SafeLink WIRELESS®

Washington State Lifeline Quarterly Customer Report

REDACTED

TRACFONE WIRELESS, INC.

Docket: UT-093012

	Q3-2024					
	Prior Ending Qtr	Jul-24	Aug-24	Sep-24	Total	Notes
1. Total non-tribal customers at end of period:						
1000 Minutes & Unlimited Text	[redacted]					**Category Line 1, Month 3 Column =Total (End of Qtr) column**
1000 Minutes, Unlimited Text & 4.5GB						(A) Plan descriptions -- Provide all lifeline plans and
350 Minutes, Unlimited Text & 4.5GB						differentiate between tribal vs. non-tribal plans. Add
Unlimited Minutes and Text, 25GB & 5GB Hotspot						lines for additional plans if necessary.
Unlimited Minutes, Text and Data & 10GB Hotspot						
Unlimited Minutes, Text and Data & 15GB Hotspot						
WFM Financial Assistance $9.25 Discount						
Total Washington customers:						
2. Total new non-tribal customers enrolled:						
1000 Minutes & Unlimited Text	[redacted]					**Category Line 2, Sum of Months 1+2+3 = Total**
1000 Minutes, Unlimited Text & 4.5GB						(B) Activity in Category Lines 2, 3, 4 and 5 **MAY** NOT EQUAL
350 Minutes, Unlimited Text & 4.5GB						end of customer count in Category 1 since it **MAY** not
Unlimited Minutes and Text & 6GB						include customers retained month to month, trueups
Unlimited Minutes and Text, 25GB & 5GB Hotspot						and adjustments
Unlimited Minutes, Text and Data & 10GB Hotspot						
WFM Financial Assistance $9.25 Discount						
3. Total non-tribal customers de-enrolled due to 30 day inactivity:						
1000 Minutes & Unlimited Text	[redacted]					**Category Line 3, Sum of Months 1+2+3 = Total**
1000 Minutes, Unlimited Text & 4.5GB						
350 Minutes, Unlimited Text & 4.5GB						
Unlimited Minutes and Text, 25GB & 5GB Hotspot						
Unlimited Minutes, Text and Data & 10GB Hotspot						
Unlimited Minutes, Text and Data & 15GB Hotspot						
WFM Financial Assistance $9.25 Discount						
4. Total non-tribal customers de-enrolled due to failed annual recertification*:						
1000 Minutes & Unlimited Text	[redacted]					**Category Line 4, Sum of Months 1+2+3 = Total**
1000 Minutes, Unlimited Text & 4.5GB						
350 Minutes, Unlimited Text & 4.5GB						
Unlimited Minutes and Text, 25GB & 5GB Hotspot						
Unlimited Minutes, Text and Data & 10GB Hotspot						
Unlimited Minutes, Text and Data & 15GB Hotspot						
WFM Financial Assistance $9.25 Discount						
* The recertification results are taken from the Recertification Subscriber reports in NLAD.						
5. Total non-tribal customers who de-enrolled voluntarily:						
1000 Minutes & Unlimited Text	[redacted]					**Category Line 5, Sum of Months 1+2+3 = Total**
1000 Minutes, Unlimited Text & 4.5GB						
350 Minutes, Unlimited Text & 4.5GB						
Unlimited Minutes and Text, 25GB & 5GB Hotspot						
Unlimited Minutes, Text and Data & 10GB Hotspot						
Unlimited Minutes, Text and Data & 15GB Hotspot						
WFM Financial Assistance $9.25 Discount						