

1 Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS

2 A. My name is Natalie J. Baker. My business address is  
3 1875 Lawrence Street, Denver, Colorado.

4  
5 Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

6 A. I am employed by AT&T as District Manager, Local  
7 Services and Access Management in the Network  
8 Computing and Systems Division. I am responsible for  
9 guiding the regulatory and legislative activity  
10 associated with managing AT&T's local cost and access  
11 expenses for fourteen states in the company's Western  
12 Region.

13

14 Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND.

15 A. I am a candidate for a Ph.D. in Public Affairs at the  
16 University of Colorado. I also have a Masters of  
17 Business Administration degree from the University of  
18 Denver and a Masters degree in Public Administration  
19 from the University of Colorado. Additionally, I hold  
20 a B. S. in Sociology / Education from Indiana  
21 University.

22

23 Q. PLEASE DESCRIBE YOUR WORK EXPERIENCE.

24 A. I began my career with AT&T Wireless Services  
25 (formerly McCaw Cellular communications) in 1990 where  
26 I held several positions including District Manager of

1 Resellers, District Manager of Indirect Distribution  
2 and Retail Development Manager. On January 1, 1996, I  
3 assumed the position of Manager with AT&T's Local  
4 Infrastructure and Access Management organization in  
5 the Network Computing and Systems Division. In  
6 December, 1998, I was promoted to the position of  
7 District Manager of the combined Local Cost and Access  
8 Management Group. In my current position, I have  
9 responsibility for access expense management for  
10 interstate and intrastate jurisdiction as well as  
11 local cost management for fourteen states.  
12

13 **Q. WHAT IS THE PURPOSE OF YOUR RESPONSIVE TESTIMONY?**

14 A. The purpose of my testimony is two-fold. First, I  
15 respond to the policy and pricing proposals, more  
16 accurately, non-proposals of Verizon Northwest, Inc.  
17 ("VNI") and Qwest Corporation ("QWC") for  
18 intrabuilding network cable. The recommendations for  
19 what is termed "intra-building riser cable" by VNI and  
20 "inside wire" by QWC are incomplete, thus inadequate,  
21 as set forth in the Direct Testimony of Ms. Million on  
22 behalf of QWC and that of Mr. Trimble on behalf of  
23 VNI. As a result, they do not and cannot possibly  
24 contribute to the promotion of *facilities*-based  
25 competition in Washington.

1        Nowhere is the timeliness of this issue more critical  
2        than with competitive access to multiple dwelling  
3        units (MDUs) and other campus-like applications.  
4        Competitive access to MDUs is a contested issue at the  
5        forefront of facilities based competition for local  
6        telecommunications services.

7  
8        Second, and in order to avoid unnecessary barriers to  
9        competitive entry, AT&T provides the Commission with  
10       an alternative proposal (interim, if need be) that is  
11       comprehensive; consistent with the 1996 Act and the  
12       FCC's UNE Remand Order; and similar to policy, hence  
13       pricing, that has been adopted in other jurisdictions.

14  
15    **Q.    HOW IS YOUR TESTIMONY ORGANIZED?**

16    A.    My testimony is organized into three sections.    In  
17       Section I, I define and explain the importance of pro-  
18       competitive rates and terms and conditions for  
19       "Intrabuilding Network Cable" <sup>1</sup> to the development of  
20       facilities-based competition, in Washington.

21

---

<sup>1</sup>    Intrabuilding network cable is defined in C.F.R. Section 32.2526. I am assuming that the terms employed by VNI and QWC are in reference to the same thing. Elsewhere this is also referred to as "house and riser cable."

1       In Section II, I demonstrate why the proposals set  
2       forth by QWC and VNI are inadequate and, therefore,  
3       should be rejected by the Washington Commission.

4

5       In Section III, I respond to the ILEC non-proposals  
6       with an alternate / interim pro-competitive solution  
7       for appropriate rate elements, rates, terms and  
8       conditions for CLEC access to QWC's and VNI's  
9       intrabuilding cable. While terms and conditions per se  
10      may not have been the intent of this proceeding, it is  
11      impossible to separate them cleanly from pricing when  
12      they have not been addressed in the first instance.

13

14      A constant theme throughout this testimony is that  
15      this issue is front and center both in other states  
16      and before the FCC, thus AT&T ultimately makes the  
17      recommendation that the Washington Commission should,  
18      absent complete information, establish a separate  
19      track within this docket for this important pro-  
20      competitive issue.

1 Q. HAVE YOU PROVIDED MATERIAL IN THE FORM OF EXHIBITS  
2 THAT WILL AID THE COMMISSION IN CRAFTING A SOLUTION  
3 FOR INTRABUILDING NETWORK CABLE?

4 A. Yes, I have provided exhibits that (a) describe  
5 intrabuilding cable arrangements proposed by Verizon  
6 in other jurisdictions as a preview to what one would  
7 expect under its BFR recommendation here; (b) depict  
8 AT&T's solution for intrabuilding cable appropriate  
9 for both ILECs; and (c) describe intrabuilding cable  
10 policy in other jurisdictions.

11

12 I. NONDISCRIMINATORY ACCESS TO INTRABUILDING NETWORK  
13 CABLE IS ESSENTIAL FOR THE DEVELOPMENT OF FACILITIES  
14 BASED COMPETITION.

15

16 Q. FIRST, IS THERE A DEFINITION FOR INTRABUILDING NETWORK  
17 CABLE THAT IS APPLICABLE FOR BOTH ILECS?

18 A. Yes. That definition is found in C.F.R. § 32.2526.  
19 According to this regulation, "intrabuilding network  
20 cable" is defined as "cables and wires located on the  
21 company's side of the demarcation point or standard  
22 network interface inside subscriber's buildings or

1       between buildings on one customer's same premises."  
2       For clarity, I will use the term "intrabuilding  
3       cable."

4

5       **Q.    IS THE PHRASE "STANDARD NETWORK INTERFACE" USED IN THE**  
6       **DEFINITION ABOVE THE SAME AS THE NID?**

7       A.    Yes, however, with respect to multiple dwelling units  
8       this construct, particularly as it relates to the rate  
9       demarcation point, has been unnecessarily complicated  
10      by claims and counterclaims about other terms such as  
11      "building entrance terminal," "minimum point of entry"  
12      (MPOE) and "single point of interconnection" (SPOI) as  
13      though they are all interchangeable.

14

15      As will soon become apparent, additional complication  
16      has been introduced here by the existence of a  
17      fundamental disagreement between VNI and QWC about how  
18      costs for intrabuilding network cable should, could,  
19      or have been, developed.

20

21      **Q.    PLEASE DEFINE BUILDING ENTRANCE TERMINAL.**

1 A. Building entrance terminal or, as the FCC prefers in  
2 its UNE Remand Order,<sup>2</sup> the MPOE, is defined as a  
3 technically feasible point of interconnection near the  
4 customer premises where a technician can access the  
5 wire or fiber within the cable. (FCC Remand Order at  
6 ¶206).

7  
8 To avoid confusion with the FCC, I will conform to the  
9 use of MPOE.

10  
11 **Q. IS THIS THE SAME AS THE NID?**

12 A. No. They are separate network elements, but they can  
13 be located at the same physical location or in close  
14 proximity. The NID is located at the customer's  
15 premises and represents the juncture of an exchange  
16 carrier's loop and an end user's inside wiring. The  
17 NID serves as both a demarcation point and as  
18 protection against voltage surges caused by lightning  
19 and inadvertent contact between commercial power cable  
20 and telephone cable.

21  
22  
23

---

<sup>2</sup> Third Report and Order and Fourth Further Notice of Proposed

1 Q. PLEASE COMBINE THESE CONSTRUCTS BEGINNING WITH  
2 INTRABUILDING CABLE.

3 A. Intrabuilding cable is a facility (metallic or non-  
4 metallic) in the network between the MPOE for a  
5 building where the premises of a customer is located  
6 and the NID, which is both the rate demarcation point  
7 for such a facility and the protection block. The MPOE  
8 and the NID may or may not be at the same physical  
9 location.

10

11 Q. GENERALLY, WHAT IS THE IMPORTANCE OF INTRABUILDING  
12 CABLE FOR THE DEVELOPMENT OF FACILITIES-BASED  
13 COMPETITION?

14 A. Intrabuilding cable provides a facilities-based CLEC  
15 such as AT&T with access to facilities between the  
16 network side of the network interface of the CLEC's  
17 end user (usually on the floor where the end user is  
18 located), and a point of interconnection (usually in  
19 the basement) on the same premises where the network  
20 side of intrabuilding cable facilities terminate.

21



1 Q. PLEASE EXPLAIN WHY IT IS IMPORTANT FOR THE WASHINGTON  
2 COMMISSION TO ESTABLISH THE PROPOER RATE DESIGN AND  
3 RATES FOR THIS NETWORK ELEMENT.

4 A. Rates for intrabuilding network cable must be set  
5 properly to ensure facilities-based competition will  
6 occur for *residential and business* local telephone  
7 service. In Washington, a CLEC planning to use its  
8 own facilities to serve customers in multi-dwelling  
9 units frequently will have to interconnect with  
10 facilities owned or controlled by VNI or QWC.

11  
12 The FCC's UNE Remand Order provides the underlying  
13 logic between access to subloops, hence intrabuilding  
14 cable, and the important role it plays in the natural  
15 evolution to facilities based competition.

16  
17 First, Paragraph 205 explains the access / no access  
18 dichotomy in the broad context of subloop elements:

19  
20 We find that the lack of access to unbundled  
21 subloops materially diminishes a requesting  
22 carrier's ability to provide service that it  
23 seeks to offer. We also conclude that access to  
24 subloop elements is likely to be the catalyst  
25 that will allow competitors, over time, to deploy  
26 their own complementary subloop facilities, and  
27 eventually to develop competitive loops.

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34

Next, with respect to technically feasible interconnection points, at Paragraph 207, the FCC states:

We believe that a broad definition of the subloop that allows requesting carriers *maximum flexibility* to interconnect their own facilities at these points where technically feasible will best promote the goals of the Act. (emphasis added)

Explicit reference to multiple-dwelling units is found at Paragraph 216.

In particular, a facilities-based provider's ability to offer service in a multi-unit building or campus may be severely impaired if it must install duplicative inside wiring.

Closing this "loop", the FCC at paragraph 219 articulates the linkage between access to intrabuilding cable and the development of facilities based competition.

Access to unbundled subloop elements allows competitive LECS to self provision part of the loop, and thus, over time, to deploy their own loop facilities, and eventually to develop competitive loops. If requesting carriers can reduce their reliance on the incumbent by interconnecting their own facilities closer to the customer, their ability to provide service using their own facilities will be greatly enhanced, thereby furthering the goal of the 1996 Act to promote facilities-based competition.

1 It is absolutely critical to ensure that the terms,  
2 conditions and rates for access to VNI and QWC's  
3 elements are set appropriately now. Failure to do so  
4 will cause irreparable harm to facilities-based  
5 competition for residential and business local  
6 telephone service.

7

8 **Q. HAS THE FEDERAL COMMUNICATIONS COMMISSION TARGETED**  
9 **COMPETITIVE ACCESS TO MDUS FOR FURTHER INQUIRY?**

10 A. Yes, the Commission initiated WT Docket No. 99-217  
11 specifically to assess the ability of competing  
12 telecommunications carriers to gain access to  
13 residential and commercial customers in multiple  
14 tenant environments, and to request comment on ways in  
15 which such access might be improved. As the  
16 Commission notes in paragraph 29 of its NPRM and  
17 Notice of Inquiry for this docket:

18 Access by competing telecommunications service  
19 providers to customers in multiple tenant  
20 environments is *critical* to the successful  
21 development of competition in local  
22 telecommunications markets. As of 1990,  
23 approximately 28 percent of all housing units  
24 nationwide were located in multiple dwelling  
25 units, and that percentage is likely growing. In  
26 addition, many businesses, especially small  
27 businesses, are located in multiple tenant  
28 environments. If a significant portion of these  
29 housing units and businesses is not accessible to  
30 competing providers, that fact could seriously

1 detract from local competition in general and  
2 from the availability of competitive services to  
3 "all Americans." (emphasis added)  
4

5 **Q. DO WE KNOW EXACTLY WHAT MEASURES THE COMMISSION HAS**  
6 **TAKEN TO IMPROVE ACCESS TO MDUS?**

7 A. Not yet, however, according to its press release of  
8 October 12, 2000, <sup>3</sup> we do know that the FCC has:

- 9
- 10 • Forbidden local service providers from entering  
11 into exclusive contracts with commercial  
12 building owners that might prevent the owners  
13 or their agents from permitting access by other  
14 carriers;
- 15 • Adopted rules making it easier for building  
16 owners to request that the incumbent carrier's  
17 rate demarcation point be moved to the MPOE  
18 from points further inside the building. This  
19 change is intended to reduce the extent to  
20 which competitive carriers must rely on the  
21 incumbent to gain access to on-premises  
22 transmission facilities;

---

<sup>3</sup> Attached as Exhibit NJB-1.

- 1           • Required incumbents to disclose, in a timely  
2           manner, the locations of any demarcation points  
3           that are *not* located at the MPOE;
- 4           • Ruled that incumbents must, under Section 224  
5           of the Act, provide reasonable and  
6           nondiscriminatory access to conduits and  
7           rights-of-way located on customer premises that  
8           are under its control; and
- 9           • Adopted rules making it easier to install fixed  
10          wireless facilities for provision of local  
11          services on premises rooftops.

12

13 **Q.   HOW HAS THE COMMISSION EXTENDED ITS INQUIRY INTO THIS**  
14 **ISSUE?**

15 A.   The FCC acknowledges that the measures outlined above,  
16 while necessary, may not be sufficient to ensure  
17 nondiscriminatory access to MDUs for competing local  
18 service providers.  As a result, it has adopted a  
19 Further Notice of Proposed Rulemaking seeking comment  
20 on, among other issues, (a) the current state of  
21 competition for the provision of telecommunications  
22 services in multi-tenant environments, (b) the  
23 possibility of extending to residential buildings its  
24 prohibition of exclusive contracts, and (c) the

1 desirability of prohibiting contracts granting  
2 preferences other than exclusive access to specific  
3 carriers.

4

5 **Q. HOW WILL THE ESTABLISHMENT OF INTRABUILDING CABLE**  
6 **RATES, TERMS AND CONDITIONS AFFECT COMPETITION FOR**  
7 **RESIDENTIAL AND BUSINESS LOCAL TELEPHONE SERVICE?**

8 A. Nationwide, AT&T currently serves more than 300,000  
9 customers with local telephone service on its own  
10 facilities. To serve residential and business  
11 customers located in multi-tenant buildings, AT&T has  
12 negotiated with building owners to get their approval  
13 to offer local telephone service to their tenants.  
14 Building owners, including building owners in  
15 Washington, have informed AT&T that utilities such as  
16 QWC and VNI often own or control *de facto* the intra-  
17 building cabling on their property necessary to access  
18 their tenants. Therefore, if AT&T is to offer local  
19 telephone service in competition with QWC and VNI, it  
20 must be granted prices, terms, and conditions to  
21 intra-building cabling that are non-discriminatory.

22

1 **II. PRO-COMPETITIVE, NONDISCRIMINATORY ACCESS TO**  
2 **INTRABUILDING NETWORK CABLE IS NOT ASSURED BY ILEC**  
3 **PRICING PROPOSALS.**

4  
5 **Q. WHAT IS THE FIRST OBSERVATION THAT THE WASHINGTON**  
6 **COMMISION SHOULD MAKE WITH RESPECT TO THE PRICING**  
7 **PROPOSALS OF QWC AND VNI?**

8 A. There is a fundamental disagreement contained in the  
9 direct testimony of the two incumbents about rate  
10 design and cost development for intrabuilding cable.  
11 VNI states that it is "introducing a new UNE:  
12 Intrabuilding riser cable, which is a form of inside  
13 wire that is owned by the Company." <sup>4</sup> Furthermore,  
14 "[t]hese facilities are inherently location or  
15 customer-specific, and therefore no cost model can be  
16 expected to calculate reasonable average costs for  
17 them." <sup>5</sup>

18  
19 QWC, on the other hand, argues that "since the  
20 investment for inside wire is already included in the

---

<sup>4</sup> Direct Testimony of Dennis B. Trimble on behalf of Verizon Northwest, Inc., August 4, 2000, p. 26.

<sup>5</sup> *Id.*

1 rate development for the distribution portion of the  
2 loop" no further analysis is warranted. <sup>6</sup>

3

4 **Q IS THIS DISAGREEMENT SIGNIFICANT?**

5 A. Yes. First, statewide average loop rates were  
6 established by this Commission for both carriers in  
7 prior proceedings. According to QWC, the loop cost  
8 methodology included, to some extent, intrabuilding  
9 network cable investment. Inclusion of this  
10 investment, therefore, resulted in upward pressure on  
11 the total loop cost. But, following VNI's logic that  
12 "no cost model can be expected to calculate reasonable  
13 average costs," it must be concluded that one and / or  
14 both of these carriers has a commission ordered loop  
15 rate that is overstated.

16

17 Furthermore, VNI also testifies that it "may not own  
18 any inside wire connected to a specific customer or  
19 deployed in a specific area (emphasis in the  
20 original)."<sup>7</sup> To the extent that this is true, the  
21 conclusion is the same -- potentially overstated loop  
22 costs, at least for VNI.

---

<sup>6</sup> Direct Testimony of Teresa K. Million on Behalf of Qwest Corporation, August 4, 2000, p.15.



1

2 The prospect of overstated loop costs for CLECs  
3 wishing to provide service to residential customers is  
4 significant. One has only to compare the wholesale  
5 rate for the loop with the current residential retail  
6 rate for local service to conclude that the natural  
7 evolution of facilities-based competition may have  
8 been seriously disrupted. AT&T's concern is  
9 underscored by the analysis of the state of  
10 competition in Washington in Phase A of this Docket as  
11 presented by AT&T witness Joseph Gillan.<sup>8</sup>

12

13 **Q. WHAT RATE ELEMENT DOES QWC PROPOSE AS A PROXY FOR**  
14 **INTRABUILDING NETWORK CABLE?**

15 A. It is not entirely clear, but what I conclude from  
16 QWC's testimony is that it intends to apply the  
17 deaveraged price for its distribution sub loop rate  
18 element as a proxy for intrabuilding cable.

19

20 **Q. DOES AT&T AGREE WITH THIS APPROACH?**

21 No. Given (a) Commission ordered loop rates in a prior  
22 proceeding, and (b) Commission ordered deaveraged UNE

---

<sup>7</sup> Trimble Diect, p.26

1 zones,<sup>9</sup> QWC's *methodology*, for the determination of  
2 subloop rate elements may appear logical. However,  
3 QWC's proposal is quite ambiguous as to whether QWC is  
4 proposing total distribution subloop as the rate  
5 element, drop subloop as the rate element and /or the  
6 two combined as the rate element. In any event, the  
7 rate is to be further refined by the application of  
8 geographic deaveraging.

9  
10 Sub-loop unbundling requires ILECs to unbundle the  
11 loop at any technically feasible point. Intrabuilding  
12 network cable is a small supplement of the loop.  
13 Failure to unbundle this sub-loop component will  
14 result in rates that will be ill-conceived and  
15 excessive.

16  
17 **DOES AT&T HAVE ANY EXPERIENCE THAT LEADS YOU TO**  
18 **CONCLUDE THAT THE INTENDED RATE ELEMENT IS THE COMBINED**  
19 **DISTRIBUTION/DROP FOR INTRABUILDING CABLE?**

20 **A.** Yes. It is my understanding that QWC has attempted to  
21 charge AT&T approximately \$12.00 for access to  
22 intrabuilding cable in Washington. Coincidentally,

---

<sup>8</sup> See Direct Testimony of Joseph Gillan on Behalf of AT&T Corp., filed May 19, 2000. Docket No. UT- 003013 (Phase A), Table 1, p. 5.

1        \$12.00 represents approximately 70% of the statewide  
2        average loop cost (i.e., 0.7 X \$18.17 = \$12.17) for  
3        QWC in Washington. This proportion is roughly  
4        equivalent to the 70/30 split between distribution and  
5        feeder set forth in QWC's testimony.<sup>10</sup>

6

7        **Q. WHY WOULD GEOGRAPHICALLY DEAVERAGED DISTRIBUTION BE**  
8        **INAPPROPRIATE FOR INTRABUILDING CABLE?**

9        A. The combination of distribution with geographic  
10       deaveraging is inappropriate for several reasons.  
11       First, geographic deaveraging applied to intrabuilding  
12       network cable is out of context. Geographic  
13       deaveraging is applicable to outside plant in order to  
14       account for the variance in investment and expense  
15       associated with that plant. It defies logic, however,  
16       to assign the same determinates of cost difference in  
17       outside plant that traverses different geographic  
18       conditions i.e., soil conditions, bed rock and the  
19       like, to wires that are located inside a building --  
20       most of which are governed by *uniform building codes*  
21       and other industry *standards*. These uniform standards  
22       and building codes are designed to ensure construction

---

<sup>9</sup> See Million Direct, p.12.

<sup>10</sup> *Id.*

1 uniformity within the structure; not to apply  
2 geographic differences that exist outside the  
3 building. Unless QWC can provide evidence to the  
4 contrary, it should be assumed that the rates for  
5 these cables do not vary significantly because of  
6 their location in the QWC study area.

7  
8 Moreover, intrabuilding cable is, as explained in the  
9 testimony of Mr. Tom Weiss, appropriately delineated  
10 from distribution, "at virtually all points of  
11 demarcation," i.e, at the point of interconnection to  
12 intrabuilding cable for the CLEC. Beyond that point  
13 of interconnection, intrabuilding cable "must both be  
14 considered as separate supplements of the loop and  
15 therefore priced as such."<sup>11</sup>

16  
17 **Q. HAS QWC PROPOSED ANY OTHER CHARGES ASSOCIATED WITH**  
18 **INTRABUILDING CABLE?**

19 A. No. Nonetheless, AT&T's experience with this issue in  
20 Washington sheds light on the deceptive nature of  
21 QWC's pricing proposal. At this writing, QWC has

---

<sup>11</sup> Direct Testimony of Tom Weiss on Behalf of Joint Intervenors, October 23, 2000, pp. 26, 27.

1 demanded from AT&T additional fees for access to MDUs  
2 including the following:

3 • \$800.00 preparation fee per location for the  
4 grooming of 50 wires or 25 pairs at a given location  
5 regardless of the take rate and /or maximum  
6 occupancy of that building. AT&T pays for all pairs  
7 whether it uses them or not.

8  
9 • \$350 parts and labor to construct a common  
10 interconnection box at each location. This cost is  
11 borne solely by AT&T regardless of how many CLECS  
12 ultimately make use of it.

13  
14 These two charges alone total \$1,150 per location  
15 before the imposition of the monthly, geographically  
16 deaveraged, distribution charge.

17  
18 More, importantly, however, this constitutes an  
19 unnecessary intermediate cross connect device that is  
20 not required by the FCC and is patently  
21 discriminatory.

22

1 Q. WHAT INSIGHTS DO YOU HAVE RELATIVE TO VNI'S BFR  
2 PROPOSAL?

3 A. In stark contrast to the seemingly simple BFR proposal  
4 here, in New Jersey, Verizon has proposed a  
5 complicated cat's cradle of rates, terms, and  
6 conditions.

7

8 With respect to rate design, it has proposed fixed  
9 and variable recurring charges for intrabuilding cable  
10 as follows:

11 Fixed:

12 • Basement Terminal Investment: covers the  
13 backboards blocks, and cable in the basement.

14 • Basement Cable Investment: covers the cable  
15 from the basement terminals to the vertical  
16 riser cable.

17 • Upper Floor Terminal Investment: covers the  
18 block, backboard, and connecting cable on the  
19 destination floor.

20 • Variable:

21 • Cable Investment: covers the vertical riser  
22 cable.

23

1 Q. WHAT OTHER RATES ARE DERIVED FROM THE TERMS AND  
2 CONDITIONS IT HAS PROPOSED?

3 A. Most egregiously, Verizon-NJ has proposed an  
4 *intermediate* device from which unnecessary activity,  
5 hence charges are derived. <sup>12</sup>

6  
7 Specifically, Verizon requires a 50 pair intermediate  
8 cross connect device be installed between the CLEC  
9 terminal block where CLEC distribution facilities are  
10 terminated at the building owner's premise and the  
11 terminal block where Verizon's Intrabuilding Cable  
12 terminates.

13  
14 If Verizon provides the 50 pair terminal block, the  
15 charge will be for all 50 pair, whether one wire pair  
16 or fifty wire pair are terminated. Verizon will also  
17 apply Time and Material charges associated with  
18 Verizon performing the cross connect work between the  
19 intermediate cross connect block and the house and  
20 riser terminal block, regardless of who constructs the  
21 intermediate cross connect device.

22

---

1           Moreover, Verizon will not permit pre-wiring of these  
2           cross connects. Refusal to permit pre-wiring means  
3           that, if the CLEC signs up customers one at a time,  
4           there would have to be a separate dispatch of Verizon  
5           technicians each time a customer is turned up. The  
6           constraint against pre-wiring, in turn, drives up  
7           costs, hence prices.

8  
9           Notably, Verizon does not pre-wire to an intermediate  
10          cross connect device to provide service using  
11          intrabuilding cable in its own retail operations.

12

13   **Q.   PLEASE SUMMARIZE THE UNREASONABLENESS OF THE VERIZON-**  
14   **NJ PROPOSAL FROM THE POINT OF VIEW OF A FACILITIES-**  
15   **BASED COMPETITOR.**

16   A.   In sum, under the Verizon-NJ proposal, in order for a  
17   CLEC to lease intrabuilding cable, each of the  
18   recurring rates above would be applied. A CLEC would  
19   also be prohibited from direct access to Verizon's  
20   intrabuilding cable terminal block, requiring a  
21   separate dispatch of Verizon technicians each time a  
22   customer switched to a competitor. During the  
23   dispatch the Verizon technician would jump a pair of  
24   wires to an intermediate and completely unnecessary



1 cross connection device at the building owner's  
2 property.

3

4 The task of jumping a pair of wires to the  
5 intrabuilding cable terminal block at the building  
6 owner's property could be performed by the  
7 competitors' technicians without incurring the costs  
8 and delays associated with dispatching additional  
9 Verizon technicians. Non-recurring charges associated  
10 with time and material for the Verizon dispatch would  
11 always be incurred.

12

13 Finally, Verizon proposes to charge the CLEC for  
14 construction of intermediate terminal blocks in  
15 minimum 50 pair increments.

16

17 **Q. DO YOU CONCLUDE THAT BOTH ILEC PROPOSALS ARE ANTI-**  
18 **COMPETITIVE AND DISCRIMINATORY?**

19 A. Yes. On their face, both proposals, as set forth in  
20 testimony, are deceptively simple. In practice,  
21 however, AT&T's experience both in Washington and  
22 elsewhere proves they result in, or are very likely to

1 result in, discriminatory and anti-competitive  
2 behavior.

3

4 **III. THE WASHINGTON COMMISSION MUST CRAFT PRO-COMPETITIVE**  
5 **POLICY/PRICING FOR ACCESS TO INTRABUILDING NETWORK**  
6 **CABLE.**

7

8 **Q. WHAT PRICING POLICY PRINCIPLES SHOULD THIS COMMISSION**  
9 **EMPLOY IN ORDER TO PROMOTE FACILITIES BASED**  
10 **COMPETITION IN WASHINGTON?**

11 A. First, any claimed charges, terms and conditions for  
12 intrabuilding cable must not differ from those that  
13 either ILEC would incur to provide intrabuilding cable  
14 to its own retail customers.

15

16 Second, the rates, terms and conditions must not  
17 assume the existence of unnecessary and redundant  
18 equipment that the ILEC would not place when offering  
19 retail services that rely on intrabuilding cable.

20

21 Finally, placement of equipment should not require  
22 coordinated dispatches of ILEC and CLEC installation  
23 technicians when the CLEC wins an existing retail  
24 local customer if the ILEC avoids that same practice

1 in its own retail operation or in the event it wins  
2 the same customer back. To do otherwise is  
3 discriminatory.

4

5 **Q. THE FCC HAS ESTABLISHED A "BEST PRACTICES PRESUMPTION"**  
6 **FOR INTRABUILDING CABLE?**

7 A. Yes. In connection with appropriate sub-loop  
8 unbundling practices, the FCC established a best  
9 practices presumption as stated below:

10 *once one state has determined* that it is  
11 technically feasible to unbundle subloops at a  
12 designated point, it will be presumed that it is  
13 technically feasible for any incumbent LEC, *in*  
14 *any other state*, to unbundle the loop at the same  
15 point everywhere. (emphasis added, FCC UNE  
16 Remand Order, Paragraph 227).  
17

18 **Q. HAVE BEST PRACTICES BEEN ESTABLISHED FOR INTRABUILDING**  
19 **NETWORK CABLE IN ANY OTHER STATE?**

20 A. Yes. Under the FCC's presumption, Massachusetts has  
21 established best practices that are applicable to  
22 Verizon in Washington. Georgia also has established  
23 best practices that should be adopted by this  
24 Commission.

25 **Q. PLEASE SUMMARIZE THE MASSACHUSETTS ORDER FIRST.**

26 A. In the Order, adopted on August 21, 2000, in D.T.E.  
27 98-36-A, the Massachusetts Department of

1 Telecommunications and Energy ruled that owners /  
2 controllers of rights-of-way in commercial buildings  
3 and MDUs must provide non-discriminatory access to  
4 these rights-of-way.

5

6 **Q. WHAT RATIONALE DID THE DEPARTMENT PROVIDE FOR ITS**  
7 **DECISION?**

8 A. The Department reached this decision because of its  
9 belief that non-discriminatory access would promote  
10 competition. The Order, in pertinent part, states:

11

12 [t]he Department affirms the need for its Final  
13 Regulations to ensure that a utility imposes upon  
14 its own or affiliated telecommunications and  
15 cable services the same rates it imposes on  
16 competitors. A utility that itself competes in  
17 the markets for telecommunications and cable  
18 services, either directly or through an affiliate  
19 or associate company, must not use its ownership  
20 and control of pole attachments, ducts, conduits  
21 and rights-of-way to favor itself or its  
22 affiliates. Preferential treatment discriminates  
23 against unaffiliated competitors and prevents the  
24 development of the competitive market (p.45).

25

26 A copy of the full Order is attached as Exhibit NJB-2.

1 Q. PLEASE SUMMARIZE THE PORTIONS OF THE GEORGIA ORDER  
2 THAT SHOULD BE ADOPTED BY THE COMMISSION IN CRAFTING  
3 WASHINGTON'S PRICING POLICY FOR INTRABUILDING CABLE.

4 A. In its Order dated December 21, 1999, approving an  
5 Interconnection Agreement Between MediaOne  
6 Telecommunications of Georgia, LLC (now AT&T) and Bell  
7 South Telecommunications, Inc., the Georgia Commission  
8 adopted MediaOne's proposal for direct access to "only  
9 one connector from the wiring closet to the individual  
10 units. Thus, the presence of multiple technicians is  
11 not required to change service." The Commission also  
12 concluded that the CLEC must assume full liability for  
13 its actions and for any adverse consequences that  
14 could result. The GA PSC Order in Docket 10418-U,  
15 et.al is attached to this testimony as Exhibit NJB-3.

16

17 Q. BY REQUIRING THE CLEC TO ASSUME FULL LIABILITY FOR ITS  
18 ACTIONS, THE GEORGIA COMMISSION APPEARS TO BE  
19 REQUIRING FULL INDEMNIFICATION FOR ADVERSE  
20 CONSEQUENCES ASSOCIATED WITH THE ACTIONS OF CLEC  
21 TECHNICIANS.

22 A. The bottom line for AT&T is competitive neutrality.  
23 Said differently, AT&T supports this notion as long as

1 full indemnification for adverse consequences is  
2 determined in a non-discriminatory manner.

3

4 Non-discrimination means that the appropriate  
5 indemnification for adverse consequences should be  
6 determined from the tariffed terms and conditions that  
7 VNI and QWC rely on when actions by their respective  
8 technicians result in service outages to their own  
9 retail customers. This is non-discriminatory because  
10 the ILEC end user customer gains no extra advantage or  
11 is subject to any added disadvantage if an ILEC or a  
12 CLEC technician inadvertently causes a service outage.

13

14 **Q. DOES AT&T VIEW THE GEORGIA ORDER AS HAVING ESTABLISHED**  
15 **A BEST PRACTICES MODEL FOR ACCESS TO INTRABUILDING**  
16 **NETWORK CABLE?**

17 A. Yes. In AT&T's view, the burden rests with the ILECs  
18 to prove that their own situations differ to such an  
19 extent that the Georgia direct access arrangement is  
20 not technically feasible in Washington.

21

1 Q. ARE THERE SIGNIFICANT TECHNICAL BARRIERS ASSOCIATED  
2 WITH DIRECT ACCESS TO THESE RIGHTS-OF-WAY?

3 A. No.

4

5 Q. DOES THE PRACTICE OF REQUIRING THE INSTALLATION OF A  
6 MINIMUM PAIR TERMINAL BLOCK SOLELY FOR CLECS  
7 CONSTITUTE A PRO-COMPETITIVE SINGLE POINT OF  
8 INTERCONNECTION?

9 A No. A requirement to require an additional block for  
10 each CLEC clearly ignores the provision of the FCC's  
11 UNE Remand order calling for a single point of  
12 interconnection.

13 Although we do not amend our rules governing the  
14 demarcation point in the context of this  
15 proceeding, we agree that the availability of a  
16 single point of interconnection will promote  
17 competition. To the extent there is not  
18 currently a single point of interconnection that  
19 can be feasibly accessed by a requesting carrier,  
20 we encourage parties to cooperate in any  
21 configuration of the network necessary to create  
22 one. If parties are unable to negotiate a  
23 reconfigured single-point of interconnection at  
24 multi-unit premises, we require the incumbent to  
25 construct a single point of interconnection that  
26 will be fully accessible and suitable for use by  
27 multiple carriers.

28

29 FCC UNE Remand Order at ¶226 (emphasis added).

30

1 Q. HOW DO YOU RECOMMEND THAT THE COMMISSION AVOID HAVING  
2 TO ADDRESS A POTENTIALLY COSTLY WEB OF UNSTRUCTURED  
3 CHARGES THAT AT&T HAS BEEN CONFRONTED WITH BY VNI AND  
4 QWC FOR INTRABUILDING CABLE?

5 A. In addition to the pricing issues that I have raised,  
6 intrabuilding cable rates must contemplate a single  
7 point of interconnection and not include costs for  
8 additional equipment, like an intermediate terminal  
9 that only CLECs would incur.

10  
11 intrabuilding cable rates are to be based upon a  
12 costing approach that is forward-looking and that  
13 presumes the existence of multiple carriers, has a  
14 single point of interconnection, and does not  
15 disadvantage CLECs by requiring them to pay for  
16 additional unneeded equipment and technician  
17 dispatches. AT&T's costing and pricing approach to  
18 this issue is depicted in a diagram shown on Exhibit  
19 NJB-4 attached to this testimony.

20  
21 AT&T's recommended course of action stands in stark  
22 contrast to that proposed by Verizon in New Jersey



1       which is also attached to this testimony as Exhibit  
2       NJB-5.

3  
4       Exhibit NJB-4 depicts how intrabuilding cable should  
5       be offered. The diagram depicts a single point of  
6       interconnection, without additional equipment and  
7       cross connections for CLECs. That is, it only  
8       includes equipment and cross connections that VNI or  
9       QWC would need to provide service to its own retail  
10      customers.

11  
12      AT&T's proposal recognizes that QWC, VNI and CLECs  
13      incur cross connection charges to interconnect to the  
14      single point of interconnection. As a matter of  
15      fundamental fairness, CLECs should be allowed to cross  
16      connect directly to existing ILEC basement terminal  
17      equipment. There is no technical reason to require  
18      any different and, by definition, discriminatory,  
19      procedure for potential ILEC competitors.

20  
21      Whatever the physical solution, additional charges  
22      could legitimately be incurred with Intrabuilding  
23      Cable. Acknowledgement of such cost, however, does  
24      not justify inclusion of additional equipment for the

1 sole purpose of CLEC interconnection at each and every  
2 MDU.

3

4 **Q. IN ADDITION TO CONSTRUCTING SUCH AN INTERCONNECTION**  
5 **POINT, ARE THERE ANY OTHER ACTIONS THAT ILECS MUST**  
6 **TAKE IN ORDER TO ENSURE THAT CLECS CAN COMPETE**  
7 **EFFECTIVELY?**

8 A. Yes. When either VNI or QWC own or control  
9 intrabuilding cable, each must provide requesting  
10 CLECs with access to *wire center-specific* engineering  
11 records within two days time, showing where the  
12 primary and secondary points of interconnection are  
13 located at that site. Without timely access to such  
14 records, CLECs can not determine whether VNI or QWC is  
15 meeting its obligation to construct a single point of  
16 interconnection.

17

18 **Q. IS SUCH A REQUEST TECHNICALLY FEASIBLE?**

19 A. Yes, Exhibit NJB-6 attached to this testimony  
20 demonstrates that Southwestern Bell Telephone Company  
21 (SWBC) has agreed to provide to AT&T records on access  
22 to pole and conduit maps as well as its cable plat  
23 maps in Texas on *two business days* notice.

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24

The Washington Commission should require QWC and VNI to provide such information on a wire center basis upon a CLEC's request.

**Q. WHAT DOES AT&T PROPOSE AS AN INTERIM MONTHLY RECURRING RATE FOR INTRABUILDING NETWORK CABLE?**

A. AT&T proposes that the monthly recurring rate for the NID be used as a proxy for intrabuilding cable. That is, \$.53 per pair per month for QWC and \$.84 for VNI.

This price is consistent with AT&T's advocacy in other states where AT&T has reviewed the cost studies of SWBC, Bell South and Verizon. It is a reasonable interim price until complete cost studies are developed, submitted, and reviewed by the Commission.

**Q. PLEASE SUMMARIZE AT&T'S RECOMMENDATION FOR INTRABUILDING NETWORK CABLE.**

A. As should now be apparent, intrabuilding cable access is more important than implied by the rather cavalier treatment it received in the testimony of VNI and QWC. It is understandable that these carriers do not wish to face the prospect of real facilities-based

1 competition any time soon. Nonetheless, this issue  
2 should be of particular concern to this Commission  
3 with its demonstrated preference for facilities based  
4 competition in Washington.

5  
6 Because it is a matter of critical importance to the  
7 development of facilities based competition, as the  
8 FCC and many other state commissions have recognized,  
9 AT&T recommends that the Commission place this issue  
10 on its own path in this docket similar to that adopted  
11 for another important competitive issue -- line  
12 splitting.

13  
14 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

15 **A.** Yes, it does.

16

17