

UE-130043/PacifiCorp
March 13, 2013
PC Data Request 41

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Re: PacifiCorp's Response to Public Counsel Data Request No. 20.

- (a) Does the Company track time spent for each individual reconnection job? If yes, please supplement Attachment PC 20 to include this information. If no, please explain how the Company determined the hours which are included in the calculation of costs for reconnection service in Coughlin's workpaper titled "Cost Analysis for Disconnect/Reconnect Work Washington."
- (b) Regardless of the response to part (a) of this request, please provide a revised version of Attachment PC 20 which separates work performed based on time of the reconnection visit (office hour, after hours, weekend/holiday).

Response to PC Data Request 41

- (a) The Company currently does not track the time spent for each individual reconnection job. As noted in the Company's response to PC 20, the work associated with reconnection work is assigned to a general work order that may include other collection and non-collection related work. The Company does not have a way to specifically identify the time spent for each individual reconnection job. The hours noted in Coughlin's workpaper titled "Cost Analysis for Disconnect/Reconnect Work Washington" are based on a 1998 study of the amount of time spent to perform disconnection and reconnection work. The Company no longer has a copy of this study available. The Company has consistently used the information from the study its other jurisdictions.
- (b) See Attachment PC 41.

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