

Assurance Wireless USA, L.P.
2021 Customer Complaint Report

Category	1-Jan-21	1-Feb-21	1-Mar-21	1-Apr-21	1-May-21	1-Jun-21	1-Jul-21	1-Aug-21	1-Sep-21	1-Oct-21	1-Nov-21	1-Dec-21	Grand Total
BILLING													
NETWORK													
OPERATIONAL													
PRODUCT													
Grand Total													

The above information represents customer complaints to regulatory agencies. It does not include calls received by Assurance Wireless USA, L.P. considered to be normal customer care issues. Assurance Wireless USA, L.P. endeavors to resolve all customer care issues it receives.

REDACTED PER WAC 480-07-160