

**Exh. SP-6
Docket UT-240078
Witness: Sharmila Prabakaran**

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

**CENTURYLINK COMMUNICATIONS
LCC d/b/a LUMEN TECHNOLOGIES
GROUP,**

Respondent.

DOCKET UT-240078

TESTIMONY OF

SHARMILA PRABAKARAN

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

March 16, 2023 Staff Follow-up Email

May 30, 2024

To: "David.Namura@lumen.com"
Subject: FW: WUCT Information Request
Date: Thursday, March 16, 2023 2:06:00 PM
Attachments: image002.jpg
image005.png
CTL_CallTime_DR_CenturyLink Dec 2022.pdf
image001.jpg

Dave Namura,

I'm reaching out to you again regarding the data request letter that was mailed to CenturyLink Communications LLC d/b/a Lumen Technologies Group on December 29th, 2022, to the address on file with the Commission. The company's response was due Jan 12, 2023.

I sent you a follow up email on Feb. 22 letting you know that staff had not received responses to the data request, and asked what the company's plan was for responding. Peter Gose responded on Feb. 22 saying the company had not received the Dec. 29 data request because it was mailed to the wrong address. Peter also stated he had requested the information sought in the correspondence attached to the Feb. 22 email I sent to you and would supply it as quickly as possible.

To date, we still have not received any responses or further communication from the company about the attached data request. To avoid potential enforcement action which could result in penalties, please provide responses right away.

You may reach me at sharmila.prabakaran@utc.wa.gov or (360) 664-1129 for any further questions.

Thank you,

Sharmila Prabakaran

(Pronouns: She/Her/Hers)

Investigator, Consumer Protection and Communications

sharmila.prabakaran@utc.wa.gov

Office: (360) 664-1129