



Performance Results
August 2010 - July 2011
CenturyLink's Performance Assurance Plans (PAPs)

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PID Description	Month	CLEC			Standard Deviation	Qwest		Q Result	Modified Z	Parity	
		Numerator	Denominator	CLEC Result		Numerator	Denominator				
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	July 2011	8128856	3409935	2	0.51	2399442	749780	3	-165.27	(101.48)	
	June 2011	9690252	3911361	2	0.58	2738530	868536	3	-148.77	(91.44)	
	May 2011	8564201	3574954	2	0.51	2662731	807085	3	-179.13	(109.90)	
	April 2011	8518554	3558823	2	0.52	2646092	817006	3	-175.00	(107.39)	
	March 2011	9657513	4054979	2	0.5	2978027	962537	3	-164.16	(100.81)	
	February 2011	8249327	3460580	2	0.5	2437696	801430	3	-139.44	(85.78)	
	January 2011	8720922	3644742	2	0.5	2859409	905557	3	-175.51	(107.70)	
	December 2010	12588527	5318404	2	0.54	3100524	1006732	3	-180.74	(110.88)	
	November 2010	12193942	5125389	2	0.51	3107216	1029056	3	-155.53	(95.56)	
	October 2010	12182444	5104998	2	0.51	3136357	987111	3	-172.14	(105.66)	
	September 2010	13198268	5577238	2	0.51	3142483	1069533	3	-154.99	(95.23)	
	August 2010	13586400	5618537	2	0.52	3561474	1169930	3	-168.93	(103.70)	
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	July 2011	27486221	27486526	100%	0.0033	0	0	0%	0.00	(0.16)
		June 2011	28949201	28949393	100%	0.0026	0	0	0%	0.00	(0.16)
		May 2011	25726113	25726301	100%	0.0027	0	0	0%	0.00	(0.16)
		April 2011	26995289	26995350	100%	0.0015	0	0	0%	0.00	(0.16)
March 2011		30318340	30318340	100%	0	0	0	0%	0.00	(0.16)	
February 2011		25725655	25725828	100%	0.0026	0	0	0%	0.00	(0.16)	
January 2011		27789856	27789856	100%	0	0	0	0%	0.00	(0.16)	
December 2010		28374132	28374184	100%	0.0014	0	0	0%	0.00	(0.16)	
November 2010		32310270	32310270	100%	0	0	0	0%	0.00	(0.16)	
October 2010		31332091	31332156	100%	0.0014	0	0	0%	0.00	(0.16)	
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	September 2010	30062726	30062741	100%	0.0007	0	0	0%	0.00	(0.16)	
	August 2010	31469947	31471167	100%	0.0062	0	0	0%	0.00	(0.16)	
	July 2011	37	15	2	0.52	2399442	749780	3	-0.73	(1.45)	
	June 2011	45	20	2	0.55	2738530	868536	3	-1.05	(1.64)	
	May 2011	37	17	2	0.39	2662731	807085	3	-1.13	(1.69)	
	April 2011	738	316	2	0.64	2646092	817006	3	-4.08	(3.48)	
	March 2011	1653	722	2	0.49	2978027	962537	3	-5.65	(4.43)	
	February 2011	273321	118010	2	0.49	2437696	801430	3	-61.15	(38.17)	
	January 2011	6803	2836	2	0.53	2859409	905557	3	-10.87	(7.61)	
	December 2010	2780897	1200684	2	0.53	3100524	1006732	3	-155.74	(95.69)	
	November 2010	2686310	1145736	2	0.51	3107216	1029056	3	-130.37	(80.26)	
	October 2010	2834950	1206968	2	0.51	3136357	987111	3	-146.10	(89.82)	
	September 2010	3070477	1313291	2	0.51	3142483	1069533	3	-131.86	(81.17)	
	August 2010	3215209	1347920	2	0.51	3561474	1169930	3	-142.99	(87.93)	
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	July 2011	8128819	3409920	2	0.51	2399442	749780	3	-165.27	(101.48)
		June 2011	9690207	3911341	2	0.58	2738530	868536	3	-148.77	(91.44)
May 2011		8564164	3574937	2	0.51	2662731	807085	3	-179.13	(109.90)	
April 2011		8517816	3558507	2	0.52	2646092	817006	3	-175.00	(107.39)	
March 2011		9655860	4054257	2	0.5	2978027	962537	3	-164.16	(100.80)	
February 2011		7976006	3342570	2	0.51	2437696	801430	3	-138.48	(85.19)	
January 2011		8714119	3641906	2	0.5	2859409	905557	3	-175.50	(107.70)	
December 2010		9807630	4117720	2	0.54	3100524	1006732	3	-173.01	(106.18)	
November 2010		9507632	3979653	2	0.51	3107216	1029056	3	-149.56	(91.93)	
October 2010		9347494	3898030	2	0.51	3136357	987111	3	-165.51	(101.62)	
September 2010		10127791	4263947	2	0.51	3142483	1069533	3	-148.97	(99.56)	
August 2010		10371191	4270617	2	0.52	3561474	1169930	3	-161.79	(99.36)	
BI-2 Invoices Delivered within 10 Days All Parity by Design		July 2011	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
		June 2011	1458	1459	100%	2.62%	0	0	0%	0.00	0.00
		May 2011	1262	1262	100%	0.00%	0	0	0%	0.00	0.00
		April 2011	1435	1435	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	1499	1499	100%	0.00%	0	0	0%	0.00	0.00	
	February 2011	1195	1196	100%	2.89%	0	0	0%	0.00	0.00	
	January 2011	1304	1306	100%	3.91%	0	0	0%	0.00	0.00	
	December 2010	1449	1449	100%	0.00%	0	0	0%	0.00	0.00	
	November 2010	1174	1175	100%	2.92%	0	0	0%	0.00	0.00	
	October 2010	1360	1362	100%	3.83%	0	0	0%	0.00	0.00	
	September 2010	1264	1266	100%	3.97%	0	0	0%	0.00	0.00	
	August 2010	1231	1236	100%	6.35%	0	0	0%	0.00	0.00	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	July 2011	2190797	2192144	100%	2.48%	0	0	0%	0.00	(0.06)	
	June 2011	2213789	2215258	100%	2.57%	0	0	0%	0.00	(0.06)	
	May 2011	2219306	2220698	100%	2.50%	0	0	0%	0.00	(0.06)	
	April 2011	2186733	2192956	100%	5.32%	0	0	0%	0.00	(0.05)	
	March 2011	2279741	2281441	100%	2.73%	0	0	0%	0.00	(0.06)	
	February 2011	2098329	2099886	100%	2.72%	0	0	0%	0.00	(0.06)	
	January 2011	2183804	2183804	100%	0.00%	0	0	0%	0.00	(0.06)	
	December 2010	2428628	2430681	100%	2.91%	0	0	0%	0.00	(0.06)	
	November 2010	2452028	2452780	100%	1.75%	0	0	0%	0.00	(0.06)	
	October 2010	2454232	2454608	100%	1.24%	0	0	0%	0.00	(0.06)	
	September 2010	2419432	2443884	99%	9.95%	0	0	0%	0.00	(0.03)	
	August 2010	2468037	2469166	100%	2.14%	0	0	0%	0.00	(0.06)	
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	July 2011	24571	24571	100%	0.00%	0	0	0%	0.00	(0.16)	
	June 2011	25316	25316	100%	0.00%	0	0	0%	0.00	(0.16)	
	May 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)	
	April 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)	
	March 2011	21533	26505	81%	39.04%	0	0	0%	0.00	0.43	
	February 2011	0	29213	0%	0.00%	0	0	0%	0.00	3.00	
	January 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)	
	December 2010	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)	
	November 2010	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)	
	October 2010	32664	32664	100%	0.00%	0	0	0%	0.00	(0.16)	
	September 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)	
	August 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)	
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	July 2011	7895	7907	100%	3.89%	98777	99076	100%	-2.34	(2.42)	
	June 2011	6126	6134	100%	3.61%	130351	130629	100%	-1.37	(1.83)	
	May 2011	5835	5866	99%	7.25%	138133	138782	100%	0.67	(0.59)	
	April 2011	5836	5841	100%	2.92%	132274	132822	100%	-3.82	(3.32)	
	March 2011	8973	8988	100%	4.08%	114246	115202	99%	-6.67	(5.06)	

	February 2011	6223	6236	100%	4.56%	137955	138912	99%	-4.49	(3.73)	
	January 2011	5415	5429	100%	5.07%	99304	100029	99%	-3.95	(3.40)	
	December 2010	5409	5421	100%	4.70%	89826	90260	100%	-2.68	(2.63)	
	November 2010	8116	8122	100%	2.72%	101270	101651	100%	-4.27	(3.60)	
	October 2010	6585	6592	100%	3.26%	105008	105233	100%	-1.84	(2.12)	
	September 2010	6442	6455	100%	4.48%	105736	106018	100%	-0.98	(1.59)	
	August 2010	7082	7097	100%	4.59%	104648	105259	99%	-3.96	(3.41)	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	July 2011	24571	24571	100%	0.00%	0	0	0%	0.00	(0.16)	
	June 2011	25316	25316	100%	0.00%	0	0	0%	0.00	(0.16)	
	May 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)	
	April 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)	
	March 2011	26505	26505	100%	0.00%	0	0	0%	0.00	(0.16)	
	February 2011	29213	29213	100%	0.00%	0	0	0%	0.00	(0.16)	
	January 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)	
	December 2010	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)	
	November 2010	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)	
	October 2010	32664	32664	100%	0.00%	0	0	0%	0.00	(0.16)	
	September 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)	
	August 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)	
	BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	July 2011	179	179	100%	0.00%	0	0	0%	0.00	(0.16)
		June 2011	157	157	100%	0.00%	0	0	0%	0.00	(0.16)
May 2011		112	112	100%	0.00%	0	0	0%	0.00	(0.16)	
April 2011		212	212	100%	0.00%	0	0	0%	0.00	(0.16)	
March 2011		206	206	100%	0.00%	0	0	0%	0.00	(0.16)	
February 2011		90	90	100%	0.00%	0	0	0%	0.00	(0.16)	
January 2011		245	245	100%	0.00%	0	0	0%	0.00	(0.16)	
December 2010		168	169	99%	7.67%	0	0	0%	0.00	(0.14)	
November 2010		199	199	100%	0.00%	0	0	0%	0.00	(0.16)	
October 2010		184	188	98%	14.43%	0	0	0%	0.00	(0.09)	
September 2010		140	144	97%	16.43%	0	0	0%	0.00	(0.07)	
August 2010		174	179	97%	16.48%	0	0	0%	0.00	(0.07)	
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95		July 2011	200	203	99%	12.07%	0	0	0%	0.00	(0.11)
		June 2011	109	114	96%	20.48%	0	0	0%	0.00	(0.02)
	May 2011	143	143	100%	0.00%	0	0	0%	0.00	(0.16)	
	April 2011	182	182	100%	0.00%	0	0	0%	0.00	(0.16)	
	March 2011	191	196	96%	18.47%	0	0	0%	0.00	(0.05)	
	February 2011	142	161	88%	32.26%	0	0	0%	0.00	0.21	
	January 2011	212	212	100%	0.00%	0	0	0%	0.00	(0.16)	
	December 2010	120	120	100%	0.00%	0	0	0%	0.00	(0.16)	
	November 2010	228	231	99%	11.32%	0	0	0%	0.00	(0.12)	
	October 2010	144	148	97%	16.22%	0	0	0%	0.00	(0.07)	
	September 2010	178	186	96%	20.29%	0	0	0%	0.00	(0.02)	
	August 2010	169	268	63%	48.25%	0	0	0%	0.00	1.01	
	CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	July 2011	0	0	0	0	0	0	0%	0.00	0.00
		June 2011	0	0	0	0	0	0	0%	0.00	0.00
May 2011		0	0	0	0	0	0	0%	0.00	0.00	
April 2011		71	1	71	0	0	0	0%	0.00	(0.63)	
March 2011		0	0	0	0	0	0	0%	0.00	0.00	
February 2011		0	0	0	0	0	0	0%	0.00	0.00	
January 2011		0	0	0	0	0	0	0%	0.00	0.00	
December 2010		0	0	0	0	0	0	0%	0.00	0.00	
November 2010		0	0	0	0	0	0	0%	0.00	0.00	
October 2010		0	0	0	0	0	0	0%	0.00	0.00	
September 2010		58	1	58	0	0	0	0%	0.00	(1.07)	
August 2010		0	0	0	0	0	0	0%	0.00	0.00	
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120		July 2011	98	1	98	0	0	0	0%	0.00	(0.55)
		June 2011	0	0	0	0	0	0	0%	0.00	0.00
	May 2011	114	1	114	0	0	0	0%	0.00	(0.15)	
	April 2011	0	0	0	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0	0	0	0	0%	0.00	0.00	
	December 2010	65	1	65	0	0	0	0%	0.00	(1.38)	
	November 2010	0	0	0	0	0	0	0%	0.00	0.00	
	October 2010	106	1	106	0	0	0	0%	0.00	(0.35)	
	September 2010	0	0	0	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0	0	0	0	0%	0.00	0.00	
	CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	July 2011	0	0	0	0.00	0	0	0%	0.00	0.00
		June 2011	0	0	0	0.00	0	0	0%	0.00	0.00
May 2011		568	5	114	19.50	0	0	0%	0.00	(0.73)	
April 2011		0	0	0	0.00	0	0	0%	0.00	0.00	
March 2011		0	0	0	0.00	0	0	0%	0.00	0.00	
February 2011		0	0	0	0.00	0	0	0%	0.00	0.00	
January 2011		153	2	77	21.92	0	0	0%	0.00	(1.47)	
December 2010		0	0	0	0.00	0	0	0%	0.00	0.00	
November 2010		0	0	0	0.00	0	0	0%	0.00	0.00	
October 2010		121	1	121	0.00	0	0	0%	0.00	(0.58)	
September 2010		0	0	0	0.00	0	0	0%	0.00	0.00	
August 2010		90	1	90	0.00	0	0	0%	0.00	(1.20)	
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9		July 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
		June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	April 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	July 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
		June 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
May 2011		6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
April 2011		1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)		

	December 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	October 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval	July 2011	17	2	9	0.71	0	0	0	0.00	(0.45)
All Benchmark 10	June 2011	45	5	9	0	0	0	0	0.00	(0.30)
	May 2011	68	8	9	0.53	0	0	0	0.00	(0.45)
	April 2011	28	3	9	0.58	0	0	0	0.00	(0.20)
	March 2011	16	2	8	0	0	0	0	0.00	(0.60)
	February 2011	68	7	10	0.49	0	0	0	0.00	(0.09)
	January 2011	39	4	10	0.5	0	0	0	0.00	(0.08)
	December 2010	9	1	9	0	0	0	0	0.00	(0.30)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	39	4	10	0.5	0	0	0	0.00	(0.08)
	September 2010	10	1	10	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
CP-4 Collocation Feasibility Study	July 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
Commitments Met All Benchmark 0.9	June 2011	5	5	100%	0.00%	0	0	0%	0.00	(0.33)
	May 2011	8	8	100%	0.00%	0	0	0%	0.00	(0.33)
	April 2011	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	March 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	February 2011	7	7	100%	0.00%	0	0	0%	0.00	(0.33)
	January 2011	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
DA-1 Speed of Answer - Directory Assistance Parity by Design	July 2011	0	0	:00	:00	8.03	1	:12	0.00	0.00
	June 2011	0	0	:00	:00	8.59	1	:36	0.00	0.00
	May 2011	0	0	:00	:00	7.64	1	:36	0.00	0.00
	April 2011	0	0	:00	:00	7.81	1	:24	0.00	0.00
	March 2011	0	0	:00	:00	7.38	1	:12	0.00	0.00
	February 2011	0	0	:00	:00	8.19	1	:36	0.00	0.00
	January 2011	0	0	:00	:00	8.01	1	:24	0.00	0.00
	December 2010	0	0	:00	:00	7.08	1	:12	0.00	0.00
	November 2010	0	0	:00	:00	7.75	1	:00	0.00	0.00
	October 2010	0	0	:00	:00	7.9	1	:00	0.00	0.00
	September 2010	0	0	:00	:00	8.07	1	:48	0.00	0.00
	August 2010	0	0	:00	:00	8.1	1	:00	0.00	0.00
DB-1A Time to Update Databases E911 Parity by Design	July 2011	49.1805556	44627	:00	00:00	0	0	:00	0.00	0.00
	June 2011	74.5083333	53918	:00	00:00	0	0	:00	0.00	0.00
	May 2011	60.3291667	39942	:00	00:00	0	0	:00	0.00	0.00
	April 2011	38.9861111	36369	:00	00:00	0	0	:00	0.00	0.00
	March 2011	55.5701389	47984	:00	00:00	0	0	:00	0.00	0.00
	February 2011	56.6833333	38790	:00	00:00	0	0	:00	0.00	0.00
	January 2011	45.7763889	39381	:00	00:00	0	0	:00	0.00	0.00
	December 2010	52.7277778	42525	:00	00:00	0	0	:00	0.00	0.00
	November 2010	53.8923611	42386	:00	00:00	0	0	:00	0.00	0.00
	October 2010	58.2395833	45309	:00	00:00	0	0	:00	0.00	0.00
	September 2010	69.0222222	49953	:00	00:00	0	0	:00	0.00	0.00
	August 2010	69.1090278	51779	:00	00:00	0	0	:00	0.00	0.00
DB-1B Time to Update Databases LIDB Parity by Design	July 2011	8680460	8337198	:36	:00	0	0	:00	0.00	0.00
	June 2011	6684406	6498207	:12	:00	0	0	:00	0.00	0.00
	May 2011	9089086	8786124	:12	:00	0	0	:00	0.00	0.00
	April 2011	12196154	11883946	:12	:00	0	0	:00	0.00	0.00
	March 2011	14941664	14661233	:48	:00	0	0	:00	0.00	0.00
	February 2011	5106899	4924252	:36	:00	0	0	:00	0.00	0.00
	January 2011	11828665	11653960	:24	:00	0	0	:00	0.00	0.00
	December 2010	5396211	5204562	:36	:00	0	0	:00	0.00	0.00
	November 2010	6956904	6740725	:12	:00	0	0	:00	0.00	0.00
	October 2010	6030704	5857315	:12	:00	0	0	:00	0.00	0.00
	September 2010	6376949	6163020	:12	:00	0	0	:00	0.00	0.00
	August 2010	6430047	6052595	:24	:00	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	July 2011	72832.12	186659	:36	:36	0	0	:00	0.00	0.00
	June 2011	75682.34	201446	:12	:12	0	0	:00	0.00	0.00
	May 2011	70092.63	160200	:36	:00	0	0	:00	0.00	0.00
	April 2011	47478.84	144616	:12	:48	0	0	:00	0.00	0.00
	March 2011	99517.24	188229	:12	:00	0	0	:00	0.00	0.00
	February 2011	41732.31	149964	:12	:00	0	0	:00	0.00	0.00
	January 2011	36796.6	158242	:12	:48	0	0	:00	0.00	0.00
	December 2010	35014.85	164217	:24	:24	0	0	:00	0.00	0.00
	November 2010	46592.19	174401	:48	:36	0	0	:00	0.00	0.00
	October 2010	42690	193032	:48	:48	0	0	:00	0.00	0.00
	September 2010	43113.46	200281	:48	:24	0	0	:00	0.00	0.00
	August 2010	45450.01	209232	:48	:24	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	July 2011	135223	137662	98%	13.19%	0	0	0%	0.00	0.00
	June 2011	156642	158808	99%	11.60%	0	0	0%	0.00	0.00
	May 2011	126079	128095	98%	12.45%	0	0	0%	0.00	0.00
	April 2011	109030	110955	98%	13.06%	0	0	0%	0.00	0.00
	March 2011	146076	149530	98%	15.02%	0	0	0%	0.00	0.00
	February 2011	112253	114167	98%	12.84%	0	0	0%	0.00	0.00
	January 2011	117904	119953	98%	12.96%	0	0	0%	0.00	0.00
	December 2010	123485	125473	98%	12.49%	0	0	0%	0.00	0.00
	November 2010	129763	131762	98%	12.22%	0	0	0%	0.00	0.00
	October 2010	145559	147969	98%	12.66%	0	0	0%	0.00	0.00
	September 2010	151517	153794	99%	12.08%	0	0	0%	0.00	0.00
	August 2010	159855	162577	98%	12.83%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	July 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	29381	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	30008	30060	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	27900	27900	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	27306	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29871	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29488	29520	100%	0.00%	0	0	0%	0.00	0.00

	October 2010	28391	28480	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	July 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	29340	29340	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	July 2011	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	41272	41760	99%	0.00%	0	0	0%	0.00	0.00
	May 2011	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	41637	41700	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	42878	43200	99%	0.00%	0	0	0%	0.00	0.00
	February 2011	38880	38880	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	42750	42840	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	July 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	20160	20160	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	July 2011	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	40515	40740	99%	0.00%	0	0	0%	0.00	0.00
	May 2011	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	40422	40485	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	42004	42180	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	37860	37860	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	July 2011	29750	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	29381	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	30008	30060	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	27900	27900	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	27308	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29488	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	28383	28480	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	2	50%	50.00%	8	18	44%	0.15	(1.34)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	5	11	45%	1.05	(1.00)
	November 2010	1	1	100%	0.00%	5	15	33%	1.37	(0.81)
	October 2010	0	1	0%	0.00%	6	17	35%	-0.72	(1.44)
	September 2010	1	1	100%	0.00%	5	21	24%	1.75	(0.63)
	August 2010	0	1	0%	0.00%	4	18	22%	-0.52	(1.32)
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	July 2011	4	8	50%	50.00%	600	1654	36%	0.81	(0.72)
	June 2011	5	16	31%	46.35%	602	1739	35%	-0.28	(1.17)
	May 2011	5	13	38%	48.65%	595	1779	33%	0.38	(0.93)
	April 2011	4	9	44%	49.69%	635	1738	37%	0.49	(0.89)
	March 2011	6	14	43%	49.49%	691	2021	34%	0.68	(0.74)
	February 2011	3	7	43%	49.49%	611	1697	36%	0.38	(0.99)
	January 2011	6	14	43%	49.49%	784	2235	35%	0.61	(0.79)
	December 2010	7	16	44%	49.61%	796	2320	34%	0.79	(0.67)
	November 2010	8	13	62%	48.65%	724	2078	35%	2.01	0.03
	October 2010	2	11	18%	38.57%	742	2026	37%	-1.27	(1.77)
	September 2010	5	18	28%	44.79%	730	2069	35%	-0.66	(1.40)

MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	August 2010	5	11	45%	49.79%	706	1942	36%	0.63	(0.80)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0.00%	30	75	40%	-0.81	(1.49)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	3	4	75%	43.30%	2	18	11%	3.68	0.20
	May 2011	2	2	100%	0.00%	3	18	17%	3.00	(0.02)
	April 2011	1	2	50%	50.00%	5	23	22%	0.93	(0.89)
	March 2011	2	4	50%	50.00%	8	37	22%	1.31	(0.58)
	February 2011	0	1	0%	0.00%	1	14	7%	-0.27	(1.16)
	January 2011	0	1	0%	0.00%	11	31	35%	-0.73	(1.44)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	5	25	20%	1.96	(0.55)
	October 2010	0	1	0%	0.00%	12	30	40%	-0.80	(1.49)
	September 2010	0	3	0%	0.00%	9	23	39%	-1.31	(1.79)
	August 2010	5	6	83%	37.27%	8	34	24%	3.18	0.43
	MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	July 2011	1	1	100%	0.00%	52	155	34%	1.40
June 2011		2	2	100%	0.00%	47	183	26%	2.39	(0.10)
May 2011		0	1	0%	0.00%	61	203	30%	-0.65	(1.40)
April 2011		0	1	0%	0.00%	46	147	31%	-0.67	(1.41)
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		2	2	100%	0.00%	48	186	26%	2.39	(0.10)
January 2011		1	2	50%	50.00%	55	162	34%	0.48	(1.10)
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		2	2	100%	0.00%	48	169	28%	2.23	(0.16)
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity		July 2011	0	2	0%	0.00%	55	170	32%	-0.97
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	63	152	41%	1.18	(0.87)
	April 2011	2	3	67%	47.14%	60	173	35%	1.15	(0.65)
	March 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	2	50%	50.00%	74	223	33%	0.50	(1.09)
	November 2010	0	3	0%	0.00%	90	284	32%	-1.17	(1.71)
	October 2010	0	2	0%	0.00%	49	163	30%	-0.92	(1.56)
	September 2010	3	4	75%	43.30%	63	219	29%	2.02	(0.14)
	August 2010	2	3	67%	47.14%	71	201	35%	1.13	(0.67)
	MR-10 Customer and Non-Qwest Related Trouble Reports DS3 Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		1	1	100%	0.00%	1	2	50%	0.82	(1.26)
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity		July 2011	0	0	0%	0.00%	0	0	0%	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0.00%	117	119	98%	-10.73	(7.52)
	February 2011	0	2	0%	0.00%	94	100	94%	-5.54	(4.37)
	January 2011	0	1	0%	0.00%	103	106	97%	-5.83	(4.55)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0.00%	105	116	91%	-3.08	(2.87)
	September 2010	0	1	0%	0.00%	126	131	96%	-5.00	(4.04)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-Qwest Related Trouble Reports Frame Relay Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00
June 2011		0	1	0%	0.00%	1	12	8%	-0.29	(1.18)
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		1	1	100%	0.00%	5	10	50%	0.95	(1.07)
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity		July 2011	0	0	0%	0.00%	0	0	0%	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	48	97	49%	-0.98	(1.60)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	8	8	100%	0.00%	6	7	86%	0.79	(0.95)

Trouble Reports LIS Trunk Parity	June 2011	11	11	100%	0.00%	3	4	75%	0.99	(0.62)
	May 2011	7	7	100%	0.00%	3	3	100%	0.00	0.00
	April 2011	7	9	78%	41.57%	12	12	100%	0.00	0.00
	March 2011	8	10	80%	40.00%	2	2	100%	0.00	0.00
	February 2011	11	12	92%	27.64%	6	6	100%	0.00	0.00
	January 2011	10	12	83%	37.27%	2	3	67%	0.55	(1.03)
	December 2010	9	10	90%	30.00%	3	3	100%	0.00	0.00
	November 2010	8	12	67%	47.14%	7	9	78%	-0.61	(1.37)
	October 2010	14	15	93%	24.94%	3	3	100%	0.00	0.00
	September 2010	5	6	83%	37.27%	2	5	40%	1.46	(0.48)
	August 2010	4	9	44%	49.69%	3	5	60%	-0.57	(1.35)
	July 2011	1	6	17%	37.27%	5	14	36%	-0.81	(1.50)
	June 2011	0	2	0%	0.00%	7	20	35%	-0.99	(1.60)
	May 2011	0	1	0%	0.00%	8	10	80%	-1.91	(2.16)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0.00%	12	28	43%	-0.85	(1.52)
	February 2011	0	1	0%	0.00%	12	22	55%	-1.07	(1.65)
January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2010	0	2	0%	0.00%	10	23	43%	-1.19	(1.72)	
September 2010	2	4	50%	50.00%	7	21	33%	0.65	(0.94)	
August 2010	0	1	0%	0.00%	10	32	31%	-0.66	(1.40)	
July 2011	4	8	50%	50.00%	2891	9391	31%	1.18	(0.51)	
June 2011	0	5	0%	0.00%	2815	9829	29%	-1.42	(1.86)	
May 2011	1	2	50%	50.00%	2900	9683	30%	0.62	(1.01)	
April 2011	0	1	0%	0.00%	3046	9371	33%	-0.69	(1.42)	
March 2011	1	7	14%	34.99%	3863	11605	33%	-1.07	(1.65)	
February 2011	1	2	50%	50.00%	3602	10063	36%	0.42	(1.13)	
January 2011	0	2	0%	0.00%	4632	13945	33%	-1.00	(1.61)	
December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010	2	4	50%	50.00%	4971	14639	34%	0.68	(0.88)	
October 2010	1	3	33%	47.14%	4637	12399	37%	-0.15	(1.09)	
September 2010	4	7	57%	49.49%	4698	12754	37%	1.11	(0.55)	
August 2010	0	1	0%	0.00%	3887	11399	34%	-0.72	(1.44)	
July 2011	1	1	100%	0.00%	3	5	60%	0.75	(1.26)	
June 2011	0	1	0%	0.00%	3	3	100%	0.00	0.00	
May 2011	1	1	100%	0.00%	3	6	50%	0.93	(1.11)	
April 2011	1	2	50%	50.00%	2	6	33%	0.43	(1.22)	
March 2011	0	2	0%	0.00%	1	6	17%	-0.55	(1.33)	
February 2011	0	1	0%	0.00%	5	11	45%	-0.87	(1.53)	
January 2011	1	5	20%	40.00%	3	8	38%	-0.63	(1.39)	
December 2010	3	3	100%	0.00%	3	7	43%	1.67	(0.41)	
November 2010	2	2	100%	0.00%	1	2	50%	1.00	(1.00)	
October 2010	3	4	75%	43.30%	5	9	56%	0.65	(0.98)	
September 2010	5	6	83%	37.27%	3	5	60%	0.79	(0.88)	
August 2010	1	1	100%	0.00%	2	5	40%	1.12	(1.00)	
July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011	0	1	0%	0.00%	63	152	41%	-0.84	(1.51)	
April 2011	1	2	50%	50.00%	60	173	35%	0.45	(1.12)	
March 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)	
February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011	1	1	100%	0.00%	52	197	26%	1.67	(0.62)	
December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010	1	1	100%	0.00%	90	284	32%	1.47	(0.71)	
October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010	2	2	100%	0.00%	63	219	29%	2.22	(0.17)	
August 2010	1	1	100%	0.00%	71	201	35%	1.35	(0.78)	
July 2011	61	94	65%	47.73%	7	15	47%	1.31	(0.35)	
June 2011	69	113	61%	48.76%	4	9	44%	0.97	(0.61)	
May 2011	64	113	57%	49.56%	8	18	44%	0.97	(0.57)	
April 2011	49	100	49%	49.99%	6	26	23%	2.79	0.33	
March 2011	85	128	66%	47.23%	4	13	31%	2.65	0.34	
February 2011	51	92	55%	49.70%	6	12	50%	0.35	(0.97)	
January 2011	56	105	53%	49.89%	6	16	38%	1.22	(0.45)	
December 2010	66	114	58%	49.37%	5	11	45%	0.79	(0.71)	
November 2010	53	110	48%	49.97%	5	15	33%	1.14	(0.51)	
October 2010	65	112	58%	49.35%	6	17	35%	1.83	(0.09)	
September 2010	60	98	61%	48.72%	5	21	24%	3.65	0.77	
August 2010	81	124	65%	47.59%	4	18	22%	4.11	0.96	
July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011	0	1	0%	0.00%	52	197	26%	-0.60	(1.36)	
December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011	21	38	55%	49.72%	7	15	47%	0.57	(0.84)	
June 2011	24	43	56%	49.66%	4	9	44%	0.62	(0.84)	
May 2011	21	43	49%	49.99%	8	18	44%	0.31	(0.98)	
April 2011	37	60	62%	48.62%	6	26	23%	3.90	0.88	
March 2011	29	52	56%	49.67%	4	13	31%	1.75	(0.21)	
February 2011	20	51	39%	48.82%	6	12	50%	-0.67	(1.41)	
January 2011	15	35	43%	49.49%	6	16	38%	0.37	(0.97)	
December 2010	29	54	54%	49.86%	5	11	45%	0.50	(0.90)	
November 2010	33	49	67%	46.89%	5	15	33%	2.45	0.24	
October 2010	45	68	66%	47.31%	6	17	35%	2.38	0.24	
September 2010	32	52	62%	48.65%	5	21	24%	3.43	0.64	
August 2010	32	59	54%	49.82%	4	18	22%	2.86	0.31	
July 2011	24	117	21%	40.38%	55	170	32%	-2.11	(2.28)	
June 2011	39	124	31%	46.43%	48	176	27%	0.80	(0.60)	
May 2011	28	112	25%	43.30%	63	152	41%	-2.68	(2.63)	

	April 2011	40	110	36%	48.10%	60	173	35%	0.29	(0.90)	
	March 2011	35	131	27%	44.25%	64	175	37%	-1.77	(2.08)	
	February 2011	46	125	37%	48.23%	49	166	30%	1.35	(0.28)	
	January 2011	37	129	29%	45.23%	52	197	26%	0.46	(0.80)	
	December 2010	56	153	37%	48.17%	74	223	33%	0.69	(0.65)	
	November 2010	43	137	31%	46.41%	90	284	32%	-0.06	(1.04)	
	October 2010	47	150	31%	46.38%	49	163	30%	0.25	(0.93)	
	September 2010	47	154	31%	46.05%	63	219	29%	0.37	(0.85)	
	August 2010	32	121	26%	44.10%	71	201	35%	-1.61	(1.98)	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSL Parity	July 2011	1	3	33%	47.14%	55	170	32%	0.04	(1.31)	
	June 2011	1	1	100%	0.00%	48	176	27%	1.63	(0.64)	
	May 2011	1	2	50%	50.00%	63	152	41%	0.24	(1.25)	
	April 2011	3	6	50%	50.00%	60	173	35%	0.78	(0.77)	
	March 2011	2	2	100%	0.00%	64	175	37%	1.85	(0.34)	
	February 2011	2	4	50%	50.00%	49	166	30%	0.89	(0.76)	
	January 2011	2	3	67%	47.14%	52	197	26%	1.57	(0.44)	
	December 2010	2	3	67%	47.14%	74	223	33%	1.22	(0.61)	
	November 2010	2	3	67%	47.14%	90	284	32%	1.30	(0.57)	
	October 2010	4	6	67%	47.14%	49	163	30%	1.92	(0.14)	
	September 2010	2	4	50%	50.00%	63	219	29%	0.93	(0.74)	
	August 2010	2	2	100%	0.00%	71	201	35%	1.90	(0.31)	
	July 2011	129	284	45%	49.79%	3491	11045	32%	4.94	1.88	
	June 2011	134	305	44%	49.63%	3417	11568	30%	5.44	2.15	
May 2011	135	296	46%	49.81%	3495	11462	30%	5.58	2.24		
April 2011	162	307	53%	49.92%	3681	11109	33%	7.21	3.20		
March 2011	176	404	44%	49.58%	4554	13626	33%	4.26	1.51		
February 2011	202	340	59%	49.11%	4213	11760	36%	8.94	3.83		
January 2011	192	387	50%	50.00%	5416	16180	33%	6.65	2.90		
December 2010	216	481	45%	49.74%	6187	18817	33%	5.54	2.26		
November 2010	204	369	55%	49.72%	5695	16717	34%	8.51	3.83		
October 2010	189	361	52%	49.94%	5379	14425	37%	5.85	2.46		
September 2010	130	303	43%	49.49%	5428	14823	37%	2.25	0.32		
August 2010	171	338	51%	50.00%	4593	13341	34%	6.18	2.62		
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	July 2011	3	6	50%	50.00%	7	15	47%	0.14	(1.21)	
	June 2011	3	4	75%	43.30%	4	9	44%	1.02	(0.75)	
	May 2011	2	6	33%	47.14%	8	18	44%	-0.47	(1.29)	
	April 2011	2	3	67%	47.14%	6	26	23%	1.70	(0.43)	
	March 2011	4	5	80%	40.00%	4	13	31%	2.03	(0.18)	
	February 2011	0	1	0%	0.00%	6	12	50%	-0.96	(1.58)	
	January 2011	0	4	0%	0.00%	6	16	38%	-1.39	(1.84)	
	December 2010	5	12	42%	49.30%	5	11	45%	-0.18	(1.11)	
	November 2010	2	4	50%	50.00%	5	15	33%	0.63	(0.96)	
	October 2010	2	3	67%	47.14%	6	17	35%	1.05	(0.76)	
	September 2010	2	4	50%	50.00%	5	21	24%	1.13	(0.69)	
	August 2010	6	12	50%	50.00%	4	18	22%	1.79	(0.28)	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
February 2011	1	6	17%	37.27%	4213	11760	36%	-0.98	(1.59)		
January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
December 2010	34	81	42%	49.35%	6187	18817	33%	1.74	(0.03)		
November 2010	24	57	42%	49.37%	5695	16717	34%	1.28	(0.31)		
October 2010	13	49	27%	44.15%	5379	14425	37%	-1.55	(1.95)		
September 2010	29	67	43%	49.55%	5428	14823	37%	1.13	(0.39)		
August 2010	24	53	45%	49.78%	4593	13341	34%	1.66	(0.09)		
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	3	0%	0.00%	13	38	34%	-1.20	(1.73)	
	November 2010	0	2	0%	0.00%	5	25	20%	-0.68	(1.41)	
	October 2010	0	2	0%	0.00%	12	30	40%	-1.12	(1.68)	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
December 2010	0	1	0%	0.00%	26	80	33%	-0.69	(1.42)		
November 2010	0	1	0%	0.00%	30	75	40%	-0.81	(1.49)		
October 2010	1	1	100%	0.00%	19	57	33%	1.40	(0.76)		
September 2010	0	2	0%	0.00%	26	66	39%	-1.12	(1.68)		
August 2010	1	3	33%	47.14%	16	58	28%	0.22	(1.20)		
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	1	1	100%	0.00%	764	774	99%	-0.11	(1.07)	
	January 2011	1	1	100%	0.00%	858	899	95%	-0.22	(1.13)	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	July 2011	10308	12277	84%	36.70%	206428	290479	71%	-30.87	(19.77)
		June 2011	10014	11475	87%	33.33%	213671	252729	85%	-7.89	(5.80)
May 2011		9363	10454	90%	30.57%	59549	67798	88%	-5.04	(4.06)	
April 2011		8469	9413	90%	30.04%	201452	236745	85%	-13.03	(8.92)	
March 2011		9304	10328	90%	29.89%	213333	252190	85%	-15.16	(10.21)	

	February 2011	8364	9087	92%	27.06%	198007	223057	89%	-9.69	(6.89)
	January 2011	8587	9537	90%	29.95%	211131	242678	87%	-8.65	(6.26)
	December 2010	7977	9779	82%	38.77%	191585	266850	72%	-21.10	(13.83)
	November 2010	7339	9003	82%	38.82%	200836	257119	78%	-7.68	(5.67)
	October 2010	7924	9471	84%	36.97%	202078	293643	69%	-30.70	(19.67)
	September 2010	8274	10122	82%	38.63%	213016	282059	76%	-14.30	(9.70)
	August 2010	9626	11339	85%	35.81%	220560	340864	65%	-44.25	(27.90)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	2	50%	50.00%	367	475	77%	0.92	(0.85)
	June 2011	5	6	83%	37.27%	398	471	85%	0.08	(1.22)
May 2011	3	3	100%	0.00%	516	607	85%	-0.73	(1.44)	
April 2011	2	2	100%	0.00%	419	607	69%	-0.95	(1.57)	
March 2011	4	5	80%	40.00%	513	776	66%	-0.65	(1.40)	
February 2011	2	2	100%	0.00%	393	591	67%	-1.00	(1.61)	
January 2011	1	4	25%	43.30%	300	805	37%	0.51	(1.04)	
December 2010	2	6	33%	47.14%	398	903	44%	0.53	(0.94)	
November 2010	0	1	0%	0.00%	317	765	41%	0.84	(1.13)	
October 2010	1	8	13%	33.07%	345	716	48%	2.01	0.03	
September 2010	3	9	33%	47.14%	447	785	57%	1.42	(0.34)	
August 2010	4	4	100%	0.00%	453	695	65%	-1.46	(1.89)	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	6	11	55%	-0.87	(1.53)
	March 2011	0	1	0%	0.00%	11	19	58%	1.14	(0.92)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	3	33%	47.14%	2	5	40%	0.19	(1.34)
	August 2010	1	1	100%	0.00%	6	14	43%	-1.12	(1.68)
	July 2011	3	3	100%	0.00%	2671	3628	74%	-1.04	(1.63)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011	0	3	0%	0.00%	2810	3992	70%	2.67	0.18	
March 2011	1	2	50%	50.00%	3532	5195	68%	0.55	(1.06)	
February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010	2	3	67%	47.14%	3166	7315	43%	-0.82	(1.50)	
November 2010	0	1	0%	0.00%	2552	6504	39%	0.80	(1.17)	
October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010	1	1	100%	0.00%	3001	5195	58%	-0.85	(1.52)	
August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	3001	3667	82%	-0.67	(1.40)
	May 2011	1	2	50%	50.00%	3313	4157	80%	1.04	(0.79)
	April 2011	1	1	100%	0.00%	2810	3992	70%	-0.65	(1.39)
	March 2011	1	1	100%	0.00%	3532	5195	68%	-0.69	(1.42)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0.00%	2118	5960	36%	0.74	(1.23)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0.00%	2552	6504	39%	1.14	(0.80)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)	
February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	July 2011	3	3	100%	0.00%	2304	3153	73%	-1.05	(1.64)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0.00%	3019	4419	68%	2.08	(0.22)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0.00%	1818	5155	35%	0.74	(1.23)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	2235	5739	39%	-1.25	(1.76)
	October 2010	0	2	0%	0.00%	2115	4460	47%	1.34	(0.64)
	September 2010	0	2	0%	0.00%	2554	4410	58%	1.66	(0.44)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011	1	2	50%	50.00%	2732	4125	66%	0.49	(1.09)	
January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	December 2010	18	28	64%	47.92%	3166	7315	43%	-2.24	(2.36)
	November 2010	11	20	55%	49.75%	2552	6504	39%	-1.44	(1.88)
	October 2010	6	14	43%	49.49%	2460	5176	48%	0.35	(0.95)
	September 2010	13	24	54%	49.83%	3001	5195	58%	0.36	(0.90)
	August 2010	12	17	71%	45.56%	3061	4560	67%	-0.30	(1.18)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	3	33%	47.14%	4	16	25%	-0.31	(1.19)
	November 2010	0	1	0%	0.00%	3	10	30%	0.62	(1.37)
	October 2010	0	2	0%	0.00%	4	7	57%	1.44	(0.64)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	12	24	50%	-0.98	(1.60)
	November 2010	0	1	0%	0.00%	10	26	38%	0.78	(1.20)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	18	24	75%	-0.78	(1.48)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	July 2011	1	1	100%	0.00%	98	140	70%	-0.65	(1.40)
	June 2011	2	2	100%	0.00%	101	123	82%	-0.65	(1.40)
	May 2011	1	2	50%	50.00%	111	148	75%	0.81	(0.91)
	April 2011	1	1	100%	0.00%	107	129	83%	-0.45	(1.27)
	March 2011	2	2	100%	0.00%	130	164	79%	-0.72	(1.44)
	February 2011	1	1	100%	0.00%	103	144	72%	-0.63	(1.38)
	January 2011	1	1	100%	0.00%	125	200	63%	-0.77	(1.47)
	December 2010	3	3	100%	0.00%	116	248	47%	-1.84	(2.12)
	November 2010	1	2	50%	50.00%	112	190	59%	0.26	(1.24)
	October 2010	1	1	100%	0.00%	124	183	68%	-0.69	(1.42)
	September 2010	1	1	100%	0.00%	135	196	69%	-0.67	(1.41)
	August 2010	1	1	100%	0.00%	126	186	68%	-0.69	(1.42)
MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	January 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Line Sharing Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0.00%	767	1012	76%	1.77	(0.58)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	July 2011	3	3	100%	0.00%	4	6	67%	-1.00	(1.61)
	June 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	666	889	75%	-0.58	(1.35)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0.00%	717	954	75%	1.74	(0.59)
	March 2011	0	1	0%	0.00%	710	1024	69%	1.50	(0.69)
	February 2011	1	1	100%	0.00%	592	902	66%	-0.72	(1.44)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	3	5	60%	48.99%	904	1841	49%	-0.49	(1.30)
	November 2010	4	4	100%	0.00%	801	1545	52%	-1.93	(2.17)

	October 2010	2	3	67%	47.14%	879	1332	66%	-0.02	(1.02)
	September 2010	4	5	80%	40.00%	969	1465	66%	-0.65	(1.40)
	August 2010	1	3	33%	47.14%	1088	1511	72%	1.49	(0.47)
MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	1	3	33%	-1.22	(1.74)
MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Business Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	36	38	95%	-0.23	(1.14)
	April 2011	1	1	100%	0.00%	44	50	88%	-0.37	(1.22)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	257	283	91%	-0.45	(1.27)
	April 2011	1	1	100%	0.00%	234	257	91%	-0.31	(1.19)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	196	228	86%	-0.40	(1.25)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	237	304	78%	-0.53	(1.32)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity	July 2011	1	1	100%	0.00%	286	313	91%	-0.31	(1.19)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	July 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0.00%	167	235	71%	1.56	(0.67)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	198	254	78%	-0.53	(1.32)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	2	2	100%	0.00%	243	334	73%	-0.86	(1.52)
	November 2010	1	1	100%	0.00%	202	279	72%	-0.62	(1.37)
	October 2010	4	4	100%	0.00%	215	242	89%	-0.70	(1.43)
	September 2010	3	3	100%	0.00%	237	304	78%	-0.92	(1.56)

	August 2010	5	6	83%	37.27%	285	319	89%	0.47	(1.00)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	0	1	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSL Parity	July 2011	19	20	95%	21.79%	8	8	100%	0.00	(1.34)
	June 2011	33	33	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	32	32	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	26	26	100%	0.00%	8	8	100%	0.00	0.00
	February 2011	24	24	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	30	30	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	30	30	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	31	31	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	23	23	100%	0.00%	14	14	100%	0.00	0.00
	August 2010	24	24	100%	0.00%	13	13	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	July 2011	14	14	100%	0.00%	8	8	100%	0.00	0.00
	June 2011	18	18	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	14	14	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	22	22	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	16	17	94%	23.53%	8	8	100%	0.00	(1.28)
	February 2011	21	21	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	15	15	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	22	22	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	9	9	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	16	16	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	13	13	100%	0.00%	14	14	100%	0.00	0.00
	August 2010	23	23	100%	0.00%	13	13	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	56	56	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	79	82	96%	18.77%	2852	3832	74%	-4.50	(3.74)
	June 2011	109	111	98%	13.30%	3192	3876	82%	-4.32	(3.62)
	May 2011	106	107	99%	9.62%	3533	4394	80%	-4.80	(3.92)
	April 2011	94	94	100%	0.00%	3007	4207	71%	-6.06	(4.68)
	March 2011	157	162	97%	17.29%	3753	5426	69%	-7.54	(5.58)
	February 2011	82	85	96%	18.45%	2897	4315	67%	-5.70	(4.47)
	January 2011	108	120	90%	30.00%	2283	6189	37%	-11.94	(8.26)
	December 2010	144	156	92%	26.65%	3365	7592	44%	-11.94	(8.26)
	November 2010	95	97	98%	14.21%	2725	6743	40%	-11.46	(7.97)
	October 2010	103	104	99%	9.76%	2653	5393	49%	-10.07	(7.12)
	September 2010	114	117	97%	15.81%	3213	5463	59%	-8.40	(6.11)
	August 2010	115	115	100%	0.00%	3304	4828	68%	-7.20	(5.38)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	2	2	100%	0.00%	13	13	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	2	2	100%	0.00%	3	4	75%	-0.67	(1.41)
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	4	4	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	5	5	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-4A All Troubles Cleared within 48	July 2011	1	1	100%	0.00%	62	63	98%	-0.13	(1.08)

Hours Basic Rate ISDN Parity	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4A All Troubles Cleared within 48 Hours Business Parity	July 2011	16	17	94%	23.53%	879	1191	74%	-1.89	(2.15)
		June 2011	8	8	100%	0.00%	872	1125	78%	-1.52	(1.92)
		May 2011	25	27	93%	26.19%	852	1163	73%	-2.24	(2.36)
		April 2011	15	15	100%	0.00%	861	1125	77%	-2.13	(2.30)
		March 2011	8	8	100%	0.00%	885	1235	72%	-1.77	(2.08)
		February 2011	24	25	96%	19.60%	726	1084	67%	-3.05	(2.85)
January 2011		15	15	100%	0.00%	956	1651	58%	-3.29	(3.00)	
December 2010		30	33	91%	28.75%	948	1898	50%	-4.67	(3.84)	
November 2010		24	26	92%	26.65%	830	1585	52%	-4.04	(3.46)	
October 2010		14	15	93%	24.94%	901	1357	66%	-2.20	(2.34)	
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	September 2010	17	18	94%	22.91%	994	1501	66%	-2.52	(2.53)	
	August 2010	17	17	100%	0.00%	1130	1562	72%	-2.54	(2.54)	
	July 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00	
	August 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	3	3	100%	0.00%	582	601	97%	-0.31	(1.19)	
	June 2011	6	7	86%	34.99%	647	669	97%	1.62	(0.52)	
	May 2011	4	4	100%	0.00%	707	727	97%	-0.34	(1.20)	
	April 2011	2	2	100%	0.00%	653	700	93%	-0.38	(1.23)	
MR-4A All Troubles Cleared within 48 Hours PBX Parity	March 2011	5	5	100%	0.00%	824	869	95%	-0.52	(1.32)	
	February 2011	2	2	100%	0.00%	637	682	93%	-0.38	(1.23)	
	January 2011	5	5	100%	0.00%	627	897	70%	-1.46	(1.89)	
	December 2010	3	6	50%	50.00%	756	1003	75%	1.44	(0.41)	
	November 2010	3	3	100%	0.00%	631	856	74%	-1.03	(1.63)	
	October 2010	6	8	75%	43.30%	704	819	86%	0.89	(0.71)	
	September 2010	9	10	90%	30.00%	791	887	89%	-0.88	(1.05)	
	August 2010	4	4	100%	0.00%	708	783	90%	-0.65	(1.39)	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Residence Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)	
	March 2011	2	2	100%	0.00%	17	20	85%	-0.57	(1.34)	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	3	3	100%	0.00%	7	9	78%	-0.80	(1.49)	
	August 2010	1	1	100%	0.00%	16	19	84%	-0.42	(1.26)	
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	July 2011	3	3	100%	0.00%	4714	4905	96%	-0.35	(1.21)	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	3	3	100%	0.00%	4663	4939	94%	-0.42	(1.26)	
	March 2011	2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	3	3	100%	0.00%	6637	8926	74%	-1.02	(1.62)	
	November 2010	0	1	0%	0.00%	5567	7764	72%	1.59	(0.65)	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	September 2010	1	1	100%	0.00%	5656	6292	90%	-0.34	(1.20)	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	2	2	100%	0.00%	5224	5426	96%	-0.28	(1.17)	
	May 2011	2	2	100%	0.00%	4991	5232	95%	-0.31	(1.19)	
	April 2011	1	1	100%	0.00%	4663	4939	94%	-0.24	(1.15)	
	March 2011	2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)	
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	2	0%	0.00%	4974	7349	68%	2.05	(0.24)	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010	2	3	67%	47.14%	5567	7764	72%	0.19	(1.20)		
October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00		
September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00		
August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00		
July 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00		
June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		
May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		

	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	July 2011	3	3	100%	0.00%	4132	4304	96%	-0.35	(1.21)
	June 2011	2	2	100%	0.00%	4577	4757	96%	-0.28	(1.17)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	4	4	100%	0.00%	5069	5380	94%	-0.50	(1.30)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	4347	6452	67%	-0.98	(1.60)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	4936	6908	71%	-0.63	(1.38)
	October 2010	2	2	100%	0.00%	4460	5328	84%	-0.62	(1.38)
	September 2010	1	2	50%	50.00%	4865	5405	90%	1.89	(0.47)
	August 2010	1	1	100%	0.00%	4387	4835	91%	-0.32	(1.19)
MR-4B All Troubles Cleared within 48 Hours Business Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	4	4	100%	0.00%	4712	5061	93%	-0.54	(1.33)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	28	32	88%	33.07%	6637	8926	74%	-1.70	(2.03)
	November 2010	13	21	62%	48.56%	5567	7764	72%	1.00	(0.53)
	October 2010	14	20	70%	45.83%	5164	6147	84%	1.71	(0.18)
	September 2010	25	26	96%	19.23%	5656	6292	90%	-1.06	(1.64)
	August 2010	15	17	88%	32.22%	5095	5618	91%	0.35	(0.97)
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	3	3	100%	0.00%	10	17	59%	-1.34	(1.81)
	November 2010	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)
	October 2010	2	2	100%	0.00%	8	8	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Line Sharing Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	19	27	70%	-0.64	(1.39)
	November 2010	1	1	100%	0.00%	24	27	89%	-0.35	(1.21)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	25	26	96%	-0.27	(1.17)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours PBX Parity	July 2011	1	1	100%	0.00%	171	182	94%	-0.25	(1.15)
	June 2011	2	2	100%	0.00%	164	171	96%	-0.29	(1.18)
	May 2011	2	2	100%	0.00%	166	174	95%	-0.31	(1.19)
	April 2011	1	1	100%	0.00%	139	146	95%	-0.22	(1.14)
	March 2011	3	3	100%	0.00%	181	189	96%	-0.36	(1.22)
	February 2011	2	2	100%	0.00%	149	164	91%	-0.45	(1.27)
	January 2011	1	1	100%	0.00%	196	228	86%	-0.40	(1.25)
	December 2010	3	3	100%	0.00%	227	275	83%	-0.79	(1.48)
	November 2010	1	2	50%	50.00%	194	223	87%	1.55	(0.59)
	October 2010	1	1	100%	0.00%	196	209	94%	-0.26	(1.16)
	September 2010	1	1	100%	0.00%	204	217	94%	-0.25	(1.15)
	August 2010	1	1	100%	0.00%	205	220	93%	-0.27	(1.16)
MR-4B All Troubles Cleared within 48 Hours Residence Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	January 2011	1	1	100%	0.00%	3	3	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	1339	1456	92%	-0.30	(1.18)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	July 2011	3	3	100%	0.00%	6	6	100%	0.00	0.00
	June 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	1175	1285	91%	-0.31	(1.19)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	1077	1171	92%	-0.30	(1.18)
	March 2011	1	1	100%	0.00%	1201	1330	90%	-0.33	(1.20)
	February 2011	1	1	100%	0.00%	1044	1167	89%	-0.34	(1.21)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	1193	1331	90%	2.94	(0.24)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	4	5	80%	40.00%	1896	2292	83%	0.16	(1.17)
	November 2010	4	4	100%	0.00%	1557	1919	81%	-0.96	(1.59)
	October 2010	3	4	75%	43.30%	1442	1605	90%	0.98	(0.77)
	September 2010	5	5	100%	0.00%	1656	1827	91%	-0.72	(1.44)
	August 2010	3	3	100%	0.00%	1699	1867	91%	-0.54	(1.33)
MR-4C All Troubles Cleared within 48 Hours Centrex Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	142	145	98%	-0.20	(1.12)
	April 2011	1	1	100%	0.00%	146	147	99%	-0.08	(1.05)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	157	161	98%	-0.22	(1.14)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	148	149	99%	-0.08	(1.05)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	7	7	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours PBX Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	876	889	99%	-0.17	(1.10)
	April 2011	1	1	100%	0.00%	799	808	99%	-0.11	(1.06)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	764	774	99%	-0.11	(1.07)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	879	907	97%	-0.18	(1.11)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	July 2011	1	1	100%	0.00%	822	833	99%	-0.12	(1.07)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	799	808	99%	-0.11	(1.06)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	July 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0.00%	5	5	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	698	712	98%	-0.14	(1.09)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	740	785	94%	-0.25	(1.15)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	731	758	96%	-0.19	(1.12)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	5	5	100%	0.00%	951	996	95%	-0.49	(1.29)
	November 2010	4	4	100%	0.00%	889	938	95%	-0.47	(1.28)
	October 2010	9	9	100%	0.00%	926	931	99%	-0.22	(1.13)
	September 2010	4	4	100%	0.00%	879	907	97%	-0.36	(1.22)
	August 2010	7	8	88%	33.07%	938	952	99%	2.58	(0.28)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSL Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	July 2011	29	29	100%	0.00%	8	8	100%	0.00	0.00
	June 2011	43	43	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	46	46	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	49	49	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	42	42	100%	0.00%	8	8	100%	0.00	0.00
	February 2011	40	40	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	44	44	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	46	46	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	51	51	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	43	43	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	37	37	100%	0.00%	14	14	100%	0.00	0.00
	August 2010	38	38	100%	0.00%	13	13	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	July 2011	15	15	100%	0.00%	8	8	100%	0.00	0.00
	June 2011	19	19	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	20	20	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	23	23	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	21	21	100%	0.00%	8	8	100%	0.00	0.00
	February 2011	28	28	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	19	19	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	23	23	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	11	11	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	21	21	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	14	14	100%	0.00%	14	14	100%	0.00	0.00
	August 2010	25	25	100%	0.00%	13	13	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	46	46	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	53	53	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	65	65	100%	0.00	0.00
	January 2011	1	1	100%	0.00%	72	72	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	83	83	100%	0.00	0.00

	October 2010	2	2	100%	0.00%	56	56	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	88	88	100%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	July 2011	126	126	100%	0.00%	5315	5515	96%	-2.15	(2.31)
	June 2011	156	157	99%	7.96%	5871	6083	97%	-1.92	(2.17)
	May 2011	133	133	100%	0.00%	5734	5983	96%	-2.38	(2.45)
	April 2011	125	125	100%	0.00%	5315	5595	95%	-2.54	(2.54)
	March 2011	218	218	100%	0.00%	6632	6992	95%	-3.39	(3.06)
	February 2011	110	111	99%	9.45%	5352	5708	94%	-2.30	(2.40)
	January 2011	170	170	100%	0.00%	5683	6091	70%	-8.40	(6.11)
	December 2010	225	226	100%	6.64%	7411	9739	76%	-8.18	(5.97)
	November 2010	131	132	99%	8.67%	6315	8554	74%	-6.59	(5.01)
	October 2010	152	152	100%	0.00%	5934	6919	86%	-4.97	(4.02)
	September 2010	154	154	100%	0.00%	6406	7065	91%	-3.94	(3.39)
	August 2010	149	149	100%	0.00%	5896	6428	92%	-3.62	(3.20)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSL Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	1	1	100%	0.00%	8	8	100%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	3	3	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	5	5	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	5	5	100%	0.00%	13	13	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	July 2011	4	4	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	2	2	100%	0.00%	4	4	100%	0.00	0.00
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	5	5	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	6	6	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	6	6	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS1 Parity	July 2011	2	2	100%	0.00%	62	63	98%	-0.18	(1.11)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0.00%	59	60	98%	-0.18	(1.11)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	52	52	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	78	78	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours E911 Parity	July 2011	29	29	100%	0.00%	1554	1691	92%	-1.59	(1.96)
	June 2011	14	14	100%	0.00%	1541	1665	93%	-1.06	(1.64)
	May 2011	27	28	96%	18.56%	1449	1581	92%	-0.91	(1.55)
	April 2011	20	20	100%	0.00%	1363	1469	93%	-1.24	(1.75)
	March 2011	10	10	100%	0.00%	1516	1654	92%	-0.95	(1.58)
	February 2011	27	27	100%	0.00%	1317	1458	90%	-1.68	(2.02)
	January 2011	25	25	100%	0.00%	1834	2168	85%	-2.12	(2.29)
	December 2010	37	39	95%	22.06%	2073	2475	84%	-1.87	(2.14)
	November 2010	33	33	100%	0.00%	1698	2067	82%	-2.66	(2.62)
	October 2010	20	20	100%	0.00%	1598	1764	91%	-1.43	(1.87)
	September 2010	19	19	100%	0.00%	1785	1961	91%	-1.36	(1.83)
	August 2010	18	18	100%	0.00%	1836	2009	91%	-1.30	(1.79)
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	July 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	July 2011	1	1	100%	0.00%	45	52	87%	-0.39	(1.24)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0.00%	38	53	72%	1.58	(0.67)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	49	71	69%	-0.67	(1.40)
	November 2010	1	2	50%	50.00%	65	83	78%	0.96	(0.84)
	October 2010	1	2	50%	50.00%	48	56	86%	1.42	(0.66)
	September 2010	1	1	100%	0.00%	58	88	66%	-0.72	(1.43)

MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity	August 2010	1	1	100%	0.00%	54	69	78%	-0.52	(1.32)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	February 2011	2	2	100%	0.00%	3	3	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	7	7	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Frame Relay Parity	July 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity	July 2011	37	47	79%	40.93%	45	52	87%	1.14
June 2011		38	47	81%	39.35%	56	65	86%	0.80	(0.70)
May 2011		34	42	81%	39.27%	35	46	76%	-0.53	(1.32)
April 2011		50	60	83%	37.27%	38	53	72%	-1.37	(1.83)
March 2011		32	44	73%	44.54%	42	59	71%	-0.17	(1.10)
February 2011		38	46	83%	37.90%	53	65	82%	-0.14	(1.09)
January 2011		35	47	74%	43.60%	50	72	69%	-0.58	(1.35)
December 2010		39	52	75%	43.30%	49	71	69%	-0.71	(1.43)
November 2010		36	45	80%	40.00%	65	83	78%	-0.22	(1.13)
October 2010		38	44	86%	34.32%	48	56	86%	-0.09	(1.06)
September 2010		36	48	75%	43.30%	58	88	66%	-1.07	(1.65)
August 2010		37	42	88%	32.38%	54	69	78%	-1.22	(1.74)
MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity		July 2011	0	0	0%	0.00%	0	0	0%	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours UDIT DS1 Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00
June 2011		1	1	100%	0.00%	5	8	63%	-0.73	(1.44)
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity		July 2011	0	0	0%	0.00%	0	0	0%	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	4	4	100%	0.00%	0	1	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	July 2011	0	0	0%	0.00%	0	0	0%	0.00
June 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		2	2	100%	0.00%	2	2	100%	0.00	0.00
February 2011		1	1	100%	0.00%	2	2	100%	0.00	0.00
January 2011		4	4	100%	0.00%	1	1	100%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		1	1	100%	0.00%	2	2	100%	0.00	0.00
September 2010		1	1	100%	0.00%	1	1	100%	0.00	0.00
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS0 Parity		July 2011	0	0	0%	0.00%	0	0	0%	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	38	53	72%	-0.62	(1.38)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours	July 2011	0	0	0%	0.00%	0	0	0%	0.00

DS1 Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	1	1	100%	0	50	72	69%	-0.66	(1.40)	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-5B All Troubles Cleared within 4 Hours E911 Parity	July 2011	64	78	82%	0.3838	45	52	87%	0.73	(0.74)
		June 2011	55	69	80%	0.4022	56	65	86%	1.08	(0.54)
		May 2011	57	72	79%	0.4061	35	46	76%	-0.38	(1.23)
		April 2011	52	58	90%	0.3045	38	53	72%	-2.10	(2.28)
		March 2011	65	82	79%	0.4054	42	59	71%	-1.05	(1.64)
		February 2011	48	68	71%	0.4556	53	65	82%	1.63	(0.22)
January 2011		54	79	68%	0.4651	50	72	69%	0.15	(1.02)	
December 2010		59	87	68%	0.4672	49	71	69%	0.16	(1.01)	
November 2010		59	77	77%	0.4232	65	83	78%	0.26	(0.96)	
October 2010		71	89	80%	0.4017	48	56	86%	1.00	(0.59)	
September 2010		73	95	77%	0.4218	58	88	66%	-1.56	(1.95)	
August 2010		62	72	86%	0.3458	54	69	78%	-1.13	(1.69)	
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	1	0%	0	52	72	72%	1.60	(0.66)	
	April 2011	1	1	100%	0	48	65	74%	-0.59	(1.36)	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	1	1	100%	0	24	39	62%	-0.78	(1.47)	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-5B All Troubles Cleared within 4 Hours ISDN Primary Parity	July 2011	1	1	100%	0	45	63	71%	-0.63	(1.38)
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		1	1	100%	0	89	111	80%	-0.49	(1.30)	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	1	1	100%	0	1	1	100%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	1	1	100%	0	2	2	100%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	July 2011	13	14	93%	0.2575	45	63	71%	-1.61	(1.98)
		June 2011	18	19	95%	0.2233	41	63	65%	-2.38	(2.45)
		May 2011	11	17	65%	0.4779	28	43	65%	0.03	(1.16)
		April 2011	19	23	83%	0.379	41	60	68%	-1.25	(1.76)
		March 2011	9	16	56%	0.4961	38	52	73%	1.33	(0.41)
February 2011		8	11	73%	0.4454	36	52	69%	-0.23	(1.14)	
January 2011		11	13	85%	0.3608	56	73	77%	-0.62	(1.38)	
December 2010		8	11	73%	0.4454	54	78	69%	-0.24	(1.14)	
November 2010		16	21	76%	0.4259	89	111	80%	0.42	(0.90)	
October 2010		16	21	76%	0.4259	51	58	88%	1.42	(0.43)	
September 2010		15	25	60%	0.4899	53	68	78%	1.85	(0.12)	
August 2010		9	10	90%	0.3	46	61	75%	-0.99	(1.60)	
MR-5B All Troubles Cleared within 4 Hours UDIT DS1 Parity		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	20	22	91%	-0.31	(1.19)	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		1	1	100%	0	0	0	0%	0.00	0.00	
August 2010		0	1	0%	0	1	1	100%	0.00	(1.00)	
MR-6A Mean Time to Restore Basic Rate ISDN Parity		July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	April 2011	1	1	00:00	0	2	2	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore Business Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	1	1	00:00	0	28	43	15:37	-0.72	(1.44)	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6A Mean Time to Restore Centrex 21 Parity	July 2011	12	15	19:12	0.4	45	63	17:08	-0.66	(1.40)
		June 2011	11	16	16:30	0.4635	41	63	15:37	-0.28	(1.17)
May 2011		11	12	22:00	0.2764	28	43	15:37	-1.71	(2.04)	
April 2011		10	12	19:59	0.3727	41	60	16:23	-1.02	(1.62)	
March 2011		12	14	20:34	0.3499	38	52	17:32	-0.95	(1.58)	
February 2011		8	11	17:27	0.4454	36	52	16:36	-0.23	(1.14)	
January 2011		10	13	18:27	0.4213	56	73	18:24	-0.02	(1.01)	
December 2010		4	10	09:36	0.4899	54	78	16:36	1.89	(0.11)	
November 2010		11	17	15:31	0.4779	89	111	19:14	1.49	(0.32)	
October 2010		12	14	20:34	0.3499	51	58	21:06	0.23	(1.09)	
September 2010		10	12	19:59	0.3727	53	68	18:42	-0.42	(1.25)	
August 2010		12	17	16:56	0.4556	46	61	18:05	0.41	(0.93)	
MR-6A Mean Time to Restore Line Sharing Parity		July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.07638889	1	01:50	0	0.550694444	4	03:18	-0.61	(1.37)	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0.20972222	1	05:02	0	0.454861111	5	02:11	9.10	(0.48)	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6A Mean Time to Restore Line Splitting Parity	July 2011	2.79722222	3	22:23	0.09722222	0	600	17:16	0.64	(0.48)
		June 2011	7.85347222	7	02:56	0.721527778	410.8375	668	14:46	2.08	0.09
May 2011		4.38541667	4	02:19	0.453472222	0	727	14:09	1.68	(0.07)	
April 2011		1.01527778	2	12:11	0.626388889	0	700	19:48	-0.58	(1.35)	
March 2011		2.86666667	5	13:46	0.454861111	0	867	20:35	-0.74	(1.45)	
February 2011		1.225	2	14:42	0.463888889	0	680	21:22	-0.48	(1.29)	
January 2011		6.02361111	5	04:55	0.625694444	0	896	12:24	-0.63	(1.38)	
December 2010		24.6930556	6	02:46	5.682638889	0	1003	12:02	4.68	0.57	
November 2010		3.31319444	3	02:30	0.660416667	0	856	10:19	-0.49	(1.30)	
October 2010		12.2409722	8	12:43	0.5625	0	819	03:59	1.15	(0.33)	
September 2010		13.0430556	10	07:18	0.84375	0	887	01:29	0.78	(0.43)	
August 2010		2.10347222	4	12:37	0.275694444	0	783	23:04	-0.87	(1.53)	
MR-6A Mean Time to Restore PBX Parity		July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0.91458333	1	21:57	0	10.76666667	12	21:32	0.02	(0.95)	
	March 2011	2.36388889	2	04:22	0.056944444	23.35972222	20	04:02	0.02	(0.68)	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	2.18819444	3	17:30	0.610416667	8.891666667	9	23:43	-0.44	(1.27)	
	August 2010	0.49097222	1	11:47	0	17.91736111	19	22:38	-0.50	(1.30)	
	MR-6A Mean Time to Restore Residence Parity	July 2011	2.27708333	3	18:13	0.313888889	0	4903	20:31	-0.19	(1.12)
		June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2011		4.41111111	3	11:17	0.397222222	0	4936	21:20	1.04	(0.05)	
March 2011		2.25416667	2	03:03	0.345833333	0	6244	21:47	0.41	(0.49)	
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2010		2.67708333	3	21:25	0.720138889	0	8926	12:39	-0.80	(1.49)	
November 2010		2.19652778	1	04:43	0	0	7764	12:40	0.55	(0.47)	
October 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2010		0.86944444	1	20:52	0	0	6292	01:27	-0.23	(1.14)	
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore UNE - P (POTS) Parity		July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2011	1.05625	2	12:40	0.463194444	0	5418	18:24	-0.29	(1.18)
	May 2011	1.96666667	2	23:36	0.039583333	0	5231	18:48	0.11	(0.48)	
	April 2011	0.29166667	1	07:00	0	0	4936	21:20	-0.62	(1.37)	
	March 2011	1.51041667	2	18:07	0.136805556	0	6244	21:47	-0.28	(1.17)	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	6.15555556	2	01:52	0.054861111	0	7348	15:27	1.70	0.02	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	5.31944444	3	18:33	0.436111111	0	7764	12:40	0.35	(0.72)	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	July 2011	0.94583333	1	22:42	0	0.934027778	1	22:25	0.00	0.00
		June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2011	0.06180556	1	01:29	0	2.773611111	7	09:31	-0.42	(1.26)		

	February 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex) Parity	July 2011	1.925	3	15:24	0.217361111	0	4303	20:58	-0.45	(1.28)	
	June 2011	2.00694444	2	00:05	0.114583333	0	4750	18:54	0.25	(0.50)	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	4.67361111	4	04:02	0.151388889	0	5377	21:58	0.68	(0.47)	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	2.18819444	2	02:15	0.131944444	0	6452	15:52	-0.66	(1.40)	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0.97222222	1	23:20	0	0	6908	12:58	-0.46	(1.28)	
	October 2010	3.09791667	2	13:10	0.508333333	0	5328	06:15	0.46	(0.58)	
	September 2010	3.39652778	2	16:45	0.592361111	0	5405	01:27	1.11	(0.25)	
	August 2010	1.25277778	1	06:04	0	0	4833	23:40	0.32	(0.48)	
MR-6B Mean Time to Restore Business Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	3.73263889	4	22:24	0.736805556	0	5059	23:06	-0.07	(1.04)	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	36.975	32	03:44	1.033333333	0	8926	12:39	-1.53	(1.93)	
	November 2010	28.1534722	21	08:11	1.279861111	0	7764	12:40	-0.71	(1.43)	
	October 2010	24.2319444	20	05:05	1.188888889	0	6147	05:57	-0.18	(1.11)	
	September 2010	25.0979167	26	23:10	0.557638889	0	6292	01:27	-0.58	(1.35)	
	August 2010	20.0048611	17	04:15	1.122222222	0	5616	23:35	0.93	(0.44)	
MR-6B Mean Time to Restore Centrex 21 Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	2.38194444	3	19:03	0.511111111	27.92430556	17	15:25	-1.24	(1.76)	
	November 2010	1.12361111	1	02:58	0	15.76805556	12	07:32	-0.23	(1.14)	
	October 2010	2.99652778	2	11:57	0.647916667	5.695138889	8	17:05	1.82	(0.10)	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6B Mean Time to Restore Line Sharing Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0.17986111	1	04:19	0	52.15625	27	22:22	-0.80	(1.49)	
	November 2010	1.81805556	1	19:38	0	32.74861111	26	06:14	0.48	(0.54)	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	1.70555556	2	20:28	0.163888889	22.11388889	26	20:25	0.00	(0.96)	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6B Mean Time to Restore PBX Parity	July 2011	0.34097222	1	08:11	0	149.5583333	182	19:43	-0.66	(1.40)	
	June 2011	1.06875	2	12:49	0.211805556	134.4805556	171	18:52	-0.20	(1.12)	
	May 2011	2.03680556	2	00:26	0.122222222	136.1194444	174	18:47	0.40	(0.51)	
	April 2011	0.22777778	1	05:28	0	94.15208333	146	15:29	-0.63	(1.38)	
	March 2011	2.04097222	3	16:20	0.54375	135.8034722	189	17:15	-0.09	(1.06)	
	February 2011	0.47708333	2	05:43	0.041666667	150.7569444	164	22:04	-1.01	(1.62)	
	January 2011	0.19305556	1	04:38	0	239.0506944	228	01:10	-0.93	(1.56)	
	December 2010	2.78611111	3	22:17	0.067361111	350.1326389	275	06:33	-0.47	(1.28)	
	November 2010	2.12569444	2	01:30	1.4125	220.1513889	223	23:42	0.12	(0.73)	
	October 2010	0.12361111	1	02:58	0	167.0986111	209	19:11	-0.83	(1.51)	
	September 2010	0.28888889	1	06:56	0	180.4694444	216	20:03	-0.80	(1.49)	
	August 2010	0.96458333	1	23:09	0	191.4284722	220	20:53	0.12	(0.79)	
MR-6B Mean Time to Restore Residence Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0.94513889	1	22:41	0	4.595138889	4	03:34	-0.16	(1.09)	
	January 2011	0.86041667	1	20:39	0	1.472916667	3	11:47	0.56	(0.74)	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6B Mean Time to Restore UNE - P (POTS) Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	1.07847222	1	01:53	0	0	1455	20:34	0.22	(0.53)	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6B Mean Time to Restore UNE P (Centrex) Parity	July 2011	1.14513889	3	09:10	0.441666667	4.393055556	6	17:34	-1.18	(1.72)	
	June 2011	0.75277778	2	09:02	0.288888889	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00		

	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.63541667	2	07:37	0.000694444	1.05625	3	08:27	-0.10	(1.06)
	August 2010	0.33819444	1	08:07	0	1.505555556	4	09:02	-0.12	(1.07)
MR-6C Mean Time to Restore Basic Rate ISDN Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.29305556	1	07:02	0	0	1284	20:47	-0.69	(1.42)
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	1.15416667	1	03:42	0	0	1171	20:30	0.34	(0.42)
	March 2011	1.93541667	1	22:27	0	0	1330	22:37	1.18	(0.32)
	February 2011	0.13958333	1	03:21	0	0	1167	23:57	-0.88	(1.54)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	3.27847222	1	06:41	0	0	1331	23:43	2.36	0.21
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	9.72847222	5	22:42	2.236111111	0	2291	07:38	1.14	(0.22)
	November 2010	1.02013889	4	06:07	0.424305556	0	1919	06:39	-1.64	(2.00)
	October 2010	3.83680556	4	23:01	0.829861111	0	1605	23:16	-0.02	(1.01)
	September 2010	4.37083333	5	20:59	0.0875	0	1825	00:00	-0.29	(1.18)
	August 2010	2.16180556	3	17:18	0.580555556	0	1859	22:34	-0.32	(1.19)
MR-6C Mean Time to Restore Centrex Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.34097222	1	08:11	0	2.929166667	3	23:26	-3.18	(2.93)
MR-6C Mean Time to Restore Centrex 21 Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.08680556	1	02:05	0	0.013888889	1	00:20	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.04583333	1	01:06	0	19.25625	75	06:10	-0.40	(1.24)
	April 2011	0.07847222	1	01:53	0	28.96875	91	07:38	-0.48	(1.29)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.09375	1	02:15	0	35.5625	105	08:08	-0.44	(1.27)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Splitting Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.00208333	1	00:03	0	2.065277778	7	07:05	-0.64	(1.39)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore PBX Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.00486111	1	00:07	0	1.34375	2	16:07	-0.57	(1.35)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.03263889	1	00:47	0	182.4145833	437	10:01	-0.66	(1.40)
	April 2011	0.07847222	1	01:53	0	170.3472222	412	09:55	-0.60	(1.36)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.09652778	1	02:19	0	160.4861111	389	09:54	-0.52	(1.32)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.83194444	1	19:58	0	309.8798611	489	15:13	0.27	(0.70)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	July 2011	0.09791667	1	02:21	0	227.8020833	497	11:00	-0.62	(1.38)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.70902778	1	17:01	0	170.3472222	412	09:55	0.53	(0.61)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	1.04861111	1	01:10	0	0.158333333	1	03:48	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.00347222	2	00:02	0.000694444	0.35	3	02:48	-1.04	(1.63)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.00416667	1	00:06	0	215.95	450	11:31	-0.78	(1.47)
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	1.04027778	1	00:58	0	348.38125	383	21:50	0.12	(0.68)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.02777778	1	00:40	0	275.2180556	405	16:19	-0.86	(1.52)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	1.06875	4	06:25	0.2375	382.5583333	512	17:56	-0.79	(1.48)
	November 2010	0.09027778	2	01:05	0.061805556	388.3465278	470	19:50	-1.03	(1.63)
	October 2010	1.99930556	7	06:51	0.303472222	141.0840278	397	08:32	-0.33	(1.20)
	September 2010	0.36041667	3	02:53	0.107638889	309.8798611	489	15:13	-1.21	(1.74)
	August 2010	4.85138889	7	16:38	1.29375	240.0847222	528	10:55	1.05	(0.38)
MR-6D Mean Time to Restore E911 Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.05486111	1	01:19	0	1.791666667	2	21:30	-0.54	(1.33)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.00138889	1	00:02	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Parity	July 2011	0.11041667	1	02:39	0	4.938888889	47	02:31	0.06	(0.92)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.18680556	1	04:29	0	7.259027778	45	03:52	0.16	(0.80)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.11041667	1	02:39	0	13.25208333	62	05:08	-0.41	(1.25)
	November 2010	0.40625	2	04:52	0.063194444	8.963194444	69	03:07	1.01	(0.42)
	October 2010	0.55347222	2	06:39	0.346527778	5.801388889	43	03:14	1.93	(0.16)
	September 2010	0.08055556	1	01:56	0	14.3	72	04:46	-0.81	(1.49)
	August 2010	0.04375	1	01:03	0	10.53402778	51	04:57	-0.39	(1.24)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.02083333	1	00:30	0	0.003472222	1	00:05	0.00	0.00
	February 2011	0.21111111	2	02:32	0.000694444	0.095833333	3	00:46	7.88	(0.11)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.09097222	1	02:11	0	0.18125	5	00:52	1.17	(0.73)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	August 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Frame Relay Parity	July 2011	0.09513889	1	02:17	0	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	February 2011	0.19930556	1	04:47	0	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	August 2010	0.075	1	01:48	0	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	July 2011	6.28194444	46	03:17	0.120833333	4.938888889	47	02:31	1.60	(0.27)	
	June 2011	6.30625	46	03:17	0.131944444	6.607638889	61	02:36	1.57	(0.16)	
	May 2011	5.97847222	41	03:30	0.11875	6.759027778	42	03:52	-0.52	(1.32)	
	April 2011	7.50486111	60	03:00	0.113194444	7.259027778	45	03:52	-1.17	(1.71)	
	March 2011	6.95833333	44	03:48	0.142361111	11.68125	53	05:17	-0.99	(1.60)	
	February 2011	5.7125	46	02:59	0.107638889	6.340972222	51	02:59	-0.01	(1.01)	
	January 2011	6.35833333	45	03:23	0.095833333	11.38402778	61	04:29	-1.61	(1.98)	
	December 2010	10.0840278	51	04:45	0.341666667	13.25208333	62	05:08	-0.33	(1.20)	
	November 2010	6.68888889	43	03:44	0.208333333	8.963194444	69	03:07	1.31	(0.47)	
	October 2010	4.93194444	42	02:49	0.066666667	5.801388889	43	03:14	-0.79	(1.48)	
	September 2010	7.27708333	46	03:48	0.154166667	14.3	72	04:46	-1.48	(1.90)	
	August 2010	4.19861111	39	02:35	0.068055556	10.53402778	51	04:57	-1.12	(1.68)	
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0.04652778	1	01:07	0	0	0	00:00	0.00	0.00	
	March 2011	0.025	1	00:36	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0.09791667	1	02:21	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0.02361111	1	00:34	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore UDIT DS1 Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0.00069444	1	00:01	0	1.710416667	8	05:08	-1.13	(1.69)	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0.23888889	2	02:52	0.106944444	0	0	00:00	0.00	0.00	
	March 2011	0.05208333	2	00:37	0.022916667	0	0	00:00	0.00	0.00	
	February 2011	0.00625	1	00:09	0	0	0	00:00	0.00	0.00	
	January 2011	0.03611111	2	00:26	0.007638889	0.0625	1	01:30	0.00	0.00	
	December 2010	0.05069444	1	01:13	0	0	0	00:00	0.00	0.00	
	November 2010	0.11666667	4	00:42	0.028472222	0.035416667	1	00:51	0.00	0.00	
	October 2010	0.05	1	01:12	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0.25416667	4	01:31	0.060416667	0.711805556	1	17:05	0.00	0.00	
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0.14305556	1	03:26	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0.06458333	2	00:46	0.015277778	0	0	00:00	0.00	0.00	
	February 2011	0.13055556	1	03:08	0	0.079166667	2	00:57	1.40	(0.60)	
	January 2011	0.22430556	4	01:21	0.045833333	0.113194444	1	02:43	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0.08263889	1	01:59	0	0.053472222	1	01:17	0.00	0.00	
	September 2010	0.07222222	1	01:44	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0.05138889	1	01:14	0	7.259027778	45	03:52	-0.69	(1.42)	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	July 2011	5.25555556	29	04:21	0.222222222	0.655555556	7	02:15	3.32	(0.28)	
	June 2011	5.62708333	43	03:08	0.082638889	0.936111111	3	07:29	-0.84	(1.51)	
	May 2011	5.61527778	46	02:56	0.049305556	0.615277778	5	02:57	-0.02	(1.02)	
	April 2011	7.275	49	03:34	0.097222222	1.670138889	13	03:05	0.88	(0.53)	
	March 2011	5.90972222	42	03:23	0.118055556	0.940277778	6	03:46	-0.27	(1.17)	
	February 2011	6.05694444	40	03:38	0.11875	0	0	00:00	0.00	0.00	
	January 2011	5.76597222	44	03:09	0.084722222	0.648611111	5	03:07	0.03	(1.09)	
	December 2010	8.27222222	46	04:19	0.200694444	0.802777778	5	03:51	0.29	(1.14)	
	November 2010	7.49166667	51	03:32	0.172916667	0.566666667	8	01:42	4.17	0.12	
	October 2010	6.52222222	43	03:38	0.163194444	0.564583333	7	01:56	8.15	0.67	
	September 2010	5.53958333	37	03:36	0.107638889	1.2625	12	02:32	2.32	(0.23)	
	August 2010	4.96180556	38	03:08	0.117361111	0.68125	6	02:43	0.41	(0.90)	
MR-6D Mean Time to Restore Unbundled	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	

Loop - XDSL Parity	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.11805556	1	02:50	0	11.38402778	61	04:29	-0.48	(1.29)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore Unbundled Loop Analog Parity	July 2011	2.95138889	15	04:43	0.170138889	0.655555556	7	02:15	3.59
June 2011		2.61736111	19	03:18	0.086805556	0.936111111	3	07:29	-0.78	(1.47)
May 2011		3.62986111	20	04:21	0.181944444	0.615277778	5	02:57	1.38	(0.83)
April 2011		3.03125	23	03:10	0.059027778	1.670138889	13	03:05	0.13	(0.98)
March 2011		4.76180556	21	05:27	0.279166667	0.940277778	6	03:46	1.12	(0.78)
February 2011		4.89791667	28	04:12	0.142361111	0	0	00:00	0.00	0.00
January 2011		3.31111111	19	04:11	0.106944444	0.648611111	5	03:07	0.95	(0.62)
December 2010		3.42777778	23	03:35	0.165277778	0.802777778	5	03:51	-0.16	(1.10)
November 2010		1.28541667	11	02:48	0.104166667	0.566666667	8	01:42	2.07	(0.36)
October 2010		4.15625	21	04:45	0.192361111	0.564583333	7	01:56	12.57	0.44
September 2010		2.12708333	14	03:39	0.1375	1.2625	12	02:32	2.06	(0.20)
August 2010		3.94583333	25	03:47	0.141666667	0.68125	6	02:43	1.03	(0.77)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	July 2011	9.55486111	78	02:56	0.093055556	4.938888889	47	02:31	1.00	(0.40)
	June 2011	8.97916667	68	03:10	0.118055556	6.607638889	61	02:36	1.43	(0.33)
	May 2011	9.275	72	03:06	0.096527778	6.759027778	42	03:52	-1.26	(1.76)
	April 2011	6.10555556	57	02:34	0.071527778	7.259027778	45	03:52	-1.72	(2.05)
	March 2011	10.80694444	81	03:12	0.13125	11.68125	53	05:17	-1.60	(1.97)
	February 2011	9.58263889	68	03:23	0.103472222	6.340972222	51	02:59	1.10	(0.40)
	January 2011	12.8138889	79	03:54	0.167361111	11.38402778	61	04:29	-1.00	(1.61)
	December 2010	13.5583333	87	03:44	0.134722222	13.25208333	62	05:08	-1.38	(1.84)
	November 2010	10.1618056	77	03:10	0.09375	8.963194444	69	03:07	0.12	(0.99)
	October 2010	10.6611111	89	02:52	0.078472222	5.801388889	43	03:14	-0.80	(1.49)
	September 2010	13.9152778	95	03:31	0.123611111	14.3	72	04:46	-2.30	(2.40)
	August 2010	7.88541667	72	02:38	0.078472222	10.53402778	51	04:57	-1.28	(1.78)
MR-6E Mean Time to Restore Dark Fiber - Loop Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.2875	1	06:54	0	6.759027778	42	03:52	0.95	(0.34)
	April 2011	0.02569444	1	00:37	0	7.259027778	45	03:52	-0.85	(1.52)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.22152778	1	05:19	0	6.340972222	51	02:59	1.18	(0.30)
	January 2011	0.95763889	1	22:59	0	11.38402778	61	04:29	5.35	0.25
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.19861111	1	04:46	0	8.963194444	69	03:07	0.68	(0.49)
	October 2010	0.11944444	2	01:26	0.015972222	5.801388889	43	03:14	-1.02	(1.62)
	September 2010	0.26875	2	03:13	0.072222222	14.3	72	04:46	-0.62	(1.38)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS0 Parity	July 2011	45.1395833	126	08:36	0.26875	0	5247	19:55	-6.16	(4.75)
	June 2011	51.5298611	157	07:53	0.309722222	0	5805	17:53	-4.56	(3.77)
	May 2011	39.74375	133	07:10	0.205555556	0	5598	18:12	-2.13	(2.30)
	April 2011	43.9347222	125	08:26	0.171527778	0	5278	20:35	-5.87	(4.57)
	March 2011	84.2173611	218	09:16	0.259027778	0	6602	21:01	-9.37	(6.70)
	February 2011	43.9916667	111	09:31	0.295833333	0	5383	22:18	-6.54	(4.97)
	January 2011	92.1256944	170	13:00	0.338194444	0	7736	14:16	-11.30	(7.87)
	December 2010	99.525	226	10:34	0.370138889	0	9348	11:50	-11.37	(7.91)
	November 2010	42.4145833	132	07:43	0.307638889	0	8170	11:49	-10.98	(7.67)
	October 2010	49.9020833	152	07:53	0.25	0	6491	04:49	-11.80	(8.17)
	September 2010	45.9541667	154	07:10	0.254166667	0	6701	00:49	-10.74	(7.53)
	August 2010	54.99375	149	08:51	0.289583333	0	6072	22:36	-8.14	(5.95)
MR-6E Mean Time to Restore DS1 Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.37638889	2	04:31	0.040972222	0.615277778	5	02:57	0.92	(0.60)
	April 2011	0.18611111	1	04:28	0	1.670138889	13	03:05	0.76	(0.67)
	March 2011	0.04930556	1	01:11	0	0.940277778	6	03:46	-0.74	(1.45)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.40555556	3	03:15	0.071527778	0.648611111	5	03:07	0.08	(0.93)
	December 2010	0.73888889	5	03:33	0.092361111	0.802777778	5	03:51	-0.14	(1.09)
	November 2010	0.14652778	2	01:46	0.000694444	0.566666667	8	01:42	0.06	(0.94)
	October 2010	0.15277778	1	03:40	0	0.564583333	7	01:56	3.16	(0.30)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.80555556	5	03:52	0.133333333	0.68125	6	02:43	0.83	(0.31)
MR-6E Mean Time to Restore E911 Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.44513889	1	10:41	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.20208333	1	04:51	0	11.07708333	60	04:26	0.08	(0.68)
	April 2011	0.05138889	1	01:14	0	9.004166667	51	04:14	-0.61	(1.37)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.12847222	1	03:05	0	4.953472222	29	04:06	-0.38	(1.23)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore ISDN Primary Parity	July 2011	0.12361111	1	02:58	0	13.02361111	49	06:23	-0.24	(1.15)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.08958333	1	02:09	0	12.57847222	88	03:26	-0.40	(1.24)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.23611111	1	05:40	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.02083333	1	00:30	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.03263889	1	00:47	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	July 2011	1.56944444	14	02:41	0.113888889	13.02361111	49	06:23	-0.87	(1.53)
	June 2011	1.92708333	19	02:26	0.04375	8.10625	51	03:49	-1.80	(2.09)
	May 2011	2.82847222	17	04:00	0.138888889	6.754861111	37	04:23	-0.40	(1.25)
	April 2011	3.74652778	23	03:55	0.165277778	12.06319444	49	05:55	-0.74	(1.45)
	March 2011	3.98402778	16	05:59	0.299305556	6.938194444	41	04:04	2.07	(0.16)
	February 2011	1.34583333	11	02:56	0.085416667	8.667361111	44	04:44	-1.27	(1.77)
	January 2011	1.70555556	13	03:09	0.072916667	8.64375	55	03:46	-0.69	(1.42)
	December 2010	2.04305556	11	04:27	0.2125	12.15069444	62	04:42	-0.16	(1.10)
	November 2010	2.91319444	21	03:20	0.090972222	12.57847222	88	03:26	-0.13	(1.08)
	October 2010	2.29722222	18	03:04	0.063194444	6.879861111	46	03:35	-0.42	(1.25)
	September 2010	4.02083333	22	04:23	0.154861111	8.01875	59	03:16	1.68	(0.15)
	August 2010	0.86666667	9	02:19	0.081944444	6.585416667	49	03:14	-1.09	(1.66)
MR-6E Mean Time to Restore UDIT DS1 Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.09861111	1	02:22	0	1.600694444	18	02:08	0.18	(0.75)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.11736111	1	02:49	0	0	0	00:00	0.00	0.00
	August 2010	0.29791667	1	07:09	0	0.075694444	1	01:49	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.02152778	1	00:31	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.15138889	1	03:38	0	6.754861111	37	04:23	-0.22	(1.14)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	July 2011	0.38125	4	02:17	0.054166667	0	0	00:00	0.00	0.00
	June 2011	0.10833333	1	02:36	0	0	0	00:00	0.00	0.00
	May 2011	0.61666667	3	04:56	0.254166667	0.355555556	1	08:32	0.00	0.00
	April 2011	0.39513889	2	04:44	0.032638889	1.959027778	4	11:45	-0.53	(1.32)
	March 2011	0.02847222	1	00:41	0	0.945833333	1	22:42	0.00	0.00
	February 2011	0.1	1	02:24	0	0	0	00:00	0.00	0.00
	January 2011	0.6125	5	02:56	0.058333333	0.13125	1	03:09	0.00	0.00
	December 2010	0.27638889	2	03:19	0.08125	0.083333333	1	02:00	0.00	0.00
	November 2010	1.00694444	6	04:02	0.081944444	0.155555556	1	03:44	0.00	0.00
	October 2010	0.60625	4	03:38	0.093055556	0.084722222	1	02:02	0.00	0.00
	September 2010	0.12847222	1	03:05	0	0.029166667	1	00:42	0.00	0.00
	August 2010	0.4875	5	02:20	0.031944444	0.100694444	1	02:25	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	July 2011	0.25	2	03:00	0.004166667	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.18402778	2	02:13	0.049305556	0.355555556	1	08:32	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.05208333	2	00:37	0.029861111	0.945833333	1	22:42	0.00	0.00

	February 2011	0.08333333	3	00:40	0.030555556	0	0	00:00	0.00	0.00
	January 2011	0.07569444	1	01:49	0	0.13125	1	03:09	0.00	0.00
	December 2010	0.49444444	2	05:56	0.035416667	0.083333333	1	02:00	0.00	0.00
	November 2010	0.96527778	5	04:38	0.090277778	0.155555556	1	03:44	0.00	0.00
	October 2010	0.27361111	2	03:17	0.0375	0.084722222	1	02:02	0.00	0.00
	September 2010	1.36319444	6	05:27	0.025694444	0.029166667	1	00:42	0.00	0.00
	August 2010	0.27152778	2	03:15	0.101388889	0.100694444	1	02:25	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	July 2011	2.33819444	15	03:44	0.163888889	13.02361111	49	06:23	-0.64	(1.39)
	June 2011	2.43819444	16	03:39	0.085416667	8.10625	51	03:49	-0.19	(1.12)
	May 2011	1.14583333	12	02:17	0.0375	6.754861111	37	04:23	-1.92	(2.17)
	April 2011	1.62708333	12	03:15	0.092361111	12.06319444	49	05:55	-0.77	(1.47)
	March 2011	1.44305556	14	02:28	0.067361111	6.938194444	41	04:04	-1.63	(1.99)
	February 2011	1.37152778	11	03:00	0.134722222	8.667361111	44	04:44	-1.23	(1.75)
	January 2011	1.88125	13	03:28	0.124305556	8.64375	55	03:46	-0.33	(1.20)
	December 2010	1.75972222	10	04:13	0.068055556	12.15069444	62	04:42	-0.31	(1.19)
	November 2010	2.34861111	17	03:19	0.100694444	12.57847222	88	03:26	-0.14	(1.08)
	October 2010	1.85347222	14	03:11	0.084722222	6.879861111	46	03:35	-0.30	(1.18)
	September 2010	1.48402778	12	02:58	0.101388889	8.01875	59	03:16	-0.35	(1.21)
	August 2010	2.2375	17	03:10	0.091666667	6.585416667	49	03:14	-0.10	(1.06)
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	July 2011	0.67222222	2	34%	0.078472222	13.02361111	49	27%	0.17	(0.41)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0.5	2	25%	0.222916667	12.06319444	49	25%	0.01	(0.47)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0.15833333	1	16%	0	8.667361111	44	20%	-0.22	(1.13)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0.10416667	1	10%	0	12.15069444	62	20%	-0.47	(1.29)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	July 2011	13.8298611	29	48%	0.393055556	0	1619	91%	-1.75	(2.07)
	June 2011	4.16666667	14	30%	0.211111111	0	1616	82%	-2.22	(2.22)
	May 2011	10.7381944	28	38%	0.588888889	0	1512	90%	-2.52	(2.53)
	April 2011	7.70277778	20	39%	0.226388889	0	1387	81%	-2.17	(2.32)
	March 2011	3.42777778	10	34%	0.211111111	0	1586	89%	-2.07	(2.26)
	February 2011	11.3958333	27	42%	0.261111111	0	1396	96%	-2.88	(2.75)
	January 2011	7.58819444	25	30%	0.170138889	0	2097	120%	-3.37	(3.05)
	December 2010	24.8041667	39	64%	0.8625	0	2381	129%	-3.32	(3.02)
	November 2010	13.6868056	33	41%	0.381944444	0	1983	127%	-3.88	(3.36)
	October 2010	7.50763889	20	38%	0.374305556	0	1658	95%	-2.94	(2.79)
	September 2010	6.20486111	19	33%	0.252083333	0	1905	99%	-2.97	(2.80)
	August 2010	3.53194444	18	20%	0.086111111	0	1931	93%	-2.63	(2.60)
MR-7A Repair Repeat Report Rate Centrex 21 Parity	July 2011	1.02569444	3	34%	0.278472222	0	0	0%	0.00	0.00
	June 2011	0.30694444	1	31%	0	0	0	0%	0.00	0.00
	May 2011	0.34236111	2	17%	0.131944444	0.355555556	1	36%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0.06666667	1	7%	0	0	0	0%	0.00	0.00
	January 2011	0.39097222	1	39%	0	0.13125	1	13%	0.00	0.00
	December 2010	0.42083333	2	21%	0.115972222	0.083333333	1	8%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0.66180556	2	33%	0.197916667	0.029166667	1	3%	0.00	0.00
	August 2010	0.14513889	1	15%	0	0.100694444	1	10%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Sharing Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	4	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	6	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Splitting Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	2	9	22%	0.4157	61	780	8%	1.60	(0.39)
	May 2011	0	4	0%	0	80	848	9%	-0.64	(1.39)
	April 2011	1	3	33%	0.4714	77	788	10%	1.37	(0.62)
	March 2011	0	5	0%	0	71	948	7%	-0.63	(1.39)
	February 2011	0	2	0%	0	55	771	7%	-0.39	(1.24)
	January 2011	1	5	20%	0.4	100	1032	10%	0.78	(0.85)
	December 2010	0	6	0%	0	106	1083	10%	-0.80	(1.49)
	November 2010	0	3	0%	0	101	963	10%	-0.59	(1.36)
	October 2010	2	8	25%	0.433	75	878	9%	1.66	(0.37)
	September 2010	2	11	18%	0.3857	70	957	7%	1.38	(0.48)
	August 2010	1	5	20%	0.4	87	857	10%	0.73	(0.87)
MR-7A Repair Repeat Report Rate PBX Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	13	0%	0.00	0.00
	March 2011	0	2	0%	0	5	23	22%	-0.71	(1.43)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	3	0%	0	1	10	10%	-0.51	(1.31)
	August 2010	0	1	0%	0	4	20	20%	-0.49	(1.30)
MR-7A Repair Repeat Report Rate Residence Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	521	5769	9%	-0.32	(1.19)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	3	0%	0	430	5246	8%	-0.52	(1.31)
	March 2011	1	2	50%	0.5	588	6578	9%	2.04	(0.42)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	0	3	0%	0	981	9271	11%	-0.60	(1.36)
	November 2010	0	1	0%	0	855	8092	11%	-0.34	(1.21)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	590	6598	9%	3.19	(0.18)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	2	0%	0	521	5769	9%	-0.45	(1.27)
	May 2011	2	3	67%	0.4714	561	5581	10%	3.26	0.16
	April 2011	0	1	0%	0	430	5246	8%	-0.30	(1.18)
	March 2011	0	2	0%	0	588	6578	9%	-0.44	(1.27)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	766	7778	10%	-0.47	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	5	20%	0.4	855	8092	11%	0.69	(0.89)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	1	5	20%	-0.46	(1.28)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	3	33%	0.4714	460	4989	9%	1.44	(0.59)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	3	5	60%	0.4899	517	5630	9%	3.93	0.50
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	666	6746	10%	-0.47	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	754	7129	11%	-0.34	(1.21)
	October 2010	0	2	0%	0	532	5557	10%	-0.46	(1.28)
	September 2010	0	2	0%	0	520	5641	9%	-0.45	(1.27)
	August 2010	0	1	0%	0	437	5026	9%	-0.31	(1.19)
MR-7B Repair Repeat Report Rate Business Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	4	0%	0	490	5373	9%	-0.63	(1.39)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	25	8%	0.2713	855	8092	11%	-0.42	(1.25)
	October 2010	1	23	4%	0.2039	607	6435	9%	-0.83	(1.51)
	September 2010	3	29	10%	0.3045	590	6598	9%	0.26	(0.98)
	August 2010	2	18	11%	0.3143	524	5883	9%	0.33	(0.98)
MR-7B Repair Repeat Report Rate Centrex 21 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	1	16	6%	-0.25	(1.15)
	October 2010	1	2	50%	0.5	4	13	31%	0.55	(1.11)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate PBX Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	1	33	3%	-0.17	(1.11)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	4	30	13%	-0.54	(1.33)
	August 2010	0	1	0%	0	3	32	9%	-0.32	(1.19)
MR-7B Repair Repeat Report Rate Residence Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	2	0%	0	21	200	11%	-0.48	(1.29)
	May 2011	0	2	0%	0	20	188	11%	-0.49	(1.30)
	April 2011	0	1	0%	0	10	166	6%	-0.25	(1.15)
	March 2011	1	3	33%	0.4714	16	219	7%	1.72	(0.52)
	February 2011	0	2	0%	0	17	181	9%	-0.45	(1.28)
	January 2011	0	1	0%	0	26	255	10%	-0.34	(1.20)
	December 2010	0	3	0%	0	19	290	7%	-0.46	(1.28)
	November 2010	0	2	0%	0	21	238	9%	-0.44	(1.27)
	October 2010	0	1	0%	0	20	232	9%	-0.31	(1.19)
	September 2010	0	1	0%	0	23	230	10%	-0.33	(1.20)
	August 2010	0	1	0%	0	20	233	9%	-0.31	(1.19)
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	4	0%	0.00	0.00
	January 2011	0	1	0%	0	1	4	25%	-0.52	(1.31)
December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
November 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	148	1511	10%	-0.33	(1.20)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Basic Rate ISDN Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	2	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	2	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	0	3	0%	0.00	0.00
	August 2010	0	1	0%	0	0	4	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	127	1311	10%	-0.33	(1.20)
	May 2011	0	1	0%	0	165	1303	13%	-0.38	(1.23)
	April 2011	1	1	100%	0	131	1204	11%	2.86	(0.25)
	March 2011	0	1	0%	0	132	1374	10%	-0.33	(1.20)
	February 2011	0	1	0%	0	105	1215	9%	-0.31	(1.19)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Centrex Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	122	1396	9%	-0.31	(1.19)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	4	0%	0	212	1992	11%	-0.69	(1.42)
	October 2010	1	4	25%	0.433	172	1676	10%	0.97	(0.77)
	September 2010	1	5	20%	0.4	203	1886	11%	0.67	(0.90)
	August 2010	0	3	0%	0	183	1910	10%	-0.56	(1.34)
MR-7C Repair Repeat Report Rate Centrex 21 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	4	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	1	8	13%	-0.36	(1.22)
MR-7C Repair Repeat Report Rate Line Splitting Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	12	148	8%	4.73	0.46
	April 2011	0	1	0%	0	15	149	10%	-0.33	(1.20)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	15	164	9%	-0.45	(1.27)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	19	152	13%	2.64	(0.32)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate PBX Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	2	7	29%	-0.59	(1.36)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00

	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	June 2011	0	1	0%	0	1	2	50%	-0.82	(1.50)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	1	4	25%	-0.52	(1.31)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	2	50%	0.5	123	895	14%	1.49	(0.60)
	April 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	94	778	12%	-0.37	(1.23)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	136	911	15%	2.39	(0.37)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE P	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
(Centrex 21) Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Fiber - IOF Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	2	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	2	50%	0.5	0	5	0%	0.00	(0.66)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	June 2011	0	1	0%	0	92	714	13%	-0.38	(1.23)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	117	785	15%	-0.42	(1.25)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	117	759	15%	-0.43	(1.26)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	4	0%	0	129	938	14%	-0.80	(1.48)
	October 2010	3	9	33%	0.4714	117	935	13%	1.88	(0.20)
	September 2010	1	4	25%	0.433	136	911	15%	0.56	(0.97)
	August 2010	0	8	0%	0	127	955	13%	-1.10	(1.67)
MR-7D Repair Repeat Report Rate	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	0	3	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	July 2011	0	0	0%	0	0	0	0%	0.00	0.00

Enhanced Extended Loops - DS3 Capable Diagnostic	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	1	0%	0	13	71	18%	-0.47	(1.29)	
	November 2010	1	2	50%	0.5	12	83	14%	1.41	(0.65)	
	October 2010	1	2	50%	0.5	9	56	16%	1.28	(0.71)	
	September 2010	0	1	0%	0	15	88	17%	-0.45	(1.27)	
	August 2010	0	1	0%	0	10	69	14%	-0.41	(1.25)	
	MR-7D Repair Repeat Report Rate LIS Trunk Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	1	0%	0	0	0	0%	0.00	0.00
		February 2011	0	2	0%	0	0	3	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	1	0%	0	1	7	14%	-0.38	(1.23)	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	MR-7D Repair Repeat Report Rate UDIT DS1 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	13	47	28%	0.4473	14	65	22%	0.78	(0.68)
		May 2011	9	42	21%	0.4103	6	46	13%	1.17	(0.54)
		April 2011	10	60	17%	0.3727	8	52	15%	0.19	(1.05)
		March 2011	3	46	7%	0.2469	10	58	17%	-1.44	(1.87)
February 2011		8	46	17%	0.379	10	65	15%	0.29	(0.98)	
January 2011		14	47	30%	0.4573	10	72	14%	2.45	0.13	
December 2010		8	52	15%	0.3608	13	71	18%	-0.41	(1.25)	
November 2010		3	44	7%	0.2521	12	83	14%	-1.16	(1.71)	
October 2010		9	44	20%	0.4034	9	56	16%	0.59	(0.81)	
September 2010		7	48	15%	0.3529	15	88	17%	-0.36	(1.22)	
August 2010		4	42	10%	0.2935	10	69	14%	-0.72	(1.44)	
MR-7D Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	1	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	1	0%	0	0	0	0%	0.00	0.00
		March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7D Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	1	0%	0	4	8	50%	-0.94	(1.57)
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	2	0%	0	0	0	0%	0.00	0.00
		March 2011	0	2	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	January 2011	1	2	50%	0.5	0	1	0%	0.00	(1.26)	
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	November 2010	1	4	25%	0.433	0	1	0%	0.00	(1.51)	
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	4	0%	0	0	1	0%	0.00	0.00	
	MR-7D Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	1	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	2	0%	0	0	2	0%	0.00	0.00
February 2011		0	1	0%	0	0	2	0%	0.00	0.00	
January 2011		0	4	0%	0	0	1	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	1	0%	0	0	2	0%	0.00	0.00	
September 2010		0	1	0%	0	0	1	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate Unbundled Loop - XDSLi Parity		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00

	April 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop Analog Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	43	2%	0.1507	0	5	0%	0.00	(1.76)
	May 2011	3	46	7%	0.2469	0	9	0%	0.00	(1.12)
	April 2011	5	49	10%	0.3027	1	16	6%	0.57	(1.06)
	March 2011	1	33	3%	0.1714	1	8	13%	-0.73	(1.44)
	February 2011	1	40	3%	0.1561	0	6	0%	0.00	(1.68)
	January 2011	2	44	5%	0.2083	1	9	11%	-0.57	(1.35)
	December 2010	0	46	0%	0	0	5	0%	0.00	0.00
	November 2010	1	51	2%	0.1386	0	9	0%	0.00	(1.63)
	October 2010	4	43	9%	0.2905	0	10	0%	0.00	(0.88)
	September 2010	0	37	0%	0	1	14	7%	-0.88	(1.54)
	August 2010	3	38	8%	0.2697	1	13	8%	0.02	(1.38)
MR-7D Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	19	0%	0	0	5	0%	0.00	0.00
	May 2011	2	20	10%	0.3	0	9	0%	0.00	(0.95)
	April 2011	3	23	13%	0.3368	1	16	6%	0.86	(0.93)
	March 2011	1	19	5%	0.2233	1	8	13%	-0.52	(1.32)
	February 2011	0	28	0%	0	0	6	0%	0.00	0.00
	January 2011	0	19	0%	0	1	9	11%	-0.87	(1.53)
	December 2010	1	23	4%	0.2039	0	5	0%	0.00	(1.56)
	November 2010	0	11	0%	0	0	9	0%	0.00	0.00
	October 2010	1	26	4%	0.1923	0	10	0%	0.00	(1.36)
	September 2010	1	18	6%	0.2291	1	14	7%	-0.17	(1.11)
	August 2010	1	26	4%	0.1923	1	13	8%	-0.42	(1.26)
MR-7E Repair Repeat Report Rate DS0 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	8	69	12%	0.3202	14	65	22%	-1.40	(1.85)
	May 2011	8	72	11%	0.3143	6	46	13%	-0.30	(1.18)
	April 2011	13	58	22%	0.417	8	52	15%	1.02	(0.58)
	March 2011	11	82	13%	0.3408	10	58	17%	-0.59	(1.36)
	February 2011	6	68	9%	0.2836	10	65	15%	-1.05	(1.64)
	January 2011	6	79	8%	0.2649	10	72	14%	-1.12	(1.68)
	December 2010	15	87	17%	0.3777	13	71	18%	-0.17	(1.11)
	November 2010	6	75	8%	0.2713	12	83	14%	-1.15	(1.70)
	October 2010	8	88	9%	0.2875	9	56	16%	-1.11	(1.68)
	September 2010	17	93	18%	0.3865	15	88	17%	0.22	(0.99)
	August 2010	9	72	13%	0.3307	10	69	14%	-0.34	(1.20)
MR-7E Repair Repeat Report Rate DS1 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	6	46	13%	-0.38	(1.23)
	April 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	January 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	12	83	14%	-0.41	(1.25)
	October 2010	0	2	0%	0	9	56	16%	-0.61	(1.37)
	September 2010	0	2	0%	0	15	88	17%	-0.63	(1.39)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	5	158	3%	0.1751	609	6430	9%	-2.67	(2.63)
	May 2011	2	138	1%	0.1195	670	6340	11%	-3.45	(3.10)
	April 2011	7	126	6%	0.2291	521	5906	9%	-1.28	(1.78)
	March 2011	13	201	6%	0.246	678	7327	9%	-1.34	(1.82)
	February 2011	9	111	8%	0.273	571	6024	9%	-0.49	(1.30)
	January 2011	5	170	3%	0.169	860	8523	10%	-3.06	(2.86)
	December 2010	20	227	9%	0.2834	1084	10086	11%	-0.93	(1.57)
	November 2010	8	132	6%	0.2386	959	8882	11%	-1.74	(2.06)
	October 2010	5	151	3%	0.1789	699	7210	10%	-2.62	(2.60)
	September 2010	11	154	7%	0.2575	708	7374	10%	-1.02	(1.62)
	August 2010	8	149	5%	0.2254	633	6696	9%	-1.69	(2.02)
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	9	0%	0.00	0.00
	April 2011	1	1	100%	0	1	16	6%	3.76	(0.28)
	March 2011	0	1	0%	0	1	8	13%	-0.36	(1.22)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	3	0%	0	1	9	11%	-0.53	(1.32)
	December 2010	0	5	0%	0	0	5	0%	0.00	0.00
	November 2010	0	2	0%	0	0	9	0%	0.00	0.00
	October 2010	0	1	0%	0	0	10	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	5	0%	0	1	13	8%	-0.55	(1.33)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00

	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	16	72	22%	-0.53	(1.32)
	April 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	7	39	18%	-0.46	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	3	63	5%	4.44	(0.07)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	14	111	13%	-0.38	(1.23)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	2	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	3	18	17%	0.3727	3	63	5%	2.09	(0.29)
	May 2011	9	17	53%	0.4991	5	43	12%	4.50	0.80
	April 2011	2	23	9%	0.2818	5	61	8%	0.07	(1.19)
	March 2011	4	16	25%	0.433	7	53	13%	1.22	(0.54)
	February 2011	5	11	45%	0.4979	12	52	23%	1.60	(0.31)
	January 2011	1	13	8%	0.2665	8	73	11%	-0.35	(1.21)
	December 2010	2	11	18%	0.3857	4	78	5%	1.84	(0.39)
	November 2010	3	21	14%	0.3499	14	111	13%	0.21	(1.05)
	October 2010	6	21	29%	0.4518	9	58	16%	1.42	(0.40)
	September 2010	6	25	24%	0.4271	11	68	16%	0.91	(0.65)
	August 2010	2	10	20%	0.4	2	61	3%	2.75	(0.19)
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	22	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	2	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop Analog Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	5	43	12%	-0.36	(1.22)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	June 2011	0	1	0%	0	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0	0	1	0%	0.00	0.00
	April 2011	0	2	0%	0	0	4	0%	0.00	0.00
	March 2011	0	1	0%	0	0	1	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	5	0%	0	0	1	0%	0.00	0.00
	December 2010	0	2	0%	0	0	1	0%	0.00	0.00
	November 2010	0	6	0%	0	0	1	0%	0.00	0.00
	October 2010	1	4	25%	0.433	0	1	0%	0.00	(1.51)
	September 2010	0	1	0%	0	1	2	50%	-0.82	(1.50)
	August 2010	0	5	0%	0	0	1	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	1	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	0	1	0%	0.00	0.00
	February 2011	0	3	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	0	2	0%	0	0	1	0%	0.00	0.00
	November 2010	0	5	0%	0	0	1	0%	0.00	0.00
	October 2010	0	2	0%	0	0	1	0%	0.00	0.00
	September 2010	0	7	0%	0	1	2	50%	-1.25	(1.76)
	August 2010	0	2	0%	0	0	1	0%	0.00	0.00
MR-8 Trouble Rate Business Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	5	16	31%	0.4635	3	63	5%	4.44	0.49
	May 2011	3	12	25%	0.433	5	43	12%	1.28	(0.56)
	April 2011	1	12	8%	0.2764	5	61	8%	0.02	(1.27)
	March 2011	2	14	14%	0.3499	7	53	13%	0.11	(1.16)
	February 2011	0	11	0%	0	12	52	23%	-1.65	(2.00)
	January 2011	2	13	15%	0.3608	8	73	11%	0.47	(0.95)
	December 2010	0	10	0%	0	4	78	5%	-0.69	(1.42)
	November 2010	2	17	12%	0.3222	14	111	13%	-0.10	(1.06)
	October 2010	4	14	29%	0.4518	9	58	16%	1.21	(0.53)
	September 2010	0	12	0%	0	11	68	16%	-1.40	(1.85)
	August 2010	6	17	35%	0.4779	2	61	3%	6.56	0.88
MR-8 Trouble Rate Centrex Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	2	0%	0	5	61	8%	-0.42	(1.25)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	12	52	23%	-0.54	(1.33)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	4	78	5%	-0.23	(1.14)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Centrex 21 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	14	7%	0.2575	166	1721	10%	-0.32	(1.19)
	May 2011	6	28	21%	0.4103	199	1627	12%	1.47	(0.29)
	April 2011	4	20	20%	0.4	159	1522	10%	1.39	(0.38)
	March 2011	0	10	0%	0	166	1729	10%	-1.03	(1.62)
	February 2011	2	27	7%	0.2619	135	1523	9%	-0.26	(1.16)
	January 2011	2	25	8%	0.2713	235	2241	10%	-0.40	(1.25)
	December 2010	3	40	8%	0.2634	271	2544	11%	-0.64	(1.39)
	November 2010	3	33	9%	0.2875	237	2140	11%	-0.36	(1.22)
	October 2010	2	20	10%	0.3	197	1836	11%	-0.10	(1.06)
	September 2010	0	19	0%	0	221	2021	11%	-1.52	(1.92)
	August 2010	0	18	0%	0	201	2052	10%	-1.39	(1.85)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	1	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	1	2	50%	-1.00	(1.61)
	August 2010	1	1	100%	0	0	1	0%	0.00	(1.00)
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	July 2011	0	98	0%	0	8	2770	0%	-0.52	(1.32)
	June 2011	0	97	0%	0	5	2824	0%	-0.41	(1.25)
	May 2011	1	97	1%	0.101	10	2860	0%	1.12	(0.69)
	April 2011	0	100	0%	0	20	2913	1%	-0.82	(1.50)
	March 2011	0	114	0%	0	9	3324	0%	-0.55	(1.33)
	February 2011	0	111	0%	0	6	3441	0%	-0.43	(1.26)
	January 2011	0	110	0%	0	10	3456	0%	-0.56	(1.34)
	December 2010	0	111	0%	0	6	3511	0%	-0.43	(1.26)
	November 2010	0	111	0%	0	10	3541	0%	-0.55	(1.34)
	October 2010	1	105	1%	0.0971	11	3598	0%	1.18	(0.67)
	September 2010	0	104	0%	0	16	3639	0%	-0.67	(1.41)
	August 2010	1	105	1%	0.0971	14	3671	0%	0.94	(0.76)
MR-8 Trouble Rate DS0 Parity	July 2011	4	2084	0%	0.0438	1054	248762	0%	-1.62	(1.99)
	June 2011	11	2094	1%	0.0723	1137	251079	0%	0.49	(0.70)
	May 2011	8	2058	0%	0.0622	1184	253224	0%	-0.52	(1.32)
	April 2011	5	2060	0%	0.0492	1103	255486	0%	-1.30	(1.79)
	March 2011	8	2072	0%	0.062	1330	257694	1%	-0.82	(1.50)
	February 2011	4	2078	0%	0.0438	1086	259877	0%	-1.59	(1.96)
	January 2011	8	2065	0%	0.0621	1451	262152	1%	-1.01	(1.62)
	December 2010	9	2056	0%	0.066	1524	264707	1%	-0.82	(1.50)
	November 2010	5	2067	0%	0.0491	1354	267188	1%	-1.69	(2.03)

	October 2010	9	2079	0%	0.0657	1284	272707	0%	-0.25	(1.15)
	September 2010	13	2079	1%	0.0788	1339	274744	0%	0.90	(0.45)
	August 2010	6	2108	0%	0.0533	1236	277305	0%	-1.11	(1.67)
MR-8 Trouble Rate DS1 Parity	July 2011	0	235	0%	0	31	34522	0%	-0.46	(1.28)
	June 2011	0	235	0%	0	22	34742	0%	-0.38	(1.23)
	May 2011	0	235	0%	0	31	35064	0%	-0.45	(1.28)
	April 2011	0	237	0%	0	38	35459	0%	-0.50	(1.31)
	March 2011	0	237	0%	0	36	36053	0%	-0.49	(1.29)
	February 2011	0	238	0%	0	37	36520	0%	-0.49	(1.30)
	January 2011	0	238	0%	0	41	36687	0%	-0.51	(1.31)
	December 2010	0	238	0%	0	54	36985	0%	-0.59	(1.36)
	November 2010	1	241	0%	0.0643	45	37789	0%	1.33	(0.60)
	October 2010	0	245	0%	0	38	38440	0%	-0.49	(1.30)
	September 2010	0	245	0%	0	40	39946	0%	-0.49	(1.30)
	August 2010	0	245	0%	0	42	40374	0%	-0.50	(1.31)
MR-8 Trouble Rate DS3 Parity	July 2011	0	573	0%	0	16	5614	0%	-1.22	(1.74)
	June 2011	1	573	0%	0.0417	16	5784	0%	-0.44	(1.27)
	May 2011	0	573	0%	0	15	5999	0%	-1.15	(1.70)
	April 2011	1	577	0%	0.0416	18	6293	0%	-0.49	(1.30)
	March 2011	2	581	0%	0.0586	29	6429	0%	-0.37	(1.22)
	February 2011	1	588	0%	0.0412	13	6564	0%	-0.15	(1.09)
	January 2011	1	587	0%	0.0412	20	6723	0%	-0.54	(1.33)
	December 2010	0	592	0%	0	25	6884	0%	-1.41	(1.86)
	November 2010	0	601	0%	0	20	7304	0%	-1.23	(1.75)
	October 2010	1	613	0%	0.0404	18	7638	0%	-0.36	(1.22)
	September 2010	3	611	0%	0.0699	14	7863	0%	1.77	(0.07)
	August 2010	1	616	0%	0.0403	26	7978	0%	-0.69	(1.42)
MR-8 Trouble Rate E911 Parity	July 2011	0	80	0%	0	0	0	0%	0.00	(0.00)
	June 2011	0	76	0%	0	0	0	0%	0.00	(0.00)
	May 2011	0	76	0%	0	0	0	0%	0.00	(0.00)
	April 2011	0	77	0%	0	0	0	0%	0.00	(0.00)
	March 2011	0	92	0%	0	0	0	0%	0.00	(0.00)
	February 2011	0	90	0%	0	0	0	0%	0.00	(0.00)
	January 2011	0	89	0%	0	0	0	0%	0.00	(0.00)
	December 2010	0	87	0%	0	0	0	0%	0.00	(0.00)
	November 2010	0	82	0%	0	0	0	0%	0.00	(0.00)
	October 2010	0	77	0%	0	0	0	0%	0.00	(0.00)
	September 2010	1	77	1%	0.1132	0	0	0%	0.00	(0.00)
	August 2010	0	77	0%	0	0	0	0%	0.00	(0.00)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	July 2011	0	19	0%	0	0	0	0%	0.00	(0.00)
	June 2011	0	19	0%	0	0	0	0%	0.00	(0.00)
	May 2011	1	19	5%	0.2233	0	0	0%	0.00	(0.00)
	April 2011	0	19	0%	0	0	0	0%	0.00	(0.00)
	March 2011	0	25	0%	0	0	0	0%	0.00	(0.00)
	February 2011	0	25	0%	0	0	0	0%	0.00	(0.00)
	January 2011	0	25	0%	0	0	0	0%	0.00	(0.00)
	December 2010	0	25	0%	0	0	0	0%	0.00	(0.00)
	November 2010	0	27	0%	0	0	0	0%	0.00	(0.00)
	October 2010	0	27	0%	0	0	0	0%	0.00	(0.00)
	September 2010	0	27	0%	0	0	0	0%	0.00	(0.00)
	August 2010	0	29	0%	0	0	0	0%	0.00	(0.00)
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	July 2011	0	336	0%	0	103	24952	0%	-1.17	(1.71)
	June 2011	0	336	0%	0	136	25139	1%	-1.34	(1.82)
	May 2011	1	346	0%	0.0537	142	25375	1%	-0.67	(1.41)
	April 2011	1	346	0%	0.0537	101	25658	0%	-0.31	(1.19)
	March 2011	0	532	0%	0	126	27893	0%	-1.54	(1.94)
	February 2011	0	538	0%	0	138	28286	0%	-1.61	(1.98)
	January 2011	1	540	0%	0.043	107	28743	0%	-0.71	(1.43)
	December 2010	0	540	0%	0	158	29030	1%	-1.70	(2.04)
	November 2010	0	541	0%	0	163	29314	1%	-1.72	(2.05)
	October 2010	0	537	0%	0	122	29639	0%	-1.48	(1.90)
	September 2010	0	538	0%	0	121	29763	0%	-1.47	(1.89)
	August 2010	0	538	0%	0	111	30129	0%	-1.40	(1.85)
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	July 2011	2	28	7%	0.2575	115	7874	1%	2.50	(0.07)
	June 2011	0	30	0%	0	128	7958	2%	-0.70	(1.42)
	May 2011	0	28	0%	0	89	8047	1%	-0.56	(1.34)
	April 2011	1	25	4%	0.196	113	8125	1%	1.11	(0.68)
	March 2011	0	32	0%	0	111	8834	1%	-0.64	(1.39)
	February 2011	0	33	0%	0	117	8938	1%	-0.66	(1.40)
	January 2011	0	34	0%	0	145	9070	2%	-0.74	(1.45)
	December 2010	1	33	3%	0.1714	149	9183	2%	0.64	(0.88)
	November 2010	3	32	9%	0.2915	194	9298	2%	2.88	(0.15)
	October 2010	2	38	5%	0.2233	114	9498	1%	2.30	(0.14)
	September 2010	1	34	3%	0.169	156	9582	2%	0.60	(0.89)
	August 2010	1	37	3%	0.1622	130	9637	1%	0.71	(0.84)
MR-8 Trouble Rate Frame Relay Parity	July 2011	0	3	0%	0	2	1292	0%	-0.07	(1.04)
	June 2011	0	3	0%	0	0	1298	0%	0.00	(0.00)
	May 2011	0	4	0%	0	3	1307	0%	-0.10	(1.06)
	April 2011	0	3	0%	0	4	1309	0%	-0.10	(1.06)
	March 2011	0	4	0%	0	5	1664	0%	-0.11	(1.07)
	February 2011	0	3	0%	0	6	1667	0%	-0.10	(1.06)
	January 2011	0	3	0%	0	5	1695	0%	-0.09	(1.06)
	December 2010	0	3	0%	0	4	1692	0%	-0.08	(1.05)
	November 2010	0	3	0%	0	1	1696	0%	-0.04	(1.03)
	October 2010	0	3	0%	0	4	1704	0%	-0.08	(1.05)
	September 2010	0	3	0%	0	2	1698	0%	-0.06	(1.04)
	August 2010	0	3	0%	0	3	1704	0%	-0.07	(1.04)
MR-8 Trouble Rate ISDN Primary Parity	July 2011	0	958	0%	0	4	3184	0%	-0.96	(1.59)
	June 2011	0	958	0%	0	12	3212	0%	-1.66	(2.01)
	May 2011	0	1006	0%	0	5	3324	0%	-1.08	(1.66)
	April 2011	0	1002	0%	0	7	3529	0%	-1.25	(1.76)
	March 2011	2	1218	0%	0.0405	2	3886	0%	1.51	(0.08)
	February 2011	2	1216	0%	0.0405	6	3817	0%	0.06	(0.97)
	January 2011	1	1216	0%	0.0287	3	3985	0%	-0.08	(0.95)
	December 2010	0	1216	0%	0	8	4015	0%	-1.37	(1.83)
	November 2010	0	1214	0%	0	8	4014	0%	-1.36	(1.83)
	October 2010	1	1216	0%	0.0287	11	4126	0%	-1.10	(1.67)
	September 2010	1	1213	0%	0.0287	5	3819	0%	-0.41	(1.25)

MR-8 Trouble Rate Line Sharing Parity	August 2010	0	1213	0%	0	7	3848	0%	-1.30	(1.79)
	July 2011	1	56	2%	0.1324	0	0	0%	0.00	0.00
	June 2011	0	46	0%	0	0	0	0%	0.00	0.00
	May 2011	0	48	0%	0	0	0	0%	0.00	0.00
	April 2011	0	47	0%	0	0	0	0%	0.00	0.00
	March 2011	0	50	0%	0	0	0	0%	0.00	0.00
	February 2011	1	50	2%	0.14	0	0	0%	0.00	0.00
	January 2011	0	50	0%	0	0	0	0%	0.00	0.00
	December 2010	0	50	0%	0	0	0	0%	0.00	0.00
	November 2010	0	49	0%	0	0	0	0%	0.00	0.00
	October 2010	0	49	0%	0	0	0	0%	0.00	0.00
	September 2010	0	49	0%	0	0	0	0%	0.00	0.00
	August 2010	1	49	2%	0.1414	0	0	0%	0.00	0.00
MR-8 Trouble Rate Line Splitting Parity	July 2011	61	3601	2%	0.129	115	7875	1%	0.97	(0.41)
	June 2011	66	3589	2%	0.1344	128	7959	2%	0.91	(0.45)
	May 2011	59	3531	2%	0.1282	89	8048	1%	2.68	0.63
	April 2011	83	3548	2%	0.1511	113	8126	1%	4.03	1.45
	March 2011	60	3419	2%	0.1313	111	8835	1%	2.22	0.35
	February 2011	57	3369	2%	0.129	117	8939	1%	1.67	0.01
	January 2011	60	3349	2%	0.1326	145	9071	2%	0.76	(0.54)
	December 2010	63	3303	2%	0.1368	149	9184	2%	1.11	(0.32)
	November 2010	66	3286	2%	0.1403	194	9299	2%	-0.27	(1.16)
	October 2010	65	3266	2%	0.1397	114	9499	1%	3.58	1.17
	September 2010	73	3227	2%	0.1487	156	9583	2%	2.46	0.50
	August 2010	52	3194	2%	0.1266	130	9638	1%	1.19	(0.28)
	MR-8 Trouble Rate LIS Trunk Parity	July 2011	0	59	0%	0	0	0	0%	0.00
June 2011		1	49	2%	0.1414	0	0	0%	0.00	0.00
May 2011		0	43	0%	0	0	0	0%	0.00	0.00
April 2011		1	45	2%	0.1474	0	0	0%	0.00	0.00
March 2011		1	41	2%	0.1543	0	0	0%	0.00	0.00
February 2011		0	42	0%	0	0	0	0%	0.00	0.00
January 2011		0	43	0%	0	0	0	0%	0.00	0.00
December 2010		1	43	2%	0.1507	0	0	0%	0.00	0.00
November 2010		0	42	0%	0	0	0	0%	0.00	0.00
October 2010		0	42	0%	0	0	0	0%	0.00	0.00
September 2010		1	42	2%	0.1525	0	0	0%	0.00	0.00
August 2010		0	43	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate PBX Parity		July 2011	0	4	0%	0	12	960	1%	-0.22
	June 2011	1	4	25%	0.433	11	977	1%	4.52	0.01
	May 2011	0	4	0%	0	6	992	1%	-0.16	(1.09)
	April 2011	0	4	0%	0	4	1007	0%	-0.13	(1.08)
	March 2011	0	4	0%	0	5	1129	0%	-0.13	(1.08)
	February 2011	0	4	0%	0	5	1155	0%	-0.13	(1.08)
	January 2011	0	4	0%	0	7	1190	1%	-0.15	(1.09)
	December 2010	0	4	0%	0	18	1205	1%	-0.25	(1.15)
	November 2010	0	4	0%	0	12	1236	1%	-0.20	(1.12)
	October 2010	0	4	0%	0	5	1264	0%	-0.13	(1.08)
	September 2010	0	4	0%	0	7	1292	1%	-0.15	(1.09)
	August 2010	0	4	0%	0	9	1334	1%	-0.16	(1.10)
	MR-8 Trouble Rate Residence Parity	July 2011	0	51	0%	0	57	95917	0%	-0.17
June 2011		0	51	0%	0	57	95993	0%	-0.17	(1.11)
May 2011		0	51	0%	0	53	95869	0%	-0.17	(1.10)
April 2011		0	51	0%	0	44	95800	0%	-0.15	(1.09)
March 2011		0	51	0%	0	59	104583	0%	-0.17	(1.10)
February 2011		1	51	2%	0.1386	49	104072	0%	6.30	0.20
January 2011		0	51	0%	0	54	103521	0%	-0.16	(1.10)
December 2010		0	51	0%	0	68	103172	0%	-0.18	(1.11)
November 2010		0	51	0%	0	56	103104	0%	-0.17	(1.10)
October 2010		0	51	0%	0	73	103129	0%	-0.19	(1.12)
September 2010		0	51	0%	0	61	103162	0%	-0.17	(1.11)
August 2010		0	51	0%	0	44	102819	0%	-0.15	(1.09)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic		July 2011	3	986	0%	0.0551	7554	916140	1%	-1.81
	June 2011	2	1014	0%	0.0444	8151	927583	1%	-2.32	(2.41)
	May 2011	2	1033	0%	0.044	7967	937865	1%	-2.30	(2.40)
	April 2011	4	1051	0%	0.0616	7428	947071	1%	-1.48	(1.90)
	March 2011	2	1083	0%	0.0429	9072	957443	1%	-2.59	(2.57)
	February 2011	1	1102	0%	0.0301	7547	965561	1%	-2.60	(2.58)
	January 2011	0	1136	0%	0	10764	975528	1%	-3.56	(3.16)
	December 2010	3	1157	0%	0.0509	12630	986475	1%	-3.09	(2.88)
	November 2010	1	1199	0%	0.0289	11022	996719	1%	-3.38	(3.06)
	October 2010	0	1230	0%	0	9046	1010778	1%	-3.33	(3.02)
	September 2010	2	1256	0%	0.0399	9395	1022440	1%	-2.82	(2.71)
	August 2010	0	1282	0%	0	8748	1035380	1%	-3.30	(3.01)
	MR-8 Trouble Rate UDIT Above DS1 Level Parity	July 2011	1	106	1%	0.0967	7554	916140	1%	0.14
June 2011		2	106	2%	0.1361	8151	927583	1%	1.11	(0.57)
May 2011		3	106	3%	0.1658	7967	937865	1%	2.22	(0.07)
April 2011		2	111	2%	0.133	7428	947071	1%	1.22	(0.52)
March 2011		2	116	2%	0.1302	9072	957443	1%	0.86	(0.68)
February 2011		0	115	0%	0	7547	965561	1%	-0.95	(1.58)
January 2011		2	119	2%	0.1285	10764	975528	1%	0.60	(0.81)
December 2010		0	121	0%	0	12630	986475	1%	-1.25	(1.76)
November 2010		5	123	4%	0.1975	11022	996719	1%	3.14	0.37
October 2010		0	125	0%	0	9046	1010778	1%	-1.06	(1.65)
September 2010		0	131	0%	0	9395	1022440	1%	-1.10	(1.67)
August 2010		0	137	0%	0	8748	1035380	1%	-1.08	(1.66)
MR-8 Trouble Rate UDIT DS1 Parity		July 2011	0	107974	0%	0	1	102971	0%	-0.72
	June 2011	0	111238	0%	0	1	103259	0%	-0.72	(1.44)
	May 2011	0	112488	0%	0	0	103895	0%	0.00	0.00
	April 2011	2	112911	0%	0.0042	0	104295	0%	0.00	0.00
	March 2011	2	114857	0%	0.0042	0	113749	0%	0.00	0.00
	February 2011	1	115961	0%	0.0029	0	114806	0%	0.00	0.00
	January 2011	2	115961	0%	0.0042	1	114950	0%	0.70	(0.58)
	December 2010	1	117065	0%	0.0029	0	116837	0%	0.00	0.00
	November 2010	4	117353	0%	0.0058	2	118685	0%	1.02	(0.38)
	October 2010	1	123041	0%	0.0029	0	120111	0%	0.00	0.00
	September 2010	1	123065	0%	0.0029	3	119895	0%	-0.83	(1.51)
	August 2010	5	123222	0%	0.0064	2	120045	0%	1.46	(0.11)
	July 2011	5	451	1%	0.1047	9	26329	0%	12.24	1.78

Wire Non-Loaded Parity	June 2011	2	445	0%	0.0669	13	26719	0%	3.80	0.20	
	May 2011	1	474	0%	0.0459	2	26863	0%	5.09	(0.01)	
	April 2011	0	471	0%	0	18	27285	0%	-0.55	(1.34)	
	March 2011	1	494	0%	0.0449	16	28533	0%	1.36	(0.60)	
	February 2011	1	503	0%	0.0445	10	28793	0%	1.96	0.19	
	January 2011	0	503	0%	0	15	29129	0%	-0.50	(1.31)	
	December 2010	0	513	0%	0	15	29458	0%	-0.51	(1.31)	
	November 2010	0	515	0%	0	12	29935	0%	-0.45	(1.27)	
	October 2010	2	515	0%	0.0622	13	30974	0%	3.81	1.31	
	September 2010	2	515	0%	0.0622	14	31549	0%	3.68	1.24	
	August 2010	1	527	0%	0.0435	22	31963	0%	1.05	(0.36)	
	MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	July 2011	4	312	1%	0.1125	6500	667378	1%	0.55	(0.78)
		June 2011	5	272	2%	0.1343	7014	676504	1%	1.30	(0.38)
		May 2011	1	255	0%	0.0625	6783	684641	1%	-0.96	(1.59)
		April 2011	1	252	0%	0.0629	6325	691585	1%	-0.86	(1.52)
		March 2011	6	241	2%	0.1558	7742	699749	1%	2.05	(0.02)
		February 2011	1	243	0%	0.064	6461	705684	1%	-0.82	(1.50)
January 2011		2	235	1%	0.0919	9313	713376	1%	-0.61	(1.37)	
December 2010		0	247	0%	0	11106	721768	2%	-1.96	(2.19)	
November 2010		2	256	1%	0.088	9668	729531	1%	-0.76	(1.46)	
October 2010		2	273	1%	0.0853	7762	738071	1%	-0.52	(1.31)	
September 2010		3	297	1%	0.1	8056	747696	1%	-0.11	(1.07)	
August 2010		1	302	0%	0.0574	7512	758075	1%	-1.16	(1.70)	
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity		July 2011	0	3	0%	0	0	0	0%	0.00	0.00
		June 2011	0	3	0%	0	0	0	0%	0.00	0.00
		May 2011	0	3	0%	0	0	0	0%	0.00	0.00
		April 2011	0	3	0%	0	0	0	0%	0.00	0.00
		March 2011	0	9	0%	0	0	0	0%	0.00	0.00
	February 2011	0	9	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	9	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	9	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	10	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	10	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	10	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	10	0%	0	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	July 2011	0	99	0%	0	2	1292	0%	-0.38	(1.23)
		June 2011	1	102	1%	0.0985	0	1298	0%	0.00	(0.12)
		May 2011	0	109	0%	0	3	1307	0%	-0.48	(1.29)
		April 2011	1	108	1%	0.0958	4	1309	0%	1.12	(0.73)
		March 2011	2	122	2%	0.127	5	1664	0%	2.61	(0.14)
February 2011		1	122	1%	0.0902	6	1667	0%	0.82	(0.83)	
January 2011		4	121	3%	0.1788	5	1695	0%	5.90	0.77	
December 2010		0	122	0%	0	4	1692	0%	-0.52	(1.32)	
November 2010		0	124	0%	0	1	1696	0%	-0.26	(1.16)	
October 2010		1	136	1%	0.0854	4	1704	0%	1.16	(0.71)	
September 2010		1	137	1%	0.0851	2	1698	0%	2.01	(0.51)	
August 2010		0	136	0%	0	3	1704	0%	-0.47	(1.29)	
MR-8 Trouble Rate Unbundled Loop - XDSL Parity		July 2011	0	114	0%	0	115	7874	1%	-1.29	(1.78)
		June 2011	0	114	0%	0	128	7958	2%	-1.36	(1.82)
		May 2011	1	114	1%	0.0932	89	8047	1%	-0.23	(1.14)
		April 2011	1	114	1%	0.0932	113	8125	1%	-0.46	(1.28)
		March 2011	0	120	0%	0	111	8834	1%	-1.23	(1.75)
	February 2011	0	120	0%	0	117	8938	1%	-1.25	(1.76)	
	January 2011	0	122	0%	0	145	9070	2%	-1.40	(1.85)	
	December 2010	0	125	0%	0	149	9183	2%	-1.43	(1.87)	
	November 2010	0	127	0%	0	194	9298	2%	-1.63	(1.99)	
	October 2010	0	127	0%	0	114	9498	1%	-1.23	(1.75)	
	September 2010	0	127	0%	0	156	9582	2%	-1.44	(1.88)	
	August 2010	0	130	0%	0	130	9637	1%	-1.32	(1.81)	
	MR-8 Trouble Rate Unbundled Loop Analog Parity	July 2011	33	12338	0%	0.0516	8	2758	0%	-0.20	(1.12)
		June 2011	44	12174	0%	0.06	5	2812	0%	2.08	0.27
		May 2011	49	12110	0%	0.0635	10	2847	0%	0.43	(0.74)
		April 2011	51	12002	0%	0.065	20	2900	0%	-1.55	(1.94)
		March 2011	43	14738	0%	0.0539	9	3311	0%	0.20	(0.88)
February 2011		41	14703	0%	0.0527	6	3428	0%	1.31	(0.20)	
January 2011		49	14598	0%	0.0578	10	3443	0%	0.44	(0.73)	
December 2010		48	14543	0%	0.0574	6	3498	0%	2.03	0.24	
November 2010		57	14525	0%	0.0625	10	3528	0%	1.09	(0.34)	
October 2010		47	14568	0%	0.0567	11	3580	0%	0.15	(0.91)	
September 2010		38	14601	0%	0.0509	16	3621	0%	-1.47	(1.90)	
August 2010		43	14704	0%	0.054	14	3653	0%	-0.79	(1.48)	
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity		July 2011	0	61	0%	0	115	7874	1%	-0.95	(1.58)
		June 2011	0	61	0%	0	128	7958	2%	-0.99	(1.60)
		May 2011	0	63	0%	0	89	8047	1%	-0.84	(1.51)
		April 2011	0	68	0%	0	113	8125	1%	-0.98	(1.59)
		March 2011	0	85	0%	0	111	8834	1%	-1.04	(1.63)
	February 2011	0	90	0%	0	117	8938	1%	-1.09	(1.66)	
	January 2011	1	91	1%	0.1043	145	9070	2%	-0.38	(1.23)	
	December 2010	0	92	0%	0	149	9183	2%	-1.23	(1.75)	
	November 2010	0	93	0%	0	194	9298	2%	-1.40	(1.85)	
	October 2010	0	94	0%	0	114	9498	1%	-1.06	(1.65)	
	September 2010	0	94	0%	0	156	9582	2%	-1.24	(1.75)	
	August 2010	0	98	0%	0	130	9637	1%	-1.15	(1.70)	
	MR-8 Trouble Rate UNE - P (POTS) Parity	July 2011	17	4715	0%	0.0599	8	2758	0%	0.55	(0.67)
		June 2011	19	4671	0%	0.0636	5	2812	0%	2.28	0.38
		May 2011	22	4536	0%	0.0695	10	2847	0%	0.95	(0.43)
		April 2011	23	4399	1%	0.0721	20	2900	1%	-0.84	(1.51)
		March 2011	23	4274	1%	0.0732	9	3311	0%	2.21	0.34
February 2011		31	4114	1%	0.0865	6	3428	0%	5.98	2.64	
January 2011		20	3971	1%	0.0708	10	3443	0%	1.70	0.03	
December 2010		25	3836	1%	0.0805	6	3498	0%	4.96	2.02	
November 2010		16	3682	0%	0.0658	10	3528	0%	1.21	(0.27)	
October 2010		23	3582	1%	0.0799	11	3580	0%	2.56	0.56	
September 2010		20	3433	1%	0.0761	16	3621	0%	0.89	(0.46)	
August 2010		27	3244	1%	0.0909	14	3653	0%	3.01	0.83	
MR-8 Trouble Rate UNE P (Centrex 21) Parity		July 2011	93	6843	1%	0.1158	115	7875	1%	-0.51	(1.31)
		June 2011	85	6882	1%	0.1104	128	7959	2%	-1.80	(2.10)
		May 2011	84	6920	1%	0.1095	89	8048	1%	0.63	(0.62)

	April 2011	70	6953	1%	0.0998	113	8126	1%	-2.01	(2.22)
	March 2011	96	6845	1%	0.1176	111	8835	1%	0.81	(0.50)
	February 2011	79	6891	1%	0.1065	117	8939	1%	-0.89	(1.54)
	January 2011	92	6922	1%	0.1145	145	9071	2%	-1.35	(1.82)
	December 2010	97	6970	1%	0.1171	149	9184	2%	-1.15	(1.70)
	November 2010	94	6949	1%	0.1155	194	9299	2%	-3.24	(2.97)
	October 2010	103	6994	1%	0.1205	114	9499	1%	1.59	(0.03)
	September 2010	107	6994	2%	0.1227	156	9583	2%	-0.49	(1.30)
	August 2010	89	6988	1%	0.1121	130	9638	1%	-0.42	(1.25)
MR-8	Trouble Rate UNE P (Centrex) Parity									
	July 2011	2	214	1%	0.0962	115	7859	1%	-0.64	(1.39)
	June 2011	0	216	0%	0	128	7947	2%	-1.86	(2.13)
	May 2011	1	219	0%	0.0674	89	8036	1%	-0.91	(1.55)
	April 2011	3	225	1%	0.1147	113	8114	1%	-0.07	(1.05)
	March 2011	0	234	0%	0	111	8821	1%	-1.70	(2.04)
	February 2011	2	235	1%	0.0919	117	8925	1%	-0.61	(1.37)
	January 2011	1	239	0%	0.0645	145	9057	2%	-1.44	(1.87)
	December 2010	1	241	0%	0.0643	149	9170	2%	-1.47	(1.89)
	November 2010	1	244	0%	0.0639	194	9285	2%	-1.81	(2.10)
	October 2010	2	250	1%	0.0891	114	9485	1%	-0.58	(1.35)
	September 2010	2	258	1%	0.0877	156	9569	2%	-1.07	(1.65)
	August 2010	0	268	0%	0	130	9624	1%	-1.89	(2.15)
MR-9A	Repair Appointments Met Business Parity									
	July 2011	155	53185	0%	0.0539	7554	916148	1%	-13.22	(9.04)
	June 2011	171	53510	0%	0.0564	8151	927591	1%	-13.48	(9.19)
	May 2011	161	53736	0%	0.0547	7967	937873	1%	-13.51	(9.21)
	April 2011	145	54053	0%	0.0517	7428	947079	1%	-13.23	(9.04)
	March 2011	228	61013	0%	0.061	9072	957451	1%	-14.19	(9.62)
	February 2011	138	61598	0%	0.0473	7547	965569	1%	-15.24	(10.26)
	January 2011	195	62151	0%	0.0559	10764	975536	1%	-18.27	(12.11)
	December 2010	265	62449	0%	0.065	12630	986483	1%	-18.45	(12.22)
	November 2010	165	62726	0%	0.0512	11022	996727	1%	-19.58	(12.90)
	October 2010	172	63000	0%	0.0522	9046	1010786	1%	-16.08	(10.78)
	September 2010	173	62680	0%	0.0525	9395	1022447	1%	-16.37	(10.95)
	August 2010	167	62898	0%	0.0515	8748	1035387	1%	-15.41	(10.37)
MR-9A	Repair Appointments Met Centrex 21 Parity									
	July 2011	3	325	1%	0.0956	8	2758	0%	2.01	(0.22)
	June 2011	1	331	0%	0.0549	5	2812	0%	0.51	(0.98)
	May 2011	4	340	1%	0.1078	10	2847	0%	2.43	(0.02)
	April 2011	1	346	0%	0.0537	20	2900	1%	-0.85	(1.52)
	March 2011	1	362	0%	0.0525	9	3311	0%	0.02	(1.23)
	February 2011	1	376	0%	0.0515	6	3428	0%	0.40	(1.03)
	January 2011	4	385	1%	0.1014	10	3443	0%	2.59	0.03
	December 2010	7	397	2%	0.1316	6	3498	0%	7.26	1.25
	November 2010	2	407	0%	0.0699	10	3528	0%	0.75	(0.78)
	October 2010	1	417	0%	0.0489	11	3580	0%	-0.24	(1.14)
	September 2010	2	428	0%	0.0682	16	3621	0%	0.07	(1.13)
	August 2010	6	441	1%	0.1158	14	3653	0%	3.14	0.31
MR-9A	Repair Appointments Met Residence Parity									
	July 2011	0	14	0%	0	7554	916140	1%	-0.34	(1.21)
	June 2011	0	14	0%	0	8151	927583	1%	-0.35	(1.21)
	May 2011	0	14	0%	0	7967	937865	1%	-0.35	(1.21)
	April 2011	0	14	0%	0	7428	947071	1%	-0.33	(1.20)
	March 2011	0	21	0%	0	9072	957443	1%	-0.45	(1.27)
	February 2011	5	23	22%	0.4125	7547	965561	1%	11.41	1.91
	January 2011	0	59	0%	0	10764	975528	1%	-0.81	(1.49)
	December 2010	47	8176	1%	0.0756	12630	986475	1%	-5.65	(4.44)
	November 2010	33	8291	0%	0.063	11022	996719	1%	-6.14	(4.73)
	October 2010	36	8435	0%	0.0652	9046	1010778	1%	-4.55	(3.76)
	September 2010	38	8503	0%	0.0667	9395	1022440	1%	-4.54	(3.76)
	August 2010	29	8651	0%	0.0578	8748	1035380	1%	-5.16	(4.14)
MR-9A	Repair Appointments Met UNE - P (POTS) Parity									
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	3	325	1%	0.0956	25	6884	0%	1.64	(0.32)
	November 2010	2	326	1%	0.0781	20	7304	0%	1.15	(0.57)
	October 2010	2	328	1%	0.0778	18	7638	0%	1.37	(0.48)
	September 2010	0	347	0%	0	14	7863	0%	-0.77	(1.47)
	August 2010	0	352	0%	0	26	7978	0%	-1.05	(1.64)
MR-9B	Repair Appointments Met Business Parity									
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	659	0%	0.0389	54	36985	0%	0.04	(0.98)
	November 2010	1	669	0%	0.0386	45	37789	0%	0.23	(0.86)
	October 2010	0	675	0%	0	38	38440	0%	-0.81	(1.49)
	September 2010	2	698	0%	0.0535	40	39946	0%	1.54	(0.06)
	August 2010	2	713	0%	0.0529	42	40374	0%	1.45	(0.12)
MR-9B	Repair Appointments Met Centrex 21 Parity									
	July 2011	3	3	100%	0	616	687	90%	-0.59	(1.36)
	June 2011	4	9	44%	0.4969	687	780	88%	4.02	0.73
	May 2011	3	4	75%	0.433	735	847	87%	0.69	(0.90)
	April 2011	3	3	100%	0	682	787	87%	-0.68	(1.41)
	March 2011	5	5	100%	0	847	948	89%	-0.77	(1.47)
	February 2011	2	2	100%	0	694	771	90%	-0.47	(1.29)
	January 2011	4	5	80%	0.4	916	1032	89%	0.62	(0.93)
	December 2010	4	6	67%	0.4714	971	1083	90%	1.84	(0.30)
	November 2010	3	3	100%	0	899	963	93%	-0.46	(1.28)
	October 2010	8	8	100%	0	825	878	94%	-0.71	(1.43)
	September 2010	7	11	64%	0.481	872	957	91%	3.19	0.35
	August 2010	5	5	100%	0	792	857	92%	-0.64	(1.39)
MR-9B	Repair Appointments Met PBX Parity									
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	9	13	69%	-0.64	(1.39)
	March 2011	2	2	100%	0	20	23	87%	-0.53	(1.32)

	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	10	10	100%	0.00	0.00
	August 2010	0	1	0%	0	17	20	85%	2.32	(0.47)
MR-9B	Repair Appointments Met	1	1	100%	0	1	1	100%	0.00	0.00
Residence	Parity	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B	Repair Appointments Met UNE - P	4	4	100%	0	4257	4506	94%	-0.48	(1.29)
(POTS)	Parity	3	3	100%	0	4604	4989	92%	-0.50	(1.30)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	5	5	100%	0	5098	5646	90%	-0.73	(1.45)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0	6105	6746	91%	-0.46	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	6614	7129	93%	-0.28	(1.17)
	October 2010	2	2	100%	0	5318	5557	96%	-0.30	(1.18)
	September 2010	2	2	100%	0	5359	5641	95%	-0.32	(1.20)
	August 2010	1	1	100%	0	4850	5026	97%	-0.19	(1.12)
MR-9C	Repair Appointments Met Business	0	0	0%	0	0	0	0%	0.00	0.00
Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	4	4	100%	0	4958	5373	92%	-0.58	(1.35)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	32	37	86%	0.3419	8430	9271	91%	0.94	(0.58)
	November 2010	25	25	100%	0	7513	8092	93%	-1.39	(1.84)
	October 2010	22	23	96%	0.2039	6143	6435	95%	-0.04	(1.03)
	September 2010	25	29	86%	0.3448	6231	6598	94%	1.93	(0.13)
	August 2010	18	18	100%	0	5642	5883	96%	-0.88	(1.53)
MR-9C	Repair Appointments Met Centrex	0	1	0%	0	169	193	88%	2.65	(0.31)
Parity	June 2011	1	2	50%	0.5	173	200	87%	1.50	(0.61)
	May 2011	1	2	50%	0.5	161	189	85%	1.39	(0.65)
	April 2011	1	1	100%	0	143	167	86%	-0.41	(1.25)
	March 2011	2	3	67%	0.4714	194	219	89%	1.19	(0.70)
	February 2011	1	2	50%	0.5	158	181	87%	1.57	(0.58)
	January 2011	0	1	0%	0	225	255	88%	2.73	(0.29)
	December 2010	2	3	67%	0.4714	238	290	82%	0.69	(0.93)
	November 2010	2	2	100%	0	208	238	87%	-0.53	(1.33)
	October 2010	1	1	100%	0	202	232	87%	-0.38	(1.23)
	September 2010	1	1	100%	0	195	230	85%	-0.42	(1.26)
	August 2010	1	1	100%	0	203	233	87%	-0.38	(1.23)
MR-9C	Repair Appointments Met Centrex	0	0	0%	0	0	0	0%	0.00	0.00
21	Parity	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	4	4	100%	0.00	0.00
	January 2011	1	1	100%	0	4	4	100%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C	Repair Appointments Met PBX	1	1	100%	0	3	3	100%	0.00	0.00
Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C	Repair Appointments Met	0	0	0%	0	0	0	0%	0.00	0.00
Residence	Parity	1	1	100%	0	1219	1311	93%	-0.27	(1.17)
	June 2011	1	1	100%	0	1228	1319	93%	-0.27	(1.17)
	May 2011	1	1	100%	0	1109	1211	92%	-0.30	(1.18)
	April 2011	1	1	100%	0	1255	1374	91%	-0.31	(1.19)
	March 2011	1	1	100%	0	1136	1215	94%	-0.26	(1.16)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C	Repair Appointments Met UNE - P	0	0	0%	0	0	0	0%	0.00	0.00
(POTS)	Parity	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	1294	1396	93%	3.56	(0.12)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	4	5	80%	0.4	2070	2361	88%	0.52	(0.97)
	November 2010	4	4	100%	0	1817	1992	91%	-0.62	(1.38)
	October 2010	3	4	75%	0.433	1551	1676	93%	1.33	(0.62)
	September 2010	5	5	100%	0	1726	1886	92%	-0.68	(1.41)
	August 2010	3	3	100%	0	1750	1910	92%	-0.52	(1.32)
NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	145	148	98%	-0.20	(1.12)
	April 2011	1	1	100%	0	147	149	99%	-0.12	(1.07)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0	161	164	98%	-0.19	(1.12)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	149	152	98%	-0.14	(1.09)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	July 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00	6	6	100%	0.00	0.00
	October 2010	0	0	0%	0.00	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	2	2	100%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	4	4	100%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	1	1	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0	3	3	100%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	691	714	97%	-0.18	(1.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	776	785	99%	-0.11	(1.07)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	738	759	97%	-0.17	(1.10)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	5	5	100%	0	986	998	99%	-0.25	(1.15)
	November 2010	4	4	100%	0	927	938	99%	-0.22	(1.13)
	October 2010	9	9	100%	0	924	935	99%	-0.33	(1.20)
	September 2010	4	4	100%	0	887	911	97%	-0.33	(1.20)
	August 2010	7	8	88%	0.3307	926	955	97%	1.55	(0.54)
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	July 2011	3	27216	0%	0.0006	1	16097	0%	15.57	8.47
	June 2011	5	27600	0%	0.0009	33	16097	0%	-34.67	(22.08)
	May 2011	5	28632	0%	0.0012	1	16097	0%	45.52	26.67
	April 2011	3	28848	0%	0.0006	8	16097	0%	-15.76	(10.58)
	March 2011	6	28080	0%	0.0011	1	16097	0%	86.04	51.31
	February 2011	4	27552	0%	0.0008	6	16097	0%	-11.34	(7.90)
	January 2011	4	28032	0%	0.0013	3	16097	0%	-4.08	(3.48)
	December 2010	6	27576	0%	0.0011	9	19953	0%	-8.90	(6.41)
	November 2010	8	26064	0%	0.0013	60	22993	0%	-29.66	(19.03)
	October 2010	7	31200	0%	0.0011	5	22993	0%	-0.97	(1.59)
	September 2010	3	29736	0%	0.0007	4	23041	0%	-8.54	(6.19)
	August 2010	3	28272	0%	0.0007	2	23041	0%	1.11	(0.32)
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	July 2011	0	1836	0%	0	2	14347	0%	-3.63	(3.21)
	June 2011	0	1908	0%	0	3	14347	0%	-6.37	(4.87)
	May 2011	0	1956	0%	0	1	14347	0%	-7.02	(5.27)
	April 2011	0	1956	0%	0	0	14347	0%	-3.73	(3.27)
	March 2011	0	2172	0%	0	0	14347	0%	-6.45	(4.92)
	February 2011	0	2196	0%	0	1	14347	0%	-5.25	(4.19)
	January 2011	0	2220	0%	0.0007	1	14347	0%	11.09	5.74
	December 2010	0	2292	0%	0	1	14011	0%	-5.72	(4.48)
	November 2010	0	2100	0%	0	15	14011	0%	-6.70	(5.07)

	October 2010	0	2316	0%	0	4	14203	0%	-6.92	(5.20)
	September 2010	0	2508	0%	0	2	14203	0%	-5.76	(4.50)
	August 2010	0	2340	0%	0	1	15739	0%	-4.76	(3.90)
OP-15A Interval for Pending Orders	July 2011	46	28272	0	0.0166	0	0	0	0.00	0.00
Delayed Past Due Date Business Parity	June 2011	89	28560	0	0.019	0	0	0	0.00	0.00
	May 2011	41	29256	0	0.01	0	0	0	0.00	0.00
	April 2011	33	29496	0	0.0074	0	0	0	0.00	0.00
	March 2011	21	28416	0	0.0055	0	0	0	0.00	0.00
	February 2011	36	28440	0	0.007	0	0	0	0.00	0.00
	January 2011	29	28608	0	0.0063	0	0	0	0.00	0.00
	December 2010	37	28440	0	0.007	0	0	0	0.00	0.00
	November 2010	110	27984	0	0.0169	0	0	0	0.00	0.00
	October 2010	32	31920	0	0.0054	0	0	0	0.00	0.00
	September 2010	28	29904	0	0.0147	0	0	0	0.00	0.00
	August 2010	60	29640	0	0.0135	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2011	4	1932	0	0.0084	0	0	0	0.00	0.00
Delayed Past Due Date Enhanced Extended	June 2011	8	2004	0	0.0177	0	0	0	0.00	0.00
Loops (EELs) Diagnostic	May 2011	2	2052	0	0.0051	0	0	0	0.00	0.00
	April 2011	7	2052	0	0.0144	0	0	0	0.00	0.00
	March 2011	0	2172	0	0	0	0	0	0.00	0.00
	February 2011	0	2196	0	0	0	0	0	0.00	0.00
	January 2011	0	2220	0	0.0007	0	0	0	0.00	0.00
	December 2010	0	2292	0	0	0	0	0	0.00	0.00
	November 2010	15	2316	0	0.0207	0	0	0	0.00	0.00
	October 2010	11	2532	0	0.0143	0	0	0	0.00	0.00
	September 2010	6	2724	0	0.0073	0	0	0	0.00	0.00
	August 2010	4	2556	0	0.0046	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2011	46	47	1	0.1443	0	0	0	0.00	(0.09)
Delayed Past Due Date LIS Trunk Parity	June 2011	170	172	1	0.1072	0	0	0	0.00	(0.12)
	May 2011	112	114	1	0.1313	0	0	0	0.00	(0.10)
	April 2011	130	133	1	0.1485	0	0	0	0.00	(0.09)
	March 2011	127	136	1	0.2486	0	0	0	0.00	0.05
	February 2011	107	112	1	0.2065	0	0	0	0.00	(0.02)
	January 2011	107	117	1	0.2796	0	0	0	0.00	0.11
	December 2010	154	159	1	0.1745	0	0	0	0.00	(0.06)
	November 2010	216	224	1	0.1856	0	0	0	0.00	(0.05)
	October 2010	422	439	1	0.1929	0	0	0	0.00	(0.04)
	September 2010	215	222	1	0.1747	0	0	0	0.00	(0.06)
	August 2010	194	204	1	0.2159	0	0	0	0.00	(0.00)
OP-15A Interval for Pending Orders	July 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Residence Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	1	0	0	0	0	0.00	(0.16)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	1	0	0	0	0	0	0.00	3.00
	September 2010	1	4	0	0.433	0	0	0	0.00	2.21
	August 2010	1	1	1	0	0	0	0	0.00	(0.16)
OP-15A Interval for Pending Orders	July 2011	0	47	0	0	0	0	0	0.00	0.00
Delayed Past Due Date UDIT DS1 Parity	June 2011	0	176	0	0	0	0	0	0.00	0.00
	May 2011	0	115	0	0	0	0	0	0.00	0.00
	April 2011	1	134	0	0.0861	0	0	0	0.00	0.00
	March 2011	7	139	0	0.2187	0	0	0	0.00	0.00
	February 2011	1	116	0	0.0924	0	0	0	0.00	0.00
	January 2011	7	117	0	0.2372	0	0	0	0.00	0.00
	December 2010	3	161	0	0.1352	0	0	0	0.00	0.00
	November 2010	4	226	0	0.1319	0	0	0	0.00	0.00
	October 2010	8	440	0	0.1336	0	0	0	0.00	0.00
	September 2010	4	229	0	0.131	0	0	0	0.00	0.00
	August 2010	5	209	0	0.1528	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	June 2011	0	4	0	0	0	0	0	0.00	0.00
Wire Non-Loaded Parity	May 2011	0	30	0	0	0	0	0	0.00	0.00
	April 2011	0	17	0	0	0	0	0	0.00	0.00
	March 2011	0	1	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	2	0	0	0	0	0	0.00	0.00
	December 2010	0	23	0	0	0	0	0	0.00	0.00
	November 2010	0	18	0	0	0	0	0	0.00	0.00
	October 2010	4	11	0	0.481	0	0	0	0.00	0.00
	September 2010	5	11	0	0.4979	0	0	0	0.00	0.00
	August 2010	10	21	0	0.4994	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop -	June 2011	0	0	0	0	0	0	0	0.00	0.00
ADSL Qualified Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	8	1	8	0	1879	48	39	-0.67	(1.41)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2011	226	1	226	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop -	June 2011	206	1	206	0	0	0	0	0.00	0.00
DS1 Capable Parity	May 2011	184	1	184	0	0	0	0	0.00	0.00
	April 2011	165	2	83	113.84	0	0	0	0.00	0.00
	March 2011	142	1	142	0	0	0	0	0.00	0.00
	February 2011	119	1	119	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	3	1	3	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00

	August 2010	1	1	1	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop	June 2011	43	1	43	0	0	0	0	0.00	0.00
Analog Parity	May 2011	21	1	21	0	0	0	0	0.00	0.00
	April 2011	0	1	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	20	2	10	4.24	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2011	22	1	22	0	5548	136	41	-0.38	(1.23)
Delayed Past Due Date UNE - P (POTS)	June 2011	48	5	10	8.2	4466	114	39	-1.42	(1.86)
Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	1	0	0	7192	137	53	-0.92	(1.56)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	10	1	10	0	4853	122	40	-0.61	(1.37)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	3	1	3	0	3514	102	34	-0.69	(1.42)
OP-15B Count of Pending Orders Delayed	July 2011	0	0	0	0	0	0	0	0.00	0.00
for Facilities Reasons Business Diagnostic	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	52	1	52	0	703	12	59	-0.10	(1.06)
	August 2010	31	1	31	0	720	24	30	0.02	(0.82)
OP-15B Count of Pending Orders Delayed	July 2011	20940	21	997	544.29	0	0	0	0.00	0.00
for Facilities Reasons Enhanced Extended	June 2011	20520	21	977	544.29	0	0	0	0.00	0.00
Loops (EELs) Diagnostic	May 2011	20058	21	955	544.29	0	0	0	0.00	0.00
	April 2011	20009	25	800	587.16	0	0	0	0.00	0.00
	March 2011	19484	25	779	587.16	0	0	0	0.00	0.00
	February 2011	19999	26	769	566.37	0	0	0	0.00	0.00
	January 2011	19397	34	571	591.26	0	0	0	0.00	0.00
	December 2010	18849	25	754	562.28	0	0	0	0.00	0.00
	November 2010	18335	21	873	498.67	0	0	0	0.00	0.00
	October 2010	17894	21	852	498.67	1	1	1	0.00	0.00
	September 2010	17453	21	831	498.67	0	0	0	0.00	0.00
	August 2010	17012	21	810	498.67	88	2	44	0.00	0.00
OP-15B Count of Pending Orders Delayed	July 2011	16647	24	694	431.43	0	0	0	0.00	0.00
for Facilities Reasons LIS Trunk Diagnostic	June 2011	16167	24	674	431.43	0	0	0	0.00	0.00
	May 2011	15171	20	759	391.76	0	0	0	0.00	0.00
	April 2011	14778	21	704	412.1	0	0	0	0.00	0.00
	March 2011	14349	24	598	447.49	0	0	0	0.00	0.00
	February 2011	13982	23	608	428.4	0	0	0	0.00	0.00
	January 2011	13564	20	678	383.03	0	0	0	0.00	0.00
	December 2010	13196	22	600	408.95	0	0	0	0.00	0.00
	November 2010	12539	20	627	395.88	0	0	0	0.00	0.00
	October 2010	12168	18	676	351.04	1	1	1	0.00	0.00
	September 2010	11912	20	596	378.81	0	0	0	0.00	0.00
	August 2010	11576	23	503	399.19	88	2	44	0.00	0.00
OP-15B Count of Pending Orders Delayed	July 2011	0	0	0	0	0	0	0	0.00	0.00
for Facilities Reasons Residence Diagnostic	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	1	0	0	181	10	18	-1.20	(1.73)
	April 2011	45	1	45	0	73	11	7	6.47	0.04
	March 2011	24	1	24	0	4	3	1	8.50	(0.75)
	February 2011	37	3	12	10.26	0	1	0	0.00	0.00
	January 2011	10	2	5	5.66	488	17	29	-0.63	(1.38)
	December 2010	0	1	0	0	692	17	41	-0.53	(1.32)
	November 2010	0	1	0	0	1106	21	53	-0.74	(1.45)
	October 2010	26	1	26	0	892	14	64	-0.55	(1.33)
	September 2010	9	1	9	0	703	12	59	-0.77	(1.47)
	August 2010	11	2	6	6.36	720	24	30	-0.79	(1.48)
OP-15B Count of Pending Orders Delayed	July 2011	464	18	26	21.95	1063	46	23	0.32	(0.80)
for Facilities Reasons UDIT DS1 Diagnostic	June 2011	307	27	11	11.86	700	35	20	-1.28	(1.78)
	May 2011	141	21	7	4.76	789	35	23	-2.30	(2.40)
	April 2011	8	6	1	2.8	734	32	23	-1.42	(1.86)
	March 2011	12	3	4	0	1113	38	29	-1.00	(1.61)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	342	2	171	72.12	1209	47	26	6.09	0.88
	December 2010	310	7	44	77.99	1008	50	20	2.46	0.09
	November 2010	266	6	44	72.47	735	44	17	2.82	0.20
	October 2010	237	5	47	65.95	539	28	19	2.99	(0.02)
	September 2010	195	7	28	49.68	651	31	21	0.37	(0.58)
	August 2010	157	3	52	55.52	754	30	25	1.27	(0.35)
OP-15B Count of Pending Orders Delayed	July 2011	0	0	0	0	0	0	0	0.00	0.00
for Facilities Reasons Unbundled Loop - 2	June 2011	0	0	0	0	0	0	0	0.00	0.00
Wire Non-Loaded Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	31	1	31	0	8431	205	41	-0.21	(1.13)
	November 2010	9	1	9	0	6929	187	37	-0.63	(1.38)
	October 2010	163	1	163	0	6089	160	38	2.51	0.06
	September 2010	137	2	69	96.87	5104	144	35	0.97	(0.40)
	August 2010	133	2	67	64.35	4847	139	35	0.96	(0.43)
OP-15B Count of Pending Orders Delayed	July 2011	0	0	0	0	0	0	0	0.00	0.00

for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	June 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	1	1	1	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	July 2011	1	1	1	0	0	0	0	0	0.00	0.00
		June 2011	1	1	1	0	0	0	0	0	0.00	0.00
		May 2011	1	1	1	0	0	0	0	0	0.00	0.00
		April 2011	2	2	1	0	0	0	0	0	0.00	0.00
		March 2011	1	1	1	0	0	0	0	0	0.00	0.00
		February 2011	1	1	1	0	0	0	0	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0	0.00	0.00	
December 2010		1	1	1	0	0	0	0	0	0.00	0.00	
November 2010		0	0	0	0	0	0	0	0	0.00	0.00	
October 2010		1	1	1	0	0	0	0	0	0.00	0.00	
September 2010		0	0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	1	0	0	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic		July 2011	0	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	1	0	0	0	0	0	0	0.00	0.00
		May 2011	0	1	0	0	0	0	0	0	0.00	0.00
		April 2011	0	1	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	2	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	July 2011	0	1	0	0	0	0	0	0	0.00	0.00
		June 2011	0	5	0	0	0	0	0	0	0.00	0.00
		May 2011	0	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0	0.00	0.00
		March 2011	1	1	1	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0	0.00	0.00	
January 2011		0	0	0	0	0	0	0	0	0.00	0.00	
December 2010		0	0	0	0	0	0	0	0	0.00	0.00	
November 2010		0	0	0	0	0	0	0	0	0.00	0.00	
October 2010		0	1	0	0	0	0	0	0	0.00	0.00	
September 2010		0	0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	1	0	0	0	0	0	0	0.00	0.00	
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825		July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00		
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00		
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00		
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00		
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00		
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00		
	OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	July 2011	20	21	95%	0.213	0	0	0%	0.00	0.00	
		June 2011	20	21	95%	0.213	0	0	0%	0.00	0.00	
		May 2011	20	21	95%	0.213	0	0	0%	0.00	0.00	
		April 2011	24	25	96%	0.196	0	0	0%	0.00	0.00	
		March 2011	24	25	96%	0.196	0	0	0%	0.00	0.00	
February 2011		25	26	96%	0.1923	0	0	0%	0.00	0.00		
January 2011		33	34	97%	0.169	0	0	0%	0.00	0.00		
December 2010		24	25	96%	0.196	0	0	0%	0.00	0.00		
November 2010		20	21	95%	0.213	0	0	0%	0.00	0.00		
October 2010		20	21	95%	0.213	0	0	0%	0.00	0.00		
September 2010		20	21	95%	0.213	0	0	0%	0.00	0.00		
August 2010		20	21	95%	0.213	0	0	0%	0.00	0.00		
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Party		July 2011	22	24	92%	0.2764	0	0	0%	0.00	0.00	
		June 2011	24	24	100%	0	0	0	0%	0.00	0.00	
		May 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00	
		April 2011	21	21	100%	0	0	0	0%	0.00	0.00	
		March 2011	19	24	79%	0.4061	0	0	0%	0.00	0.00	
	February 2011	22	23	96%	0.2039	0	0	0%	0.00	0.00		
	January 2011	20	20	100%	0	0	0	0%	0.00	0.00		
	December 2010	22	22	100%	0	0	0	0%	0.00	0.00		
	November 2010	20	20	100%	0	0	0	0%	0.00	0.00		
	October 2010	17	18	94%	0.2291	0	0	0%	0.00	0.00		
	September 2010	20	20	100%	0	0	0	0%	0.00	0.00		
	August 2010	23	23	100%	0	0	0	0%	0.00	0.00		
	OP-3A Installation Commitments Met Business Party	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
		May 2011	0	1	0%	0	0	0	0%	0.00	0.00	
		April 2011	0	1	0%	0	0	0	0%	0.00	0.00	
		March 2011	0	1	0%	0	0	0	0%	0.00	0.00	
February 2011		1	3	33%	0.4714	0	0	0%	0.00	0.00		
January 2011		0	2	0%	0	0	0	0%	0.00	0.00		
December 2010		0	1	0%	0	0	0	0%	0.00	0.00		
November 2010		0	1	0%	0	0	0	0%	0.00	0.00		
October 2010		0	1	0%	0	0	0	0%	0.00	0.00		
September 2010		0	1	0%	0	0	0	0%	0.00	0.00		
August 2010		1	2	50%	0.5	0	0	0%	0.00	0.00		
OP-3A Installation Commitments Met Line Splitting Benchmark 0.95		July 2011	10	18	56%	0.4969	0	0	0%	0.00	0.00	
		June 2011	11	27	41%	0.4914	0	0	0%	0.00	0.00	
		May 2011	8	21	38%	0.4856	0	0	0%	0.00	0.00	

	April 2011	3	6	50%	0.5	0	0	0	0%	0.00	0.00
	March 2011	0	3	0%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0	0	0	0	0%	0.00	0.00
	December 2010	7	7	100%	0	0	0	0	0%	0.00	0.00
	November 2010	2	6	33%	0.4714	0	0	0	0%	0.00	0.00
	October 2010	3	5	60%	0.4899	0	0	0	0%	0.00	0.00
	September 2010	3	7	43%	0.4949	0	0	0	0%	0.00	0.00
	August 2010	2	3	67%	0.4714	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Residence Parity	June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	0	0	0	0%	0.00	0.00
	August 2010	0	2	0%	0	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met UNE -	July 2011	6739	6739	100%	0	0	0	0	0%	0.00	(0.05)
P (POTS) Parity	June 2011	7347	7347	100%	0	0	0	0	0%	0.00	(0.05)
	May 2011	5266	5266	100%	0	0	0	0	0%	0.00	(0.05)
	April 2011	5095	5095	100%	0	0	0	0	0%	0.00	(0.05)
	March 2011	6190	6190	100%	0	0	0	0	0%	0.00	(0.05)
	February 2011	5643	5647	100%	0.0266	0	0	0	0%	0.00	(0.05)
	January 2011	5483	5491	100%	0.0381	0	0	0	0%	0.00	(0.05)
	December 2010	6504	6504	100%	0	0	0	0	0%	0.00	(0.05)
	November 2010	7315	7315	100%	0	0	0	0	0%	0.00	(0.05)
	October 2010	7929	7929	100%	0	0	0	0	0%	0.00	(0.05)
	September 2010	7463	7463	100%	0	0	0	0	0%	0.00	(0.05)
	August 2010	8564	8564	100%	0	0	0	0	0%	0.00	(0.05)
OP-3A Installation Commitments Met UNE	July 2011	6739	6739	100%	0	0	0	0	0%	0.00	0.00
P (Centrex 21) Parity	June 2011	7347	7347	100%	0	0	0	0	0%	0.00	0.00
	May 2011	5266	5266	100%	0	0	0	0	0%	0.00	0.00
	April 2011	5095	5095	100%	0	0	0	0	0%	0.00	0.00
	March 2011	6190	6190	100%	0	0	0	0	0%	0.00	0.00
	February 2011	5647	5647	100%	0	0	0	0	0%	0.00	0.00
	January 2011	5491	5491	100%	0	0	0	0	0%	0.00	0.00
	December 2010	6504	6504	100%	0	0	0	0	0%	0.00	0.00
	November 2010	7315	7315	100%	0	0	0	0	0%	0.00	0.00
	October 2010	7929	7929	100%	0	0	0	0	0%	0.00	0.00
	September 2010	7463	7463	100%	0	0	0	0	0%	0.00	0.00
	August 2010	8564	8564	100%	0	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met	July 2011	4688	4889	96%	0.1986	786550	1036343	76%	0.00	0.00	
Business Parity	June 2011	5180	5325	97%	0.1628	852202	1102221	77%	0.00	0.00	
	May 2011	4944	5019	99%	0.1213	805694	1046270	77%	0.00	0.00	
	April 2011	4530	4936	92%	0.2747	836027	1019406	82%	0.00	0.00	
	March 2011	4962	5561	89%	0.31	869559	1219602	71%	0.00	0.00	
	February 2011	4351	4628	94%	0.2372	744650	1069378	70%	0.00	0.00	
	January 2011	4754	5175	92%	0.2734	699172	1218980	57%	0.00	0.00	
	December 2010	4850	5394	90%	0.3011	857069	1156913	74%	0.00	0.00	
	November 2010	4498	5272	85%	0.3539	797877	1184345	67%	0.00	0.00	
	October 2010	4314	5165	84%	0.371	832647	1162499	72%	0.00	0.00	
	September 2010	4384	5126	86%	0.3519	845448	1198158	71%	0.00	0.00	
	August 2010	4470	5584	80%	0.3996	789079	1350156	58%	0.00	0.00	
OP-3B Installation Commitments Met	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
Residence Parity	June 2011	1	1	100%	0	983	1024	96%	-0.20	(1.12)	
	May 2011	2	2	100%	0	902	920	98%	-0.20	(1.12)	
	April 2011	1	1	100%	0	898	920	98%	-0.16	(1.10)	
	March 2011	1	1	100%	0	1009	1031	98%	-0.15	(1.09)	
	February 2011	9	11	82%	0.3857	875	910	96%	2.46	(0.10)	
	January 2011	1	2	50%	0.5	894	929	96%	3.43	(0.13)	
	December 2010	0	1	0%	0	815	844	97%	5.30	0.10	
	November 2010	2	2	100%	0	991	1012	98%	-0.21	(1.13)	
	October 2010	3	3	100%	0	965	988	98%	-0.27	(1.16)	
	September 2010	2	2	100%	0	1076	1108	97%	-0.24	(1.15)	
	August 2010	4	4	100%	0	1053	1092	96%	-0.38	(1.23)	
OP-3B Installation Commitments Met UNE -	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
P (POTS) Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.16)	
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.16)	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3C Installation Commitments Met	July 2011	26	26	100%	0	3241	3292	98%	-0.64	(1.39)	
Business Parity	June 2011	30	31	97%	0.1767	3435	3484	99%	0.86	(0.78)	
	May 2011	15	15	100%	0	2986	3035	98%	-0.49	(1.30)	
	April 2011	11	11	100%	0	3187	3239	98%	-0.42	(1.26)	
	March 2011	14	15	93%	0.2494	3478	3536	98%	1.53	(0.54)	
	February 2011	15	16	94%	0.2421	3251	3311	98%	1.33	(0.60)	
	January 2011	17	17	100%	0	3086	3169	97%	-0.67	(1.41)	
	December 2010	9	9	100%	0	3535	3619	98%	-0.46	(1.28)	
	November 2010	7	7	100%	0	3304	3364	98%	-0.36	(1.22)	
	October 2010	6	7	86%	0.3499	3641	3695	99%	2.82	(0.22)	
	September 2010	5	5	100%	0	3871	3948	98%	-0.32	(1.19)	
	August 2010	5	5	100%	0	3873	3932	99%	-0.28	(1.17)	
OP-3C Installation Commitments Met Line	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
Splitting Benchmark 0.95	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	February 2011	1	1	100%	0	4126	4221	98%	-0.15	(1.09)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	15	15	100%	0	4350	4463	97%	-0.62	(1.38)
	November 2010	13	13	100%	0	4295	4376	98%	-0.49	(1.30)
	October 2010	14	15	93%	0.2494	4606	4683	98%	1.53	(0.54)
	September 2010	25	27	93%	0.2619	4947	5056	98%	1.87	(0.28)
	August 2010	8	9	89%	0.3143	4926	5024	98%	1.99	(0.40)
OP-3C Installation Commitments Met Residence Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	2	2	100%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met UNE P (POTS) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	140	144	97%	-0.17	(1.10)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	118	123	96%	-0.21	(1.12)
	October 2010	1	1	100%	0	159	164	97%	-0.18	(1.11)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	146	149	98%	6.95	0.17
OP-3D Installation Commitments Met Basic Rate ISDN Parity	July 2011	4	4	100%	0	560	571	98%	-0.28	(1.17)
	June 2011	6	6	100%	0	559	570	98%	-0.34	(1.21)
	May 2011	1	1	100%	0	574	584	98%	-0.13	(1.08)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	596	603	99%	-0.11	(1.07)
	February 2011	1	1	100%	0	525	532	99%	-0.12	(1.07)
	January 2011	1	1	100%	0	561	582	96%	-0.19	(1.12)
	December 2010	2	2	100%	0	588	606	97%	-0.25	(1.15)
	November 2010	1	1	100%	0	639	662	97%	-0.19	(1.12)
	October 2010	1	1	100%	0	650	675	96%	-0.20	(1.12)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	662	675	98%	-0.14	(1.09)
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	8	8	100%	0	717	740	97%	-0.50	(1.31)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	4	4	100%	0	812	829	98%	-0.29	(1.18)
	August 2010	3	3	100%	0	808	824	98%	-0.24	(1.15)
OP-3D Installation Commitments Met DS1 Parity	July 2011	12	12	100%	0	313	315	99%	-0.27	(1.17)
	June 2011	3	3	100%	0	354	356	99%	-0.13	(1.08)
	May 2011	4	4	100%	0	352	354	99%	-0.15	(1.09)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	7	7	100%	0	404	406	100%	-0.18	(1.11)
	February 2011	4	4	100%	0	374	376	99%	-0.15	(1.09)
	January 2011	8	8	100%	0	349	350	100%	-0.15	(1.09)
	December 2010	5	5	100%	0	377	378	100%	-0.11	(1.07)
	November 2010	3	3	100%	0	493	496	99%	-0.13	(1.08)
	October 2010	2	2	100%	0	465	472	99%	-0.17	(1.11)
	September 2010	2	2	100%	0	459	464	99%	-0.15	(1.09)
	August 2010	4	4	100%	0	396	397	100%	-0.10	(1.06)
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	July 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	January 2011	4	4	100%	0	0	0	0%	0.00	(0.16)
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	7	7	100%	0	0	0	0%	0.00	(0.16)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	July 2011	13	13	100%	0	4096	4105	100%	-0.17	(1.10)
	June 2011	2	2	100%	0	4401	4405	100%	-0.04	(1.03)
	May 2011	1	1	100%	0	4282	4291	100%	-0.05	(1.03)
	April 2011	3	3	100%	0	4577	4579	100%	-0.04	(1.02)
	March 2011	4	4	100%	0	4906	4918	100%	-0.10	(1.06)
	February 2011	75	75	100%	0	4552	4561	100%	-0.38	(1.23)
	January 2011	2	2	100%	0	4605	4608	100%	-0.04	(1.02)
	December 2010	4	4	100%	0	4744	4749	100%	-0.06	(1.04)
	November 2010	6	6	100%	0	4963	4971	100%	-0.10	(1.06)
	October 2010	2	2	100%	0	5201	5206	100%	-0.04	(1.03)
	September 2010	6	6	100%	0	5540	5554	100%	-0.12	(1.07)
	August 2010	5	5	100%	0	5359	5369	100%	-0.10	(1.06)
OP-3D Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	5310	5324	100%	-0.05	(1.03)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
January 2011	0	0	0%	0	0	0	0%	0.00	0.00	

	December 2010	10	10	100%	0	5121	5127	100%	-0.11	(1.07)
	November 2010	6	6	100%	0	5456	5467	100%	-0.11	(1.07)
	October 2010	18	18	100%	0	5666	5678	100%	-0.19	(1.12)
	September 2010	94	94	100%	0	5999	6018	100%	-0.54	(1.33)
	August 2010	10	12	83%	0.3727	5755	5766	100%	13.07	1.08
OP-3D Installation Commitments Met LIS Trunk Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	5	6	83%	-0.41	(1.25)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	8	11	73%	-0.59	(1.36)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT Above DS1 Level Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT DS1 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	36	37	97%	-0.16	(1.10)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	July 2011	8	10	80%	0.4	0	0	0%	0.00	0.33
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.33
	April 2011	1	1	100%	0	0	0	0%	0.00	0.33
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.33
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	July 2011	30	31	97%	0.1767	0	0	0%	0.00	0.23
	June 2011	47	48	98%	0.1428	0	0	0%	0.00	0.26
	May 2011	31	32	97%	0.174	0	0	0%	0.00	0.23
	April 2011	72	72	100%	0	0	0	0%	0.00	0.33
	March 2011	36	37	97%	0.1622	0	0	0%	0.00	0.24
	February 2011	40	41	98%	0.1543	0	0	0%	0.00	0.25
	January 2011	34	35	97%	0.1666	0	0	0%	0.00	0.24
	December 2010	30	30	100%	0	0	0	0%	0.00	0.33
	November 2010	29	30	97%	0.1795	0	0	0%	0.00	0.22
	October 2010	52	53	98%	0.1361	0	0	0%	0.00	0.27
	September 2010	42	47	89%	0.3083	0	0	0%	0.00	0.02
	August 2010	61	62	98%	0.126	0	0	0%	0.00	0.28
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity	July 2011	10	10	100%	0	0	0	0%	0.00	0.33
	June 2011	4	4	100%	0	0	0	0%	0.00	0.33
	May 2011	1	1	100%	0	0	0	0%	0.00	0.33
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.33
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - DS3 Capable Parity	July 2011	20	21	95%	0.213	2	2	100%	0.00	1.83
	June 2011	38	38	100%	0	7	8	88%	-0.97	1.59
	May 2011	9	9	100%	0	0	0	0%	0.00	0.00
	April 2011	18	18	100%	0	2	2	100%	0.00	0.00
	March 2011	11	11	100%	0	3	3	100%	0.00	0.00
	February 2011	14	15	93%	0.2494	3	3	100%	0.00	1.59
	January 2011	26	26	100%	0	1	1	100%	0.00	0.00
	December 2010	60	60	100%	0	0	0	0%	0.00	0.00
	November 2010	12	12	100%	0	0	0	0%	0.00	0.00
	October 2010	3	3	100%	0	2	3	67%	-0.87	1.53
	September 2010	8	8	100%	0	10	10	100%	0.00	0.00
	August 2010	6	6	100%	0	11	11	100%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	12	14	86%	-0.39	1.24
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	13	14	93%	-0.37	1.22
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	14	15	93%	-0.26	1.16

	October 2010	1	1	100%	0	22	23	96%	-0.21	(1.13)
	September 2010	2	2	100%	0	10	10	100%	0.00	0.00
	August 2010	2	2	100%	0	15	16	94%	-0.34	(1.21)
OP-3D Installation Commitments Met	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.9	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	4	50%	0.5	18	19	95%	3.64	(0.09)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	2	3	67%	0.4714	16	20	80%	0.54	(1.06)
OP-3D Installation Commitments Met	July 2011	170	170	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop Conditioned Benchmark 0.9	June 2011	124	125	99%	0.0891	0	0	0%	0.00	(0.31)
	May 2011	149	153	97%	0.1596	0	0	0%	0.00	(0.25)
	April 2011	259	260	100%	0.0619	0	0	0%	0.00	(0.32)
	March 2011	346	347	100%	0.0536	0	0	0%	0.00	(0.32)
	February 2011	276	284	97%	0.1655	0	0	0%	0.00	(0.24)
	January 2011	268	268	100%	0	0	0	0%	0.00	(0.33)
	December 2010	199	202	99%	0.121	0	0	0%	0.00	(0.28)
	November 2010	230	234	98%	0.1296	0	0	0%	0.00	(0.28)
	October 2010	241	247	98%	0.154	0	0	0%	0.00	(0.25)
	September 2010	199	205	97%	0.1686	0	0	0%	0.00	(0.24)
	August 2010	234	234	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	July 2011	25	25	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop ISDN Capable Parity	June 2011	23	29	79%	0.4051	0	0	0%	0.00	0.36
	May 2011	17	19	89%	0.3069	0	0	0%	0.00	0.02
	April 2011	127	135	94%	0.2361	0	0	0%	0.00	(0.14)
	March 2011	194	207	94%	0.2426	0	0	0%	0.00	(0.12)
	February 2011	190	192	99%	0.1015	0	0	0%	0.00	(0.30)
	January 2011	176	183	96%	0.1918	0	0	0%	0.00	(0.21)
	December 2010	213	221	96%	0.1868	0	0	0%	0.00	(0.21)
	November 2010	161	178	90%	0.2939	0	0	0%	0.00	(0.01)
	October 2010	192	213	90%	0.2981	0	0	0%	0.00	(0.00)
	September 2010	221	237	93%	0.2509	0	0	0%	0.00	(0.11)
	August 2010	228	240	95%	0.2179	0	0	0%	0.00	(0.17)
OP-3E Installation Commitments Met Dark	July 2011	107	116	92%	0.2675	17	20	85%	-0.84	(1.51)
Fiber - IOF Diagnostic	June 2011	132	136	97%	0.169	49	51	96%	-0.31	(1.19)
	May 2011	165	171	96%	0.184	18	19	95%	-0.32	(1.20)
	April 2011	139	141	99%	0.1183	37	39	95%	-0.93	(1.57)
	March 2011	151	152	99%	0.0808	27	27	100%	0.00	(1.63)
	February 2011	96	108	89%	0.3143	30	32	94%	1.00	(0.74)
	January 2011	130	136	96%	0.2054	36	37	97%	0.57	(1.06)
	December 2010	154	158	97%	0.1571	19	20	95%	-0.48	(1.29)
	November 2010	105	106	99%	0.0987	21	23	91%	-1.20	(1.73)
	October 2010	139	156	89%	0.3116	30	33	91%	0.33	(1.04)
	September 2010	137	147	93%	0.2518	22	25	88%	-0.74	(1.45)
	August 2010	144	151	95%	0.2103	16	20	80%	-1.61	(1.98)
OP-3E Installation Commitments Met E911	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	3	3	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	July 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS1 Capable	June 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	3.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	July 2011	831	858	97%	0.1746	0	0	0%	0.00	(0.23)
Enhanced Extended Loops - DS3 Capable	June 2011	1080	1112	97%	0.1672	0	0	0%	0.00	(0.24)
Benchmark 0.9	May 2011	1055	1069	99%	0.1137	0	0	0%	0.00	(0.29)
	April 2011	836	862	97%	0.171	0	0	0%	0.00	(0.23)
	March 2011	669	679	99%	0.1205	0	0	0%	0.00	(0.28)
	February 2011	493	505	98%	0.1523	0	0	0%	0.00	(0.25)
	January 2011	608	646	94%	0.2353	0	0	0%	0.00	(0.14)
	December 2010	680	734	93%	0.2611	0	0	0%	0.00	(0.09)
	November 2010	801	852	94%	0.2372	0	0	0%	0.00	(0.13)
	October 2010	1206	1255	96%	0.1937	0	0	0%	0.00	(0.20)
	September 2010	774	826	94%	0.2429	0	0	0%	0.00	(0.12)
	August 2010	954	1009	95%	0.227	0	0	0%	0.00	(0.15)
OP-3E Installation Commitments Met	July 2011	9	20	45%	0.4975	0	0	0%	0.00	1.50
Frame Relay Parity	June 2011	13	21	62%	0.4866	0	0	0%	0.00	0.94
	May 2011	5	6	83%	0.3727	0	0	0%	0.00	0.22
	April 2011	6	6	100%	0	0	0	0%	0.00	(0.33)
	March 2011	0	3	0%	0	0	0	0%	0.00	3.00
	February 2011	2	3	67%	0.4714	0	0	0%	0.00	0.78
	January 2011	2	9	22%	0.4157	0	0	0%	0.00	2.26
	December 2010	0	1	0%	0	0	0	0%	0.00	3.00
	November 2010	1	3	33%	0.4714	0	0	0%	0.00	1.89
	October 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2010	3	3	100%	0	0	0	0%	0.00	(0.33)

	August 2010	3	4	75%	0.433	0	0	0%	0.00	0.50
OP-3E Installation Commitments Met LIS	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Trunk Parity	June 2011	1	1	100%	0	9	10	90%	-0.32	(1.19)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	5	5	100%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	3	5	60%	-0.75	(1.45)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	8	11	73%	-0.59	(1.36)
OP-3E Installation Commitments Met PBX	July 2011	1	1	100%	0	2	3	67%	-0.61	(1.37)
Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Above DS1 Level Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0	9	9	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	July 2011	54	55	98%	0.1336	0	0	0%	0.00	(0.27)
Unbundled Loop - ADSL Qualified	June 2011	86	90	96%	0.2061	0	0	0%	0.00	(0.19)
Benchmark 0.9	May 2011	75	75	100%	0	0	0	0%	0.00	(0.33)
	April 2011	70	74	95%	0.2261	0	0	0%	0.00	(0.15)
	March 2011	98	102	96%	0.1941	0	0	0%	0.00	(0.20)
	February 2011	69	72	96%	0.1998	0	0	0%	0.00	(0.19)
	January 2011	80	84	95%	0.213	0	0	0%	0.00	(0.17)
	December 2010	76	77	99%	0.1132	0	0	0%	0.00	(0.29)
	November 2010	69	74	93%	0.251	0	0	0%	0.00	(0.11)
	October 2010	53	58	91%	0.2807	0	0	0%	0.00	(0.05)
	September 2010	60	64	94%	0.2421	0	0	0%	0.00	(0.13)
	August 2010	58	58	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	June 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.9	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	July 2011	5	5	100%	0	4	5	80%	-0.79	(1.48)
Unbundled Loop Analog Benchmark 0.9	June 2011	14	14	100%	0	4	4	100%	0.00	0.00
	May 2011	1	1	100%	0	4	5	80%	-0.46	(1.28)
	April 2011	4	6	67%	0.4714	6	6	100%	0.00	(0.55)
	March 2011	20	20	100%	0	11	11	100%	0.00	0.00
	February 2011	8	8	100%	0	1	1	100%	0.00	0.00
	January 2011	13	14	93%	0.2575	1	1	100%	0.00	(1.91)
	December 2010	23	23	100%	0	1	1	100%	0.00	0.00
	November 2010	10	10	100%	0	2	2	100%	0.00	0.00
	October 2010	1	2	50%	0.5	4	4	100%	0.00	(0.74)
	September 2010	8	8	100%	0	15	15	100%	0.00	0.00
	August 2010	3	3	100%	0	20	20	100%	0.00	0.00
OP-3E Installation Commitments Met	July 2011	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop Conditioned Benchmark 0.9	June 2011	0	1	0%	0	3	3	100%	0.00	(0.59)	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0	1	2	50%	-0.82	(1.50)	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	1	1	100%	0	3	3	100%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OP-4A Installation Interval Business Parity		July 2011	2	2	1	0	0	0	0	0.00	(0.33)
		June 2011	3	3	1	0	0	0	0	0.00	(0.33)
		May 2011	2	2	1	0	0	0	0	0.00	(0.33)
		April 2011	10	10	1	0	0	0	0	0.00	(0.33)
		March 2011	5	5	1	0	0	0	0	0.00	(0.33)
	February 2011	5	6	1	0.3727	0	0	0	0.00	0.22	
	January 2011	8	8	1	0	0	0	0	0.00	(0.33)	
	December 2010	18	18	1	0	0	0	0	0.00	(0.33)	
	November 2010	6	6	1	0	0	0	0	0.00	(0.33)	
	October 2010	8	8	1	0	0	0	0	0.00	(0.33)	
	September 2010	5	5	1	0	0	0	0	0.00	(0.33)	
	August 2010	10	10	1	0	0	0	0	0.00	(0.33)	
	OP-4A Installation Interval Line Splitting Benchmark 3.3	July 2011	2	2	1	0	0	0	0	0.00	(0.33)
		June 2011	4	4	1	0	0	0	0	0.00	(0.33)
		May 2011	8	8	1	0	0	0	0	0.00	(0.33)
		April 2011	7	7	1	0	0	0	0	0.00	(0.33)
		March 2011	16	16	1	0	0	0	0	0.00	(0.33)
February 2011		11	11	1	0	0	0	0	0.00	(0.33)	
January 2011		14	14	1	0	0	0	0	0.00	(0.33)	
December 2010		8	8	1	0	0	0	0	0.00	(0.33)	
November 2010		14	14	1	0	0	0	0	0.00	(0.33)	
October 2010		15	17	1	0.3222	0	0	0	0.00	0.06	
September 2010		21	23	1	0.2818	0	0	0	0.00	(0.04)	
August 2010		21	22	1	0.2083	0	0	0	0.00	(0.18)	
OP-4A Installation Interval Residence Parity		July 2011	10	10	1	0	14	16	1	-0.94	(1.57)
		June 2011	12	12	1	0	26	35	1	-1.76	(2.07)
		May 2011	11	13	1	0.3608	24	34	1	-0.94	(1.57)
		April 2011	16	16	1	0	37	45	1	-1.60	(1.97)
		March 2011	13	13	1	0	30	43	1	-2.08	(2.26)
	February 2011	19	19	1	0	18	27	1	-2.36	(2.44)	
	January 2011	12	12	1	0	16	28	1	-2.51	(2.53)	
	December 2010	20	20	1	0	18	32	1	-3.09	(2.88)	
	November 2010	9	10	1	0.3	12	20	1	-1.58	(1.96)	
	October 2010	10	10	1	0	11	21	1	-2.48	(2.51)	
	September 2010	11	11	1	0	20	40	1	-2.94	(2.79)	
	August 2010	11	11	1	0	24	29	1	-1.29	(1.78)	
	OP-4A Installation Interval UNE - P (POTS) Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
		May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		0	0	0	0	0	0	0	0.00	0.00	
December 2010		0	0	0	0	0	0	0	0.00	0.00	
November 2010		0	0	0	0	0	0	0	0.00	0.00	
October 2010		0	0	0	0	0	0	0	0.00	0.00	
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		1	1	1	0	0	0	0	0.00	(0.33)	
OP-4B Installation Interval Business Parity		July 2011	63	63	1	0	0	0	0	0.00	(0.33)
		June 2011	118	118	1	0	0	0	0	0.00	(0.33)
		May 2011	121	121	1	0	0	0	0	0.00	(0.33)
		April 2011	81	83	1	0.1533	0	0	0	0.00	(0.25)
		March 2011	74	75	1	0.1147	0	0	0	0.00	(0.29)
	February 2011	49	50	1	0.14	0	0	0	0.00	(0.27)	
	January 2011	104	109	1	0.2092	0	0	0	0.00	(0.18)	
	December 2010	90	96	1	0.2421	0	0	0	0.00	(0.13)	
	November 2010	64	76	1	0.3646	0	0	0	0.00	0.19	
	October 2010	127	130	1	0.1501	0	0	0	0.00	(0.26)	
	September 2010	152	154	1	0.1132	0	0	0	0.00	(0.29)	
	August 2010	106	107	1	0.0962	0	0	0	0.00	(0.30)	
	OP-4B Installation Interval Residence Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
		May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	1	0	0	0	0	0	0.00	3.00
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		0	0	0	0	0	0	0	0.00	0.00	
December 2010		0	0	0	0	0	0	0	0.00	0.00	
November 2010		0	0	0	0	0	0	0	0.00	0.00	
October 2010		0	0	0	0	0	0	0	0.00	0.00	
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
OP-4B Installation Interval UNE - P (POTS) Parity		July 2011	1	1	1	0	2	3	1	-0.61	(1.37)
		June 2011	0	0	0	0	0	0	0	0.00	0.00
		May 2011	0	0	0	0	0	0	0	0.00	0.00
		May 2011	0	0	0	0	0	0	0	0.00	0.00

	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval Business Parity	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	3	1	3	0	1977	560	4	-0.12	(1.07)	
	May 2011	4	2	2	0	1828	509	4	-0.39	(1.24)	
	April 2011	3	1	3	0	1778	488	4	-0.13	(1.08)	
	March 2011	2	1	2	0	2048	549	4	-0.55	(1.34)	
	February 2011	45	4	11	8.73	1962	490	4	2.85	0.39	
	January 2011	9	2	5	3.54	1876	505	4	0.33	(0.59)	
	December 2010	4	1	4	0	1730	437	4	0.01	(0.79)	
	November 2010	2	1	2	0	1802	510	4	-0.45	(1.28)	
	October 2010	13	2	7	3.54	2072	513	4	0.74	(0.34)	
	September 2010	5	2	3	2.12	2286	454	5	-0.42	(1.25)	
	August 2010	56	4	14	11.8	5041	623	8	1.20	(0.29)	
	OP-4C Installation Interval Line Splitting Benchmark 3.3	July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
May 2011		3	1	3	0	0	0	0	0.00	(0.27)	
April 2011		3	1	3	0	0	0	0	0.00	(0.27)	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		0	0	0	0	0	0	0	0.00	0.00	
December 2010		0	0	0	0	0	0	0	0.00	0.00	
November 2010		0	0	0	0	0	0	0	0.00	0.00	
October 2010		0	0	0	0	0	0	0	0.00	0.00	
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
OP-4C Installation Interval Residence Parity		July 2011	19	6	3	0.41	7020	2230	3	0.02	(0.91)
		June 2011	61	16	4	1.42	7442	2275	3	0.99	(0.33)
	May 2011	52	11	5	1.49	6236	1886	3	1.50	0.10	
	April 2011	9	3	3	0	7074	2110	3	-0.22	(1.13)	
	March 2011	47	11	4	1.56	8280	2338	4	0.90	(0.32)	
	February 2011	75	13	6	0.83	11014	2463	4	1.16	(0.02)	
	January 2011	53	12	4	1.56	10663	2450	4	0.08	(0.90)	
	December 2010	28	5	6	1.95	11419	2796	4	1.42	(0.02)	
	November 2010	21	4	5	0.5	9661	2519	4	0.88	(0.10)	
	October 2010	24	4	6	1.15	10043	2667	4	2.29	0.08	
	September 2010	12	2	6	1.41	10472	2621	4	1.05	(0.16)	
	August 2010	16	4	4	2.94	11858	2767	4	-0.16	(1.10)	
	OP-4C Installation Interval UNE - P (POTS) Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
February 2011		2	1	2	0	12976	2953	4	-0.57	(1.35)	
January 2011		0	0	0	0	0	0	0	0.00	0.00	
December 2010		11	5	2	0.45	13149	3233	4	-1.52	(1.93)	
November 2010		23	6	4	2.23	11463	3029	4	0.04	(0.74)	
October 2010		69	14	5	4.05	12115	3180	4	1.61	(0.05)	
September 2010		84	23	4	1.56	12758	3075	4	-0.57	(1.35)	
August 2010		15	5	3	3.46	16899	3390	5	-0.80	(1.49)	
OP-4D Installation Interval Basic Rate ISDN Parity		July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	2	1	2	0	271	77	4	-0.41	(1.25)	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	1	1	1	0	223	70	3	-1.12	(1.68)	
	October 2010	2	1	2	0	339	105	3	-0.49	(1.30)	
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	3	1	3	0	540	92	6	-0.42	(1.25)	
	OP-4D Installation Interval Dark Fiber - IOF Diagnostic	July 2011	6	2	3	0	1237	423	3	0.05	(1.03)
		June 2011	8	2	4	1.41	1364	418	3	0.49	(0.51)
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		6	1	6	0	1375	451	3	1.96	0.07	
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		0	0	0	0	0	0	0	0.00	0.00	
December 2010		12	2	6	1.41	1572	458	3	1.84	0.21	
November 2010		0	0	0	0	0	0	0	0.00	0.00	
October 2010		3	1	3	0	2123	509	4	-0.11	(1.07)	
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		7	1	7	0	2149	469	5	0.53	(0.46)	
OP-4D Installation Interval DS1 Parity		July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	20	5	4	1.87	1808	529	3	0.64	(0.45)	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	8	3	3	2.89	1832	523	4	-0.49	(1.30)	
	August 2010	9	3	3	3.61	2689	561	5	-0.61	(1.37)	
	OP-4D Installation Interval E911 Parity	July 2011	4	4	1	0	186	133	1	-0.71	(1.43)
		June 2011	3	3	1	0	189	132	1	-0.69	(1.42)
May 2011		2	3	1	0.58	191	122	2	-0.86	(1.52)	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		4	5	1	0.45	229	160	1	-1.41	(1.86)	

	February 2011	2	2	1	0	226	197	1	-0.23	(1.14)
	January 2011	7	7	1	0	221	167	1	-0.86	(1.52)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	5	2	3	2.12	173	134	1	1.52	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	1	1	1	0	290	188	2	-0.44	(1.27)
	August 2010	2	2	1	0	259	175	1	-0.40	(1.24)
OP-4D Installation Interval Enhanced	July 2011	6	2	3	0	0	0	0	0.00	(0.27)
Extended Loops - DS0 Capable Diagnostic	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	1	3	0	0	0	0	0.00	(0.27)
	March 2011	6	2	3	0	0	0	0	0.00	(0.27)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	9	3	3	0	0	0	0	0.00	(0.27)
	December 2010	3	1	3	0	0	0	0	0.00	(0.27)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	18	7	3	0.79	0	0	0	0.00	(0.66)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced	July 2011	0	0	0	0	0	0	0	0.00	0.00
Extended Loops - DS1 Capable Benchmark	June 2011	0	0	0	0	0	0	0	0.00	0.00
6	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	12	27	0	0.51	2681	2333	1	-6.55	(4.98)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	2	2	1	0	2969	2638	1	-0.36	(1.22)
	September 2010	3	3	1	0	3246	2871	1	-0.46	(1.28)
	August 2010	1	1	1	0	3248	2813	1	-0.28	(1.17)
OP-4D Installation Interval LIS Trunk Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	2994	2655	1	-0.24	(1.15)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	2	1	0.71	2823	2673	1	-1.48	(1.90)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	3	3	1	0	3175	2814	1	-0.41	(1.25)
	September 2010	5	6	1	0.41	3536	3059	1	-1.38	(1.84)
	August 2010	1	2	1	0.71	3507	2988	1	-1.40	(1.85)
OP-4D Installation Interval UDIT Above	July 2011	0	0	0	0	0	0	0	0.00	0.00
DS1 Level Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	3	1	3	0	33	5	7	-0.90	(1.55)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	8	3	3	-1.25	(1.76)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT DS1	July 2011	0	0	0	0	0	0	0	0.00	0.00
Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	38	2	19	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	July 2011	0	0	0	0	0	0	0	0.00	0.00
- 2 Wire Non-Loaded Benchmark 6	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	5	1	5	0	278	31	9	-1.78	(2.08)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	July 2011	0	0	0	0	0	0	0	0.00	0.00
- ADSL Qualified Benchmark 6	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	12	1	12	0	24	2	12	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	14	2	7	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	July 2011	22	4	6	1	0	0	0	0.00	0.00
- DS1 Capable Benchmark 5.5	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	5	1	5	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00

	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop - DS3 Capable Parity	July 2011	145	33	4	1.32	0	0	0	0	0.00	(0.80)
	June 2011	123	25	5	0.28	0	0	0	0	0.00	(0.54)
	May 2011	130	28	5	1.03	0	0	0	0	0.00	(0.68)
	April 2011	158	35	5	0.85	0	0	0	0	0.00	(0.74)
	March 2011	114	24	5	0.68	0	0	0	0	0.00	(0.63)
	February 2011	87	20	4	1.04	0	0	0	0	0.00	(0.83)
	January 2011	91	20	5	0.76	0	0	0	0	0.00	(0.73)
	December 2010	94	20	5	0.66	0	0	0	0	0.00	(0.65)
	November 2010	87	20	4	1.31	0	0	0	0	0.00	(0.83)
	October 2010	167	34	5	1.22	0	0	0	0	0.00	(0.54)
	September 2010	167	32	5	1.13	0	0	0	0	0.00	(0.39)
	August 2010	177	38	5	0.85	0	0	0	0	0.00	(0.67)
OP-4D Installation Interval Unbundled Loop - XDSL Benchmark 6	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	21	1	21	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	41	3	14	6.66	0	0	0	0	0.00	0.00
	January 2011	21	1	21	0	0	0	0	0	0.00	0.00
	December 2010	52	3	17	8.08	0	0	0	0	0.00	0.00
	November 2010	44	2	22	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	7	1	7	0	142	15	9	-0.34	(1.21)	
	October 2010	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	3	1	3	0	73	10	7	-1.54	(1.93)	
	August 2010	4	1	4	0	89	15	6	-0.72	(1.44)	
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	28	4	7	2.31	88	12	7	-0.22	(1.13)	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	16	3	5	4.93	134	14	10	-0.68	(1.42)	
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	July 2011	308	123	3	0.58	0	0	0	0	0.00	(1.75)
	June 2011	234	87	3	0.7	0	0	0	0	0.00	(1.66)
	May 2011	182	66	3	1.1	0	0	0	0	0.00	(1.62)
	April 2011	349	139	3	0.66	0	0	0	0	0.00	(1.74)
	March 2011	542	214	3	0.67	0	0	0	0	0.00	(1.73)
	February 2011	333	146	2	0.67	0	0	0	0	0.00	(1.86)
	January 2011	266	123	2	0.72	0	0	0	0	0.00	(1.92)
	December 2010	305	123	2	0.83	0	0	0	0	0.00	(1.76)
	November 2010	370	132	3	0.76	0	0	0	0	0.00	(1.60)
	October 2010	348	150	2	0.89	0	0	0	0	0.00	(1.84)
	September 2010	359	133	3	1.26	0	0	0	0	0.00	(1.65)
	August 2010	358	142	3	0.56	0	0	0	0	0.00	(1.74)
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	July 2011	27	11	2	0.69	0	0	0	0	0.00	(1.77)
	June 2011	83	14	6	7.92	0	0	0	0	0.00	(0.04)
	May 2011	76	16	5	5.6	0	0	0	0	0.00	(0.63)
	April 2011	199	67	3	0.63	0	0	0	0	0.00	(1.51)
	March 2011	406	132	3	0.6	0	0	0	0	0.00	(1.46)
	February 2011	276	92	3	0	0	0	0	0	0.00	(1.50)
	January 2011	258	88	3	0.5	0	0	0	0	0.00	(1.53)
	December 2010	385	129	3	0.28	0	0	0	0	0.00	(1.51)
	November 2010	322	104	3	0.74	0	0	0	0	0.00	(1.45)
	October 2010	441	139	3	0.98	0	0	0	0	0.00	(1.41)
	September 2010	512	167	3	0.35	0	0	0	0	0.00	(1.47)
	August 2010	510	163	3	1.01	0	0	0	0	0.00	(1.44)
OP-4E Installation Interval E911 Parity	July 2011	455	101	5	1.22	0	0	0	0	0.00	(0.54)
	June 2011	415	96	4	1.18	0	0	0	0	0.00	(0.64)
	May 2011	428	104	4	1.52	0	0	0	0	0.00	(0.76)
	April 2011	387	88	4	0.94	0	0	0	0	0.00	(0.60)
	March 2011	487	109	4	1.86	0	0	0	0	0.00	(0.56)
	February 2011	335	71	5	2.84	0	0	0	0	0.00	(0.43)
	January 2011	495	115	4	1.45	0	0	0	0	0.00	(0.65)
	December 2010	343	73	5	0.76	0	0	0	0	0.00	(0.44)
	November 2010	309	63	5	3.96	0	0	0	0	0.00	(0.32)
	October 2010	525	113	5	1.33	0	0	0	0	0.00	(0.47)
	September 2010	573	107	5	7.82	0	0	0	0	0.00	(0.08)
	August 2010	474	95	5	0.69	0	0	0	0	0.00	(0.28)
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	6	1	6	0	36	4	9	0.00	0.00	
January 2011	0	0	0	0	0	0	0	0.00	0.00		
December 2010	0	0	0	0	0	0	0	0.00	0.00		
November 2010	0	0	0	0	0	0	0	0.00	0.00		

	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced	July 2011	5	1	5	0	0	0	0	0.00	(0.50)
Extended Loops - DS3 Capable Diagnostic	June 2011	4	1	4	0	0	0	0	0.00	(1.00)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	4	1	4	0	0	0	0	0.00	(1.00)
	March 2011	10	2	5	0	0	0	0	0.00	(0.50)
	February 2011	1	1	1	0	0	0	0	0.00	(2.50)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	6	1	6	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	5	1	5	0	0	0	0	0.00	(0.50)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	9	2	5	0.71	0	0	0	0.00	(0.75)
OP-4E Installation Interval Frame Relay Parity	July 2011	2840	679	4	1.43	0	0	0	0.00	(0.91)
	June 2011	3466	799	4	1.42	0	0	0	0.00	(0.83)
	May 2011	3460	812	4	1.41	0	0	0	0.00	(0.87)
	April 2011	2734	633	4	1.36	0	0	0	0.00	(0.84)
	March 2011	2505	509	5	1	0	0	0	0.00	(0.54)
	February 2011	2012	385	5	4.41	0	0	0	0.00	(0.39)
	January 2011	2291	461	5	1.35	0	0	0	0.00	(0.52)
	December 2010	2643	533	5	1.24	0	0	0	0.00	(0.52)
	November 2010	3246	631	5	0.86	0	0	0	0.00	(0.43)
	October 2010	3709	735	5	0.99	0	0	0	0.00	(0.48)
	September 2010	3011	590	5	0.86	0	0	0	0.00	(0.45)
	August 2010	4029	753	5	1.1	0	0	0	0.00	(0.32)
OP-4E Installation Interval LIS Trunk Parity	July 2011	301	20	15	3.65	0	0	0	0.00	0.01
	June 2011	146	15	10	3.97	0	0	0	0.00	(1.05)
	May 2011	41	4	10	5.5	0	0	0	0.00	(0.95)
	April 2011	34	6	6	4.59	0	0	0	0.00	(1.87)
	March 2011	22	3	7	1.15	0	0	0	0.00	(1.53)
	February 2011	9	1	9	0	0	0	0	0.00	(1.20)
	January 2011	147	7	21	24.21	0	0	0	0.00	1.20
	December 2010	7	1	7	0	0	0	0	0.00	(1.60)
	November 2010	58	3	19	18.88	0	0	0	0.00	0.87
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	32	3	11	7.51	0	0	0	0.00	(0.87)
	August 2010	25	3	8	9.24	0	0	0	0.00	(1.33)
OP-4E Installation Interval PBX Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	5	1	5	0	38	9	4	0.33	(0.96)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	1	3	0	17	4	4	-0.54	(1.33)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	5	1	5	0	29	4	7	-0.36	(1.22)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	5	1	5	0	81	8	10	-0.67	(1.41)
OP-4E Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	July 2011	10	1	10	0	23	2	12	-0.19	(1.12)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	24	1	24	0	0	0	0	0.00	0.00
	November 2010	17	1	17	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	12	1	12	0	24	2	12	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop - XDSL Benchmark 6	July 2011	161	37	4	1.03	0	0	0	0.00	(0.82)
	June 2011	356	81	4	1.58	0	0	0	0.00	(0.80)
	May 2011	230	52	4	0.85	0	0	0	0.00	(0.79)
	April 2011	273	58	5	1.46	0	0	0	0.00	(0.65)
	March 2011	355	83	4	1.32	0	0	0	0.00	(0.86)
	February 2011	286	66	4	1.69	0	0	0	0.00	(0.83)
	January 2011	251	61	4	1.42	0	0	0	0.00	(0.94)
	December 2010	255	55	5	0.85	0	0	0	0.00	(0.68)
	November 2010	311	65	5	1.34	0	0	0	0.00	(0.61)
	October 2010	276	54	5	1.33	0	0	0	0.00	(0.44)
	September 2010	268	55	5	1.06	0	0	0	0.00	(0.56)

	August 2010	191	45	4	0.96	0	0	0	0	0.00	(0.88)
OP-4E Installation Interval Unbundled Loop Analog Benchmark 6	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	7	1	7	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop Conditioned Benchmark 15	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	14	1	1400%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-4E Installation Interval Unbundled Loop ISDN Capable Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	7	1	700%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	22	1	2200%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	66	3	2200%	0	0	0	0%	0.00	0.00	
	November 2010	22	1	2200%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	6	1	600%	0	15	2	750%	-0.35	(1.21)	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	5	1	500%	0	17	2	850%	-4.04	(3.46)	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Business Parity	July 2011	6	2	300%	0	0	0	0%	0.00	(1.50)	
	June 2011	9	3	300%	0	0	0	0%	0.00	(1.50)	
	May 2011	4	2	200%	1.41	0	0	0%	0.00	(2.00)	
	April 2011	24	8	300%	0	0	0	0%	0.00	(1.50)	
	March 2011	15	5	300%	0	0	0	0%	0.00	(1.50)	
	February 2011	12	5	240%	0.89	0	0	0%	0.00	(1.80)	
	January 2011	6	3	200%	1	0	0	0%	0.00	(2.00)	
	December 2010	27	11	245%	0.69	0	0	0%	0.00	(1.77)	
	November 2010	10	4	250%	1	0	0	0%	0.00	(1.75)	
	October 2010	9	3	300%	1	0	0	0%	0.00	(1.50)	
	September 2010	6	2	300%	0	0	0	0%	0.00	(1.50)	
	August 2010	19	8	238%	0.52	0	0	0%	0.00	(1.81)	
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	12	4	300%	0	0	0	0%	0.00	(1.50)	
	May 2011	20	8	250%	0.53	0	0	0%	0.00	(1.75)	
	April 2011	10	4	250%	0.58	0	0	0%	0.00	(1.75)	
	March 2011	27	10	270%	0.67	0	0	0%	0.00	(1.65)	
	February 2011	3	1	300%	0	0	0	0%	0.00	(1.50)	
	January 2011	25	8	313%	0.83	0	0	0%	0.00	(1.44)	
	December 2010	9	3	300%	0	0	0	0%	0.00	(1.50)	
	November 2010	20	8	250%	0.93	0	0	0%	0.00	(1.75)	
	October 2010	50	13	385%	1.99	0	0	0%	0.00	(1.08)	
	September 2010	45	15	300%	0	0	0	0%	0.00	(1.50)	
	August 2010	30	10	300%	0	0	0	0%	0.00	(1.50)	
OP-5A New Service Installation Quality Reported to Repair DS1 Parity	July 2011	38	9	422%	1.3	0	0	0%	0.00	(0.70)	
	June 2011	40	11	364%	1.43	0	0	0%	0.00	(1.02)	
	May 2011	51	12	425%	1.36	0	0	0%	0.00	(0.68)	
	April 2011	67	14	479%	0.43	0	0	0%	0.00	(0.39)	
	March 2011	57	13	438%	0.77	0	0	0%	0.00	(0.61)	
	February 2011	63	15	420%	1.08	0	0	0%	0.00	(0.71)	
	January 2011	37	9	411%	0.78	0	0	0%	0.00	(0.76)	
	December 2010	51	11	464%	0.92	0	0	0%	0.00	(0.47)	
	November 2010	130	8	1625%	32.23	0	0	0%	0.00	5.86	
	October 2010	33	9	367%	1.22	0	0	0%	0.00	(1.00)	
	September 2010	40	9	444%	1.67	0	0	0%	0.00	(0.58)	
	August 2010	48	10	480%	0.42	0	0	0%	0.00	(0.38)	
OP-5A New Service Installation Quality Reported to Repair E911 Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	3	1	300%	0	0	0	0%	0.00	(1.50)	
OP-5A New Service Installation Quality	July 2011	217	49	443%	0.89	0	0	0%	0.00	(0.79)	

Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	June 2011	165	37	446%	0.99	0	0	0%	0.00	(0.77)	
	May 2011	435	91	478%	0.99	0	0	0%	0.00	(0.61)	
	April 2011	209	44	475%	0.78	0	0	0%	0.00	(0.63)	
	March 2011	240	49	490%	0.71	0	0	0%	0.00	(0.55)	
	February 2011	131	27	485%	0.53	0	0	0%	0.00	(0.57)	
	January 2011	398	78	510%	0.68	0	0	0%	0.00	(0.45)	
	December 2010	330	63	524%	0.43	0	0	0%	0.00	(0.38)	
	November 2010	250	52	481%	1.46	0	0	0%	0.00	(0.60)	
	October 2010	585	115	509%	0.88	0	0	0%	0.00	(0.46)	
	September 2010	266	54	493%	0.67	0	0	0%	0.00	(0.54)	
	August 2010	328	66	497%	0.39	0	0	0%	0.00	(0.52)	
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	July 2011	3	1	300%	0	23	2	1150%	-1.09	(1.66)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00		
January 2011	0	0	0%	0	0	0	0%	0.00	0.00		
December 2010	0	0	0%	0	0	0	0%	0.00	0.00		
November 2010	0	0	0%	0	0	0	0%	0.00	0.00		
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	0	0	0%	0	0	0	0%	0.00	0.00		
August 2010	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	1	1	100%	0	7	7	100%	0.00	0.00		
February 2011	0	0	0%	0	0	0	0%	0.00	0.00		
January 2011	0	0	0%	0	0	0	0%	0.00	0.00		
December 2010	0	0	0%	0	0	0	0%	0.00	0.00		
November 2010	0	0	0%	0	0	0	0%	0.00	0.00		
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	1	1	100%	0	15	16	94%	-0.25	(1.15)		
August 2010	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	4	4	100%	0	1445	1538	94%	-0.51	(1.31)		
May 2011	6	6	100%	0	1323	1427	93%	-0.69	(1.42)		
April 2011	2	2	100%	0	1335	1425	94%	-0.37	(1.22)		
March 2011	8	8	100%	0	1500	1588	94%	-0.68	(1.42)		
February 2011	15	15	100%	0	1326	1423	93%	-1.04	(1.63)		
January 2011	10	10	100%	0	1371	1447	95%	-0.74	(1.45)		
December 2010	6	6	100%	0	1276	1360	94%	-0.63	(1.38)		
November 2010	6	6	100%	0	1558	1636	95%	-0.55	(1.33)		
October 2010	6	6	100%	0	1520	1628	93%	-0.65	(1.40)		
September 2010	4	4	100%	0	1612	1716	94%	-0.51	(1.31)		
August 2010	8	9	89%	0.3143	1527	1645	93%	0.46	(0.99)		
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	2	2	100%	0	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
February 2011	0	0	0%	0	0	0	0%	0.00	0.00		
January 2011	0	0	0%	0	0	0	0%	0.00	0.00		
December 2010	1	1	100%	0	0	0	0%	0.00	0.00		
November 2010	1	1	100%	0	0	0	0%	0.00	0.00		
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	0	0	0%	0	0	0	0%	0.00	0.00		
August 2010	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
February 2011	0	0	0%	0	0	0	0%	0.00	0.00		
January 2011	1	1	100%	0	64	71	90%	-0.33	(1.20)		
December 2010	0	0	0%	0	0	0	0%	0.00	0.00		
November 2010	0	0	0%	0	0	0	0%	0.00	0.00		
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	0	0	0%	0	0	0	0%	0.00	0.00		
August 2010	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5A New Service Installation Quality Reported to Repair PBX Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00		
May 2011	2	2	100%	0	0	0	0%	0.00	0.00		
April 2011	1	1	100%	0	3	3	100%	0.00	0.00		
March 2011	2	2	100%	0	16	16	100%	0.00	0.00		
February 2011	0	0	0%	0	0	0	0%	0.00	0.00		
January 2011	0	0	0%	0	0	0	0%	0.00	0.00		
December 2010	2	2	100%	0	4	4	100%	0.00	0.00		
November 2010	0	0	0%	0	0	0	0%	0.00	0.00		
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	0	0	0%	0	0	0	0%	0.00	0.00		
August 2010	2	2	100%	0	18	18	100%	0.00	0.00		
OP-5A New Service Installation Quality Reported to Repair Residence Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00		
May 2011	1	1	100%	0	0	0	0%	0.00	0.00		
April 2011	1	1	100%	0	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
February 2011	0	0	0%	0	0	0	0%	0.00	0.00		
January 2011	0	0	0%	0	0	0	0%	0.00	0.00		
December 2010	1	1	100%	0	0	0	0%	0.00	0.00		
November 2010	0	0	0%	0	0	0	0%	0.00	0.00		
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	0	0	0%	0	0	0	0%	0.00	0.00		
August 2010	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	132	145	91%	0.2857	83	89	93%	0.66	(0.79)		
May 2011	107	109	98%	0.1342	51	53	96%	-0.61	(1.37)		

	April 2011	143	147	97%	0.1627	73	81	90%	-1.73	(2.05)
	March 2011	135	143	94%	0.2298	65	70	93%	-0.41	(1.25)
	February 2011	106	114	93%	0.2554	60	61	98%	2.67	(0.27)
	January 2011	115	121	95%	0.2171	64	71	90%	-1.10	(1.67)
	December 2010	110	111	99%	0.0945	50	56	89%	-1.94	(2.18)
	November 2010	97	105	92%	0.2653	39	44	89%	-0.66	(1.40)
	October 2010	105	113	93%	0.2565	54	55	98%	2.40	(0.36)
	September 2010	101	111	91%	0.2863	61	66	92%	0.35	(0.98)
	August 2010	115	120	96%	0.1998	48	51	94%	-0.44	(1.27)
OP-5A New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT DS1 Parity	June 2011	8	8	100%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL Qualified Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	8440	9344	90%	-0.33	(1.20)
	April 2011	1	2	50%	0.5	8899	9806	91%	1.99	(0.44)
	March 2011	1	2	50%	0.5	9612	10652	90%	1.92	(0.46)
	February 2011	1	1	100%	0	8806	9836	90%	-0.34	(1.21)
	January 2011	4	4	100%	0	8825	9810	90%	-0.67	(1.41)
	December 2010	1	1	100%	0	9272	10345	90%	-0.34	(1.21)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	7	7	100%	0	10679	11913	90%	-0.90	(1.55)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS1 Capable Parity	June 2011	52	52	100%	0	12	12	100%	0.00	0.00
	May 2011	10	10	100%	0	5	5	100%	0.00	0.00
	April 2011	25	25	100%	0	8	8	100%	0.00	0.00
	March 2011	31	31	100%	0	14	14	100%	0.00	0.00
	February 2011	24	24	100%	0	5	5	100%	0.00	0.00
	January 2011	41	41	100%	0	2	2	100%	0.00	0.00
	December 2010	83	83	100%	0	1	1	100%	0.00	0.00
	November 2010	22	22	100%	0	3	3	100%	0.00	0.00
	October 2010	5	5	100%	0	8	8	100%	0.00	0.00
	September 2010	16	16	100%	0	26	26	100%	0.00	0.00
	August 2010	9	9	100%	0	31	31	100%	0.00	0.00
OP-5A New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS3 Capable Parity	June 2011	1	1	100%	0	8	10	80%	-0.48	(1.29)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	7	7	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL Parity	June 2011	37	39	95%	0.2206	7589	8471	90%	-1.08	(1.66)
	May 2011	16	17	94%	0.2353	7117	7917	90%	-0.58	(1.35)
	April 2011	12	14	86%	0.3499	7564	8381	90%	0.57	(0.85)
	March 2011	19	20	95%	0.2179	8112	9064	90%	-0.80	(1.49)
	February 2011	90	92	98%	0.1458	7480	8413	89%	-2.71	(2.65)
	January 2011	19	20	95%	0.2179	7454	8363	89%	-0.84	(1.51)
	December 2010	14	15	93%	0.2494	7996	8985	89%	-0.54	(1.33)
	November 2010	12	14	86%	0.3499	8028	9004	89%	0.41	(0.94)
	October 2010	8	10	80%	0.4	8569	9581	89%	0.97	(0.66)
	September 2010	11	11	100%	0	9067	10197	89%	-1.17	(1.71)
	August 2010	10	11	91%	0.2875	8799	9983	88%	-0.28	(1.17)
OP-5A New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop Analog Parity	June 2011	1	1	100%	0	15	15	100%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	15	16	94%	-0.34	(1.21)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	7	7	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	15	15	100%	0.00	0.00
	October 2010	1	1	100%	0	26	26	100%	0.00	0.00
	September 2010	2	2	100%	0	12	12	100%	0.00	0.00
	August 2010	2	2	100%	0	16	16	100%	0.00	0.00
OP-5A New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop ISDN Capable Parity	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	4	4	100%	0	51	53	96%	-0.38	(1.23)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00

	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	48	51	94%	-0.42	(1.26)
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	124	128	97%	0.174	12	13	92%	-0.59	(1.36)
	May 2011	153	156	98%	0.1373	11	12	92%	-0.77	(1.47)
	April 2011	267	276	97%	0.1776	7	8	88%	-0.78	(1.47)
	March 2011	345	352	98%	0.1396	7	7	100%	0.00	(1.69)
	February 2011	285	292	98%	0.153	21	23	91%	-1.03	(1.63)
	January 2011	268	278	96%	0.1862	7	7	100%	0.00	(1.46)
	December 2010	215	221	97%	0.1625	6	6	100%	0.00	(1.63)
	November 2010	235	244	96%	0.1885	11	11	100%	0.00	(1.26)
	October 2010	250	261	96%	0.2009	15	16	94%	-0.33	(1.20)
	September 2010	209	211	99%	0.0969	23	24	96%	-0.75	(1.45)
	August 2010	233	244	95%	0.2075	17	17	100%	0.00	(0.95)
OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex 21) Parity	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	34	34	100%	0	12	13	92%	-0.89	(1.54)
	May 2011	24	27	89%	0.3143	11	12	92%	0.29	(1.22)
	April 2011	131	143	92%	0.2773	7	8	88%	-0.34	(1.21)
	March 2011	220	229	96%	0.1943	7	7	100%	0.00	(1.43)
	February 2011	191	205	93%	0.2522	21	23	91%	-0.30	(1.18)
	January 2011	187	201	93%	0.2546	7	7	100%	0.00	(1.17)
	December 2010	214	229	93%	0.2474	6	6	100%	0.00	(1.27)
	November 2010	186	195	95%	0.2098	11	11	100%	0.00	(1.16)
	October 2010	212	231	92%	0.2747	15	16	94%	0.32	(1.19)
	September 2010	249	264	94%	0.2315	23	24	96%	0.36	(1.17)
	August 2010	249	266	94%	0.2446	17	17	100%	0.00	(0.75)
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	139	148	94%	0.239	83	89	93%	-0.20	(1.12)
	May 2011	177	184	96%	0.1913	51	53	96%	0.01	(1.28)
	April 2011	151	158	96%	0.2058	73	81	90%	-1.34	(1.81)
	March 2011	151	165	92%	0.2787	65	70	93%	0.37	(0.97)
	February 2011	119	127	94%	0.2429	60	61	98%	2.36	(0.37)
	January 2011	135	148	91%	0.2831	64	71	90%	-0.25	(1.15)
	December 2010	174	180	97%	0.1795	50	56	89%	-1.56	(1.95)
	November 2010	112	116	97%	0.1825	39	44	89%	-1.41	(1.86)
	October 2010	157	166	95%	0.2264	54	55	98%	1.73	(0.57)
	September 2010	152	158	96%	0.1911	61	66	92%	-0.97	(1.59)
	August 2010	147	163	90%	0.2975	48	51	94%	1.04	(0.67)
OP-5B New Service Provisioning Quality Business Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	7	7	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	83	89	93%	-0.27	(1.16)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	73	81	90%	-0.33	(1.20)
	March 2011	1	2	50%	0.5	65	70	93%	2.32	(0.40)
	February 2011	1	1	100%	0	60	61	98%	-0.13	(1.08)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	50	56	89%	-0.34	(1.21)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	54	55	98%	-0.13	(1.08)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	48	51	94%	-0.42	(1.26)
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1213	1253	97%	0.1758	4872	5245	93%	-4.85	(3.95)
	May 2011	1151	1195	96%	0.1883	4372	4698	93%	-3.96	(3.41)
	April 2011	911	950	96%	0.1984	4552	4869	93%	-2.75	(2.67)
	March 2011	732	755	97%	0.1719	4968	5328	93%	-3.80	(3.31)
	February 2011	548	562	98%	0.1559	4511	4896	92%	-4.48	(3.72)
	January 2011	732	758	97%	0.182	4492	4850	93%	-3.87	(3.35)
	December 2010	810	832	97%	0.1604	4785	5213	92%	-5.43	(4.30)
	November 2010	923	941	98%	0.137	4782	5171	92%	-6.00	(4.65)
	October 2010	1362	1387	98%	0.133	5114	5529	92%	-7.21	(5.38)
	September 2010	964	980	98%	0.1267	5479	5895	93%	-6.14	(4.73)
	August 2010	1097	1121	98%	0.1447	5390	5861	92%	-6.65	(5.04)
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	12	13	92%	-0.28	(1.17)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	7	8	88%	-0.36	(1.22)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	6	6	100%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	17	17	100%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	9612	10652	90%	-0.33	(1.20)
	February 2011	1	1	100%	0	8806	9836	90%	-0.34	(1.21)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	32	33	97%	0.1714	9272	10345	90%	-1.38	(1.84)
	November 2010	16	19	84%	0.3646	9586	10640	90%	0.86	(0.66)
	October 2010	31	33	94%	0.2386	10089	11209	90%	-0.75	(1.46)
	September 2010	122	125	98%	0.153	10679	11913	90%	-2.90	(2.77)
	August 2010	24	24	100%	0	10326	11628	89%	-1.74	(2.06)
OP-5B New Service Provisioning Quality Frame Relay Diagnostic	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	3	3	100%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality PBX Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	May 2011	6	6	100%	0	0	0	0%	0.00	(0.11)
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2011	8	8	100%	0	0	0	0%	0.00	(0.11)
	February 2011	15	15	100%	0	0	0	0%	0.00	(0.11)
	January 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	December 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	November 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	October 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	September 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	August 2010	9	9	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Residence Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	145	145	100%	0	0	0	0%	0.00	(0.11)
	May 2011	109	109	100%	0	0	0	0%	0.00	(0.11)
	April 2011	147	147	100%	0	0	0	0%	0.00	(0.11)
	March 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
	February 2011	114	114	100%	0	0	0	0%	0.00	(0.11)
	January 2011	121	121	100%	0	0	0	0%	0.00	(0.11)
	December 2010	111	111	100%	0	0	0	0%	0.00	(0.11)
	November 2010	104	105	99%	0.0971	0	0	0%	0.00	(0.08)
	October 2010	113	113	100%	0	0	0	0%	0.00	(0.11)
	September 2010	111	111	100%	0	0	0	0%	0.00	(0.11)
	August 2010	120	120	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	8	8	100%	0	0	0	0%	0.00	(0.11)
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
November 2010	2	2	100%	0	0	0	0%	0.00	0.00	

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.965	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	7	7	100%	0	0	0	0%	0.00	(0.11)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	June 2011	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2011	17	17	100%	0	0	0	0%	0.00	(0.11)
	April 2011	14	14	100%	0	0	0	0%	0.00	(0.11)
	March 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	February 2011	92	92	100%	0	0	0	0%	0.00	(0.11)
	January 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	December 2010	15	15	100%	0	0	0	0%	0.00	(0.11)
	November 2010	14	14	100%	0	0	0	0%	0.00	(0.11)
	October 2010	10	10	100%	0	0	0	0%	0.00	(0.11)
	September 2010	11	11	100%	0	0	0	0%	0.00	(0.11)
	August 2010	11	11	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	June 2011	128	128	100%	0	0	0	0%	0.00	(0.11)
	May 2011	156	156	100%	0	0	0	0%	0.00	(0.11)
	April 2011	276	276	100%	0	0	0	0%	0.00	(0.11)
	March 2011	352	352	100%	0	0	0	0%	0.00	(0.11)
	February 2011	292	292	100%	0	0	0	0%	0.00	(0.11)
	January 2011	278	278	100%	0	0	0	0%	0.00	(0.11)
	December 2010	221	221	100%	0	0	0	0%	0.00	(0.11)
	November 2010	244	244	100%	0	0	0	0%	0.00	(0.11)
	October 2010	261	261	100%	0	0	0	0%	0.00	(0.11)
	September 2010	211	211	100%	0	0	0	0%	0.00	(0.11)
	August 2010	244	244	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
UNE P (Centrex 21) Benchmark 0.965	June 2011	34	34	100%	0	0	0	0%	0.00	(0.11)
	May 2011	27	27	100%	0	0	0	0%	0.00	(0.11)
	April 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2011	229	229	100%	0	0	0	0%	0.00	(0.11)
	February 2011	205	205	100%	0	0	0	0%	0.00	(0.11)
	January 2011	201	201	100%	0	0	0	0%	0.00	(0.11)
	December 2010	229	229	100%	0	0	0	0%	0.00	(0.11)
	November 2010	195	195	100%	0	0	0	0%	0.00	(0.11)
	October 2010	231	231	100%	0	0	0	0%	0.00	(0.11)
	September 2010	264	264	100%	0	0	0	0%	0.00	(0.11)
	August 2010	264	266	99%	0.0864	0	0	0%	0.00	(0.09)
OP-5R New Service Quality Multiple Report	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Business Diagnostic	June 2011	148	148	100%	0	0	0	0%	0.00	(0.11)
	May 2011	184	184	100%	0	0	0	0%	0.00	(0.11)
	April 2011	158	158	100%	0	0	0	0%	0.00	(0.11)
	March 2011	165	165	100%	0	0	0	0%	0.00	(0.11)
	February 2011	127	127	100%	0	0	0	0%	0.00	(0.11)
	January 2011	148	148	100%	0	0	0	0%	0.00	(0.11)
	December 2010	180	180	100%	0	0	0	0%	0.00	(0.11)
	November 2010	116	116	100%	0	0	0	0%	0.00	(0.11)
	October 2010	166	166	100%	0	0	0	0%	0.00	(0.11)
	September 2010	158	158	100%	0	0	0	0%	0.00	(0.11)
	August 2010	163	163	100%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS1 Capable Diagnostic	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00

	August 2010	3	3	100%	0	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	June 2011	1253	1253	100%	0	0	0	0	0%	0.00	(0.11)
Diagnostic	May 2011	1195	1195	100%	0	0	0	0	0%	0.00	(0.11)
	April 2011	950	950	100%	0	0	0	0	0%	0.00	(0.11)
	March 2011	755	755	100%	0	0	0	0	0%	0.00	(0.11)
	February 2011	559	562	99%	0.0729	0	0	0	0%	0.00	(0.09)
	January 2011	758	758	100%	0	0	0	0	0%	0.00	(0.11)
	December 2010	831	832	100%	0.0346	0	0	0	0%	0.00	(0.11)
	November 2010	939	941	100%	0.0461	0	0	0	0%	0.00	(0.10)
	October 2010	1387	1387	100%	0	0	0	0	0%	0.00	(0.11)
	September 2010	980	980	100%	0	0	0	0	0%	0.00	(0.11)
	August 2010	1121	1121	100%	0	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	June 2011	1	1	100%	0	0	0	0	0%	0.00	(0.11)
Diagnostic	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	33	33	100%	0	0	0	0	0%	0.00	(0.11)
	November 2010	19	19	100%	0	0	0	0	0%	0.00	(0.11)
	October 2010	33	33	100%	0	0	0	0	0%	0.00	(0.11)
	September 2010	125	125	100%	0	0	0	0	0%	0.00	(0.11)
	August 2010	23	24	96%	0.1998	0	0	0	0%	0.00	0.02
OP-5R New Service Quality Multiple Report	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	October 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Total Business Diagnostic	June 2011	2	15	13%	0.3399	0	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	4	0%	0	0	0	0	0%	0.00	0.00
	March 2011	4	12	33%	0.4714	0	0	0	0%	0.00	0.00
	February 2011	2	10	20%	0.4	0	0	0	0%	0.00	0.00
	January 2011	1	7	14%	0.3499	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0	0%	0.00	0.00
	November 2010	0	9	0%	0	0	0	0	0%	0.00	0.00
	October 2010	1	9	11%	0.3143	0	0	0	0%	0.00	0.00
	September 2010	2	12	17%	0.3727	0	0	0	0%	0.00	0.00
	August 2010	1	6	17%	0.3727	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Total DS1 Diagnostic	June 2011	0	2	0%	0	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	0	0	0%	0.00	0.00
	April 2011	1	3	33%	0.4714	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	June 2011	0	4	0%	0	0	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	9	0%	0	0	0	0	0%	0.00	0.00
	March 2011	1	8	13%	0.3307	0	0	0	0%	0.00	0.00
	February 2011	0	7	0%	0	0	0	0	0%	0.00	0.00
	January 2011	1	11	9%	0.2875	0	0	0	0%	0.00	0.00
	December 2010	0	6	0%	0	0	0	0	0%	0.00	0.00
	November 2010	0	9	0%	0	0	0	0	0%	0.00	0.00
	October 2010	1	12	8%	0.2764	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	0	0	0	0%	0.00	0.00
	August 2010	0	11	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00

Total Enhanced Extended Loops - DS1 Capable Diagnostic	June 2011	1	10	10%	0.3	0	0	0%	0.00	0.00	
	May 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00	
	April 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00	
	March 2011	1	15	7%	0.2494	0	0	0%	0.00	0.00	
	February 2011	0	8	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	13	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	6	0%	0	0	0	0%	0.00	0.00	
	November 2010	1	5	20%	0.4	0	0	0%	0.00	0.00	
	October 2010	1	10	10%	0.3	0	0	0%	0.00	0.00	
	September 2010	0	6	0%	0	0	0	0%	0.00	0.00	
	August 2010	2	18	11%	0.3143	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	Total Enhanced Extended Loops - DS3 Capable Diagnostic	June 2011	1	41	2%	0.1543	0	0	0%	0.00	0.00
		May 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00
		April 2011	2	41	5%	0.2154	0	0	0%	0.00	0.00
		March 2011	3	26	12%	0.3195	0	0	0%	0.00	0.00
		February 2011	1	16	6%	0.2421	0	0	0%	0.00	0.00
January 2011		1	27	4%	0.1889	0	0	0%	0.00	0.00	
December 2010		4	27	15%	0.3552	0	0	0%	0.00	0.00	
November 2010		0	19	0%	0	0	0	0%	0.00	0.00	
October 2010		0	24	0%	0	0	0	0%	0.00	0.00	
September 2010		0	16	0%	0	0	0	0%	0.00	0.00	
August 2010		1	25	4%	0.196	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	November 2010	1	4	25%	0.433	0	0	0%	0.00	0.00	
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	3	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	Total Line Splitting Diagnostic	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	1	1	100%	0	0	0	0%	0.00	0.00
		February 2011	0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		1	1	100%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic		June 2011	4	4	100%	0	0	0	0%	0.00	0.00
		May 2011	6	6	100%	0	0	0	0%	0.00	0.00
		April 2011	2	2	100%	0	0	0	0%	0.00	0.00
		March 2011	8	8	100%	0	0	0	0%	0.00	0.00
		February 2011	15	15	100%	0	0	0	0%	0.00	0.00
	January 2011	10	10	100%	0	0	0	0%	0.00	0.00	
	December 2010	6	6	100%	0	0	0	0%	0.00	0.00	
	November 2010	6	6	100%	0	0	0	0%	0.00	0.00	
	October 2010	6	6	100%	0	0	0	0%	0.00	0.00	
	September 2010	4	4	100%	0	0	0	0%	0.00	0.00	
	August 2010	8	9	89%	0.3143	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	Total Residence Diagnostic	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	0	0	0%	0	0	0	0%	0.00	0.00
January 2011		1	1	100%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	1	1	100%	0	0	0	0%	0.00	0.00
		April 2011	1	1	100%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	Total Unbundled Loop - ADSL Qualified Diagnostic	June 2011	132	145	91%	0.2857	0	0	0%	0.00	0.00
		May 2011	107	109	98%	0.1342	0	0	0%	0.00	0.00
		April 2011	143	147	97%	0.1627	0	0	0%	0.00	0.00
		March 2011	135	143	94%	0.2298	0	0	0%	0.00	0.00
		February 2011	106	114	93%	0.2554	0	0	0%	0.00	0.00
January 2011		115	121	95%	0.2171	0	0	0%	0.00	0.00	
December 2010		110	111	99%	0.0945	0	0	0%	0.00	0.00	
November 2010		96	105	91%	0.2799	0	0	0%	0.00	0.00	
October 2010		105	113	93%	0.2565	0	0	0%	0.00	0.00	
September 2010		101	111	91%	0.2863	0	0	0%	0.00	0.00	
August 2010		115	120	96%	0.1998	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic		June 2011	8	8	100%	0	0	0	0%	0.00	0.00
		May 2011	1	1	100%	0	0	0	0%	0.00	0.00

	April 2011	1	1	100%	0	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop - DS3 Capable Diagnostic	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop - XDSL Diagnostic	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0	0%	0.00	0.00
	April 2011	1	2	50%	0.5	0	0	0	0%	0.00	0.00
	March 2011	1	2	50%	0.5	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0	0%	0.00	0.00
	January 2011	4	4	100%	0	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2010	7	7	100%	0	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop Analog Diagnostic	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop ISDN Capable Diagnostic	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2011	37	39	95%	0.2206	0	0	0	0%	0.00	0.00
	May 2011	16	17	94%	0.2353	0	0	0	0%	0.00	0.00
	April 2011	12	14	86%	0.3499	0	0	0	0%	0.00	0.00
	March 2011	19	20	95%	0.2179	0	0	0	0%	0.00	0.00
	February 2011	90	92	98%	0.1458	0	0	0	0%	0.00	0.00
	January 2011	19	20	95%	0.2179	0	0	0	0%	0.00	0.00
	December 2010	14	15	93%	0.2494	0	0	0	0%	0.00	0.00
	November 2010	12	14	86%	0.3499	0	0	0	0%	0.00	0.00
	October 2010	8	10	80%	0.4	0	0	0	0%	0.00	0.00
	September 2010	11	11	100%	0	0	0	0	0%	0.00	0.00
	August 2010	10	11	91%	0.2875	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total UNE - P (POTS) Diagnostic	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2011	124	128	97%	0.174	0	0	0	0%	0.00	0.00
	May 2011	153	156	98%	0.1373	0	0	0	0%	0.00	0.00
	April 2011	267	276	97%	0.1776	0	0	0	0%	0.00	0.00
	March 2011	345	352	98%	0.1396	0	0	0	0%	0.00	0.00
	February 2011	285	292	98%	0.153	0	0	0	0%	0.00	0.00
	January 2011	268	278	96%	0.1862	0	0	0	0%	0.00	0.00
	December 2010	215	221	97%	0.1625	0	0	0	0%	0.00	0.00
	November 2010	235	244	96%	0.1885	0	0	0	0%	0.00	0.00
	October 2010	250	261	96%	0.2009	0	0	0	0%	0.00	0.00
	September 2010	209	211	99%	0.0969	0	0	0	0%	0.00	0.00
	August 2010	233	244	95%	0.2075	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total UNE P (Centrex 21) Diagnostic	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2011	34	34	100%	0	0	0	0	0%	0.00	0.00
	May 2011	24	27	89%	0.3143	0	0	0	0%	0.00	0.00
	April 2011	131	143	92%	0.2773	0	0	0	0%	0.00	0.00
	March 2011	220	229	96%	0.1943	0	0	0	0%	0.00	0.00
	February 2011	191	205	93%	0.2522	0	0	0	0%	0.00	0.00
	January 2011	187	201	93%	0.2546	0	0	0	0%	0.00	0.00
	December 2010	214	229	93%	0.2474	0	0	0	0%	0.00	0.00
	November 2010	186	195	95%	0.2098	0	0	0	0%	0.00	0.00
	October 2010	212	231	92%	0.2747	0	0	0	0%	0.00	0.00
	September 2010	249	264	94%	0.2315	0	0	0	0%	0.00	0.00
	August 2010	247	266	93%	0.2575	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Business Parity	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	139	148	1	0.239	0	0	0	0	0.00	0.00
	May 2011	177	184	1	0.1913	0	0	0	0	0.00	0.00
	April 2011	151	158	1	0.2058	0	0	0	0	0.00	0.00
	March 2011	151	165	1	0.2787	0	0	0	0	0.00	0.00
	February 2011	119	127	1	0.2429	0	0	0	0	0.00	0.00
	January 2011	135	148	1	0.2831	0	0	0	0	0.00	0.00
	December 2010	174	180	1	0.1795	0	0	0	0	0.00	0.00
	November 2010	112	116	1	0.1825	0	0	0	0	0.00	0.00
	October 2010	157	166	1	0.2264	0	0	0	0	0.00	0.00
	September 2010	152	158	1	0.1911	0	0	0	0	0.00	0.00
	August 2010	147	163	1	0.2975	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00

	February 2011	1	1	1	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	1	1	1	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	1	1	1	0	0	0	0	0.00	0.00
	March 2011	1	2	1	0.5	0	0	0	0.00	0.00
	February 2011	1	1	1	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	1	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	3	3	1	0	0	0	0	0.00	0.00
	OP-6A-2 Delayed Days for Non-Facility Reasons Business Parity	July 2011	0	0	0	0	0	0	0	0.00
June 2011		1213	1253	1	0.1758	0	0	0	0.00	0.00
May 2011		1151	1195	1	0.1883	0	0	0	0.00	0.00
April 2011		911	950	1	0.1984	0	0	0	0.00	0.00
March 2011		732	755	1	0.1719	0	0	0	0.00	0.00
February 2011		545	562	1	0.1713	0	0	0	0.00	0.00
January 2011		732	758	1	0.182	0	0	0	0.00	0.00
December 2010		809	832	1	0.164	0	0	0	0.00	0.00
November 2010		921	941	1	0.1442	0	0	0	0.00	0.00
October 2010		1362	1387	1	0.133	0	0	0	0.00	0.00
September 2010		964	980	1	0.1267	0	0	0	0.00	0.00
August 2010		1097	1121	1	0.1447	0	0	0	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity		July 2011	0	0	0	0	0	0	0	0.00
	June 2011	1	1	1	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	1	1	1	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	1	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	1	1	1	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	July 2011	0	0	0	0	0	0	0	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		1	1	1	0	0	0	0	0.00	0.00
February 2011		1	1	1	0	0	0	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0.00	0.00
December 2010		32	33	1	0.1714	0	0	0	0.00	0.00
November 2010		16	19	1	0.3646	0	0	0	0.00	0.00
October 2010		31	33	1	0.2386	0	0	0	0.00	0.00
September 2010		122	125	1	0.153	0	0	0	0.00	0.00
August 2010		23	24	1	0.1998	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity		July 2011	0	0	0	0	0	0	0	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons UDIT DS1 Parity	July 2011	0	0	0	0	0	0	0	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		1	1	1	0	132	20	7	-0.30	(1.18)
January 2011		0	0	0	0	0	0	0	0.00	0.00
December 2010		1	1	1	0	66	19	3	-0.42	(1.26)
November 2010		0	0	0	0	0	0	0	0.00	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity		July 2011	0	0	0	0	0	0	0	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	74	32	2	-0.41	(1.25)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	69	31	2	-0.46	(1.28)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	July 2011	0	0	0	0	0	0	0	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00
January 2011	0	0	0	0	0	0	0	0.00	0.00	

	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	2	1	2	0	149	49	3	-0.15	(1.09)
	September 2010	2	2	1	0	314	80	4	-0.28	(1.17)
	August 2010	1	1	1	0	286	71	4	-0.38	(1.23)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	1	1	1	0	19	3	6	-0.50	(1.30)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSL Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	8	2	4	1.41	48	11	4	-0.09	(1.06)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	July 2011	4	2	2	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Dark Fiber - IOF Diagnostic	July 2011	2	1	2	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	1	0	8	1	8	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	1	1	1	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	9	4	2	2.5	3	1	3	0.00	0.00
	July 2011	2	1	2	0	75	4	19	-0.87	(1.53)
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	July 2011	13	1	13	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	4	1	4	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	6	1	6	0	75	4	19	-0.66	(1.40)
OP-6A-5 Delayed Days for Non-Facility Reasons PBX Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	12	4	3	2.31	0	0	0	0.00	0.00
	April 2011	1	1	1	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	2	2	1	0	4	2	2	0.00	0.00
	November 2010	13	5	3	1.14	22	1	22	0.00	0.00
	October 2010	7	6	1	0.41	18	3	6	-0.79	(1.48)
	September 2010	4	4	1	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	43	5	9	11.67	2	1	2	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	8	8	1	0	0	0	0	0.00	0.00
	March 2011	11	11	1	0	0	0	0	0.00	0.00
	February 2011	2	2	1	0	0	0	0	0.00	0.00
	January 2011	7	7	1	0	0	0	0	0.00	0.00
	December 2010	11	8	1	0.52	4	2	2	0.00	0.00
	November 2010	20	17	1	0.73	22	1	22	0.00	0.00

	October 2010	31	17	2	2.16	18	3	6	-0.77	(1.47)
	September 2010	13	13	1	0	0	0	0	0.00	0.00
	August 2010	23	12	2	3.18	16	3	5	-0.71	(1.43)
OP-6A-5 Delayed Days for Non-Facility	July 2011	6	5	1	0.45	0	0	0	0.00	0.00
Reasons Unbundled Loop - ADSL Qualified	June 2011	2	2	1	0	24	2	12	-2.59	(2.58)
Parity	May 2011	2	2	1	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	9	5	2	1.1	8	1	8	0.00	0.00
	January 2011	4	3	1	0.58	15	4	4	-1.43	(1.87)
	December 2010	2	2	1	0	10	2	5	-0.94	(1.57)
	November 2010	30	1	30	0	1	1	1	0.00	0.00
	October 2010	21	12	2	2.6	16	3	5	-1.82	(2.10)
	September 2010	23	7	3	3.25	3	1	3	0.00	0.00
	August 2010	7	2	4	2.12	75	4	19	-1.02	(1.62)
OP-6A-5 Delayed Days for Non-Facility	July 2011	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - DS1 Capable	June 2011	0	0	0	0	0	0	0	0.00	0.00
Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	3	1	3	0	4	2	2	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	July 2011	40	22	2	2.65	101	46	2	-0.38	(1.23)
Reasons Unbundled Loop Analog	June 2011	60	27	2	3.52	181	60	3	-0.70	(1.43)
Parity	May 2011	32	11	3	3.27	153	42	4	-0.52	(1.32)
	April 2011	32	22	1	1.92	109	41	3	-1.02	(1.62)
	March 2011	11	7	2	1.13	129	46	3	-0.87	(1.53)
	February 2011	28	9	3	6.33	265	60	4	-0.31	(1.19)
	January 2011	39	27	1	0.64	119	64	2	-0.81	(1.49)
	December 2010	70	48	1	3.03	218	64	3	-1.35	(1.82)
	November 2010	49	36	1	0.49	158	54	3	-1.16	(1.71)
	October 2010	99	49	2	2.84	149	49	3	-0.73	(1.44)
	September 2010	45	40	1	0.65	314	80	4	-0.99	(1.60)
	August 2010	82	42	2	1.32	286	71	4	-1.36	(1.83)
OP-6B-1 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Business Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	5	1	5	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Residence Parity	June 2011	2	2	1	0	53	3	18	-1.42	(1.86)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	2	2	0.71	58	8	7	-1.05	(1.64)
	March 2011	2	2	1	0	120	11	11	-1.51	(1.92)
	February 2011	1	1	1	0	191	7	27	-1.71	(2.04)
	January 2011	1	1	1	0	86	11	8	-0.68	(1.41)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	87	8	11	-0.75	(1.46)
	October 2010	5	2	3	0.71	110	8	14	-1.00	(1.61)
	September 2010	15	3	5	4.58	91	20	5	0.24	(0.77)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
UNE - P (POTS) Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	4	2	2	1.41	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	32	1	32	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	2	1	2	0	39	1	39	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
UDIT DS1 Parity	June 2011	1	1	1	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	June 2011	0	0	0	0	0	0	0	0.00	0.00
Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	2	2	1	0	0	0	0	0.00	0.00

	August 2010	1	1	1	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	2	2	1	0	87	9	10	-1.70	(2.03)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	12	2	6	0	88	11	8	-0.22	(1.14)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	3	1	3	0	11	5	2	0.34	(0.69)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	6	6	1	0	30	16	2	-0.80	(1.49)
	November 2010	12	12	1	0	143	24	6	-1.08	(1.66)
	October 2010	5	3	2	1.15	44	20	2	-0.36	(1.22)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	1	1	1	0	30	10	3	-0.38	(1.23)
OP-6B-4 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	14	1	14	0	162	17	10	0.49	(0.71)
	January 2011	4	1	4	0	181	22	8	-0.53	(1.32)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable Diagnostic	June 2011	3	1	3	0	228	31	7	-0.52	(1.32)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	1	0	411	24	17	-0.55	(1.33)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	8	2	4	0	8	1	8	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	June 2011	1	1	1	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	50	9	6	1.33	70	13	5	0.21	(0.79)
	January 2011	2	1	2	0	0	0	0	0.00	0.00
	December 2010	5	2	3	2.12	0	0	0	0.00	0.00
	November 2010	12	1	12	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	15	2	8	6.36	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	June 2011	5	2	3	2.12	0	0	0	0.00	0.00
	May 2011	32	2	16	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	21	5	4	0.84	6	1	6	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	88	4	22	21.94	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	114	4	29	22.53	0	0	0	0.00	0.00
	September 2010	14	3	5	2.52	0	0	0	0.00	0.00
	August 2010	8	2	4	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2011	9	4	2	1.26	22	3	7	-1.48	(1.90)
Unbundled Loop Analog Parity	June 2011	4	2	2	0	54	1	54	0.00	0.00
	May 2011	74	4	19	28.38	8	1	8	0.00	0.00
	April 2011	2	2	1	0	0	0	0	0.00	0.00
	March 2011	16	1	16	0	0	0	0	0.00	0.00
	February 2011	35	7	5	6.35	5	1	5	0.00	0.00
	January 2011	11	3	4	2.89	0	0	0	0.00	0.00
	December 2010	3	2	2	0.71	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	6	5	1	0.45	20	1	20	0.00	0.00
	September 2010	84	3	28	45.03	38	2	19	0.70	(0.88)
	August 2010	10	5	2	0	0	0	0	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut* Interval -	July 2011	69	16	07:26	2.98	306	36	12:00	-1.33	(1.81)

Unbundled Loops* Unbundled Loop - Analog Diagnostic	June 2011	99	12	06:00	4.2	298	37	01:12	0.07	(0.89)	
	May 2011	14	4	12:00	0.58	355	32	02:09	-0.64	(1.39)	
	April 2011	20	4	00:00	0	480	37	23:16	-0.90	(1.55)	
	March 2011	16	4	00:00	0	194	36	09:21	-0.43	(1.26)	
	February 2011	85	3	07:55	47.34	573	41	23:31	1.05	(0.42)	
	January 2011	76	13	20:24	4.02	491	53	06:14	-1.08	(1.66)	
	December 2010	18	6	00:00	0	348	47	09:36	-1.13	(1.69)	
	November 2010	81	16	01:26	8.01	329	30	23:16	-1.00	(1.61)	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	42	12	12:00	1.17	211	33	09:21	-1.08	(1.66)	
	August 2010	64	17	18:14	3.6	420	33	17:31	-2.68	(2.63)	
	OP-7 OP-7 - Coordinated Hot Cut* Interval Unbundled Loops* Unbundled Loop Other Diagnostic	July 2011	2	1	00:00	0	0	0	00:00	0.00	0.00
		June 2011	7	2	12:00	3.54	0	0	00:00	0.00	0.00
		May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	9	2	12:00	3.54	0	0	00:00	0.00	0.00
		March 2011	5	2	12:00	2.12	0	0	00:00	0.00	0.00
		February 2011	12	2	00:00	1.41	0	0	00:00	0.00	0.00
January 2011		10	3	07:55	0.58	0	0	00:00	0.00	0.00	
December 2010		2	1	00:00	0	0	0	00:00	0.00	0.00	
November 2010		14	4	12:00	1	0	0	00:00	0.00	0.00	
October 2010		12	3	00:00	2.65	0	0	00:00	0.00	0.00	
September 2010		4	1	00:00	0	0	0	00:00	0.00	0.00	
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
OP-8B Number Portability Timeliness LNP Benchmark 0.95		July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	29	1	2900%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0%	0.00	0.00
		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	62	1	6200%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		4	2	200%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OS-1 Speed of Answer - Operator Services Parity by Design		July 2011	0	0	:00	0	0	0	:00	0.00	0.00
		June 2011	0	0	:00	0	0	0	:00	0.00	0.00
		May 2011	0	0	:00	0	0	0	:00	0.00	0.00
		April 2011	0	0	:00	0	0	0	:00	0.00	0.00
		March 2011	0	0	:00	0	0	0	:00	0.00	0.00
	February 2011	0	0	:00	0	0	0	:00	0.00	0.00	
	January 2011	0	0	:00	0	0	0	:00	0.00	0.00	
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	November 2010	91	1	:00	0	21	1	:00	0.00	0.00	
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	September 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	PO-15 Number of Due Date Changes per Order All Parity	July 2011	0	0	0	0	0	0	0	0.00	0.00
		June 2011	0	0	0	0	0	0	0	0.00	0.00
		May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	2	1	2	0	40	8	5	-0.49	(1.29)
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		15	5	3	0	39	8	5	-0.57	(1.35)	
December 2010		0	0	0	0	0	0	0	0.00	0.00	
November 2010		0	0	0	0	0	0	0	0.00	0.00	
October 2010		0	0	0	0	0	0	0	0.00	0.00	
September 2010		4	2	2	0	65	6	11	-1.17	(1.71)	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
PO-16 Timely Release Notifications Benchmark 0.925		July 2011	0.18263889	118	0%	0.000694444	0	0	0%	0.00	0.00
		June 2011	1.13333333	377	0%	0.004166667	0	0	0%	0.00	0.00
		May 2011	0.4875	305	0%	0.002777778	0	0	0%	0.00	0.00
		April 2011	0.59375	329	0%	0.002083333	0	0	0%	0.00	0.00
		March 2011	0.69652778	347	0%	0.002777778	0	0	0%	0.00	0.00
	February 2011	0.62708333	226	0%	0.004861111	0	0	0%	0.00	0.00	
	January 2011	0.75069444	275	0%	0.005555556	0	0	0%	0.00	0.00	
	December 2010	0.74097222	324	0%	0.005555556	0	0	0%	0.00	0.00	
	November 2010	1.68680556	472	0%	0.025	0	0	0%	0.00	0.00	
	October 2010	3.06180556	819	0%	0.005555556	0	0	0%	0.00	0.00	
	September 2010	1.42152778	471	0%	0.004861111	0	0	0%	0.00	0.00	
	August 2010	1.21180556	590	0%	0.004166667	0	0	0%	0.00	0.00	
	PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
		June 2011	0.12638889	4	3%	0.009027778	0	0	0%	0.00	0.00
		May 2011	1.0875	31	4%	0.009027778	0	0	0%	0.00	0.00
		April 2011	0	20	0%	0	0	0	0%	0.00	0.00
		March 2011	0.00763889	1	1%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00	
January 2011		0.07361111	2	4%	0	0	0	0%	0.00	0.00	
December 2010		0.81944444	22	4%	0	0	0	0%	0.00	0.00	
November 2010		0.68055556	18	4%	0.000694444	0	0	0%	0.00	0.00	
October 2010		0.3125	10	3%	0.009722222	0	0	0%	0.00	0.00	
September 2010		0.07152778	4	2%	0.008333333	0	0	0%	0.00	0.00	
August 2010		0.15902778	10	2%	0.002083333	0	0	0%	0.00	0.00	
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Diagnostic		July 2011	91	91	100%	0	0	0	0%	0.00	(0.16)
		June 2011	329	330	100%	0.055	0	0	0%	0.00	(0.15)
		May 2011	257	257	100%	0	0	0	0%	0.00	(0.16)

	April 2011	276	276	100%	0	0	0	0%	0.00	(0.16)
	March 2011	291	294	99%	0.1005	0	0	0%	0.00	(0.13)
	February 2011	209	209	100%	0	0	0	0%	0.00	(0.16)
	January 2011	239	239	100%	0	0	0	0%	0.00	(0.16)
	December 2010	288	288	100%	0	0	0	0%	0.00	(0.16)
	November 2010	396	396	100%	0	0	0	0%	0.00	(0.16)
	October 2010	782	786	99%	0.0712	0	0	0%	0.00	(0.14)
	September 2010	471	471	100%	0	0	0	0%	0.00	(0.16)
	August 2010	527	528	100%	0.0435	0	0	0%	0.00	(0.15)
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 27.0 Diagnostic	July 2011	6647	6647	100%	0	0	0	0%	0.00	(0.16)
	June 2011	7012	7012	100%	0	0	0	0%	0.00	(0.16)
	May 2011	5007	5008	100%	0.0141	0	0	0%	0.00	(0.16)
	April 2011	4817	4819	100%	0.0204	0	0	0%	0.00	(0.16)
	March 2011	5796	5799	100%	0.0227	0	0	0%	0.00	(0.16)
	February 2011	5432	5432	100%	0	0	0	0%	0.00	(0.16)
	January 2011	5239	5243	100%	0.0276	0	0	0%	0.00	(0.16)
	December 2010	6214	6215	100%	0.0127	0	0	0%	0.00	(0.16)
	November 2010	6915	6916	100%	0.012	0	0	0%	0.00	(0.16)
	October 2010	7139	7140	100%	0.0118	0	0	0%	0.00	(0.16)
	September 2010	6988	6988	100%	0	0	0	0%	0.00	(0.16)
	August 2010	8028	8031	100%	0.0193	0	0	0%	0.00	(0.16)
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 28.0 Diagnostic	July 2011	0	0	0%	0	7.61	1	761%	0.00	0.00
	June 2011	0	0	0%	0	7.27	1	727%	0.00	0.00
	May 2011	0	0	0%	0	7.07	1	707%	0.00	0.00
	April 2011	0	0	0%	0	7.19	1	719%	0.00	0.00
	March 2011	0	0	0%	0	7.47	1	747%	0.00	0.00
	February 2011	0	0	0%	0	7.2	1	720%	0.00	0.00
	January 2011	0	0	0%	0	6.86	1	686%	0.00	0.00
	December 2010	0	0	0%	0	7.01	1	701%	0.00	0.00
	November 2010	0	0	0%	0	7	1	700%	0.00	0.00
	October 2010	0	0	0%	0	7.08	1	708%	0.00	0.00
	September 2010	0	0	0%	0	6.7	1	670%	0.00	0.00
	August 2010	0	0	0%	0	7.03	1	703%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 29.0 Diagnostic	July 2011	92	1557	6%	0.25	237	20547	1%	16.07	8.77
	June 2011	130	1964	7%	0.26	263	23029	1%	20.55	11.49
	May 2011	91	1801	5%	0.24	205	19747	1%	14.77	7.98
	April 2011	117	1808	6%	0.25	275	20329	1%	16.85	9.25
	March 2011	99	2099	5%	0.22	324	24344	1%	11.73	6.13
	February 2011	91	1536	6%	0.25	254	20025	1%	14.03	7.53
	January 2011	110	1594	7%	0.26	324	21184	2%	15.26	8.28
	December 2010	67	1713	4%	0.2	275	20862	1%	7.65	3.65
	November 2010	139	1858	7%	0.27	296	21353	1%	18.65	10.34
	October 2010	133	2200	6%	0.25	286	21914	1%	16.48	9.02
	September 2010	100	2041	5%	0.23	349	23792	1%	11.34	5.89
	August 2010	135	2075	7%	0.26	239	22622	1%	21.57	12.11
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	July 2011	2	2	100%	0	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	0	0	0%	0.00	0.00
	April 2011	0	0	100%	0	0	0	0%	0.00	0.00
	March 2011	5	5	100%	0	0	0	0%	0.00	0.00
	February 2011	6	6	100%	0	0	0	0%	0.00	0.00
	January 2011	4	4	100%	0	0	0	0%	0.00	0.00
	December 2010	3	3	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	0	0	:00	0	0	0	:00	0.00	0.00
	April 2011	160	168	:27	0	0	0	:00	0.00	0.00
	March 2011	0	0	:00	0	0	0	:00	0.00	0.00
	February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	0	0	:00	0	0	0	:00	0.00	0.00
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00
	November 2010	0	0	:00	0	0	0	:00	0.00	0.00
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00
	September 2010	0	0	:00	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	0	0	:00	0	0	0	:00	0.00	0.00
	April 2011	0	0	:00	0	0	0	:00	0.00	0.00
	March 2011	936	941	:22	0	0	0	:00	0.00	0.00
	February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	0	0	:00	0	0	0	:00	0.00	0.00
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00
	November 2010	0	0	:00	0	0	0	:00	0.00	0.00
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00
	September 2010	919	933	:24	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	0	0	:00	0	0	0	:00	0.00	0.00
	April 2011	0	0	:00	0	0	0	:00	0.00	0.00
	March 2011	0	0	:00	0	0	0	:00	0.00	0.00
	February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	0	0	:00	0	0	0	:00	0.00	0.00
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00
	November 2010	0	0	:00	0	0	0	:00	0.00	0.00
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00
	September 2010	294	294	:00	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	0	0	:00	0	0	0	:00	0.00	0.00
	April 2011	0	0	:00	0	0	0	:00	0.00	0.00
	March 2011	289	294	:31	0	0	0	:00	0.00	0.00

	February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	0	0	:00	0	0	0	:00	0.00	0.00
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00
	November 2010	0	0	:00	0	0	0	:00	0.00	0.00
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00
	September 2010	291	292	:06	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	0	0	:00	0	0	0	:00	0.00	0.00
	April 2011	0	0	:00	0	0	0	:00	0.00	0.00
	March 2011	293	293	:00	0	0	0	:00	0.00	0.00
	February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	0	0	:00	0	0	0	:00	0.00	0.00
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00
	November 2010	0	0	:00	0	0	0	:00	0.00	0.00
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00
	September 2010	292	292	:00	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	0	0	:00	0	0	0	:00	0.00	0.00
	April 2011	0	0	:00	0	0	0	:00	0.00	0.00
	March 2011	61	61	:00	0	0	0	:00	0.00	0.00
	February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	0	0	:00	0	0	0	:00	0.00	0.00
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00
	November 2010	0	0	:00	0	0	0	:00	0.00	0.00
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00
	September 2010	61	61	:00	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	July 2011	6223.14	3143	:12	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	April 2011	5565.75	2715	:00	0	0	0	:00	0.00	0.00
	March 2011	5865.15	3205	:12	0	0	0	:00	0.00	0.00
	February 2011	5650.64	3071	:36	0	0	0	:00	0.00	0.00
	January 2011	5922.4	3365	:24	0	0	0	:00	0.00	0.00
	December 2010	5783.4	3213	:00	0	0	0	:00	0.00	0.00
	November 2010	5862.65	3169	:00	0	0	0	:00	0.00	0.00
	October 2010	5794.98	3274	:48	0	0	0	:00	0.00	0.00
	September 2010	5821.45	3365	:12	0	0	0	:00	0.00	0.00
	August 2010	5782.59	3267	:48	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	July 2011	314.3	3143	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	336.93	3063	:24	0.01	0	0	:00	0.00	0.00
	April 2011	271.5	2715	:00	0.01	0	0	:00	0.00	0.00
	March 2011	352.55	3205	:24	0.07	0	0	:00	0.00	0.00
	February 2011	337.81	3071	:24	0.06	0	0	:00	0.00	0.00
	January 2011	336.5	3365	:00	0.01	0	0	:00	0.00	0.00
	December 2010	353.43	3213	:24	0.01	0	0	:00	0.00	0.00
	November 2010	316.9	3169	:00	0.01	0	0	:00	0.00	0.00
	October 2010	327.4	3274	:00	0.01	0	0	:00	0.00	0.00
	September 2010	302.85	3365	:36	0.01	0	0	:00	0.00	0.00
	August 2010	359.37	3267	:24	0.01	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	July 2011	5908.84	3143	:12	0.56	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	5360.25	3063	:00	0.5	0	0	:00	0.00	0.00
	April 2011	5294.25	2715	:00	0.27	0	0	:00	0.00	0.00
	March 2011	5512.6	3205	:48	0.45	0	0	:00	0.00	0.00
	February 2011	5312.83	3071	:12	0.46	0	0	:00	0.00	0.00
	January 2011	5585.9	3365	:24	0.41	0	0	:00	0.00	0.00
	December 2010	5429.97	3213	:36	0.55	0	0	:00	0.00	0.00
	November 2010	5545.75	3169	:00	0.56	0	0	:00	0.00	0.00
	October 2010	5467.58	3274	:48	0.71	0	0	:00	0.00	0.00
	September 2010	5518.6	3365	:36	0.61	0	0	:00	0.00	0.00
	August 2010	5423.22	3267	:24	0.5	0	0	:00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	July 2011	2753.73	719	:12	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	2382.07	641	:48	0	0	0	:00	0.00	0.00
	April 2011	1817.78	586	:00	0	0	0	:00	0.00	0.00
	March 2011	2171.57	735	:00	0	0	0	:00	0.00	0.00
	February 2011	1973.88	671	:36	0	0	0	:00	0.00	0.00
	January 2011	2301.52	770	:36	0	0	0	:00	0.00	0.00
	December 2010	2075.43	699	:48	0	0	0	:00	0.00	0.00
	November 2010	2263.34	737	:48	0	0	0	:00	0.00	0.00
	October 2010	2186.69	759	:12	0	0	0	:00	0.00	0.00
	September 2010	2552.43	749	:24	0	0	0	:00	0.00	0.00
	August 2010	1970.44	723	:12	0	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	July 2011	72.25	719	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	65.16	641	:00	0.01	0	0	:00	0.00	0.00
	April 2011	59.69	586	:00	0	0	0	:00	0.00	0.00
	March 2011	76.63	735	:00	0.07	0	0	:00	0.00	0.00
	February 2011	67.49	671	:00	0	0	0	:00	0.00	0.00
	January 2011	77.41	770	:00	0	0	0	:00	0.00	0.00
	December 2010	70.4	699	:00	0	0	0	:00	0.00	0.00
	November 2010	74.11	737	:00	0	0	0	:00	0.00	0.00
	October 2010	76.25	759	:00	0	0	0	:00	0.00	0.00
	September 2010	67.2	749	:36	0	0	0	:00	0.00	0.00
	August 2010	72.72	723	:00	0	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	July 2011	2681.48	719	:12	1.62	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	2316.91	641	:24	0.79	0	0	:00	0.00	0.00
	April 2011	1758.09	586	:00	0.57	0	0	:00	0.00	0.00
	March 2011	2094.94	735	:00	0.69	0	0	:00	0.00	0.00
	February 2011	1906.39	671	:36	0.65	0	0	:00	0.00	0.00
	January 2011	2224.11	770	:36	0.69	0	0	:00	0.00	0.00

	December 2010	2005.03	699	:48	0.67	0	0	:00	0.00	0.00
	November 2010	2189.23	737	:48	0.78	0	0	:00	0.00	0.00
	October 2010	2110.44	759	:12	1.74	0	0	:00	0.00	0.00
	September 2010	2485.23	749	:48	0.77	0	0	:00	0.00	0.00
	August 2010	1897.72	723	:48	0.82	0	0	:00	0.00	0.00
PO-1A-4 Total	Pre-Order Response Times	26105.25	5532	:48	0	0	0	:00	0.00	0.00
(Address Validation) IMA Aggregate	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Benchmark 10	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	35958.52	5414	:36	0	0	0	:00	0.00	0.00
	April 2011	28973.95	5104	:12	0	0	0	:00	0.00	0.00
	March 2011	38574.15	5882	:24	0	0	0	:00	0.00	0.00
	February 2011	40444.81	5391	:00	0	0	0	:00	0.00	0.00
	January 2011	47332.32	6041	:36	0	0	0	:00	0.00	0.00
	December 2010	36031.27	5737	:12	0	0	0	:00	0.00	0.00
	November 2010	52130.06	5854	:24	0	0	0	:00	0.00	0.00
	October 2010	51985.73	6205	:12	0	0	0	:00	0.00	0.00
	September 2010	43316.87	6126	:48	0	0	0	:00	0.00	0.00
	August 2010	30719.69	6148	:00	0	0	0	:00	0.00	0.00
PO-1A-4(a)	Pre-Order Response Times	844.09	5532	:00	0	0	0	:00	0.00	0.00
(Address Validation) IMA Request	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	878.77	5414	:24	0.03	0	0	:00	0.00	0.00
	April 2011	518.64	5104	:00	0	0	0	:00	0.00	0.00
	March 2011	943.54	5882	:24	0.03	0	0	:00	0.00	0.00
	February 2011	861.95	5391	:24	0.02	0	0	:00	0.00	0.00
	January 2011	963.4	6041	:24	0	0	0	:00	0.00	0.00
	December 2010	803.88	5737	:36	0	0	0	:00	0.00	0.00
	November 2010	823.27	5854	:36	0	0	0	:00	0.00	0.00
	October 2010	882.14	6205	:36	0.01	0	0	:00	0.00	0.00
	September 2010	842.87	6126	:36	0.02	0	0	:00	0.00	0.00
	August 2010	869.15	6148	:36	0	0	0	:00	0.00	0.00
PO-1A-4(b)	Pre-Order Response Times	25261.16	5532	:48	3.48	0	0	:00	0.00	0.00
(Address Validation) IMA Response	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	35079.75	5414	:12	3.54	0	0	:00	0.00	0.00
	April 2011	28455.31	5104	:12	5.95	0	0	:00	0.00	0.00
	March 2011	37630.61	5882	:00	3.7	0	0	:00	0.00	0.00
	February 2011	39582.86	5391	:36	4.24	0	0	:00	0.00	0.00
	January 2011	46368.92	6041	:12	4.31	0	0	:00	0.00	0.00
	December 2010	35227.39	5737	:36	4.7	0	0	:00	0.00	0.00
	November 2010	51306.79	5854	:24	7.17	0	0	:00	0.00	0.00
	October 2010	51103.59	6205	:36	6.93	0	0	:00	0.00	0.00
	September 2010	42474	6126	:12	4.07	0	0	:00	0.00	0.00
	August 2010	29850.54	6148	:24	4.59	0	0	:00	0.00	0.00
PO-1A-5 Total	Pre-Order Response Times	5705.84	1288	:12	0	0	0	:00	0.00	0.00
(Get CSR) IMA Aggregate	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Benchmark 12.5	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	5493.18	1218	:24	0	0	0	:00	0.00	0.00
	April 2011	5233.92	1128	:36	0	0	0	:00	0.00	0.00
	March 2011	5910.45	1299	:00	0	0	0	:00	0.00	0.00
	February 2011	5731.94	1238	:12	0	0	0	:00	0.00	0.00
	January 2011	6233.08	1379	:48	0	0	0	:00	0.00	0.00
	December 2010	6349.84	1334	:24	0	0	0	:00	0.00	0.00
	November 2010	6232.2	1326	:00	0	0	0	:00	0.00	0.00
	October 2010	6584.58	1413	:24	0	0	0	:00	0.00	0.00
	September 2010	5361.8	1411	:00	0	0	0	:00	0.00	0.00
	August 2010	5974.32	1364	:12	0	0	0	:00	0.00	0.00
PO-1A-5(a)	Pre-Order Response Times	128.8	1288	:00	0.01	0	0	:00	0.00	0.00
(Get CSR) IMA Request	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	121.8	1218	:00	0.01	0	0	:00	0.00	0.00
	April 2011	112.8	1128	:00	0	0	0	:00	0.00	0.00
	March 2011	129.9	1299	:00	0.01	0	0	:00	0.00	0.00
	February 2011	123.8	1238	:00	0	0	0	:00	0.00	0.00
	January 2011	137.9	1379	:00	0.01	0	0	:00	0.00	0.00
	December 2010	133.4	1334	:00	0	0	0	:00	0.00	0.00
	November 2010	132.6	1326	:00	0.01	0	0	:00	0.00	0.00
	October 2010	141.3	1413	:00	0	0	0	:00	0.00	0.00
	September 2010	126.99	1411	:36	0.01	0	0	:00	0.00	0.00
	August 2010	136.4	1364	:00	0.01	0	0	:00	0.00	0.00
PO-1A-5(b)	Pre-Order Response Times	5577.04	1288	:12	2.58	0	0	:00	0.00	0.00
(Get CSR) IMA Response	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	5371.38	1218	:24	2.17	0	0	:00	0.00	0.00
	April 2011	5121.12	1128	:36	1.37	0	0	:00	0.00	0.00
	March 2011	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00
	February 2011	5608.14	1238	:12	1.7	0	0	:00	0.00	0.00
	January 2011	6095.18	1379	:48	1.67	0	0	:00	0.00	0.00
	December 2010	6216.44	1334	:24	2.07	0	0	:00	0.00	0.00
	November 2010	6099.6	1326	:00	1.75	0	0	:00	0.00	0.00
	October 2010	6443.28	1413	:24	1.98	0	0	:00	0.00	0.00
	September 2010	5234.81	1411	:24	1.57	0	0	:00	0.00	0.00
	August 2010	5837.92	1364	:12	1.58	0	0	:00	0.00	0.00
PO-1A-6 Total	Pre-Order Response Times	23615.31	8132	:00	0	0	0	:00	0.00	0.00
(TN Reservation) IMA Aggregate	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Benchmark 10	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	27023.79	8308	:00	0	0	0	:00	0.00	0.00
	April 2011	28197.62	8047	:00	0	0	0	:00	0.00	0.00
	March 2011	28706.99	9034	:12	0	0	0	:00	0.00	0.00
	February 2011	26765.85	8346	:24	0	0	0	:00	0.00	0.00
	January 2011	29703.34	9268	:00	0	0	0	:00	0.00	0.00
	December 2010	29872.95	8899	:24	0	0	0	:00	0.00	0.00
	November 2010	32008.77	9077	:12	0	0	0	:00	0.00	0.00
	October 2010	33319.22	9583	:12	0	0	0	:00	0.00	0.00
	September 2010	28006.38	9283	:48	0	0	0	:00	0.00	0.00
	August 2010	32326.29	9361	:00	0	0	0	:00	0.00	0.00
PO-1A-6(a)	Pre-Order Response Times	1564.91	8132	:36	0.02	0	0	:00	0.00	0.00
(TN Reservation) IMA Request	July 2011	0	0	:00	0	0	0	:00	0.00	0.00
Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	1842.25	8308	:48	0.11	0	0	:00	0.00	0.00
	April 2011	1769.39	8047	:48	0.02	0	0	:00	0.00	0.00
	March 2011	1946.48	9034	:48	0.06	0	0	:00	0.00	0.00
	February 2011	1778.38	8346	:24	0.06	0	0	:00	0.00	0.00
	January 2011	1979.54	9268	:24	0.02	0	0	:00	0.00	0.00
	December 2010	1955.07	8899	:48	0.02	0	0	:00	0.00	0.00
	November 2010	2001.47	9077	:48	0.02	0	0	:00	0.00	0.00

	October 2010	2143.43	9583	:48	0.03	0	0	:00	0.00	0.00
	September 2010	1865.14	9283	:00	0.04	0	0	:00	0.00	0.00
	August 2010	2072.65	9361	:48	0.02	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times	July 2011	22050.4	8132	:24	1.32	0	0	:00	0.00	0.00
(TN Reservation) IMA Response Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	25181.54	8308	:12	0.87	0	0	:00	0.00	0.00
	April 2011	26428.23	8047	:12	0.9	0	0	:00	0.00	0.00
	March 2011	26760.51	9034	:24	0.98	0	0	:00	0.00	0.00
	February 2011	24987.47	8346	:36	1.04	0	0	:00	0.00	0.00
	January 2011	27723.8	9268	:36	1.05	0	0	:00	0.00	0.00
	December 2010	27917.88	8899	:36	1.17	0	0	:00	0.00	0.00
	November 2010	30007.3	9077	:24	1.23	0	0	:00	0.00	0.00
	October 2010	31175.79	9583	:00	1.12	0	0	:00	0.00	0.00
	September 2010	26141.24	9283	:48	0.95	0	0	:00	0.00	0.00
	August 2010	30253.64	9361	:12	0.85	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times	July 2011	3772.22	1150	:12	0	0	0	:00	0.00	0.00
(TN Reservation) IMA Accept Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	3398.8	1135	:36	0	0	0	:00	0.00	0.00
	April 2011	4405.2	1164	:12	0	0	0	:00	0.00	0.00
	March 2011	3550.27	1312	:24	0	0	0	:00	0.00	0.00
	February 2011	3420.27	1243	:00	0	0	0	:00	0.00	0.00
	January 2011	3730.1	1361	:36	0	0	0	:00	0.00	0.00
	December 2010	4252.14	1303	:24	0	0	0	:00	0.00	0.00
	November 2010	4042.59	1330	:36	0	0	0	:00	0.00	0.00
	October 2010	3772.22	1442	:48	0	0	0	:00	0.00	0.00
	September 2010	3746.78	1441	:00	0	0	0	:00	0.00	0.00
	August 2010	3971.82	1368	:00	0	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times	July 2011	105.92	1150	:36	0	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Aggregate Benchmark 20	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	April 2011	119.31	1164	:00	0.01	0	0	:00	0.00	0.00
	March 2011	121.7	1312	:36	0	0	0	:00	0.00	0.00
	February 2011	115.22	1243	:36	0	0	0	:00	0.00	0.00
	January 2011	125.68	1361	:36	0	0	0	:00	0.00	0.00
	December 2010	133.15	1303	:00	0	0	0	:00	0.00	0.00
	November 2010	135.88	1330	:00	0	0	0	:00	0.00	0.00
	October 2010	147.34	1442	:00	0	0	0	:00	0.00	0.00
	September 2010	118.46	1441	:12	0	0	0	:00	0.00	0.00
	August 2010	139.99	1368	:00	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times	July 2011	3666.3	1150	:36	7.04	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Request Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	3289.35	1135	:00	5.59	0	0	:00	0.00	0.00
	April 2011	4285.89	1164	:12	6.11	0	0	:00	0.00	0.00
	March 2011	3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
	February 2011	3305.05	1243	:24	6.65	0	0	:00	0.00	0.00
	January 2011	3604.42	1361	:00	6.78	0	0	:00	0.00	0.00
	December 2010	4118.99	1303	:24	6.38	0	0	:00	0.00	0.00
	November 2010	3906.71	1330	:36	6.44	0	0	:00	0.00	0.00
	October 2010	3624.88	1442	:24	5.36	0	0	:00	0.00	0.00
	September 2010	3628.32	1441	:48	5.79	0	0	:00	0.00	0.00
	August 2010	3831.83	1368	:00	6.54	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times	July 2011	7220.45	2043	:12	0	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Response Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	5979.42	1869	:00	0	0	0	:00	0.00	0.00
	April 2011	5229.76	1775	:00	0	0	0	:00	0.00	0.00
	March 2011	5977.04	2143	:36	0	0	0	:00	0.00	0.00
	February 2011	5510.08	1932	:00	0	0	0	:00	0.00	0.00
	January 2011	6248.82	2208	:12	0	0	0	:00	0.00	0.00
	December 2010	6109.3	2107	:00	0	0	0	:00	0.00	0.00
	November 2010	6050.54	2102	:12	0	0	0	:00	0.00	0.00
	October 2010	5958.48	2209	:00	0	0	0	:00	0.00	0.00
	September 2010	6252.66	2223	:24	0	0	0	:00	0.00	0.00
	August 2010	5592.64	2149	:00	0	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times	July 2011	207.68	2043	:00	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA Aggregate Benchmark 25	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	193.66	1869	:00	0.01	0	0	:00	0.00	0.00
	April 2011	178.67	1775	:00	0	0	0	:00	0.00	0.00
	March 2011	217.55	2143	:00	0.01	0	0	:00	0.00	0.00
	February 2011	195.55	1932	:00	0	0	0	:00	0.00	0.00
	January 2011	224.01	2208	:00	0	0	0	:00	0.00	0.00
	December 2010	212.62	2107	:00	0	0	0	:00	0.00	0.00
	November 2010	212.65	2102	:00	0	0	0	:00	0.00	0.00
	October 2010	223.61	2209	:00	0	0	0	:00	0.00	0.00
	September 2010	201.02	2223	:36	0.01	0	0	:00	0.00	0.00
	August 2010	217.89	2149	:00	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times	July 2011	6007.17	2043	:36	0.88	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA Request Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
	April 2011	3997.27	1775	:00	0.61	0	0	:00	0.00	0.00
	March 2011	4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
	February 2011	4562.47	1932	:24	0.77	0	0	:00	0.00	0.00
	January 2011	5168.52	2208	:36	0.77	0	0	:00	0.00	0.00
	December 2010	5078.97	2107	:24	1.11	0	0	:00	0.00	0.00
	November 2010	4998.37	2102	:12	0.9	0	0	:00	0.00	0.00
	October 2010	4883.07	2209	:24	0.72	0	0	:00	0.00	0.00
	September 2010	5144.2	2223	:24	0.92	0	0	:00	0.00	0.00
	August 2010	4493.47	2149	:36	0.65	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times	July 2011	1005.6	2043	:36	0.3	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA Response Diagnostic	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	826.4	1869	:36	0.22	0	0	:00	0.00	0.00
	April 2011	1053.82	1775	:36	0.07	0	0	:00	0.00	0.00
	March 2011	831.75	2143	:36	0.08	0	0	:00	0.00	0.00
	February 2011	752.06	1932	:36	0.07	0	0	:00	0.00	0.00
	January 2011	856.29	2208	:36	0.05	0	0	:00	0.00	0.00
	December 2010	817.71	2107	:36	0.09	0	0	:00	0.00	0.00
	November 2010	839.52	2102	:00	0.14	0	0	:00	0.00	0.00
	October 2010	851.8	2209	:36	0.06	0	0	:00	0.00	0.00
	September 2010	907.44	2223	:24	0.33	0	0	:00	0.00	0.00

	August 2010	881.28	2149	:24	0.15	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt Scheduler XML) XML Request/Response Benchmark 10	July 2011	13390.93	1512	:24	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	12301.03	1548	:00	0	0	0	:00	0.00	0.00
	April 2011	54642.4	6893	:12	0	0	0	:00	0.00	0.00
	March 2011	13331.05	1677	:00	0	0	0	:00	0.00	0.00
	February 2011	12244.8	1518	:48	0	0	0	:00	0.00	0.00
	January 2011	13572.41	1723	:12	0	0	0	:00	0.00	0.00
	December 2010	14658.57	1702	:24	0	0	0	:00	0.00	0.00
	November 2010	14896.31	1864	:36	0	0	0	:00	0.00	0.00
	October 2010	17098.51	2059	:00	0	0	0	:00	0.00	0.00
	September 2010	14136.58	1832	:48	0	0	0	:00	0.00	0.00
	August 2010	16186.25	2004	:12	0	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	July 2011	188.95	1512	:48	0.06	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	228.7	1548	:00	0.1	0	0	:00	0.00	0.00
	April 2011	1092.65	6893	:24	0.05	0	0	:00	0.00	0.00
	March 2011	243.86	1677	:00	0.06	0	0	:00	0.00	0.00
	February 2011	220.19	1518	:00	0.06	0	0	:00	0.00	0.00
	January 2011	251.72	1723	:00	0.07	0	0	:00	0.00	0.00
	December 2010	265.92	1702	:24	0.06	0	0	:00	0.00	0.00
	November 2010	292.32	1864	:24	0.06	0	0	:00	0.00	0.00
	October 2010	326.33	2059	:24	0.06	0	0	:00	0.00	0.00
	September 2010	210.94	1832	:48	0.06	0	0	:00	0.00	0.00
	August 2010	315.73	2004	:24	0.06	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	July 2011	13201.98	1512	:12	6	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	12072.33	1548	:00	6.21	0	0	:00	0.00	0.00
	April 2011	53549.75	6893	:48	4.81	0	0	:00	0.00	0.00
	March 2011	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00
	February 2011	12024.61	1518	:48	5.88	0	0	:00	0.00	0.00
	January 2011	13320.69	1723	:12	6.72	0	0	:00	0.00	0.00
	December 2010	14392.65	1702	:24	8.08	0	0	:00	0.00	0.00
	November 2010	14603.99	1864	:12	7.57	0	0	:00	0.00	0.00
	October 2010	16772.18	2059	:00	8.4	0	0	:00	0.00	0.00
	September 2010	13925.64	1832	:00	6.73	0	0	:00	0.00	0.00
	August 2010	15870.52	2004	:48	8.09	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	July 2011	6478.18	948	:12	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	5592.08	867	:00	0	0	0	:00	0.00	0.00
	April 2011	4642.72	826	:48	0	0	0	:00	0.00	0.00
	March 2011	5885.93	960	:12	0	0	0	:00	0.00	0.00
	February 2011	5616.26	921	:00	0	0	0	:00	0.00	0.00
	January 2011	6509.58	1021	:12	0	0	0	:00	0.00	0.00
	December 2010	6441.51	957	:12	0	0	0	:00	0.00	0.00
	November 2010	5876.09	917	:24	0	0	0	:00	0.00	0.00
	October 2010	4645.03	961	:12	0	0	0	:00	0.00	0.00
	September 2010	6146.34	967	:24	0	0	0	:00	0.00	0.00
	August 2010	4997.37	948	:48	0	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	July 2011	95.58	948	:00	0	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	88.82	867	:00	0.01	0	0	:00	0.00	0.00
	April 2011	83.16	826	:00	0	0	0	:00	0.00	0.00
	March 2011	97.13	960	:00	0	0	0	:00	0.00	0.00
	February 2011	94.59	921	:00	0.03	0	0	:00	0.00	0.00
	January 2011	103.53	1021	:00	0	0	0	:00	0.00	0.00
	December 2010	96.95	957	:00	0	0	0	:00	0.00	0.00
	November 2010	92.75	917	:00	0	0	0	:00	0.00	0.00
	October 2010	97.44	961	:00	0	0	0	:00	0.00	0.00
	September 2010	87.41	967	:36	0	0	0	:00	0.00	0.00
	August 2010	96.41	948	:00	0	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	July 2011	6382.6	948	:12	5.29	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	5503.26	867	:00	3.89	0	0	:00	0.00	0.00
	April 2011	4559.56	826	:48	5.9	0	0	:00	0.00	0.00
	March 2011	5788.8	960	:12	2.43	0	0	:00	0.00	0.00
	February 2011	5521.67	921	:00	1.37	0	0	:00	0.00	0.00
	January 2011	6406.05	1021	:48	3.18	0	0	:00	0.00	0.00
	December 2010	6344.56	957	:12	5.58	0	0	:00	0.00	0.00
	November 2010	5783.34	917	:24	5.05	0	0	:00	0.00	0.00
	October 2010	4547.59	961	:12	1.11	0	0	:00	0.00	0.00
	September 2010	6058.93	967	:48	4.34	0	0	:00	0.00	0.00
	August 2010	4900.96	948	:48	4.71	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	July 2011	16388.35	4565	:36	1.21	0	0	:00	0.00	0.00
	June 2011	0	0	:00	0	0	0	:00	0.00	0.00
	May 2011	15316.2	4572	:00	3.86	0	0	:00	0.00	0.00
	April 2011	17772.73	3889	:48	3.08	0	0	:00	0.00	0.00
	March 2011	15320.02	4546	:48	2.98	0	0	:00	0.00	0.00
	February 2011	14465.24	4357	:48	2.15	0	0	:00	0.00	0.00
	January 2011	14701.48	4682	:36	1.49	0	0	:00	0.00	0.00
	December 2010	12938.24	4256	:36	1.29	0	0	:00	0.00	0.00
	November 2010	12202.19	4081	:36	2.61	0	0	:00	0.00	0.00
	October 2010	18091.15	4699	:00	7.9	0	0	:00	0.00	0.00
	September 2010	14250.89	4553	:12	0.89	0	0	:00	0.00	0.00
	August 2010	14631.15	4735	:36	3.81	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	July 2011	3833.95	874	439%	4.88	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	3570.92	894	399%	4.12	0	0	0%	0.00	0.00
	April 2011	2653.24	739	359%	2.22	0	0	0%	0.00	0.00
	March 2011	2722.54	856	318%	3.79	0	0	0%	0.00	0.00
	February 2011	2546.78	826	308%	4.07	0	0	0%	0.00	0.00
	January 2011	2632.74	883	298%	3.75	0	0	0%	0.00	0.00
	December 2010	2538.89	831	306%	4.49	0	0	0%	0.00	0.00
	November 2010	2281.15	700	326%	4.44	0	0	0%	0.00	0.00
	October 2010	2581.39	877	294%	4.44	0	0	0%	0.00	0.00
	September 2010	3320.11	846	392%	4.03	0	0	0%	0.00	0.00
	August 2010	2526.61	895	282%	2.89	0	0	0%	0.00	0.00
PO-1X-9 Pre-Order Response Times	July 2011	32281.68	5419	596%	3.5	0	0	0%	0.00	0.00

(Connecting Facility Assignment XML) XML Request/Response Benchmark 25	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	43989.27	5443	808%	6.58	0	0	0%	0.00	0.00
	April 2011	35513.92	4915	723%	7.18	0	0	0%	0.00	0.00
	March 2011	42828.25	5349	801%	4.4	0	0	0%	0.00	0.00
	February 2011	48116.74	5139	936%	5.44	0	0	0%	0.00	0.00
	January 2011	52614.21	5531	951%	4.97	0	0	0%	0.00	0.00
	December 2010	38199.07	5083	752%	5.16	0	0	0%	0.00	0.00
	November 2010	42356.9	4703	901%	7.37	0	0	0%	0.00	0.00
	October 2010	49876.03	5514	905%	7.79	0	0	0%	0.00	0.00
	September 2010	46985.05	5338	880%	3.95	0	0	0%	0.00	0.00
	August 2010	31859.14	5601	569%	5.65	0	0	0%	0.00	0.00
	July 2011	8569.3	1279	670%	8.64	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	7535.42	1258	599%	8.25	0	0	0%	0.00	0.00
	April 2011	3238.5	635	510%	5.24	0	0	0%	0.00	0.00
	March 2011	8088.48	1233	656%	9.83	0	0	0%	0.00	0.00
	February 2011	6673.59	1177	567%	7.89	0	0	0%	0.00	0.00
January 2011	8306.76	1276	651%	8.08	0	0	0%	0.00	0.00	
December 2010	9236.44	1156	799%	9.64	0	0	0%	0.00	0.00	
November 2010	11113.63	1423	781%	9.3	0	0	0%	0.00	0.00	
October 2010	12895.76	1324	974%	14.32	0	0	0%	0.00	0.00	
September 2010	7469.53	1247	599%	7.64	0	0	0%	0.00	0.00	
August 2010	9103.86	1242	733%	9.63	0	0	0%	0.00	0.00	
July 2011	19657.64	7789	252%	1.62	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	17936.2	7825	229%	3.39	0	0	0%	0.00	0.00	
April 2011	21608.29	6209	348%	6.62	0	0	0%	0.00	0.00	
March 2011	18365.75	7752	237%	3.11	0	0	0%	0.00	0.00	
February 2011	16057.8	7406	217%	1.31	0	0	0%	0.00	0.00	
January 2011	17071.36	7967	214%	0.92	0	0	0%	0.00	0.00	
December 2010	16966.74	7303	232%	1.24	0	0	0%	0.00	0.00	
November 2010	17223.78	6669	258%	3.63	0	0	0%	0.00	0.00	
October 2010	22139.38	7962	278%	4.95	0	0	0%	0.00	0.00	
September 2010	16812.25	7708	218%	1.77	0	0	0%	0.00	0.00	
August 2010	21008.46	8048	261%	4.34	0	0	0%	0.00	0.00	
July 2011	5755.94	1843	312%	7.13	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	4805.56	1780	270%	4.93	0	0	0%	0.00	0.00	
April 2011	5420.92	1291	420%	5.41	0	0	0%	0.00	0.00	
March 2011	6620.45	1897	349%	7.3	0	0	0%	0.00	0.00	
February 2011	4869.55	1854	263%	5.6	0	0	0%	0.00	0.00	
January 2011	5434.54	2000	272%	6.27	0	0	0%	0.00	0.00	
December 2010	15411.83	1890	815%	15.11	0	0	0%	0.00	0.00	
November 2010	8112.69	1991	407%	7.65	0	0	0%	0.00	0.00	
October 2010	5833.95	1894	308%	6.56	0	0	0%	0.00	0.00	
September 2010	4485.19	1845	243%	6.61	0	0	0%	0.00	0.00	
August 2010	6549.31	1816	361%	6.43	0	0	0%	0.00	0.00	
July 2011	11437.53	3763	304%	1.19	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	10552.19	3742	282%	3.08	0	0	0%	0.00	0.00	
April 2011	7956.96	3108	256%	5.33	0	0	0%	0.00	0.00	
March 2011	8631.48	3779	228%	0.91	0	0	0%	0.00	0.00	
February 2011	8140.11	3576	228%	0.84	0	0	0%	0.00	0.00	
January 2011	8640.33	3857	224%	0.95	0	0	0%	0.00	0.00	
December 2010	8278.5	3541	234%	1.17	0	0	0%	0.00	0.00	
November 2010	9668.48	3958	244%	1.54	0	0	0%	0.00	0.00	
October 2010	8219.89	3851	213%	1.68	0	0	0%	0.00	0.00	
September 2010	9472.8	3742	253%	2.48	0	0	0%	0.00	0.00	
August 2010	8463	3841	220%	3.89	0	0	0%	0.00	0.00	
July 2011	52527.5	3777	1391%	6.22	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	41328.29	3825	1080%	6.61	0	0	0%	0.00	0.00	
April 2011	19115	1876	1019%	8.52	0	0	0%	0.00	0.00	
March 2011	40253.43	3759	1071%	6.17	0	0	0%	0.00	0.00	
February 2011	39134.71	3606	1085%	6.41	0	0	0%	0.00	0.00	
January 2011	43035.23	3886	1107%	6.81	0	0	0%	0.00	0.00	
December 2010	41191.46	3614	1140%	7.99	0	0	0%	0.00	0.00	
November 2010	31112.77	3055	1018%	6.33	0	0	0%	0.00	0.00	
October 2010	37497.78	3834	978%	7.28	0	0	0%	0.00	0.00	
September 2010	45339.04	3779	1200%	6.43	0	0	0%	0.00	0.00	
August 2010	35738.74	3924	911%	5.62	0	0	0%	0.00	0.00	
July 2011	5959.91	1068	558%	1.96	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	4619.14	1092	423%	2.59	0	0	0%	0.00	0.00	
April 2011	3544.78	885	401%	4.84	0	0	0%	0.00	0.00	
March 2011	4336.23	1049	413%	1.52	0	0	0%	0.00	0.00	
February 2011	4256.03	1031	413%	1.15	0	0	0%	0.00	0.00	
January 2011	4708.82	1094	430%	2.21	0	0	0%	0.00	0.00	
December 2010	4186.58	1006	416%	1.22	0	0	0%	0.00	0.00	
November 2010	3308	842	393%	3.1	0	0	0%	0.00	0.00	
October 2010	4164.84	1088	383%	4.58	0	0	0%	0.00	0.00	
September 2010	5129.05	1061	483%	2.41	0	0	0%	0.00	0.00	
August 2010	3930.25	1113	353%	3.2	0	0	0%	0.00	0.00	
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	47	47	100%	0	0	0	0%	0.00	(0.16)	
May 2011	26	26	100%	0	0	0	0%	0.00	(0.16)	
April 2011	24	25	96%	0.196	0	0	0%	0.00	(0.03)	
March 2011	50	50	100%	0	0	0	0%	0.00	(0.16)	
February 2011	112	112	100%	0	0	0	0%	0.00	(0.16)	
January 2011	21	21	100%	0	0	0	0%	0.00	(0.16)	
December 2010	36	36	100%	0	0	0	0%	0.00	(0.16)	
November 2010	41	42	98%	0.1525	0	0	0%	0.00	(0.08)	
October 2010	42	43	98%	0.1507	0	0	0%	0.00	(0.08)	
September 2010	60	61	98%	0.127	0	0	0%	0.00	(0.11)	
August 2010	15	15	100%	0	0	0	0%	0.00	(0.16)	
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	602	603	100%	0.0407	0	0	0%	0.00	(0.15)	
May 2011	526	527	100%	0.0435	0	0	0%	0.00	(0.15)	

0.95	April 2011	373	377	99%	0.1025	0	0	0	0%	0.00	(0.12)	
	March 2011	487	488	100%	0.0452	0	0	0	0%	0.00	(0.15)	
	February 2011	328	334	98%	0.1328	0	0	0	0%	0.00	(0.10)	
	January 2011	420	427	98%	0.127	0	0	0	0%	0.00	(0.11)	
	December 2010	504	507	99%	0.0767	0	0	0	0%	0.00	(0.14)	
	November 2010	421	424	99%	0.0838	0	0	0	0%	0.00	(0.14)	
	October 2010	422	428	99%	0.1176	0	0	0	0%	0.00	(0.11)	
	September 2010	504	521	97%	0.1777	0	0	0	0%	0.00	(0.05)	
	August 2010	441	444	99%	0.0819	0	0	0	0%	0.00	(0.14)	
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	July 2011	6607	7437	89%	0.3149	0	0	0	0%	0.00	0.00
		June 2011	7264	8179	89%	0.3152	0	0	0	0%	0.00	0.00
		May 2011	6090	6981	87%	0.3337	0	0	0	0%	0.00	0.00
		April 2011	5935	6877	86%	0.3438	0	0	0	0%	0.00	0.00
		March 2011	6237	7168	87%	0.3362	0	0	0	0%	0.00	0.00
		February 2011	5505	6357	87%	0.3407	0	0	0	0%	0.00	0.00
January 2011		6902	7895	87%	0.3316	0	0	0	0%	0.00	0.00	
December 2010		6849	7692	89%	0.3124	0	0	0	0%	0.00	0.00	
November 2010		7232	8109	89%	0.3106	0	0	0	0%	0.00	0.00	
October 2010		7885	8983	88%	0.3276	0	0	0	0%	0.00	0.00	
September 2010		8686	9707	89%	0.3068	0	0	0	0%	0.00	0.00	
August 2010		8726	9807	89%	0.3132	0	0	0	0%	0.00	0.00	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95		July 2011	139	254	55%	0.4978	0	0	0	0%	0.00	0.00
		June 2011	143	253	57%	0.4957	0	0	0	0%	0.00	0.00
		May 2011	105	162	65%	0.4775	0	0	0	0%	0.00	0.00
	April 2011	86	139	62%	0.4857	0	0	0	0%	0.00	0.00	
	March 2011	85	169	50%	0.5	0	0	0	0%	0.00	0.00	
	February 2011	110	240	46%	0.4983	0	0	0	0%	0.00	0.00	
	January 2011	115	191	60%	0.4895	0	0	0	0%	0.00	0.00	
	December 2010	59	103	57%	0.4947	0	0	0	0%	0.00	0.00	
	November 2010	134	211	64%	0.4814	0	0	0	0%	0.00	0.00	
	October 2010	71	109	65%	0.4765	0	0	0	0%	0.00	0.00	
	September 2010	92	131	70%	0.4573	0	0	0	0%	0.00	0.00	
	August 2010	86	137	63%	0.4834	0	0	0	0%	0.00	0.00	
	PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	July 2011	1061	1505	16:55	0.4561	0	0	0	00:00	0.00	0.00
		June 2011	1310	1841	17:04	0.453	0	0	0	00:00	0.00	0.00
		May 2011	1249	1789	16:45	0.4591	0	0	0	00:00	0.00	0.00
April 2011		1261	1880	16:05	0.4699	0	0	0	00:00	0.00	0.00	
March 2011		1491	2039	17:32	0.4433	0	0	0	00:00	0.00	0.00	
February 2011		1210	1619	17:56	0.4345	0	0	0	00:00	0.00	0.00	
January 2011		1449	1911	18:11	0.4281	0	0	0	00:00	0.00	0.00	
December 2010		1258	1837	16:26	0.4646	0	0	0	00:00	0.00	0.00	
November 2010		1318	1901	16:38	0.4611	0	0	0	00:00	0.00	0.00	
October 2010		1439	2182	15:49	0.4739	0	0	0	00:00	0.00	0.00	
September 2010		1698	2326	17:31	0.444	0	0	0	00:00	0.00	0.00	
August 2010		1481	2073	17:08	0.4517	0	0	0	00:00	0.00	0.00	
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5		July 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		June 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		May 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00	
	March 2011	1	1	00:00	0	0	0	0	00:00	0.00	0.00	
	February 2011	18	23	18:46	0.4125	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00	
	December 2010	107	148	17:21	0.4475	0	0	0	00:00	0.00	0.00	
	November 2010	113	145	18:42	0.4147	0	0	0	00:00	0.00	0.00	
	October 2010	140	187	17:58	0.4338	0	0	0	00:00	0.00	0.00	
	September 2010	250	314	19:06	0.4028	0	0	0	00:00	0.00	0.00	
	August 2010	133	160	19:57	0.3745	0	0	0	00:00	0.00	0.00	
	PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	July 2011	6607	6683	99%	0.106	0	0	0	0%	0.00	(0.12)
		June 2011	7264	7348	99%	0.1063	0	0	0	0%	0.00	(0.12)
		May 2011	6090	6151	99%	0.0991	0	0	0	0%	0.00	(0.13)
April 2011		5935	5991	99%	0.0962	0	0	0	0%	0.00	(0.13)	
March 2011		6237	6292	99%	0.0931	0	0	0	0%	0.00	(0.13)	
February 2011		5505	5573	99%	0.1098	0	0	0	0%	0.00	(0.12)	
January 2011		6902	6964	99%	0.0939	0	0	0	0%	0.00	(0.13)	
December 2010		6849	6893	99%	0.0796	0	0	0	0%	0.00	(0.14)	
November 2010		7232	7290	99%	0.0888	0	0	0	0%	0.00	(0.13)	
October 2010		7885	7966	99%	0.1003	0	0	0	0%	0.00	(0.13)	
September 2010		8686	8769	99%	0.0968	0	0	0	0%	0.00	(0.13)	
August 2010		8726	8795	99%	0.0882	0	0	0	0%	0.00	(0.13)	
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic		July 2011	139	148	94%	0.239	0	0	0	0%	0.00	0.03
		June 2011	143	158	91%	0.2931	0	0	0	0%	0.00	0.14
		May 2011	105	110	95%	0.2083	0	0	0	0%	0.00	(0.01)
	April 2011	86	90	96%	0.2061	0	0	0	0%	0.00	(0.02)	
	March 2011	85	100	85%	0.3571	0	0	0	0%	0.00	0.32	
	February 2011	110	119	92%	0.2644	0	0	0	0%	0.00	0.08	
	January 2011	115	118	97%	0.1574	0	0	0	0%	0.00	(0.08)	
	December 2010	59	60	98%	0.128	0	0	0	0%	0.00	(0.11)	
	November 2010	134	137	98%	0.1463	0	0	0	0%	0.00	(0.09)	
	October 2010	71	72	99%	0.117	0	0	0	0%	0.00	(0.11)	
	September 2010	92	97	95%	0.2211	0	0	0	0%	0.00	0.00	
	August 2010	86	91	95%	0.2279	0	0	0	0%	0.00	0.02	
	PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	July 2011	1061	1160	91%	0.2794	0	0	0	0%	0.00	(0.23)
		June 2011	1310	1436	91%	0.2829	0	0	0	0%	0.00	(0.22)
		May 2011	1249	1340	93%	0.2516	0	0	0	0%	0.00	(0.29)
April 2011		1261	1359	93%	0.2587	0	0	0	0%	0.00	(0.27)	
March 2011		1491	1595	93%	0.2469	0	0	0	0%	0.00	(0.30)	
February 2011		1210	1304	93%	0.2586	0	0	0	0%	0.00	(0.27)	
January 2011		1449	1531	95%	0.2251	0	0	0	0%	0.00	(0.34)	
December 2010		1258	1355	93%	0.2578	0	0	0	0%	0.00	(0.28)	
November 2010		1318	1413	93%	0.2504	0	0	0	0%	0.00	(0.29)	
October 2010		1439	1531	94%	0.2377	0	0	0	0%	0.00	(0.32)	
September 2010		1698	1805	94%	0.2361	0	0	0	0%	0.00	(0.32)	
August 2010		1481	1591	93%	0.2537	0	0	0	0%	0.00	(0.29)	
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95		July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
		June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
		May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0	0	0	0	0%	0.00	(0.16)	

	February 2011	18	18	100%	0	0	0	0	0.00	(0.16)
	January 2011	0	0	0%	0	0	0	0	0.00	0.00
	December 2010	107	108	99%	0.0958	0	0	0	0.00	(0.13)
	November 2010	113	114	99%	0.0932	0	0	0	0.00	(0.13)
	October 2010	140	142	99%	0.1178	0	0	0	0.00	(0.11)
	September 2010	250	257	97%	0.1628	0	0	0	0.00	(0.07)
	August 2010	133	134	99%	0.0861	0	0	0	0.00	(0.13)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	July 2011	0.88819444	2	44%	0.4111111111	0	0	0	0.00	(1.67)
	June 2011	1.536111111	3	51%	0.371527778	0	0	0	0.00	(1.46)
	May 2011	3.99791667	7	57%	0.317361111	0	0	0	0.00	(1.29)
	April 2011	1.40208333	4	35%	0.336805556	0	0	0	0.00	(1.95)
	March 2011	3.18125	9	35%	0.434027778	0	0	0	0.00	(1.94)
	February 2011	0.84097222	3	28%	0.406944444	0	0	0	0.00	(2.16)
	January 2011	0.21875	3	7%	0.077777778	0	0	0	0.00	(2.78)
	December 2010	2.37777778	4	59%	0.397222222	0	0	0	0.00	(1.22)
	November 2010	0	0	0%	0	0	0	0	0.00	0.00
	October 2010	0.0875	2	4%	0.0125	0	0	0	0.00	(2.87)
	September 2010	2.38263889	4	60%	0.349305556	0	0	0	0.00	(1.21)
	August 2010	2.77708333	2	139%	1.925694444	0	0	0	0.00	1.17
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	July 2011	9.71388889	260	4%	0.058333333	0	0	0	0.00	(2.78)
	June 2011	19.8548611	309	6%	0.245138889	0	0	0	0.00	(2.61)
	May 2011	14.8972222	358	4%	0.057638889	0	0	0	0.00	(2.75)
	April 2011	19.0326389	338	6%	0.082638889	0	0	0	0.00	(2.66)
	March 2011	18.8354167	309	6%	0.130555556	0	0	0	0.00	(2.63)
	February 2011	13.2840278	248	5%	0.078472222	0	0	0	0.00	(2.68)
	January 2011	12.3270833	313	4%	0.059722222	0	0	0	0.00	(2.76)
	December 2010	14.9833333	279	5%	0.096527778	0	0	0	0.00	(2.68)
	November 2010	13.6576389	279	5%	0.071527778	0	0	0	0.00	(2.71)
	October 2010	17.8243056	323	5%	0.104861111	0	0	0	0.00	(2.67)
	September 2010	18.3666667	338	5%	0.076388889	0	0	0	0.00	(2.67)
	August 2010	16.9743056	332	5%	0.063888889	0	0	0	0.00	(2.69)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	July 2011	853	31109	3%	0.1633	0	0	0	0.00	0.00
	June 2011	994	33139	3%	0.1706	0	0	0	0.00	0.00
	May 2011	904	30655	3%	0.1692	0	0	0	0.00	0.00
	April 2011	921	33362	3%	0.1638	0	0	0	0.00	0.00
	March 2011	1091	37789	3%	0.1674	0	0	0	0.00	0.00
	February 2011	906	31526	3%	0.1671	0	0	0	0.00	0.00
	January 2011	1172	36001	3%	0.1775	0	0	0	0.00	0.00
	December 2010	1151	36296	3%	0.1752	0	0	0	0.00	0.00
	November 2010	884	34513	3%	0.158	0	0	0	0.00	0.00
	October 2010	1064	39623	3%	0.1617	0	0	0	0.00	0.00
	September 2010	962	38164	3%	0.1568	0	0	0	0.00	0.00
	August 2010	992	39912	2%	0.1557	0	0	0	0.00	0.00
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	July 2011	13623	31109	44%	0.4961	0	0	0	0.00	0.00
	June 2011	14481	33139	44%	0.496	0	0	0	0.00	0.00
	May 2011	13034	30655	43%	0.4944	0	0	0	0.00	0.00
	April 2011	15139	33362	45%	0.4979	0	0	0	0.00	0.00
	March 2011	17144	37789	45%	0.4978	0	0	0	0.00	0.00
	February 2011	13762	31526	44%	0.496	0	0	0	0.00	0.00
	January 2011	15764	36001	44%	0.4961	0	0	0	0.00	0.00
	December 2010	15790	36296	44%	0.4958	0	0	0	0.00	0.00
	November 2010	14161	34513	41%	0.4919	0	0	0	0.00	0.00
	October 2010	18289	39623	46%	0.4985	0	0	0	0.00	0.00
	September 2010	16769	38164	44%	0.4963	0	0	0	0.00	0.00
	August 2010	17971	39912	45%	0.4975	0	0	0	0.00	0.00
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	July 2011	2	4	50%	0.5	0	0	0	0.00	0.00
	June 2011	3	9	33%	0.4714	0	0	0	0.00	0.00
	May 2011	7	15	47%	0.4989	0	0	0	0.00	0.00
	April 2011	4	8	50%	0.5	0	0	0	0.00	0.00
	March 2011	9	20	45%	0.4975	0	0	0	0.00	0.00
	February 2011	3	11	27%	0.4454	0	0	0	0.00	0.00
	January 2011	3	7	43%	0.4949	0	0	0	0.00	0.00
	December 2010	4	14	29%	0.4518	0	0	0	0.00	0.00
	November 2010	0	4	0%	0	0	0	0	0.00	0.00
	October 2010	2	6	33%	0.4714	0	0	0	0.00	0.00
	September 2010	4	7	57%	0.4949	0	0	0	0.00	0.00
	August 2010	2	11	18%	0.3857	0	0	0	0.00	0.00
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	July 2011	122	122	100%	0	0	0	0	0.00	(0.16)
	June 2011	132	132	100%	0	0	0	0	0.00	(0.16)
	May 2011	84	84	100%	0	0	0	0	0.00	(0.16)
	April 2011	67	67	100%	0	0	0	0	0.00	(0.16)
	March 2011	75	75	100%	0	0	0	0	0.00	(0.16)
	February 2011	109	109	100%	0	0	0	0	0.00	(0.16)
	January 2011	101	101	100%	0	0	0	0	0.00	(0.16)
	December 2010	152	152	100%	0	0	0	0	0.00	(0.16)
	November 2010	195	195	100%	0	0	0	0	0.00	(0.16)
	October 2010	195	195	100%	0	0	0	0	0.00	(0.16)
	September 2010	315	315	100%	0	0	0	0	0.00	(0.16)
	August 2010	196	196	100%	0	0	0	0	0.00	(0.16)
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	July 2011	811	811	100%	0	0	0	0	0.00	(0.16)
	June 2011	957	958	100%	0.0323	0	0	0	0.00	(0.15)
	May 2011	949	949	100%	0	0	0	0	0.00	(0.16)
	April 2011	914	914	100%	0	0	0	0	0.00	(0.16)
	March 2011	1071	1072	100%	0.0305	0	0	0	0.00	(0.15)
	February 2011	913	914	100%	0.0331	0	0	0	0.00	(0.15)
	January 2011	1072	1072	100%	0	0	0	0	0.00	(0.16)
	December 2010	928	928	100%	0	0	0	0	0.00	(0.16)
	November 2010	1003	1003	100%	0	0	0	0	0.00	(0.16)
	October 2010	1105	1105	100%	0	0	0	0	0.00	(0.16)
	September 2010	1314	1314	100%	0	0	0	0	0.00	(0.16)
	August 2010	1106	1108	100%	0.0424	0	0	0	0.00	(0.15)
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	July 2011	5858	5858	100%	0	0	0	0	0.00	(0.16)
	June 2011	6470	6481	100%	0.0412	0	0	0	0.00	(0.15)
	May 2011	5438	5438	100%	0	0	0	0	0.00	(0.16)
	April 2011	5338	5339	100%	0.0137	0	0	0	0.00	(0.16)
	March 2011	5569	5569	100%	0	0	0	0	0.00	(0.16)
	February 2011	4852	4853	100%	0.0144	0	0	0	0.00	(0.16)
January 2011	6104	6105	100%	0.0128	0	0	0	0.00	(0.16)	

	December 2010	6066	6070	100%	0.0257	0	0	0	0%	0.00	(0.16)
	November 2010	6293	6294	100%	0.0126	0	0	0	0%	0.00	(0.16)
	October 2010	6867	6867	100%	0	0	0	0	0%	0.00	(0.16)
	September 2010	7639	7646	100%	0.0302	0	0	0	0%	0.00	(0.16)
	August 2010	7679	7679	100%	0	0	0	0	0%	0.00	(0.16)
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	July 2011	75	75	100%	0	0	0	0	0%	0.00	(0.33)
	June 2011	59	59	100%	0	0	0	0	0%	0.00	(0.33)
	May 2011	30	30	100%	0	0	0	0	0%	0.00	(0.33)
	April 2011	28	28	100%	0	0	0	0	0%	0.00	(0.33)
	March 2011	56	56	100%	0	0	0	0	0%	0.00	(0.33)
	February 2011	104	104	100%	0	0	0	0	0%	0.00	(0.33)
	January 2011	50	50	100%	0	0	0	0	0%	0.00	(0.33)
	December 2010	68	68	100%	0	0	0	0	0%	0.00	(0.33)
	November 2010	66	66	100%	0	0	0	0	0%	0.00	(0.33)
	October 2010	66	66	100%	0	0	0	0	0%	0.00	(0.33)
	September 2010	85	85	100%	0	0	0	0	0%	0.00	(0.33)
	August 2010	53	53	100%	0	0	0	0	0%	0.00	(0.33)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	July 2011	779	799	23:24	0.1562	0	0	0	00:00	0.00	(0.25)
	June 2011	931	957	23:20	0.1626	0	0	0	00:00	0.00	(0.24)
	May 2011	919	945	23:20	0.1636	0	0	0	00:00	0.00	(0.24)
	April 2011	1062	1071	23:47	0.0913	0	0	0	00:00	0.00	(0.31)
	March 2011	1025	1039	23:40	0.1153	0	0	0	00:00	0.00	(0.29)
	February 2011	815	823	23:46	0.0981	0	0	0	00:00	0.00	(0.30)
	January 2011	882	894	23:40	0.1151	0	0	0	00:00	0.00	(0.29)
	December 2010	1010	1031	23:30	0.1413	0	0	0	00:00	0.00	(0.27)
	November 2010	961	973	23:42	0.1104	0	0	0	00:00	0.00	(0.29)
	October 2010	1129	1139	23:47	0.0933	0	0	0	00:00	0.00	(0.30)
	September 2010	1034	1055	23:31	0.1397	0	0	0	00:00	0.00	(0.27)
	August 2010	1049	1061	23:43	0.1057	0	0	0	00:00	0.00	(0.30)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	July 2011	771	771	100%	0	0	0	0	0%	0.00	(0.33)
	June 2011	822	822	100%	0	0	0	0	0%	0.00	(0.33)
	May 2011	801	801	100%	0	0	0	0	0%	0.00	(0.33)
	April 2011	862	862	100%	0	0	0	0	0%	0.00	(0.33)
	March 2011	865	865	100%	0	0	0	0	0%	0.00	(0.33)
	February 2011	803	803	100%	0	0	0	0	0%	0.00	(0.33)
	January 2011	930	930	100%	0	0	0	0	0%	0.00	(0.33)
	December 2010	803	806	100%	0.0609	0	0	0	0%	0.00	(0.32)
	November 2010	837	838	100%	0.0345	0	0	0	0%	0.00	(0.33)
	October 2010	1038	1038	100%	0	0	0	0	0%	0.00	(0.33)
	September 2010	960	960	100%	0	0	0	0	0%	0.00	(0.33)
	August 2010	990	990	100%	0	0	0	0	0%	0.00	(0.33)
PO-8A Jeopardy Notice Interval Non- Designed Services Parity	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	1	1	1	0	0	0	0	0	0.00	(0.33)
	April 2011	1	1	1	0	0	0	0	0	0.00	(0.33)
	March 2011	3	3	1	0	0	0	0	0	0.00	(0.33)
	February 2011	1	1	1	0	0	0	0	0	0.00	(0.33)
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	2	2	1	0	0	0	0	0	0.00	(0.33)
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	July 2011	1	1	1	0	0	0	0	0	0.00	(0.33)
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	1	1	1	0	0	0	0	0	0.00	(0.33)
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	July 2011	1	1	1	0	0	0	0	0	0.00	(0.33)
	June 2011	5	5	1	0	0	0	0	0	0.00	(0.33)
	May 2011	6	6	1	0	0	0	0	0	0.00	(0.33)
	April 2011	3	3	1	0	0	0	0	0	0.00	(0.33)
	March 2011	8	8	1	0	0	0	0	0	0.00	(0.33)
	February 2011	7	7	1	0	0	0	0	0	0.00	(0.33)
	January 2011	4	4	1	0	0	0	0	0	0.00	(0.33)
	December 2010	10	10	1	0	0	0	0	0	0.00	(0.33)
	November 2010	2	2	1	0	0	0	0	0	0.00	(0.33)
	October 2010	4	4	1	0	0	0	0	0	0.00	(0.33)
	September 2010	2	2	1	0	0	0	0	0	0.00	(0.33)
	August 2010	8	9	1	0.3143	0	0	0	0	0.00	0.04
PO-9A Timely Jeopardy Notices Non- Designed Services Parity	July 2011	59	59	100%	0	0	0	0	0%	0.00	(0.53)
	June 2011	125	125	100%	0	0	0	0	0%	0.00	(0.53)
	May 2011	93	93	100%	0	0	0	0	0%	0.00	(0.53)
	April 2011	34	34	100%	0	0	0	0	0%	0.00	(0.53)
	March 2011	34	34	100%	0	0	0	0	0%	0.00	(0.53)
	February 2011	95	95	100%	0	0	0	0	0%	0.00	(0.53)
	January 2011	45	45	100%	0	0	0	0	0%	0.00	(0.53)
	December 2010	90	90	100%	0	0	0	0	0%	0.00	(0.53)
	November 2010	110	110	100%	0	0	0	0	0%	0.00	(0.53)
	October 2010	121	121	100%	0	0	0	0	0%	0.00	(0.53)
	September 2010	131	131	100%	0	0	0	0	0%	0.00	(0.53)
	August 2010	72	72	100%	0	0	0	0	0%	0.00	(0.53)
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	July 2011	98.3340278	6468	2%	0.065277778	0	0	0	0%	0.00	(2.82)
	June 2011	46.2159722	6838	1%	0.11875	0	0	0	0%	0.00	(2.92)
	May 2011	31.9597222	5995	1%	0.038888889	0	0	0	0%	0.00	(2.94)
	April 2011	26.9104167	5899	0%	0.049305556	0	0	0	0%	0.00	(2.95)
	March 2011	31.8805556	6954	0%	0.022222222	0	0	0	0%	0.00	(2.94)
	February 2011	49.0395833	6006	1%	0.091666667	0	0	0	0%	0.00	(2.90)
	January 2011	20.1506944	4341	0%	0.027083333	0	0	0	0%	0.00	(2.94)
	December 2010	16.1118056	2141	1%	0.1125	0	0	0	0%	0.00	(2.91)
	November 2010	21.0388889	2339	1%	0.190972222	0	0	0	0%	0.00	(2.89)

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Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forcasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	

MR-3B	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3B	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Business Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Line Sharing Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity

MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity

MR-7C	Repair Repeat Report Rate Line Sharing	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity
MR-7C	Repair Repeat Report Rate Residence	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7D	Repair Repeat Report Rate DS0	Parity
MR-7D	Repair Repeat Report Rate DS1	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity
MR-7E	Repair Repeat Report Rate E911	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity
MR-8	Trouble Rate Business	Parity
MR-8	Trouble Rate Centrex	Parity
MR-8	Trouble Rate Centrex 21	Parity
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic
MR-8	Trouble Rate DS0	Parity
MR-8	Trouble Rate DS1	Parity
MR-8	Trouble Rate DS3	Parity
MR-8	Trouble Rate E911	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic
MR-8	Trouble Rate Frame Relay	Parity
MR-8	Trouble Rate ISDN Primary	Parity
MR-8	Trouble Rate Line Sharing	Parity
MR-8	Trouble Rate Line Splitting	Parity
MR-8	Trouble Rate LIS Trunk	Parity
MR-8	Trouble Rate PBX	Parity
MR-8	Trouble Rate Residence	Parity
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic
MR-8	Trouble Rate UDIT Above DS1 Level	Parity
MR-8	Trouble Rate UDIT DS1	Parity
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity
MR-8	Trouble Rate Unbundled Loop Analog	Parity
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate UNE - P (POTS)	Parity
MR-8	Trouble Rate UNE P (Centrex 21)	Parity
MR-8	Trouble Rate UNE P (Centrex)	Parity
MR-9A	Repair Appointments Met Business	Parity

MR-9A	Repair Appointments Met Centrex Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9A	Repair Appointments Met PBX Parity	Parity	
MR-9A	Repair Appointments Met Residence Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9B	Repair Appointments Met Business Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9B	Repair Appointments Met PBX Parity	Parity	
MR-9B	Repair Appointments Met Residence Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9C	Repair Appointments Met Business Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9C	Repair Appointments Met Residence Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) Parity	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	Parity	
OP-3A	Installation Commitments Met Business Parity	Parity	
OP-3A	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3A	Installation Commitments Met Residence Parity	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex) Parity	Parity	
OP-3B	Installation Commitments Met Business Parity	Parity	
OP-3B	Installation Commitments Met Residence Parity	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3C	Installation Commitments Met Business Parity	Parity	
OP-3C	Installation Commitments Met Centrex Parity	Parity	
OP-3C	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3C	Installation Commitments Met PBX Parity	Parity	
OP-3C	Installation Commitments Met Residence Parity	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF Diagnostic	Diagnostic	
OP-3D	Installation Commitments Met DS0 Parity	Parity	
OP-3D	Installation Commitments Met E911 Parity	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary Parity	Parity	
OP-3D	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3D	Installation Commitments Met PBX Parity	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3D	Installation Commitments Met UDIT DS1 Parity	Parity	

OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3E	Installation Commitments Met E911 Parity	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay Parity	Parity	
OP-3E	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3E	Installation Commitments Met PBX Parity	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3E	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair Business	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex	Diagnostic	
OP-5T	New Service Installation Quality Total DS0	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	

OP-5T	New Service Installation Quality Total ISDN Primary	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	
OP-8B	Number Portability Timeliness LNP	Benchmark	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP	Benchmark	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	
PO-15	Number of Due Date Changes per Order All	Parity	
PO-16	Timely Release Notifications	Benchmark	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML	Benchmark	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML	Benchmark	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	

PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	
PO-1A-4 Total	Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	
PO-1A-5 Total	Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	
PO-1A-6 Total	Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	
PO-1A-7 Total	Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	
PO-1A-9 Total	Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response	Benchmark	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response	Benchmark	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response	Benchmark	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response	Benchmark	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response	Benchmark	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS)	Benchmark	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops	Benchmark	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent