UNE P (CentreDiag
CP-6A-1	Delayed Days for Non-Facility Reasons Line Spliti Part
CP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (Part
CP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (Part
CP-6A-3	Delayed Days for Non-Facility Reasons Business Part
CP-6A-3	Delayed Days for Non-Facility Reasons ResidencePart
CP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (Part
CP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Part
CP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk Part
CP-6A-4	Delayed Days for Non-Facility Reasons UnbundledPart
CP-6A-4	Delayed Days for Non-Facility Reasons UnbundledPart
CP-6A-4	Delayed Days for Non-Facility Reasons UnbundledPart
CP-6A-4	Delayed Days for Non-Facility Reasons UnbundledPart

OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Parity
 OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Parity
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Parity
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Parity
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Parity
 OP-6B-1 Delayed Days for Facility Reasons Business Parity Parity
 OP-6B-1 Delayed Days for Facility Reasons Residence Parity Parity
 OP-6B-1 Delayed Days for Facility Reasons LINE - P (POTS) Parity
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-5 Delayed Days for Facility Reasons Enhanced Extra Diag
 OP-6B-5 Delayed Days for Facility Reasons UDIT Above DSP Parity
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Parity
 OP-7 OP-7 - Coordinated Hot Cut Interval - Unbundled Loop Diag
 OP-7 OP-7 - Coordinated Hot Cut Interval - Unbundled Loop Diag
 OP-8B Number Portability Timeliness LNP Benchmark 0.925 Benchmark
 OP-8C Percentage of LNP Triggers Set Prior to the Frame DBenchmark
 OS-1 Speed of Answer - Operator Services Parity by Design Parity
 PO-15 Number of Due Date Changes per Order All Parity Parity
 PO-16 Timely Release Notifications Benchmark 0.925 Benchmark
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIBenchmark
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag
 PO-15A Stand-Alone Test Environment (SATE) Accuracy XIDiag
 PO-15B Stand-Alone Test Environment (SATE) Accuracy IMBenchmark
 PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) Benchmark
 PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IDiag
 PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) Diag
 PO-1A-10 Total Pre-Order Response Times (Meet Point Inq) Benchmark
 PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) Diag
 PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) Diag
 PO-1A-2 Total Pre-Order Response Times (Service Availability) Benchmark
 PO-1A-2(a) Pre-Order Response Times (Service Availability) Diag
 PO-1A-2(b) Pre-Order Response Times (Service Availability) Diag
 PO-1A-3 Total Pre-Order Response Times (Facility Check) I Benchmark
 PO-1A-3(a) Pre-Order Response Times (Facility Check) IM Diag
 PO-1A-3(b) Pre-Order Response Times (Facility Check) IM Diag
 PO-1A-4 Total Pre-Order Response Times (Address Validation) Benchmark
 PO-1A-4(a) Pre-Order Response Times (Address Validation) Diag
 PO-1A-4(b) Pre-Order Response Times (Address Validation) Diag
 PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA A Benchmark
 PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Req Diag
 PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Res Diag
 PO-1A-6 Total Pre-Order Response Times (TN Reservation) Benchmark
 PO-1A-6(a) Pre-Order Response Times (TN Reservation) IDiag
 PO-1A-6(b) Pre-Order Response Times (TN Reservation) IDiag
 PO-1A-6(c) Pre-Order Response Times (TN Reservation) IDiag
 PO-1A-7 Total Pre-Order Response Times (Loop Qualification) Benchmark
 PO-1A-7(a) Pre-Order Response Times (Loop Qualification) Diag
 PO-1A-7(b) Pre-Order Response Times (Loop Qualification) Diag
 PO-1A-8 Total Pre-Order Response Times (Connecting Facility) Benchmark
 PO-1A-8(a) Pre-Order Response Times (Connecting Facility) Diag
 PO-1A-8(b) Pre-Order Response Times (Connecting Facility) Diag
 PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) Benchmark
 PO-1X-10 Pre-Order Response Times (Meet Point Inquiry X) Benchmark
 PO-1X-2 Pre-Order Response Times (Service Availability X) Benchmark
 PO-1X-3 Pre-Order Response Times (Facility Check XML) X Benchmark
 PO-1X-4 Pre-Order Response Times (Address Validation X) Benchmark
 PO-1X-5 Pre-Order Response Times (Get CSR XML) XML I Benchmark
 PO-1X-6 Pre-Order Response Times (TN Reservation XML) Benchmark
 PO-1X-7 Pre-Order Response Times (Loop Qualification To) Benchmark
 PO-1X-8 Pre-Order Response Times (Connecting Facility A) Benchmark
 PO-20 Manual Service Order Accuracy Resale & UNE-P (PO) Benchmark
 PO-20 Manual Service Order Accuracy Unbundled Loops B Benchmark
 PO-2A Electronic Flow-through for LSRs received via IMA L Diag
 PO-2A Electronic Flow-through for LSRs received via IMA R Diag
 PO-2A Electronic Flow-through for LSRs received via IMA U Diag

PO-2A Electronic Flow-through for LSRs received via IMA U/Diag
 PO-2B Electronic Flow-through for all eligible LSRs Receive Ben
 PO-2B Electronic Flow-through for all eligible LSRs Receive Ben
 PO-2B Electronic Flow-through for all eligible LSRs Receive Ben
 PO-2B Electronic Flow-through for all eligible LSRs Receive Ben
 PO-3C LSR Rejection Notice Interval for Manual and IIS ProBen
 PO-3X LSR Rejection Notice Interval for IMA - Rejected MarBen
 PO-4A-1 LSRs Rejected for IMA - Rejected Manually ProducDiag
 PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product AgDiag
 PO-4C LSRs Received via Facsimile Product Aggregate Di/Diag
 PO-5A-(a) FOCs On Time for Fully Electronic LSRs ReceiveBen
 PO-5A-(b) FOCs On Time for Fully Electronic LSRs ReceiveBen
 PO-5A-(c) FOCs On Time for Fully Electronic LSRs ReceiveBen
 PO-5B-(a) FOCs On Time For Electronic/Manual LSRs ReciBen
 PO-5B-(b) FOCs On Time For Electronic/Manual LSRs ReciBen
 PO-5B-(c) FOCs On Time For Electronic/Manual LSRs ReciBen
 PO-5C-(a) FOCs on Time for Manual Resale Aggregate Be Ben
 PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG Ben
 PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.3 Ben
 PO-5D Firm Order Confirmations (FOCs) On Time LIS TrunkBen
 PO-6 Work Completion Notification Timeliness All BenchmaBen
 PO-TX,C Notices Made Available via IMA - GUI and XML / BParit
 PO-8A Jeopardy Notice Interval Non-Designed Services PaParit
 PO-8B Jeopardy Notice Interval Unbundled Loops and NumParit
 PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity Parit
 PO-9A Timely Jeopardy Notices Non-Designed Services PaParit
 PO-9B Timely Jeopardy Notices Unbundled Loops and NumParit
 PO-9C Timely Jeopardy Notices LIS Trunk Parity Parit
 PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity Parit

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent